

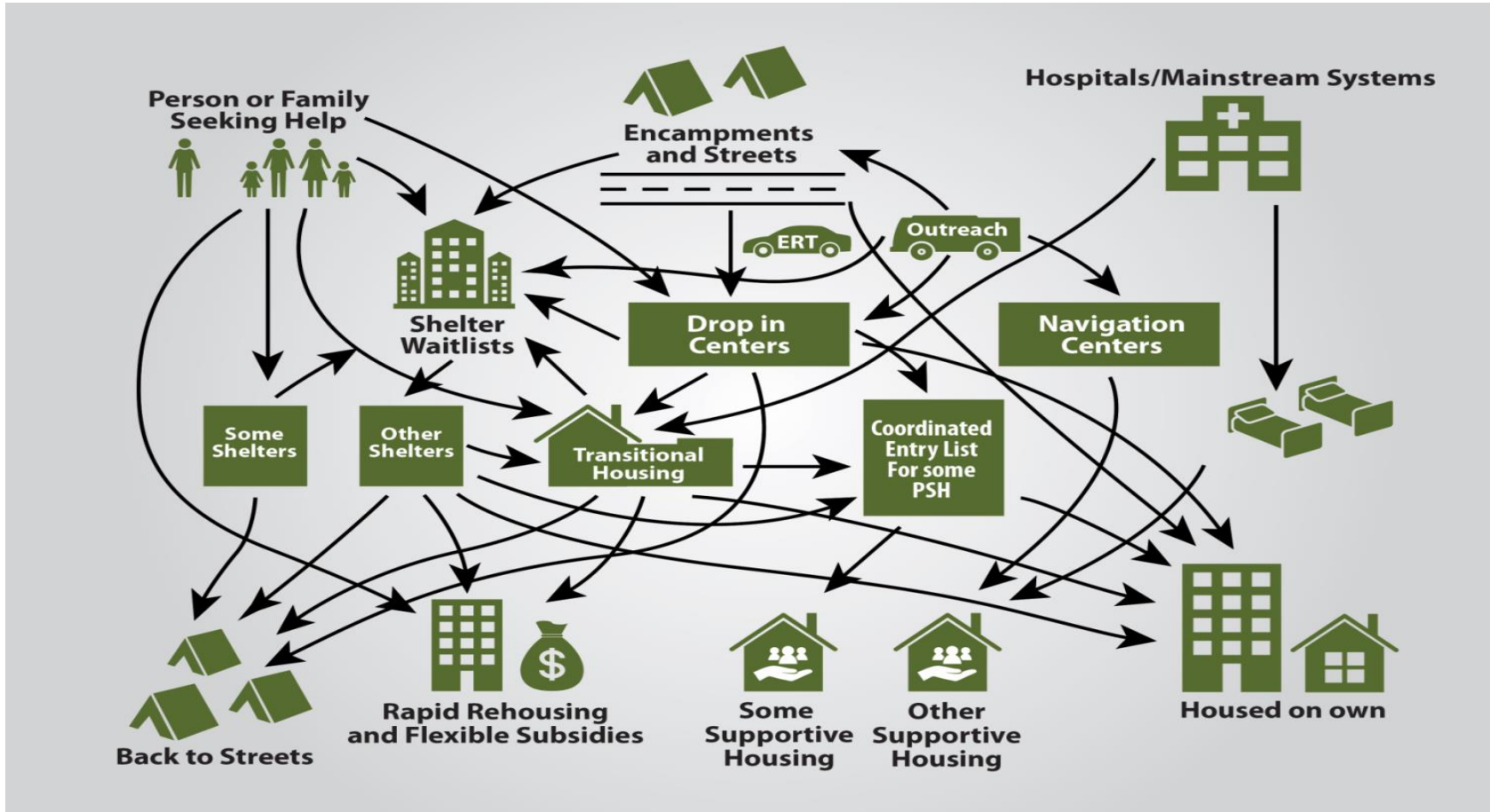


# HSH Coordinated Entry

May 2019



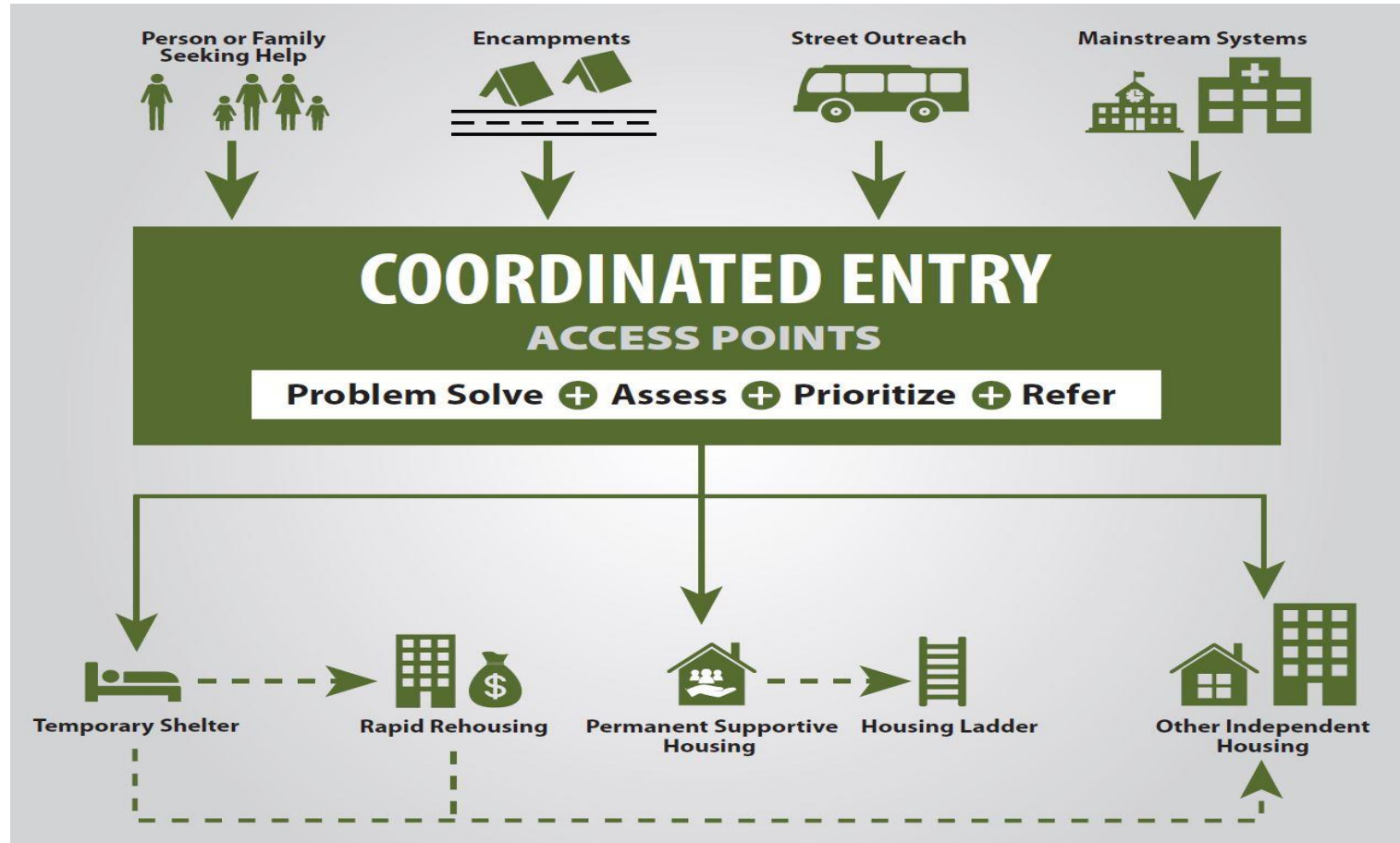
# Model Programs with No System





# Goal State: Model System

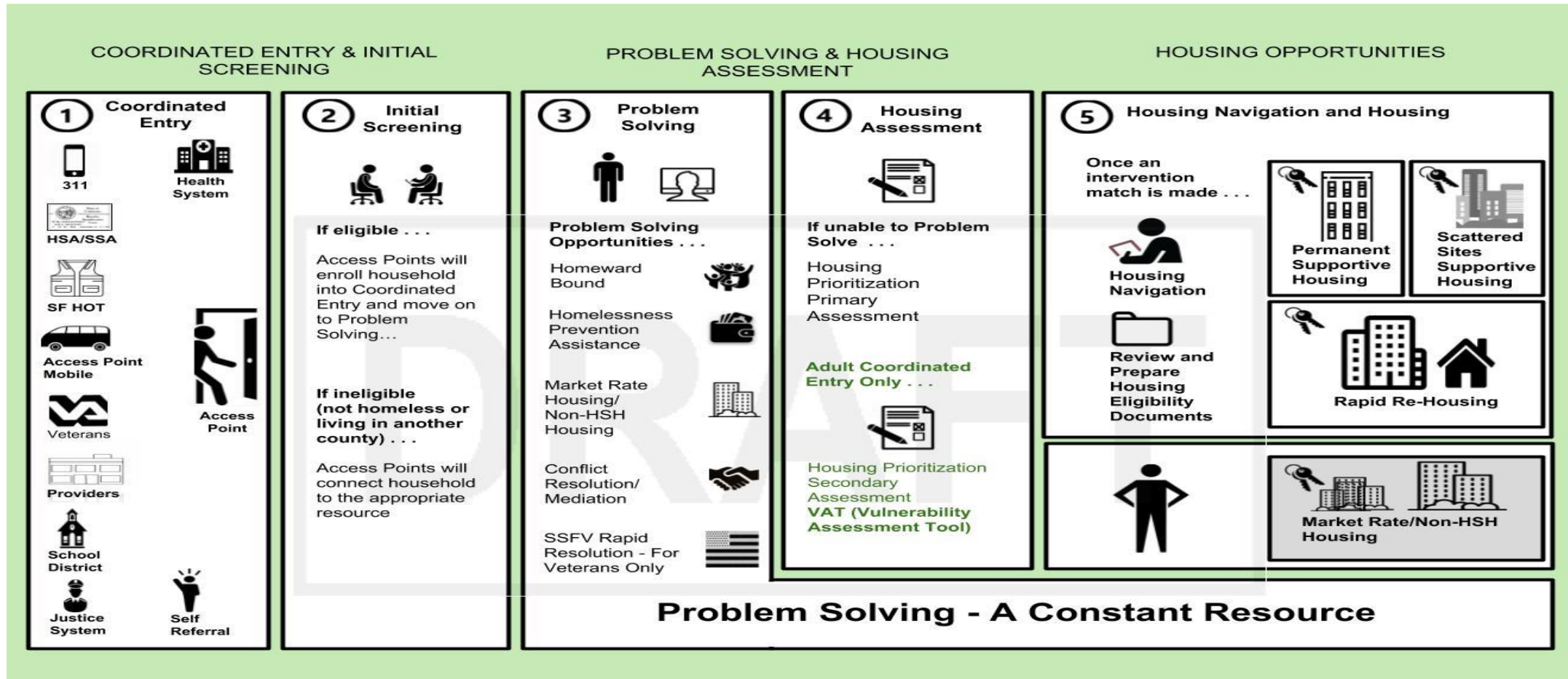
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<http://hsh.sfgov.org>



# Coordinated Entry Process Flow





# Problem Solving

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- Prevent people from entering the HRS and to redirect people who can resolve their homelessness without the need for shelter or ongoing support
  - Eviction Prevention
  - Relocation assistance (e.g., Homeward Bound)
  - Family reunification
  - Move-in assistance
  - Flexible Grants



# Priority Status Assessment

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- **Priority Status:** people experiencing homelessness who are prioritized for housing based on their health ***vulnerability, housing barriers, and homelessness chronicity***
  - Priority status is determined by the HSH Assessment Process
  - Priority Status households will be assigned a housing navigator who will match the household for available housing
  - Non priority status households **will not** be referred to HSH-funded permanent housing programs
- Problem Solving is a continuous resources



# HSH Housing & Housing Ladder

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- Rapid Rehousing
- Permanent Supportive Housing
- Scattered Site Supportive Housing
- Housing Ladder



# Rapid Rehousing (RRH)

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- Help establishing tenancy
  - Short to medium term support
  - Connections to employment
  - Goal to take over rent
  - Can be within San Francisco or outside
- New initiatives:
  - 400+ Heading Home for families
  - 500 Rising Up for Youth
  - 40 for Adult





# Permanent Supportive Housing (PSH)

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- Pillar of Homeless Response System (HRS) to end chronic homelessness
- More than 1,500 units in PSH pipeline through 2024



# Housing Ladder

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- **Moving On Initiative (MOI)**
  - Subsidies to people who have been in PSH and Families in RRH
  - Supports resident goals
  - Creates flow/new openings
  - Up to 300 vouchers in pipeline



# Current Access Points

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## Adult Access Points

2111 Jennings Street  
San Francisco, CA 94124

123 10<sup>th</sup> Street  
San Francisco, CA 94103

## Family Access Points

37 Grove Street  
San Francisco, CA 94102

1641 LaSalle Avenue  
San Francisco, CA 94124

3270 18<sup>th</sup> Street  
San Francisco, CA 94110

## Youth Access Points

134 Golden Gate Ave  
San Francisco, CA 94102  
Monday – Friday – 9:00am-2:00pm

1728 Bancroft Ave  
San Francisco, CA 94124  
Monday – Friday 1:00-5:00pm

<http://hsh.sfgov.org>



# Mobile Access Points

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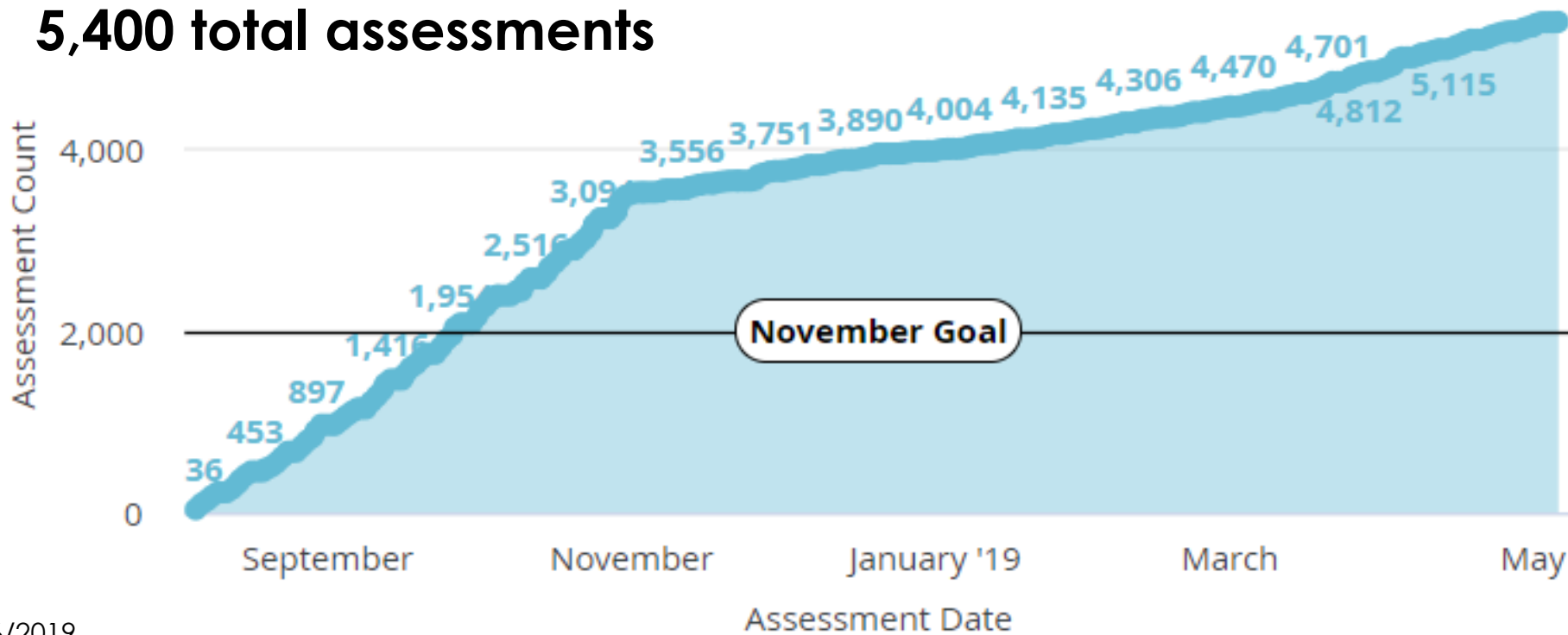
Mobile Access Points	
Adult	<b>Call:</b> 415-487-3300, ext. 7000 <b>Email:</b> <a href="mailto:SFACES@ecs-sf.org">SFACES@ecs-sf.org</a> (subject line: Request Assessments)
Family	<b>Call:</b> 415-430-6320 or 415-972-1281



# Adult Coordinated Entry (CE): Assessments

Completed Assessments, by Date

**5,400 total assessments**

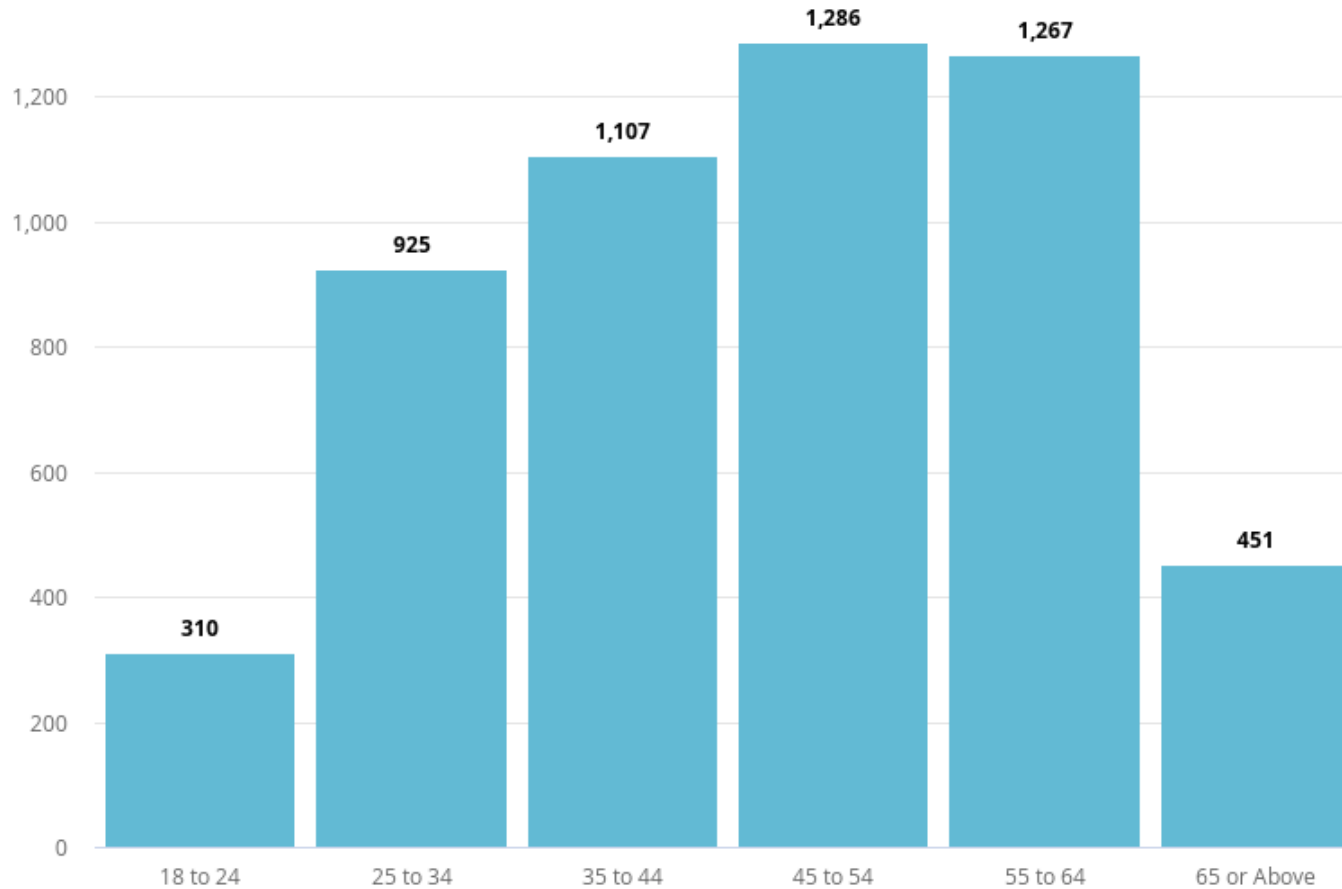


\*As of 5/6/2019



# Adult CE: Age

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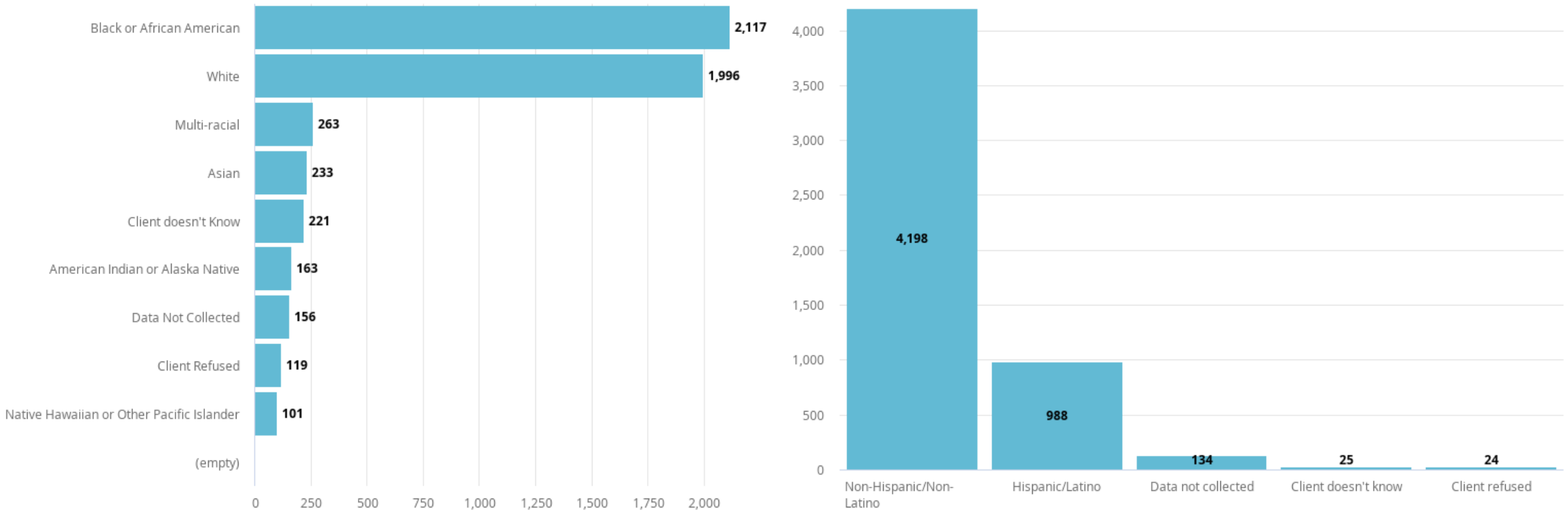


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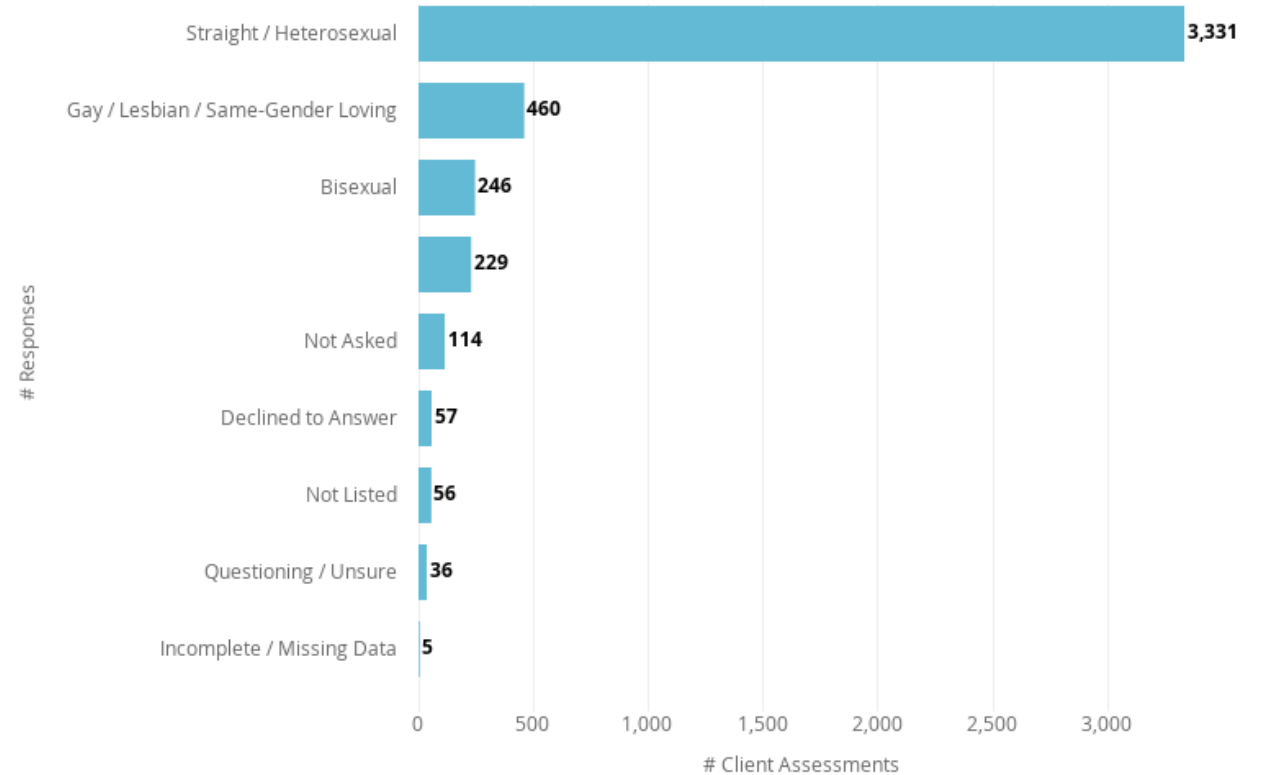
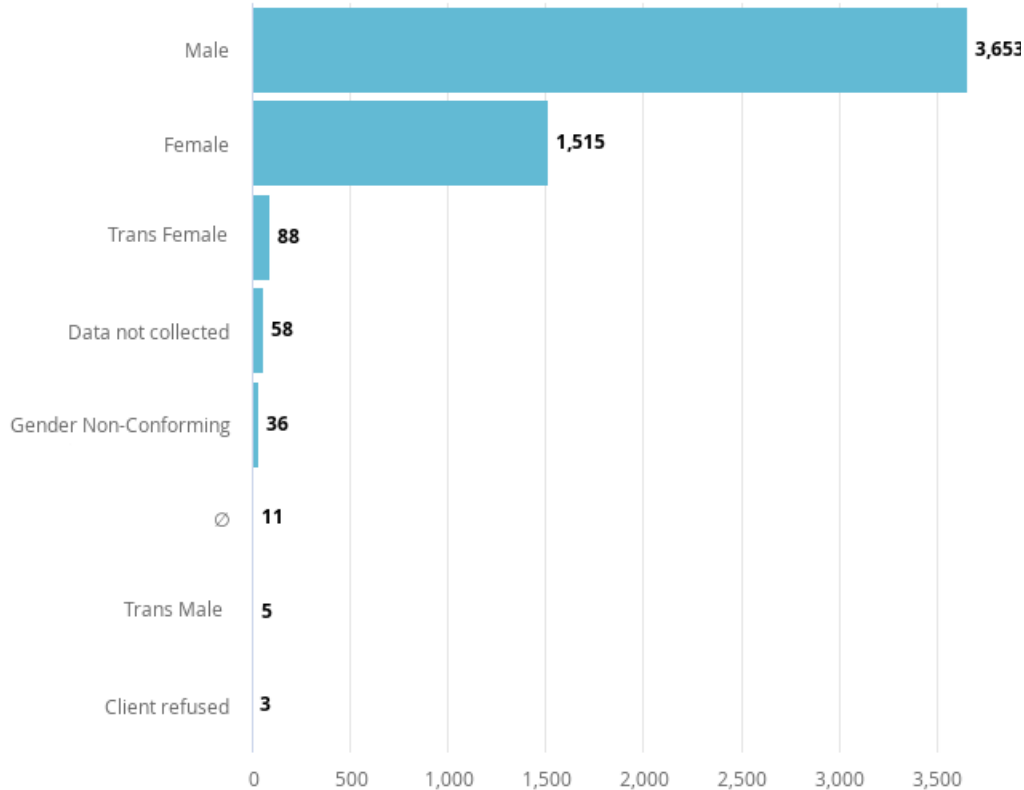
# Adult CE: Race & Ethnicity

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# Adult CE: Gender & Sexual Orientation







# Questions and Comments?

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