

15 Month Denial of Services, Internal Hearings and Arbitrations Report January 2016 - March 2017

| Shelter Denials of Service | 1/16 | 2/16 | 3/16 | 4/16 | 5/16 | 6/16 | 7/16 | 8/16 | 9/16 | 10/16 | 11/16 | 12/16 | 1/17 | 2/17 | 3/17 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|-------------|-------------|-------------|
| A Woman's Place - 11 mats | 2 | 1 | 0 | 2 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 4 |
| Bethel Women's Winter - 30 mats | 2 | 3 | 0 | 1 | 3 | 2 | 1 | 0 | 0 | 2 | 3 | 3 | 2 | 1 | 1 |
| Central City Hospitality House - 30 beds | 13 | 6 | 5 | 14 | 5 | 10 | 15 | 6 | 5 | 8 | 14 | 7 | 5 | 15 | 15 |
| Dolores St. Shelters - 85 beds | 26 | 20 | 25 | 32 | 23 | 36 | 35 | 22 | 39 | 52 | 32 | 34 | 32 | 31 | 51 |
| Lark Inn Shelter - 40 beds | 6 | 8 | 19 | 17 | 14 | 9 | 7 | 9 | 12 | 9 | 7 | 12 | 7 | 11 | 13 |
| MSC-South - 340 beds | 120 | 102 | 94 | 97 | 92 | 87 | 87 | 120 | 96 | 111 | 112 | 82 | 99 | 97 | 89 |
| Next Door - 331 beds | 31 | 37 | 46 | 45 | 86 | 73 | 72 | 88 | 36 | 60 | 72 | 58 | 67 | 74 | 77 |
| Providence Shelter - 105 beds | 2 | 1 | 1 | 1 | 1 | 1 | 7 | 1 | 2 | 2 | 5 | 4 | 1 | 1 | 4 |
| Sanctuary - 200 beds | 37 | 40 | 54 | 43 | 72 | 36 | 58 | 63 | 39 | 31 | 32 | 45 | 32 | 51 | 42 |
| Compass Connecting Point - Intake | 43 | 27 | 34 | 35 | 25 | 34 | 23 | 48 | 36 | 36 | 25 | 50 | 30 | 24 | 3 |
| Compass Family Shelter - 70 beds | 1 | 0 | 4 | 6 | 2 | 4 | 2 | 1 | 1 | 2 | 1 | 3 | 0 | 1 | 3 |
| First Friendship Shelter - 50 beds | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 4 |
| Hamilton Family Emergency Ctr - 46 b. | 6 | 7 | 7 | 12 | 4 | 8 | 13 | 4 | 8 | 17 | 11 | 15 | 16 | 7 | 13 |
| Hamilton Family Residence - 136 beds | 6 | 6 | 2 | 5 | 1 | 0 | 2 | 8 | 9 | 6 | 3 | 10 | 8 | 4 | 1 |
| Providence Family Shelter - 20 beds | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| St. Joseph's Family Center - 33 beds | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 1 | 3 | 5 | 1 | 0 |
| TOTAL | 297 | 260 | 292 | 310 | 328 | 301 | 323 | 375 | 286 | 337 | 318 | 327 | 305 | 319 | 320 |

| Internal Hearings and Results | 1/16 | 2/16 | 3/16 | 4/16 | 5/16 | 6/16 | 7/16 | 8/16 | 9/16 | 10/16 | 11/16 | 12/16 | 1/17 | 2/17 | 3/17 |
|--------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|-------------|-------------|-------------|
| TOTAL NUMBER REQUESTED | 80 | 77 | 97 | 109 | 81 | 61 | 92 | 84 | 68 | 73 | 96 | 79 | 86 | 86 | 83 |
| Upheld | 6 | 14 | 8 | 19 | 3 | 5 | 8 | 10 | 3 | 7 | 7 | 13 | 19 | 12 | 3 |
| Overtured | 22 | 16 | 21 | 18 | 20 | 16 | 20 | 26 | 14 | 23 | 19 | 16 | 23 | 18 | 14 |
| Modified | 13 | 7 | 32 | 22 | 18 | 5 | 15 | 16 | 16 | 14 | 12 | 10 | 5 | 14 | 9 |
| No Show | 24 | 19 | 18 | 25 | 22 | 19 | 21 | 18 | 14 | 9 | 31 | 22 | 21 | 23 | 25 |
| Second Chance | 12 | 20 | 17 | 24 | 16 | 16 | 27 | 14 | 20 | 20 | 26 | 18 | 16 | 18 | 30 |
| Withdrawn | 3 | 1 | 1 | 1 | 2 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 2 |

| Arbitration Hearings & Results | 1/16 | 2/16 | 3/16 | 4/16 | 5/16 | 6/16 | 7/16 | 8/16 | 9/16 | 10/16 | 11/16 | 12/16 | 1/17 | 2/17 | 3/17 |
|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|-------------|-------------|-------------|
| TOTAL NUMBER REQUESTED | 2 | 9 | 9 | 8 | 4 | 1 | 6 | 6 | 2 | 6 | 3 | 6 | 4 | 6 | 2 |
| Upheld | 1 | 1 | 1 | 3 | 0 | 0 | 1 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 0 |
| Overtured | 0 | 3 | 3 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 1 |
| Modified | 0 | 3 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 1 | 1 | 3 | 0 |
| No Show | 1 | 1 | 4 | 1 | 1 | 0 | 2 | 1 | 0 | 2 | 0 | 2 | 1 | 1 | 1 |
| Second Chance | 0 | 1 | 1 | 2 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 0 | 0 | 0 |
| Withdrawn | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |