



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Monthly Report to the Local Homeless Coordinating Board

January, 2018

Program Updates: 1,000 Person Project

HSH is working to implement Mayor Lee's vision of moving 1,000 people off the streets.

We have made the following steps toward this goal (145 beds):

- Opened 70 new PSH units at the Auburn
- Expanded our traditional shelter capacity by 75 beds

Number of people served to date:

- ~195 unique individuals have been served at the new sites

Program Updates: 1,000 Person Project

Pipeline (estimated 540 beds):

- Minna Lee (50 beds)
- Jelani House (25 beds)
- SOMA Navigation Center (125 beds)
- Bayshore Navigation Center (125 beds)
- Division Street Navigation Center (125 beds)
- 5th and Bryant Navigation Center (90 beds)

Notes:

- South Van Ness and Mission Street closing in 2018 (200 beds)
- HSH is pursuing master lease and block lease supportive housing sites
- HSH is exploring expansion of adult and TAY rent subsidy programs

Strategic Framework Update

Systems Change Goal: *Design and implement coordinated systems for adults, families with children, & youth by December 2018*

Progress Toward This Goal:

- Launched the ONE System in June 2017
- Launched Access Points for Family CES in Oct 2017 which include problem solving, assessment, prioritization and referrals.
- Developed and continue to refine shelter placement criteria to prioritize families who are experiencing physical and sexual violence and/or who are unsheltered.
- Established and continue to refine housing opportunities assessment tool and prioritization for referrals to PSH and RRH for families.
- Since launching Family Coordinated Entry in October, 14 families referred to permanent supportive housing and 200+ families will receive a referral to RRH by March 2018.
- Refining the assessment tools for adult Coordinated Entry including the primary assessment. Worked with community via LHCB and ONE System subcommittees to select the Vulnerability Assessment Tool.

Strategic Framework Update

Systems Change Goal: *Implement performance accountability across all programs and systems by December 2019*

Progress Toward This Goal:

- Launched weekly summary and monthly detailed dashboard for the Homeward Bound program.
- Compiled monthly placement data for Problem-Solving, Housing, and Housing Ladder programs in preparation for January HOM-Stat pilot and draft dashboard.

Strategic Framework Update

Adult Goal: *Reduce chronic homelessness 50% by December 2022*

Progress Toward This Goal:

- 74 individuals and families have been housed via the Moving On Initiative since its October launch. This frees up 74 units of PSH for people exiting the chronic homelessness.
- In partnership with DPH, HSH has developed its Whole Person Care plan to expand roving services to support people wherever they are housed

Strategic Framework Update

Family Goals: *Ensure no families with children are unsheltered by December 2018. End family homelessness by December 2021*

Progress Toward This Goal:

- Launched Access Points for Family CES which include problem solving, assessment, prioritization and referrals
- Developed shelter placement criteria to prioritize families who are experiencing physical and sexual violence and/or who are unsheltered.
- Established housing opportunities assessment tool and prioritization for referrals to PSH and RRH for families.
- Since launching Family CES in October, 14 families referred to permanent supportive housing and 200+ families will receive a referral to RRH by March 2018.

Strategic Framework Update

Youth Goal: *Complete a detailed plan to reduce youth homelessness by July 2018*

Progress Toward This Goal:

- The Coordinated Community Plan to Prevent and End Youth Homelessness in San Francisco, submitted its third draft to the Department of Housing and Urban Development (HUD) on December 20th.
- HSH anticipates hearing back from HUD in January to determine if the plan is complete.

Strategic Framework Update

Street Homelessness Goal: *Improve the City's response to street homelessness by October 2018 and End large, long-term encampments by July 2019*

Progress Toward This Goal:

- In partnership with DPW, DPH and SFPD, HSH leads the Encampment Resolution Team and the Mission District Homeless Outreach Project focused on bringing inside people living in encampments.
- 23 encampments resolved since summer 2016; 1 resolved in December.
- 66% of people in the resolved encampments accepted offers of shelter or navigation center placements.
- Approximately 2/3 of these encampment have remained resolved.

Policy Update

Emergency Resolution Passed

- In December the BOS passed an emergency resolution allowing the expedited development of temporary shelters in SF

Emergency Ordinance Proposed

- The ordinance will allow PDW and HSH to work more quickly to open and manage emergency shelters and navigation centers to help address the crisis on the streets.
- The ordinance will allow HSH to more quickly enter into contracts with providers to manage shelters, provide services, and administer housing assistance.
- Thanks to the leadership of all of you, the Board of Supervisors and the Mayor's office we will be introducing this legislation at the Board of Supervisors on January 9th.

Community Relations

440 Turk Street

- 2 community meetings were held in December to share our plans for 440 Turk St to become HSH's head quarters including an access point
- BOS will be reviewing sale and rehab this week

New Shelters & Navigation Centers

- HSH engages in robust community outreach prior to the opening of all new programs.
- Date of upcoming community meetings will be made available on the HSH website.

Departmental Updates

Budget

- HSH is beginning budget planning process internally
- Will be holding a series of community meetings in the next 2 months
- HSH will report on budget to LCHB at this and future meetings.

Open positions include:

- Care Coordination Services Manager (0922) for Whole Person Care
- Care Coordination Policy Analyst (1823) for Whole Person Care
- Program Support Analyst (2917) for the Family Shelter and Transitional Housing program, Shelter Plus Care, and Adult Shelter System
- Accountant (1657) in the Administration and Finance Division
- Principal Administrative Analyst (1824) for Contract Administration
- Senior Administrative Analyst (1823) for Real Estate Development

Monthly Data

Each month HSH will provided reports on data from the following programs:

- Encampment Resolution Team
- Homeless Outreach Team
- Adult Shelter System
- Housing Placements (quarterly)
- Homeward Bound

Monthly Data

Notes on Data Reports:

- Until the ONE System is fully operational you will receive reports from individual programs. Once ONE is more operational HSH will provide a dashboard for this data.
- To ensure the accuracy of the data you will receive monthly reports from 2 months prior, if the previous months data is not yet ready. (e.g. at the January meeting you will receive November data)