Family Coordinated Entry
LHCB Subcommittee Meeting
June 4, 2019
What is Coordinated Entry?
Purpose of Coordinated Entry

Coordinated Entry is the process to help families experiencing homelessness, or at imminent risk of homelessness get from the Homelessness Response System (HRS) the assistance needed to resolve or prevent an episode of homelessness.
Key Components of Coordinated Entry

1. Access
2. Eligibility
3. Problem Solving
4. Assessment
5. Housing

http://hsh.sfgov.org
Coordinated Entry Overview

### Coordinated Entry & Initial Screening

1. **Coordinated Entry**
   - Call 311
   - HSA/SSA
   - SF HOT
   - Access Point Mobile
   - Veterans
   - Providers
   - School District
   - Justice System
   - Self Referral

2. **Initial Screening**
   - If eligible...
     - Access Points will enroll household into Coordinated Entry and move on to Problem Solving...
   - If ineligible (not homeless or living in another county)...
     - Access Points will connect household to the appropriate resource

### Problem Solving & Housing Assessment

3. **Problem Solving**
   - **Problem Solving Opportunities**...
     - Homeward Bound
     - Homelessness Prevention Assistance
     - Market Rate Housing/Non-HSH Housing
     - Conflict Resolution/Mediation
     - SSFV Rapid Resolution - For Veterans Only

4. **Housing Assessment**
   - If unable to Problem Solve...
     - Housing Prioritization
     - Primary Assessment
     - Adult Coordinated Entry Only...

### Housing Opportunities

5. **Housing Navigation and Housing**
   - Once an intervention match is made...
     - Permanent Supportive Housing
     - Scattered Sites Supportive Housing
     - Rapid Re-Housing
     - Review and Prepare Housing Eligibility Documents
     - Market Rate/Non-HSH Housing

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http://hsh.sfgov.org
Family Access Point Locations

- Current Assessment Locations:
  - Central City Access Point – 37 Grove Street (across the street from Main Library)
    - Has a mobile team
  - Bayview Access Point – 1641 LaSalle Street (in the Bayview)
    - Has a mobile team
  - Mission Access Point - 3270 18th Street (in the Mission, cross street is Van Ness)
    - Has a mobile team

- [http://hsh.sfgov.org/services/family-coordinated-entry/](http://hsh.sfgov.org/services/family-coordinated-entry/)
**Priority Status**: Families experiencing homelessness who are prioritized for housing based on their health vulnerability, housing barriers, and homelessness chronicity.

Priority status is determined by the Primary Assessment.

Priority Status households are assessed for the best housing fit.

Non priority status households are referred to problem solving.

http://hsh.sfgov.org
Follow Up to Questions
LHCB Subcommittee Family CE Questions

1. Are only the health conditions of the Head of Household scored for the primary assessment? If yes, why aren’t the children or partner considered?

- What would you like to see?
  - Head of Household + Partner + Children
  - Perhaps a comparative analysis (and pilot) on the prioritization data that evaluates current HoH prioritization process vs. HoH + Non-HoH members

- Why is it important?
  - Possibly a better indicator of the family’s need
  - Possibly a better indicator of the family’s housing or economic (in)stability. For example, a child with autism can be a barrier to entry for the family seeking housing

Response:
- HSH will confer with Focus Strategies, nationally recognized consultants
- HSH will conduct shortly focus groups with families living in SRO and who are doubled-up and will pose this question.
2. For the family size, under 1 person household – are those individuals pregnant?
Response:
   • Yes, either in the 2nd or 3rd trimester of pregnancy

3. What disabling condition category does ADHD and Alzheimer fall under?
Response:
   • Seeking guidance on the HUD answer to this questions

4. What is the process of transferring from a HSH housing to LOSP housing?
Response:
   • Transfer policy currently is being re-written. Currently, families are often transferred to due life safety or reasonable accommodation
Total Assessed Families by Access Points: YTD

2019: January - May
Completed Assessments by Family Size

May 2019

Households consistently are comprised of two families members (44%), followed by three (32%) and four (17%) family members.
Completed Assessments by Family Size: YTD

2019: January - May

http://hsh.sfgov.org
Completed Family Assessments by Living Situation

May 2019

<table>
<thead>
<tr>
<th>Type of Situation</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Place not meant for human habitation</td>
<td>27</td>
<td>60%</td>
</tr>
<tr>
<td>Emergency shelter or safe haven</td>
<td>13</td>
<td>29%</td>
</tr>
<tr>
<td>Interim Housing</td>
<td>1</td>
<td>2%</td>
</tr>
<tr>
<td>Hotel or motel paid for without emergency shelter voucher</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Any other location</td>
<td>4</td>
<td>9%</td>
</tr>
</tbody>
</table>

- 90% of assessed families either are living in a: Place not meant for human habitation or Emergency shelter or safe haven

http://hsh.sfgov.org
Completed Family Assessments by Living Situation: YTD

2019: January – May

http://hsh.sfgov.org
May 2019

- Blacks comprise 5.5% of SF county pop.*
- Whites comprise 53.1% of SF county pop.*
- Asians comprise 35.9% of SF county pop.*
- America Indian/Alaska Native comprise 0.7% of SF county pop.*
- Native Hawaiian/Other Pacific Islander comprise 0.4% of SF county pop.*
- Multi-racial US Census data is not clearly delineated
- Hispanics or Latinos 15.2% of SF county pop. *(b) Hispanics may be of any race, so also are included in applicable race categories

* US Census July 1, 2018  https://www.census.gov/quickfacts/sanfranciscocountycalifornia

http://hsh.sfgov.org
US Census: Two or More Races, percent

Race

Sources: U.S. Census Bureau, Population Estimates Program (PEP). Updated annually. Population and Housing Unit Estimates

U.S. Census Bureau, American Community Survey (ACS). Updated annually. American Community Survey

About

- The Race estimates of the population are produced for the United States, states, and counties by the Population Estimates Program and the race estimates of the population are produced for Puerto Rico, municipios (county-equivalents for Puerto Rico), places, zona urbanas and comunidades (place-equivalents for Puerto Rico), and minor civil divisions by the American Community Survey.

- The U.S. Census Bureau collects race data in accordance with guidelines provided by the U.S. Office of Management and Budget (OMB), and these data are based on self-identification. The racial categories included in the census questionnaire generally reflect a social definition of race recognized in this country and not an attempt to define race biologically, anthropologically, or genetically. In addition, it is recognized that the categories of the race item include racial and national origin or sociocultural groups. People may choose to report more than one race to indicate their racial mixture, such as "American Indian" and "White." People who identify their origin as Hispanic, Latino, or Spanish may be of any race.

- OMB requires that race data be collected for a minimum of five groups: White, Black or African American, American Indian or Alaska Native, Asian, and Native Hawaiian or Other Pacific Islander. OMB permits the Census Bureau to also use a sixth category - Some Other Race. Respondents may report more than one race.

The concept of race is separate from the concept of Hispanic origin. Percentages for the various race categories add to 100 percent, and should not be combined with the percent Hispanic.

http://hsh.sfgov.org
US Census: Hispanic or Latino, percent

Hispanic or Latino Origin

Sources: U.S. Census Bureau, Population Estimates Program (PEP). Updated annually. Population and Housing Unit Estimates

U.S. Census Bureau, American Community Survey (ACS). Updated annually. American Community Survey

About

The Ethnicity estimates of the population are produced for the United States, states, and counties by the Population Estimates Program and the ethnicity estimates of the population are produced for Puerto Rico, municipios (county-equivalents for Puerto Rico), places, zona urbanas and comunidades (place-equivalents for Puerto Rico), and minor civil divisions by the American Community Survey.

The U.S. Census Bureau adheres to the U.S. Office of Management and Budget’s (OMB) definition of ethnicity. There are two minimum categories for ethnicity: Hispanic or Latino and Not Hispanic or Latino. OMB considers race and Hispanic origin to be two separate and distinct concepts. Hispanics and Latinos may be of any race. Thus, the percent Hispanic should not be added to percentages for racial categories.

Definition

Hispanics or Latino refers to a person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin regardless of race. See website for more exhaustive list.

Origin can be viewed as the heritage, nationality group, lineage, or country of birth of the person or the person’s parents or ancestors before their arrival in the United States.

Data users should be aware of methodology differences that may exist between different data sources.
Completed Family Assessments by Race: YTD

2019: January - May

http://hsh.sfgov.org
Completed Family Assessments by Race: YTD data not reported or collected

HSH will need to be watch regarding the steady increase in ‘Client doesn’t know’ responses
Completed Family Assessments by Ethnicity

May 2019

- Non-Hispanic & Non-Latino families assessed comprised 55%
- Hispanic & Latino families assessed comprised 44%

http://hsh.sfgov.org
Completed Family Assessments by Ethnicity: YTD

2019: January - May

- Slight increase in the number of Hispanic/Latino families were assessed in May, which is the highest YTD.
Completed Family Assessments by Ethnicity: YTD data not reported or collected

2019: January - May

http://hsh.sfgov.org
Completed Family Assessments by Gender

May 2019

<table>
<thead>
<tr>
<th>Gender</th>
<th>Completed Assessments</th>
</tr>
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<tbody>
<tr>
<td>Female</td>
<td>131</td>
</tr>
<tr>
<td>Male</td>
<td>16</td>
</tr>
<tr>
<td>Trans Male (FTM or Female to Male)</td>
<td>1</td>
</tr>
<tr>
<td>Trans Female (MTF or Male to Female)</td>
<td>0</td>
</tr>
<tr>
<td>Gender Non-Conforming (i.e. not exclusively male or female)</td>
<td>0</td>
</tr>
</tbody>
</table>

The overwhelming majority of households are headed by females.

http://hsh.sfgov.org
Completed Family Assessments by Gender: YTD

2019: January - May

http://hsh.sfgov.org
Head of household (HoH) age typically is 25 to 34 years (50%), followed by 35 to 44 years (28%) and 18 to 24 years (14%).
### Completed Family Assessments by Head of Household Age: YTD

#### 2019: January - May

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>20</td>
<td>23</td>
<td>24</td>
<td>22</td>
<td>21</td>
<td>116</td>
</tr>
<tr>
<td>25 to 34</td>
<td>49</td>
<td>56</td>
<td>74</td>
<td>55</td>
<td>72</td>
<td>272</td>
</tr>
<tr>
<td>35 to 44</td>
<td>31</td>
<td>34</td>
<td>40</td>
<td>40</td>
<td></td>
<td>145</td>
</tr>
<tr>
<td>45 to 54</td>
<td>11</td>
<td>12</td>
<td>9</td>
<td>7</td>
<td>9</td>
<td>49</td>
</tr>
<tr>
<td>55 to 64</td>
<td>3</td>
<td>2</td>
<td>5</td>
<td>5</td>
<td>2</td>
<td>16</td>
</tr>
<tr>
<td>65 or Above</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Undefined</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>116</strong></td>
<td><strong>127</strong></td>
<td><strong>136</strong></td>
<td><strong>145</strong></td>
<td><strong>152</strong></td>
<td><strong>601</strong></td>
</tr>
</tbody>
</table>

[http://hsh.sfgov.org](http://hsh.sfgov.org)
Completed Family Assessments by Disabling Conditions

May 2019

Chronic health, mental health, and physical disability are the leading disabling conditions reported by families.

- Chronic health condition: 18%
- Physical disability: 21%
- Mental health problem: 24%
- Substance abuse: 21%
- Developmental disability: 12%
- HIV/AIDS: 3%
Completed Family Assessments by Disabling Conditions: YTD

2019: January - May

From January to April, the reported disabling conditions are fairly consistent.