

SAN FRANCISCO LOCAL HOMELESS COORDINATING BOARD

Coordinated Entry and Online Navigation and Entry (ONE) System Committee

Family Coordinated Entry Agenda

Tuesday, November 5, 2019

Room 408, City Hall

San Francisco, CA 94103

10:00 AM – 11:00 AM

Family Coordinated Entry Presentation:

- Access
- Eligibility
 - Initial screening
 - Includes people experiencing domestic violence
 - Includes families that have children in SFUSD
- Problem Solving
 - Not enough housing in SF, this is a strategy to help people resolve their situation without entering the homelessness response system.
- Assessment
 - If prioritized determines which resources the household is eligible for.
- Housing
- ONE system:
 - Allows multiple access points and agencies to access information to serve people regardless of the access point they went to.
- Access Points:
 - Mobile teams to engage families experiencing homelessness
 - Mission new location across from Mission Cultural Center- 2801 Mission St.
 - Central City across from the library
 - Bayview
- Shelter:
 - Family system is different in that shelter is accessed through Coordinated Entry.
 - Adults must go through 311
- Homeward Bound
 - Program for people to connect with a safe place, including following up to ensure that people reconnect with friends/family.
- Problem Solving:
 - If a family is staying with another family and there is not enough food, or if the water bills is running high then there are resources to help work things out at least for 24 hours. At times 24 hours leads to 48 hours. It is an opportunity to bridge conversations that need to be had and overcome shame and feel comfortable enough to share.
- Housing:
 - If matched either matched to Permanent Supportive Housing or a subsidy program called Rapid Rehousing.

- Priority Status:
 - What has been happening in the past two years we have had three lease ups: 626 Mission, Eddy & Taylor, and 455 Fell. Families are assessed rise to the top and considered priority status. The adult system is different in that upfront people are told that they are priority status. We are changing the process for Family Coordinated Entry to begin notifying families of their priority or non-priority status or some other future language. The goal of the language is to be transparent about what the system can and cannot offer families in order for families to make informed choices. Being honest does not mean that families will get what they want, but it will prevent, families from cycling through shelter and housing programs.
- Demographics: [**See Powerpoint**]
 - Interim Housing- has a variety of meanings.
 - Any other housing is any other option not listed.
 - How many families are being prioritized as a percentage?
- Pregnancy Policy
 - At the last LHCB subcommittee meeting there were proposed policy changes to the policy as it relates to pregnancy.
 - Over the past months there have been meetings with representatives from HESPA and HSH and along with Executive Directors of agencies and the Mayor's Office regarding the expansion of who gets access to Family Coordinated Entry.
 - In 2017, there was a discussion of who is included in the definition of family for those that are pregnancy.
 - We are moving away from the definition of family as pregnant people that are in their 5th month high risk or third trimester.
 - What we are moving towards is that if a person discloses pregnancy with or without a partner than offered placement in Navigation Center; proof of pregnancy is required within 7 days. If unavailable- then Adult or TAY Shelter than clients can go to family congregate shelter.
 - For families that are unsheltered they will be verified unsheltered and then matched to a shelter placement that meets their family composition and flow through the system as other families would; initially with congregate and then to individual room shelter. The goal is not for families to get to individual room shelters the goal is to resolve families' homelessness.
 - Regardless of whether someone is staying a shelter placement they will still have access to Family Coordinated Entry Access Point services.
 - Questions:
 - If a family presents at an Access Point there is not currently requiring proof of pregnancy, would this be required in the future for a family to be active in Family Coordinated Entry?
 - Will we be changing eligibility for shelter?
 - Yes- pregnant people would be eligible.
 - However, we are not changing prioritization for individual room.

- What is the timeline? Be aware of the domino effect of opening this up and not having the resources to connect families with.
 - Will this be changing the eligibility for Rapid Rehousing and Permanent Supportive Housing?
- Who now is eligible through Coordinated Entry?
 - Families that are in SROs regardless of tenancy status
 - Families that are doubled up because of inability to acquiring housing.
 - These families will have access to services.
 - We will now be able to track families that are doubled up and see how they are moving through the Homelessness Response System.