Rapid Rehousing

Strategies for Rapid Rehousing implementation in the Bay Area housing crisis

December 7, 2018

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Agenda

- Introductions
- Context
- Housing-Focused Case Management Services
  - Housing Navigation Services
- Housing Locator Services
- Subsidy Administration
- Policies in development
- Questions

http://hsh.sfgov.org
Name

Role and organization

Check in question: What is one word that comes to mind when you think about Rapid Rehousing?
Context

- Partnership
- Model programs to model systems
- Rapid Rehousing challenges and opportunities

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Key Take Aways

- Rapid Rehousing is not the solution for all households experiencing homelessness

- Commitment to learning and building together
What is Rapid Rehousing?

- Assists individuals and families who are homeless
- Moves households quickly into permanent housing
- Utilizes the private market.
- Provides case management, housing locator assistance and rental assistance
What is housing-focused case management?
Housing-Focused Case Management Services

- Collaborate with households to create and implement a Housing Stability Plan to secure and sustain housing.

- Design service goals that are connected to housing stability.
Housing-Focused Case Management Services

- Connect with participants face-to-face monthly, at a minimum
- Transportation
- Workforce development and employment

http://hsh.sfgov.org
Partner Spotlight: Compass Family Services

Leonia Major
Housing Problem Solving Specialist

Beth Mitchell
Director of Rapid Rehousing Programs

COMPASS FAMILY SERVICES
Housing. Support. Hope.

http://hsh.sfgov.org
Support with housing search and includes more than providing housing listings to households

Transportation

Support participant with making an informed housing choice

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Housing Navigation Services

- Ensure tenants understand their lease

- Avoid rushing participants into making a decision about a housing opportunity

- Quickly finalize lease after participant decision
Partner Spotlight: Hamilton Families

- HF conducted a market analysis with the help of the Urban Institute.
- We mapped indicators like median rent, poverty concentration, school quality, transit, health resources, food, childcare, youth resources and employment.
To achieve stability, families need support across at least 7 indicators. We need partners to make this work.

We’re building a partnerships team alongside our new research and innovation team to explore creative ways we can modify HF programs for long-term stability.

Ex: Twilio, MHSF, EARN
We need to build a big tent to have success with our partnerships strategy, and there’s a need to think more regionally about this work – exploring resource sharing, MOUs, remote sites, etc. We’re just getting started.
Housing Locator Services

- Recruit landlords and secure units in communities where participants want to live
- Ensure units are habitable

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Housing Locator Services

- Assist households with the application and leasing process.
- Negotiate leases and housing contracts with landlords

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Tell us about you...

What innovative housing navigation and locator services are being offered or piloted in your Rapid Rehousing programs?
Subsidy Administration

- Provide monthly rental assistance directly to landlords
- Tenant portion paid to landlord
- Rental assistance may be provided for units outside of San Francisco

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Subsidy Administration

- Re-certify income and subsidy amount every (3) months
- Provide coaching and support to tenant to increase their rent contribution
Streamlining Rapid Rehousing

- Open Doors
- Vision
- Current Status

http://hsh.sfgov.org
Families with priority status that are offered and accept Rapid Rehousing are sometimes eligible for Permanent Supportive Housing (PSH).

HSH is working to implement a policy so that families with priority status, and who are in housing search in a Rapid Rehousing program may be considered for PSH.
Key Take Aways

- Rapid Rehousing is not the solution for all households experiencing homelessness

- Commitment to learning and building together
Questions

Questions and comments

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HSH Non-Profit Provider Conference

December 2018