

**City and County of San Francisco
Department of Homelessness and Supportive Housing**

**Request for Proposals #107 for Transition
Age Youth Interim Housing and Services**

Revised Appendix A Attached



Original Issued:	May 22, 2017
Revision Issued:	June 5, 2017
Pre-Proposal Conference:	10:00 a.m., Tuesday, May 30, 2017
Proposal Due:	3:00 p.m., Friday, June 16, 2017

Request for Proposals for Transition Age Youth Interim Housing and Services

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I. Introduction and Schedule

A. General

The Department of Homelessness and Supportive Housing (HSH) announces its intent to seek proposals from organizations interested in providing interim (temporary) housing and support services to young adults ages 18-27 (at the time entry into this program) who are experiencing homelessness in San Francisco.

The grant agreement shall have an initial term of three years, from July 17, 2017 to July 16, 2020. The City shall have the option to extend the term for an additional two-year period, subject to annual availability of funds, satisfactory grantee performance, and need. HSH has the sole, absolute discretion to exercise this option.

The source of funding for these services may be from City and County General Fund revenue, federal and/or state funds. Payment for all services provided in accordance with provisions under this grant shall be contingent upon the availability of funds. The City shall not be required to provide any definite units of services nor does the City guarantee any minimum amount of funding for these services. The Department reserves the right to make one or multiple awards.

B. Schedule

The anticipated schedule for selecting a grantee is as follows:

<u>Proposal Phase</u>	<u>Date</u>
Request for Proposals (RFP) issued by the City	Monday, May 22, 2017
Pre-Proposal Conference	Tuesday, May 30, 2017, 10:00 a.m.
RFP revision issued by the City	Friday, June 5, 2017
Deadline for submission of written questions or requests for clarification	Tuesday, June 6, 2017, 12:00 noon.
Proposals due	Friday, June 16, 2017, 3:00 p.m.

Please note: Schedule dates and times are subject to change with advance notice.

C. Definitions

HSH	Department of Homelessness and Supportive Housing
Coordinated Entry	Housing placement system that will be developed by HSH as a mechanism to place those most in need of housing using a streamlined and accessible referral and housing placement process.
TAY	Transition Age Youth, age 18-27>(*for purposes of this RFP only)

D. Definition of Housing

All housing sites/units must meet habitability standards (described in Attachment A) and be in a secure environment. The grantee must demonstrate site control through ownership, a lease, or an MOU or an ability to have a site control by the time the grant is executed. Participants of the program will not receive individual tenancy, as the housing placements are temporary. All housing models (i.e. single unit dwellings or congregate living) will be considered and units should meet occupancy standards and health and building codes.

E. Definition of Support Services

The purpose of this grant is to provide interim housing and support services to the participants. Services will include basic case management and 24 hour on-call services for crisis management. The expectation is that services will be offered with a 1:15/17 staff to participant ratio. Support services will support a secure living environment that works towards fostering stability, health and self-determination to move to more long term housing. Some services will be provided on site, and others will be leveraged using a collaborative model with other youth serving agencies. Support services to be provided include:

- A. Outreach. Defined and coordinated outreach plan to target the most vulnerable youth experiencing homelessness and in need of immediate housing. (Outreach efforts should be in coordination with SF Homeless Outreach Team and existing homeless youth serving agencies that do street outreach.)
- B. Intake and Assessment. Provide one or more initial meetings or interviews with participants to establish strengths, skills, needs, plans and goals that are useful to the participant in achieving stability, wellness, and the ability to move on to longer term housing options.
- C. Case Management. Provide qualified staff to conduct on-going meetings and counseling services with participants to establish goals, support individualized action and service plans, refer to needed services that are offsite, and track progress toward meeting goals.
- D. Benefits Advocacy and Assistance. Provide assistance and referral to support a participant to obtain or maintain benefits and solve problems related to county, state and federal benefits programs. This can include assistance in identifying, applying for and establishing appointments with available services such as food programs, health coverage, medical clinics and in-home support.
- E. Referrals. Assist participants to identify and access services available within the community that meet specific needs or support progress toward identified goals. This can include providing information about services, calling to help establish appointments, assisting with the completion of applications, helping with appointment reminders, follow up/checking in with clients regarding the process, and, as necessary, re-referral.
- F. Food. Provide (or leverage) resources needed to maintain food security.
- G. Transportation. Provide (or leverage) resources needed to ensure that transportation is not a barrier to the participant's ability to access offsite services.

- H. Moving On Support. Provide housing related support that assists the participants in achieving goals that move them towards more independent, longer term, and stable housing.
- I. Participant Feedback and Complaint/Grievance Policies and Procedures. A written mechanism for accepting and responding to participant complaints and concerns.

F. Target Population

The Grantee will serve the most vulnerable young adults experiencing homelessness in San Francisco with priority to those living outside. Vulnerable homeless youth populations have been identified as: street engaged youth, youth of color, and youth that identify as LGBTQ.

II. Scope of Work

The Scope of Work is to be used as a general guide and is not intended to be a complete list of all work necessary to complete the project. Respondents should use this description when designing their proposed programs. However, respondents may suggest modifications and/or additions that will, in their estimation, make the program more feasible or effective. The description below outlines the key program elements and services the selected grantee(s) will provide.

Description of Housing

The purpose of this grant is to provide low barrier, emergency, interim housing that is safe, secure, and temporary for young adults, age 18-27 experiencing homelessness. The housing site/units must meet habitability standards and the grantee must demonstrate site control through ownership, a lease, or an MOU by the time the grant will be executed. Participants of the program will not receive individual tenancy.

Description of Services

The purpose of this grant is to provide support services to the participants of those living in the housing program. Services will encompass basic case management and 24 hour on-call services. The expectation is that services will be offered with a 1:15/17 staff to participant ratio, serving between 30-35 participants. The support services will support a safe and healthy living environment that works towards fostering stability and self determination to move to more stable and long term housing. Support services to be provided include:

- Outreach
- Intake and Assessment
- Case Management
- Referral to mainstream benefits
- Wellness
- Food
- Transportation
- Housing planning
- Moving On Support
- Referrals and leveraging of other community resources such as for employment or education as appropriate

Eligibility:

All participants are eligible for services and should be engaged with services.

Service Provision:

Services will be provided directly on-site with program staff, through partnerships with other community providers, and with referrals to offsite agencies. Staff hours and service provision should be easily accessible to participants and mirror their hours of their availability. Formal partnerships and defined collaboration to provide diverse, effective, and comprehensive service options must be documented.

All services should be client-centered, trauma-informed, culturally appropriate, and delivered by qualified staff. There should be frequent and consistent opportunities for client input on services.

Client referrals

All participants will be referred into housing based on a defined outreach and referral process that is coordinated to target the most vulnerable youth experiencing homelessness that meet the eligibility requirements. The referral process should be accessible and low barrier program entry. HSH will be developing a coordinated entry system that will replace the current referral process. Once implemented, all residents of the program will be referred via the coordinated entry system.

Outreach

The outreach plan should reflect a proven, effective methodology for reaching the most vulnerable homeless youth. Outreach must be coordinated with other existing agencies that provide outreach services to homeless youth.

B. Objectives

Grantee is expected to propose objectives that will measure quantity, quality, and impact of services. The grantee is expected to have an internal evaluation process that can identify quickly the effectiveness of services and gaps in service delivery. Evaluation of services should include input of tenants.

Example Service Objectives

___ (#) service plans created

___ (#) case management meetings with participants

___ (#) referrals to offsite services

Example Outcome Objectives

___ (%) of participants pursuing employment or employed

___ (%) of participants pursuing education or in school

___ (%) of participants who have access to some health care

___ (%) of participants who have a permanent connection to a caring adult (other than service provider)

___ (%) of participants actively working on a housing exit plan to more independent housing

III. Submission Requirements

A. Time and Place for Submission of Proposals

Respondents shall submit one (1) electronic PDF file of the proposal to winnie.xie@sfmta.com. Electronic file title should include RFP number, proposing agency name, number of files submitted, i.e. 1 of 4. Proposals must be received **no later than 3:00p.m., Friday, June 16, 2017**. Late submissions will not be considered. Supplemental documents or revisions after the deadline will not be accepted.

Department staff will confirm receipt of all respondent submissions within one (1) working day after the deadline noted above.

B. Format

For word processing documents, text should be unjustified (i.e., with a ragged-right margin) using a 12 point serif font (e.g., Times Roman, and not Arial), and page margins should be at least 1" on all sides (excluding headers and footers).

C. Content

Organizations interested in responding to this RFP must submit the following information, in the order specified below. All proposals for funding must be developed using the format below. This is necessary so that all proposals can receive fair and equal evaluation. Proposals not following the required format will not be considered for funding. Information must be at a level of detail that enables effective evaluation and comparison between proposals by the Proposal Evaluation Panel. The Agency must ensure that the proposal addresses the Selection Criteria.

1. Table of Contents

Each proposal package should contain a complete table of contents showing page numbers. All pages in the package must be numbered consecutively, and major sections must be indexed.

2. RFP Cover Page – (use form provided in Section X)

Submit the cover page signed by a person authorized to obligate the organization to perform the commitments contained in the proposal. Submission of this document will constitute a representation by the organization that the organization is willing and able to perform the commitments contained in the proposal.

3. Minimum Qualifications –up to 3 pages

All agencies submitting proposals for funding must provide a *Minimum Qualifications Narrative* describing in detail how the proposing agency meets each of the Minimum Qualifications. Any proposals failing to demonstrate these qualifications will be considered non-responsive and will not be eligible for proposal review or award of grant. (refer to section IV, Item A)

4. Grants (both public and private) –up to 2 pages

Agencies should submit a statement listing relevant grants with a description of the services which have been completed during the last five (5) years. The statement must also list any failure or refusal to complete a grant, including details and dates. Provide disclosure of any litigation including Respondent, subgrants, or any principal officers thereof in connection with any grant or grant.

5. Organizational Capacity –up to 5 pages (not including resumes, job descriptions, and letters of reference)

Description of your agency's ability to deliver the services proposed in this RFP.

In addition, please address the following:

- a) Staffing Plan – Describe organizational structure and staffing patterns needed to provide the proposed services including program supervision and management. Attach job descriptions and resume of key program staff and clearly identify which staff position they occupy and provide written assurance that the key individuals listed and identified will be performing the work and will not be substituted with other personnel or reassigned to another project without the City’s prior approval. Clearly identify whether services will be performed by existing staff or by proposed staff.
- b) Description of agency experience and staff skills related to working with the identified target population and program design along with training being offered to staff to enhance skills and knowledge.
- c) Service Site Plan – Describe the plan for location and hours of services and how target caseload capacity will be accommodated.

6. Program Approach –up to 10 pages

Description of your agency’s specific program approach to deliver the services proposed in this RFP.

In addition, please address the following:

- a) Description of your agency’s specific program approach to deliver the service components proposed and how this program approach or service model will appropriately address the needs of the target populations (be sure to address all applicable items listed in Target Population, Scope of Work, and Service and Outcome Objectives).
- b) Identify any subgrantees and describe their responsibilities in the delivery of services/shelter space.
- c) Provide documented site control or documented ability of site control by the time the grant is executed for the housing portion of the program.
- d) List and explain the specific service and outcome objectives to be accomplished through the proposal.
- e) Describe methods for data collection, documentation, and reporting service and outcome data. Describe the method(s) by which service and outcome objectives will be evaluated.
- f) Describe the linkages that will link clients to services.
- g) Describe the proposed model for clients to offer input regarding program operations.

7. Fiscal Capacity (Budget) –up to 4 pages (excluding justification, cost allocation plan and audited financial statement)

Please refer to the instructions outlined in Section XII and use only HSH approved budget forms. Provide Cost Allocation Plan and the most current audited financial statements. HSH intends to award this grant to respondents that it considers will provide the best overall program services at a reasonable pricing structure. HSH reserves the right to accept other than the lowest priced offer and to reject any proposals that are not responsive to this request.

Using the budget forms, please provide the direct expenses for all proposed costs to be supported through this grant for a three-year term. Respondents must also provide a budget narrative that clearly explains the basis for each expense listed on the budget forms.

Discuss planned leveraging of other resources (i.e., fund raising, in-kind contributions, etc.), if any, to support the program approach proposed. Identify external resources committed to this program, including in-kind resources designated solely for this program. Assign a dollar value for all external resources.

8. Completed Proposal Page Number Reference Form (refer to Section XI)

IV. Evaluation and Selection Criteria

A. Minimum Qualifications

- A minimum of three (3) years of experience providing housing and support services, or similar services, to the target population as described in the RFP.
- Respondent must be a certified vendor with the City and County of San Francisco or the ability to become a certified vendor within ten (10) days after notice of intent to award.
- Respondent must demonstrate the ability to have a site control through ownership, a lease, or an MOU by the time the grant is executed.

Please note: Agencies submitting proposals that have previously been granted by the City and County of San Francisco and/or Federal agencies to provide goods and/or services must successfully demonstrate compliance with performance/monitoring requirements specified in previous grants/grants (corrective actions) in order to be considered responsive to this RFP. **Documented failure to correct performance/monitoring deficiencies identified in past City and County grants/grants may result in Agency disqualification to participate in this RFP.**

Any proposal that does not demonstrate that the respondent meets these minimum requirements by the deadline for submittal of proposals will be considered non-responsive and will not be eligible for award of the grant.

B. Selection Criteria

The proposals will be evaluated by a selection committee comprised of parties with expertise in the service areas identified in this RFP. The City intends to evaluate the proposals generally in accordance with the criteria itemized below.

Total Possible Points: 100

Respondents must receive a minimum of 60% of the available points to be considered for award.

Organizational Capacity (25 points)

Demonstrate expertise of the organization necessary to complete the tasks, including quality of recently completed projects that meet the requirements and adhere to schedules. Demonstrate appropriate experience, professional qualifications and education of staff assigned to the project, a realistic description of the tasks to be performed by each staff person, reasonable workload and work schedule, staff availability, and accessibility.

1. The respondent clearly demonstrates that it has the organizational infrastructure and administrative/financial capacity to deliver the program as proposed. (10 points)
2. The staff, based on job descriptions and qualifications, and proposed staffing pattern is adequately trained or experienced in operating the program? (10 points)
3. Is the subject matter and types of trainings to be offered to staff providing the services appropriate to assist staff in delivering quality services? (5 points)

Program Approach (50 points)

1. The proposal demonstrates the necessary understanding of the target populations and their needs in order to provide effective services. The proposal provides easily accessible services to the target populations. The proposed interim housing site is appropriate for the services proposed (location and size). (25 points)
2. The proposal clearly identifies linkages to support target population in linking them to services. (10 points)
3. The proposal clearly identifies specific and realistic services and outcome objectives and how they will be met. This should also include a discussion of specific methods for collection of necessary service utilization and performance outcome and/or customer satisfaction data. (10 points)
4. The proposal provides a model for client input in program design, service delivery, and program operations. (5 points)

Fiscal Capacity (25 points)

1. The budget provided is clear and easy to understand. The budget reflects sound, adequate allocation of resources, matching the program components including staffing costs, operating costs and capital costs (as appropriate). The budget supports the services proposed and is competitive with other proposals. Costs are reasonable, justified, and competitive. Cost Allocation Plan is reasonable. (20 points)
2. Respondent's ability to leverage other resources for this program, either from in-kind, and/or external resources. The proposal reflects the effective use of organizational resources/external resources, including leveraged funds, designated exclusively for this program. (5 points)

V. Pre-Proposal Conference and Grant award

A. Pre-Proposal Conference

Respondents are encouraged to attend a pre-proposal conference on **Tuesday, May 30, 2017**, at **10:00 a.m.**, to be held at **San Francisco Department of Homelessness and Supportive Housing, 1650 Mission Street, Suite 300 Conference Room, San Francisco, CA 94103**. All questions will be addressed at this conference and any available new information will be provided at that time. If you have further questions regarding the RFP, please contact the individual designated in Section VI.B.

B. Grant Award

HSH will select a respondent with whom Agency staff shall commence grant negotiations. The selection of any proposal shall not imply acceptance by the City of all terms of the proposal, which may be subject to further negotiations and approvals before the City may be legally bound thereby. If a satisfactory

grant cannot be negotiated in a reasonable time, the Department of Homelessness and Supportive Housing, in its sole discretion, may terminate negotiations with the highest ranked respondent and begin grant negotiations with the next highest ranked respondent.

C. Written Questions

Respondents are encouraged to submit written questions before the due date stated in Section I.B. to the individual designated in Section VI.B. All questions will be addressed and any available new information will be provided in writing via email to respondents. **All written questions must be submitted on or prior to Tuesday, June 6, 2017, 12:00 noon.**

VI. Terms and Conditions for Receipt of Proposals

A. Errors and Omissions in RFP

Respondents are responsible for reviewing all portions of this RFP. Respondents are to promptly notify the Department, in writing, if the respondent discovers any ambiguity, discrepancy, omission, or other error in the RFP. Any such notification should be directed to the Department promptly after discovery, but in no event later than five working days prior to the date for receipt of proposals. Modifications and clarifications will be made by addenda as provided below.

B. Inquiries Regarding RFP

Inquiries regarding the RFP and all notifications of intent to request written modification or clarification of the RFP, must be in writing via email to: winnie.xie@sfmta.com, or mail to

Winnie Xie
Office of Contracts Management
Department of Homelessness and Supportive Housing
1650 Mission Street, Suite 300
San Francisco, CA 94103

In order to prevent possible delay, submission via email is highly recommended.

C. Objections to RFP Terms

Should a respondent object on any ground to any provision or legal requirement set forth in this RFP, the respondent must, not more than ten calendar days after the RFP is issued, provide written notice to the Department setting forth with specificity the grounds for the objection. The failure of a respondent to object in the manner set forth in this paragraph shall constitute a complete and irrevocable waiver of any such objection.

D. Change Notices

The Department may modify the RFP, prior to the proposal due date, by issuing Change Notices, which will be posted on the website. The respondent shall be responsible for ensuring that its proposal reflects any and all Change Notices issued by the Department prior to the proposal due date regardless of when the proposal is submitted. Therefore, the City recommends that the respondent consult the website frequently, including shortly before the proposal due date, to determine if the respondent has downloaded all Change Notices.

E. Term of Proposal

Submission of a proposal signifies that the proposed services and prices are valid for 120 calendar days from the proposal due date and that the quoted prices are genuine and not the result of collusion or any other anti-competitive activity.

F. Revision of Proposal

A respondent may revise a proposal on the respondent's own initiative at any time **before the deadline** for submission of proposals. The respondent must submit the revised proposal in the same manner as the original. A revised proposal must be received on or before the proposal due date.

In no case will a statement of intent to submit a revised proposal, or commencement of a revision process, extend the proposal due date for any respondent.

At any time during the proposal evaluation process, the Department may require a respondent to provide oral or written clarification of its proposal. The Department reserves the right to make an award without further clarifications of proposals received.

G. Errors and Omissions in Proposal

Failure by the Department to object to an error, omission, or deviation in the proposal will in no way modify the RFP or excuse the vendor from full compliance with the specifications of the RFP or any grant awarded pursuant to the RFP.

H. Financial Responsibility

The City accepts no financial responsibility for any costs incurred by an agency in responding to this RFP. Submissions of the RFP will become the property of the City and may be used by the City in any way deemed appropriate.

I. Respondent's Obligations under the Campaign Reform Ordinance

Respondents must comply with Section 1.126 of the S.F. Campaign and Governmental Conduct Code, which states:

No person who grants with the City and County of San Francisco for the rendition of personal services, for the furnishing of any material, supplies or equipment to the City, or for selling any land or building to the City, whenever such transaction would require approval by a City elective officer, or the board on which that City elective officer serves, shall make any contribution to such an officer, or candidates for such an office, or committee controlled by such officer or candidate at any time between commencement of negotiations and the later of either (1) the termination of negotiations for such grant, or (2) three months have elapsed from the date the grant is approved by the City elective officer or the board on which that City elective officer serves.

If a respondent is negotiating for a grant that must be approved by an elected local officer or the board on which that officer serves, during the negotiation period the respondent is prohibited from making contributions to:

- the officer's re-election campaign
- a candidate for that officer's office
- a committee controlled by the officer or candidate.

The negotiation period begins with the first point of contact, either by telephone, in person, or in writing, when a grantee approaches any city officer or employee about a particular grant, or a city officer or employee initiates communication with a potential grantee about a grant. The negotiation period ends when a grant is awarded or not awarded to the grantee. Examples of initial contacts include: (1) a vendor contacts a city officer or employee to promote himself or herself as a candidate for a grant; and (2) a city officer or employee contacts a grantee to propose that the grantee apply for a grant. Inquiries for information about a particular grant, requests for documents relating to a Request for Proposal, and requests to be placed on a mailing list do not constitute negotiations.

Violation of Section 1.126 may result in the following criminal, civil, or administrative penalties:

1. **Criminal.** Any person who knowingly or willfully violates section 1.126 is subject to a fine of up to \$5,000 and a jail term of not more than six months, or both.
2. **Civil.** Any person who intentionally or negligently violates section 1.126 may be held liable in a civil action brought by the civil prosecutor for an amount up to \$5,000.
3. **Administrative.** Any person who intentionally or negligently violates section 1.126 may be held liable in an administrative proceeding before the Ethics Commission held pursuant to the Charter for an amount up to \$5,000 for each violation.

For further information, respondents should contact the San Francisco Ethics Commission at (415) 581-2300.

J. Sunshine Ordinance

In accordance with S.F. Administrative Code Section 67.24(e), grantees' bids, responses to RFPs and all other records of communications between the City and persons or firms seeking grants shall be open to inspection immediately after a grant has been awarded. Nothing in this provision requires the disclosure of a private person's or organization's net worth or other proprietary financial data submitted for qualification for a grant or other benefits until and unless that person or organization is awarded the grant or benefit. Information provided which is covered by this paragraph will be made available to the public upon request.

K. Public Access to Meetings and Records

If a respondent is a non-profit entity that receives a cumulative total per year of at least \$250,000 in City funds or City-administered funds and is a non-profit organization as defined in Chapter 12L of the S.F. Administrative Code, the respondent must comply with Chapter 12L. The respondent must include in its proposal (1) a statement describing its efforts to comply with the Chapter 12L provisions regarding public access to respondent's meetings and records, and (2) a summary of all complaints concerning the respondent's compliance with Chapter 12L that were filed with the City in the last two years and deemed by the City to be substantiated. The summary shall also describe the disposition of each complaint. If no such complaints were filed, the respondent shall include a statement to that effect. Failure to comply with the reporting requirements of Chapter 12L or material misrepresentation in respondent's Chapter 12L submissions shall be grounds for rejection of the proposal and/or termination of any subsequent Agreement reached on the basis of the proposal.

L. Reservations of Rights by the City

The issuance of this RFP does not constitute an agreement by the City that any grant will actually be entered into by the City. The City expressly reserves the right at any time to:

1. Waive or correct any defect or informality in any response, proposal, or proposal procedure;
2. Reject any or all proposals;
3. Reissue a Request for Proposals;
4. Prior to submission deadline for proposals, modify all or any portion of the selection procedures, including deadlines for accepting responses, the specifications or requirements for any materials, equipment or services to be provided under this RFP, or the requirements for contents or format of the proposals;
5. Procure any materials, equipment or services specified in this RFP by any other means; or
6. Determine that no project will be pursued.

M. No Waiver

No waiver by the City of any provision of this RFP shall be implied from any failure by the City to recognize or take action on account of any failure by a respondent to observe any provision of this RFP.

N. Local Business Enterprise Goals and Outreach

Due to county, federal and state funding for these services, LBE bid discounts will not be used in this RFP.

VII. City Grant Requirements

A. Standard Grant Provisions

The successful respondent will be required to enter into a grant substantially in the form of the Agreement for Professional Services. Failure to timely execute the grant, or to furnish any and all insurance certificates and policy endorsement, surety bonds or other materials required in the grant, shall be deemed an abandonment of a grant offer. The City, in its sole discretion, may select another firm and may proceed against the original selectee for damages.

Respondents are urged to pay special attention to the requirements of Administrative Code Chapters 12B and 12C, Nondiscrimination in Grants and Benefits; the Minimum Compensation Ordinance; the Health Care Accountability Ordinance; the First Source Hiring Program; and applicable conflict of interest laws, as set forth in paragraphs B, C, D, E and F below.

B. Nondiscrimination in Grants and Benefits

The successful respondent will be required to agree to comply fully with and be bound by the provisions of Chapters 12B and 12C of the San Francisco Administrative Code. Generally, Chapter 12B prohibits the City and County of San Francisco from entering into grants or leases with any entity that discriminates in the provision of benefits between employees with domestic partners and employees with spouses, and/or between the domestic partners and spouses of employees. The Chapter 12C requires nondiscrimination in grants in public accommodation. Additional information on Chapters 12B and 12C is available on the CMD's website at www.sfgov.org/cmd/.

C. Minimum Compensation Ordinance (MCO)

The successful respondent will be required to agree to comply fully with and be bound by the provisions of the Minimum Compensation Ordinance (MCO), as set forth in S.F. Administrative Code Chapter 12P.

Generally, this Ordinance requires grantees to provide employees covered by the Ordinance who do work funded under the grant with hourly gross compensation and paid and unpaid time off that meet certain minimum requirements.

For the amount of hourly gross compensation currently required under the MCO, see www.sfgov.org/olse/mco. Note that this hourly rate may increase on January 1 of each year and that grantees will be required to pay any such increases to covered employees during the term of the grant. Additional information regarding the MCO is available on the web at www.sfgov.org/olse/mco.

D. Health Care Accountability Ordinance (HCAO)

The successful respondent will be required to agree to comply fully with and be bound by the provisions of the Health Care Accountability Ordinance (HCAO), as set forth in S.F. Administrative Code Chapter 12Q. Grantees should consult the San Francisco Administrative Code to determine their compliance obligations under this chapter. Additional information regarding the HCAO is available on the web at www.sfgov.org/olse/hcao.

E. First Source Hiring Program (FSHP)

If the grant is for more than \$50,000, then the First Source Hiring Program (Admin. Code Chapter 83) may apply. Generally, this ordinance requires grantees to notify the First Source Hiring Program of available entry-level jobs and provide the Workforce Development System with the first opportunity to refer qualified individuals for employment.

Grantees should consult the San Francisco Administrative Code to determine their compliance obligations under this chapter. Additional information regarding the FSHP is available on the web at <http://www.workforcedevelopmentsf.org/> and from the First Source Hiring Administrator, (415) 401-4960.

F. Conflicts of Interest

The successful respondent will be required to agree to comply fully with and be bound by the applicable provisions of state and local laws related to conflicts of interest, including Section 15.103 of the City's Charter, Article III, Chapter 2 of City's Campaign and Governmental Conduct Code, and Section 87100 et seq. and Section 1090 et seq. of the Government Code of the State of California. The successful respondent will be required to acknowledge that it is familiar with these laws; certify that it does not know of any facts that constitute a violation of said provisions; and agree to immediately notify the City if it becomes aware of any such fact during the term of the Agreement.

Individuals who will perform work for the City on behalf of the successful respondent might be deemed consultants under state and local conflict of interest laws. If so, such individuals will be required to submit a Statement of Economic Interests, California Fair Political Practices Commission Form 700, to the City within ten calendar days of the City notifying the successful respondent that the City has selected the respondent.

VIII. Protest Procedures

A. Protest of Non-Responsiveness Determination

Within five working days of the City's issuance of a notice of non-responsiveness, any firm that has submitted a proposal and believes that the City has incorrectly determined that its proposal is non-responsive may submit a written notice of protest. Such notice of protest must be received by the City on

or before the fifth working day following the City's issuance of the notice of non-responsiveness. The notice of protest must include a written statement specifying in detail each and every one of the grounds asserted for the protest. The protest must be signed by an individual authorized to represent the respondent, and must cite the law, rule, local ordinance, procedure or RFP provision on which the protest is based. In addition, the protestor must specify facts and evidence sufficient for the City to determine the validity of the protest.

B. Protest of Grant Award

Within ten calendar days of the City's issuance of a notice of intent to award the grant, any firm that has submitted a responsive proposal and believes that the City has incorrectly selected another respondent for award may submit a written notice of protest. Such notice of protest must be received by the City on or before the tenth calendar day after the City's issuance of the notice of intent to award.

The notice of protest must include a written statement specifying in detail each and every one of the grounds asserted for the protest. The protest must be signed by an individual authorized to represent the respondent, and must cite the law, rule, local ordinance, procedure or RFP provision on which the protest is based. In addition, the protestor must specify facts and evidence sufficient for the City to determine the validity of the protest.

C. Delivery of Protests

All protests must be received by the due date. If a protest is mailed, the protestor bears the risk of non-delivery within the deadlines specified herein. Protests should be transmitted by a means that will objectively establish the date the City received the protest. Protests or notice of protests made orally (e.g., by telephone) will not be considered. Protests must be delivered via email to:

Gigi Whitley
Deputy Director for Administration and Finance
Department of Homelessness and Supportive Housing
Email: gigi.whitley@sfgov.org

IX. Standard Forms

Before the City can award any grant to a grantee, that grantee must file three standard City forms (items 1-3 on the chart). Because many grantees have already completed these forms, and because some informational forms are rarely revised, the City has not included them in the RFP package. Instead, this Appendix describes the forms, where to find them on the Internet (see bottom of page 2), and where to file them. If a grantee cannot get the documents off the Internet, the grantee should call (415) 554-6248 or e-mail Purchasing (purchasing@sfgov.org) and Purchasing will fax, mail or e-mail them to the grantee.

If a grantee has already filled out items 1-3 (see note under item 3) on the chart, **the grantee should not do so again unless the grantee's answers have changed.** To find out whether these forms have been submitted, the grantee should call Vendor File Support in the Controller's Office at (415) 554-6702.

If a grantee would like to apply to be certified as a local business enterprise, it must submit item 4. To find out about item 4 and certification, the grantee should call Grant Monitoring Division at (415) 252-2500.

Item	Form name and Internet location	Form	Description	Return the form to; For more info
1.	Request for Taxpayer Identification Number and Certification http://sfgsa.org/index.aspx?page=4762 www.irs.gov/pub/irs-fill/fw9.pdf	W-9	The City needs the grantee's taxpayer ID number on this form. If a grantee has already done business with the City, this form is not necessary because the City already has the number.	Controller's Office Vendor File Support City Hall, Room 484 San Francisco, CA 94102 (415) 554-6702
2.	Business Tax Declaration http://sfgsa.org/index.aspx?page=4762	P-25	All grantees must sign this form to determine if they must register with the Tax Collector, even if not located in San Francisco. All businesses that qualify as "conducting business in San Francisco" must register with the Tax Collector	Controller's Office Vendor File Support City Hall, Room 484 San Francisco, CA 94102 (415) 554-6702
3.	S.F. Administrative Code Chapters 12B & 12C Declaration: Nondiscrimination in Grants and Benefits http://sfgsa.org/index.aspx?page=4762 In Vendor Profile Application	CMD-12B-101	Grantees tell the City if their personnel policies meet the City's requirements for nondiscrimination against protected classes of people, and in the provision of benefits between employees with spouses and employees with domestic partners. Form submission is not complete if it does not include the additional documentation asked for on the form. Other forms may be required, depending on the answers on this form. Grant-by-Grant Compliance status vendors must fill out an additional form for each grant.	Human Rights Comm. 25 Van Ness, #800 San Francisco, CA 94102-6059 (415) 252-2500
4.	CMD LBE Certification Application http://www.sfgsa.org/index.aspx?page=6058 In Vendor Profile Application		Local businesses complete this form to be certified by CMD as LBEs. Certified LBEs receive a rating bonus pursuant to Chapter 14B when bidding on City grants if applicable. To receive the bid discount, you must be certified by CMD by the proposal due date.	Grant Monitoring Unit 30 Van Ness Avenue, Suite 200 San Francisco, CA 94102 Phone: (415) 581-2310

Where the forms are on the Internet

Office of Grant Administration

Homepage: www.sfgov.org/oca/

Purchasing forms: Click on “Required Vendor Forms” under the “Information for Vendors and Grantees” banner.

Contract Monitoring Division

CMD’s homepage: <http://sfgsa.org/index.aspx?page=5365>
Equal Benefits forms: <http://sfgsa.org/index.aspx?page=5359>
LBE certification form: <http://sfgsa.org/index.aspx?page=5364#Section%20V>

**X. San Francisco Homelessness and Supportive Housing
Proposal Cover Page**

NAME OF ORGANIZATION(S): _____

ADDRESS: _____

DIRECTOR: _____

PHONE/FAX#: _____

EMAIL: _____

FEDERAL EMPLOYER #: _____

ANNUAL AMOUNT(s) REQUESTED: \$ _____

I understand that the San Francisco Department of Homelessness and Supportive Housing (HSH) reserves the right to modify the specifics of this application at the time of funding and/or during the grant negotiation; that a grant may be negotiated for a portion of the amount requested; and that there is no grant until a written grant has been signed by both parties and approved by all applicable City Agencies. Submission of a proposal signifies that the proposed services and prices are valid for 120 calendar days from the proposal due date and that the quoted prices are genuine and not the result of collusion or any other anti-competitive activity

Signature of authorized representative(s):

Name: _____ Title: _____

Signature: _____ Date: _____

Name: _____ Title: _____

Signature: _____ Date: _____

Submit an electronic PDF file to winnie.xie@sfmta.com.

**XI. San Francisco Homelessness and Supportive Housing
Proposal Page Number Reference Form**

This form is to assist the review panel in finding the information in the Proposal that corresponds to the evaluation criteria. For each item listed below, please list the proposal page number(s) where the reviewer may find the answer(s) responding to the criteria.

Evaluation and Selection Criteria		
	Minimum Qualifications	Proposal Page #
	<ul style="list-style-type: none"> • A minimum of three (3) years of experience providing housing and support services, or similar services, to the target population as described in the RFP. • Respondent must be a certified vendor with the City and County of San Francisco or the ability to become a certified vendor within ten (10) days after notice of intent to award. • Respondent must demonstrate the ability to have a site control through ownership, a lease, or an MOU by the time the grant is executed. 	
Organizational Capacity (25 points)		
1.	The respondent clearly demonstrates that it has the organizational infrastructure and administrative/financial capacity to deliver the program as proposed. (10 points)	
2.	The staff, based on job descriptions and qualifications, and proposed staffing pattern is adequately trained or experienced in operating the program? (10 points)	
3.	Is the subject matter and types of trainings to be offered to staff providing the services appropriate to assist staff in delivering quality services? (5 points)	
Program Approach (50 points)		
1.	The proposal demonstrates the necessary understanding of the target populations and their needs in order to provide effective services. The proposal provides easily accessible services to the target populations. The proposed interim housing site is appropriate for the services proposed (location and size). (25 points)	
2.	The proposal clearly identifies linkages to support target population in linking them to services. (10 points)	
3.	The proposal clearly identifies specific and realistic services and outcome objectives and how they will be met. This should also include a discussion of specific methods for collection of necessary service utilization and performance outcome and/or customer satisfaction data. (10 points)	
4.	The proposal provides a model for client input in program design, service delivery, and program operations. (5 points)	
Fiscal Capacity (25 points)		
1.	The budget provided is clear and easy to understand. The budget reflects sound, adequate allocation of resources, matching the program components including staffing costs, operating costs and capital costs (as appropriate). The budget supports the services proposed and is competitive with other proposals. Costs are reasonable, justified, and competitive. Cost Allocation Plan is reasonable. (20 points)	
2.	Respondent's ability to leverage other resources for this program, either from in-kind, and/or external resources. The proposal reflects the effective use of organizational resources/external resources, including leveraged funds, designated exclusively for this program. (5 points)	

XII. San Francisco Homelessness and Supportive Housing Proposal Budget Forms and Instructions

Budgets should be submitted in the standard HSH format. Forms are available at: <http://mission.sfgov.org/OCABidPublication/ReviewBids.aspx> and click on the “Consultants and Professional Services” link and then the link for this RFP.

The following spreadsheets are in Excel. There are 4 pages in the budget (in addition to the budget justification), as follows: Grant Budget Summary, Salaries and Benefits Detail, Operating Expense Detail, Capital Expenditure Detail.

Please note the Salaries and Benefits, Operating Expense and Capital Expenditure are direct costs and must be clearly and easily attributable to a specific program.

The Budget Justification is a narrative, which provides the detailed information and calculations supporting the amount allocated for each budget line item. There is no form provided for the Budget Justification. Please detail all mathematical computations for each line item. Show how the total dollar amount was derived, e.g., the annual salary for each position multiplied by the FTE, the number of square feet of office space to be utilized multiplied by the rate per square foot, the cost per month for insurance multiplied by the number of months in the grant term, etc. For the Salaries and Benefits section, list the position, a brief sentence of the position's responsibilities, the full-time equivalent (FTE), the percentage of FTE allocated to the activity, the salary per month, the salary per annum, and the mathematical computation used to arrive at the total dollar amount.

The Cost Allocation Plan is required. Respondents must follow the City's cost allocation guidelines for nonprofit grantees, which largely follow those described by Generally Accepted Accounting Principles (GAAP) and in Federal OMB Circular A-122. The plan should include how indirect costs were calculated.

If applicable, attach a separate detailed Subgranting budget using the standard HSA format if there is a Subgrantee arrangement made under the terms of the grant. Provide a brief explanation of the subgranting arrangement, as well as a budget breakdown. Please note, the total subgrantee budget amount should appear on the Operating Expense Detail sheet under the Subgrantee section.

Indirect rates are not allowable on subgrantee indirect expenditures, capital expenditures, aid payments, other direct voucher payments, or any stipend, subsidy or expense paid on behalf of a client (i.e., security deposit, rental payment assistance, transportation vouchers, etc.). These examples are not intended to be a comprehensive list. If an organization is uncertain whether indirect costs can be applied to a particular expense, it should consult with the HSA Contracts Manager.

These guidelines provide general information. If further clarification or technical assistance is needed, consult the designated Contracts Manager for this RFP in the HSH Office of Contracts Management.