

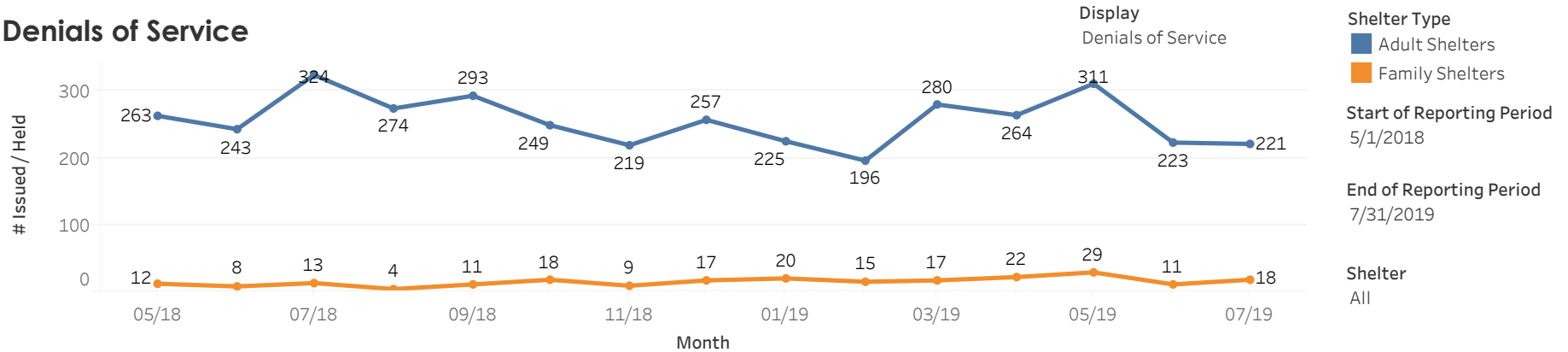


Shelter DOS and Grievances

Reporting Period: 5/1/2018 - 7/31/2019



Denials of Service



15 Month Summary

		05/18	06/18	07/18	08/18	09/18	10/18	11/18	12/18	01/19	02/19	03/19	04/19	05/19	06/19	07/19
Denia.:	Denials of Service	275	251	337	278	304	267	228	274	245	211	297	286	340	234	239
	Total	275	251	337	278	304	267	228	274	245	211	297	286	340	234	239
Internal Hearings	Upheld:Internal Hearings Results	16	29	18	5	15	17	14	15	13	10	11	14	11	9	16
	Overtured:Internal Hearings Results	9	5	6	10	11	3	8	8	7	10	12	13	14	7	12
	Modified:Internal Hearings Results	7	13	15	10	24	11	4	10	3	2	9	3	5	3	4
	No Show:Internal Hearings Results	37	34	25	80	51	29	49	14	22	17	32	27	25	24	5
	2nd Chance:Internal Hearings Results	36	18	19	17	18	18	11	24	31	9	18	21	25	18	24
	Withdrawn:Internal Hearings Results	6	0	1	1	2	4	2	2	1	3	1	5	9	2	1
	Total	111	99	84	123	121	82	88	73	77	51	83	83	89	63	62
Arbitrations	Upheld:Arbitration Results	1	0	0	0	1	0	0	1	0	0	0	0	3	1	0
	Overtured:Arbitration Results	0	1	0	1	2	0	0	0	0	0	0	0	0	0	7
	Modified:Arbitration Results	1	2	0	1	4	1	0	0	1	0	0	0	0	0	1
	No Show:Arbitration Results	2	2	0	1	2	0	0	0	0	3	0	0	2	0	0
	2nd Chance:Arbitration Results	1	0	1	0	2	0	0	0	0	0	0	0	0	0	0
	Withdrawn:Arbitration Results	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	7	7	1	3	11	1	0	1	1	3	0	0	5	1	8



Shelter DOS and Grievances

Reporting Period: 5/1/2018 - 7/31/2019



DOS by Shelter

		05/18	06/18	07/18	08/18	09/18	10/18	11/18	12/18	01/19	02/19	03/19	04/19	05/19	06/19	07/19	
Adult Shelters	A Woman's Place	11 beds	3	0	1	1	3	1	6	2	0	3	3	3	3	0	
	Bethel A.M.E.	30 beds	0	0	0	4	1	3	2	1	1	1	1	2	3	1	
	Dolores Street	108 beds	49	43	31	44	39	31	33	55	31	27	40	35	34	46	44
	Hospitality House	30 beds	3	5	5	6	4	6	6	9	6	6	6	11	4	9	5
	Lark Inn	40 beds	24	27	11	26	44	26	6	10	10	3	27	12	20	16	20
	MSC South	340 beds	83	91	94	93	96	97	79	78	72	68	71	66	108	87	91
	Next Door	334 beds	87	66	166	90	88	69	76	86	78	71	87	85	84	13	
	Providence	110 beds	0	0	0	0	0	1	2	5	3	5	3	1	1	3	0
	Sanctuary	200 beds	14	11	16	10	18	15	9	11	24	12	42	50	55	43	60
Family Shelters	Compass Family Shelter	70 beds	1	0	0	0	4	0	0	3	1	4	1	9	5	1	
	First Friendship	50 beds	0	0	0	0	1	1	0	0	0	0	0	0	0	0	
	Hamilton Family Emergency Center	46 beds	6	2	4	1	2	4	4	7	4	6	6	6	9	1	3
	Hamilton Family Residence	136 beds	2	3	2	1	2	11	4	5	10	2	8	6	14	4	7
	Harbor House	120 beds	2	2	4	1	0	0	0	1	3	2	2	1	1	5	7
	Providence Family	15 beds	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
	St. Joseph's Family Center	33 beds	1	1	3	1	1	2	1	1	1	1		0			1
	Star Family Shelter	60 beds				0	1	0	0	0	0	0	0	0	0	0	0
Grand Total		275	251	337	278	304	267	228	274	245	211	297	286	340	234	239	