

**Summary of Denials of Service (DOS) by Shelter  
January 2017**

**A Woman's Place** **Total DOSs = 1**  
 1 = **Deliberately damaging property**

**Bethel AME Women's Winter Shelter** **Total DOSs = 2**

|  | Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--|--------|-----------|----------|---------|------------|-----------|
| 1 = <b>Threats of violence toward staff-Inside the shelter</b> |        |           |          |         |            |           |
| 1 = <b>Breaking 3 or more rules within 30 days</b>             |        |           |          |         |            |           |
| 1 appeal(s):   | 1      | 0         | 0        | 0       | 0          | 0         |

**Central City Hospitality House** **Total DOSs = 5**  
 1 = **Acts of violence-Inside the Shelter**  
 1 = **Derogatory/discriminatory language**  
 1 = **Sexual harassment**  
 1 = **Continuous disruptive behavior**  
 1 = **Excessive curfew violations**

**Dolores Street Community Services** **Total DOSs = 32**

|  | Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--|--------|-----------|----------|---------|------------|-----------|
| 1 = <b>Verbal harassment toward client and/or staff</b>              |        |           |          |         |            |           |
| 1 = <b>Acts of violence toward clients-Outside shelter</b>           |        |           |          |         |            |           |
| 1 = <b>Acts of violence toward staff-Inside shelter</b>              |        |           |          |         |            |           |
| 2 = <b>Unauthorized entry into shelter</b>                           |        |           |          |         |            |           |
| 2 appeal(s):   | 0      | 0         | 0        | 0       | 2          | 0         |
| 1 = <b>Threats of violence toward clients-Outside of shelter</b>     |        |           |          |         |            |           |
| 2 = <b>Threats of violence toward clients-Inside of shelter</b>      |        |           |          |         |            |           |
| 1 appeal(s):   | 0      | 0         | 0        | 1       | 0          | 0         |
| 1 = <b>Threats of violence against staff-Inside the shelter</b>      |        |           |          |         |            |           |
| 1 appeal(s):   | 0      | 0         | 0        | 1       | 0          | 0         |
| 2 = <b>Possession/sale of alcohol/drugs/paraphernalia in shelter</b> |        |           |          |         |            |           |
| 2 appeal(s):   | 0      | 0         | 1        | 1       | 0          | 0         |
| 19 = <b>Curfew violations</b>  |        |           |          |         |            |           |
| 4 appeal(s):   | 0      | 0         | 0        | 2       | 2          | 0         |
| 1 = <b>Failure to exit shelter gate by 6:45 am</b>                   |        |           |          |         |            |           |
| 1 appeal(s):   | 0      | 0         | 0        | 1       | 0          | 0         |
| 1 = <b>Indecent exposure-not fully dressed</b>                       |        |           |          |         |            |           |
| 1 appeal(s):   | 0      | 0         | 0        | 1       | 0          | 0         |

**Lark-Inn Shelter for Youth****Total DOSs = 7**

| Upheld | Overturned | Modified | No Show | 2nd Chance | Withdrawn |
|--------|------------|----------|---------|------------|-----------|
|--------|------------|----------|---------|------------|-----------|

1 = Threats of violence toward staff - Inside Shelter

1 appeal(s): 0 0 1 0 0 0

2 = Abandonment of shelter

2 appeal(s): 0 0 0 2 0 0

1 = Destruction of property

1 appeal(s): 0 0 1 0 0 0

1 = Violence toward staff and/or clients-Inside Shelter

1 appeal(s): 0 0 0 1 0 0

2 = Curfew violations Rule Violation

2 appeal(s): 0 0 1 1 0 0

**MSC South Shelter****Total DOSs = 99**

| Upheld | Overturned | Modified | No Show | 2nd Chance | Withdrawn |
|--------|------------|----------|---------|------------|-----------|
|--------|------------|----------|---------|------------|-----------|

4 = Incidents involving use of a weapon a/o violence toward clients/staff-Inside Shelter

2 appeal(s): 0 0 1 1 0 0

1 = Incidents involving use of a weapon a/o violence toward clients/staff-Outside Shelter

2 = Failure to check in weapon or brandishing item that might be used as a weapon

2 appeal(s): 2 0 0 0 0 0

1 = Tamper, steal or destroy property

1 appeal(s): 0 0 0 1 0 0

7 = Continuous disruptive behavior

1 appeal(s): 0 0 0 0 1 0

3 = Threats of violence against staff-Inside Shelter

1 appeal(s): 1

1 = Harrassment and inappropriate behavior towards staff and/or clients

1 = Unable to perform tasks of personal care

79 = Curfew violations

5 appeal(s): 0 2 0 1 1 1

**Next Door Shelter****Total DOSs = 67**

| Upheld | Overturned | Modified | No Show | 2nd Chance | Withdrawn |
|--------|------------|----------|---------|------------|-----------|
|--------|------------|----------|---------|------------|-----------|

9 = Acts of violence toward clients-Inside Shelter

6 appeal(s): 4 1 0 0 1 0

3 arbitration(s): 1 0 1 1 0 0

2 = Possession of alcohol/drugs/paraphernalia in shelter

1 appeal(s): 1 0 0 0 0 0

6 = Threats of violence against staff and/or clients-Inside Shelter

6 appeal(s): 1 2 0 0 3 0

1 arbitration(s): 0 1 0 0 0 0

1 = Theft or destruction of property

1 appeal(s): 1 0 0 0 0 0

1 = Sexual harassment

2 = Continuous disruptive behavior

44 = Curfew violation

5 appeal(s): 1 0 0 0 4 0

2 = Excessive rule violations

2 appeal(s): 1 0 0 0 1 0

**Total DOSs = 1**

| Providence Foundation She                            | Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--|--------|-----------|----------|---------|------------|-----------|
| 1 = Threats of violence towards staff-Inside Shelter | 1      | 0         | 0        | 0       | 0          | 0         |

**Total DOSs = 32**

| Sanctuary Shelter   | Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|---|--------|-----------|----------|---------|------------|-----------|
| 6 = Threats of violence towards staff and/or clients-Inside Shelter | 1      | 1         | 0        | 1       | 0          | 0         |
| 3 = Possession of alcohol/drugs/paraphernalia-Inside Shelter        | 0      | 0         | 0        | 0       | 0          | 0         |
| 2 = Verbal harassment   | 0      | 0         | 0        | 0       | 0          | 0         |
| 2 = Theft or destruction of property                                | 0      | 0         | 0        | 0       | 0          | 0         |
| 1 = Acts of violence towards staff-Inside Shelter                   | 0      | 0         | 0        | 0       | 0          | 0         |
| 2 = Acts of violence towards clients -Inside Shelter                | 1      | 0         | 0        | 0       | 0          | 0         |
| 1 = Possession of weapons   | 0      | 0         | 0        | 0       | 0          | 0         |
| 1 = Sexual harassment   | 0      | 0         | 0        | 0       | 0          | 0         |
| 12 = Curfew violations  | 0      | 0         | 0        | 0       | 0          | 1         |
| 2 = Excessive rule violations                                       | 1      | 0         | 0        | 0       | 0          | 0         |

**Total DOSs = 30**

| Compass Connecting Point                    | Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|---|--------|-----------|----------|---------|------------|-----------|
| 26 = Not maintaining weekly contact         | 0      | 4         | 0        | 2       | 0          | 0         |
| 2 = No longer eligible for shelter services | 0      | 1         | 0        | 0       | 0          | 0         |
| 1 = Refused available shelter space         | 0      | 0         | 0        | 0       | 0          | 0         |
| 1 = Requested removal from wait list        | 0      | 0         | 0        | 0       | 0          | 0         |

**Compass Family Shelter Total DOSs = 0**

**First Friendship Family Shelter Total DOSs = 0**

**Hamilton Family Emergency Shelter****Total DOSs = 16**

|  | Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--|--------|-----------|----------|---------|------------|-----------|
| 5 = Excessive rule violations                      |        |           |          |         |            |           |
| 3 appeal(s):                                       | 0      | 1         | 0        | 2       | 0          | 0         |
| 1 = Non-compliance with meal policy                |        |           |          |         |            |           |
| 1 appeal(s):                                       | 0      | 1         | 0        | 0       | 0          | 0         |
| 1 = Violating one bag per family                   |        |           |          |         |            |           |
| 1 = Being in an unauthorized area                  |        |           |          |         |            |           |
| 1 = Children under 12 must be accompanied by adult |        |           |          |         |            |           |
| 1 appeal(s):                                       | 0      | 0         | 0        | 1       | 0          | 0         |
| 5 = Abandonment of shelter                         |        |           |          |         |            |           |
| 1 appeal(s):                                       | 0      | 1         | 0        | 0       | 0          | 0         |
| 2 = Verbal abuse                                   |        |           |          |         |            |           |
| 1 appeal(s):                                       | 0      | 1         | 0        | 0       | 0          | 0         |

**Hamilton Family Residence****Total DOSs = 8**

|  | Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--|--------|-----------|----------|---------|------------|-----------|
| 4 = Excessive rule violations                            |        |           |          |         |            |           |
| 4 appeal(s):   | 0      | 4         | 0        | 0       | 0          | 0         |
| 1 = Children unsupervised in shelter                     |        |           |          |         |            |           |
| 1 appeal(s):   | 0      | 1         | 0        | 0       | 0          | 0         |
| 2 = Excessive case management violations                 |        |           |          |         |            |           |
| 2 appeal(s):   | 0      | 2         | 0        | 0       | 0          | 0         |
| 1 = TB Clearance verification and immunization documents |        |           |          |         |            |           |
| 1 appeal(s):   | 0      | 1         | 0        | 0       | 0          | 0         |

**Providence Foundation Shelter - Family****Total DOSs = 0****St. Joseph's Family Center****Total DOSs = 5**

|                                    | Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|------------------------------------|--------|-----------|----------|---------|------------|-----------|
| 1 = Continuous disruptive behavior |        |           |          |         |            |           |
| 2 = Abandonment of shelter         |        |           |          |         |            |           |
| 2 appeal(s):                       | 1      | 0         | 0        | 0       | 1          | 0         |
| 2 = 7 day notice                   |        |           |          |         |            |           |
| 2 appeal(s):                       | 2      | 0         | 0        | 0       | 0          | 0         |

**Summary of Denials of Service (DOS) by Shelter  
February 2017**

**A Woman's Place**

**Total DOSs = 1**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

- 1 = **Continuous Disruptive Behavior**  
1 appeal(s):  
# arbitration(s):

**Bethel AME Women's Winter Shelter**

**Total DOSs = 1**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

- 1 = Excessive rule violations

**Central City Hospitality House**

**Total DOSs = 15**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

- 1 = **Acts of violence inside the shelter**  
1 appeal(s): 1
- 4 = **Threats of violence. - Inside Shelter \***  
3 appeal(s): 3
- 1 = **Possession of alcohol/drugs/paraphernalia in shelter \***  
1 appeal(s): 1
- 2 = Excessive rule violations  
2 appeal(s):
- 7 = Curfew violations  
4 appeal(s): 2 2

**Dolores Street Community Services**

**Total DOSs = 31**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

- 1 = **Theft or destruction of property. \***
- 1 = **Threats of violence agaisnt staff-Inside shelter**  
1 appeal(s): 1
- 1 = **Threats of violence toward clients- Inside Shelter**  
1 appeal(s): 1
- 1 = **Act of violence towrd staff or voluenteers-Inside Shelter**
- 1 = **Unauthorized entry into shelter**  
1 appeal(s): 1
- 1 = **Preparation or use of marijuana in the shelter**  
1 appeal(s): 1
- 4 = **Possession of alcohol/drugs/paraphernalia in shelter \***  
2 appeal(s): 2
- 21 = Curfew violations  
2 appeal(s): 1 1

**Lark-Inn Shelter for Youth****Total DOSs = 11**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

- 2 = Threats of violence toward staff or clients-Inside Shelter
  - 2 appeal(s): 2
- 2 = Abandonment of shelter \*
  - 2 appeal(s): 1 1
- 1 = Possession of alcohol/drugs/paraphernalia in shelter \*
  - 1 appeal(s): 1
- 2 = Curfew violations
  - 2 appeal(s): 1 1
- 4 = Failure to follow staff directions
  - 4 appeal(s): 4

**MSC South Shelter****Total DOSs = 97**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

- 5 = Incidents involving the use of a weapon and/or acts of violence. - Inside Shelter \*
- 2 = Incidents involving the use of a weapon and/or acts of violence. - Outside Shelter \*
- 2 = Possession of a weapon \*
  - 1 appeal(s): 1
  - 1 arbitration(s) 1
- 1 = Threats of violence towards staff and/or clients. - Inside Shelter \*
- 5 = Harass or demonstrate inappropriate behavior \*
  - 3 appeal(s): 1 1
  - 1 arbitration(s): 1
- 82 = Curfew violations
  - 5 appeal(s): 1 1 2 1
- # Rule Violation

**Next Door Shelter****Total DOSs = 74**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

- 7 = Acts of violence towards clients - Inside Shelter \*
  - 5 appeal(s): 3 1 1
  - 2 arbitration(s): 1 1
- 1 = Acts of violence towards clients. - Outside Shelter \*
- 1 = Acts of violence towards staff - Inside Shelter \*
- 2 = Possession of alcohol/drugs/paraphernalia in shelter \*
  - 1 appeal(s): 1
- 8 = Threats of violence. - Inside Shelter \*
  - 3 appeal(s): 2 1
- 2 = Inappropriate sexual behavior \*
  - 2 appeal(s): 1 1
  - 1 arbitration(s): 1
- 1 = Verbal harassment \*
  - 1 appeal(s): 1
- 3 = Continuous disruptive behavior
  - 1 appeal(s): 1
- 49 = Curfew violations
  - 11 appeal(s): 6 5
  - # arbitration(s):
- # Rule Violation
  - # appeal(s):

**Providence Foundation Shelter****Total DOSs = 1**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

1 = Threats of violence toward staff-Inside Shelter

**Sanctuary****Total DOSs = 51**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

9 = Threats of violence towards staff and or Clients-Inside Shelter

6 appeal(s): 1 2 1 2

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

3 = Verbal harassment \*

3 = Acts of violence towards staff - Inside Shelter \*

3 appeal(s): 1 2

1 = Possession of a weapon \*

1 = Incidents involving the use of a weapon and/or acts of violence. - Inside Shelter \*

1 appeal(s): 1

31 = Curfew violations

1 appeal(s): 1

1 = Excessive rule violations

1 appeal(s): 1

**Compass Connecting Point****Total DOSs = 24**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

22 = Not maintaining weekly contact \*

1 appeal(s): 1

1 = No longer eligible for shelter services \*

**Compass Family Shelter****Total DOSs = 1**

1 = No longer eligible for shelter services \*

**First Friendship Family Shelter****Total DOSs = 0**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

**Hamilton Family Emergency Shelter****Total DOSs = 7**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 1

1 arbitration(s): 1

2 = Excessive rule violations

2 appeal(s): 1 1

1 = Children under 12 years old must be accompanied by an adult

1 appeal(s): 1

2 = Abandonment of shelter

1 = Being in an unauthorized area

1 appeal(s): 1

**Hamilton Family Residence****Total DOSs = 4**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = Non-compliance with case management program

1 appeal(s): 1

1 = Children under 12 years old must be accompanied by an adult

1 appeal(s): 1

1 = Abandonment of shelter

1 = Excessive property within the shelter

1 appeal(s): 1

**Providence Foundation Shelter - Family****Total DOSs = 0**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

**St. Joseph's Family Center****Total DOSs = 1**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = No longer eligible for shelter services \*

1 appeal(s): 1



**Summary of Denials of Service (DOS) by Shelter  
March 2017**

**A Woman's Place**

**Total DOSs = 4**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = Verbal harassment \*

1 appeal(s): 1

2 = Threats of violence. - Inside Shelter \*

1 appeal(s): 1

1 = Violation of health code \*

1 appeal(s): 1

**Bethel AME Women's Winter Shelter**

**Total DOSs = 1**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 Disruptive behavior; not cooperating with staff

**Central City Hospitality House**

**Total DOSs = 15**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 1

4 = Threats of violence. - Inside Shelter \*

2 appeal(s): 1 1

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 1

2 = Derogatory language or behavior; verbal abuse \*

6 = Curfew violations

6 appeal(s): 1 5

**Dolores Street Community Services**

**Total DOSs = 51**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = Verbal harassment \*

1 = Acts of violence towards clients - Inside Shelter \*

1 appeal(s): 1

2 = Acts of violence towards staff - Inside Shelter \*

1 appeal(s): 1

1 arbitration(s) 1

2 = Threats of violence toward staff

4 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 1

2 =Threats of violence toward clients

1 appeal(s): 1

37 = Curfew violations

7 appeal(s): 4 3

1 = Eating or drinking,except water, not allowed in dormatory

1 appeal(s): 1

1 = Verbal abuse towards staff and/or clients

1 appeal(s): 1

**Lark Inn****Total DOSs = 13**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = Threats of violence towards staff and/or clients. - Inside Shelter \*

1 appeal(s): 1

4 = Abandonment of shelter \*

4 appeal(s): 4

3 = Failure to follow staff instructions

3 appeal(s): 3

5 = Curfew violations

5 appeal(s): 2 3

**MSC South Shelter****Total DOSs = 89**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = Incidents involving the use of a weapon and/or acts of violence. - Outside Shelter \*

1 = Possession of a weapon \*

1 = Theft or destruction of property. \*

1 appeal(s): 1

2 = Use of photography, video, audio recording inside facility

1 appeal(s): 1

1 = Disruptive behavior \*

1 = Threats of violence. - Outside Shelter \*

1 = Harass or demonstrate inappropriate behavior \*

1 = Unable to self-care \*

80 = Curfew violations

8 appeal(s): 2 1 5

**Next Door Shelter****Total DOSs = 77**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = Acts of violence towards clients - Outside Shelter \*

3 = Acts of violence towards clients - Inside Shelter \*

2 appeal(s): 2

1 = Unable to self-care \*

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 1

5 = Threats of violence. - Inside Shelter \*

1 appeal(s): 1

1 = Theft or destruction of property. \*

1 appeal(s): 1

1 = Verbal harassment \*

60 = Curfew violations

11 appeal(s): 8 3

3 = Excessive rule violations

3 appeal(s): 1 2

**Providence Foundation Shelter****Total DOSs = 4**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

- 2 = Threats of violence against staff
- 2 = Urinating or defecating other than in the toilet \*

**Sanctuary Shelter****Total DOSs = 42**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

- 6 = Threats of violence. - Inside Shelter \*
  - 2 appeal(s):
 

|  |  |  |   |   |  |
|--|--|--|---|---|--|
|  |  |  | 1 | 1 |  |
|--|--|--|---|---|--|
- 1 = Possession of alcohol/drugs/paraphernalia in shelter \*
  - 1 appeal(s):
 

|  |  |  |  |   |  |
|--|--|--|--|---|--|
|  |  |  |  | 1 |  |
|--|--|--|--|---|--|
- 2 = Harass or demonstrate inappropriate behavior \*
  - 2 appeal(s):
 

|  |  |   |   |  |  |
|--|--|---|---|--|--|
|  |  | 1 | 1 |  |  |
|--|--|---|---|--|--|
- 1 = Possession of a weapon \*
  - 1 appeal(s):
 

|  |  |   |  |  |  |
|--|--|---|--|--|--|
|  |  | 1 |  |  |  |
|--|--|---|--|--|--|
- 1 = Acts of violence against staff and/or clients-Inside shelter
- 3 = Theft or destruction of property. \*
  - 2 appeal(s):
 

|  |  |   |  |   |  |
|--|--|---|--|---|--|
|  |  | 1 |  | 1 |  |
|--|--|---|--|---|--|
- 1 = Disruptive behavior \*
- 25 = Curfew violations
- 2 = Excessive rule violations
  - 2 appeal(s):
 

|  |  |  |  |   |  |
|--|--|--|--|---|--|
|  |  |  |  | 2 |  |
|--|--|--|--|---|--|

**Compass Connecting Point****Total DOSs = 3**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

- 2 = No longer eligible for shelter services \*
- 1 = Requested removal from waiting list \*

**Compass Family Shelter****Total DOSs = 3**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

- 3 = 7 day notice

**First Friendship Family Shelter****Total DOSs = 4**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|        |           |          |         |            |           |

- 2 = Threats of violence towards staff-ouside shelter
- 1 = Threats of violence against staff with awarpon -Inside shelter
- 1 =Threats of violence towards clients-Inside shelter

**Hamilton Family Emergency Shelter****Total DOSs = 13**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = Possession of a weapon \*

1 = Threats of violence towards staff and/or clients. - Inside Shelter \*

1 appeal(s):

1

1 = No longer eligible for shelter services \*

1 =Acts of violence-Inside shelter

3 = Excessive rule violations

2 appeal(s):

2

1 =Verbal abuse

1 appeal(s):

1

1 arbitration(s):

1

5 = Curfew violations

1 appeal(s):

1

**Hamilton Family Residence****Total DOSs = 1**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

1 = Abandonment of shelter

**Providence Foundation Shelter - Family****Total DOSs = 0**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|

**St. Joseph's Family Center****Total DOSs = 0**

| Upheld | Overtured | Modified | No Show | 2nd Chance | Withdrawn |
|--------|-----------|----------|---------|------------|-----------|
|--------|-----------|----------|---------|------------|-----------|