Family Coordinated Entry
LHCB Subcommittee Meeting
May 7, 2019
What is Coordinated Entry?
Purpose of Coordinated Entry

Coordinated Entry is the process to help families experiencing homelessness, or at imminent risk of homelessness get from the Homelessness Response System (HRS) the assistance needed to resolve or prevent an episode of homelessness.
Key Components of Coordinated Entry

1. Access
2. Eligibility
3. Problem Solving
4. Assessment
5. Housing
Model Programs with various pathways

http://hsh.sfgov.org
Coordinated Entry Overview

COORDINATED ENTRY & INITIAL SCREENING

1. Coordinated Entry
   - 311
   - Health System
   - HSA/SSA
   - SF HOT
   - Access Point Mobile

2. Initial Screening
   - If eligible...
     Access Points: enrol household into Coordinated Entry and move on to Problem Solving...
   - If ineligible (not homeless or living in another county)...
     Access Points: connect household to the appropriate resource

PROBLEM SOLVING & HOUSING ASSESSMENT

3. Problem Solving
   - Problem Solving Opportunities (Homeward Bound, Homelessness Prevention Assistance, Market Rate Housing/Non-HSH Housing, Conflict Resolution/Mediation, SSFV Rapid Resolution - For Veterans Only)

4. Housing Assessment
   - If unable to Problem Solve...
     Housing Prioritization: Primary Assessment
     Adult Coordinated Entry Only...

HOUSING OPPORTUNITIES

5. Housing Navigation and Housing
   - Once an intervention match is made...
     Permanent Supportive Housing
     Scattered Sites Supportive Housing
     Review and Prepare Housing Eligibility Documents
     Rapid Re-Housing
     Market Rate/Non-HSH Housing

Problem Solving - A Constant Resource

http://hsh.sfgov.org
Assessment Priority Status

- **Priority Status**: Families experiencing homelessness who are prioritized for housing based on their health vulnerability, housing barriers, and homelessness chronicity.

- Priority status is determined by the Primary Assessment.

- Priority Status households are assessed for the best housing fit.

- Non priority status households are referred to problem solving.

http://hsh.sfgov.org
Demographics
Total Assessed Families by Access Points: YTD

2019: January - April

Bayview Access Point: 31, 36, 56, 177
Central City Access Point: 82, 77, 82, 315
Mission Access Point: 16, 27, 28, 105
Assessments by All Locations: 117, 128, 147, 539

http://hsh.sfgov.org
Households typically contain two families members (40%), followed by three (41%) and four (17%) family members.

April 2019

Completed Assessments by Family Size

http://hsh.sfgov.org
## Completed Assessments by Family Size: YTD

### 2019: January - April

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<td><strong>Total</strong></td>
<td><strong>155</strong></td>
<td><strong>127</strong></td>
<td><strong>138</strong></td>
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<td><strong>558</strong></td>
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Completed Family Assessments by Living Situation

April 2019

- At least 50% of families are in shelter

<table>
<thead>
<tr>
<th>Living Situation</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Place not meant for human habitation</td>
<td>36%</td>
</tr>
<tr>
<td>Emergency shelter or safe haven</td>
<td>52%</td>
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<tr>
<td>Interim Housing</td>
<td>7%</td>
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<tr>
<td>Hotel or motel paid for without emergency shelter voucher</td>
<td>2%</td>
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<tr>
<td>Any other location</td>
<td>4%</td>
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http://hsh.sfgov.org
Completed Family Assessments by Living Situation: YTD

2019: January - April

http://hsh.sfgov.org
April 2019

- Blacks comprise 5.5% of SF pop.*
- Whites comprise 53.1% of SF pop.*
- Asians comprise 35.9% of SF pop.*
- America Indian/Alaska Native comprise 0.7% of SF pop.*
- Native Hawaiian/Other Pacific Islander comprise 0.4% of SF pop.*
- Multi-racial US Census data is not clearly delineated

*US Census July 1, 2018 https://www.census.gov/quickfacts/sanfranciscocounty,california
Completed Family Assessments by Race: YTD

2019: January - April

http://hsh.sfgov.org
Completed Family Assessments by Race: YTD data not reported or collected

2019: January - April
Completed Family Assessments by Ethnicity

April 2019

Non-Hispanic & Non-Latino families assessed comprised 57%

Hispanic & Latino families assessed comprised 43%

http://hsh.sfgov.org
Completed Family Assessments by Ethnicity: YTD

2019: January - April

Jan through April averaged 54 monthly assessments for Hispanic/Latino families.

Assessments for count for non Hispanic/Latino families have declined in April from March’s YTD high of 95.

http://hsh.sfgov.org
Completed Family Assessments by Ethnicity: YTD data not reported or collected

2019: January - April

- **Families appear comfortable reporting their ethnicity**

http://hsh.sfgov.org
The overwhelming majority of households are headed by females.

Data could suggest an under reporting or lack of engagement with the LGBTQ community.
Completed Family Assessments by Gender: YTD

2019: January - April

http://hsh.sfgov.org
Completed Family Assessments by Head of Household Age

April 2019

Head of household (HoH) age typically is 25 to 34 years (40%), followed by 35 to 44 years (35%) and 18 to 24 years (16%).

http://hsh.sfgov.org
Completed Family Assessments by Head of Household Age: YTD

2019: January - April

http://hsh.sfgov.org
Chronic health, mental health, and physical disabilities are the leading disabling conditions reported by families.

Possibly HIV/AIDS is under-reported.
Completed Family Assessments by Ethnicity: YTD

2019: January - April

- Chronic health condition: Jan 2019 = 5, Feb 2019 = 6, Mar 2019 = 7, Apr 2019 = 9
- Physical disability: Jan 2019 = 7, Feb 2019 = 6, Mar 2019 = 7, Apr 2019 = 6
- Mental health problem: Jan 2019 = 8, Feb 2019 = 9, Mar 2019 = 9, Apr 2019 = 9
- Substance abuse: Jan 2019 = 2, Feb 2019 = 5, Mar 2019 = 3, Apr 2019 = 5
- HIV/AIDS: Jan 2019 = 1, Feb 2019 = 2, Mar 2019 = 1, Apr 2019 = 0
- Total: Jan 2019 = 27, Feb 2019 = 31, Mar 2019 = 34, Apr 2019 = 33

http://hsh.sfgov.org
Family Access Point Locations

Current Assessment Locations:

• Central City Access Point – 37 Grove Street (across the street from Main Library)

• Bayview Access Point – 1641 LaSalle Street (in the Bayview)
  • Has a mobile team

• Mission Access Point - 3270 18th Street (in the Mission, cross street is Van Ness)
  • Has a mobile team

• [http://hsh.sfgov.org/services/family-coordinated-entry/](http://hsh.sfgov.org/services/family-coordinated-entry/)