HSH Non-Profit Provider Conference

December 2018
Welcome

- Name
- Pronouns
- Agency and Role
Model Programs with No System

http://hsh.sfgov.org
Goal State: Model System

http://hsh.sfgov.org
Coordinated Entry for People Experiencing Homelessness

**Context: Coordinated Entry for People Experiencing Homelessness**

The latest HSH CE System Map will be added here.

**COORDINATED ENTRY & INITIAL SCREENING**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Coordinated Entry</td>
</tr>
<tr>
<td>2</td>
<td>Initial Screening</td>
</tr>
</tbody>
</table>

- **If eligible...**
  - Access Points will enroll household into Coordinated Entry and move on to Problem Solving...

- **If ineligible (not homeless or living in another county)...**
  - Access Points will connect household to the appropriate resource

**PROBLEM SOLVING & HOUSING ASSESSMENT**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Problem Solving</td>
</tr>
</tbody>
</table>

- **Problem Solving Opportunities...**
  - Homeward Bound
  - Homelessness Prevention Assistance

- **If unable to Problem Solve...**
  - Housing Prioritization
  - Primary Assessment

- **Adult Coordinated Entry Only...**

- **Housing Assessment**
  - Housing Prioritization
  - Secondary Assessment
  - VAT (Vulnerability Assessment Tool)

**HOUSING OPPORTUNITIES**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>Housing Assistance</td>
</tr>
<tr>
<td>5</td>
<td>Housing Navigation and Housing</td>
</tr>
</tbody>
</table>

- **Once an intervention match is made...**
  - Permanent Supportive Housing
  - Scattered Sites Supportive Housing
  - Rapid Re-Housing
  - Market Rate/Non-HSH Housing

**Problem Solving - A Constant Resource**

http://hsh.sfgov.org
## Current Access Points

### Adult Access Points
- **2111 Jennings Street**
  - San Francisco, CA 94124
- **123 10th Street**
  - San Francisco, CA 94103

### Family Access Points
- **37 Grove Street**
  - San Francisco, CA 94102
- **1641 LaSalle Avenue**
  - San Francisco, CA 94124
- **3270 18th Street**
  - San Francisco, CA 94110

[http://hsh.sfgov.org](http://hsh.sfgov.org)
<table>
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<tr>
<th>Job Title</th>
<th>Years of Service</th>
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<tbody>
<tr>
<td>San Francisco Homeless Outreach Team Outreach Specialist</td>
<td>2 years</td>
</tr>
</tbody>
</table>
Kiefer’s Recommendations

- Connect All People Experiencing Homelessness to the Access Points
- Learn the system, “train your brain” to connect all people experiencing homelessness to Coordinated Entry
  * Do not call the SF HOT team for housing
- Go the Extra Mile for your clients-- verify that people actually make it to the Access Point
- Make a care plan with all people experiencing homelessness to prepare them for housing
- Help the Access Points get people “documents-ready”
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</tr>
</thead>
<tbody>
<tr>
<td>Coordinated Entry for Families: Bayview Access Point Program Manager</td>
<td>2 years</td>
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</tbody>
</table>
Rob’s Recommendations

- Connect all people experiencing homelessness to the Access Points
- Teach your teams about the Access Points
- Keep coming back, we are improving together
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<tbody>
<tr>
<td>San Francisco Homeless Outreach Team Outreach Specialist</td>
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Sharon’s Recommendations

- Support priority status people experiencing homelessness after they are housed
- Safely and consistently operate Permanent Supportive Housing
- Systematically assume most priority status people will need In Home Supportive Services.