Monthly Report to the
Local Homeless Coordinating Board

September, 2018
**Exits From Homelessness**

**FY 2019 (Data through July 31, 2018)**

- **193**
  - Total clients exited from homelessness
  - FY 2019 Problem Solving and Housing Goal (1,998)

- **61**
  - # clients served through Problem Solving methods

- **132**
  - # of Housing placements

**Monthly Exits (past 12 months)**

<table>
<thead>
<tr>
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<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total # of Exits</td>
<td>102</td>
<td>87</td>
<td>91</td>
<td>101</td>
<td>106</td>
<td>122</td>
<td>147</td>
<td>117</td>
<td>133</td>
<td>132</td>
</tr>
</tbody>
</table>

**Cumulative to Date - Actual vs. Goal**

- **Problem-Solving**
  - 7.4% to FY 2019 Goal
- **Housing**
  - 11.3% to FY 2019 Goal

FY 2019 Goal period (July 1st, 2018 - June 30th, 2019)
San Francisco Homeless Outreach Team June Data:

- Street Outreach attempts - 726
- Successful Outreach Engagements - 614
- Refused Services - 112
- Referrals - 1038
- 283-Linkages with services

Encampment Resolution

- Total encampment residents engaged - 1379
- Total accepting placements - 889
- Percentage placed - 64.6%
Temporary Housing: Adult Shelters
Reporting Period: Data through July 31, 2018

Open 311 Shelter Waitlist Requests
*Open waitlist requests below are a point in time count captured once at the beginning of each month

311 Available Beds vs. New Waitlist Requests
*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day

Occupy Rate for All Shelters

Bed Utilization by Shelter (July 2018)

<table>
<thead>
<tr>
<th>Shelter</th>
<th>Avg. Daily Occupied</th>
<th>Avg. Daily Vacant</th>
<th># of Beds</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSC South</td>
<td>337</td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>Next Door</td>
<td>315</td>
<td></td>
<td>19</td>
</tr>
<tr>
<td>Sanctuary</td>
<td>193</td>
<td></td>
<td>7</td>
</tr>
<tr>
<td>Providence</td>
<td>81</td>
<td>29</td>
<td>1</td>
</tr>
<tr>
<td>Santa Maria &amp; Martha &amp; Ja.</td>
<td>74</td>
<td>6</td>
<td>1</td>
</tr>
<tr>
<td>Lark Inn Youth</td>
<td>36</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>Bethel</td>
<td>28</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Hospitality House</td>
<td>27</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Santa Ana</td>
<td>26</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>A Woman’s Place</td>
<td>11</td>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>
Temporary Housing: Navigation Centers
Reporting Period: 7/1/2018 to 7/31/2018

Client Intakes

Monthly Intakes
Intakes by Navigation Center for the previous six months for the reporting period ending 7/31/2018.

<table>
<thead>
<tr>
<th>Navigation Center</th>
<th>February 2018</th>
<th>March 2018</th>
<th>April 2018</th>
<th>May 2018</th>
<th>June 2018</th>
<th>July 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mission</td>
<td>127</td>
<td>125</td>
<td>150</td>
<td>133</td>
<td>149</td>
<td>194</td>
</tr>
<tr>
<td>Central Waterfront</td>
<td>33</td>
<td>69</td>
<td>61</td>
<td>66</td>
<td>67</td>
<td>72</td>
</tr>
<tr>
<td>South Van Ness</td>
<td>85</td>
<td>49</td>
<td>70</td>
<td>48</td>
<td>71</td>
<td>96</td>
</tr>
<tr>
<td>Division Circle</td>
<td>12</td>
<td>66</td>
<td>66</td>
<td>14</td>
<td>16</td>
<td>7</td>
</tr>
</tbody>
</table>

Intakes by Type
Intakes occurring within the reporting period of 7/1/2018 to 7/31/2018

- Time Limited Stay: 149 (77%)
- Homeward Bound: 40 (21%)
- 7 Day: 5 (3%)

Client Exits

Monthly Exits
Exits by Navigation Center for the previous six months for the reporting period ending 7/31/2018.

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<tbody>
<tr>
<td>Mission</td>
<td>109</td>
<td>127</td>
<td>154</td>
<td>130</td>
<td>124</td>
<td>155</td>
</tr>
<tr>
<td>Central Waterfront</td>
<td>36</td>
<td>64</td>
<td>63</td>
<td>62</td>
<td>65</td>
<td>78</td>
</tr>
<tr>
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<td>62</td>
<td>52</td>
<td>77</td>
<td>54</td>
<td>39</td>
<td>60</td>
</tr>
<tr>
<td>Division Circle</td>
<td>12</td>
<td>66</td>
<td>66</td>
<td>14</td>
<td>16</td>
<td>7</td>
</tr>
</tbody>
</table>

Exits by Destination / Reason
Exits occurring within the reporting period of 7/1/2018 to 7/31/2018

- Exit by Client Choice (Unknown): 71 (46%)
- Reunified with Family or Friends: 40 (26%)
- Permanent Housing: 17 (11%)
- Denial of Service: 14 (9%)
- End of Time Limited Stay: 6 (4%)
- Temporary Placement: 6 (4%)
- Death: 1 (1%)
Homeward Bound Summary
2018 Fiscal Year
DATA thru 7/31/2018

61
Clients Traveled

366
Avg # of Days in San Francisco

$288
Avg Per Person Served

7.2%
to Goal
(850 clients)

Pace (Clients) 407
Left to Goal (850) 789
Avg Client Served/day 1.6
Avg Client Needed/day 3.6

Cumulative Snapshot

Calendar View
Fiscal Year

2018

Year

Exits by Population
"Groups" are those traveling to the same receiving contact regardless of age.

Weekly Review

Group or Non-Group Travel
Problem Solving
FY 2019 (Data through July 31, 2018)

61
# clients served through Problem Solving methods
FY 2019 Problem Solving Goal (825)

Monthly Exits*

*Relocation Assistance include Homeward Bound

Relocation Assistance
Flexible Grants
Housing
FY 2019 (Data through July 31, 2018)

132
# of Housing placements
FY 2019 Housing Category Goal (1,173)

Permanent Supportive Housing (PSH)

105
# of housing placements
- FY 2019 Housing PSH Goal (881)

Rapid Rehousing (RRH)

27
# of clients with Rapid Rehousing subsidies
- FY 2019 Housing RRH Goal (292)
# of clients served through Housing Ladder programs: 7

Monthly Exits*

*Existing program is Moving-On Initiative
704 placements

Progress to Goal

70% to Goal (1,000 clients)

Total Unique Enrollments

Running Total by Month

Program Names
- Medical Respite
- Navigation Center
- Pop Up Shelter
- PSH

Upcoming Programs

<table>
<thead>
<tr>
<th>Type of Building</th>
<th>In Development</th>
<th>Move-In Date</th>
<th>Number of Beds</th>
</tr>
</thead>
<tbody>
<tr>
<td>Navigation Center</td>
<td>125 Bayshore</td>
<td>9/30/2018</td>
<td>128</td>
</tr>
<tr>
<td></td>
<td>5th and Bryant</td>
<td>10/30/2018</td>
<td>84</td>
</tr>
<tr>
<td>Permanent Supportive Housing</td>
<td>Flexible Housing Subsidy Pool</td>
<td>8/31/2018</td>
<td>50</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>Jelani House</td>
<td>11/30/2018</td>
<td>17</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td></td>
<td></td>
<td><strong>279</strong></td>
</tr>
</tbody>
</table>
Program Highlights

New Supportive Housing Sites

1036 Mission
  • 16 families moved in

626 Mission Bay Blvd. North
  • 12 families in the lease up process

Minna Lee
  • 22 adults housed and with a total occupancy of 40 units

Auburn
  • 4 veteran move ins
  • 81% occupancy rate

Coordinated Entry

• Family Coordinated Entry housed 4 families into turnover units
Strategic Plan Goals

• Implement performance management systems by Dec 2020

• End family homelessness by Dec 2021

• Reduce youth homelessness 50% by Dec 2022

• Reduce chronic homelessness 50% by Dec 2022

• End large, long-term encampments by Sept 2018

• Complete Coordinated Entry implementation by Dec 2019
• Implemented Adult Access Point services that will include Problem Solving services and assessments with multiple providers through the city.

• Adult Coordinated Entry & Online Navigation Entry System (ONE)- Launched the **Primary Assessment Blitz**
State Policy Update

• SB 918 (Homeless Youth Act)
  • Grant program removed and amendments simply add youth aspect to statewide plan to end homelessness. Waiting floor vote. Likely to pass.

• AB 2161 (Homeless Integrated Data Warehouse)
  • Will not be moving forward

• AB 2162 (Supportive Housing Streamlining Bill)
  • Awaiting floor vote

• SB 1045 (Conservatorship)
  • Awaiting floor vote

• AB 186 (Safe Injection Sites)
  • Passed legislature. Waiting Governor's action
• Hayes Valley Neighborhood Association- 8/6
• Fix-It Team Lower Polk Agency Walk- 8/8
• Japantown CBD- 8/8
• Balmy Alley Neighbors- 8/10
• Fix-it Team Showplace Square- 8/14
• Southern Station Community Meeting- 8/15
• East Cut Agency Walk- 8/16
• 430 Turk Street Tenant Meeting- 8/21
• Golden Gate Block Safety Committee- 8/21
• Sunset Neighbors Meeting – 8/23
Department Initiatives:

• Launched the Diversity, Equity and Inclusion Committee to build equity within both HSH and the Homelessness Response System.

Department Employment Opportunity:

• 2917 Program Support Analyst: Youth Coordinated Entry Program Manager

Department Hiring:

• Mecca Cannariato hired as the Manager of Street Outreach
October:

- Youth Advisory Committee
- San Francisco Notice of Funding Availability
- Healthy Streets Operation Center
- HEAP Funding Application