

15 Month Denial of Services, Internal Hearings and Arbitrations Report October 2014 - December 2015

| Shelter Denials of Service | 10/14 | 11/14 | 12/14 | 1/15 | 2/15 | 3/15 | 4/15 | 5/15 | 6/15 | 7/15 | 8/15 | 9/15 | 10/15 | 11/15 | 12/15 |
|--|--------------|--------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|
| A Woman's Place - 11 mats | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 |
| Bethel Women's Winter - 30 mats | | | | 3 | 2 | 1 | 3 | 3 | 4 | 3 | 2 | 2 | 0 | 2 | 2 |
| Central City Hospitality House - 30 beds | 7 | 4 | 5 | 5 | 4 | 4 | 4 | 5 | 8 | 5 | 8 | 6 | 2 | 5 | 4 |
| Dolores St. Shelters - 85 beds | 27 | 31 | 27 | 25 | 15 | 33 | 24 | 20 | 23 | 36 | 37 | 34 | 24 | 30 | 35 |
| Lark Inn Shelter - 40 beds | 5 | 6 | 6 | 22 | 20 | 11 | 15 | 4 | 4 | 14 | 10 | 15 | 7 | 7 | 8 |
| MSC-South - 340 beds | 101 | 98 | 105 | 94 | 114 | 124 | 136 | 68 | 125 | 93 | 90 | 93 | 107 | 112 | 104 |
| Next Door - 331 beds | 74 | 59 | 64 | 63 | 87 | 59 | 59 | 48 | 85 | 58 | 40 | 36 | 43 | 43 | 55 |
| Providence Shelter - 105 beds | 0 | 1 | 2 | 1 | 0 | 0 | 0 | 1 | 2 | 1 | 2 | 1 | 0 | 0 | 2 |
| Sanctuary - 200 beds | 67 | 40 | 53 | 47 | 45 | 48 | 58 | 49 | 56 | 57 | 41 | 63 | 61 | 38 | 39 |
| Compass Connecting Point - Intake | 33 | 20 | 18 | 22 | 23 | 27 | 16 | 22 | 11 | 18 | 22 | 24 | 27 | 16 | 29 |
| Compass Family Shelter - 70 beds | 2 | 1 | 0 | 3 | 0 | 2 | 1 | 2 | 0 | 1 | 2 | 0 | 1 | 4 | 0 |
| First Friendship Shelter - 50 beds | 0 | 1 | 1 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 1 |
| Hamilton Family Emergency Ctr - 46 b. | 13 | 10 | 16 | 13 | 14 | 8 | 11 | 10 | 18 | 14 | 14 | 20 | 12 | 8 | 16 |
| Hamilton Family Residence - 136 beds | 9 | 6 | 7 | 10 | 7 | 2 | 4 | 2 | 3 | 7 | 4 | 7 | 5 | 4 | 4 |
| Providence Family Shelter - 20 beds | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| St. Joseph's Family Center - 33 beds | 2 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 340 | 278 | 307 | 310 | 333 | 319 | 332 | 234 | 340 | 309 | 272 | 304 | 289 | 271 | 300 |

| Internal Hearings and Results | 10/14 | 11/14 | 12/14 | 1/15 | 2/15 | 3/15 | 4/15 | 5/15 | 6/15 | 7/15 | 8/15 | 9/15 | 10/15 | 11/15 | 12/15 |
|--------------------------------------|--------------|--------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|
| TOTAL NUMBER REQUESTED | 80 | 53 | 83 | 95 | 81 | 89 | 72 | 64 | 88 | 90 | 60 | 91 | 65 | 58 | 85 |
| Upheld | 11 | 14 | 21 | 17 | 8 | 16 | 8 | 12 | 16 | 11 | 12 | 18 | 17 | 11 | 17 |
| Overtured | 45 | 17 | 30 | 37 | 26 | 42 | 32 | 25 | 47 | 35 | 27 | 33 | 15 | 14 | 18 |
| Modified | 11 | 10 | 12 | 23 | 25 | 10 | 6 | 8 | 8 | 17 | 1 | 13 | 4 | 11 | 13 |
| No Show | 13 | 12 | 20 | 18 | 22 | 17 | 22 | 18 | 14 | 18 | 14 | 17 | 13 | 13 | 21 |
| Second Chance | | | | | | 4 | 4 | 1 | 3 | 9 | 6 | 10 | 16 | 9 | 15 |
| Withdrawn | | | | | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |

| Arbitration Hearings & Results | 10/14 | 11/14 | 12/14 | 1/15 | 2/15 | 3/15 | 4/15 | 5/15 | 6/15 | 7/15 | 8/15 | 9/15 | 10/15 | 11/15 | 12/15 |
|---|--------------|--------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|
| TOTAL NUMBER REQUESTED | 7 | 7 | 8 | 6 | 3 | 6 | 3 | 5 | 10 | 3 | 3 | 9 | 4 | 5 | 8 |
| Upheld | 1 | 0 | 2 | 1 | 1 | 3 | 1 | 0 | 3 | 0 | 0 | 4 | 0 | 0 | 0 |
| Overtured | 3 | 4 | 1 | 3 | 0 | 0 | 1 | 4 | 3 | 2 | 0 | 0 | 0 | 0 | 2 |
| Modified | 2 | 2 | 2 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 1 | 2 | 4 | 2 |
| No Show | 1 | 1 | 3 | 2 | 1 | 1 | 1 | 0 | 3 | 0 | 0 | 4 | 2 | 1 | 4 |
| Second Chance | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| Withdrawn | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |