Adult Coordinated Entry

LHCB

March 5, 2019
1. Access
2. Eligibility
3. Problem Solving
4. Assessment
5. Housing
Coordinated Entry Overview

COORDINATED ENTRY & INITIAL SCREENING

1. Coordinated Entry
   - 311
   - Health System
   - HSA/SSA
   - SF HOT
   - Access Point Mobile
   - Access Point
   - Veterans
   - Providers
   - School District
   - Justice System
   - Self Referral

2. Initial Screening
   - If eligible...
     Access Points will enroll household into Coordinated Entry and move on to Problem Solving...
   - If ineligible (not homeless or living in another county)...
     Access Points will connect household to the appropriate resource

PROBLEM SOLVING & HOUSING ASSESSMENT

3. Problem Solving
   - Problem Solving Opportunities...
     - Homeward Bound
     - Homelessness Prevention Assistance
     - Market Rate Housing/Non-HSH Housing
     - Conflict Resolution/Mediation
     - SSFV Rapid Resolution - For Veterans Only
   - If unable to Problem Solve...
     - Housing Prioritization
     - Primary Assessment
     - Adult Coordinated Entry Only...

4. Housing Assessment
   - Housing Navigation
   - Permanent Supportive Housing
   - Scattered Sites Supportive Housing

HOUSING OPPORTUNITIES

5. Housing Navigation and Housing
   - Once an intervention match is made...
     - Review and Prepare Housing Eligibility Documents
     - Rapid Re-Housing
     - Market Rate/Non-HSH Housing

Problem Solving - A Constant Resource

http://hsh.sfgov.org
Assessment Priority Status

- **Priority Status**: Adults experiencing homelessness who are prioritized for housing based on their health vulnerability, housing barriers, and homelessness chronicity.

- Priority status is determined by the Primary Assessment.

- Priority Status households will be assessed for the best housing fit and referred to housing.

- Non priority status households will not be referred to HSH-funded permanent housing programs.

http://hsh.sfgov.org
Adults Assessed: Completed Assessments

August 2018 through February 2019

- Approximately 4,690 adults assessed, including 627 adults receiving CAAP benefits.

http://hsh.sfgov.org
Adult Assessed: Completed Assessments

February 2019

- Place not meant for human habitation: 94
- Emergency shelter or safe haven: 83
- Exiting institution (see SF homeless definition): 32
- Any other location: 21
- Interim Housing: 14
- Hotel or motel paid for without emergency shelter voucher: 9
- Foster care home or foster care group home: 1

Year-to-Date 2019

- Place not meant for human habitation: 185 (36.8%)
- Emergency shelter or safe haven: 178 (35.4%)
- Exiting institution (see SF homeless definition): 61 (12.1%)
- Interim Housing: 33 (6.6%)
- Any other location: 33 (6.6%)
- Hotel or motel paid for without emergency shelter voucher: 12 (2.4%)
- Foster care home or foster care group home: 1 (0.2%)

http://hsh.sfgov.org
Adult Assessed: Race

February 2019

Year-to-Date 2019

http://hsh.sfgov.org
Adult Assessed: Ethnicity

February 2019

- Non-Hispanic/Non-Latino: 200
- Hispanic/Latino: 44
- Data not collected: 6
- Client doesn't know: 2
- Client refused: 2

Year-to-Date 2019

- Non-Hispanic/Non-Latino: 390
- Hispanic/Latino: 83
- Data not collected: 11
- Client refused: 5
- Client doesn't know: 2

Percentages:
- Non-Hispanic/Non-Latino: 79.4%
- Hispanic/Latino: 16.9%
- Data not collected: 2.1%
- Client doesn't know: 1.0%
- Client refused: 0.4%

http://hsh.sfgov.org
Adult Assessed: Disabling Conditions by Race

**February 2019 - Race**
- White: 38.79%
- Black or African American: 37.71%
- Multi-racial: 5.22%
- Client doesn't Know: 4.53%
- Asian: 4.24%
- American Indian or Alaska Native: 3.06%
- Data Not Collected: 2.47%
- Client Refused: 2.38%
- Native Hawaiian or Other Pacific Islander: 1.62%

**February 2019 - Age**
- 0 to 17: 0.05%
- 18 to 24: 4.36%
- 25 to 34: 15.52%
- 35 to 44: 21.08%
- 45 to 54: 25.29%
- 55 to 64: 24.76%
- 65 or Above: 8.47%
- Undefined: 0.47%

http://hsh.sfgov.org
Access Point Locations

Current Assessment Locations:

- 123 10th Street @ Mission
- 2111 Jennings Street @ Van Dyke (United Council)
- Mobile Assessment Team visit provider sites, as requested:
  - Call Assessment Hotline at 415-487-3300, extension 7000
  - Email request to SFACES@ecs-sf.org, subject line: Request Assessments

http://hsh.sfgov.org
Next Steps

Learn more at Monthly Meetings:
• Coordinated Entry & Online Navigation and Entry – Local Homeless Coordinating Board (LHCB)

Refer adults experiencing homelessness to Access Points for an assessment

Contact ECS to come to your agency and assess adults experiencing homelessness

For more information visit: http://hsh.sfgov.org/ or http://hsh.sfgov.org/services/continuum-of-care-adult-coordinated-entry/