

**Summary of Denials of Service (DOS) by Shelter
January 2018**

A Woman's Place

Total DOSs = 2

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

1 = On-going continuous disruptive behavior. *

0 appeal(s):
0 arbitration(s):

1 = Verbal Abuse

1 appeal(s): 1
0 arbitration(s):

Bethel AME Women's Winter Shelter

Total DOSs = 3

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

1 = On-going continuous disruptive behavior. *

0 appeal(s):
0 arbitration(s):

2 = Acts of violence towards clients - Inside Shelter *

0 appeal(s):
0 arbitration(s):

Central City Hospitality House

Total DOSs = 7

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

1 = Possession of a weapon *

0 appeal(s):
0 arbitration(s):

1 = Threats of violence towards staff and/or clients. - Inside Shelter *

0 appeal(s):
0 arbitration(s):

1 = Theft or destruction of property. *

0 appeal(s):
0 arbitration(s):

1 = On-going continuous disruptive behavior. *

0 appeal(s):
0 arbitration(s):

3 = Curfew violations

2 appeal(s): 2
0 arbitration(s):

Dolores Street Community Services**Total DOSs = 46**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

3 = Possession of alcohol/drugs/paraphernalia in shelter *

1 appeal(s): 1

0 arbitration(s):

4 = Verbal harassment *

2 appeal(s): 1

0 arbitration(s):

1 = Inappropriate sexual behavior *

1 appeal(s): 1

0 arbitration(s):

1 = On-going continuous disruptive behavior. *

0 appeal(s):

0 arbitration(s):

1 = Taking photographs or making audio/video records without permission inside shelter.

0 appeal(s):

0 arbitration(s):

35 = Curfew violations

11 appeal(s): 5 6

0 arbitration(s):

1 = Excessive Noise

1 appeal(s): 1

0 arbitration(s):

Lark-Inn Shelter for Youth**Total DOSs = 15**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

1 = Possession of alcohol/drugs/paraphernalia in shelter *

1 appeal(s): 1

0 arbitration(s):

1 = Abandonment of shelter *

1 appeal(s): 1

0 arbitration(s):

1 = Possession of a weapon *

1 appeal(s): 1

0 arbitration(s):

12 = Excessive rule violations

12 appeal(s): 9 3

0 arbitration(s):

MSC South Shelter**Total DOSs = 87**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

3 = Acts of violence towards clients - Inside Shelter *

0 appeal(s):

0 arbitration(s):

1 = Possession of a weapon *

1 appeal(s):

1

0 arbitration(s):

1 = Sexual harassment *

1 appeal(s): 1

0 arbitration(s):

2 = Theft or destruction of property. *

1 appeal(s):

1

0 arbitration(s):

3 = On-going continuous disruptive behavior. *

1 appeal(s):

1

0 arbitration(s):

1 = Possession of alcohol/drugs/paraphernalia in shelter *

0 appeal(s):

0 arbitration(s):

1 = Threats of violence towards staff and/or clients. - Inside Shelter *

1 appeal(s):

1

0 arbitration(s):

1 = Violation of health code *

1 appeal(s):

1

0 arbitration(s):

74 = Curfew violations

11 appeal(s): 3

3

5

0 arbitration(s):

Next Door Shelter**Total DOSs = 32**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

2 = Acts of violence towards clients - Inside Shelter *

1 appeal(s):

1

0 arbitration(s):

1 = Possession of alcohol/drugs/paraphernalia in shelter *

1 appeal(s):

1

0 arbitration(s):

4 = Threats of violence towards staff and/or clients. - Inside Shelter *

3 appeal(s):

2

1

0 arbitration(s):

1 = Threats of violence towards staff and/or clients. -Outside Shelter *

1 appeal(s):

1

0 arbitration(s):

1 = Verbal harassment *

0 appeal(s):

0 arbitration(s):

23 = Curfew violations

0 appeal(s):

0 arbitration(s):

Providence Foundation Shelter**Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

1 = Acts of violence towards staff - Inside Shelter *

0 appeal(s):

0 arbitration(s):

2 = Smoking inside the building

0 appeal(s):

0 arbitration(s):

Sanctuary Shelter**Total DOSs = 36**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

8 = Acts of violence towards clients - Inside Shelter *

2 appeal(s): 2

0 arbitration(s):

1 = Possession of a weapon *

1 appeal(s): 1

0 arbitration(s):

2 = Possession of alcohol/drugs/paraphernalia in shelter *

1 appeal(s): 1

0 arbitration(s):

2 = Threats of violence towards staff and/or clients. - Inside Shelter *

2 appeal(s): 2

0 arbitration(s):

1 = Theft or destruction of property. *

0 appeal(s):

0 arbitration(s):

1 = On-going continuous disruptive behavior. *

1 appeal(s): 1

0 arbitration(s):

21 = Curfew violations

0 appeal(s):

0 arbitration(s):

Compass Family Shelter**Total DOSs = 1**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

1 = Imminent Danger due to Domestic Violence

1 appeal(s): 1

1 arbitration(s): 1

First Friendship Family Shelter**Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

3 = Threats of violence towards staff and/or clients. - Inside Shelter *

1 appeal(s): 1

0 arbitration(s):

Hamilton Family Emergency Shelter**Total DOSs = 9**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

- 4 = Excessive Warnings
 - 2 appeal(s): 2
 - 0 arbitration(s):
- 2 = Abandonment of shelter
 - 0 appeal(s):
 - 0 arbitration(s):
- 1 = Proper Supervision on Child
 - 1 appeal(s): 1
 - 0 arbitration(s):
- 1 = Child must be in school
 - 1 appeal(s): 1
 - 0 arbitration(s):
- 1 = Curfew violations
 - 1 appeal(s): 1
 - 0 arbitration(s):

Hamilton Family Residence**Total DOSs = 1**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

- 1 = Excessive Warnings
 - 0 appeal(s):
 - 0 arbitration(s):

Providence Foundation Shelter - Family**Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

- No Rule Violations
 - 0 appeal(s):
 - 0 arbitration(s):

St. Joseph's Family Center**Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

- 1 = Excessive Warnings
 - 1 appeal(s): 1
 - 0 arbitration(s):
- 1 = Abandonment of shelter *
 - 1 appeal(s): 1
 - 0 arbitration(s):
- 1 = Good Cause Hearing
 - 1 appeal(s): 1
 - 1 arbitration(s): 1

Harbor House**Total DOSs = 5**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

- 1 = Violation of DV policy; allowing former DOS client entrance, access to shelter.
 - 1 appeal(s): 1
 - 0 arbitration(s):
- 2 = Threats of violence towards staff and/or clients. - Inside Shelter *
 - 2 appeal(s): 1
 - 0 arbitration(s):
- 2 = Possession of alcohol/drugs/paraphernalia in shelter *
 - 2 appeal(s): 1
 - 0 arbitration(s):

**Summary of Denials of Service (DOS) by Shelter
February 2018**

A Woman's Place

Total DOSs = 3

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

2 = On-going continuous disruptive behavior. *

2 appeal(s): 1 1

0 arbitration(s):

1 = Verbal Abuse

1 appeal(s): 1

0 arbitration(s):

Bethel AME Women's Winter Shelter

Total DOSs = 0

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

No Denials of Service Issued

0 appeal(s):

0 arbitration(s):

Central City Hospitality House

Total DOSs = 12

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

1 = Threats of violence towards staff and/or clients. - Inside Shelter *

1 appeal(s): 1

0 arbitration(s):

1 = Theft or destruction of property. *

0 appeal(s):

0 arbitration(s):

1 = Derogatory language or behavior; verbal abuse *

0 appeal(s):

0 arbitration(s):

1 = Possession of alcohol/drugs/paraphernalia in shelter *

0 appeal(s):

0 arbitration(s):

8 = Curfew violations

4 appeal(s): 1 2 1

0 arbitration(s):

Dolores Street Community Services

Total DOSs = 36

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

4 = Verbal harassment *

1 appeal(s): 1

0 arbitration(s):

1 = On-going continuous disruptive behavior. *

0 appeal(s):

0 arbitration(s):

3 = Threats of violence towards staff and/or clients. - Inside Shelter *

0 appeal(s):

0 arbitration(s):

1 = Excessive property within the shelter

1 appeal(s): 1

0 arbitration(s):

1 = Smoking inside the building

1 appeal(s): 1

0 arbitration(s):

26 = Curfew violations

5 appeal(s): 1 4

0 arbitration(s):

Lark-Inn Shelter for Youth**Total DOSs = 12**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

3 = Acts of violence towards clients - Inside Shelter *

3 appeal(s): 1 1 1

0 arbitration(s):

2 = Abandonment of shelter *

2 appeal(s): 1 1

0 arbitration(s):

7 = Excessive rule violations

7 appeal(s): 6 1

0 arbitration(s):

MSC South Shelter**Total DOSs = 51**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

1 = Acts of violence towards clients - Inside Shelter *

1 appeal(s): 1

0 arbitration(s):

1 = Possession of a weapon *

0 appeal(s):

0 arbitration(s):

2 = Threats of violence towards staff and/or clients. - Inside Shelter *

2 appeal(s): 1 1

0 arbitration(s):

1 = On-going continuous disruptive behavior. *

0 appeal(s):

0 arbitration(s):

46 = Curfew violations

11 appeal(s): 3 6 2

0 arbitration(s):

Next Door Shelter**Total DOSs = 59**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

7 = Acts of violence towards clients - Inside Shelter *

3 appeal(s): 2 1

0 arbitration(s):

4 = Acts of violence towards staff - Outside Shelter *

2 appeal(s): 1 1

0 arbitration(s):

1 = Possession of alcohol/drugs/paraphernalia in shelter *

0 appeal(s):

0 arbitration(s):

1 = Theft or destruction of property. *

0 appeal(s):

0 arbitration(s):

1 = Verbal harassment *

0 appeal(s):

0 arbitration(s):

45 = Curfew violations

3 appeal(s): 2 1

0 arbitration(s):

Hamilton Family Residence

Total DOSs = 1

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

1 = Threats of violence towards staff and/or clients. - Inside Shelter *

1 appeal(s): 1
0 arbitration(s):

Providence Foundation Shelter - Family

Total DOSs = 0

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

No Denials of Service Issued

0 appeal(s):
0 arbitration(s):

St. Joseph's Family Center

Total DOSs = 0

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

No Denials of Service Issued

0 appeal(s):
0 arbitration(s):

Harbor House

Total DOSs = 8

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

1 Non-Compliance with Resident Check In/Out Policy

0 appeal(s):
0 arbitration(s):

1 = Being in an unauthorized area

1 appeal(s): 1
0 arbitration(s):

1 = Children under 12 years old must be accompanied by an adult

1 appeal(s): 1
0 arbitration(s):

1 Children under the age of 18 cannot be on shelter property without an adult caregiver on shelter

1 appeal(s): 1
0 arbitration(s):

1 Families must attend Community Meetings every Week

1 appeal(s): 1
0 arbitration(s):

2 = Curfew violations

2 appeal(s): 2
0 arbitration(s):

1 = Theft or destruction of property. *

1 appeal(s): 1
0 arbitration(s):

**Summary of Denials of Service (DOS) by Shelter
March 2018**

A Woman's Place

Total DOSs = 3

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

1 = Acts of violence - Inside Shelter *

0 appeal(s):
0 arbitration(s):

1 = Threats of violence towards staff and/or clients. -Outside Shelter *

0 appeal(s):
0 arbitration(s):

1 = Theft or destruction of property. *

1 appeal(s): 1
0 arbitration(s):

Bethel AME Women's Winter Shelter

Total DOSs = 0

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

No Denials of Service Issued

0 appeal(s):
0 arbitration(s):

Central City Hospitality House

Total DOSs = 7

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

2 = Threats of violence towards staff and/or clients. - Inside Shelter *

0 appeal(s):
0 arbitration(s):

1 = Derogatory language or behavior; verbal abuse *

0 appeal(s):
0 arbitration(s):

2 = Possession of alcohol/drugs/paraphernalia in shelter *

0 appeal(s):
0 arbitration(s):

2 = Curfew violations

1 appeal(s):
0 arbitration(s):

1

Dolores Street Community Services

Total DOSs = 36

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

- 2 = Verbal harassment *
 - 0 appeal(s):
 - 0 arbitration(s):
- 2 = On-going continuous disruptive behavior. *
 - 0 appeal(s):
 - 0 arbitration(s):
- 3 = Threats of violence towards staff and/or clients. - Inside Shelter *
 - 0 appeal(s):
 - 0 arbitration(s):
- 3 = Possession of alcohol/drugs/paraphernalia in shelter *
 - 2 appeal(s): 2
 - 0 arbitration(s):
- 1 = Inappropriate sexual behavior *
 - 0 appeal(s):
 - 0 arbitration(s):
- 1 = Possession of a weapon *
 - 0 appeal(s):
 - 0 arbitration(s):
- 1 = Acts of violence towards staff - Inside Shelter *
 - 1 appeal(s): 1
 - 0 arbitration(s):
- 21 = Curfew violations
 - 2 appeal(s): 1 1
 - 0 arbitration(s):
- 1 = Verbal harassment *
 - 0 appeal(s):
 - 0 arbitration(s):
- 1 = Failure to wake up or get up at 6AM
 - 0 appeal(s):
 - 0 arbitration(s):

Lark-Inn Shelter for Youth

Total DOSs = 13

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

- 1 = Theft or destruction of property. *
 - 1 appeal(s): 1
 - 0 arbitration(s):
- 3 = Abandonment of shelter *
 - 3 appeal(s): 2 1
 - 0 arbitration(s):
- 5 = Excessive rule violations
 - 5 appeal(s): 1 4
 - 0 arbitration(s):
- 3 = Excessive rule violations
 - 3 appeal(s): 2 1
 - 0 arbitration(s):
- 1 = Curfew violations
 - 1 appeal(s): 1
 - 0 arbitration(s):

MSC South Shelter**Total DOSs = 112**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

5 = Acts of violence - Inside Shelter *

1 appeal(s): 1
 0 arbitration(s):

1 = Possession of a weapon *

0 appeal(s):
 0 arbitration(s):

2 = Theft or destruction of property. *

1 appeal(s): 1
 0 arbitration(s):

1 = On-going continuous disruptive behavior. *

0 appeal(s):
 0 arbitration(s):

1 = Possession of alcohol/drugs/paraphernalia in shelter *

0 appeal(s):
 0 arbitration(s):

4 = On-going continuous disruptive behavior. *

2 appeal(s): 2
 0 arbitration(s):

1 = TB clearance verification and immunization documents

0 appeal(s):
 0 arbitration(s):

2 = Unable to self-care *

0 appeal(s):
 0 arbitration(s):

95 = Curfew violations

8 appeal(s): 1 1 2 1 3
 0 arbitration(s):

Next Door Shelter**Total DOSs = 83**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
--------	-----------	----------	---------	------------	-----------

3 = Acts of violence towards clients - Inside Shelter *

2 appeal(s): 1 1
 1 arbitration(s): 1

1 = Acts of violence towards staff - Inside Shelter *

1 appeal(s): 1
 0 arbitration(s):

1 = Possession of a weapon *

1 appeal(s): 1
 0 arbitration(s):

2 = Threats of violence towards staff and/or clients. - Inside Shelter *

0 appeal(s):
 0 arbitration(s):

2 = Verbal harassment *

1 appeal(s): 1
 0 arbitration(s):

74 = Curfew violations

10 appeal(s): 1 2 7
 0 arbitration(s):

Providence Foundation Shelter**Total DOSs = 3**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Acts of violence towards staff - Inside Shelter *

0 appeal(s):

0 arbitration(s):

2 = Failure to follow staff instructions

0 appeal(s):

0 arbitration(s):

Sanctuary Shelter**Total DOSs = 48**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

6 = Acts of violence towards clients - Inside Shelter *

2 appeal(s): 2

1 arbitration(s): 1

2 = Possession of a weapon *

1 appeal(s): 1

0 arbitration(s):

3 = Threats of violence. - Inside Shelter *

1 appeal(s): 1

0 arbitration(s):

1 = Inappropriate sexual behavior *

0 appeal(s):

0 arbitration(s):

1 = On-going continuous disruptive behavior. *

0 appeal(s):

0 arbitration(s):

2 = Verbal harassment *

1 appeal(s): 1

0 arbitration(s):

33 = Curfew violations

0 appeal(s):

0 arbitration(s):

Compass Family Shelter**Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

No Denials of Service Issued

0 appeal(s):

0 arbitration(s):

First Friendship Family Shelter**Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

No Denials of Service Issued

0 appeal(s):

0 arbitration(s):

Hamilton Family Emergency Shelter**Total DOSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Curfew violations

1 appeal(s): 1

0 arbitration(s):

1 = Excessive Warnings

1 appeal(s): 1

0 arbitration(s):

Hamilton Family Residence**Total DOSs = 8**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
--------	------------	----------	---------	------------	-----------

3 = Excessive Warnings (Case Management)

3 appeal(s): 3

0 arbitration(s):

2 = Excessive Warnings (RC15)

2 appeal(s): 2

0 arbitration(s):

3 = Excessive Warnings

3 appeal(s): 2 1

0 arbitration(s):

Providence Foundation Shelter - Family**Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
--------	------------	----------	---------	------------	-----------

1 = Being in an unauthorized area

0 appeal(s):

0 arbitration(s):

St. Joseph's Family Center**Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
--------	------------	----------	---------	------------	-----------

No Denials of Service Issued

0 appeal(s):

0 arbitration(s):

Harbor House**Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
--------	------------	----------	---------	------------	-----------

1 = Possession of alcohol/drugs/paraphernalia in shelter *

1 appeal(s): 1

0 arbitration(s):