Adult Coordinated Entry Assessment Blitz
LHCB
Feb 5, 2019
Adult Coordinated Entry Process Flow

1. Access
2. Eligibility
3. Problem Solving
4. Assessment
5. Housing

http://hsh.sfgov.org
Coordinated Entry Overview

COORDINATED ENTRY & INITIAL SCREENING

1. Coordinated Entry
   - 311
   - Health System
   - HSA/SSA
   - SF HOT
   - Access Point
   - Mobile
   - Veterans
   - Providers
   - School District
   - Justice System
   - Self Referral

2. Initial Screening
   - If eligible...
     - Access Points will enroll household into Coordinated Entry and move on to Problem Solving...
   - If ineligible (not homeless or living in another county)...
     - Access Points will connect household to the appropriate resource

PROBLEM SOLVING & HOUSING ASSESSMENT

3. Problem Solving
   - Problem Solving Opportunities...
     - Homeward Bound
     - Homelessness Prevention Assistance
     - Market Rate Housing/Non-HSH Housing
     - Conflict Resolution/Mediation
     - SSFV Rapid Resolution - For Veterans Only

4. Housing Assessment
   - If unable to Problem Solve...
     - Housing Prioritization
     - Secondary Assessment
     - VAT (Vulnerability Assessment Tool)
   - Adult Coordinated Entry Only...

HOUSING OPPORTUNITIES

5. Housing Navigation and Housing
   - Once an intervention match is made...
     - Permanent Supportive Housing
     - Scattered Sites Supportive Housing
     - Review and Prepare Housing Eligibility Documents
     - Rapid Re-Housing
     - Market Rate/Non-HSH Housing

Problem Solving - A Constant Resource

http://hsh.sfgov.org
Assessment Priority Status

- **Priority Status**: Adults experiencing homelessness who are prioritized for housing based on their health vulnerability, housing barriers, and homelessness chronicity.

- Priority status is determined by the Primary Assessment.

- Priority Status households will be assessed for the best housing fit and referred to housing.

- Non priority status households will not be referred to HSH-funded permanent housing programs.

http://hsh.sfgov.org
Completed Adult Assessments

- Approximately 4,482 assessed as of Feb 2, 2019
  - 809 on CAAP (County Adult Assistance Program) benefits as of 11/03/2018 (latest info)
  - 334 veterans

http://hsh.sfgov.org
Adults Assessed: Where did you stay last night?

- Place not meant for human habitation: 1,809
- Emergency shelter or safe haven: 1,585
- Interim Housing: 441
- Any other location: 435
- Exiting institution (see SF homeless definition): 124
- Hotel or motel paid for without emergency shelter voucher: 68
Adults Assessed: Age Range
Adults Assessed: Ethnicity

- Non-Hispanic/Non-Latino: 3,486
- Hispanic/Latino: 837
- Data not collected: 97
- Client doesn't know: 22
- Client refused: 20

Percentages:
- Non-Hispanic/Non-Latino: 78.1%
- Hispanic/Latino: 18.8%
- Data not collected: 2.2%
- Client doesn't know: 0.5%
- Client refused: 0.4%
Access Point Locations & Outreach

**Current Access Point (AP) Locations:**
- 123 10th Street @ Mission
- 2111 Jennings Street @ Van Dyke (United Council)
- Mobile Assessment Team visit provider sites, as requested:
  - Call Assessment Hotline at 415-487-3300, extension 7000
  - Email request to SFACES@ecs-sf.org, subject line: Request Assessments

**For Mobile Outreach, requesting Agency must:**
- Provide contact info for designated Agency lead staff
- Conduct outreach via AP Outreach Flyer, including date, time, and location of event
- Coordinate clients' availability
- Provide comfortable waiting area; at least two quiet office spaces to meet with clients, including desks and chairs

http://hsh.sfgov.org
Next Steps

- Learn more at Monthly Meetings:
  - Local Homeless Coordinating Board (LHCB)
  - 1st Tuesday of the month
  - 10:00 AM to 11:00 AM at City Hall Room 408

- Refer adults experiencing homelessness to Access Points

- For more information visit: http://hsh.sfgov.org/ or http://hsh.sfgov.org/services/continuum-of-care-adult-coordinated-entry/