

Local Homeless Coordinating Board

Draft Minutes May 6, 2019

Kelley Cutler: The last paragraph - was a statement from me requesting a presentation from COMPASS. And it's just showing that it was me that asked for that.

Sophia Isom: And there's a minor correction on page 16- the second sentence there's a preference about provide-- it should be providing light case management services.

Kelley Cutler: And my name is spelled wrong throughout the full document. I notice things like that. My parents spelled it this way just to mess with people.

Del Seymour: All those against adopting this as fact say, "No." Anybody abstaining? Okay. Minutes Approved

Scott Walton: I am the staff person to the Shelter Grievance and Advisory Committee. As just a brief reminder, the Shelter Grievance Advisory Committee oversees the grievance process that's used in our family and adult shelters. And we're moving it into our navigation centers.

This is a process that allows for an on-site hearing and an independent arbitration if and when somebody is denied service at a particular site. The committee oversees the shelter grievance policy that sets those parameters.

The committee does not oversee the individual site rules, but the parameters within which the rules must be structured. I was in front of this committee, since becoming the staff person to the committee, several times earlier this year because we were very much in need of filling vacant seats and thank you for your support to do that.

In this role of being made staff person to the committee, I was asked about the status of the bylaws. What we discovered and what's been placed in front of you, was the first set of bylaws for this committee. We've never really had operating bylaws. These were passed by the committee in September of 2017, but I'm not certain why never brought to you for approval so they could be active.

They talk about when we meet, that there's a chair, that the committee is not required to produce any reports under how it was created. But the main addition that was missing is on page two, under section two, duties and attendance. There was no process to remove members who were not showing up for meetings.

And so this establishes a very straightforward process that if somebody misses two consecutive meetings without communicating with either the chair or the HSH-assigned staff person, the committee can send him a notification. If the committee does not hear from that member, from that notification, they have the choice to either elect to remove that member or to offer the option of a second notification and that then we would be able to proceed to fill that seat.

That was the main missing component and the main purpose for doing bylaws, but these were presented to you at the advance packet for review. I welcome any questions. The committee is asking that these be approved by you so that they can become impacted operating bylaws for the SGAC.

Del Seymour: So what was your model for adopting the language? Did you come up with a new language, or did you adopt this language from the city centers or what?

Scott Walton: Well, the city doesn't offer, to my knowledge, a preformed set of bylaws, but this was created two years ago. I was not involved in the process. The committee did go back and forth. I did look at minutes, and they tweaked them, edited them, approved them, and got to a point in September of 2017 when they could finally approve them.

They wanted to make them very straightforward. They wanted to make the attendance policy clear so that they would not be left with a filled seat with somebody not showing up, which was the problem. And really they drew primarily from the scope of what they are in power to do in this, so they're not changing their purpose, they're simply trying to come up with a written set of operating bylaws.

Del Seymour: So this morning you're asking us to approve this. Is that correct?

Scott Walton: Yes. On behalf of the committee, I'm asking you to approve it. I'm the staff person. I'm not a member of the shelter advisory committee.

Del Seymour: Comments?

Andrea Evans- Motion to approve.

Del Seymour: All in favor?

Approved on an unanimous vote:

Steven Culberston: I'm the associate director of programs and operations for Swords to Plowshares. We are asking for a letter of support from your committee for a particular grant that we're seeking from the VA. The particular area in the VA is called the Grant and Per Diem Program. And they have just offered a new potential grant for organizations that have a grant per diem program already to provide aftercare to veterans that are graduating from the Grant and Per Diem Program. If you're not familiar with grant per diem, it's a transitional housing program that's existed since the 1980s. It provides up to two years of transitional housing for homeless veterans. So I'm just going to read through the letter. If you have any thoughts afterwards please feel free.

(Reads letter of support-*attached on website*)

Ralph Payton: I think many of us are aware of the extraordinary work that Swords to Plowshares have done over the years, especially, as you just referenced, combatting veteran homelessness in the area. So I personally am in support of moving forward with this letter before the board. So part of voting for approval, we'll open it up to public comment and then we'll hold the vote after. Do we have any public comments on this issue?

Ralph Payton: All in favor.

Unanimous approval.

It seems today is the day for approving letters. So our next agenda, I think we have two letters for board approval. The first letter is the letter of support for Mayor Breed's 1000 Bed Initiative. And the second is

the letter concerned about the Healthy Streams Operation Center, increasing criminalization of homelessness. Charles, do you have a copy of Mayor Breed's letter?

Charles Minor (leads letter of support- *attached on website*)

Ralph Payton: So ultimately this letter is commending the mayor for I'm assuming most recently the initiative around the Embarcadero navigation center but more broadly just the increase in shelter capacity for San Francisco. Any of you guys want to comment?

Del Seymour: Well, I want to amend it to be specific that we are supporting the Embarcadero Navigation Center. Otherwise, the way this language reads we're playing that political game. We're dancing around it like we don't want to be involved in this political battle and homelessness or support of homelessness should not be a political thing. It should be a compassion. It should be common sense that the mayor is making an effort to do this initially, this first navigation center to get people off the streets and we got so many-- I was at the encampment resolution yesterday morning, 6:00 in the morning on Ellis Street. It's a shame that we've got people, we allow people to live like that and any reasonable effort that we make to creating a new navigation center or you can call it whatever you want to call it. Language don't matter to me.

But it's a way for someone to get off the street. I don't know what the number is now. 160, 170 that will be off the streets in a few months. If we let the mayor know that at least the Local Homeless Coordinating Board supports her efforts. We supported other mayor's. Why aren't we supporting this mayor 100%? In that, she's doing something to take people away from shelter. She's adding shelters. She's adding beds. The more support and easier that we can get this finalized at Embarcadero, we got three or four more navigation centers coming real soon. So the easier that we can have this one go, it will be easier that we'll get our folks off the streets maybe by the rains. So obviously we, why wouldn't we applaud her for her efforts? So many people have beat her down because of it. Maybe we could be the party to show that if you are for adding beds in the city of San Francisco. If you have anything against that, walk outside with me one night. Walk with me one night and I'll take you to some streets where, at the end of the night, I'm just going to see how you could not want to include this in. Thank you.

Ralph Payton: To piggyback on what, this is the first high capacity Navigation Center in San Francisco. I think it's something to be applauded. Will it be perfect? No. Do we have any shelter in San Francisco that's perfect? Will it be open to policy or protocol revisions in the future? I'm sure, just like every other shelter in San Francisco, will be part of the process that will help make this a better center moving forward. But, ultimately, it's a new high-capacity shelter for San Francisco.

Sophia Isom: I just want to go on record. I supported it.

Andrea Evans: I just have a couple of questions. Where is this letter to go? The office of where?

Del Seymour: To the Mayor's office and that the LHCB would support her efforts. The local homeless coordinating supports your efforts for starting the project to get 1000 beds. And also we strongly support her efforts for a place in the Navigation Center in Embarcadero. So far we've just made the landlord tentative agreement. So the court needs to give us a lease to move in. Nothing else is happening. So it still could be a battle.

Kim Mai-Cutler-What are the other potential roadblocks or impediments that could stop the Navigation Center?

Del Seymour: A lawsuit by the other local tenants, which, to me, I'm not a lawyer and really talk legal here. But the way I understand it from the city and state emergency laws that public-- local opposition has the ability to way in. Did you hear the question?

Jeff Kositsky: Okay. There's two legal areas for possible legal challenge. One is people are questioning the Port Authority's-- whether or not they're fulfilling their mission as a port commission and whether this is in direct conflict with the port's stated charter. The other would be environmental appeal, both of which could move forward through the courts. However, I would also want to say we are moving forward as rapidly as possible with getting the required permits, etc. and planning to move forward unless an injunction is issued, in which case we're told we need to stop applying for permits for constructing the site.

Kelley Cutler: Is there opposition to the 1000 beds?

Kim Mai Cutler: I think probably the actual opposition depends on where it actually goes.

Del Seymour: When it gets to this neighborhood, there will be opposition. Trust me. If she announces the next-- when me Jeff and the Mayor announce the next location, of course there will be opposition to it.

Kelley Cuter: I'm wondering why the-- so, but specifically about the Embarcadero issue, the drama that's going on there, isn't really in this letter. And so it would be about-- that urges the 1000 person in general. They're different things.

Ralph Payton: And that's a good point. I think that we should amend this letter to specifically talk about the Embarcadero Navigation Center that we are supporting.

Kelley Cutler: And I think that's where it also gets complicated. Because when you're talking about the SAFE Center which we-- it's a new, it's a new model. It's based on the navigation center/shelter system. But we really don't have specifics. There's a presentation by Scott Walton last month - I think it was last month - but there really wasn't any details and we don't know what the actual model is going to look like in that way. We do in general. Also there is some concerns that were presented at a hearing, concerns I have with Commander Lazar presenting where this location and blocked off is a need some and what is that actually mean? I have my interpretation of what that means but I just think there's more details on the specifics there. But yeah. We definitely support with more beds because we need more beds but--

Ralph Payton: And I think that's ultimately what we're talking about now. The board has addressed concerns about other navigation centers over the years. They're institutions that we're monitoring and committee and the standards of care and all of that. So clearly the board is concerned about implementation and what it looks like. I think right now opening a shelter with that capacity is our primary concern. Once we open the shelter up, once we have unsheltered residents in this facility then we'll do what we've done over the years. We'll tweak it. We'll address protocols. We'll address unforeseen individuals, address adherence to the standards of care as well as opening up the shelter monitoring committee which we've had success in as a board over the years. So I definitely hear you. There is a lack

of detail, lack of specificity around exactly what this model will look like. I don't think that should be an impediment at this stage to moving forward with opening up this space. That's—

Del Seymour: I'll say the same thing. I don't think the specifics or the concept of this new project, the safe center manager Tyrone and Shelia who's now on the business team right now trying to get it rolling. I don't think that will matter to them right now. If we can get this open and going, yeah, we can tweak it around. There's going to be problems no matter what we do. It's a new concept. It's worked in many other cities. I went on a homeless tour last year. Chicago, Memphis, Baltimore, DC and they have multiple capacity shelters and they run well.

Kelley Cutler: And I think that's frankly debatable when you talk to people out of the street about with the navigation centers and about the new models with what because there's some that have bad reputations because and so that's where I think it isn't as simple as yeah, do it or not. It's just more complex.

Ralph Payton: So agreed, and that's why we're saying this is the first step. This is the first stage. This isn't a part one or say all for the safe center or yes and his is will be the last discussion about it. As somebody that's, I've run homeless shelters across the country for the last 20 years, and I'm intimately familiar with the pitfalls that can arise from running a shelter. I know that it is a constant tweaking process to adjust your rules, adjust your protocols to address the concerns that come up. But anticipating concerns before a shelter is built when you have the shelter residents seems a little premature to me.

Andrea Evans: I agree. I think that we need to support the effort. I think that Scott Walton presented a concept that we might not know all the details of but that I think we can support conceptually that kind of center. I would just also like to note that the second paragraph it says that our charge really is to be focused on permanent solutions and so while I support the expansion of the shelter that's in the city because it's a crisis and we need that, I would just also like to see some line up here supporting the mayor's efforts around providing more housing to people experiencing homelessness. It's not one or the other but both we need to move forward. I think we need to incorporate some language around the mayor's efforts in that regard. I would be on board with it.

Del Seymour: So say specifically what you want. Permanent housing?

Andrea Evans: Yeah. The mayor has plans to expand. So I don't have exactly how I would say it. But something that goes along with this line here that-- "The board's efforts aim for permanent solutions." I would add something to that.

Ralph Payton: So some detail around what those permanent solutions are? I agree.

Erik Brown: It could take a little more time for us to get done. But it might more accurately address where our support lies.

*Del Seymour: Any other questions, comments moving forward? So before we open it up to a vote for the board, we'll open it up to public comment on this issue.*

Public Comment

Liza Murowski: For the record, this count, timeless, this "homeless at any given time: 7,500"-- that doesn't include the transitional programs, the navigation centers, the people already in the shelters. So you're timesing that like times four just so that's out there.

This "aimed at permanent solutions" does not mean just getting beds. This it says, "Complex needs of individuals." All right? We've been playing this game for over five years. And the Department of Public Health nor HSH can come up with program reviews, wellness checks, anything. The shelters right now-- and so I live next door to Next Door. When's the last time somebody slept in a shelter? It is horrific. I have four women in there that I meet with almost every night.

Sorry. I'm really passionate about this, and I'm so sick of it turning into a political game. All right? We need a level of-- it goes like this: incarceration, homelessness, institutionalized, right? Then we need a navigation center, wellness center, harm reduction. Let somebody have 24 hours to a week to find out what their choice is, where they're at, at a harm reduction level. Once they make that choice, if they go back out to street, welcome them back in. Then we have an acute diversion unit, right? And then from there, you go to your program where it helps mentor you with becoming a person, self-esteem, incorporating you into society. Then you go to a co-op. And then you go into transitional housing. With the two tech booms, transitional housing, and permanent housing-- that we get a letter, like a chain to move up-- 350 beds-- that gives a woman like me 00.02%. So I'm going to submit a letter so that we continue to-- instead of wards having beds, we need to have beds, reviews, and follow-up. There are these people in these shelters and navigation centers-- navigation center is a different story at this point. But in the shelters, we're not accomplishing the need to meet people where they're at.

Ralph Payton: So we'll have the board do two votes as Eric suggested. First vote will be on a letter of support for the Embarcadero Safe Center and the second vote will be for a broader letter of support for the support efforts around homelessness and permanent support of housing-- or a permanent solution, let's say that. Do I have a motion for the first?

Motion for letter to write the letter

Kelley Cutler: I have a question. Is this to make it a motion to write the letters or we're voting on a letter that we haven't seen yet?

Ralph Payton: So we're having Charles modify the first letter, so it's more specifically addressing the Embarcadero Safe Center and the second letter will be more broadly in support of the border efforts.

Kelley Cutler: The second letter is the new letter?

Ralph Payton: So what I'm envisioning is we're taking some of this letter and again, making it more specific to the Embarcadero Safe Center. But I feel like the majority of this letter will be in the second letter. So at this point, again - good questions - we're approving having Charles create two new letters. And then we'll have to vote on the language of those letters once they're done. So we have approvals for that. Do we have any opposed to the Safe Center navigation letter? Any abstaining? All right. Do we have a motion for the second letter, a more general letter?

Approved

James Loyce: So when those letters are written, they'll come back here for approval--

Ralph Payton: Exactly. Yes.

Del Seymour: So the second item on the agenda five is approving a letter that is going out and being addressed to all the city departments including the mayor's office about some of the negativity of operations of the new HSOC center. And I don't know, does the public have an actual copy of this?

Erik Brown: So who does HSOC report to?

Ralph Payton: It's not the LHCB it's the police commission.

Erik Brown: And so, as we've addressed this to several different appointed or elected officials, somebody has to be accountable. What exactly happens at some point? I just wanted to know, because this has gone on probably since last October who this needs to be directed to so that we can bring resolution of this and answer so that we can direct this to someone. Are there supervisors who need to take action? It's not Jeff because it's not his department, but we just can't be continuing to just throw things in the dark and expect it's going to land somewhere. So how do we find out who is responsible?

Ralph Payton: So again, really good questions, Eric. From what I understand - and Jeff you can correct me if I'm wrong - from what I understand, HSOC, they respond to the police commission. They've been very clear that LHCB has no oversight for their operations as well as HSH. And I know we've already brought-- over the last year or two, we've brought several members of HSOC before us. And we've expressed our concerns. So I'm not sure how helpful this letter would be, not to invalidate the issues brought up in the letter. I think they're all valid issues. I'm just wondering what's the more appropriate venue to express these concerns so that we do have some resolution.

Erik Brown: So do we need to go to the police commission? Does one of us need to go and stand while you give public testimony? Kind of that's do we affect some change?

Del Seymour: So before we go any further, I'll just give you my outlook aside to this is that we have no jurisdiction over these departments whatsoever. This is a nonchartered board, which is very unique for the city of San Francisco. Our job is to advise on the continuum of care. There's other things that we do we've got to do, but we really have no muscle whatsoever. Since the idea of this letter has come out and we've been pushing for HSOC, I've gone to three HSOC meetings in the last 45 days.

One of the Board of Supervisors announced about four hours, and I got a lot more clarity of who runs HSOC and who's responsible for it. This letter is a little pop, and it might cause a little relationship strain between this board and some of the department heads, who we have no jurisdiction over at all. I've gone to everyone and said, "Man, we have come to you, but we don't have to come here.

" Who is really running HSOC? Mayor London Breed. She's the shot caller. And I'm not trying to disrespect her. But she's the one that can make a phone call at 2:30 and says, "I want Division cleaned between 13th and 4th," and it gets done. So this letter, I think, should go-- because it's a lot of human rights accusations or human rights violations, this letter should go to the Human Rights Commission, and it should go to the mayor's office. First of all, this letter, I don't believe should come from. We're a quasi-

governmental advisory board. It should come from one of our CBOs, one of the-- a homeless advocate who--

Ralph Payton: What organization put this letter together?

Kelley Cutler: This is with the Coalition on Homelessness as well as different researchers that have been following this closely. And also, HSOC is the city's coordinated response to homelessness, okay, and they kept separating-- so if Commander Lazar is saying he's the head of policy for the city's response to homelessness, he's like, "No, no, no. I'm just the admin," or whatever for it. But then now I'm hearing that it's like, "Oh, we need to go to the police commission," so this straight-up is-- the concern I'm saying is that police are leading this response in the city's coordinated response to homelessness.

And it does impact in that we're in the continuum of care. Okay, a piece of it is about the increase of criminalization. And there's been a massive increase in criminalization. So I'm not okay with standing back and being like, "You know what? Law enforcement is just taking the lead on this in the city's coordinated response to homelessness." That's a huge issue right there.

Del Seymour: And I don't disagree with you, but I just think it's out of my bounds.

Ralph Payton: What's the most effective-- exactly. So you're right. I don't think we should sit back, either. And we haven't. We've brought HSOC members before this board before and expressed our concerns.

Andrea Evans: . I mean, I really appreciate the monthly updates that we get on exits and stuff, but there's no way to get monthly numbers on 647 if we can--

Ralph Payton: They don't have to report for anything. That's what it comes down to.

Del Seymour: And, you know I've been out there with you many times and we've seen human rights violated. So I'm with you on this. It's just the how we do it. . We're already on shaky ground now and we-- I mean I'd rather come with honey than hot sauce to these folks and try to stay on some kinda level playing ground because they don't play fair.

Kelley Cutler: But I've been seeing it just getting worse, okay? I've been seeing the enforcement and the criminalization getting worse, and so we're-- and ever since-- that's not our responsibility clear over there and where they're-- and we got controllers report back regarding HSOC. They're not even collecting data about connecting folks into resources. All of it they're collecting is the-- they're tracking the amount of tents, which I-- that makes no sense. And so 311 calls.

Ralph Payton: So I, again, I think that most of us if not all of us agree with these concerns. I've wondered, has the coalition brought this before the police commission? Has the coalition brought this before the Board of Sups?

Del Seymour: Commander Lazar reports to the police commission.

Kelley Cutler: So it's going to be coming up with the police commission. It has been where we've had-- there's been a couple of hearings lately with the Board of Supervisors.

Ralph Payton: So I'm thinking, again, that that's the best venue for the information to be presented to HSOC. As Del alluded, we already have a tenuous at best relationship with them. A letter like this coming from LHCB would mean that in the future we would have no representative from willing to come forth at all.

Kelley Cutler: And they do now?

Ralph Payton: They have in the past.

Kelley Cutler: Come on. We get-- we ask for Mohammad. We ask for all the heads and we get nothing. But then we always have one entity coming, and they go, "Oh, well, I can't answer that because that's SFPD. Oh, I can't answer that because it's--" They have not been presenting policy. They have not been honest about what's going on. The way that it has come out is through the Sunshine ordinance.

Del Seymour: But you know, the Board of Supervisors called for HSOC meeting and everybody was there because they have jurisdiction. Now they left a little early, but they were there.

Erik Brown: So for those bodies that have missions like ours and service agency that were impacted. Why aren't we taking some of our concerns to them? So that they, too, since they are a judiciary body, to speak on their behalf? So we-- this is a very unique position we have. And even when the department was created I kind knew then that we didn't necessarily have the same responsibilities or imbued with the same powers that a commission does. But at this point in time this—there a lot of work into this that needs to be validated, needs to be heard. But the reality is that we are not getting the right people to speak on behalf of this board.

Ralph Payton: I'm wondering if this letter should be addressed to the Health Commission or the Human Rights Commission-- or and, rather-- and the Police Commission, rather than HSOC. Should we be bringing a light to these issues for them so that they can and they have the mandate to bring these individuals before them, whereas we don't. That'd be a better prospect for us. James?

James Loyce: With regard to the health department, DPH, Director Colfax, who's a physician, and if you're going to do this, we should name him. I was recently elected to be president of the Health Commission, and my first meeting doing that will be tomorrow, and we're going to have a presentation on health department's role in HSOC tomorrow at 4 o'clock.

So those of you who are interested, there is a public comments section where you can leave comments, generally and very specifically, to this report. Go online, make sure it's still on the calendar because I haven't been available to talk to the secretary, but it was calendared for tomorrow, and just go online and look at the agenda. And, certainly, in the minimal role that I have there, I will entertain all kinds of thoughts.

Ralph Payton: But, again, I think these other commissions are more appropriate venues to bring these concerns up. Question is how do we want to do that. Do we want to just readdress this letter and send it to the commission?

Del Seymour: I got, just to pipe in, a response from the Department of Public Works about this letter, and they were very adamant that it had a lot of inadequacies.

Kelley Cutler: How did they get this letter? Right? Like where DPW is responding at this point, it's like, we haven't even approved it to be sent. Where there's the concerns from all these departments when it hasn't even gone out yet, and these are very valid questions that they should be answering.

Del Seymour: Exactly, but then again, if we put our signature on this, I don't know how I can verify all the information here.

And Kimberly is very correct, but specifically when we start-- and then I don't want to be bounced back, with them saying, "You were all wrong here," and it makes this board trustworthy.

Ralph Payton: I think that if it comes from the board, it should be more general. There's a lot of information in here that we haven't vetted for ourselves. Letters that we tend to approve are letters that are, essentially, black and white. There's, again, a lot of good research in here, for sure, and the board has expressed a lot of these concerns in the past. So it comes down, again, what's the best way for this board to be heard? And I think, maybe, a more general letter, and again, coalition and when or if this is put on a commission's agenda during a meeting, the commission can follow up with this full letter, but something just a little more general coming from the board sort of creating an opening for CBOs to add their own thoughts as well, it just might be more beneficial for--

James Loyce: I would suggest that if you send an alert to the Health Commission that you cc Doctor Colfax because if it comes to our hands, the first thing we're going to say is, "Doctor Colfax, can you address these issues that are articulated in the letter?" We don't do that. Which we don't do that. It's our staff that does that.

Jeff Kositsky: I just want to add a couple of points if maybe that would help clarify where the letters should go to. As Kelly pointed out, the controller issued the report. In that report, it lists all of the agencies that are involved in HSOC. I would recommend if you do send a letter to send it to the directors and if there are commissions, to the commissions of each one of those agencies. I think that would be an appropriate way to move forward with any kind of letter that you want to send.

If I can just opine, for a moment, I mean I don't think that sending a letter is going to be seen as necessarily hostile or inappropriate from this board. You are charged with-- yes, your specific authority is around the local homeless, around HUD funding. But you also in your charter have been charged with advising the Department of Homelessness and Supportive Housing. And you could direct it to me if you wanted and cc everybody else. But I don't know that it's totally out of line to do that, whereas I don't necessarily agree with all of the statements in the letter. I think the questions that are raised are all appropriate and that we should be able to find answers for you.

And I also feel like whereas HSOC is far from perfect, it's trying to do the right things. And having input from people who come to this meeting and from all of you would actually be beneficial. It is really challenging. I don't have a clear answer but I can think about it or talk to some other folks about how-- because I don't think everybody's trying to hide anything.

But the other thing I wanted to point out, we're operating under what's called an incident command structure, And you can look it up. It's a FEMA system in which there is no one person in charge. It's actually a group of people that are in charge. So I know it makes it a little bit harder and frustrating, I'm sure, for all of you to find a place where you can hold people accountable because there are five or six

people who are literally in charge of setting policy and then operating on the ground. I am one of the people who's involved in setting policy. Kaki Marshall, who some of you know, is our lead person in operations.

So I think it's going to be hard to get everybody here all at the same time. But I do think if you are specific in your questions, I would be more than happy to work on getting answers for you to the best of my ability. I may have to respond on behalf of other departments if they can't make it. But I can certainly make it my-- I can do my best to get answers to all of your questions because I think all of them should be answered. And it would be helpful and I think we would do a better job if we dug into answering some of those questions. And so that's just my perspective on that.

Kelley Cutler: And there are also multiple months where we were requesting the LHCB go to HSOC. And in those months where we'd started off with-- when I first came on the board here with the open meetings-- and then I went to one and then all of a sudden we're not allowed to go to those meetings anymore. And so that was kind of odd, so.

Yeah. And so I feel like a lot of it we've been intentionally kept out. And promises too. We've all had to be going and getting more transparency. Part of where this letter came from is requested to put together a letter regarding how encampments are being responded to and says, "Requested for me some talking point." I'm like, "Well, I've got some points right here," because this was already created, so we need to adjust it some way.

Jeff Kositsky: Kelly, you've also asked me repeatedly around the creation of a more formal advisory committee around HSOC and again, I can't speak for the group-- and again, I'm just sharing my opinion and thinking through it as we're sitting here. If was addressed to me, because it is your responsibility to advise me and then copied all of the folks who are listed in the controller's office and asking specific questions and maybe making one or two specific recommendations that are most important to you.

Again, you've mentioned repeatedly the need for an advisory committee and these questions are not the first time that these have been presented. But asking for an official response back from us at the next meeting or a future meeting, I don't think would be an inappropriate and would, I think, be welcome in some ways because I think it's important that folks have an opportunity to talk about this in a public setting and this is probably the best place to do that. I know it's not perfect because of its many, many commissions involved, but I think it's a place to start. It just might be--

Del Seymour: The city's divided into departments. What department is HSOC?

Jeff Kositsky: It's a collaborative of-- like I said, it's operating under the Incident Command Model developed by FEMA in which there's a policy group in multiple departments, there's an operations group of multiple departments or the same departments, and a communications group. If you go onto FEMA and just look up Incident Command System you'll see sort of the framework that's used and that's how we're operating and in a similar way that we would be operating if there was a disaster in the city. I mean, homelessness is a disaster in the city, but if we were operating-- if there was an earthquake, for example, that's the model that we're operating under, so it's not a department, it's collaboration and there is no one individual who's in charge of it.

Del Seymour: . I'm military city. I'm raised in the military structure. There's got to be a bossman. I think you've--

Jeff Kositsky: That's the Mayor ultimately.

Del Seymour: Okay. So say that.

Jeff Kositsky: I think Jeff did--

Del Seymour: That's what no one wants to say.

Ralph Payton: What I'm hearing, again, is that we need to make our concerns heard by all of the realms of commission since there is no single commission. Whether it's the police commission, whether it's the health commission, whether it's human rights commission, our concerns need to be heard by all of them. These are excellent questions for sure. I think some of the language prior to the questions, and again, some of the research that we haven't been able to verify ourselves, could be disrupting. But I am comfortable with all of these questions. Again, me personally, I'm comfortable with all these questions coming from the board and we look to the departments-- or rather department heads, I guess, that's and commissions as well.

Jeff is one of them definitely, but I think they should be sending it to again, Lazar, as well as the police commission, as well as the health commission and their new boss. But I think getting this information out to as many commissions as possible.

Ralph Payton: I'm comfortable with coming from LHCB. The question part of the letter. The coalition wants to keep that lining when they go before submissions to present information and that's fine but I think that for us, I think our request should be, "We have these questions. We'd like these answers."

Erik Brown: What would be the turnaround kind of?

Ralph Payton: If we just broke up the message, which I'm comfortable doing, that's my what? Again, it's not just going to be Jeff. I think that we need to spread this around as much as possible in the city for the people to Mayor to start feeling. She's hearing from the police commission, the health commission, the human rights commission about all of these concerns. At some point, they'll have to be addressed in some manner. So that's my recommendation. You start with these questions and we send it out to everything. "Jeff, if you could use your relationships to try and get some movement. But I think that we need to come out to all the commissioners and all of the relevant ones.

Andrea Evans: I think we've landed upon a good patchboard potentially to getting some responses to these questions. But what strikes me though is it seems that our concern over the last couple months has been around the criminalization that we're hearing from and literally people are living on the streets. And Sam Dodge was here in the Fall and we asked about police presence that I think he was very clear to say that they do not believe in police presence that maybe there will be one officer. They suggested that the videos that Kelley showed were not representative of actually what's happening.

And so I guess my bigger concern is there continues to be a disconnect between what is being reported and what we are actually hearing. So I think it's fine to send these questions. I'm not sure that we're going to get answers actually that will fully address what we're hearing. And I think to the extent that we are

doing questions and perhaps some specific recommendations, it strikes me that the police commission is not the commission that should be tasked with oversight of this. Sorry, I don't know if they are but you're suggesting that you had some information to that effect.

Ralph Payton: It's multiple agencies that are involved . So we had to look at multiple commissions too.

Andrea Evans: Fair. My understanding, from what's been represented, is that it was never intended to be a police effort. So Jeff was checking no.

Jeff Kositsky: I was shaking my head yes. I was agreeing with you. No, it was never intended to be led by the police.

Andrea Evans: So I still think that we can be on record saying that our understanding of what the operation was not to be that and that we as a body are concerned that is becoming that or it has become that. And that is the spirit at which we are coming to these other commissions to get some answers to these questions. So to just kind of be very clear but that's why we're even raising this now is that that is that's the concern and we were told, and we have been told recently that's not where this is supposed to be.

Ralph Payton: I agree. I think that should be the sentiment of the letter

Del Seymour: So when this encampment resolution team started, I was part of it. And we met right downstairs. And the first meeting it was like one police officer, second meeting there was three, the fourth meeting there was five, the sixth meeting was the highway patrol and also the seventh meeting it was the park police, eighth meeting it was the sheriff. And it became I was probably the only one in there that didn't have a gun. Then all of a sudden, when it got almost full of police, then I was not invited anymore. I had to miss one meeting, and I asked Kelley to step in for me, and that was it.

Public Comment:

Public Comment: So it's a great example here of inadequate preparation and planning and an increase in outreach and staff and in services. You're just putting these people-- now you're taking them off the streets and putting them in jail with consequences that are life-changing, forever, always going to be with you. I don't know if anyone's been incarcerated, trauma, been on the streets, trauma-- think about losing your keys every day and having someone take them away from you and you're looking for them all the time. I can identify. I live on the three biggest alleys in the Tenderloin. I have seen the police either be cordial and help. Nobody knows about bag and tag including the encampment people. They're losing all of their goods. So what do they do? They go to Walgreens and CVS and steal them again once they get out of jail. It makes no sense.

We need professionals. We need professionals. We need peers out on the street motivating people, giving them the options. You're taking away people's lives and allowing them to die on the street. "Oh, we're going to put you in a shelter." "That's okay. That's where I can get my drugs." "I'm going to put you in a program." "Good. The third floor's dealing." Where the Hell are, excuse me, the reviews and the impact. Do you know that somebody at my desk can make \$16 working at an SRO at a front desk? I have four years as a trained alcohol and drug counselor. I can make 19. So now you're looking at all these places that have these case managers, no money, no training, and no education. They just go into these

encampments, right, take their stuff, no idea, and then they're either jail or go back to a drug place or they just go to another alley. So it has to start at a ground level, and it has to start with people caring about people. We need an outreach team. Have the cadets do it. I will give that actual request to Commander Lazar.

Thank you.

Patrick: I actually know the person who does the agenda for the Police Commission, and I know that-- I was just. I just wanted to mention that HSOC is on the agenda either for this week or for next week at the Police Commission. That's Wednesday night. The Police Commission meets here at City Hall. The Police Commission, either this week or next week, HSOC, specifically, is on the agenda, and I was just wanting to let you all know in case-- these are very specific questions that I think would be really good to send on to the commissioners.

Patrick: And this also thinking, if people want to show up, those are fairly sparsely attended meetings, so I think could be impactful.

Henry Brown: And I just want everyone to remember in 2016, the city had so many tents on the ground. Everywhere you go, you would see them. Where I live, there was 20 where I would walk through the freeway to go to the grocery store. I didn't like that. They got rid of all the tents. You're not going to prosecute these people in court or harassing them. And I'm really criminalizing them, in my opinion. If we're going to do something, we definitely need to make sure the tents don't come back, and we place these people somewhere where they can be taken care of.

Ralph Payton: Again, all the questions, 10 questions to sections under service provision, I think all 10 of those questions are valid, important questions for us to know the answers to.

Kelley Cutler: It's the coordinator's response to homelessness. And before the homeless department, we had no where we could really go. You go to all these different departments. And now, there is the once HSOC was created and then there's this coordinated effort, and now we're still not able to kind of narrow it.

Kelley Cutler: The head of that department. Each of the heads of the department are involved and are going to get--

Exactly.

Ralph Payton: Yeah. So if we could have these ready for review and for the next board meeting.

Jeff Kositsky: I'm happy to come back and answer-- I can answer questions one through five. And then I can try to get answers to questions, the second set of questions, at the next meeting. I'm happy if you all want to agendaize that. I know what your questions are. I sat through these meetings, and I know what your concerns are.

I guess I'm inviting and accepting accountability because it is unwrangling answers and hearing recommendations and bringing it back to the policy team to discuss. I think that's my role. I think that your role is really clear on this, as well. And I think it's great if you send the letter. It helps memorialize it.

But in the meantime, I will take this forward and try to bring as many answers. I can answer one through five for you at the next meeting. And we'll try to get as many on 6 through 10 as I possibly can.

Ralph Payton: So I think that'd be fantastic. Number one, to get answers. And number two, to bring awareness to our concerns to the other commissioners that are involved.

Jeff Kositsky: Yeah. I just don't think-- I know it probably won't be satisfactory for folks who have been talking about this since October to think about a letter, have the letter sent next month, and then get a response two months later. So I'll try to get out ahead of that as much as I can.

Del Seymour: Is that meeting called something that we could maybe address that meeting also or whatever that body is? All your department heads meets once a month?

Jeff Kositsky: We have a policy meeting at HSOC on a regular basis in which we-- with some of the department heads are there. Absolutely. It's actually in the controller's report, I believe. Kind of lays out a lot of this. So seems like Kelly has a copy of it. I suggest taking a look at that and seeing the-- it lays out how it's structured and how it operates.

Del Seymour: So will there be an opportunity for a member of this board to address that policy meeting at HSOC?

Jeff Kositsky: I think you all would select a representative to come and attend one of those meetings. And I can arrange for that to happen. I think what would be helpful is if you all set-- I can answer the questions, you all could set an agenda, make some recommendations at the next LHCB meeting and then some time by the end of June, have you address those directly to that group.

Del Seymour: You write that down. Right, Charles?

Del Seymour: Jeff, thank you so much.

Thank you, Jeff.

Jeff Kositsky: I'll be presenting our monthly report to this board on our work. First, we'll start out with the update on data. As you can see, we are pretty significantly off on achieving our housing placement goals through the third quarter of the city's fiscal year. I've got more recent data for April. And we are catching up, which is good news. But I'd like to kind of talk to you about what some of the challenges have been. I'm going to jump around a little bit. Okay. So one of the areas where we're behind is placements in the problem-solving. More specifically, this is primarily in Homeward Bound. We're only at about 60% of our goal. We've had some staffing issues. But also the bottom line is, Homeward Bound is only successful when there's somebody on the other end who is financially and emotionally and ready to take somebody back into their home and into their lives.

So we can make our budget for Homeward Bound as big as you want, but it's only going to be as successful as there are people on the other end. Our staff is very, very diligent around making sure that there's the right person on the other end who's going to be able to receive this person. So these numbers are going to fluctuate. And frankly, I would never want to force my staff to try to crank these numbers up. Because I want them to do what they're doing, which is make sure that they're confident in that the placements are going to be successful. So that's what's going on there.

With housing, as you'll see, we're fairly close to our goal. And actually, in next month, you'll see that we will be at our goal in terms of housing placements. A lot of this is caused by some delays in opening up some new permanent supportive housing. Where we do have and continue to have concern is around rapid rehousing placements. I know that our providers are doing their best. It's a challenging housing market. It gets harder and harder to find units in the private market. We're seeing some improvements on this and have been working with Brilliant Corners to help support some of our non-profit providers. I know with our youth initiative, they were able to find 30 units really fast last month. And we were able to fill all of those units. So we're getting better. But I just want to acknowledge, we're not doing as well as I'd like to see us. But I do think we're going to be caught up or very close to caught up by the end of the year.

Another area of concern-- and this is an area that I hope this board at some point—But I'd like there to-- and I think you all would like there to be more discussion about exits to homelessness. One of the areas that is really hurting us and actually hurting our efforts to achieve our strategic goals is the situation with the Housing Authority. As you know, the Housing Authority is essentially becoming insolvent and has stopped issuing and accepting new vouchers. So our whole Moving On initiative, which was supposed to house 25 households every month, is, as you can see, essentially stalled. And we've been told that no new Housing Authority vouchers will be issued.

I think it would be helpful for this board at some point to hear a discussion from folks who are involved to understand what's happening. And also want to remind people that there's always opportunities for this body and the public to influence the housing authority to do an administrative plan every year in which they set preferences. Some communities use almost all of their housing authority resources to address issues of homelessness. San Francisco is blessed to have a lot of local dollars that get invested in this. So it's not as critical, but I think there's opportunities, and it's just an area that's really, frankly, disturbing and problematic for us. We're going to need to remodel all of our data projections because of this new reality. So I want to point that out.

These are Homeless Outreach Team data from our outreach attempts. 643 with 494 successful engagements. Meaning the vast majority of the folks who they encounter want to engage with them. 735 referrals. Some people get referrals to multiple places, and we've been able to identify 287 actual linkages that occurred. That also, I should say, includes the work they do at HSOC. It doesn't separate it out. It's all included together. This is our fairly consistent bed utilization data around shelters. We're still, again, hovering around 93, 94 percent utilization-- or 92 to 93 percent. We'd like to see it closer to 95%. We are still working on that. The challenge is actually pretty much at one specific shelter, and it is absolutely no fault of their own, but Providence shelters. It's challenging. It's only open for a limited number of hours. And I can say with a fair amount of confidence that by the end of 2019 or very early 2020, we will have replaced that shelter with a new 24/7 location that's both larger and much more-- and again, this is not at all a reflection on Providence Foundation. They do great work, and they do the best that they can, but the facility's been challenging. And also, no reflection on the church who's said they would do this for a year 18 years ago and have been doing it for far over 18 years. And they've been really patient and phenomenal partners.

Here's some data on Navigation Center beds. And this is just one month of data showing entries and exits. A couple of highlights. Very happy to report that the Central Waterfront Navigation Center lease is going

to be extended for three years. For folks who are concerned about having SAFE centers in their neighborhood, we had quite the discussion with the folks in the Dogpatch neighborhood who were initially very concerned and recently came back and said, "No, no. Please don't leave. We would like you to stay for at least three more years." So we've extended that lease.

And to the neighbors who have been incredibly wonderful and are a model for really good neighborhood participation. And ECS and Providence for their work running that facility. Also, as you know, the Port Commission unanimously approved the SAFE Navigation Center. I want to thank all of you and all the people out in the audience here who came to those hearings. I will tell you that it made a huge difference and really changed-- we did not know that we were going to get a unanimous vote and we were really pleased. And I think that the testimony given by many of you had a huge and positive impact. And I am also appreciative of Mayor Breed for her willingness to show up to a community meeting where she was treated in a way that I found to be appalling quite frankly, but handled it really well and continues to be supporting this and is asking me almost daily how we're progressing on getting it built. So this will be a good addition for our system. It should also in a month or two, I'd say some time by the end of this summer we will have for you a plan, a really specific plan on the 1,000 beds that are opening up. I also want to point out just to add to the discussion before is that the mayor did not state she's opening up 1,000 navigation center beds or state center beds. There's a whole variety of new things that are opening including family shelter beds, family transitional housing program, navigation centers, safe centers, potentially more stabilization units for people who need to not be in congregant settings. So we're looking at a wide variety of beds to sort. Don't make this a debate about one particular model because that's not what the plan is.

I should also announce and thanks to Tenderloin Housing Clinic and Lynne and Marc Benioff who funded the initial few years of operating a-- the Bristol Hotel which is going to be a moving-on program, which is great. Then we've got 56 more of the-- we had about 400 applications for moving on at least in our cue. And 56 of those residents will get to move into here. And it's really exciting and we're thrilled but also want to point out that that's essentially the equivalent of two months of what we would have been able to do had we continued to get Housing Authority vouchers. So this is really phenomenal and a great asset. And appreciate everybody who worked on this but it only is scratching the surface.

Coordinated entry in March we enrolled 1,200 clients, 152 families, and we also have-- so we've done about a total of 5,333 people in the adult system. The family numbers are well over 1,800 in the system right now in youth coordinated entry launch last week, which is what it says right here. Here's the new two sites for youth coordinated entry, 134 Golden Gate and 1728 Bancroft. This is up on our website for those of you who work with or know people who are between 18 and 24 experiencing homelessness and would prefer to not go into the adult system of care. We recommend and encourage you to send them to these locations. We have quite a few positions opened up in the departments so please-- if you know people or you yourself are interested please check out our website.

Del Seymour: Is the department going to work with the mayor this summer for the Mayor's-- are we doing this for all internship positions?

Yeah. Thank you. Yes we are and not only are we creating some internships, we also have created two, three positions that are like entry level positions that interns who've participated in that could move into

for permanent employment with the city. So I can't remember what the classifications are exactly but again, all those positions will be up on our website.

Del Seymour: And keep us informed about that.

Jeff Kositsky: Charles is taking minutes there so we can add that to the report. So and some budget-related issues, as some of you may know Marc and Lynne Benioff also donated \$30 million to UCSF to do a research initiative around homelessness. I suggest folks if you're interested in this take a look at what's called the Homeless Policy Research Institute, which is run out of USC, which for a couple of years I asked them if they would please come and work in San Francisco, and they wanted to stick in southern California. So they do really amazing work and hopefully, the UCSF work will be modeled to some degree after that, in which they will take questions from practitioners both government and community-based practitioners and try to do research based on things that we need to know to do our jobs better.

Del Seymour: This is a national initiative, right?

Jeff Kositsky: In The Bay Area. Bay Area in northern California. Yes. Homeless Policy Research Institute is a similar initiative and in just southern California and now we've got this for northern California, I think Bay Area focused.

And as you also know the board of supervisors passed Mayor Breed's legislation that will allow companies to sort of opt in to the proxy tax before the court decision. The money is being collected as you know but being held. And some companies are being given the opportunity to go ahead and say, "We will pay the tax." They will get a small discount. I believe 10%.

And then they will not call that back in the event that the courts decide against the tax. We are anticipating for next fiscal year there will be a few companies at least who will be participating in this and then we will follow the prescribed Prop C allocation of funding of 50% for housing, 25% for mental health, 15 for prevention, 10 for shelter as is required by the legislation. So that's really exciting. And the budget process, we will In June, come back to you and Charles, we should put this on the agenda and share with you in more detail the mayor's budget around homelessness or the city budget. But our budget will be much clearer the next time we have a meeting. At the end of May the budget will be submitted. We are looking forward to seeing some pretty significant enhancements around housing and prevention, in addition to, of course, opening up 1,000 shelter beds, and also we're hopeful that there will be additional funding coming down from the state, but we will not know that. We'll know that by June what that's going to look like.

Del Seymour: So there's two different 1,000 projects. You just said 1,000 shelter beds. So there's 1,000 shelter beds when we report 1,000.

Jeff Kositsky: That's 1,000 shelter beds but also the mayor is someone you may recall committed to opening up 300 more master leased or scattered site private permanent supportive housing units on top of the 1,300 units or so that are in the mayor's office of housing pipeline. Unfortunately, a lot of those don't start opening up until 2021. So the mayor wants more housing now. So we are in the process of identifying 300 additional units. We've identified 24 at a TNDC site. A building that TNDC purchased that had vacant units in it that we'll be using to support people who are homeless and formerly homeless.

So we have 275 more to find. We're in the process of negotiating two master leases and have some others. We should have more updates for you on that and I think Charles, probably in the report moving forward, we should just give you a running update on where we are on the 1,000 beds and where we are on the 300 new housing units and I believe that's it.

Del Seymour: So would you ever consider people homeward bound, giving them a little more sustenance so they're not afraid to join the-- right now, people come to me saying, "Man, they're sending me back to Miami with \$41 in my pocket to my name." and I know your answer is some financial ability from the sponsor but that doesn't always come through. So would you ever consider giving a client a month's sustenance before we put them on a bus.

Jeff Kositsky: Yeah. That's a good point, Del. I believe but I'm not 100% sure but I can get back to you that we're looking at that with the budget. That number hasn't been increased for a long time in terms of the per diem folks get and I think making sure folks have a little bit stronger of a financial base when they show up somewhere and aren't without a penny and they've used all their money to eat along the way is probably not the way.

Erik Brown: The Housings Authority: - who, what, where is it? They're almost all rumors. Where's it going to be and who's going to be responsible at this point?

Jeff Kositsky: . So as folks probably know all of the physical structures have been or are in the process of being transferred to either non-profit or for-profit developers. Either through the RAD or the Hope SF programs. I believe but I can't give you any specificity that there's only a few buildings left and they're working to accelerate that process. So that happens sooner rather than later. And then as far as what's going to happen next around the house and you've already, I do not really know. I do know is was what you all right in the pay raise, which is that the city had to find the housing authority or give the housing authority, I believe \$20 million in order to keep the housing subsidy program solvent. And then they have ceased issuing vouchers for financial reasons. I don't really have much more information about that. But do you believe that we should at this body? No. Have discussions with the housing authority regardless of their financial status, just because number one, you all are the body that represents our federal spending around homelessness in San Francisco. And then housing already does contributes significantly in terms of its project-based vouchers that fund a couple thousand, at least a couple of thousand units of permanent supportive housing. Which is by the way, not at risk. We're not worried about that. And under the current vouchers are at risk and if people are currently have, it's the fact that they can't issue new vouchers. And I think also the process that they use to prioritize. I think there's opportunities for us to improve even without more financial resources. And I think it's this body also we could arrange for a report back.

Kim Mai Cutler: Is there historical level of vouchers that have been offered?

Jeff Kositsky: No, it's close to 10,000 vouchers I believe. Although again, I don't want to-- I'm just speculating at this point. And again, those vouchers turnover at a rate probably close to about 10% a year, people stopped using them or don't have them. And the just prioritization decisions are made around, "Well, how do you use the vouchers that come back or any new vouchers that we have." And that's where the prioritization discussion comes in. And the housing authority board very graciously offered us 300 vouchers a year, which is significant. About 25 a month, roughly for moving on campaign. And again, we no longer have access to those vouchers because no vouchers are being issued. This doesn't affect new

funding that we have for VASH, which is a veteran's how's that comes from a different source and also nor does it affect new voucher funding that we get from the federal government. So remember last year we received about 90 vouchers through the 811 program for adults who are homeless and had disabilities. We are in the process of starting to deploy those vouchers. I think the first individuals will start moving in next month and then we're going to apply for another round of those vouchers as well as VASH voucher. So there's still new resources coming in. Unless we get special projects, special funding coming in, they're not issuing any more general vouchers. Again, due to the oversubscribed financially.

Ralph Payton: So let me think, Charles, for a few future meeting, we want to be invite to the housing authority for two issues. Number one is more generally, what are their immediate future plans? What's going on? Number two, it was specifically around placements? So you can talk to somebody about that on how they set preferences and all of that so we can get a better idea.

Jeff Kositsky: You're asking for a representative to come and speak. I will work with Charles to talk. I know there's a number of people working on this and this city and make sure we bring the right the person here who can answer both kind of your immediate questions as well as the what's going to happen in the future questions.

Ace Washington: I'm fresh from Washington, DC, Baltimore. From Fillmore to Baltimore. Come back to the city by the bay and see it's so-- listen, before I went to Washington I used to think San Francisco was the most corrupt city. But as I visited Baltimore they just had their mayor step down.

Five years ago when the then mayor, Ed Lee, had to pay the governor - then was Governor Brown - to just merely operate. \$25 million a year. People don't know that. Well, I'm coming back to a city where I have to-- I got to be a staff. I can't do it all myself. Ace of all trades and master of none. And I'm 64. I don't look it but I'm 65 years old. I should be retired. But I'm serving God and I ain't tired yet. So the bottom line is right now, Ace was going to replace Ace. It's called CASE. Community, assistance, service, enterprise. And we going to do the damn thing. And I've been doing for 25 years and I've drawn that book from the Way back book that deals with the government and the city officials. Most of these department heads don't have a clue what I do. Some 20, 30-- I won't say how long. But we go way back. All these department heads look at me like I just flew into the city from space because my name is Ace. No. It don't go that way. I'm here and I'm the new guy and I'm saying that, hopefully, I can work with these department heads. Because you all are going to need my help. And I've seen it all from housing authority through redevelopment agency, both of those giants have failed down to the ground. And I'm still standing. All right. So my name is Ace and I'm back and I'm on the case.

Kelley Cutler: The board member announcements and scheduled items. This was higher up on the agenda so we didn't run out of time for it. And so we voted on it. So and then also I had made a request last week to be-- to get an update report of this family services access point and the status of the family shelter waitlist. I'd like to invite Compass Family Services agency team to provide a direct report on how many families currently on the family shelter waitlist and the housing waitlist for the last 12 months and monthly. moving forward.

Ralph Payton: Quick question. Wouldn't that be better addressed by the ONE System since we really don't have the family shelter waitlist anymore?

Kelley Cutler: Well, I keep hearing that there isn't the waitlist anymore, but I think it's important for them to hear reporting because there is so what they're working on, and so they used to report that.

Ralph Payton: May I suggest that we can have them here for sure just to talk about-- they ask us families, and so if we can make the request more general, and then once they're here, we can ask them questions.

Kelley Cutler: General in which way?

Ralph Payton: Well, the access because they run the access. But if we're talking about shelter waitlists, that's sort of administered through the ONE System now, so how does the city talk about that?

Ralph Payton: Yeah, for sure. Yeah, but again, just more generally on-- I think you would need to invite

Jeff Kositsky: Catholic Charities as well, given they also are running a family access point and have their own data. It's all managed through the ONE System, but if you want to have a provider come and speak and you want a full picture, you need all the family providers that are doing that work or you're only going to get one provider's view.

Kelley Cutler: Didn't we used to receive regular updates from COMPASS?

Erik Brown: That was when they independently ran their own waitlist.

So at least on the family side, the private shelters are also included in the system as well.

Jeff Kositsky: I can also add that into the report. I mean, obviously, if you all want to have them come back in, but I'll make sure we add that into the report next month.

Kelley Cutler: I'd like to make a motion or something so that we can actually-- so that we'll actually see it on the agenda next month because I've brought it up last month and regularly that we're asking things to be put on the agenda.

Ralph Payton: So we can ask COMPASS and Catholic Charities if they want to talk about how they're running the access point. If we want to get into family, sort of, waitlist numbers, then that's administered by the ONE System, so we have to have a city representative talk about that.

Del Seymour: So this is where-- I was going to summarize what we're on now. This is where you and I need to collaborate better with Charles on creating this agenda because sometimes this agenda gets to be the department agenda where it should be more of a board agenda.

Public Comment:

Two quick announcements because I people want to leave. So the first is, this is my last meeting. I am leaving San Francisco Unified and so I want to thank each of the board members for being so welcoming over the last few years. And thank you, Joe, and thank you, Charles. it's been a pleasure. And this is not easy work at all. But I have no clue where I'm going and I'm so happy about that. And so that is where my work is going to be taking me, that as you know. But more importantly, we have been promising this board the report on the work that San Francisco Unified has been doing with our homeless and we are doing a board presentation tomorrow evening. So if you are interested, please do join us. Like I said, it is

a special board report on just our work, on our homeless policy that was cost last year. So we are specifically working and presenting just the homeless policy and where we are right now.

Thank you.

Maria Rodriguez: So I just want to address some of the questions that came up just a few minutes ago. So just to kind of give a little more clarity. Yes, we do all use the one system. So any report that comes out of the service or Catholic charities will be asked to provide, will be the exact numbers that come through the one system.

So I just kind of want to make that clear so you're all the same patient utilizes, system the information will be available, as readily available to the public. Actually, if you guys are interested, I do have some numbers. And we just had a meeting earlier today in regards to some of the information that Kelly had requested and I just happened to have it with me.

Currently, I don't have enough to give them more, but I can probably give you guys my property. There's 213 families in the shelter wait list and this was all specifically from the one system. These are families that are waiting to be placed on shoulder and shoulder. This was school this morning. And I can actually if you guys want a copy I have once you guys, I think we did go with you. The other thing that I think is worth reporting on, because we were talking about or Jeff has mentioned that there's going to be some new beds or out of the family system. Since January of this year, the access points that have been collecting information as to why families are with you seem to go to congregate and shelters and we caps survey about 150 families. This is only families that actually have told us that they are denying services and the reasons why. So I can leave this with you guys as well. But we can definitely do a full report of this.

Kelley Cutler: And actually, can you give me just a couple of examples of why they're leaving--?

Maria Rodriguez: Sure. So you'll have a lot of pregnant mommies that can't stay on mats. You have some families with disabilities that can't stay on mats. A lot of it is families have had bad experiences with visiting shelters. Some of it is families just don't want to sleep on mats. Lack of privacy, inability to store their stuff, inability to-- just privacy. Some families mentioning that they have small children and they just don't want to be in congregate settings. So those are the main ones. Some refuse to give a reason. So the neighborhoods that the shelters are in, so it's a variety.

I think the most concerning to me are the ones where the family says, "I can't do that because I have a disability," because I don't know what to tell them. Or when they tell me, "I'm seven months pregnant. I can't sleep on the floor." Or when they tell me, "I have a newborn baby, and that's just not something that I can do, so I'd rather stay in my car."

Del Seymour: It's always the first Monday of the month.

Charles Minor: The first Monday of each month. 11 o'clock Room 416.

Kelley Cutler: Do we need to make a motion for this to be on the next agenda or is it going to be on the next agenda? Because we had the same discussion last meeting so--.

We have one more.

May 2019-Draft Minutes

Let's just share that this issue is on the agenda for next month.

Santiago Rizzo: I'm here with a movie called Quest. I just wanted to, first of all, thank all of you for the work you're doing in serving the community like this. It's just beautiful that you're dedicating your lives to service so thank you for that. So I made a movie about a homeless child, which was me as a kid. I may not look it, but my stepfather was 17 years in prison before he met my mother. I was on the streets at a very young age, got to know a lot of homeless people including like 10-thousand hours from a child. And I got to know homeless people from the heart because a child is innocent. It's not threatening, and I got to learn a lot of love from a lot of the people on the streets that are being misunderstood these days. And my teacher saw my recklessness as a cry for help, and instead of taking me to detention; he'd take me to Cal football games. And he was a tall, white man who understood his privilege and really gave back with humility and is a really beautiful example right now for society. Our movie has won film festivals. We won the Audience Award at the Mill Valley Film Festival. We also swept awards at the Napa Valley Film Festival.

I've been going into the juvenile detention centers all over the country, and it's been shifting certain detention centers. It's really powerful because it brings people into the pain. And the problem here is not just housing. The problem is emotional. I think I read from Larkin Street Youth, 88% of the kids who enter homelessness have had some sort of abuse whether it be physical, mental or sexual abuse.

Well, we cannot heal until we go into that core of pain. There is no shortcut to this problem. So what our movie does is it brings them into the pain in order to bring them out with love, and the message of the film is, "Trust your struggle." So the public needs to start-- I hope that we can share this movie with more homeless organizations. And we're going to Santa Rita prison-- or jail next week to share it with that facility. I'd like to share it with the homeless. I don't know how to do that. Hollywood has-- I don't know if they black-balled me for continuing to spread truth, but the movie's so real that it's uncomfortable. But it really drives people into empathy. It helps the people who don't understand this issue. I wish the people that have been stopping this organization at Embarcadero from building-- I wish that constituency group could watch this movie because they would learn the tune. And at the same time, those in struggle and all the addicts right now who are struggling have lost hope. And lost hope in humanity as well and have lost hope in the public. And the reason they've lost hope is because the public doesn't even look them in the eyes anymore when they walk by. And that's because they're not seeing the child that that homeless man once was.

Santiago Rizzo: All right. Wonderful. There's a website, [thetruthalwaysrises.com](http://thetruthalwaysrises.com). And yeah. I'd like to get it out to the people on the street right now.

Del Seymour: All right. If we don't have any further public comment, this meeting is adjourned. Thank you for sticking through to the end of it.