



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Adult Coordinated Entry Assessment Blitz

Key Provider Meeting

September 18, 2018



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Presenters

- Leslie Bilbro, HSH
- Holly Aversano, Adult Coordinated Entry Access Point, ECS



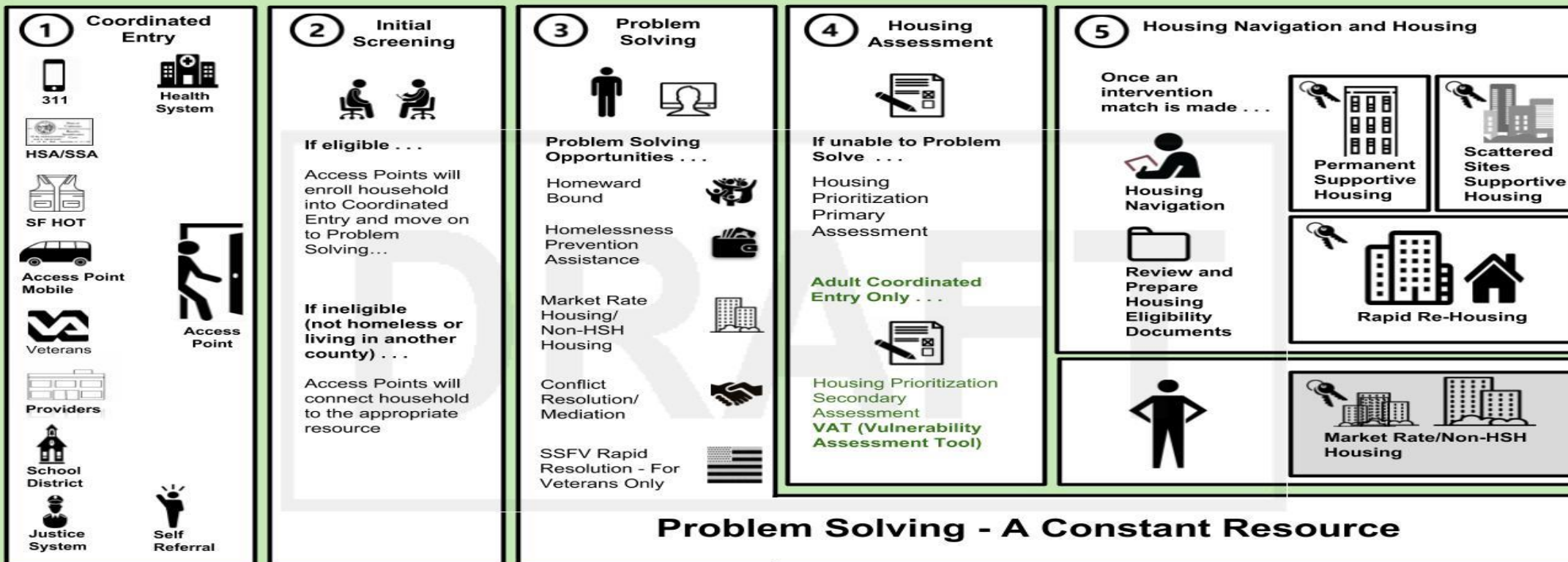
Coordinated Entry Overview

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COORDINATED ENTRY & INITIAL SCREENING

PROBLEM SOLVING & HOUSING ASSESSMENT

HOUSING OPPORTUNITIES





Assessment Blitz Key Components

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1. **Access**
2. **Eligibility**
3. Problem Solving
4. **Assessment**
5. Housing



Assessment Blitz Goals

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- Assess 2,000 adults experiencing homelessness from August 2018 through October 2018
- Primary Assessment prioritizes adults experiencing homelessness by:
 - Vulnerability, including disabling and medical conditions, services history
 - Barriers to housing
 - Chronicity of homelessness
- Target population for the primary assessment includes:
 - Adults experiencing homelessness at UCSF Emergency Department - Parnassus SF
 - Adults experiencing homelessness on County Adult Assistance Programs (CAAP) and other benefits programs
 - Direct Access to Housing Community Referral Pool
 - Continuum of Care Coordinated Entry Pilot Priority 1 Households



Assessment Priority Status

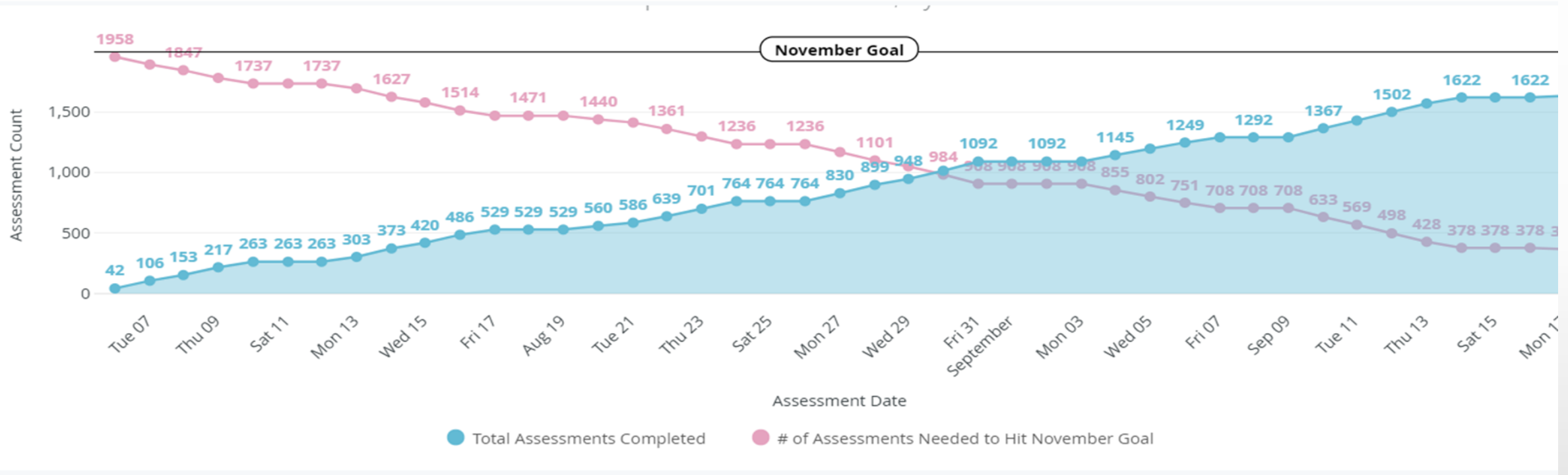
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- **Priority Status:** Adults experiencing homelessness who are prioritized for housing based on their health vulnerability, housing barriers, and homelessness chronicity
- Priority status is determined by the Primary Assessment
- Priority Status households will be assessed for the best housing fit and referred to housing
- Non priority status households will not be referred to HSH-funded permanent housing programs



Completed Assessments

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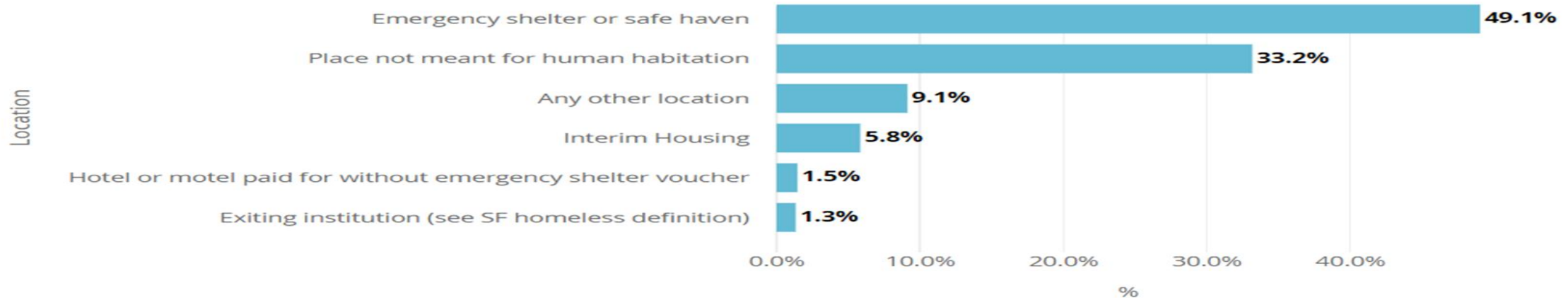
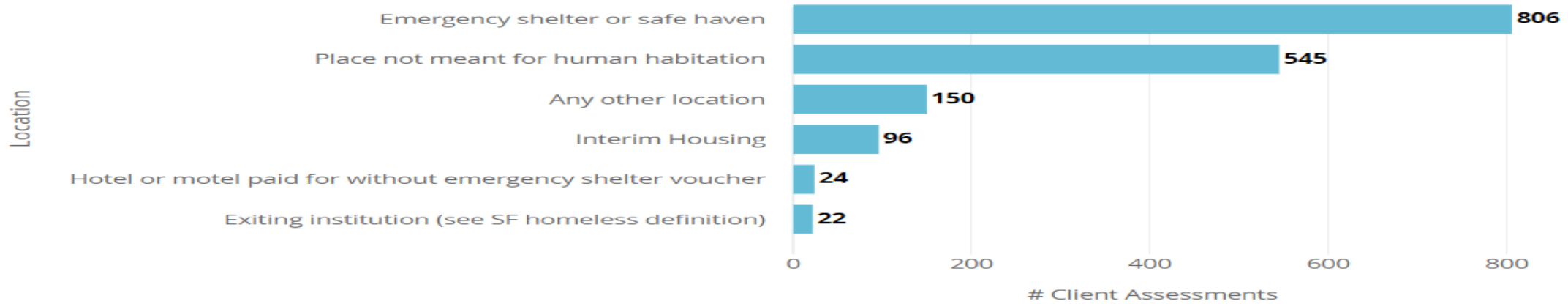
Approximately 1,643 adults assessed as of September 17, including 257 adults receiving CAAP* benefits as of 9/1/18 and 100 veterans

*County Adult Assistance Program

<http://hsh.sfgov.org>



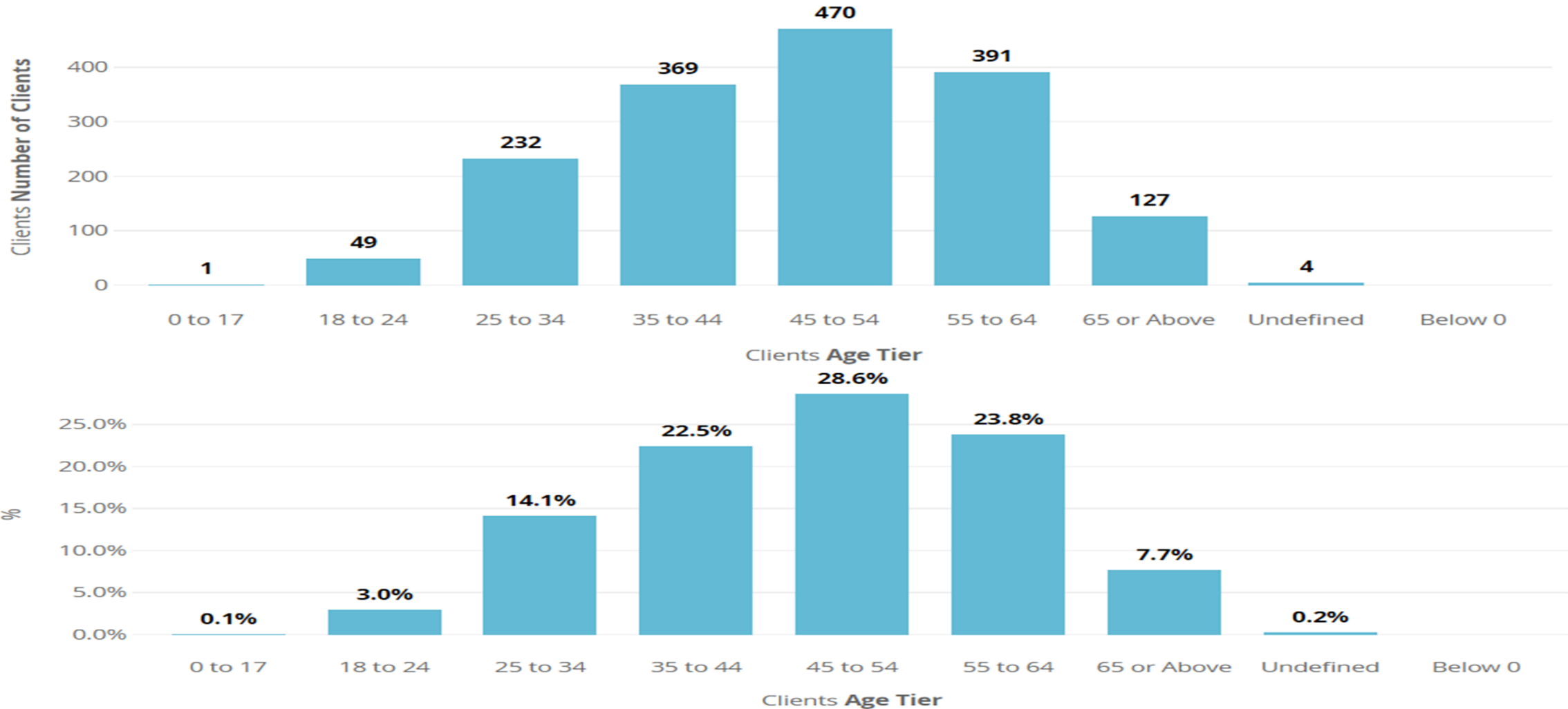
Adults Assessed: Where did you stay last night?





Adults Assessed: Age Range

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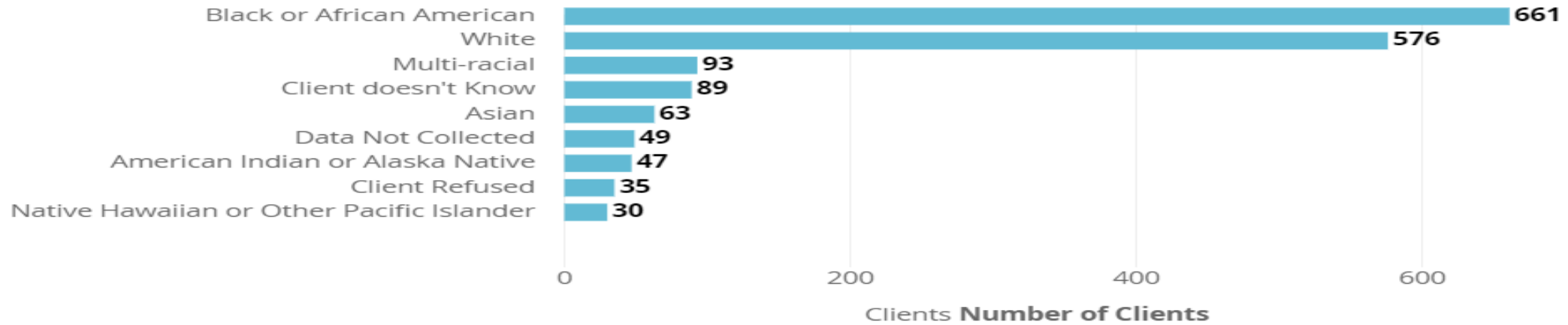




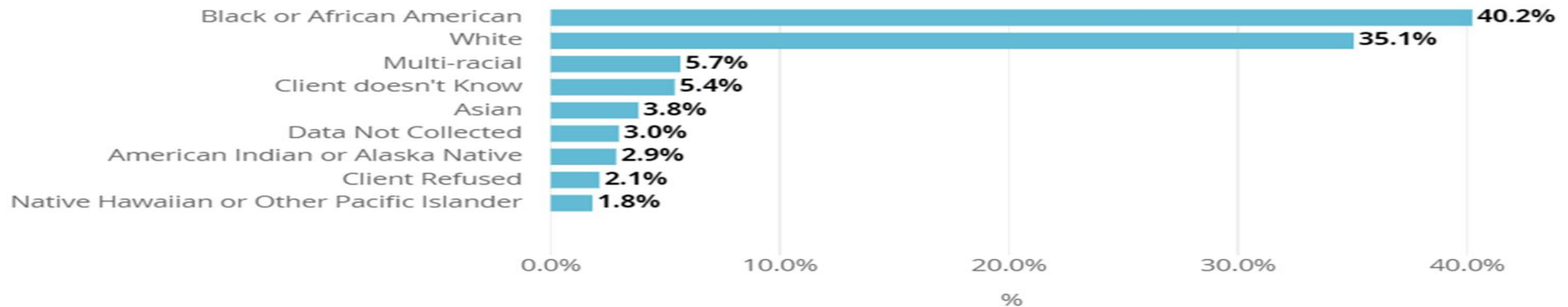
Adults Assessed: Race

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Clients Race



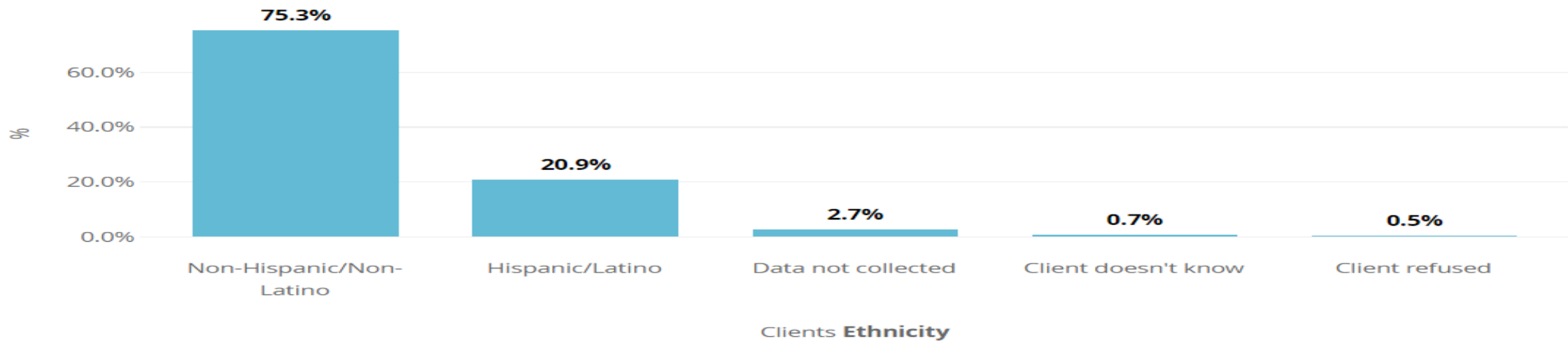
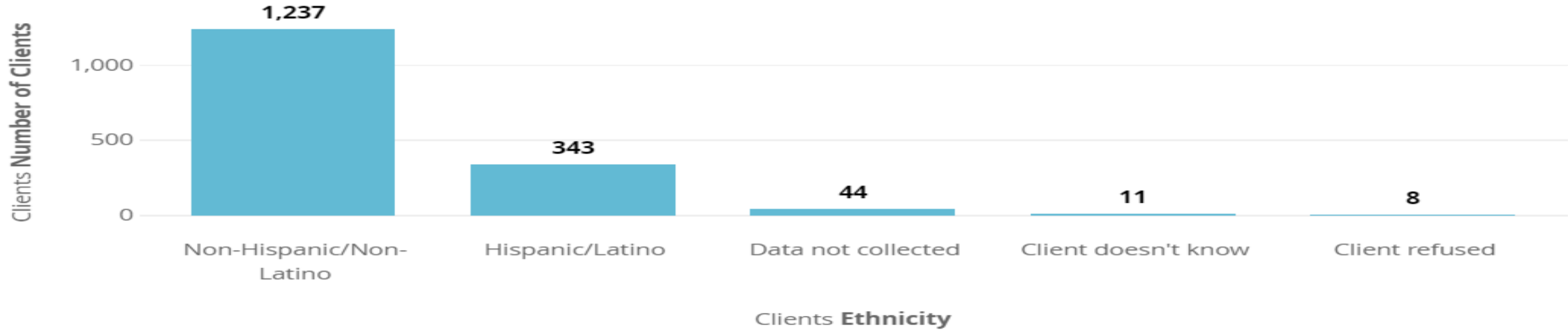
Clients Race





Adults Assessed: Ethnicity

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Assessment Feedback

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Most of those assessed expressed:

- Appreciation for getting information on how to access HSH-housing is changing
- Satisfaction with investing personal time to complete the assessment
- Understanding of the need to wait until November to get primary assessment results so everyone has the opportunity for housing

Many of those assessed answered primary assessment questions and shared in-depth explanations



Assessment Locations

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• Current Assessment Locations:

- 123 10th Street @ Mission
- 2111 Jennings Street @ Van Dyke (United Council)
- Mobile Assessment Team visit provider sites, as requested:
 - Call Assessment Hotline at 415-487-3300, extension 7000
 - Email request to SFACES@ecs-sf.org, subject line: Request Assessments



Agency Assessment Requests

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- Mobile Assessment teams consist of 2-3 staff who can visit sites to assess clients
- Primary Assessment takes approximately 20 to 30 minutes
- Mobile Assessment teams need:
 - Designated Agency lead staff contact information
 - Agency outreach to clients using Access Point Outreach Flyer
 - Coordination to ensure clients are on-site for the assessments
 - Date, Time, and Location of Assessment event
 - Comfortable client waiting area
 - At least two quiet office spaces to meet with clients, including desks and chairs
- Call Assessment Hotline at 415-487-3300, extension 7000
- Email request to SFACES@ecs-sf.org, subject line: Request Assessments



Adult Coordinated Entry Timeline

AUGUST 2018	SEPTEMBER 2018	OCTOBER 2018	NOVEMBER 2018 & BEYOND
<p>Assessment Blitz</p> <ul style="list-style-type: none"> Assess 2,000 adults experiencing homelessness Unable to advise adult experiencing homelessness of their priority status in real time 	<ul style="list-style-type: none"> Key Provider meeting on September 18th 	<ul style="list-style-type: none"> Coordinated Entry & ONE LHCBS Meeting on October 2, 9:00 AM – 11:00 AM, Room 408, City Hall Key Provider meeting on October 23, 11:00 - 2:00 PM, Koret Auditorium, SF Public Library 	<ul style="list-style-type: none"> Coordinated Entry & ONE LHCBS Meeting on November 6, 2018, 9:00 AM – 11:00 AM, Room 408, City Hall Key Provider meeting on November 14, 11:00 - 2:00 PM, Koret Auditorium, SF Public Library
			<p>Adult Coordinated Entry:</p> <ul style="list-style-type: none"> Problem-Solving Assessments Housing Referral, Navigation, Placements and Housing Stabilization Services based on priority status Real time advisement of priority status



Next Steps

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- Learn more at Monthly Meetings:
 - Coordinated Entry & Online Navigation and Entry – Local Homeless Coordinating Board (LHCB)
- Refer adults experiencing homelessness to Access Points for an assessment
- Contact ECS to come to your agency and assess adults experiencing homelessness
- For more information visit: <http://hsh.sfgov.org/> or <http://hsh.sfgov.org/services/continuum-of-care-adult-coordinated-entry/>