CEOs/Executive Directors and the Homelessness Response System

HSH Non-Profit Provider Conference

December 2018
Welcome

Focus will include:
- upcoming system goals
- roles
- communication
- your ideas for improving partnership
Program Session

- System of care and efficiencies:
  - Using every resource
  - Problem Solving
  - Transparency
  - Pipeline

- PLAN TIME TO DEBRIEF

It takes two parts
to make a whole
Agenda

• 2019 Goals And Priorities
• Listening Session
• Open Forum
Let Us Hear From You

- Live text: comments, clarifying questions
- Cards for questions in open forum
- Parking Lot list

Text: 510.967.5161
Looking Forward To 2019
The Road Map Forward

Strategic Framework

Shared Strategy

Coordinated Entry

Access Points

Problem Solve • Assess • Prioritize • Refer

Temporary Shelter • Rapid Relocation • Permanent Supportive Housing • Housing Ladder • Other Independent Housing

City and County of San Francisco
Department of Homelessness and Supportive Housing

OCTOBER 2017

http://hsh.sfgov.org
### Systems Change

- **Design and implement coordinated systems for adults, families with children, & youth by December 2019**

  - Implement performance accountability across all programs and systems by December 2019 *(Moved to 2020)*

<table>
<thead>
<tr>
<th>Adults</th>
<th>Families</th>
<th>Youth</th>
<th>Street Homelessness</th>
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<tbody>
<tr>
<td>Reduce chronic homelessness 50% by December 2022 <em>(In process)</em></td>
<td>End unsheltered family homelessness by December 2018 <em>(Nearly there)</em></td>
<td>Reduce youth homelessness 50% by December 2022 <em>(New goal! In process)</em></td>
<td>Improve the City’s response to Street Homelessness by Oct 2018</td>
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<tr>
<td></td>
<td>End family homelessness by December 2021 <em>(In process)</em></td>
<td></td>
<td>End large, long-term tent encampments by December 2018</td>
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Incremental Milestones

Break down your goals and make them achievable.

Moving towards your main goal with incremental smaller goals.

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Next In Implementation Of The Strategy

For 2019

- Full Roll-Out Of Coordinated Entry
- Less Than 250 Tents Any Given Night
- End Large, Long Term Vehicle Encampments
- Overall PIT Count < 6,750
- Unsheltered < 3,700
- End Unsheltered Family Homelessness

http://hsh.sfgov.org
What’s Next For The Strategic Framework?

- Publishing the Youth Addendum (drafting now)
- Publishing an Implementation Plan (2019)
Navigating The New Normal

- Seamless, consistent system for clients
- Data-driven
- Trust and accountability
- Celebrate and learn
Partnership Development

How can we optimize our growth together?

http://hsh.sfgov.org
Listening Session
Ground Rules and Logistics

- HSH role: listener, note-taker, facilitator
- Your role: generate ideas, identify priority ideas
- Be open to different opinions
- One person speaks at a time
- Be concise and use concrete examples whenever possible
- Encourage everyone to participate

- 5 questions
- 45 minutes
- Discuss each question
- Select one priority idea per question
- Voting later for ideas with potential for high impact
High Impact Ideas
Open Forum

- Clarifying questions about 2019 priorities

- What didn’t we touch on about high impact ideas?
Thank you for helping create a more effective “us”….to make radical transformation in San Francisco for all its residents.