

HSA and Shelter Client Advocate  
Hearing and Arbitration Quarterly Analysis Report  
**OCTOBER, NOVEMBER, DECEMBER 2015**

**ALL SHELTERS: OCTOBER-DECEMBER 2015 (excluding Compass Connecting Point)**

DOSS			% of DOS's Appealed	% of Hearings Appealed
Immediate	167	21%	53%	16%
Non-Immediate	46	6%	91%	0%
Curfew	569	72%	12%	4%
Ineligible	5	1%	60%	0%
7 Day Notice	1	0%	100%	0%
<b>Total DOS</b>	<b>788</b>	<b>100%</b>	<b>26%</b>	<b>8%</b>

HEARINGS			Upheld		Overturned		Modified		No Show		2nd Chance		Withdrawn	
Immediate	89	43%	26	29%	9	10%	21	24%	21	24%	12	46%	0	0%
Non-Immediate	42	20%	9	21%	21	50%	3	7%	5	12%	3	33%	1	5%
Curfew	70	34%	6	9%	16	23%	4	6%	20	29%	24	400%	0	0%
Ineligible	3	1%	3	100%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	1	0%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>205</b>	<b>100%</b>	<b>45</b>	<b>22%</b>	<b>46</b>	<b>22%</b>	<b>28</b>	<b>14%</b>	<b>46</b>	<b>22%</b>	<b>39</b>	<b>19%</b>	<b>1</b>	<b>0%</b>

ARBITRATIONS			Upheld		Overturned		Modified		No Show		2nd Chance		Withdrawn	
Immediate	14	82%	1	7%	2	14%	7	50%	4	29%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	3	18%	0	0%	0	0%	0	0%	3	100%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>17</b>	<b>100%</b>	<b>1</b>	<b>6%</b>	<b>2</b>	<b>12%</b>	<b>7</b>	<b>41%</b>	<b>7</b>	<b>41%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

**SINGLE ADULT SHELTERS: OCTOBER-DECEMBER 2015**

DOSS			% of DOS's Appealed	% of Hearings Appealed
Immediate	149	20%	50%	15%
Non-Immediate	14	2%	86%	0%
Curfew	568	78%	12%	4%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>731</b>	<b>100%</b>	<b>21%</b>	<b>9%</b>

HEARINGS			Upheld		Overturned		Modified		No Show		2nd Chance		Withdrawn	
Immediate	75	48%	15	20%	7	9%	21	28%	20	27%	12	16%	0	0%
Non-Immediate	12	8%	0	0%	4	33%	3	25%	2	17%	2	17%	1	8%
Curfew	69	44%	6	9%	15	22%	4	6%	20	29%	24	35%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>156</b>	<b>100%</b>	<b>21</b>	<b>13%</b>	<b>26</b>	<b>17%</b>	<b>28</b>	<b>18%</b>	<b>42</b>	<b>27%</b>	<b>38</b>	<b>24%</b>	<b>1</b>	<b>1%</b>

ARBITRATIONS			Upheld		Overturned		Modified		No Show		2nd Chance		Withdrawn	
Immediate	11	79%	1	9%	2	18%	5	45%	3	27%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	3	21%	0	0%	0	0%	0	0%	3	100%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>14</b>	<b>100%</b>	<b>1</b>	<b>7%</b>	<b>2</b>	<b>14%</b>	<b>5</b>	<b>36%</b>	<b>6</b>	<b>43%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

**FAMILY SHELTERS: OCTOBER-DECEMBER 2015 (excluding Compass Connecting Point)**

DOSS			% of DOS's Appealed	% of Hearings Appealed
Immediate	18	32%	78%	21%
Non-Immediate	32	56%	94%	0%
Curfew	1	2%	100%	0%
Ineligible	5	9%	60%	0%
7 Day Notice	1	2%	100%	0%
<b>Total DOS</b>	<b>57</b>	<b>100%</b>	<b>86%</b>	<b>6%</b>

HEARINGS			Upheld		Overturned		Modified		No Show		2nd Chance		Withdrawn	
Immediate	14	29%	11	79%	2	14%	0	0%	1	7%	0	0%	0	0%
Non-Immediate	30	61%	9	30%	17	57%	0	0%	3	10%	1	3%	0	0%
Curfew	1	2%	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%
Ineligible	3	6%	3	100%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	1	2%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>49</b>	<b>100%</b>	<b>24</b>	<b>49%</b>	<b>20</b>	<b>41%</b>	<b>0</b>	<b>0%</b>	<b>4</b>	<b>8%</b>	<b>1</b>	<b>2%</b>	<b>0</b>	<b>0%</b>

ARBITRATIONS			Upheld		Overturned		Modified		No Show		2nd Chance		Withdrawn	
Immediate	3	100%	0	0%	0	0%	2	67%	1	33%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>3</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>2</b>	<b>67%</b>	<b>1</b>	<b>33%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

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<b>A WOMAN'S PLACE</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	1	100%	100%	100%
Non-Immediate	0	0%	0%	0%
Curfew	0	0%	0%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>1</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	1	100%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	1	100%	0	0%	0	0%	1	100%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>BETHEL WOMEN'S WINTER</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	4	100%	0%	0%
Non-Immediate	0	0%	0%	0%
Curfew	0	0%	0%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>4</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

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<b>CC HOSPITALITY HOUSE</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	5	45%	40%	0%
Non-Immediate	0	0%	0%	0%
Curfew	6	55%	50%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>11</b>	<b>100%</b>	<b>45%</b>	<b>0%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	2	40%	0	0%	1	50%	0	0%	1	50%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	3	60%	0	0%	0	0%	0	0%	1	33%	2	67%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>5</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>20%</b>	<b>0</b>	<b>0%</b>	<b>2</b>	<b>40%</b>	<b>2</b>	<b>40%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>DOLORES STREET</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	15	17%	47%	14%
Non-Immediate	4	4%	50%	0%
Curfew	70	79%	19%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>89</b>	<b>100%</b>	<b>25%</b>	<b>5%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	7	32%	1	14%	0	0%	3	43%	3	43%	0	0%	0	0%
Non-Immediate	2	9%	0	0%	0	0%	0	0%	1	50%	1	50%	0	0%
Curfew	13	59%	1	8%	0	0%	0	0%	4	31%	8	62%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>22</b>	<b>100%</b>	<b>2</b>	<b>9%</b>	<b>0</b>	<b>0%</b>	<b>3</b>	<b>14%</b>	<b>8</b>	<b>36%</b>	<b>9</b>	<b>41%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	1	100%	0	0%	0	0%	0	0%	1	100%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

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<b>LARK-INN</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	9	41%	89%	0%
Non-Immediate	2	9%	100%	0%
Curfew	11	50%	45%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>22</b>	<b>100%</b>	<b>68%</b>	<b>0%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	8	53%	0	0%	0	0%	7	88%	1	13%	0	0%	0	0%
Non-Immediate	2	13%	0	0%	0	0%	2	100%	0	0%	0	0%	0	0%
Curfew	5	33%	0	0%	0	0%	3	60%	2	40%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>15</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>12</b>	<b>80%</b>	<b>3</b>	<b>20%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>MSC SOUTH</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	37	11%	35%	8%
Non-Immediate	1	0%	100%	0%
Curfew	285	88%	11%	10%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>323</b>	<b>100%</b>	<b>14%</b>	<b>9%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	13	29%	1	8%	1	8%	2	15%	4	31%	5	38%	0	0%
Non-Immediate	1	2%	0	0%	0	0%	0	0%	1	100%	0	0%	0	0%
Curfew	31	69%	4	13%	10	32%	0	0%	7	23%	10	32%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>45</b>	<b>100%</b>	<b>5</b>	<b>11%</b>	<b>11</b>	<b>24%</b>	<b>2</b>	<b>4%</b>	<b>12</b>	<b>27%</b>	<b>15</b>	<b>33%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	1	25%	0	0%	0	0%	1	100%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	3	75%	0	0%	0	0%	0	0%	3	100%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>4</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>25%</b>	<b>3</b>	<b>75%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

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<b>NEXT DOOR</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	28	20%	82%	13%
Non-Immediate	6	4%	100%	0%
Curfew	107	76%	14%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>141</b>	<b>100%</b>	<b>31%</b>	<b>7%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	23	52%	5	22%	4	17%	3	13%	8	35%	3	13%	0	0%
Non-Immediate	6	14%	0	0%	3	50%	1	17%	0	0%	1	17%	1	17%
Curfew	15	34%	1	7%	3	20%	1	7%	6	40%	4	27%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>44</b>	<b>100%</b>	<b>6</b>	<b>14%</b>	<b>10</b>	<b>23%</b>	<b>5</b>	<b>11%</b>	<b>14</b>	<b>32%</b>	<b>8</b>	<b>18%</b>	<b>1</b>	<b>2%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	3	100%	0	0%	1	33%	2	67%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>3</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>33%</b>	<b>2</b>	<b>67%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>PROVIDENCE</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	2	100%	0%	0%
Non-Immediate	0	0%	0%	0%
Curfew	0	0%	0%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>2</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

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<b>SANCTUARY</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	48	35%	44%	24%
Non-Immediate	1	1%	100%	0%
Curfew	89	64%	2%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>138</b>	<b>100%</b>	<b>17%</b>	<b>21%</b>

<b>HEARINGS</b>			<b>Upheld</b>	<b>Overturned</b>	<b>Modified</b>	<b>No Show</b>	<b>2nd Chance</b>	<b>Withdrawn</b>
Immediate	21	88%	7 33%	1 5%	6 29%	3 14%	4 19%	0 0%
Non-Immediate	1	4%	0 0%	1 100%	0 0%	0 0%	0 0%	0 0%
Curfew	2	8%	0 0%	2 100%	0 0%	0 0%	0 0%	0 0%
Ineligible	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
7 Day Notice	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Total Hearings</b>	<b>24</b>	<b>100%</b>	<b>7 29%</b>	<b>4 17%</b>	<b>6 25%</b>	<b>3 13%</b>	<b>4 17%</b>	<b>0 0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>	<b>Overturned</b>	<b>Modified</b>	<b>No Show</b>	<b>2nd Chance</b>	<b>Withdrawn</b>
Immediate	5	100%	1 20%	1 20%	1 20%	2 40%	0 0%	0 0%
Non-Immediate	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Curfew	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Ineligible	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
7 Day Notice	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Total Arbitrations</b>	<b>5</b>	<b>100%</b>	<b>1 20%</b>	<b>1 20%</b>	<b>1 20%</b>	<b>2 40%</b>	<b>0 0%</b>	<b>0 0%</b>

<b>COMPASS CONNECTING POINT</b> <i>(Note: Hearings and arbitrations reported may be for DOSs reported in a previous month.)</i>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	69	96%	4%	0%
Non-Immediate	0	0%	0%	0%
Curfew	0	0%	0%	0%
Ineligible	3	4%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>72</b>	<b>100%</b>	<b>4%</b>	<b>0%</b>

<b>HEARINGS</b>			<b>Upheld</b>	<b>Overturned</b>	<b>Modified</b>	<b>No Show</b>	<b>2nd Chance</b>	<b>Withdrawn</b>
Immediate	3	100%	0 0%	2 67%	0 0%	1 33%	0 0%	0 0%
Non-Immediate	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Curfew	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Ineligible	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
7 Day Notice	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Total Hearings</b>	<b>3</b>	<b>100%</b>	<b>0 0%</b>	<b>2 67%</b>	<b>0 0%</b>	<b>1 33%</b>	<b>0 0%</b>	<b>0 0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>	<b>Overturned</b>	<b>Modified</b>	<b>No Show</b>	<b>2nd Chance</b>	<b>Withdrawn</b>
Immediate	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Non-Immediate	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Curfew	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Ineligible	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
7 Day Notice	0	0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Total Arbitrations</b>	<b>0</b>	<b>0%</b>	<b>0 0%</b>	<b>0 0%</b>	<b>0 0%</b>	<b>0 0%</b>	<b>0 0%</b>	<b>0 0%</b>

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<b>COMPASS FAMILY SHELTER</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	4	80%	100%	50%
Non-Immediate	1	20%	100%	0%
Curfew	0	0%	0%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>5</b>	<b>100%</b>	<b>100%</b>	<b>40%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	4	80%	2	50%	1	25%	0	0%	1	25%	0	0%	0	0%
Non-Immediate	1	20%	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>5</b>	<b>100%</b>	<b>2</b>	<b>40%</b>	<b>1</b>	<b>20%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>20%</b>	<b>1</b>	<b>20%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	2	100%	0	0%	0	0%	2	100%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>2</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>2</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>FIRST FRIENDSHIP</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	2	100%	0%	0%
Non-Immediate	0	0%	0%	0%
Curfew	0	0%	0%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>2</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

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<b>HAMILTON FAMILY EMERGENCY CENTER</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	11	31%	82%	11%
Non-Immediate	23	64%	96%	0%
Curfew	0	0%	0%	0%
Ineligible	2	6%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>36</b>	<b>100%</b>	<b>86%</b>	<b>3%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	9	29%	8	89%	1	11%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	22	71%	7	32%	12	55%	0	0%	3	14%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>31</b>	<b>100%</b>	<b>15</b>	<b>48%</b>	<b>13</b>	<b>42%</b>	<b>0</b>	<b>0%</b>	<b>3</b>	<b>10%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	1	100%	0	0%	0	0%	0	0%	1	100%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>HAMILTON FAMILY RESIDENCE</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	1	8%	100%	0%
Non-Immediate	7	54%	100%	0%
Curfew	1	8%	100%	0%
Ineligible	3	23%	100%	0%
7 Day Notice	1	8%	100%	0%
<b>Total DOS</b>	<b>13</b>	<b>100%</b>	<b>100%</b>	<b>0%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	1	8%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	7	54%	2	29%	5	71%	0	0%	0	0%	0	0%	0	0%
Curfew	1	8%	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%
Ineligible	3	23%	3	100%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	1	8%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>13</b>	<b>100%</b>	<b>7</b>	<b>54%</b>	<b>6</b>	<b>46%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>



HSA and Shelter Client Advocate  
Hearing and Arbitration Quarterly Analysis Report  
**OCTOBER, NOVEMBER, DECEMBER 2015**

<b>PROVIDENCE FAMILY</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	0	0%	0%	0%
Non-Immediate	1	100%	0%	0%
Curfew	0	0%	0%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>1</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ST. JOSEPH'S</b>				
<b>DOSs</b>			<b>% of DOS's Appealed</b>	<b>% of Hearings Appealed</b>
Immediate	0	0%	0%	0%
Non-Immediate	0	0%	0%	0%
Curfew	0	0%	0%	0%
Ineligible	0	0%	0%	0%
7 Day Notice	0	0%	0%	0%
<b>Total DOS</b>	<b>0</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>

<b>HEARINGS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Hearings</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>

<b>ARBITRATIONS</b>			<b>Upheld</b>		<b>Overturned</b>		<b>Modified</b>		<b>No Show</b>		<b>2nd Chance</b>		<b>Withdrawn</b>	
Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Non-Immediate	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Curfew	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Ineligible	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 Day Notice	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
<b>Total Arbitrations</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>	<b>0</b>	<b>0%</b>