

**Summary of Denials of Service (DOS) by Shelter  
October 2017**

**A Woman's Place**

**Total DOSs = 6**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards staff - Outside Shelter \*

1 = Threats of violence. - Inside Shelter \*

1 appeal(s):	0	0	0	1	0	0
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2 = On-going continuous disruptive behavior. \*

2 appeal(s):	0	0	1	1	0	0
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**Bethel AME Women's Winter Shelter**

**Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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**Central City Hospitality House**

**Total DOSs = 9**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence. - Inside Shelter \*

1 appeal(s):	1	0	0	0	0	0
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1 arbitration(s)	0	0	1	0	0	0
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1 = On-going continuous disruptive behavior. \*

1 appeal(s):	1	0	0	0	0	0
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1 arbitration(s)	0	0	1	0	0	0
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1 = Excessive rule violations

1 appeal(s):	0	0	0	0	1	0
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6 = Curfew violations

**Dolores Street Community Services**

**Total DOSs = 47**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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3 = Possession of alcohol/drugs/paraphernalia in shelter \*

2 appeal(s):	1	0	0	0	1	0
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1 arbitration(s)	0	0	1	0	0	0
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1 = Preperation or use of medical marijuna in the shelter\*

3 = Harass or demonstrate inappropriate behavior \*

1 appeal(s):	1	0	0	0	0	0
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1 = Acts of violence towards staff - Inside Shelter \*

2 = Threats of violence towards staff -Outside Shelter \*

1 = Threats of violence towards clients. - Inside Shelter \*

1 appeal(s):	0	0	0	0	1	0
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1 = Threats of violence towards clients. -Outside Shelter \*

1 = On-going continuous disruptive behavior. \*

1 appeal(s):	1	0	0	0	0	0
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1 arbitration(s)	0	0	0	1	0	0
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31 = Curfew violations

10 appeal(s):	0	0	0	5	5	0
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3 = Excessive property within the shelter

3 appeal(s):	1	0	0	1	1	0
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1 arbitration(s)	0	1	0	0	0	0
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**Lark-Inn Shelter for Youth****Total DOSs = 17**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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3 = Acts of violence towards staff or cleints- Inside Shelter \*

3 appeal(s): 0 0 2 1 0 0

1 = Abandonment of shelter \*

1 appeal(s): 0 0 1 0 0 0

13 = Excessive rule violations

13 appeal(s): 0 1 10 2 0 0

**MSC South Shelter****Total DOSs = 101**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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9 = Incidents involving the use of a weapon and/or acts of violence. - Inside Shelter \*

4 appeal(s): 0 0 2 1 1 0

2 arbitration(s) 0 0 2 0 0 0

2 = Incidents involving the use of a weapon and/or acts of violence. - Outside Shelter \*

4 = Possession of a weapon \*

2 appeal(s): 0 1 0 1 0 0

4 = Theft or destruction of property. \*

2 appeal(s): 0 0 1 0 1 0

2 = On-going continuous disruptive behavior. \*

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 0 0 0 1 0 0

2 = Harass or demonstrate inappropriate behavior \*

1 appeal(s): 0 0 1 0 0 0

1 = Violation of health code \*

75 = Curfew violations

18 appeal(s): 0 2 0 6 10 0

**Next Door Shelter****Total DOSs = 76**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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6 = Acts of violence towards clients - Inside Shelter \*

5 appeal(s): 1 3 0 1 0 0

1 arbitration(s) 0 1 0 0 0 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 0 0 1 0

4 = Threats of violence. - Inside Shelter \*

3 appeal(s): 1 0 0 2 0 0

1 arbitration(s) 1 0 0 0 0 0

1 = Threats of violence. -Outside Shelter \*

3 = Harass or demonstrate inappropriate behavior \*

2 appeal(s): 0 0 2 0 0 0

61 = Curfew violations

4 appeal(s): 0 2 0 1 1 0

**Providence Foundation Shelter****Total DOSs = 2**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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2 = Acts of violence towards staff - Inside Shelter \*

**Sanctuary Shelter****Total DOSs = 40**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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9 = Acts of violence towards clients - Inside Shelter \*

5 appeal(s): 2 0 1 1 1 0

1 arbitration(s) 0 0 1 0 0 0

2 = Acts of violence towards staff - Inside Shelter \*

4 = Possession of a weapon \*

2 appeal(s): 0 0 2 0 0 0

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 0 0 1 0 0 0

1 = Threats of violence. - Inside Shelter \*

1 = Sexual harassment \*

1 = Harass or demonstrate inappropriate behavior \*

21 = Curfew violations

**Harbor House****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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**Compass Family Shelter****Total DOSs = 3**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn
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1 = Threats of violence. - Inside Shelter \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 1 0 0 0 0 0

1 = reached maximum stay\*

1 = No longer eligible for shelter services \*

**First Friendship Family Shelter****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = Threats of violence towards staff and/or clients. -Outside Shelter \*

**Hamilton Family Emergency Shelter****Total DOSs = 3**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

3 = Abandonment of shelter

**Hamilton Family Residence****Total DOSs = 4**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

2 = Threats of violence. - Inside Shelter \*

2 appeal(s): 0 2 0 0 0 0

2 = Abandonment of shelter

1 appeal(s): 1 0 0 0 0 0

**Providence Foundation Shelter - Family****Total DOSs = 0**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

**St. Joseph's Family Center****Total DOSs = 1**

Upheld	Overturned	Modified	No Show	2nd Chance	Withdrawn

1 = On-going continuous disruptive behavior. \*

1 appeal(s): 1 0 0 0 0 0

1 arbitration(s) 0 0 1 0 0 0

**Summary of Denials of Service (DOS) by Shelter  
November 2017**

**A Woman's Place**

**Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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0 No Rule Violations  
 0 appeal(s):  
 0 arbitration(s):

**Bethel AME Women's Winter Shelter**

**Total DOSs = 1**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = On-going continuous disruptive behavior. \*  
 0 appeal(s):  
 0 arbitration(s):

**Central City Hospitality House**

**Total DOSs = 11**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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2 = Threats of violence towards staff and/or clients. - Inside Shelter \*  
 2 appeal(s): 2  
 0 arbitration(s):  
 1 = Derogatory language or behavior; verbal abuse \*  
 0 appeal(s):  
 0 arbitration(s):  
 8 = Curfew violations  
 3 appeal(s): 3  
 0 arbitration(s):

**Dolores Street Community Services****Total DOSs = 36**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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<b>2 = Possession of alcohol/drugs/paraphernalia in shelter *</b>					
1 appeal(s):		1			
0 arbitration(s):					
<b>1 = Derogatory language or behavior; verbal abuse *</b>					
0 appeal(s):					
0 arbitration(s):					
<b>1 = Acts of violence towards clients - Inside Shelter *</b>					
1 appeal(s):	1				
0 arbitration(s):					
<b>2 = Threats of violence towards staff and/or clients. - Inside Shelter *</b>					
0 appeal(s):					
0 arbitration(s):					
<b>1 = Acts of violence towards staff - Inside Shelter *</b>					
0 appeal(s):					
0 arbitration(s):					
<b>2 = On-going continuous disruptive behavior. *</b>					
0 appeal(s):					
0 arbitration(s):					
<b>23 = Curfew violations</b>					
9 appeal(s):	1		3	5	
0 arbitration(s):					
<b>1 = Failure to follow staff instructions</b>					
1 appeal(s):				1	
0 arbitration(s):					
<b>3 = Excessive property within the shelter</b>					
3 appeal(s):			1	2	
0 arbitration(s):					

**Lark-Inn Shelter for Youth****Total DOSs = 15**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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<b>1 = Act of Violence - Outside of Shelter</b>					
1 appeal(s):			1		
0 arbitration(s):					
<b>2 = Abandonment of Bed</b>					
2 appeal(s):	2				
0 arbitration(s):					
<b>1 = Theft of destruction of property</b>					
1 appeal(s):		1			
0 arbitration(s):					
<b>1 = On-going continous disruptive behavior</b>					
1 appeal(s):	1				
0 arbitration(s):					
<b>10 = Other</b>					
10 appeal(s):		7	3		
0 arbitration(s):					

**MSC South Shelter**

**Total DOSs = 80**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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5 = Incidents involving the use of a weapon and/or acts of violence. - Inside Shelter \*

0 appeal(s):

0 arbitration(s):

3 = On-going continuous disruptive behavior. \*

1 appeal(s): 1

1 arbitration(s): 1

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 1

1 arbitration(s): 1

2 = Threats of violence towards staff and/or clients. - Inside Shelter \*

2 appeal(s): 1 1

0 arbitration(s):

3 = Harass or demonstrate inappropriate behavior \*

2 appeal(s): 1 1

1 arbitration(s): 1

3 = Unable to self-care \*

0 appeal(s):

0 arbitration(s):

62 = Curfew violations

7 appeal(s): 1 2 4

0 arbitration(s):

**Next Door Shelter****Total DOSs = 72**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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7 = Acts of violence towards clients - Inside Shelter \*

2 appeal(s):

1

1

0 arbitration(s):

3 = Acts of violence towards staff - Inside Shelter \*

2 appeal(s):

1

1

0 arbitration(s):

2 = Possession of a weapon \*

1 appeal(s):

1

0 arbitration(s):

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

0 appeal(s):

0 arbitration(s):

3 = Threats of violence towards staff and/or clients. - Inside Shelter \*

2 appeal(s):

2

0 arbitration(s):

1 = Theft or destruction of property. \*

1 appeal(s):

1

0 arbitration(s):

1 = On-going continuous disruptive behavior. \*

1 appeal(s):

1

1 arbitration(s):

1

3 = Excessive rule violations

3 appeal(s):

3

0 arbitration(s):

51 = Curfew violations

3 appeal(s):

3

0 arbitration(s):

**Providence Foundation Shelter****Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards staff - Inside Shelter \*

0 appeal(s):

0 arbitration(s):

2 = Smoking inside the building

0 appeal(s):

0 arbitration(s):



**Sanctuary Shelter****Total DOSs = 33**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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5 = Acts of violence towards clients - Inside Shelter \*

5 appeal(s): 3 2

2 arbitration(s): 2

1 = Possession of a weapon \*

0 appeal(s):

0 arbitration(s):

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s): 1

0 arbitration(s):

1 = Threats of violence towards staff and/or clients. - Inside Shelter \*

1 appeal(s): 1

0 arbitration(s):

1 = Inappropriate sexual behavior \*

0 appeal(s):

0 arbitration(s):

1 = On-going continuous disruptive behavior. \*

1 appeal(s): 1

0 arbitration(s):

22 = Curfew violations

0 appeal(s):

0 arbitration(s):

**Compass Family Shelter****Total DOSs = 1**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 \*= Reached Maximum Stay

0 appeal(s):

0 arbitration(s):

**First Friendship Family Shelter****Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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0 No Rule Violations

0 appeal(s):

0 arbitration(s):

**Hamilton Family Emergency Shelter****Total DOSs = 4**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Abandonment

0 appeal(s):

0 arbitration(s):

1 = Child must be in school

1 appeal(s): 1

0 arbitration(s):

2 = Acts of violence towards clients - Inside Shelter \*

2 appeal(s): 1 1

0 arbitration(s):

**Hamilton Family Residence****Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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**3 = Acts of violence towards clients - Inside Shelter \***

3 appeal(s): 2 1

1 arbitration(s): 1

**Providence Foundation Shelter - Family****Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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0 No Rule Violations

0 appeal(s):

0 arbitration(s):

**St. Joseph's Family Center****Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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2 = Excessive rule violations

2 appeal(s): 2

0 arbitration(s):

1 = Abandonment

1 appeal(s): 1

0 arbitration(s):

**Harbor House****Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Abandonment

0 appeal(s):

0 arbitration(s):

**1 = On-going continuous disruptive behavior. \***

1 appeal(s): 1

0 arbitration(s):

**1 = Threats of violence towards staff and/or clients. - Inside Shelter \***

1 appeal(s): 1

0 arbitration(s):

**Summary of Denials of Service (DOS) by Shelter  
December 2017**

<b>A Woman's Place</b>	<b>Total DOSs =</b>					<b>1</b>
	Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

1 = On-going continuous disruptive behavior. \*  
 0 appeal(s):  
 0 arbitration(s):

<b>Bethel AME Women's Winter Shelter</b>	<b>Total DOSs =</b>					<b>1</b>
	Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

1 = Threats of violence towards staff and/or clients. - Inside Shelter \*  
 0 appeal(s):  
 0 arbitration(s):

<b>Central City Hospitality House</b>	<b>Total DOSs =</b>					<b>12</b>
	Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

6 = Threats of violence towards staff and/or clients. - Inside Shelter \*  
 2 appeal(s): 2  
 0 arbitration(s):  
 1 = Acts of violence towards clients - Inside Shelter \*  
 0 appeal(s):  
 0 arbitration(s):  
 1 = Possession of alcohol/drugs/paraphernalia in shelter \*  
 1 appeal(s): 1  
 0 arbitration(s):  
 1 = Derogatory language or behavior; verbal abuse \*  
 0 appeal(s):  
 0 arbitration(s):  
 1 = Theft or destruction of property. \*  
 0 appeal(s):  
 0 arbitration(s):  
 2 = Curfew violations  
 1 appeal(s): 1  
 0 arbitration(s):

<b>Dolores Street Community Services</b>	<b>Total DOSs =</b>					<b>38</b>
	Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn

2 = Possession of alcohol/drugs/paraphernalia in shelter \*  
 1 appeal(s): 1  
 0 arbitration(s):  
 1 = Acts of violence towards clients - Inside Shelter \*  
 0 appeal(s):  
 0 arbitration(s):  
 1 = Threats of violence towards staff and/or clients. - Inside Shelter \*  
 0 appeal(s):  
 0 arbitration(s):  
 34 = Curfew violations  
 10 appeal(s): 5 5  
 0 arbitration(s):

**Lark-Inn Shelter for Youth****Total DOSs = 12**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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2 = Acts of violence towards clients - Inside Shelter \*

2 appeal(s): 2

0 arbitration(s):

1 = Abandonment of shelter \*

1 appeal(s): 1

0 arbitration(s):

9 = Excessive rule violations

9 appeal(s): 8 1

0 arbitration(s):

**MSC South Shelter****Total DOSs = 75**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards clients - Inside Shelter \*

1 appeal(s): 1

0 arbitration(s):

2 = Acts of violence towards clients. - Outside Shelter \*

0 appeal(s):

0 arbitration(s):

2 = Theft or destruction of property. \*

0 appeal(s):

0 arbitration(s):

1 = Harass or demonstrate inappropriate behavior \*

0 appeal(s):

0 arbitration(s):

3 = On-going continuous disruptive behavior. \*

1 appeal(s): 1

0 arbitration(s):

66 = Curfew violations

13 appeal(s): 1 5 7

0 arbitration(s):

**Next Door Shelter****Total DOSs = 60**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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4 = Acts of violence towards clients - Inside Shelter \*

4 appeal(s): 1 1 1 1

0 arbitration(s):

1 = Acts of violence towards clients. - Outside Shelter \*

0 appeal(s):

0 arbitration(s):

1 = Acts of violence towards staff - Inside Shelter \*

1 appeal(s): 1

0 arbitration(s):

2 = Threats of violence towards staff and/or clients. - Inside Shelter \*

2 appeal(s): 2

0 arbitration(s):

2 = Possession of alcohol/drugs/paraphernalia in shelter \*

2 appeal(s): 2

0 arbitration(s):

1 = Threats of violence towards staff and/or clients. -Outside Shelter \*

0 appeal(s):

0 arbitration(s):

2 = Theft or destruction of property. \*

0 appeal(s):

0 arbitration(s):

1 = On-going continuous disruptive behavior. \*

1 appeal(s): 1

0 arbitration(s):

1 = Excessive rule violations

1 appeal(s): 1

0 arbitration(s):

45 = Curfew violations

0 appeal(s):

0 arbitration(s):

**Providence Foundation Shelter****Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards staff - Inside Shelter \*

0 appeal(s):

0 arbitration(s):

2 = Threats of violence towards staff and/or clients. - Inside Shelter \*

0 appeal(s):

0 arbitration(s):

**Sanctuary Shelter****Total DOSs = 16**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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2 = Acts of violence towards staff - Inside Shelter \*

0 appeal(s):

0 arbitration(s):

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

0 appeal(s):

0 arbitration(s):

1 = Possession of alcohol/drugs/paraphernalia in shelter \*

1 appeal(s):

1

0 arbitration(s):

1 = Threats of violence towards staff and/or clients. - Inside Shelter \*

1 appeal(s):

1

0 arbitration(s):

1 = On-going continuous disruptive behavior. \*

1 appeal(s):

1

0 arbitration(s):

10 = Curfew violations

0 appeal(s):

0 arbitration(s):

**Compass Family Shelter****Total DOSs = 1**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Reached Maximum stay

0 appeal(s):

0 arbitration(s):

**First Friendship Family Shelter****Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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0 No Rule Violations

0 appeal(s):

0 arbitration(s):

**Hamilton Family Emergency Shelter****Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Abandonment of shelter \*

0 appeal(s):

0 arbitration(s):

1 = Excessive Warnings

1 appeal(s):

1

0 arbitration(s):

1 = Tenting

1 appeal(s):

1

0 arbitration(s):

**Hamilton Family Residence****Total DOSs = 10**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards clients - Inside Shelter \*

0 appeal(s):

0 arbitration(s):

1 = Proper Supervision on Child

1 appeal(s): 1

0 arbitration(s):

2 = Excessive Warnings

2 appeal(s): 2

0 arbitration(s):

6 = Abandonment of shelter \*

6 appeal(s): 6

0 arbitration(s):

**Providence Foundation Shelter - Family****Total DOSs = 0**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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0 No Rule Violations

0 appeal(s):

0 arbitration(s):

**St. Joseph's Family Center****Total DOSs = 3**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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2 = Acts of violence towards clients - Inside Shelter \*

1 appeal(s): 1

0 arbitration(s):

1 = Abandonment of shelter

0 appeal(s):

0 arbitration(s):

**Harbor House****Total DOSs = 2**

Upheld	Overtured	Modified	No Show	2nd Chance	Withdrawn
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1 = Acts of violence towards clients - Inside Shelter \*

0 appeal(s):

0 arbitration(s):

1 = Food in any area other than dining area

1 appeal(s): 1

0 arbitration(s):