Monthly Report to the Local Homeless Coordinating Board
**Exits From Homelessness**

FY 2017-2018 (July 2017 - June 30th, 2018)

- **2,192**
  - Total clients exited from homelessness
  - FY 2018 Problem Solving and Housing Goal (2,191)

- **100.0%** to FY 2018 Goal

- **879**
  - # clients served through Problem Solving methods

- **1,313**
  - # of Housing placements

**Monthly Exits**

<table>
<thead>
<tr>
<th>Month</th>
<th>Housing</th>
<th>Problem-Solving</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jul-17</td>
<td>169</td>
<td>74</td>
</tr>
<tr>
<td>Aug-17</td>
<td>95</td>
<td>95</td>
</tr>
<tr>
<td>Sep-17</td>
<td>196</td>
<td>101</td>
</tr>
<tr>
<td>Oct-17</td>
<td>191</td>
<td>116</td>
</tr>
<tr>
<td>Nov-17</td>
<td>189</td>
<td>102</td>
</tr>
<tr>
<td>Dec-17</td>
<td>88</td>
<td>88</td>
</tr>
<tr>
<td>Jan-18</td>
<td>91</td>
<td>91</td>
</tr>
<tr>
<td>Feb-18</td>
<td>101</td>
<td>106</td>
</tr>
<tr>
<td>Mar-18</td>
<td>160</td>
<td>120</td>
</tr>
<tr>
<td>Apr-18</td>
<td>202</td>
<td>144</td>
</tr>
<tr>
<td>May-18</td>
<td>203</td>
<td>117</td>
</tr>
<tr>
<td>Jun-18</td>
<td>210</td>
<td>132</td>
</tr>
</tbody>
</table>

**Cumulative to Date - Actual vs. Goal**

- **103.4%** to FY 2018 Goal

FY 2018 Goal period (July 1st, 2017 - June 30th, 2018)
Coordinated Entry Update

- 563 Clients were enrolled into the ONE System in June 2018
- 108 Families assessed by Access Points
- 56 families referred to housing
San Francisco Homeless Outreach Team June Data:

- Street Outreach attempts - 560
- Successful Outreach Engagements - 500
- Refused Services - 60 (10.7%)
- Referrals 953
- 296 Linkages with services

Encampment Resolution

- Total encampment residents engaged - 1306
- Total accepting placements - 853
- Percentage placed - 65.3%
Temporary Housing: Adult Shelters
Reporting Period: Data through 6/30/2018

Open 311 Shelter Waitlist Requests
*Open waitlist requests below are a point in time count captured once at the beginning of each month

311 Available Beds vs. New Waitlist Requests
*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day

Occupancy Rate for All Shelters

Bed Utilization by Shelter (June 2018)

- MSC South
- Next Door
- Sanctuary
- Providence
- Santa Maria & Martha & Ja...
- Lark Inn Youth
- Bethel
- Hospitality House
- Santa Ana
- A Woman's Place

- Avg. Daily Occupied
- Avg. Daily Vacant
- # of Beds

June 2018
Temporary Housing: Navigation Centers
Reporting Period: 6/1/2018 to 6/30/2018

### Client Intakes

#### Monthly Intakes
Intakes by Navigation Center for the previous six months for the reporting period ending 6/30/2018.

<table>
<thead>
<tr>
<th>Month</th>
<th>Intake</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>161</td>
</tr>
<tr>
<td>February</td>
<td>127</td>
</tr>
<tr>
<td>March</td>
<td>125</td>
</tr>
<tr>
<td>April</td>
<td>151</td>
</tr>
<tr>
<td>May</td>
<td>136</td>
</tr>
<tr>
<td>June</td>
<td>84</td>
</tr>
</tbody>
</table>

#### Intakes by Type
Intakes occurring within the reporting period of 6/1/2018 to 6/30/2018

- **Time Limited Stay**: 48 (57%)
- **Homeward Bound**: 31 (37%)
- **7 Day**: 5 (6%)

### Client Exits

#### Monthly Exits
Exits by Navigation Center for the previous six months for the reporting period ending 6/30/2018.

<table>
<thead>
<tr>
<th>Month</th>
<th>Exit</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>116</td>
</tr>
<tr>
<td>February</td>
<td>108</td>
</tr>
<tr>
<td>March</td>
<td>126</td>
</tr>
<tr>
<td>April</td>
<td>151</td>
</tr>
<tr>
<td>May</td>
<td>125</td>
</tr>
<tr>
<td>June</td>
<td>103</td>
</tr>
</tbody>
</table>

#### Exits by Destination / Reason
Exits occurring within the reporting period of 6/1/2018 to 6/30/2018

- **Reunified with Family or Friends**: 32 (31%)
- **Exit by Client Choice (Unknown Destination)**: 29 (28%)
- **Denial of Service**: 19 (18%)
- **Permanent Housing**: 13 (13%)
- **End of Time Limited Stay**: 9 (9%)
- **Temporary Placement**: 1 (1%)

NOTES: Report excludes clients at the Civic Center Hotel which is managed via a separate system. Individuals may exit a Navigation Center but re-enter at a later date. Intakes and exits counted above are not deduplicated by individual. See the panel on the right for total numbers of deduplicated clients.
Problem Solving
FY 2017-2018 (July 2017-June 30th, 2018)

879
# clients served through Problem Solving methods
FY 2018 Problem Solving Goal (850)

Monthly Exits*

*Relocation Assistance include Homeward Bound

<table>
<thead>
<tr>
<th>Month</th>
<th>Relocation Assistance</th>
<th>Flexible Grants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jul-17</td>
<td>74</td>
<td></td>
</tr>
<tr>
<td>Aug-17</td>
<td>95</td>
<td></td>
</tr>
<tr>
<td>Sep-17</td>
<td>95</td>
<td></td>
</tr>
<tr>
<td>Oct-17</td>
<td>87</td>
<td></td>
</tr>
<tr>
<td>Nov-17</td>
<td>79</td>
<td></td>
</tr>
<tr>
<td>Dec-17</td>
<td>82</td>
<td></td>
</tr>
<tr>
<td>Jan-18</td>
<td>82</td>
<td></td>
</tr>
<tr>
<td>Feb-18</td>
<td>82</td>
<td></td>
</tr>
<tr>
<td>Mar-18</td>
<td>82</td>
<td></td>
</tr>
<tr>
<td>Apr-18</td>
<td>59</td>
<td></td>
</tr>
<tr>
<td>May-18</td>
<td>60</td>
<td></td>
</tr>
<tr>
<td>Jun-18</td>
<td>78</td>
<td></td>
</tr>
</tbody>
</table>
Housing
FY 2017-2018 (July 2017-June 30th, 2018)

1,313
# of Housing placements
FY 2018 Housing Category Goal (1,341)

Permanent Supportive Housing (PSH)

1,130
# of housing placements
- FY 2018 Housing PSH Goal (928)

Rapid Rehousing (RRH)

183
# of clients with Rapid Rehousing subsidies
- FY 2018 Housing PSH Goal (413)
146
# of clients served through Housing Ladder programs

Housing Ladder
FY 2017-2018 (July 2017-June 30th, 2018)

92.4%
to FY 2018 Goal

FY 2018 Housing PSH Goal (158)

Monthly Exits*

*Existing program is Moving-On Initiative
**1,000 People Project**  
Count through 6/28/18

**599 placements**

**Progress to Goal**
- 60% to Goal (1,000 clients)

**Running Total by Month**

<table>
<thead>
<tr>
<th>Month</th>
<th>Medical Respite</th>
<th>Navigation Center</th>
<th>Pop Up Shelter</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>October 2017</td>
<td>3</td>
<td>3</td>
<td>61</td>
<td>96</td>
</tr>
<tr>
<td>December 2017</td>
<td>36</td>
<td></td>
<td></td>
<td>45</td>
</tr>
<tr>
<td>January 2018</td>
<td>102</td>
<td></td>
<td></td>
<td>204</td>
</tr>
<tr>
<td>February 2018</td>
<td>181</td>
<td></td>
<td></td>
<td>362</td>
</tr>
<tr>
<td>March 2018</td>
<td>42</td>
<td>40</td>
<td></td>
<td>82</td>
</tr>
<tr>
<td>April 2018</td>
<td>46</td>
<td>94</td>
<td></td>
<td>140</td>
</tr>
<tr>
<td>May 2018</td>
<td>48</td>
<td>143</td>
<td></td>
<td>191</td>
</tr>
<tr>
<td>June 2018</td>
<td>61</td>
<td>167</td>
<td></td>
<td>228</td>
</tr>
</tbody>
</table>

**Upcoming Programs**

<table>
<thead>
<tr>
<th>Type of Building</th>
<th>In Development</th>
<th>Move-In Date</th>
<th>Number of Beds</th>
</tr>
</thead>
<tbody>
<tr>
<td>Navigation Center</td>
<td>125 Bayside</td>
<td>9/4/2018</td>
<td>128</td>
</tr>
<tr>
<td></td>
<td>5th and Bryant</td>
<td>9/17/2018</td>
<td>84</td>
</tr>
<tr>
<td>Permanent Supportive Housing</td>
<td>Flexible Housing Subsidy Pool</td>
<td>8/1/2018</td>
<td>50</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>Jelani House</td>
<td>10/1/2018</td>
<td>17</td>
</tr>
<tr>
<td>Grand Total</td>
<td></td>
<td></td>
<td>279</td>
</tr>
</tbody>
</table>
• 1036 Mission, a new affordable housing site containing both LOSP and S+C units had, 15 families move in.

• 626 Mission Bay Blvd. North began the lease up process.

• Minna Lee, a new master lease PSH site, had 18 adults housed.

• Family Coordinated Entry housed 4 households into turnover units
Strategic Plan Goals

• Improve the City’s response to street homelessness
• End large, long-term encampments by Sept 2018
• End unsheltered family homelessness by Dec 2018
• Complete Coordinated Entry design and implementation by Dec 2019
• Implement performance management systems by Dec 2020
• End family homelessness by December 2021
• Reduce youth homelessness 50% by Dec 2022
• Reduce chronic homelessness 50% by Dec 2022
• Launched community wide problem solving campaign with homelessness response providers. The problem solving process is guided by client needs to produce outcomes that divert them from homelessness.

• Instituted HOM-Stat. A formalized process by which department leadership collaboratively review recent data to make department wide decisions to maximize HSH resources.

• Adult Coordinated Entry & Online Navigation Entry System (ONE)- Primary Assessment Blitz (to be discussed later in the meeting).
## Finance and Budget Updates

### USES

<table>
<thead>
<tr>
<th>Description</th>
<th>FY 18-19</th>
<th>FY 19-20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extending FY19 New Programs</td>
<td></td>
<td>(13.4)</td>
</tr>
<tr>
<td>Rapid Rehousing - Adult &amp; TAY – New Housing Exits</td>
<td>(5.0)</td>
<td>(6.0)</td>
</tr>
<tr>
<td>TAY Navigation Center Operations</td>
<td>(1.0)</td>
<td>(3.4)</td>
</tr>
<tr>
<td>Capital for Replacement Shelter/TAY Nav Center</td>
<td></td>
<td>(4.7)</td>
</tr>
<tr>
<td>Flex Housing Subsidy Pool – New Housing Exits</td>
<td>(2.0)</td>
<td>(3.0)</td>
</tr>
<tr>
<td><strong>Total Uses</strong></td>
<td>(12.7)</td>
<td>(25.8)</td>
</tr>
</tbody>
</table>

### SOURCES

<table>
<thead>
<tr>
<th>Description</th>
<th>FY 18-19</th>
<th>FY 19-20</th>
</tr>
</thead>
<tbody>
<tr>
<td>State Emergency Homelessness Aid</td>
<td>10.7</td>
<td>11.5</td>
</tr>
<tr>
<td>Senate Bill 2</td>
<td>2.0</td>
<td>3.0</td>
</tr>
<tr>
<td>General Fund Increase</td>
<td>0.0</td>
<td>11.2</td>
</tr>
<tr>
<td><strong>Total Sources</strong></td>
<td>12.7</td>
<td>25.8</td>
</tr>
</tbody>
</table>
Local

On August 1\textsuperscript{st} Mayor Breed signed the \textbf{FY2018-2020 City Budget}. The budget included $272 million in homeless services and housing funding within the HSH budget. New state funding will be used to fund programs that were reliant on Prop D for funding.

State

- \textbf{SB 918 (Homeless Youth Act)}
  - Re-referred to Appropriations Committee

- \textbf{AB 2161 (Homeless Integrated Data Warehouse)}
  - Re-referred to Appropriations

- \textbf{AB 2162 (Supportive Housing Streamlining Bill)}
  - Amended in committee and re-referred to Appropriations
Community Relations

• East Cut CBD and Transbay Joint Powers Authority- 6/29
• East Cut CBD Walk- 7/10
• Fix-It Team: Lower Polk- 7/12
• St. John’s Church Neighbors Meeting- 7/19
• Washington Square Park Neighbors Meeting- 7/25
• Buena Vista Horace Mann Community Meeting- 7/30
• Dolores Heights Neighborhood Patrol Meeting- 8/1
• 4Corner Friday -8/3
In FY2017-18, HSH
• Hired 31 new employees
• Promoted 11 employees from within the Department
• Appointed 7 employees serving in exempt or temporary positions to Permanent Civil Service (PCS) positions.

In FY2018-19, HSH’s final budget includes:
• 8 new positions including 2 contract positions, 1 real estate analyst, and 5 program positions including a Healthy Streets Operations Center staffer.
• 7 position changes to better implement HSH’s strategic priorities including an additional Medical Social Worker for Street Outreach and grant-funded Youth Program Analyst for Coordinated Entry.
August - (This replaces the regular September 3rd meeting)

August 29th
City Hall, Room 416
10am-12pm

• 2018 NOFA Vote and Approval
• Shelter Grievance Advisory Committee Nominations:

  SGAC is an independent 10 – 15 member oversight committee appointed by the LHCB and composed of: advocates, shelter providers, consumers, city agencies, and the community. The SGAC has authority to oversee the grievance process and make recommendations for improvements to the shelter system.

  Available Seats:
  • At-large
  • Family Consumer
  • Single Adult Consumer
  • Youth Consumer

September- Meeting moved to August 29th