

**Summary of Denials of Service (DOS) by Shelter  
April 2017**

**A Woman's Place** **Total DOSs = 1**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
1	0	0	0	0	0

1 = Threats of violence. - Inside Shelter \*

**Bethel AME Women's Winter Shelter** **Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
0	0	0	0	0	0

**Central City Hospitality House** **Total DOSs = 8**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
1	0	0	0	0	0
1	0	0	0	0	0
1	0	0	0	0	0
1 appeal(s):	0	0	1	0	0
2 = Disruptive behavior *					
1 appeal(s):	0	0	0	1	0
3 = Curfew violations					
2 appeal(s):	0	0	1	1	0

**Dolores Street Community Services** **Total DOSs = 43**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
3	0	0	0	0	0
1 appeal(s):	0	0	1	0	0
1 arbitration(s)	0	0	1	0	0
2 = Verbal harassment *					
1 appeal(s):	0	0	1	0	0
4 = Threats of violence. - Inside Shelter *					
1 = Threats of violence towards staff and/or clients. -Outside Shelter *					
1 = Violation of health codes					
1 appeal(s):	0	0	1	0	0
1 = Excessive property within the shelter					
1 appeal(s):	0	0	0	0	1
31 Rule Violation					
6 appeal(s):	1	1	0	2	0

**Lark-Inn Shelter for Youth** **Total DOSs = 2**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
1	0	0	0	0	0
1 appeal(s):	0	0	1	0	0
1 = Acts of violence against staff or clients-Inside Shelter					
1 appeal(s):	0	0	1	0	0

**MSC South Shelter****Total DOSs = 117**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
5 = Acts of violence against clients or staff -Inside Shelter						
3 appeal(s):	0	0	1	1	1	0
5 = Acts of violence against clients or staff -Outside Shelter						
1 = Possession of a weapon *						
1 = Possession of alcohol/drugs/paraphernalia in shelter *						
1 = Threats of violence. - Inside Shelter *						
4 = Harass or demonstrate inappropriate behavior *						
3 appeal(s):	1	0	0	2	0	0
100 = Curfew violations						
7 appeal(s):	0	0	0	3	4	0

**Next Door Shelter****Total DOSs = 72**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
7 = Acts of violence towards clients - Inside Shelter *						
4 appeal(s):	2	1	0	1	0	0
2 arbitration(s)	2	0	0	0	0	0
1 = Acts of violence towards clients - Outside Shelter *						
1 appeal(s):	0	0	0	1	0	0
1 = Possession of alcohol/drugs/paraphernalia in shelter *						
1 = Threats of violence towards staff and/or clients. - Inside Shelter *						
1 appeal(s):	0	0	0	1	0	0
1 = Theft or destruction of property. *						
1 = Inappropriate sexual behavior *						
1 appeal(s):	0	0	0	0	1	0
2 = Verbal harassment *						
1 appeal(s):	0	0	0	1	0	0
4 = Disruptive behavior *						
1 appeal(s):	0	0	1	0	0	0
53 = Curfew violations						
3 appeal(s):	1	1	0	0	1	0
1 = Excessive rule violations						
1 appeal(s):	0	0	0	0	1	0

**Providence Foundation Shelter****Total DOSs = 3**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
2 = Urinating or defecating other than in the toilet *						
1 = Possession of alcohol/drugs/paraphernalia in shelter *						

**Sanctuary Shelter****Total DOSs = 35**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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6 = Threats of violence towards staff and/or clients. - Inside Shelter \*

3 appeal(s): 0 0 2 0 1 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

4 = Acts of violence towards clients - Inside Shelter \*

2 appeal(s): 1 0 1 0 0 0

1 arbitration(s) 1 0 0 0 0 0

1 appeal(s): 0 0 0 1 0 0

2 = On-going continuous disruptive behavior \*

1 appeal(s): 0 0 0 1 0 0

21 = Curfew violations

**Compass Connecting Point****Total DOSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = No longer eligible for shelter services \*

1 = Requested removal from waiting list \*

**Compass Family Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = 7 day notice

**First Friendship Family Shelter****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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**Hamilton Family Emergency Shelter****Total DOSs = 8**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence-Inside Shelter

1 appeal(s): 0 0 0 0 1 0

1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 0 0 0 0 1 0

3 = Abandonment of shelter \*

2 appeal(s): 0 0 0 1 1 0

1 = Children under 18 must be in dorm area after 9PM

1 appeal(s): 0 1 0 0 0 0

2 = Excessive rule violations

2 appeal(s): 0 2 0 0 0 0

**Hamilton Family Residence****Total DOSs = 5**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 =TB clearance verification and immunization documents

1 appeal(s): 1 0 0 0 0 0

1 = Abandonment

1 appeal(s): 0 0 0 1 0 0

2 = Children under 12 years old must be accompanied by an adult

2 appeal(s): 0 1 0 0 1 0

1 = Acts of violence -Inside shelter

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 1 0 0 0 0 0

**Providence Foundation Shelter - Family**

**Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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**St. Joseph's Family Center**

**Total DOSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 0 0 0 0 1 0

1 = Excessive rule violations

1 appeal(s): 0 0 0 0 1 0

**Summary of Denials of Service (DOS) by Shelter  
May 2017**

**A Woman's Place**

**Total DOSs = 1**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards staff - Inside Shelter \*

1 appeal(s):	0	1	0	0	0	0
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**Bethel AME Women's Shelter**

**Total DOSs = 1**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Excessive rule violations

1 appeal(s):	0	1	0	0	0	0
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**Central City Hospitality House**

**Total DOSs = 4**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Continuous disruptive behavior \*

1 appeal(s):	0	0	0	1	0	0
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3 = Curfew violations

1 appeal(s):	0	0	0	0	1	0
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**Dolores Street Community Services**

**Total DOSs = 34**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence against staff or clients -Inside Shelter\*

1 = Threats of violence towards staff and/or clients. - Inside Shelter \*

1 = Verbal harassment \*

1 = Sexual harassment \*

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

2 appeal(s):	0	0	1	1	0	0
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1 = Storage of personal belongings in unauthorized area

1 appeal(s):	0	0	0	1	0	0
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27 = Curfew violations

3 appeal(s):	1	0	0	1	1	0
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**Lark-Inn Shelter for Youth**

**Total DOSs = 8**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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2 = Abandonment of shelter \*

2 appeal(s):	0	0	2	0	0	0
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1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s):	0	0	1	0	0	0
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3 = Threats of violence towards staff and/or clients. - Inside Shelter \*

3 appeal(s):	1	0	1	1	0	0
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1 = Possession of a weapon \*

1 appeal(s):	0	0	1	0	0	0
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1 = Excessive rule violations

1 appeal(s):	0	0	1	0	0	0
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**MSC South Shelter****Total DOSs = 121**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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9 = Incidents involving the use of a weapon and/or acts of violence. - Inside Shelter \*

5 appeal(s): 1 0 1 2 1 0

1 = Theft or destruction of property. \*

2 = Continuous disruptive behavior \*

1 appeal(s): 0 0 1 0 0 0

2 = Threats of violence. - Inside Shelter \*

2 appeal(s): 1 0 0 0 1 0

1 = Harass or demonstrate inappropriate behavior \*

106 = Curfew violations

8 appeal(s): 0 2 0 2 4 0

**Next Door Shelter****Total DOSs = 78**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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2 = Acts of violence towards clients - Inside Shelter \*

1 appeal(s): 0 0 1 0 0 0

1 = Acts of violence towards clients - Outside Shelter \*

2 = Acts of violence towards staff - Inside Shelter \*

1 appeal(s): 0 0 0 1 0 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 0 1 0 0

3 = Threats of violence. - Inside Shelter \*

2 appeal(s): 0 1 0 1 0 0

69 = Curfew violations

2 appeal(s): 0 1 0 1 0 0

**Providence Foundation Shelter****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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**Sanctuary Shelter****Total DOSs = 40**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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3 = Threats of violence towards staff and/or clients. - Inside Shelter \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 0 0 0 0 1 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 = Harass or demonstrate inappropriate behavior \*

1 appeal(s): 0 0 0 1 0 0

1 = Acts of violence towards clients - Inside Shelter \*

1 = Continuous disruptive behavior \*

1 = Sexual harassment \*

1 = Possession of a weapon \*

31 = Curfew violations

**Compass Connecting Point****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = No longer eligible for shelter services \*

**Compass Family Shelter****Total DOSs = 3**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
2 = Acts of violence towards clients. - Outside Shelter *						
2 appeal(s):	1	0	0	0	1	0
1 arbitration(s)	0	0	0	0	1	0
1 = No longer eligible for shelter services *						
1 appeal(s):	1	0	0	0	0	0
1 arbitration(s)	0	0	1	0	0	0

**First Friendship Family Shelter****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

**Hamilton Family Emergency Shelter****Total DOSs = 9**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1 = Threats of violence. - Inside Shelter *						
2 = Inappropriate sexual behavior *						
1 appeal(s):	1	0	0	0	0	0
1 arbitration(s)	0	1	0	0	0	0
1 = Abandonment of shelter						
1 = Tenting of beds						
4 = Excessive rule violations						
4 appeal(s):	0	3	0	0	0	1

**Hamilton Family Residence****Total DOSs = 5**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1 = Possession of alcohol/drugs/paraphernalia in shelter *						
2 = Excessive rule violations						
1 appeal(s):	0	1	0	0	0	0
1 = Non-compliance with case management program						
1 appeal(s):	0	1	0	0	0	0
= Children under 12 years old must be accompanied by an adult						

**Providence Family Shelter****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

**St. Joseph's Family Center****Total DOSs = 2**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1 = Threats of violence towards staff and/or clients. - Inside Shelter *						
1 appeal(s):	0	0	0	0	1	0
1 = Possession of alcohol/drugs/paraphernalia in shelter *						
1 appeal(s):	0	0	0	0	1	0

**Summary of Denials of Service (DOS) by Shelter  
June 2017**

**A Woman's Place**

**Total DOSs = 4**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards staff - Inside Shelter \*

1 appeal(s): 0 0 0 1 0 0

1 = Acts of violence towards staff. - Outside Shelter \*

2 = Threats of violence towards staff and/or clients. - Inside Shelter \*

2 appeal(s): 0 2 0 0 0 0

**Bethel AME Women's Winter Shelter**

**Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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**Central City Hospitality House**

**Total DOSs = 9**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of Violence-Outside Shelter\*

4 = Threats of violence. - Inside Shelter \*

2 appeal(s): 0 0 1 1 0 0

1 arbitration(s) 0 0 1 0 0 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 0 0 1 0

3 = Curfew violations

1 appeal(s): 0 0 0 1 0 0

# arbitration(s):

**Dolores Street Community Services**

**Total DOSs = 42**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards staff - Inside Shelter \*

2 = Acts of violence towards clients - Inside Shelter \*

1 = Sexual harassment \*

5 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 0 1 0 0

2 = Possession of a weapon \*

1 appeal(s): 0 0 0 1 0 0

1 = Unauthorized entry into shelter\*

1 = Excessive property within the shelter

1 appeal(s): 0 0 0 0 1 0

29 = Curfew violations

4 appeal(s): 0 0 0 2 2 0

**Lark-Inn Shelter for Youth**

**Total DOSs = 9**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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3 = Abandonment of shelter \*

3 appeal(s): 0 0 1 2 0 0

1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 1 0 0 0 0 0

1 = Possession of a weapon \*

1 appeal(s): 0 0 1 0 0 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 1 0 0 0

# arbitration(s):

3 = Excessive rule violations

1 appeal(s): 0 0 3 0 0 0

# arbitration(s):



**MSC South Shelter****Total DOSs = 91**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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3 = Incidents involving the use of a weapon and/or acts of violence. - Inside Shelter \*

1 appeal(s): 0 0 0 1 0 0

1 = Incidents involving the use of a weapon and/or acts of violence. - Outside Shelter \*

1 = Possession of a weapon \*

1 appeal(s): 0 0 0 0 1 0

1 = On-going continuous disruptive behavior. \*

2 = Harass or demonstrate inappropriate behavior \*

1 appeal(s): 0 0 0 1 0 0

83 = Curfew violations

9 appeal(s): 0 2 0 4 3 0

**Next Door Shelter****Total DOSs = 72**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 0 0 0 0 1 0

1 = Threats of violence. -Outside Shelter \*

1 appeal(s): 0 0 0 1 0 0

1 = Harass or demonstrate inappropriate behavior \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 0 0 0 1 0 0

69 = Curfew violations

7 appeal(s): 0 4 0 0 3 0

**Providence Foundation Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence. - Inside Shelter \*

**Sanctuary Shelter****Total DOSs = 30**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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3 = Threats of violence. - Inside Shelter \*

1 appeal(s): 0 0 0 1 0 0

1 arbitration(s) 0 0 0 0 1 0

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 0 0 1 0

4 = Acts of violence towards clients - Inside Shelter \*

4 appeal(s): 0 1 0 2 1 0

2 = Verbal harassment \*

1 appeal(s): 0 0 0 1 0 0

1 = Theft or destruction of property. \*

1 appeal(s): 0 0 1 0 0 0

1 = On-going continuous disruptive behavior. \*

1 appeal(s): 0 0 0 1 0 0

1 = Possession of a weapon \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 0 0 0 0 1 0

16 = Curfew violations

**Compass Connecting Point** **Total DOSs = 0**

**Compass Family Shelter** **Total DOSs = 2**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>1 = Threats of violence. - Inside Shelter *</b>						
1 appeal(s):	1	0	0	0	0	0
1 arbitration(s)	0	0	0	0	0	1
<b>1 = Acts of violence-Inside Shelter*</b>						
1 appeal(s):	0	0	0	0	1	0

**First Friendship Family Shelter** **Total DOSs = 0**

**Hamilton Family Emergency Shelter** **Total DOSs = 8**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>2 = Acts of violence-Inside Shelter*</b>						
1 appeal(s):	1	0	0	0	0	0
1 arbitration(s)	0	0	0	0	1	0
<b>1 = Threats of violence. - Inside Shelter *</b>						
1 appeal(s):	1	0	0	0	0	0
1 arbitration(s)	1	0	0	0	0	0
<b>1 = Possession of a weapon *</b>						
1 appeal(s):	0	0	0	0	1	0
<b>3 = Excessive rule violations</b>						
3 appeal(s):	0	3	0	0	0	0
<b>1 = Curfew violations</b>						
1 appeal(s):		1				

**Hamilton Family Residence** **Total DOSs = 5**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>3 = Threats of violence. - Inside Shelter *</b>						
3 appeal(s):	3	0	0	0	0	0
3 arbitration(s)	0	1	1	0	1	0
<b>1 = Children under 12 years old must be accompanied by an adult</b>						
1 appeal(s):	0	0	0	0	1	0
# arbitration(s):						
<b>1 = Curfew violations</b>						
1 appeal(s):	0	1	0	0	0	0
# arbitration(s):						

**Providence Foundation Shelter - Family** **Total DOSs = 0**

**St. Joseph's Family Center** **Total DOSs = 2**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>1 = Non-compliance with case management program</b>						
1 appeal(s):	0	0	0	0	1	0
<b>1 = Excessive rule violations</b>						
1 appeal(s):	0	0	0	1	0	0