Family Coordinated Entry

LHCB Subcommittee Meeting

November 5, 2019
What is Coordinated Entry?
Coordinated Entry is the process to help families experiencing homelessness, or at imminent risk of homelessness get from the Homelessness Response System (HRS) the assistance needed to resolve or prevent an episode of homelessness.
Key Components of Coordinated Entry

1. Access
2. Eligibility
3. Problem Solving
4. Assessment
5. Housing
Coordinated Entry Overview

Coordinated Entry

HSA/SSA
Access Point
Provider
School District
Justice System
Self Referral

Initial Screening

If eligible...
Access Points will enroll household into Coordinated Entry and move on to Problem Solving...

If ineligible (not homeless or living in another county)...
Access Points will connect household to the appropriate resource

Problem Solving

Problem Solving Opportunities...
- Homeward Bound
- Homelessness Prevention Assistance
- Market Rate Housing/Non-HSH Housing
- Conflict Resolution/Mediation
- SSFV Rapid Resolution - For Veterans Only

Housing Assessment

If unable to Problem Solve...
- Housing Prioritization
- Primary Assessment
- Adult Coordinated Entry Only...

Housing Navigation and Housing

Once an intervention match is made...
- Permanent Supportive Housing
- Scattered Sites Supportive Housing
- Rapid Re-Housing
- Review and Prepare Housing Eligibility Documents
- Market Rate/Non-HSH Housing

Problem Solving - A Constant Resource

http://hsh.sfgov.org
Family Access Point Locations

- Current Assessment Locations:
  • Central City Access Point – 37 Grove Street (across the street from Main Library)
  • Bayview Access Point – 1641 LaSalle Street (in the Bayview)
    • Has a mobile team
  • Mission Access Point - 3270 18th Street (in the Mission, cross street is Van Ness)
    • Has a mobile team

- [http://hsh.sfgov.org/services/family-coordinated-entry/](http://hsh.sfgov.org/services/family-coordinated-entry/)
**Assessment Priority Status**

- **Priority Status**: Families experiencing homelessness who are prioritized for housing based on their health vulnerability, housing barriers, and homelessness chronicity.

- Priority status is determined by the Primary Assessment.

- Priority Status households are assessed for the best housing fit.

- Non priority status households are referred to problem solving.

[http://hsh.sfgov.org]
Demographics
## Total Assessed Families by Access Points: YTD

### 2019: Quarter 1-Quarter 3

<table>
<thead>
<tr>
<th>Access Point</th>
<th>Q1</th>
<th>Q2</th>
<th>Q3</th>
</tr>
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<tbody>
<tr>
<td>Bayview Access Point</td>
<td>115</td>
<td>118</td>
<td>114</td>
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<tr>
<td>Central City Access Point</td>
<td>210</td>
<td>195</td>
<td>212</td>
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<tr>
<td>Mission Access Point</td>
<td>69</td>
<td>109</td>
<td>72</td>
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</table>

### Assessments by All Locations

- Q1: 394
- Q2: 422
- Q3: 398
Completed Family Assessments by Living Situation: YTD

2019: Quarter 1-Quarter 3

- Any other location: Q1 18, Q2 25, Q3 36
- Emergency shelter or safe haven: Q1 87, Q2 98, Q3 101
- Hotel or motel paid for without emergency shelter voucher: Q1 9, Q2 9, Q3 8
- Interim Housing: Q1 90, Q2 119, Q3 129
- Place not meant for human habitation: Q1 103, Q2 96, Q3 105
Completed Family Assessments by HoH Race

- Blacks comprise 5.5% of SF county pop.*
- Whites comprise 53.1% of SF county pop.*
- Asians comprise 35.9% of SF county pop.*
- America Indian/Alaska Native comprise 0.7% of SF county pop.*
- Native Hawaiian/Other Pacific Islander comprise 0.4% of SF county pop.*
- Multi-racial US Census data is not clearly delineated
- Hispanics or Latinos 15.2% of SF county pop.* (b) Hispanics may be of any race, so also are included in applicable race categories

* US Census July 1, 2018 https://www.census.gov/quickfacts/sanfranciscocountycalifornia
Race

Sources: U.S. Census Bureau, Population Estimates Program (PEP). Updated annually. Population and Housing Unit Estimates

U.S. Census Bureau, American Community Survey (ACS). Updated annually. American Community Survey

About

- The Race estimates of the population are produced for the United States, states, and counties by the Population Estimates Program and the race estimates of the population are produced for Puerto Rico, municipios (county-equivalents for Puerto Rico), places, zona urbanas and comunidades (place-equivalents for Puerto Rico), and minor civil divisions by the American Community Survey.

- The U.S. Census Bureau collects race data in accordance with guidelines provided by the U.S. Office of Management and Budget (OMB), and these data are based on self-identification. The racial categories included in the census questionnaire generally reflect a social definition of race recognized in this country and not an attempt to define race biologically, anthropologically, or genetically. In addition, it is recognized that the categories of the race item include racial and national origin or sociocultural groups. People may choose to report more than one race to indicate their racial mixture, such as "American Indian" and "White." People who identify their origin as Hispanic, Latino, or Spanish may be of any race.

- OMB requires that race data be collected for a minimum of five groups: White, Black or African American, American Indian or Alaska Native, Asian, and Native Hawaiian or Other Pacific Islander. OMB permits the Census Bureau to also use a sixth category - Some Other Race. Respondents may report more than one race.

The concept of race is separate from the concept of Hispanic origin. Percentages for the various race categories add to 100 percent, and should not be combined with the percent Hispanic.

http://hsh.sfgov.org
US Census: Hispanic or Latino, percent

Hispanic or Latino Origin

Sources: U.S. Census Bureau, Population Estimates Program (PEP). Updated annually. Population and Housing Unit Estimates
U.S. Census Bureau, American Community Survey (ACS). Updated annually. American Community Survey

About

The Ethnicity estimates of the population are produced for the United States, states, and counties by the Population Estimates Program and the ethnicity estimates of the population are produced for Puerto Rico, municipios (county-equivalents for Puerto Rico), places, zona urbanas and comunidades (place-equivalents for Puerto Rico), and minor civil divisions by the American Community Survey.

The U.S. Census Bureau adheres to the U.S. Office of Management and Budget’s (OMB) definition of ethnicity. There are two minimum categories for ethnicity: Hispanic or Latino and Not Hispanic or Latino. OMB considers race and Hispanic origin to be two separate and distinct concepts. Hispanics and Latinos may be of any race. Thus, the percent Hispanic should not be added to percentages for racial categories.

Definition

Hispanics or Latino refers to a person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin regardless of race. See website for more exhaustive list.

Origin can be viewed as the heritage, nationality group, lineage, or country of birth of the person or the person’s parents or ancestors before their arrival in the United States.

Data users should be aware of methodology differences that may exist between different data sources.

http://hsh.sfgov.org
Completed Family Assessments by Ethnicity

Non-Hispanic & Non-Latino families assessed comprised 55%.

Hispanic & Latino families assessed comprised 44%.
The overwhelming majority of households are headed by females.

Completed Family Assessments by Gender

Q1-Q3 2019

Female

- Q1: 259
- Q2: 309
- Q3: 347

Male

- Q1: 47
- Q2: 37
- Q3: 32

Gender Non-Conforming (i.e. not exclusively male or female)

1
Completed Family Assessments by Head of Household Age: YTD

2019: Q1-Q3

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