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HSH Non-Profit Provider Conference

December 2018



<http://hsh.sfgov.org>





Welcome

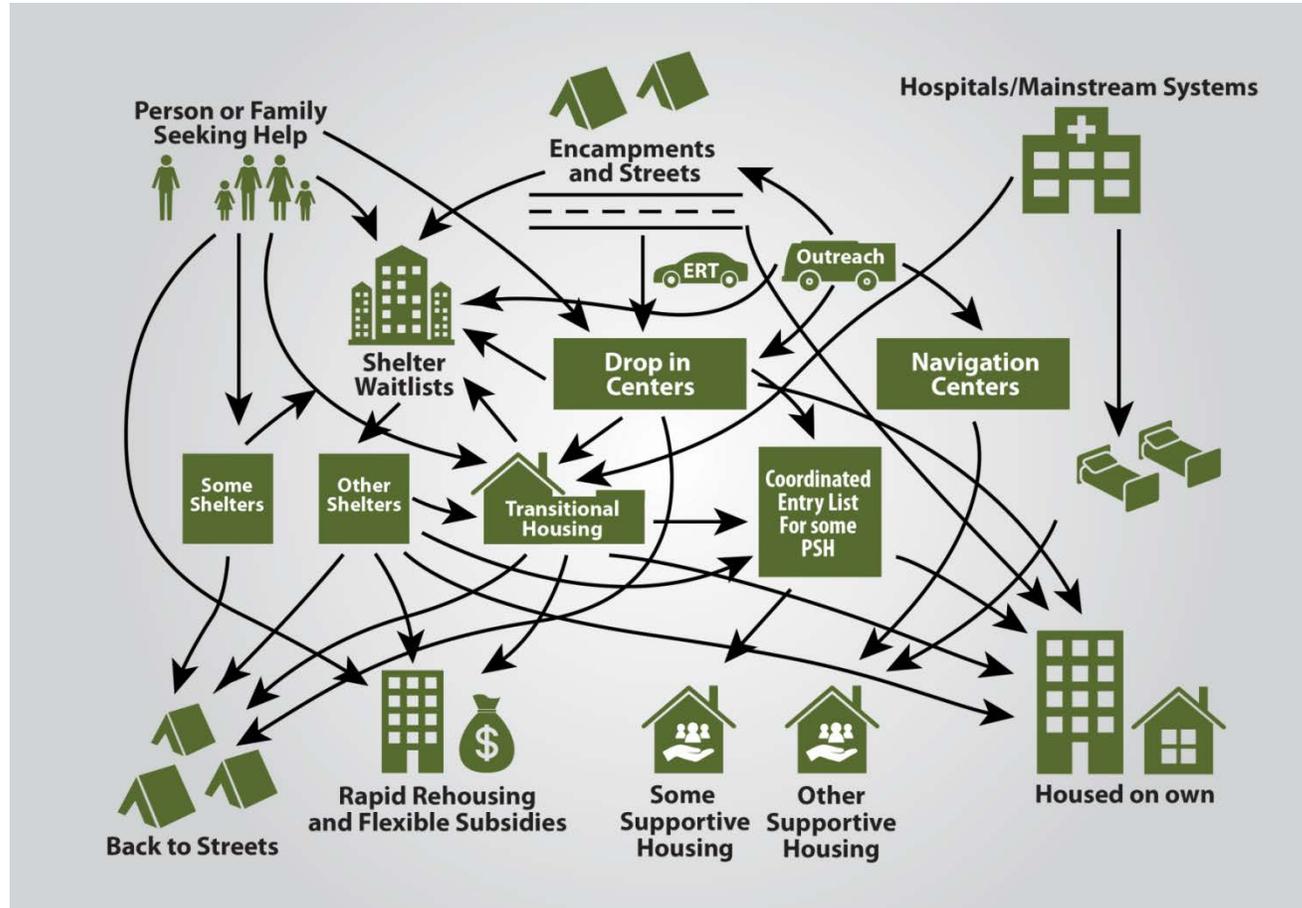
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- Name
- Pronouns
- Agency and Role



Model Programs with No System

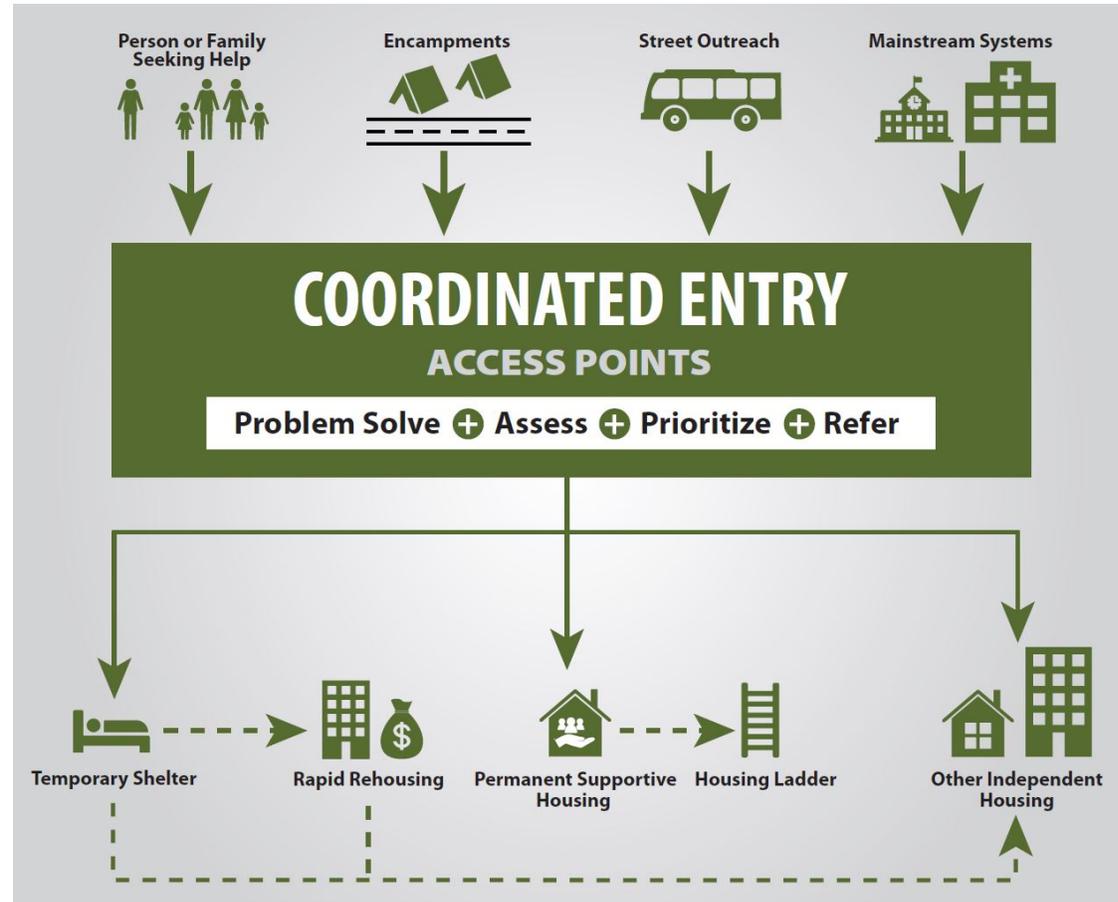
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Goal State: Model System

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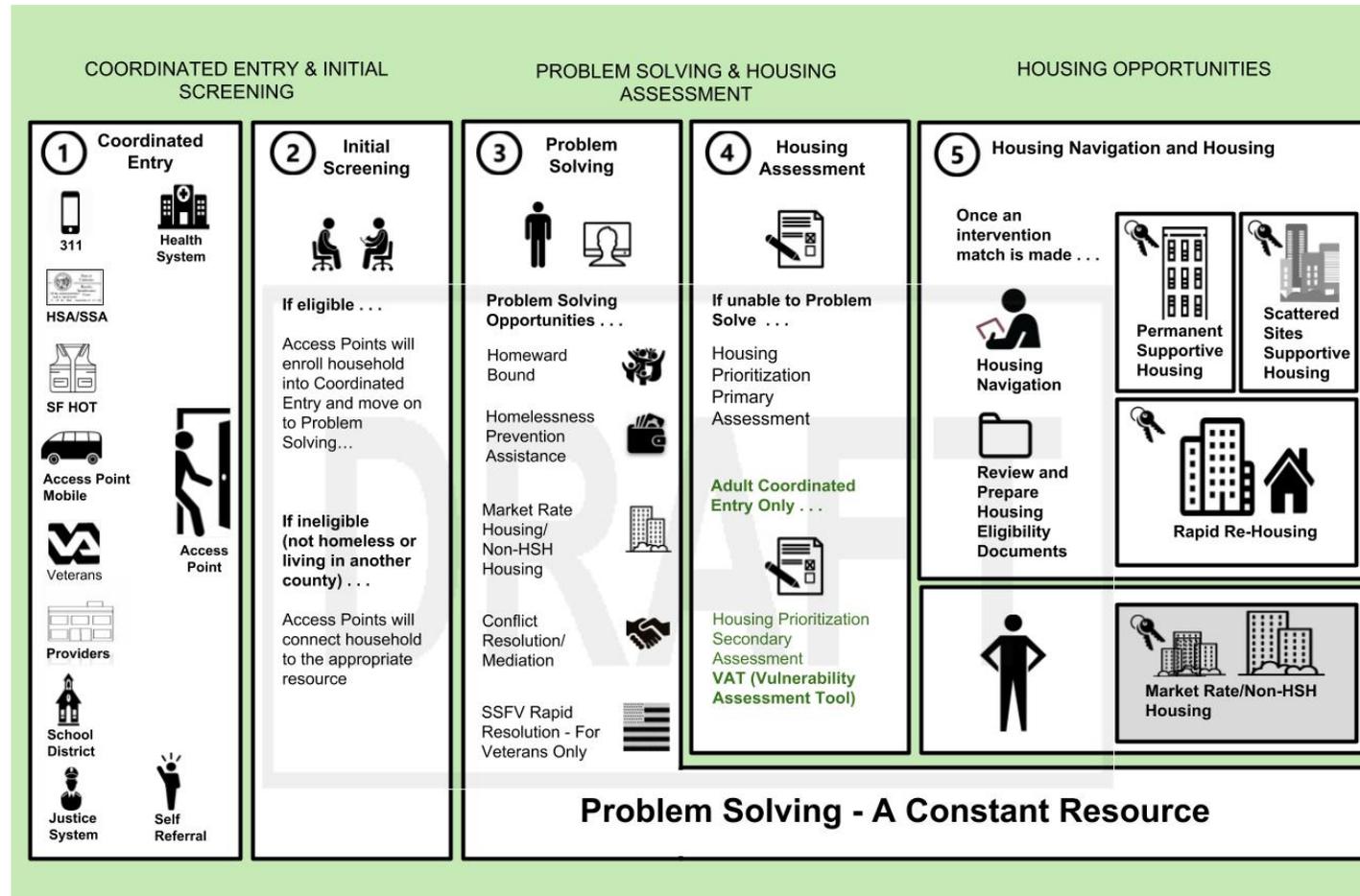


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Context: Coordinated Entry for People Experiencing Homelessness

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Current Access Points

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Adult Access Points

2111 Jennings Street
San Francisco, CA 94124

123 10th Street
San Francisco, CA 94103

Family Access Points

37 Grove Street
San Francisco, CA 94102

1641 LaSalle Avenue
San Francisco, CA 94124

3270 18th Street
San Francisco, CA 94110

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Kiefer Cropper

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Job Title	Years of Service
San Francisco Homeless Outreach Team Outreach Specialist	2 years



Kiefer's Recommendations

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- Connect All People Experiencing Homelessness to the Access Points
- Learn the system, “train your brain” to connect all people experiencing homelessness to Coordinated Entry
 - *Do not call the SF HOT team for housing
- Go the Extra Mile for your clients-- verify that people actually make it to the Access Point
- Make a care plan with all people experiencing homelessness to prepare them for housing
- Help the Access Points get people “documents-ready”



Rob Strahan

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Job Title	Years of Service
Coordinated Entry for Families: Bayview Access Point Program Manager	2 years



Rob's Recommendations

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- Connect all people experiencing homelessness to the Access Points
- Teach your teams about the Access Points
- Keep coming back, we are improving together



Sharon Thrower

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Job Title	Years of Service
San Francisco Homeless Outreach Team Outreach Specialist	11 years



Sharon's Recommendations

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- Support priority status people experiencing homelessness after they are housed
- Safely and consistently operate Permanent Supportive Housing
- Systematically assume most priority status people will need In Home Supportive Services.