**Exits From Homelessness**

**FY 2019 (Data through March 31, 2019)**

- **1,339**
  - Total clients exited from homelessness
  - FY 2019 Problem Solving and Housing Goal (2,458)

- **54.5%** to FY 2019 Goal

- **421**
  - # clients served through Problem Solving methods

- **918**
  - # of Housing placements

**Monthly Exits**

<table>
<thead>
<tr>
<th>Month</th>
<th>Total # of Exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jul-18</td>
<td>145</td>
</tr>
<tr>
<td>Aug-18</td>
<td>144</td>
</tr>
<tr>
<td>Sep-18</td>
<td>157</td>
</tr>
<tr>
<td>Oct-18</td>
<td>146</td>
</tr>
<tr>
<td>Nov-18</td>
<td>107</td>
</tr>
<tr>
<td>Dec-18</td>
<td>147</td>
</tr>
<tr>
<td>Jan-19</td>
<td>119</td>
</tr>
<tr>
<td>Feb-19</td>
<td>74</td>
</tr>
<tr>
<td>Mar-19</td>
<td>112</td>
</tr>
<tr>
<td>Apr-19</td>
<td>93</td>
</tr>
</tbody>
</table>

**Cumulative to Date - Actual vs. Goal**

- **Problem-Solving**
  - 51.2% to FY 2019 Goal

- **Housing**
  - 56.1% to FY 2019 Goal

FY 2019 Goal period (July 1st, 2018 - June 30th, 2019)
San Francisco Homeless Outreach Team Data March 2019:

- Street Outreach Attempts-643
- Successful Outreach Engagements-494
- Referrals*-735
- Linkages with Services-287

*Clients often receive multiple referrals
**Temporary Housing: Adult Shelters**

**Reporting Period: Data through March 31, 2019**

---

**Open 311 Shelter Waitlist Requests**

*Open waitlist requests below are a point in time count captured once at the beginning of each month*

- **10/18:** 1,322
- **11/18:** 1,226
- **12/18:** 1,117
- **01/19:** 1,165
- **02/19:** 1,232
- **03/19:** 1,445

---

**311 Available Beds vs. New Waitlist Requests**

*Available beds are measured at a single point in time once a day, and may slightly undercount the total number of beds made available over the course of the day*

- **10/18:** 27
- **11/18:** 26
- **12/18:** 26
- **01/19:** 24
- **02/19:** 24
- **03/19:** 33

---

**Occupancy Rate for All Shelters**

- **10/18:** 93.04%
- **11/18:** 92.63%
- **12/18:** 92.09%
- **01/19:** 92.68%
- **02/19:** 92.75%
- **03/19:** 93.43%

---

**Bed Utilization by Shelter (March 2019)**

<table>
<thead>
<tr>
<th>Shelter</th>
<th>March 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSC South</td>
<td>337</td>
</tr>
<tr>
<td>Next Door</td>
<td>319</td>
</tr>
<tr>
<td>Sanctuary</td>
<td>135</td>
</tr>
<tr>
<td>Providence</td>
<td>72</td>
</tr>
<tr>
<td>Santa Maria &amp; Martha &amp; Ja.</td>
<td>75</td>
</tr>
<tr>
<td>Lark Inn Youth</td>
<td>77</td>
</tr>
<tr>
<td>Bethel</td>
<td>28</td>
</tr>
<tr>
<td>Hospitality House</td>
<td>28</td>
</tr>
<tr>
<td>Santa Ana</td>
<td>26</td>
</tr>
<tr>
<td>A Woman's Place</td>
<td>10</td>
</tr>
</tbody>
</table>

**Legend:**
- **Avg. Daily Occupied**
- **Avg. Daily Vacant**
- **# of Beds**
Temporary Housing: Navigation Centers
Reporting Period: 3/1/2019 to 3/31/2019

Client Intakes

Monthly Intakes
Intakes by Navigation Center for the previous six months for the reporting period ending 3/31/2019.

Intakes by Type
Intakes occurring within the reporting period of 3/1/2019 to 3/31/2019

- Time Limited Stay: 212 (60%)
- 7 Day: 61 (17%)
- Pathway to Housing: 48 (14%)
- Homeward Bound: 31 (9%)

Clients Served During Reporting Period (Reduplicated)
687

Client Exits

Monthly Exits
Exits by Navigation Center for the previous six months for the reporting period ending 3/31/2019.

Exits by Destination / Reason
Exits occurring within the reporting period of 3/1/2019 to 3/31/2019

- Exit by Client Choice (Unknown Destination): 115 (37%)
- End of Time Limited Stay: 110 (35%)
- Reunified with Family or Friends: 83 (11%)
- Denial of Service: 27 (9%)
- Permanent Housing: 12 (5%)
- Temporary Placement: 14 (4%)

NOTES: Report excludes clients at the Civic Center Hotel which is managed via a separate system. Individuals may exit a Navigation Center but re-enter at a later date. Intakes and exits counted above are not deduplicated by individual. See the panel on the right for total numbers of deduplicated clients.
421
# clients served through Problem Solving methods

FY 2019 Problem Solving Goal (822)

Problem-Solving
51.2% to FY 2019 Goal

Monthly Exits*

*Does not include families served through new problem-solving programs via Family Coordinated Entry.
Homeward Bound Summary
2018 Fiscal Year
DATA thru 3/29/2019

474 Clients Traveled
365 Avg # of Days in San Francisco
$262 Avg Per Person Served

57.7% to Goal (822 clients)

Pace (Clients) 629
Left to Goal (822) 348
Avg Client Served/day 2.4
Avg Client Needed/day 5.4

Cumulative Snapshot

Calendar View
Fiscal Year
2018
Ref Date 4/1/2019

Weekly Review

Exits by Population

Group or Non-Group Travel
"Groups" are those traveling to the same receiving contact regardless of age.

19.0% Group
81.0% Non-Group
Housing
FY 2019 (Data through March 31, 2019)

918
# of Housing placements
FY 2019 Housing Category Goal (1,636)

Permanent Supportive Housing (PSH)
752
# of housing placements
FY 2019 Housing PSH Goal (1,131)

Rapid Rehousing (RRH)
166
# of rapid rehousing placements
FY 2019 Housing RRH Goal (422)
Housing Ladder
FY 2019 (Data through March 31, 2019)

46
# of clients served through Housing Ladder programs
FY 2019 Housing Ladder Goal (78)

Monthly Exits*
*Existing program is Moving-On Initiative

- Jul-18: 8
- Aug-18: 11
- Sep-18: 4
- Oct-18: 15
- Nov-18: 3
- Dec-18: 2
- Jan-19: 1
- Feb-19: 2
- Mar-19: 0

Average: 5
Navigation Center and Shelters:

Central Waterfront Navigation lease extended.

• Unanimous vote from the Dogpatch Neighborhood Association.

Embarcadero SAFE Navigation.

• Port Commission approved a memorandum of understanding with HSH to operate a temporary Embarcadero SAFE Navigation.
Bristol Hotel

• 56 newly restored SRO Units.
• Partnership between THC, Mayor’s Office, and HSH.
• Supported by Marc and Lynee Benioff.
Program Highlights

**Coordinated Entry**

1,293 clients enrolled into the ONE System in March

- 152 families assessed by Access Points in March
  - 67 at Central City
  - 57 at Bayview
  - 28 at Mission Access Point
- 27 referrals made for families visiting Access Points in March
- 410 adults assessed during **Assessment Blitz** in March
  - 5,333 total people assessments completed in the blitz
Program Highlights

Coordinated Entry

Coordinated Entry for Youth Assessment Blitz

- May 1st through June 30th
- Goal to assess:
  - 300 youth experiencing homelessness
  - 60 of those assessments being for LGBT youth.
  - 25 of those assessments being for TGNC (transgender and gender non-conforming).

Larkin Street Engagement and Community Center

- 134 Golden Gate Ave
  San Francisco, CA 94102
- Monday – Friday – 9:00am-2:00pm
- Weekends – Closed

3rd Street Youth Center and Clinic

- 1728 Bancroft Ave
  San Francisco, CA 94124
- Monday – Friday 1:00-5:00pm
- Weekends – Closed
Employment Opportunities:
• 1244 Senior Human Resources Analyst
• 1824 Principal Budget Analyst
• 1823 Senior Administrative Analyst – Real Estate
• 1822 Contracts Analyst
• 2917 Supportive Housing Program Manager
• 2930 Director of Support Services

Please refer to:
http://hsh.sfgov.org/overview/jobs/
BOS passed Mayor Breed’s Prop C Waiver Legislation.

• Allows companies to voluntarily agree to waive their rights to a refund should Prop C be found invalid by the courts, in return for a 10% deduction on their tax liability.

Marc and Lynne Benioff to create a research institution on homelessness.

• 30 million donation to UCSF
• SMC