

**Summary of Denials of Service (DOS) by Shelter  
October 2015**

**A Woman's Place** **Total DOSs = 0**

**Bethel AME Women's Winter Shelter** **Total DOSs = 0**

**Central City Hospitality House** **Total DOSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Derogatory language or behavior; verbal abuse.

1 = Curfew violations.

**Dolores Street Community Services** **Total DOSs = 24**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

2 = Threats of violence towards staff and/or clients. - Inside Shelter

21 = Curfew violations.

7 appeal(s):	1	0	0	0	6	0
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1 = Theft or destruction of property.

1 appeal(s):	0	0	0	1	0	0
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**Lark-Inn Shelter for Youth** **Total DOSs = 7**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Acts of violence towards staff and/or clients. - Inside Shelter

6 = Curfew violations.

**MSC South Shelter** **Total DOSs = 107**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

2 = Incidents involving use of a weapon a/o acts of violence toward clients/staff. - Inside Shelter

1 = Threats of violence against staff and/or clients. -Inside Shelter

1 appeal(s):	1	0	0	0	0	0
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1 arbitration(s)	0	0	1	0	0	0
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2 = On-going continuous disruptive behavior.

1 appeal(s):	0	0	0	0	1	0
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3 = Harass or demonstrate inappropriate behavior.

3 appeal(s):	0	0	0	2	1	0
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99 = Curfew violations.

8 appeal(s):	0	6	0	2	0	0
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**Next Door Shelter****Total DOSs = 43**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Incidents involving the use of a weapon and/or acts of violence toward client. -Inside Shelter						
1 appeal(s):	0	0	0	1	0	0
2 = Threats of violence towards staff and/or clients. - Inside Shelter						
2 appeal(s):	0	0	1	0	1	0
2 = Threats of violence towards staff and/or clients. - Outside Shelter						
1 appeal(s):	0	0	1	0	0	0
1 = Possession of alcohol/drugs/paraphernalia in shelter.						
1 appeal(s):	0	0	0	1	0	0
1 = On-going continuous disruptive behavior.						
1 appeal(s):	0	0	0	0	1	0
1 = Verbal harassment.						
1 appeal(s):	0	0	0	1	0	0
34 = Curfew violations.						
7 appeal(s):	0	1	1	2	3	0
1 = Excessive rule violations.						
1 appeal(s):	0	1	0	0	0	0

**Providence Foundation Shelter****Total DOSs = 0****Sanctuary Shelter****Total DOSs = 61**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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6 = Incidents involving the use of a weapon and/or acts of violence toward client. -Inside Shelter						
3 appeal(s):	1	0	1	0	1	0
1 arbitration(s)	0	0	1	0	0	0
1 = Incidents involving the use of a weapon and/or acts of violence toward staff. -Inside Shelter						
8 = Threats of violence towards staff and/or clients. -Inside Shelter						
2 appeal(s):	1	0	0	1	0	0
1 arbitration(s)	0	0	0	1	0	0
2 = Possession of alcohol/drugs/paraphernalia in shelter.						
2 = Theft or destruction of property.						
1 appeal(s):	0	0	0	0	1	0
3 = Verbal harassment.						
1 appeal(s):	0	0	0	0	1	0
39 = Curfew violations.						
2 appeal(s):	0	2	0	0	0	0

**Compass Connecting Point****Total DOSs = 27**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = No longer eligible for shelter services.						
24 = Not maintaining weekly contact.						
2 appeal(s):	0	1	0	1	0	0
2 = Refused available shelter space.						

**Compass Family Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Physical violence. - Inside Shelter						
1 appeal(s):	0	0	0	1	0	0

**First Friendship Family Shelter****Total DOSs = 0**

**Hamilton Family Emergency Center****Total DOSs = 12**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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6 = Acts of violence toward staff and/or clients. - Inside Shelter

6 appeal(s): 6 0 0 0 0 0

1 arbitration(s) 0 0 0 1 0 0

6 = Excessive rule violations.

6 appeal(s): 4 2 0 0 0 0

**Hamilton Family Residence****Total DOSs = 5**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence toward staff and/or clients. - Inside Shelter

1 appeal(s): 1 0 0 0 0 0

1 = Ineligible for shelter.

1 appeal(s): 1 0 0 0 0 0

1 = 7 day notice.

1 appeal(s): 1 0 0 0 0 0

1 = Curfew violations.

1 appeal(s): 0 1 0 0 0 0

1 = Must attend weekly case management appointments.

1 appeal(s): 0 1 0 0 0 N/A

**Providence Foundation Shelter - Family****Total DOSs = 0****St. Joseph's Family Center****Total DOSs = 0**

**Summary of Denials of Service (DOS) by Shelter  
November 2015**

**A Woman's Place** **Total DOSs = 0**

**Bethel AME Women's Winter Shelter** **Total DOSs = 2**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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- 1 = Threats of violence. - Inside Shelter
- 1 = Threats of violence. - Outside Shelter

**Central City Hospitality House** **Total DOSs = 5**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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- 3 = Derogatory language or behavior; verbal abuse.  
1 appeal(s): 0 0 0 1 0 0
- 2 = Curfew violations.

**Dolores Street Community Services** **Total DOSs = 30**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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- 1 = Acts of violence towards staff. - Inside Shelter
- 1 = Acts of violence towards staff. - Outside Shelter
- 2 = Threats of violence towards staff and/or clients. - Inside Shelter  
2 appeal(s): 0 0 1 1 0 0
- 2 = Threats of violence towards staff and/or clients. - Outside Shelter  
1 appeal(s): 0 0 0 1 0 0
- 22 = Curfew violations.  
2 appeal(s): 0 0 0 1 1 0
- 1 = Not following other shelter procedures, instructions or regulations.
- 1 = Excessive property within the shelter.

**Lark-Inn Shelter for Youth** **Total DOSs = 7**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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- 1 = Acts of violence towards staff and/or clients. - Outside Shelter  
1 appeal(s): 0 0 0 1 0 0
- 4 = Threats of violence towards staff and/or clients. - Inside Shelter  
4 appeal(s): 0 0 4 0 0 0
- 1 = Abandonment of shelter.  
1 appeal(s): 0 0 1 0 0 0
- 1 = Curfew violations.  
1 appeal(s): 0 0 1 0 0 0

**MSC South Shelter** **Total DOSs = 112**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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- 3 = Incidents involving use of a weapon a/o acts of violence toward clients/staff. - Inside Shelter
- 1 = Incidents involving use of a weapon a/o acts of violence toward clients/staff. - Outside
- 3 = Threats of violence against staff and/or clients. -Inside Shelter
- 1 = Threats of violence against staff and/or clients. - Outside Shelter  
1 appeal(s): 0 0 0 0 1 0
- 2 = Violation of health code.
- 4 = Harass or demonstrate inappropriate behavior.
- 97 = Curfew violations.  
7 appeal(s): 0 1 0 1 5 0
- 1 = Excessive rule violations.  
1 appeal(s): 0 0 0 1 0 0

**Next Door Shelter****Total DOSs = 43**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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2 = Incidents involving the use of a weapon and/or acts of violence toward client. -Inside Shelter						
2 appeal(s):	0	0	0	2	0	0
1 = Incidents involving the use of a weapon and/or acts of violence toward client. -Outside						
1 appeal(s):	1	0	0	0	0	0
1 arbitration(s)	0	0	1	0	0	0
6 = Threats of violence towards staff and/or clients. - Inside Shelter						
5 appeal(s):	2	2	1	0	0	0
1 arbitration(s)	0	0	1	0	0	0
1 = Possession of alcohol/drugs/paraphernalia in shelter.						
1 appeal(s):	0	0	0	1	0	0
1 = On-going continuous disruptive behavior.						
1 appeal(s):	0	0	0	1	0	0
31 = Curfew violations.						
4 appeal(s):	0	2	0	2	0	0
1 = Excessive disruptive noise.						
1 appeal(s):	0	1	0	0	0	0
0 arbitration(s)	0	0	0	0	0	0

**Providence Foundation Shelter****Total DOSs = 0****Sanctuary Shelter****Total DOSs = 38**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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2 = Incidents involving the use of a weapon and/or acts of violence toward client. -Inside Shelter						
2 appeal(s):	0	0	2	0	0	0
1 = Incidents involving the use of a weapon and/or acts of violence toward staff. -Inside Shelter						
5 = Threats of violence towards staff and/or clients. -Inside Shelter						
1 appeal(s):	1	0	0	0	0	0
1 arbitration(s)	0	0	0	1	0	0
1 = Possession of alcohol/drugs/paraphernalia in shelter.						
1 appeal(s):	0	0	1	0	0	0
1 = Verbal harassment.						
28 = Curfew violations.						

**Compass Connecting Point****Total DOSs = 16**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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2 = No longer eligible for shelter services.						
13 = Not maintaining weekly contact.						
1 appeal(s):	0	1	0	0	0	0
1 = Refused available shelter space.						

**Compass Family Shelter****Total DOSs = 4**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence and threatening behavior. - Inside Shelter						
1 appeal(s):	0	1	0	0	0	0
2 = Physical violence. - Inside Shelter						
2 appeal(s):	2	0	0	0	0	0
2 arbitration(s)	0	0	2	0	0	0
1 = Excessive rule violations.						
1 appeal(s):	0	0	0	1	0	0

**First Friendship Family Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Acts of violence toward staff or clients. - Inside Shelter

**Hamilton Family Emergency Center****Total DOSs = 8**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Theft or destruction of property.

1 appeal(s): 1 0 0 0 0 0

7 = Excessive rule violations.

7 appeal(s): 2 5 0 0 0 0

**Hamilton Family Residence****Total DOSs = 4**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

2 = Excessive rule violations.

2 appeal(s): 1 1 0 0 0 0

1 = 7 day notice.

1 appeal(s): 1 0 0 0 0 0

1 = Must attend weekly case management appointments.

1 appeal(s): 0 1 0 0 0 N/A

**Providence Foundation Shelter - Family****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Excessive rule violations.

**St. Joseph's Family Center****Total DOSs = 0**

**Summary of Denials of Service (DOS) by Shelter  
December 2015**

**A Woman's Place**

**Total DOSs = 1**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Incidents involving the use of a weapon and/or acts of violence. - Inside Shelter

1 appeal(s):	1	0	0	0	0	0
1 arbitration(s)	0	0	1	0	0	0

**Bethel AME Women's Winter Shelter**

**Total DOSs = 2**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence. - Outside Shelter

1 = Theft or destruction of property.

**Central City Hospitality House**

**Total DOSs = 4**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Incidents involving the use of a weapon and/or acts of violence. - Inside Shelter

1 appeal(s):	0	1	0	0	0	0
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3 = Curfew violations.

3 appeal(s):	0	0	0	1	2	0
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**Dolores Street Community Services**

**Total DOSs = 35**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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2 = Acts of violence towards clients. - Inside Shelter

2 appeal(s):	0	0	2	0	0	0
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1 = Acts of violence towards staff. - Inside Shelter

2 = Threats of violence towards staff and/or clients. - Inside Shelter

1 appeal(s):	0	0	0	1	0	0
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1 = Continuous disruptive behavior.

1 = Use of photography, video or audio recording is prohibited in the shelter.

1 appeal(s):	1	0	0	0	0	0
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1 arbitration(s)	0	0	0	1	0	0
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27 = Curfew violations.

4 appeal(s):	0	0	0	3	1	0
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1 = Excessive property within the shelter.

1 appeal(s):	0	0	0	0	1	0
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**Lark-Inn Shelter for Youth**

**Total DOSs = 8**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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3 = Threats of violence towards staff and/or clients. - Inside Shelter

3 appeal(s):	0	0	3	0	0	0
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3 = Curfew violations.

3 appeal(s):	0	0	1	2	0	0
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2 = Failure to follow staff instructions.

2 appeal(s):	0	0	2	0	0	0
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**MSC South Shelter****Total DOSs = 104**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>5 = Incidents involving use of a weapon a/o acts of violence toward clients/staff. - Inside Shelter</b>						
2 appeal(s):	0	0	1	1	0	0
<b>3 = Incidents involving use of a weapon a/o acts of violence toward clients/staff. - Outside</b>						
2 appeal(s):	0	0	0	0	2	0
<b>1 = Threats of violence against staff and/or clients. -Inside Shelter</b>						
<b>2 = Threats of violence against staff and/or clients. - Outside Shelter</b>						
1 appeal(s):	0	0	1	0	0	0
<b>1 = Failure to check weapons at Security Station.</b>						
1 appeal(s):	0	1	0	0	0	0
<b>2 = Violation of health code.</b>						
<b>1 = Harass or demonstrate inappropriate behavior.</b>						
1 appeal(s):	0	0	0	1	0	0
<b>89 = Curfew violations.</b>						
16 appeal(s):	4	3	0	4	5	0
3 arbitration(s)	0	0	0	3	0	0

**Next Door Shelter****Total DOSs = 55**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>6 = Incidents involving the use of a weapon and/or acts of violence toward client. -Inside Shelter</b>						
4 appeal(s):	2	2	0	0	0	0
1 arbitration(s)	0	1	0	0	0	0
<b>1 = Possession of a weapon other than a firearm.</b>						
1 appeal(s):	0	0	0	1	0	0
<b>2 = Verbal harassment.</b>						
1 appeal(s):	0	0	0	0	1	0
<b>42 = Curfew violations.</b>						
4 appeal(s):	1	0	0	2	1	0
<b>4 = Excessive rule violations.</b>						
4 appeal(s):	0	1	1	0	1	1

**Providence Foundation Shelter****Total DOSs = 2**

	Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
<b>1 = Threats of violence toward staff or clients. - Inside Shelter</b>						
<b>1 = Disruptive behavior.</b>						



**Sanctuary Shelter****Total DOSs = 39**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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- 3 = Incidents involving the use of a weapon and/or acts of violence toward client. -Inside Shelter  
 3 appeal(s): 0 0 2 0 1 0
- 5 = Threats of violence towards staff and/or clients. -Inside Shelter  
 3 appeal(s): 2 0 0 1 0 0  
 1 arbitration(s) 0 1 0 0 0 0
- 2 = Possession of alcohol/drugs/paraphernalia in shelter.  
 2 = Possession of a weapon.  
 1 = On-going continuous disruptive behavior.  
 1 appeal(s): 1 0 0 0 0 0  
 1 arbitration(s) 1 0 0 0 0 0
- 2 = Verbal harassment.  
 2 appeal(s): 1 1 0 0 0 0
- 1 = Sexual harassment.  
 1 appeal(s): 0 0 0 1 0 0
- 1 = Excessive rule violations.  
 1 appeal(s): 0 1 0 0 0 0
- 22 = Curfew violations.

**Compass Connecting Point****Total DOSs = 29**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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- 4 = No longer eligible for shelter services.  
 25 = Not maintaining weekly contact.

**Compass Family Shelter****Total DOSs = 0****First Friendship Family Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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- 1 = Threats of violence toward staff and/or clients. - Inside Shelter

**Hamilton Family Emergency Center****Total DOSs = 16**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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- 1 = Acts of violence toward staff and/or clients. - Inside Shelter  
 2 = Ineligible for shelter.  
 1 = Theft or destruction of property.  
 1 appeal(s): 1 0 0 0 0 0
- 2 = Threatening behavior.  
 1 appeal(s): 0 1 0 0 0 0
- 9 = Excessive rule violations.  
 8 appeal(s): 1 4 0 3 0 0
- 1 = TB clearance verification and immunization documents.  
 1 appeal(s): 0 1 0 0 0 0

**Hamilton Family Residence****Total DOSs = 4**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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- 3 = Excessive rule violations.  
 3 appeal(s): 1 2 0 0 0 0
- 1 = 7 day notice.  
 1 appeal(s): 1 0 0 0 0 0

**Providence Foundation Shelter - Family****Total DOSs = 0****St. Joseph's Family Center****Total DOSs = 0**