

**Summary of Denials of Service (DOS) by Shelter  
July 2017**

**A Woman's Place**

**Total DOSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence towards staff and/or clients. - Inside Shelter \*

1 appeal(s): 1 0 0 0 0 0

1 = On-going continuous disruptive behavior. \*

**Bethel AME Women's Winter Shelter**

**Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Failure to follow staff instructions

1 appeal(s): 0 1 0 0 0 0

**Central City Hospitality House**

**Total DOSs = 12**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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5 = Threats of violence towards staff and/or clients. - Inside Shelter \*

3 appeal(s): 0 0 0 1 2 0

1 = Theft or destruction of property. \*

1 appeal(s): 0 0 0 1 0 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 0 0 1 0

1 = Derogatory language or behavior; verbal abuse \*

4 = Curfew violations

2 appeal(s): 0 0 0 0 2 0

**Dolores Street Community Services**

**Total DOSs = 40**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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3 = Possession of alcohol/drugs/paraphernalia in shelter \*

2 appeal(s): 2 0 0 0 0 0

2 arbitration(s) 0 0 0 1 1 0

2 = Harass or demonstrate inappropriate behavior \*

1 appeal(s): 1 0 0 0 0 0

1

1 = Threats of violence. -Outside Shelter \*

1 appeal(s): 0 0 0 1 0 0

3 = Threats of violence. - Inside Shelter \*

1 = Sexual harassment \*

1 appeal(s): 0 0 0 1 0 0

1 = Theft or destruction of property. \*

24 = Curfew violations

12 appeal(s): 1 1 0 4 4 2

1 arbitration(s) 0 0 0 0 1 0

1 = Failure to wake up or get up at 6AM

1 appeal(s): 0 0 0 0 1 0

2 = Storing open packages of food or eating/drinking in dormitory

1 = Failure to follow staff instructions

1 appeal(s): 0 0 0 1 0 0

**Lark-Inn Shelter for Youth**

**Total DOSs = 12**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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2 = Abandonment of shelter \*

2 appeal(s): 0 0 1 1 0 0

1 = Threats of violence towards staff and/or clients. - Inside Shelter \*

1 appeal(s): 0 0 0 1 0 0

1 = Acts of violence towards clients - Outside Shelter \*

1 appeal(s): 0 0 0 0 1 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 0 1 0 0

7 = Excessive rule violations

7 appeal(s): 0 0 7 0 0 0

**MSC South Shelter****Total DOSSs = 75**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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6 = Incidents involving the use of a weapon and/or acts of violence. - Inside Shelter *					
3 appeal(s):	1	0	0	2	0
1 = Theft or destruction of property. *					
1 appeal(s):	0	0	0	1	0
3 = On-going continuous disruptive behavior. *					
2 appeal(s):	0	0	2	0	0
2 = Threats of violence. - Inside Shelter *					
1 appeal(s):	0	0	1	0	0
63 = Curfew violations					
7 appeal(s):	0	3	2	2	0
# arbitration(s):					

**Next Door Shelter****Total DOSSs = 68**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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6 = Acts of violence towards clients - Inside Shelter *					
5 appeal(s):	3	0	1	1	0
1 = Possession of alcohol/drugs/paraphernalia in shelter *					
1 appeal(s):	1	0	0	0	0
1 arbitration(s)	0	0	0	1	0
1 = Sale, purchase, use and/or distribution of drugs*					
1 appeal(s):	0	0	0	0	0
60 = Curfew violations					
4 appeal(s):	0	0	1	3	0

**Providence Foundation Shelter****Total DOSSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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**Sanctuary Shelter****Total DOSSs = 53**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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7 = Acts of violence towards clients - Inside Shelter *					
2 appeal(s):	0	0	2	0	0
1 = Acts of violence towards staff - Inside Shelter *					
2 = Possession of a weapon *					
2 appeal(s):	0	0	1	0	0
2 = Possession of alcohol/drugs/paraphernalia in shelter *					
1 appeal(s):	0	0	1	0	0
3 = Theft or destruction of property. *					
2 appeal(s):	0	0	1	1	0
1 = On-going continuous disruptive behavior. *					
5 = Threats of violence towards staff and/or clients. - Inside Shelter *					
3 appeal(s):	0	1	1	0	0
2 = Inappropriate sexual behavior *					
3 = Harass or demonstrate inappropriate behavior *					
1 appeal(s):	0	0	0	1	0
# arbitration(s):					
27 = Curfew violations					

**Compass Connecting Point****Total DOSSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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**Compass Family Shelter****Total DOSSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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2 = Acts of violence-Inside Shelter					
2 appeal(s):	1	0	0	1	0
1 arbitration(s)	0	0	0	1	0

**First Friendship Family Shelter****Total DOSSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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**Hamilton Family Emergency Shelter**

**Total DOSs = 7**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
3 = Acts of violence-Inside Shelter						
3 appeal(s):	1	0	1	0	1	0
1 arbitration(s)	1	0	0	0	0	0
1 = Excessive rule violations						
1 appeal(s):	0	1	0	0	0	0
1 = Children under 12 years old must be accompanied by an adult						
1 appeal(s):	0	1	0	0	0	0
2 = Abandonment of shelter						

**Hamilton Family Residence**

**Total DOSs = 5**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1 = Children under 12 years old must be accompanied by an adult						
1 appeal(s):	0	1	0	0	0	0
1 = Non-compliance with case management program						
1 appeal(s):	0	1	0	0	0	0
1 = Service animal violation						
1 appeal(s):	0	1	0	0	0	0
2 = Abandonment of shelter						

**Providence Foundation Shelter - Family**

**Total DOSs = 1**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1 = Threats of violence towards staff and/or clients. - Inside Shelter *						
1 appeal(s):	0	1	0	0	0	0

**St. Joseph's Family Center**

**Total DOSs = 1**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1 = Possession of alcohol/drugs/paraphernalia in shelter *						
1 appeal(s):	1	0	0	0	0	0
1 arbitration(s)	1	0	0	0	0	0

**Summary of Denials of Service (DOS) by Shelter  
August 2017**

**A Woman's Place**

**Total DOSs = 2**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

- 1 = Excessive Rule Violations (AWP)\*
- 1 = Verbal Abuse/Inappropriate Language

**Bethel AME Women's Winter Shelter**

**Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

**Central City Hospitality House**

**Total DOSs = 5**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

- 1 = Threats of violence. - Inside Shelter \*
  - 1 appeal(s): 0 0 0 0 1 0
- 1 = Derogatory language or behavior; verbal abuse \*
- 3 = Curfew violations

**Dolores Street Community Services**

**Total DOSs = 47**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

- 1 = Possession of alcohol/drugs/paraphernalia in shelter \*
- 2 = Verbal harassment \*
  - 2 appeal(s): 1 0 0 0 0 1
  - 1 arbitration(s) 0 0 0 1 0 0
- 1 = Acts of violence towards staff - Inside Shelter \*
- 3 = Threats of violence towards staff - Inside Shelter \*
- 2 = Threats of violence towards clients. - Inside Shelter \*
  - 2 appeal(s): 2 0 0 0 0 0
  - 2 arbitration(s) 0 0 1 1 0 0
- 1 = Theft or destruction of property. \*
- 35 = Curfew violations
  - 10 appeal(s): 1 0 0 3 6 0
  - 1 arbitration(s) 1 0 0 0 0 0
- 1 = Failure to follow staff instructions
  - 1 0 0 0 1 0
- 1 = Failure to wake up or get up at 6AM
  - 1 appeal(s): 0 0 0 0 1 0

**Lark-Inn Shelter for Youth**

**Total DOSs = 11**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

- 1 = Threats of violence towards staff and/or clients. - Inside Shelter \*
  - 1 appeal(s): 0 0 1 0 0 0
- 2 = Acts of violence towards staff or clients - Inside Shelter \*
  - 2 appeal(s): 0 1 0 1 0 0
- 1 = Acts of violence towards staff or clients - Outside Shelter \*
  - 1 appeal(s): 0 0 0 1 0 0
- 3 = Abandonment of shelter \*
  - 3 appeal(s): 0 1 0 2 0 0
- 4 = Excessive rule violations
  - 4 appeal(s): 0 2 0 2 0 0

**MSC South Shelter****Total DOSs = 114**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>6 = Acts of violence towards staff or clients - Inside Shelter *</b>						
4 appeal(s):	0	0	1	1	2	0
1 arbitration(s)	1	0	0	0	0	0
<b>1 = Possession of a weapon *</b>						
1 appeal(s):	0	0	0	1	0	0
<b>1 = Sexual harassment *</b>						
<b>1 = Theft or destruction of property. *</b>						
<b>2 = Threats of violence towards staff and/or clients. - Inside Shelter *</b>						
2 appeal(s):	0	0	2	0	0	0
1 arbitration(s)	0	0	1	0	0	0
<b>103 = Curfew violations</b>						
13 appeal(s):	0	2	0	5	6	0

**Next Door Shelter****Total DOSs = 78**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>3 = Acts of violence towards clients - Inside Shelter *</b>						
3 appeal(s):	0	0	0	3	0	0
<b>1 = Acts of violence towards staff - Inside Shelter *</b>						
1 appeal(s):	0	0	0	1	0	0
<b>4 = Possession of alcohol/drugs/paraphernalia in shelter *</b>						
2 appeal(s):	0	0	0	2	0	0
<b>3 = Threats of violence towards staff and/or clients. - Inside Shelter *</b>						
2 appeal(s):	0	0	1	1	0	0
<b>1 = Verbal harassment *</b>						
<b>1 = On-going continuous disruptive behavior. *</b>						
<b>1 = Medical DOS</b>						
1 appeal(s):	0	1	0	0	0	0
<b>64 = Curfew violations</b>						
5 appeal(s):	0	1	0	2	2	0

**Providence Foundation Shelter****Total DOSs = 1**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>1 = Threats of violence towards clients - Inside Shelter *</b>						

**Sanctuary Shelter****Total DOSs = 39**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>4 = Acts of violence towards clients - Inside Shelter *</b>						
1 appeal(s):	0	0	1	0	0	0
<b>1 = Acts of violence towards staff - Inside Shelter *</b>						
<b>1 = Possession of a weapon *</b>						
1 appeal(s):	0	0	1	0	0	0
<b>1 = Possession of alcohol/drugs/paraphernalia in shelter *</b>						
<b>1 = Threats of violence towards staff and/or clients. - Inside Shelter *</b>						
1 appeal(s):	0	0	0	0	1	0
<b>2 = Theft or destruction of property. *</b>						
1 appeal(s):	0	0	0	0	1	0
<b>1 = Sexual harassment *</b>						
<b>3 = Verbal harassment *</b>						
<b>3 = On-going continuous disruptive behavior. *</b>						
1 appeal(s):	0	0	1	0	0	0
<b>22 = Curfew violations</b>						
1 appeal(s):	0	0	0	0	1	0

**Compass Connecting Point****Total DOSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1	0	0	0	0	1

1 = No longer eligible for shelter services \*

1 = No show at shelter \*

**Compass Family Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1	0	0	0	0	0

1 = No longer eligible for shelter services \*

1 appeal(s): 1 0 0 0 0 0

**First Friendship Family Shelter****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
0	0	0	0	0	0

**Hamilton Family Emergency Shelter****Total DOSs = 9**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
0	0	0	0	0	1
0	0	0	0	1	0
0	1	0	0	0	0
0	1	0	0	0	0

1 = Acts of violence - Inside Shelter\*

1 appeal(s): 0 0 0 0 0 1

1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 0 0 0 0 1 0

3 = Excessive rule violations

1 appeal(s): 0 1 0 0 0 0

1 = Children under 12 years old must be accompanied by an adult

1 appeal(s): 0 1 0 0 0 0

2 = Abandonment of shelter

1 = Curfew violations

**Hamilton Family Residence****Total DOSs = 5**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1	0	0	0	0	0
0	0	0	0	0	1
0	1	0	0	0	0
0	1	0	0	0	0

1 = Acts of violence towards staff or clients - Inside Shelter \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 0 0 0 0 0 1

1 = No longer eligible for shelter services \*

1 appeal(s): 0 1 0 0 0 0

1 = Excessive rule violations

1 = Abandonment of shelter

1 = Unsanitary

1 appeal(s): 0 1 0 0 0 0

**Providence Foundation Shelter - Family****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
0	0	0	0	0	0

**St. Joseph's Family Center****Total DOSs = 4**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
4	0	0	0	0	0
3	0	0	0	0	0

4 = 7 day notice

4 appeal(s): 4 0 0 0 0 0

3 arbitration(s) 3 0 0 0 0 0

**Summary of Denials of Service (DOS) by Shelter  
September 2017**

**A Woman's Place**

**Total DOSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1	0	0	0	0	1

1 = Acts of violence towards staff - Inside Shelter \*

1 = Threats of violence. - Inside Shelter \*

**Bethel AME Women's Winter Shelter**

**Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1	0	0	0	0	0

1 = Threats of violence. - Inside Shelter \*

**Central City Hospitality House**

**Total DOSs = 3**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1	0	0	0	1	0
1	0	0	0	1	0

1 = Acts of violence towards staff or clients. - Inside Shelter \*

1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 0 0 0 0 1 0

1 = Derogatory language or behavior; verbal abuse \*

1 appeal(s): 0 0 0 0 1 0

**Dolores Street Community Services**

**Total DOSs = 47**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
2	0	0	1	0	0
3	0	0	0	1	0
1	0	1	0	0	0
2	1	0	0	0	0
1	0	0	1	0	0
3	0	0	0	1	0
34	0	0	0	4	0
1	0	0	1	0	0

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 0 1 0 0

3 = Verbal harassment \*

1 appeal(s): 0 0 0 0 1 0

1 = Acts of violence towards clients - Inside Shelter \*

1 appeal(s): 0 1 0 0 0 0

2 = Threats of violence. -Outside Shelter \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 0 0 0 1 0 0

3 = Threats of violence. - Inside Shelter \*

1 = Failure to wake up or get up at 6:45

1 appeal(s): 0 0 0 0 1 0

34 = Curfew violations

4 appeal(s): 0 0 0 0 4 0

1 = Excessive rule violations

1 appeal(s): 0 0 0 1 0 0

**Lark-Inn Shelter for Youth**

**Total DOSs = 13**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
1	0	1	0	0	0
1	0	1	0	0	0
4	2	0	2	0	0
1	0	1	0	0	0
1	1	0	0	0	0
5	3	0	2	0	0

1 = Threats of violence towards staff and/or clients. - Inside Shelter \*

1 appeal(s): 0 0 1 0 0 0

1 = Acts of violence towards staff or clients. - Inside Shelter \*

1 appeal(s): 0 0 1 0 0 0

4 = Abandonment of shelter \*

4 appeal(s): 0 2 0 2 0 0

1 = Possession of a weapon \*

# appeal(s): 0 0 1 0 0 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 1 0 0 0 0

5 = Excessive rule violations

5 appeal(s): 0 3 0 2 0 0

**MSC South Shelter****Total DOSs = 99**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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2 = Acts of violence towards staff or clients. - Inside Shelter \*

1 appeal(s): 0 0 0 1 0 0

1 = Possession of a weapon \*

1 appeal(s): 0 0 0 0 1 0

1 = On-going continuous disruptive behavior. \*

1 appeal(s): 1 0 0 0 0 0

95 = Curfew violations

9 appeal(s): 0 1 0 4 4 0

**Next Door Shelter****Total DOSs = 85**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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4 = Acts of violence towards clients - Inside Shelter \*

3 appeal(s): 1 0 0 1 1 0

1 arbitration(s) 0 1 0 0 0 0

1 = Acts of violence towards staff - Inside Shelter \*

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

2 appeal(s): 0 0 0 2 0 0

2 = Threats of violence. - Inside Shelter \*

1 = Theft or destruction of property. \*

1 appeal(s): 0 1 0 0 0 0

5 = Verbal harassment \*

3 appeal(s): 1 1 0 1 0 0

1 arbitration(s) 0 0 1 0 0 0

2 = On-going continuous disruptive behavior. \*

1 = Excessive rule violations

1 appeal(s): 0 1 0 0 0 0

67 = Curfew violations

2 appeal(s): 0 1 0 0 1 0

**Providence Foundation Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence. - Inside Shelter \*

**Sanctuary Shelter****Total DOSs = 39**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards clients - Inside Shelter \*

1 appeal(s): 0 0 1 0 0 0

1 = Acts of violence towards staff - Inside Shelter \*

1 appeal(s): 1 0 0 0 0 0

2 = Possession of a weapon \*

2 appeal(s): 1 0 1 0 0 0

1 arbitration(s) 0 0 0 1 0 0

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 0 0 1 0

1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 0 0 0 1 0 0

2 = Theft or destruction of property. \*

1 appeal(s): 0 0 1 0 0 0

2 = Verbal harassment \*

2 = On-going continuous disruptive behavior. \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 0 0 0 0 0 1

26 = Curfew violations



**Compass Connecting Point****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

**Compass Family Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = 7 day notice

1 appeal(s):

1	0	0	0	0	0
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**First Friendship Family Shelter****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

**Hamilton Family Emergency Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Threats of violence. - Inside Shelter \*

1 appeal(s):

1	0	0	0	0	0
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1 arbitration(s)

0	0	0	0	1	0
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**Hamilton Family Residence****Total DOSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s):

0	0	0	0	1	0
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1 = Abandonment of shelter \*

1 appeal(s):

0	0	1	0	0	0
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**Providence Foundation Shelter - Family****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

**St. Joseph's Family Center****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn