Coordinated Entry
Fiscal Year 2019-2020 (Data thru 1/31/2020)

Assessments

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>FY 2019</th>
<th>FY 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>July</td>
<td>845</td>
<td>120</td>
</tr>
<tr>
<td>August</td>
<td>1,254</td>
<td>800</td>
</tr>
<tr>
<td>September</td>
<td>1,349</td>
<td>774</td>
</tr>
<tr>
<td>October</td>
<td>1,596</td>
<td>728</td>
</tr>
<tr>
<td>November</td>
<td>390</td>
<td>577</td>
</tr>
<tr>
<td>December</td>
<td>626</td>
<td>340</td>
</tr>
<tr>
<td>January</td>
<td>706</td>
<td>350</td>
</tr>
<tr>
<td>February</td>
<td>385</td>
<td>356</td>
</tr>
<tr>
<td>March</td>
<td>558</td>
<td>602</td>
</tr>
<tr>
<td>April</td>
<td>642</td>
<td>662</td>
</tr>
<tr>
<td>May</td>
<td>602</td>
<td></td>
</tr>
<tr>
<td>June</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Latest Month Assessments: 706
FYTD Assessments: 5,056
Last FYTD Assessments: 350
Last Year Total: 8,248

Assessments by Population (FY2020)

- Adult
- Families
- TAY

Population % Breakout (FY2020)

- Adult: 71.60%
- Families: 17.29%
- TAY: 11.12%
**Problem Solving: Homeward Bound**

Fiscal Year 2019-2020 (Data thru 1/31/2020)

### Homeward Bound Placements

<table>
<thead>
<tr>
<th>Month</th>
<th>FY 2018</th>
<th>FY 2019</th>
<th>FY 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>July</td>
<td>55</td>
<td>50</td>
<td>66</td>
</tr>
<tr>
<td>August</td>
<td>65</td>
<td>66</td>
<td>78</td>
</tr>
<tr>
<td>September</td>
<td>45</td>
<td>44</td>
<td>59</td>
</tr>
<tr>
<td>October</td>
<td>39</td>
<td>33</td>
<td>42</td>
</tr>
<tr>
<td>November</td>
<td>60</td>
<td>40</td>
<td>60</td>
</tr>
<tr>
<td>December</td>
<td>45</td>
<td>40</td>
<td>77</td>
</tr>
<tr>
<td>January</td>
<td>45</td>
<td>41</td>
<td>66</td>
</tr>
<tr>
<td>February</td>
<td>49</td>
<td>47</td>
<td>44</td>
</tr>
<tr>
<td>March</td>
<td>45</td>
<td>46</td>
<td>52</td>
</tr>
<tr>
<td>April</td>
<td>48</td>
<td>48</td>
<td>61</td>
</tr>
</tbody>
</table>

### Latest Month Exits

- **50** Latest Month Exits
- **327** FYTD Exits
- **336** Last FYTD Exits
- **562** Last Year Total

### Homeward Bound Placements by Population (FY2020)

### Population % Breakout (FY2020)

- **Adult** 79.51%
- **TAY** 11.62%
- **Families** 8.87%
**Homeless Outreach**

Fiscal Year 2019-2020 (Data thru 1/31/2020)

### Fiscal Year To Date

- **1,537**
  - FYTD Monthly Average
  - **70.2%**
  - FYTD Success Rate

### Last FY

- **737**
  - Last Year Monthly Average
  - **76.7%**
  - Last Year Success Rate

### Fiscal Year To Date

- **14,174**
  - FYTD Total
  - **2,025**
  - FYTD Monthly Average

### Last FY

- **14,307**
  - Last Year Total
  - **1,192**
  - Last Year Monthly Average

### Encounters

- Declined Encounter
- Successful Encounter
- Success Rate

### Services

- Connections
- Referrals

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Housing Ladder

Fiscal Year 2019-2020 (Data thru 1/31/2020)

Latest Month Placements: 57
FYTD Placements: 44
Last FYTD Placements: 47
Last Year Total: 32

Housing Ladder Placements

FY 2018
FY 2019
FY 2020

July 0 2 0
August 12 19 0
September 11 15 3
October 14 2 2
November 3 15 10
December 2 0 13
January 19 2 0
February 19 0 0
March 23 9 0
April 5 0 0
May 0 0 0
June 0 0 0

Adult Families TAY

Housing Ladder Placement Population (FY2020)

Population % Breakout (FY2020)

Adult 100.00%
Families 0.00%
TAY 0.00%

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Temporary Housing: Adult Shelters
Reporting Period: Data through January 31, 2020

**Open 311 Shelter Waitlist Requests**
*Open waitlist requests below are a point in time count captured once at the beginning of each month

<table>
<thead>
<tr>
<th>Month</th>
<th>Open Waitlist Requests</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/19</td>
<td>1,078</td>
</tr>
<tr>
<td>09/19</td>
<td>1,092</td>
</tr>
<tr>
<td>10/19</td>
<td>1,067</td>
</tr>
<tr>
<td>11/19</td>
<td>1,011</td>
</tr>
<tr>
<td>12/19</td>
<td>941</td>
</tr>
<tr>
<td>01/20</td>
<td>944</td>
</tr>
</tbody>
</table>

**311 Available Beds vs. New Waitlist Requests**
*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day

<table>
<thead>
<tr>
<th>Month</th>
<th>Daily Average #</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/19</td>
<td>28</td>
</tr>
<tr>
<td>09/19</td>
<td>28</td>
</tr>
<tr>
<td>10/19</td>
<td>31</td>
</tr>
<tr>
<td>11/19</td>
<td>27</td>
</tr>
<tr>
<td>12/19</td>
<td>30</td>
</tr>
<tr>
<td>01/20</td>
<td>33</td>
</tr>
</tbody>
</table>

**Occupancy Rate for All Shelters**

<table>
<thead>
<tr>
<th>Month</th>
<th>Avg. Daily Occupancy</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/19</td>
<td>93.16%</td>
</tr>
<tr>
<td>09/19</td>
<td>93.82%</td>
</tr>
<tr>
<td>10/19</td>
<td>93.23%</td>
</tr>
<tr>
<td>11/19</td>
<td>92.82%</td>
</tr>
<tr>
<td>12/19</td>
<td>91.55%</td>
</tr>
<tr>
<td>01/20</td>
<td>91.17%</td>
</tr>
</tbody>
</table>

**Bed Utilization by Shelter (January 2020)**

<table>
<thead>
<tr>
<th>Shelter</th>
<th>Avg. Daily Occupied</th>
<th>Avg. Daily Vacant</th>
<th># of Beds</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSC South</td>
<td>337</td>
<td>6</td>
<td>311</td>
</tr>
<tr>
<td>Next Door</td>
<td>308</td>
<td>12</td>
<td>308</td>
</tr>
<tr>
<td>Sanctuary</td>
<td>195</td>
<td>52</td>
<td>195</td>
</tr>
<tr>
<td>Providence</td>
<td>68</td>
<td>42</td>
<td>100</td>
</tr>
<tr>
<td>Santa Maria &amp; Martha &amp; Ja..</td>
<td>72</td>
<td>21</td>
<td>72</td>
</tr>
<tr>
<td>Lark Inn Youth</td>
<td>27</td>
<td>21</td>
<td>27</td>
</tr>
<tr>
<td>Bethel</td>
<td>20</td>
<td>10</td>
<td>20</td>
</tr>
<tr>
<td>Hospitality House</td>
<td>26</td>
<td>8</td>
<td>26</td>
</tr>
<tr>
<td>Santa Ana</td>
<td>25</td>
<td>3</td>
<td>25</td>
</tr>
<tr>
<td>A Woman’s Place</td>
<td>2</td>
<td>3</td>
<td>2</td>
</tr>
</tbody>
</table>

**NOTES:** 311 makes shelter reservations from 8:30 AM to 4:30 PM, after which unreserved beds are made available for one-night stays. Shelter bed utilization is heavily affected by variances in shelter policies, location, etc. Providence and A Woman’s Place offer mats on the floor rather than beds. Next Door and Sanctuary are 24 hour shelters.

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### Temporary Housing: Navigation Centers

**Reporting Period:** 1/1/2020 to 1/31/2020

#### Client Intakes

- **Intakes by Navigation Center for the previous 6 months for the reporting period ending in 1/31/2020**
- **Exits by Navigation Center for the previous 6 months for the reporting period ending in 1/31/2020**

#### Intakes by Type of Stay

- **Pathway to Housing:** 128
- **Time-Limited:** 127
- **HSOC Time-Limited:** 57
- **Homeward Bound:** 24

#### Intakes occurring within the reporting period 1/1/2020 to 1/31/2020

#### Client Exits

- **Client Intakes**
- **Client Exits**

#### Exits by Destination / Reason

- **Exit by Client Choice...**
- **Denial of Service**
- **Reunified with Famil...**
- **End of Time Limited ...**
- **Permanent Housing**
- **Temporary Placement**
- **Death**

#### Monthly Intakes

- **Aug 2019:** 267
- **Sep 2019:** 328
- **Oct 2019:** 303
- **Nov 2019:** 223
- **Dec 2019:** 227
- **Jan 2020:** 335

#### Clients Served Since 2015 (Deduplicated)

- **5,234**

#### Clients Served During Reporting Period (Deduplicated)

- **742**

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Homeward Bound Overview

Latest Date of Travel: January 31, 2020

- Clients Traveled: 362
- Fiscal Year Goal: 865
- Left to Goal: 503
- Avg Cost per Person: $296
- Avg Days in SF: 435

Latest Date of Travel: January 31, 2020

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**Actuals vs. Goal (Clients)**
- Unique Clients
- Fiscal Year Goal (Clients)
- Fiscal to Date Goal

**Fiscal YoY Comparison**

**Cumulative Fiscal YoY**

**Clients Traveled Per Week**

**Last 10 Days**

**Population Type**

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