

Full Board Meeting  
LHCB Minutes October 7, 2019

Ralph Payton: Good morning everyone. Thank you for joining us for our October 7th, San Francisco Local Homeless Coordinating Board meeting. First up on the agenda is review and approval of the minutes for September's LHCB meeting.

Andrea Evans: I have an edit on page 12. The reference was to Chief Scott, not to Keith. Scott, do we have any other suggested edits to the minutes?

Ralph Payton: Can I have a motion to approve? So moved second. All in favor? Aye. Any opposed? Alright, the September minutes have been approved. Next on the agenda item is board member announcements and scheduling of November's agenda. Do you have any announcements from the board?

Ralph Payton: Can I agenda items for consideration for next month?

Brenda Jewett: Will Dell be able to weigh in on that later? I'm certain, we would be interested.

Ralph Payton: I'm sure. Yeah, he's, he's running a, Dell is running a few minutes late, but he should be here. If that's the case then maybe we should, yeah.

Charles Minor You can vote to move this agenda item to the bottom of the agenda to give some more time. And also that was a possibility. I know that's something that Dell might bring up when he gets here as if the, but it the, agenda setting was something that was better suited for the bottom of the agenda. That way the meeting kind of runs its course and we have a sense of what might be suitable for our next month meeting. So that's something that you guys could definitely consider.

Ralph Payton: So do we have a motion to move this item to the bottom of the agenda or at least after Jeff's report on the agenda?

Erick Brown: I just have a question before we move on. Fortunately we seem to be convenient to memory w what is on the list of items that we have pushed back for number of months, if I remember correctly. There was some things that would have happened in November and some things that are happening December, but I could be wrong. All my meetings kind of sink together

Ralph Payton: let's move this agenda item to the end so we can revisit it. And then in the interim, we can uh, think and see if we've forgotten any items already. Items that have been pushed back. Is there a motion to move it?

Erik Brown: I make a motion.

Brenda Jewett: Second. All in favor? Aye. Aye. Any opposed? Great, thanks.

Ralph Payton: All right, so the next item on the agenda is from the department of human services. A Robin love, a program manager from a family children's services division is, presenting a request for letter of support for the approval of the SF bringing families home program.

Robin Love I'm here today to seek your approval for a letter of support for the San Francisco bringing families home program in your packet outlines the program itself as well as several documents that give you an idea of what we're trying to do in San Francisco. The request for letter of support goes through fiscal year, 2021 and 2122 to begin in part, this latter part of 2019. We have been implementing the bringing families home program for two years, with the state of California funding to serve child welfare families which are prioritized in our housing program. Our housing program offers housing search housing brokers as well as housing case management to navigate the section eight process through which we issue family unification program vouchers. These are vouchers designed for child welfare families who are at imminent risk of removal and are homeless and are also involved in reunification. And the last thing that these families need to do is to have housing in order for us to close their case. I'm happy to answer any questions you may have regarding this letter of support.

Ralph Payton: Thank you Robin. Give us a minute or two to review the letter and will alone and we'll see if we have any questions at the end.

Andrea Evans: I don't have a question. Just to comment. I did read the evaluation from champion hall of the program and it's really exciting to see the progress that is already being made and I'm happy to support continuation of the programs.

Robin Love: And the evaluation will continue to be built into the program. We're the only county in the state that has both a process and an outcome evaluation to really look at not just the impact of the program, but also all of the interventions and the role they play in helping achieve those goals.

Ralph Payton: Excellent. Good to hear. Any other questions, suggestions, comments? I just had a comment before we open it up for public comment?

#### Public Comment

Sophia Isom: It should be noted that I'll have to recuse myself since I also work for the human services agency.

Ralph Payton: Let's open it up for a motion to approve, uh, this letter of support. Is there a motion? So moved. I'll second. Okay. All in favor? Aye. Any opposed?

Robin Love: thank you so much for coming here today. I will make sure to provide you with updates and keep you looped in on our progress.

Del Seymour: I'm sorry; I need to apologize for running late this morning. I do not like to be late, but we have the mayor of Copenhagen and her staff here this morning checking out our homeless services. They'll be here all week. Great. And the next item on the agenda is from HSH and the homelessness and supportive housing department. Elisabet Medina will present a committee update on the family advisory committee.

Elisabet Medina: So there are no members of the family advisory committee that are present a request to postpone the agenda item for a later meeting.

Ralph Payton: Thank you. I'm all in favor of a, well, let's have a motion to, um, move this to another, uh, LHCB meeting. Do you have a motion? I'll make a motion

Charles Minor it looks like the members just arrived as we were taking the vote. So maybe we can just give him a second to see if they would like to go now if we might want to, you know, give them a little time and address another agenda item beforehand.

Ralph Payton: Then a, can I have a motion to move this agenda item. Approved

Ralph Payton: All right. We're cruising through today. The next item on the agenda is also from the department of homelessness and supportive housing. I'm a Scott Walton and Elisabet, will lead a discussion on the first family, the First Friendship Family.

Scott Walton: Good morning, local homeless coordinating board. Thank you for having us here. I'm Scott Walton and I'm the manager of Navigation Center and Shelter Programs for the Department of Homelessness and Supportive Housing. I want to leave the bulk of the time for my coworker Elisabet Medina to present.

Our department working with other city departments of trying to expand our shelter system by a thousand beds.

Part of that, effort includes working on an alternative site for the Bay Shore area that includes a family congregate section. And we are still looking for other sites that might work for family congregate shelter because what we're trying to do is add components that aren't present in our current congregate setting. We'd like the family congregate shelters to be 24-7. If possible. We definitely want to have showers on site, obviously to support the families. We want to increase storage and we're hoping for sites with 24 seven. We can move to having cots and beds rather than mats on the floor, since the sites will not have to be turned around every day. So that is underway. We don't have any specific announcements of dates and we are still looking with the real estate department and public

works at potential sites. But I wanted to open with that because we are still working on the expansion and then invite Elisabet up to present, an overview of our system; with the PowerPoint she's present.

Elisabet Medina: Some of this information might be a review for the members of the board, but wanted to, go through the content for anyone who may not be familiar and also add additional information. So just to introduce myself again, my name is Elisabet Medina, program manager at HSH for a family shelter and family transitional housing so to go through some of our models. To remind everyone that really one of the goals of family shelter programs is to help to stabilize clients while in their families while working on different housing opportunities. Basically provide a wide array of services that are needed for families as they're going through these transitions. So, because of that goal, we are connected to the strategic framework and we are connected to other parts of the system, including a coordinated entry and work really closely with the access points. Moving through family coordinated entry launched in October, 2017. We're fully integrated into the One System. Um, all of the family shelter programs, uh, have, uh, varying stays, some as many as 180 days, but we're also flexible and working with families that have housing opportunities and so we're working integrated as a system.

Our current family definition is a household of at least one adult over the age of 18, with custody of a minor under the age of 18 and in San Francisco, someone who's in their either third trimester of pregnancy or five months high risk. And so we have three congregate shelter programs. one is that First Friendship, which is a same day access either by making a reservation or by walking in a, it is a night by night shelter program, meaning that, families enter in the afternoon and then exit in the morning. They're provided with meals, have access to tutoring and then in the morning are also provided transportation to other resources within the city for families and they can accommodate up to 25 families. We also have Hamilton Family congregate beds. These are access through coordinated entry and we prioritize families that are unsheltered for Hamilton Family congregate beds and those stays are up to 60 days and can accommodate 46 people, because there are 46 congregate beds and they have a 24, seven availability. Unlike some of our other programs. And the last program and the newest program is the stay over program at Buena Vista Horace Mann. They started off as a pilot on November, 2018 where we're utilizing the school site as a fully functioning school during the day and a fully functioning shelter at night. And it's a similar model in that it's night by night. Families are provided with meals, have access to showers and it can accommodate roughly about 25 to 30 families depending on family size, but 60 people total.

And so the other shelter programs are access through the access points which are listed there. There are also family places, cards if people are unfamiliar with the access points in their locations and hours. And then overall our total capacity we have breakouts in terms of beds, in terms of households so folks can see what our numbers are in each of the different interventions including congregate individual room and transitional. So to talk about the services, we have case management, we have a staffing, we have laundry, and we have computer access, behavioral health and children's activities, programs built into each of the individual room shelter programs. And then, to give an overall look at the data, you can see different breakouts depending on age, gender, race, and ethnicity.

And then what I get really excited about is actually the family shelter outcomes. And this is new data collected for fiscal year 18, 19. And so of the 164 exits that we had from family shelter, 68% of them were successful, meaning that they moved on to some type of permanent housing, whether it was with a subsidy or without a subsidy, but we had a success rate of 68%. And so we're working really closely with our counterparts at HSA family and children's services and we're work working really closely with San Francisco Unified School district, to provide the needed resources and also to leverage, leverage the partnerships that we have to identify families that are in need, connect them to the resources, that the families are needing in order to stabilize and to identify and move into housing quickly. So Scott already alluded to this, but still to come, we are seeking a replacement family shelter site. And then we're also in the process of renovation for Jelani with likely to open for clients in January 20, 20.

Del Seymour: Okay. So are you counting people that go back to their families or find housing with their families? Are you counting that as permanent housing? For the, for the successful exits, this is based on, uh, the HUD definition. And, if folks mentioned at their exit interview that they're going back to live with family and that it's something that they're seeing as permanent, it would be counted as a successful exit.

Del Seymour: Okay. So you counted as self-reported, right. All of this is based on self-report. All based on self-report. Okay. And how does a person who just family just gets off the bus or whatever, how do they find all this wonderful information? Is it on your website, one place on the website? All the information about the different shelters, the locations, how to access shelters?

Elisabet Medina: Oh yes. So that information is on the HSH website under a family services and emergency shelter.

Brenda Jewett: Well, Scott and Elizabeth, thank you so much Elizabeth for doing this. When I made the request, I really was making it about, movement on First Friendship. I have been on this committee for two years and I remember being just in despair the first time I was in a meeting because there were a lot of vacancies, there were a lot of shelter monitoring, complaints about first friendship. In order to solve an issue like this, you need passion, resources and a sense of urgency. Do we have the resources to, replace first friendship?

Scott Walton: One of the advantages with the Mayors call to expand our shelter system with a thousand beds. We are now working closely with the city's real estate department and so forth. So we have more people looking for potential sites than we've had previously since last fall. We've had that in place. And in terms of the actual resources, I mean there is money set aside for this expansion until we actually have site set aside site, we have not fully set aside an amount for a replacement for first friendship. Partly because the current budget is for this overnight shelter and we're hoping whatever we replaced with will be an expanded, cycle. But we've got a lot of discussion on almost a weekly basis about all these options.

Brenda Jewett: it feels like there are lots of options. Is there a dedicated task force and is there a soft deadline?

Scott Walton: The dedicated task force is this group that's working on expanding this partnership between the city's real estate department, public works, our department, and so forth to identify sites. And then that come with that comes the budgeting both for renovation and operations. There's no specific task force for this specific shelter. There's a group that's working on all these issues and they have a description of what we're looking for family shelter as well as this descriptions of the other service components we're looking.

Brenda Jewett: Thank you Scott. One of the concerns I have is I read in the Chronicle yesterday that there were 1,076 people white listed on Thursday and 1,131 wait listed for shelter on Friday. And I keep looking when these reports come in, there's, there's a consistent vacancy at first friendship and it seems that when we've, they've self-reported on it, it's because the, it's just not as hospitable for families and I just hope that more than anything, it's a commentary that it seems like in a city like this with a problem like this and a staff that's dedicated and experienced that. I hope that you guys can resolve this really quickly

Scott Walton: I appreciate the comment to put those, those different components into perspective. The 311 waitlist is for adult's shelter only. It doesn't involve families. We do want some vacancies in our family system in that we want to be able to say that no unsheltered family has to be on the street on any night. And that's different than our adult system where we don't have the level of beds. We'd need to say that for adults. So we do see vacancies at this site during the summer we saw shifting between Providence and first friendship, whereas there'll be some shifting back because when school is not in session, families will locate in a different part of the city. Then when they want to be close to the schools their children are in. So we're seeing that shift happening currently that, you know, compared to this summer and so forth but it is on our list. One of the things that make a shelter better, the lessons we've learned, if we can have 24, seven more storage components that we don't have in our current spots.

Ralph Payton: So I want a second when Brenda is saying, you know, the board and you know, myself personally, we've had concerns about first friendship for a while, which you know, HSH, has shared. So I'm heartened about the movement on this issue and that I think you did put out a soft deadline around, the first quarter of next year. Possibly do. Did you say something Elisabet about?

Scott Walton: She was referring to Jelani house. The construction will be done in December and the notes, and we expect it to open after the first of the year, but that's a program serving of course, single right persons who are pregnant and or post-delivery.

Scott Walton: as of today, we do not have an alternative site. So we're exploring all of things, including negotiating with the current site to see how we can make it better. But we don't have their site,

anything definitive, nor do we have as much as we want a deadline until we know a site and can estimate the renovation time.

Ralph Payton: No, of course I was, maybe it was wishful thinking on my part. Apologies Elisabet. But still, I'm happy to hear that there's movement on that.

Sophia Isom: Yeah. And it's got to have a question. And so once Jelani does reopen, what is the capacity going to be?

Scott Walton: So Jalen Jelani house is opening as something new, what it's been before, at least in our programming. But the capacity will be they'll, there's room for 17 adults, either pregnant or, post-delivery up to a year. It's a transitional part. It's a part of our transitional emergency programming.

Andrea Evans: I'm looking at the successful exits graph. I'm just wondering if you have a sense as to the discrepancy between the outcomes that these various agencies, cause there's quite a swing. Um, it looks like 55% at the low end and all the way up to 90 at the high end. And I'm wondering if you have any sense of what accounts for the discrepancy in the outcomes?

Elisabet Medina: This is the first full fiscal year that we've been collecting and now able to report on this data. At this point we haven't, come up with an in depth data analysis that can point us towards what are the reasons for the discrepancy. But it's definitely something that is now telling us a story that, different programs do perform differently in terms of, being able to house people. It is something that we're excited to learn more about and then to be able to standardize some things across programs. So that's forthcoming.

Andrea Evans: it would be helpful I guess maybe at the end of the next fiscal year to just see where you are and what, tweaks if any, are being made to get more consistent and higher results across the board. And then this is just a small one, but if you have the data actually going along with race and ethnicity, just the way it printed; you can't really tell what the colors are. So if you wouldn't mind sharing with Charles afterwards what those, um, high graphs. Yeah, I can't though. Which much thing

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Del Seymour: I'm just very proud of you to be able to say that you can offer all on shelter, families' shelter as well as city like this. They should send an automatic. So congratulations on the good work the department has done to be able to say this statement. I'm proud of that.

Kelley Cutler: Have a question with star community. I had seen something in the news I'm looking here on, on ABC seven says a where women and children's shelter closes after child test positive for lead poisoning. Is, is that close still or? Yeah, what's going on?

Scott Walton: As of last week, we chose to relocate all the families while testing is being done at that site. So all the families were placed into other shelter environments. A number of them are slated to be moving into permanent housing in the next couple of weeks. A couple of hotels for temporary, but yes, there were 15 individual rooms there. We had 14 families there at the time and we chose for safety reasons to temporarily relocate them and then we'll figure out with testing and so forth what is possible at that site and, and remediation and so forth. So it was a very, and Elizabeth and the, and our partners did an amazing job of moving families very quickly to respond to this issue.

#### Public Comment

Emmett House: I'm from the coalition on homelessness. I have come to talk about First Friendship. I've been quietly working with First Friendship for the last two years, almost three years, with the staff and with the residents. What I get from the residents is that it's just, you know, it's, its uncomfortable being on the floor, straight, just plain and simple. We can't make all the clients happy, but I don't understand why it takes so long for First Friendship to become a full, it's full service shelter. I don't understand why that first friendship is, has been running as an emergency winter shelter.

I don't understand that. I also don't understand. We got the money in the book and this is saved in bank for First Friendship. Another is there was a church being upgraded for on behalf of the shelter. I don't think it should be done. I don't think that the church should be gumming rich off of our city or off of our clients are our homeless clients. So I think that, I don't understand why they did that. It hasn't been a building. I've been hearing that some, because some of our cities, our surroundings of first friendship don't want first friendship there. That's normal. It's all we going to have that. Every shelter we get, family shelter or a single shelter, it don't matter. But we're building all these single shelters and you've been all this time and then opened new single shelters and there's no family shelter.

Ralph Payton: I have to say, we share a lot of those concerns that you've mentioned. You know, there are several other families, shelters in San Francisco, also emergency centers as well.

Brian Edwards: I guess hopefully more productive than just screaming into a trash can, but I'm going second my comrade comments about First Friendship have been an issue for years and it's really sad. I talk to a family or a woman that had two, two small children, just the other day and she's living in her vehicle and she said, I don't want to go to first friendship. And that's what was offered me. And I think to myself, that's a rational choice. I can totally see why you don't want your small kids in the congregate setting on the floor. I understand that we, opened up that presentation by saying we're going for 24, seven access and we're going for showers. But I can say I want to make this advocacy thing a cash cow, but I don't have a plan or a deadline. So I don't tell people that I'm going to make money being an advocate. Like if these things don't get attached to hard timelines and deadlines, then it's, it's just going to be, it's going to be year three and year four that we keep hearing the same thing. It's, it's a failed shelter. It's not giving adequate, appropriate shelter to the families who need it. And there needs to be a deadline for fixing that. Whether that means scrapping it and going somewhere else or, or fixing it, something needs to be done so we don't keep having these same discussions.

Mary Kay Bacalao. I'm with Compass Family Services. I want to thank Scott and Elisabet for their presentation and the board members for their questions and comments. I wanted to also make a small clarification on the, on the presentation slides and give a little bit of context. On the definition of family, the Mayor HSH and provider representatives have been convening and working group meetings. Providers have been advocating for about three years now to include any pregnant person experiencing homelessness within the definition of families. So that point should be still under discussion. There are many reasons for this including and especially that the wait-lists being what they are. Um, you can basically expect when you're entering the shelter system at your third trimester that you may have a newborn by the time you're entering shelter in the newborn may be up to two months old or older. So, thanks for letting me make that clarification.

Malia Chavez: From the homeless prenatal program and I just wanted to raise the support again for the replacement shelter for First Friendship. The money has been allocated, it was part of the board of supervisors add back process over two years ago. I think this is the third year now where there were allocations specifically for that. The department of real estate has entertained multiple requests. I think from different providers to provide sites and locations for them to scout out. I don't know whatever happened from that. We did ask for a follow up at one point last year with HSH. I don't know what's happening. I've had conversations with Scott Walton about it. So there are more conversations. I think there isn't the political will and that is a challenge when you are talking about families that would rather sleep in their cars than go to the emergency shelter off option. And to Mr. Seymour's point around being able to offer shelter, we have made requests several times to this body and in public, for the city to correct that statement and that it does not have available shelter for every family who actually wants to access shelter. That is a misconception. It is disingenuous to present it in that manner. And I think even last year there were some numbers given by the access points to show that even if every family that was unsheltered in their cars were offered a place, that first friendship, first friendship does not have the capacity to meet that need. And as of September, there were 244 families on the shelter wait list. So separate from that 1000 however many people in the individual there were at least 244 and the average wait time right now is 107 days to access shelter.

Ralph Payton: Thank you very much. Thank you. It's, you know, at some point we would like, um, you know, some explanation, you know, how do we reconcile those numbers? 244 families. And if we're saying that there's um, you know, available shelter for those families, do we have 244 units available right now for shelter. So something to follow up

Miguel Carrera: So I have a couple of things to sharing with you guys. So it's almost three years, almost a year when we, the demand in the city to put your money in there for friendship, to replace their friendship. And then money is still there somewhere. So the main problem is, so it's, I don't want to put it in back and forth, the singles and the families, but I want to be clear right here and he fed you don't, we don't have a clear eyes. We need to clean it because you're one thing. We have around 7-8 new navigation centers. We opened four singles and no one for families and the money is there. So how long we want to wait more to fix this problem.

Second thing last week, a mother lose her baby, because they are homeless because there's living on the streets and because we don't have enough shelters, but because we don't have enough housing to provide to these families. So our families, prisoners losing the babies in the streets and we had to do something. And Mr. Jeff, he's knows. So we need to do something. We need to, to finding a place to replace their friendship with their full services and we need to build housing for all their families, all the singles. So money is their proxy. We want the Prop C the money is there. So we need to get this money and put it in there. People in housing.

Public Comment: I don't really work for anybody or up here for anyone nonprofit other than to say, oh, we used to be homeless and thanks you guys. I'm not. So I thank the city of San Francisco, but I lost my family in that process. I was in single house, my family came and we have had that had a voucher, no housing. They left. They had to. You're going to find in all these programs, it's not fair. It's not about first friendship. It really isn't, is it? It's not. You don't have any case management period. Back in 2017 it's on your website. On HSA age, they'd stated intake, assessment and case management are not together anymore. After that, it fell through the system. Period. People stay in cars because they want their autonomy. It doesn't matter whether you're single or family. At first friendship, I had the luxury of staying at a single and a first friendship shelter family, and I can tell you it's not different for single people versus families. We want our autonomy. We want our autonomy.

The other thing is we are taking care as a community family. Unfortunately people don't view a family in a tent on the sidewalk as awesome, but believe it or not, I was given a medicine. That baby was happy until the police came and took their tent and made them go to a hotel where that baby got bites all over them. That baby's healthy on the street. Somebody said, Johnson, don't let a Johnson sleep on the street. We don't. I think that was you Del, but it stuck with me. So that's why when I go to the Walgreen's, I buy the 97 cent out Allegra and give it to the babies or give it to families on the street. The problem is we all want to see, we don't want to see it, but how many of us are not are seeing it and don't want to see it, but don't move our self to act. Have you bought any hydrogen peroxide for anybody that's got a wound on their leg as you walked by last night? Come on people. It ain't about money and it's not about the first friendship. First friendships has promised with the all do and the how have this thing problems.

Ralph Payton: The next item is a for the board to discuss the upcoming a LHCB board retreat. So a couple of things. We have a draft agenda that we want to look at now. We have some possible dates that we want to lock down now, and we have a decision that we need to make on the facilitator for the retreat.

Sophia Isom: I will make myself available and any of the dates, barring anything that comes up between now and then.

Ralph Payton: So are we okay with like tentatively right now the December's LHCB meeting LHCB meeting. We'll extend an hour from 10 to one. Um, you know, once we confirm everything else, but that seems to be okay with everybody. Correct?

Del Seymour: I can't make no, I'm in court all month of December. Oh, December, January, January. Hopefully I'll be out by then. Oh, it seems like the majority of folks are able to make these other ones can. We've been putting this off for how long I, I agree with you. Um, but I mean, you know, if you can make it, we, we can always coordinate later. You're not gonna sit down and have own sure. I'd like you to be there though. Okay. So let's, let's find a date. So we're back to November. I think it was the 13th that only right now, only Brenda would be unavailable for that one, but everybody else would be available for that comment in the morning. Uh, yeah, I could do that. Yeah. So we're also looking at the 13th in the morning or the eighth in the afternoon. Everybody can do the eighth from one to four, except for Brenda

Ralph Payton: . For right now, we have two options. HomeBase has agreed to be a facilitator for the event. They'll facilitate or we can, we can see if we can recruit to one of our previous board chairs. Laura Guzman to be a facilitator? And either, as I said, we have one single day now. I know we have two possible facilitators. He's offered it and see who takes it or come up with a second date. So let's, um, so let's see who we want to offer it to first. So is our preference for Laura or for Homebase?

Kelley Cutler: my preference would be Laura I don't know if others have the preference here. I'm flexible.

Sophia Isom: I'm, I mean I like Laura, but if she's not available, I'm flexible. Okay. Yeah, same.

Del Seymour: So maybe we can refer Laura and Home base would be the backup. Yes. So Charles, you can do the outreach to Laura. And Charles, you and I have talked about having someone from the city attorney's office there so we can refer to them when we have to see about our policy and what we, who we are and all of that.

Charles Minor Yes, I would definitely send them. Okay. Is already confirmed that they know I wanted to have the date before I went ahead, but definitely we can do that. Make sure that that's on the agenda.

Ralph Payton: You know, we can go through the effort now of trying to lock down a second date, split this up into two or we can go forward with the retreat as see how far we get down in the agenda for that day. And any remaining items we can look to schedule a follow up.

Erik Brown: So I would say you prioritize what's on this agenda, see what we accomplish.

Ralph Payton: What things do you think should be a priority?

Erik Brown: I think the mission, bylaws, and board committees. .

Ralph Payton: Also the NOFA since that is the main reason for us being here.

Del Seymour: I think the role scope of the local homeless coordinating board is very important, especially with this proposed a HSA commissioned being discussed in other rooms in this building. It is important that we, we get some understanding on this.

Ralph Payton: Which is why it's right at the top there of the agenda and I think it should stay there. We're looking at the role scope including mission bylaws. We have the background and process for the NOFA and then we're looking at the committee structure and purpose.

Ralph Payton: And then, you know, we'll see if we can get into the roles and responsibilities of the shelter, grievance advisory in the shelter monitoring committees. And then we can look at next steps, annual objectives and long range objectives, which sounds like a retreat in and of itself. Any edits or suggestions or are we okay with that?

Del Seymour: I would like to also bring a more report of where we are on our seats. You know, some of us are sitting here expire, but we need to know where we are.

Ralph Payton: I think that will be covered in the, when we're looking at the committee structure and purpose, you know, we're looking at, you know, the board committees, we're looking at boarding and committee chairs.

Erick Brown: Has there been a reason why there has been such a lag with board supervisors and those who make these appointments and officiate over these things?

Charles Minor: Do I know the reason for that?

Ralph Payton: That is something that we can work on prior to the retreat. Do we have any public comments about their trees?

Martha Bridegam: I've been participating in the coalition on homelessness human rights work group. I just want to point out you have a number of structure issues and it's wonderful that you're going to do the retreat and you're going to really talk about the structure and some of the things that need updating. I also want to point out that the bylaws have not been brought into consistency with the 2016 statute.. You're going to want to look at board membership committee structure you've looked at. I'd also really urge you to look at transparency. As you know, I've been chivvying about transparency all year. For example, um, I'm really glad that we're going to have full minutes apparently for the August 20th meeting, but apparently those have still not been provided to the board, so I assume those will be provided to the board. We have a problem of governance by lists serve a lot of material that's really informative, goes out to people who agree to be on a listserv, who actually asked to receive documents, but then someone who's following one particular issue doesn't see the history of that issue on the

listserv. When they develop an interest and become interested in working on it going forward. That's a huge issue. And I really want to urge you to place the listserv message archive in a public website so that people can go back and read through the history of issues. Also, you know, just to notice, I think you already have that the cycle is starting over for community, for continuum of care, grant review and selection. And this year I really hope that on the finance committee meetings, a February and March will be much more widely publicized, inclusive community processes, at just there's such a great opportunity for a fresh start that maybe can start this meeting in this retreat. Thank you.

Del Seymour: And just to add that this, this retreat is actually a special meeting of the local homeless coordinating board is 100% open to the public. So it's not like the typical retreat where we go and close the doors dumping. It's a public meeting for everyone to come to.

Erik Brown: To that point, I don't think three hours will accomplish if we're open to the public. And I'm not saying we should not be, but I don't know, see that we will accomplish a lot in three hours. So I need that to be a consideration. I made it public and there it is.

Ralph Payton: So this is relation to the Healthy Streets Operation Center. We have our, there'll be joining us at our November meeting for their quarterly meeting. So we wanted to discuss and create a list of questions to submit to HSOC directors in preparation for that meeting. I know we've, we've have a list of questions that we've already submitted, through Jeff. Uh, do we have any other questions that we want submitted?

Kelley Cutler: So have other seen this? It is the list of questions that the coalition has put together and presented to Jeff.

Charles Minor: So the last meeting, Jeff requested that Kelley forward questions that she had formulated for the November 20th meeting. So in addition to those questions, whether there were others from the Board? With the mindset that more detailed questions might require some, , gathering of data or involves some data requests would need to be made to department heads in preparation for that meeting. So that was the intent, was to get any more of those more detailed, questions, not necessarily the ones that you might have during the course of the meeting, but those that will require some form of, of gathering of information or data from department heads.

Del Seymour: Was your questions include the a bag and tag questions for DPW?

Kelley Cutler: Yes, there was some on there and, and frankly having to kind of reword it so that certain departments will actually answer the questions instead of going around them and provide actual data will be really helpful.

Del Seymour: There were several questions came up in a meeting that the police Chief Scott said he would answer himself and Mr. Nuru would answer certain questions about the bag and tag. So this probably be specifically who would direct your questions to cause otherwise we was away. You weren't talking to me.

Brenda Jewett: I have a question actually about conservatorship. I saw yesterday in an article that a mayor Breed took exception, some of the data that's been published about the number of people who were recommended who are actually going into conservatorship. So I'd be really interested in that mental health care component and I can forward a question and you guys can see if it passes muster. But it's, it's about the conflict on some of the data.

Ralph Payton: Any other questions? Comments from the boards around the HSOC questions?

Erik Brown: So we've extended the HSOC committee to participate on the 20<sup>th</sup>? Are we going to,?

Charles Minor: I don't understand your question. Could you repeat it? Are the same folks who were at the last meeting? Yes, that's correct. They've agreed to attend; this is just more in preparation, so that we could have more detailed responses for them if you had any such questions also, which was attached was the proposed agenda

Del Seymour: So all requests for an HSOC, were going to the director, is that right?

Charles Minor: It's correct. But also just part a more detailed briefing by those department heads is just the ability to bring as many questions you know, beforehand and as possible if you wanted, you know, responses that required some data or something like that attached to them.

Brenda Jewett: So can I just forward my question to Charles and Del or, and Charles maybe copy or me?

Andrea Evans: Just have a quick question on the draft agenda. The statement of rules and policy change report, what exactly is meant by that? And would it include a discussion about, because he would call it just governance of HSOC and with such a different model, the command incident command center model that you're using actually who is the proper oversight body as it stands right now for HSOC. I don't know if that's encompassed within policy change or statement of rules, but that's what I'd like to try to understand a little bit better up to now.

Del Seymour: I don't think anything was ever answered that well.

Andrea Evans: Someone that makes the decisions when you all get together all the time, someone says this is what's going to happen. And everybody says, okay or not. But if it's not in practice, maybe not in writing, but in practice there's, there's something decision making that's happening. So I'm just curious to get to a better understanding on that.

Jeff Kositsky: Anybody who's interested can go onto the FEMA website and look up incident command systems, which is essentially how HSOC is governed in the same way that FEMA manages or our department of emergency management manages a, a natural disaster for example. So there is no, one individual in charge. There's an incident command structure that's set up, and the three main departments with oversight and assistance from the department of emergency management. So it's really Public Works, HSH and the Police, have three kind of lead people who are, who are, there making decisions. So that is how it is set up and if folks are curious as to how that works and how can there not be a single person in charge or et cetera. It's suggested you take a look at the FEMA website, which lays out how, incident command systems are, are set up.

Del Seymour: I've looked at that and I guess my question would be, I mean for you or someone, is this an incident? Is our street intervention situation, at incident, cause I know when you're going to insert word. I'm retired fire. I know that becomes a whole different thing. So are we, are we in that mode?

Ralph Payton: So your question is, is this an appropriate structure for us to adopt given the homelessness issues that they're addressing?

Del Seymour: Right. Would be to, are we in that incident mode? And if we are, then does this structure apply? So I guess that would be a question.

Charles Minor: And then just to address, Brenda's comment. So what I would like is for you to be able to, have a firm question that we could have now so that I can have it and draft it to be included. I think what we're really trying to do is have the structure where we have as many of the questions to kind of lead the agenda, as possible. I think that'll help with the general structure of the meeting. So that we're allowed, we're allowing department heads to have responses to the specific questions that we have to narrow the meeting down a little bit and to help it run smoother. So I think that was really the intent of really wanting to get as many of these questions from you, um, and drafted before to him.

Andrea Evans: I just have a follow up to that. If the three leads are DPW, HSH and SFPD and I'm, I'd just be curious to understand that better DPH is role, um, because

Jeff Kositsky: I'm sorry, I forgot to mention DPH. I apologize. DEM although they don't, they serve in an advisory role and an administrative role helping, you know, coordinate and facilitate meetings, but they're not making decisions.

Del Seymour: They budgeted though, is that correct or not?

Jeff Kositsky: They have like one staff person in their budget to help coordinate meetings. But again, there they're not the incident commander. They're a single essentially helping, um, herd the cats, so to speak.

Kelley Cutler: I was curious to see that, that HSOC was listed as the strategy COC implemented to prevent the criminalization of homelessness. I'm curious about some of the data that can back that up because I, that's just different than what I'm seeing. And also the, the numbers that are being presented by SFPD are, complete. There's more to it. I think it should be with every meeting with HSOC is regarding the criminalization of homelessness because there's a lot of ways that community members are seeing it increasing the criminalization of homelessness cause he has comments from the word Oh and my name is spelled K. E. L. L. E. Y.

Jeff Kositsky: I would just suggest we take that off the agenda and just say that it's that LHCP drafted questions too. Yeah.

Brian Edwards: A again coalition on homelessness. There's so many questions about HSOC starting with how many agencies? The control report says 17. Mary Ellen Carol said 14. Like it's just a list of question after question after question after question that the last a shit show of meeting at Koret, we had a department head that boldfaced lied and said that there had never been a claim against his department. That would be Mohammed Nuru, a quick sunshine report or a request of the city attorney's office came up with 10 in the last year. So we need to really be hard with these questions because it's beginning to feel like it's a, there's a phrase, pardon my French, a piss take and it's, if that's what they're doing, that's what a HSOC is doing. I work at DPH funded event every Thursday and it's a great event and it's, it's, it is true harm reduction. Meeting people where they are at and if they want counseling, they get it. If we can hook them up with a service, they get it and if they just want a slice of pizza, they get it. And twice in a row the police have tried to shut it down. The last time it actually looks like it was HSOC that tried to shut it down because no one recognized the eight or nine police officers that showed up to sweep Willow an hour beforehand. And this is an event that had an agreement with commander Lazar that it would not be touched. Willow would not be touched for 24 hours before that event started. So it's, it's an absolute piss tock take that HSOC is giving you guys, so when you ask the questions and they don't give the answers, then that's the time where there needs to be political capital. You guys need to send letters aren't just endorsements, letters aren't demanding. The mayor do something and use her political capital to get answers and make changes. I am so sick and tired of watching HSOC just it's the people that, that Kelley and I and Miguel and my other comrades at Co it's the people that we see every day and they always have more and more and more and more encounters with police and it's just, Oh, they told us to give up the tent or go to jail. How is that policy? How is that policy? Sorry for getting angry but, but you know, thank you. It's an anger making system. You, bye. Any other public comments?

Sam Dennison: I live at the corner of Turk and Hyde and I would like to just follow up with I'd really like to know what the public accountability is for HSOC and what the um, philosophical framework if you will for the addressing the situation on the street. Two things that I've seen regularly is our we have outreach workers on the corner of Turk and Hyde who are regularly threatened with loitering tickets

and sit lie tickets as they're sitting and talking with people. We've also seen the harm reduction Ka group be moved on and forced to move from one place to another. Now they're finally up at Willow. Now I hear they're being moved away from there. It's like we need to know where the accountability is for these actions and the degree to which aggressiveness is a part of the philosophy on Turk and Hyde, especially in front of where I live. Um, four times in the last week, firehoses had been brought out to sweep people off the streets. In theory they come along and say it's time to move along, but if somebody hasn't moved their goods fast enough, they are swept down the street by a fire hose. I think you know what that image means to most of us who have been around for a while. This notion of aggressiveness and accountability really has to come to the surface because we know that that aggressiveness leaves in its wake, increased violence. People who are trying to recover from that experience, they push and shove each other. They're trying to find a place for themselves. And we also see huge increases in drug use and chaotic behavior often leading to overdose. So these aggressive mechanisms that seem to be under the lead of HSOC with no public accountability are causing more damage than they would otherwise. And I would really like to see this board call to account those mechanisms that put into play these aggressive disruption techniques because they are clearly, clearly costing people their sanity and their lives.

Charles Minor: Brenda mentioned the conservatorship issue, I just wanted more clear language around that.

Brenda Jewett: So as I said, I asked if I could do, would be to write you and either Dell or Ralph include them on the question. I'll get it to you in the next 24 hours. A couple of questions, but it'll be well in advance of the November 20th date, like at least a month and a half

Jeff Kositsky: according to your own sort of decision at the last meeting that we, and, and based on the request from members of the community, we determined that things like this were going to be voted on in, in public in terms of an agenda. So you all actually need to vote to set the agenda. Also just want to add, if you want to discuss conservatorship, I would actually suggest, that we invite the office of conservatorship to come and speak to this group apart from HSOC. It really is one thing has nothing to do with the other.

Brenda Jewett: Sure. I just want some more clarity around that. It says, I said, there's been a lot of disinformation or misinformation, and if it's not an HSOC per view, then I'm happy just to have it addressed.

Ralph Payton: So I think that's a good idea. If we can have that, um, as an agenda item, a Charles for one of our upcoming LHCB meetings to have the conservatorship office or the office of conservatorship, you know, present to the board. That'll be fantastic.

Erick Brown: We were too early to be voting. So at this point, I think it's a little premature, just one man thoughts.

Ralph Payton: And thank you for that, Eric. So what we can do is, again, you know, we can have a motion and a, we can vote yay or nay for that motion and we'll see what, so what are you saying the option would be?

Del Seymour: So we would vote on this at the, at the November meeting and we possibly would have this retreat three or four days later. Right?

Ralph Payton: So is that enough headway to give the various departments, enough prep time?

Del Seymour: Yeah, that wouldn't be fair. I don't think they would need more time.

Erick Brown: Are we asking new questions? I'm looking at things that I think we're kind of either pushed back or not answered when we met the last time. But you know, Eric, the citizen says I wouldn't come back again after the last meeting. So that's why I asked if everybody who had been invited had said they were coming back. Okay. So let's, let's be very clear about what we're asking and what we expect to get out of this meeting.

Del Seymour: Jeff has answered some of these questions already, right? Don't you have 27 questions or something you've answered.

Jeff Kositsky: That was last time. Kelly has new questions. Okay. I would suggest you spend a lot of time talking about, you know, what we're going to talk about. I do think that the departments need, an opportunity to prepare for this. I think Kelley and others brought up really good points about data, that we need to have. That data does take time, to collect. All the departments involved in HSOC do a lot of other things besides HSOC. So I think it would be appropriate for the board to set an agenda, give us an opportunity and there'll be other meetings. So we're already a very full agenda with eight items. Item number four itself, I believe has over a dozen, questions that will need to be answered. So, I think everything that, from what I heard from the public under policy change, I don't know if it's policy change, but I think questions came up around just like, what's the policy, what's the overall philosophy and framework., we could cover under number two, I think some people brought up important questions that should get addressed.

Del Seymour: And number seven, the DEA policy changes. It's not going to be relevant because you've got, there's a change of office in a few weeks and I think there's going to be a major policy change with their change of office.

Jeff Kositsky: I wasn't exactly sure what a DA policy changes. Uh, we were talking about it came up at some previous meeting.

Charles Minor: I believe it was a line of question that Andrea had, and it was around misdemeanors or am I mistaken?

Jeff Kositsky: I mean I think it's still worth bringing up. I think, you know, DA's office is quite big and of course there's going to be a change, in leadership and then in election. But you know, things are how they are right now and I imagine they'll stay that way for some time

Ralph Payton: ``so I suggest that we move forward with a motion to approve. If it's not passed, you know, then we can have further discussions after that. So with these be agenda items that we would have to have a public comments period after each one of these items or will we hold just one since this is a special meeting where we all just one public comment?

Jeff Kositsky: that's a good question, I believe, since these are not action items, they're just reports essentially that you can hold public comment to the end.

Kelley Cutler: This time there really needs to be more time for public comment because that was not fair to be having folks there the whole time and then at the end. And I think that that escalated some of the tension that was in the room where it was, they were only given one minute. They should be given more time than that.

Ralph Payton: I like the idea of public comment after each agenda item because there's so much to cover and you know, just have comments on each specific item.

Jeff Kositsky Can we look into extending the meeting another hour?

Ralph Payton: Sure. We can.

Jeff Kositsky: I just want to be honest. Like I, I will certainly stay for the entire meeting, but it, there's no guarantee that, you know, every department in every department will be there. I don't think every department head will stay for the entire, meeting. But I'll make sure at least somebody from the departments that are report back what was heard

Kelley Cutler: I think it's an important meeting and that we need more time to be digging into it further.

Andrea Evans: I just have a question if we're really kind of focusing in on time and what we have available, I mean there's, the agenda as it's written right now is pretty vague and so I think, let's try to crystallize exactly what it is we're asking for and see if we can't narrow the scope. I mean, I still do not understand what statement of rules or the policies report. It seems like the data report is probably encompassed within for the questions that Kelley is already asking. So, maybe we can prioritize some of these items. So that we ensure, cause I do think it would be a shame if we extend the meeting. A lot of the people leave and then folks are giving public comment essentially just to us and not to the department head. So I think it's, we would be better served to prioritize what it is we're seeking for this meeting. We can, we're having them quarterly so we don't have to get every single thing out at this

meeting and let people, let the community have an opportunity to comment on those items and then hold the rest for the next meeting would be my suggestion.

Jeff Kositsky: I suddenly remembered what all of these mean. If you think about, just a quick overview of what happened at your last meeting, and why this is the way that it was. So the number one was the request from all of you and was repeated by the community members. What are sort of, what are the, I think Sam kind of brought it up. Like what are the rules of, you know, how HSOC work, what's the philosophy? It operates under a, that would be, , a review of the charter, um, which is kind of the draft charter of HSOC. And then there were some questions that came up, which, you know, have there been policy changes made? You can probably roll the da one into that. Like what policy changes have happened cause a lot of people have questions. Like, I heard this new policy happened, I heard this new policy happened. So kind of review. I would maybe just give some guidance as to how you might want to reframe this, which is a review of the HSOC charter. Review of any HSOC, a recent policy changes that have occurred., the data report I believe, Kelley was referring to is not embedded in her questions. It's, there's a regular report that the controller's putting together, on HSOC. So we would have them present, number four would be, , the questions that Kelley has drafted and we would put together a presentation on that. Five, I think Dell and other people's requests for wanting more involvement in, how HSOC is, operates, what can they attend, the meetings, et cetera. Number six, number five, and, and six is, um, HSH role in policy and encampments. I'm not clear on whether this was all encampments or larger encampments. And then it said seven, we could probably roll up into two, but those were the, those were the, the issues that we were prepared to respond to.

Del Seymour: So I suggested the general public and the providers and the other advocacy groups. If you're going to come and make comment, these folks try to have a name, a date and a place because they hear like, well, you know, when did it happen? Who did it happen with? So try to come up with some names or maybe officers or DPW workers that you think are violating the policy or, or doing a good job. You know, when we're not having actual facts that we can give these people. It happened on this day where they took this guy's bag and it was two o'clock in the afternoon and DPW worker Jones put the bag in the thing and that way they can't get out of it. You know, that they were trying to jam him up. But when I go to him and he says, well, they'll give me a time, give me a name, give me a date. And as well, someone told me it happened last week. That's not good enough for them and that's the way they can get out of it. So let's try to come up with some dates and names. Some facts.

Andrea Evans: The way you recapped it. I think six and seven potentially fall under number two. Recent HSOC changes. Then we'd have the philosophy charter, recent policy changes the data report from the controller's office and then these particular questions not should give enough time for public comment.

Jeff Kositsky: Hopefully that's like half hour. We could roll the question about, the governance and your participation into number four. Just the LHCBC questions about it just as part of the list of questions that Kelley has put together.

Ralph Payton: So at this point, what are you recommending for the first agenda item? Still statement of rules, review of draft charter, philosophy. So then we have draft charter, then we have a number two would be the policy change report. And then we're looking at the data report. Then we have the controllers report for the data. I would call that the controlling controllers report. And then we're looking at the questions from the board and to and we're possibly adding number five LHC's role in with number four.

Del Seymour: I was just wondering, Kelley and the coalition, how many questions are you going to present?

Kelley Cutler: I would love to have all 15 of them answered that added hour.

Ralph Payton: So we're looking at number one, draft charter, number two, policy change, including DSH. Number three controller's report number four, the questions and the number five, the LHC roll with HSOC. And then we moved down to public comment.

Kelley Cutler: And is that one going to be different this time? Last time it seemed like the response was, oh we're good, we'll do a quarterly report. But other than that we're all good and that's really not we're asking for. So if we have an as an actual agenda item, is there going to be more?

Jeff Kositsky: That's a good point. You brought it up last time and you got a response. If you bring it up again, I don't know that you're going to get a different response, but try it. I mean some of the questions are repeated as well.

Ralph Payton: Do you want me to review it one more time? Draft charter number one. Number two, policy change that includes the DSH number three controllers report number four, the questions. Number five, LHC roll with HSOC. And then public comment.

Del Seymour: So did you have what w what about the, the intensity of, of this agenda? I mean, you know, these folks, you, you talk to them every day. Do think that's welcoming, you know, and want to, uh, keep it real.

Jeff Kositsky: I mean, in all these, well, first of all, I don't talk to them every day, um, maybe every couple times a month. It's, this is our job to, come to these meetings and respond to your questions. I think it's a lot to cover. I know, I think, uh, you all were very respectful to all the department heads. I think that's probably the main thing is that you can ask the hard questions in a, in a way that doesn't personalize them or you know, isn't disrespectful and be able to, to agree to disagree. I think this is fine and all this seems very important and critical to me. I think you might not get the answers that that you want. But I think I, I my, my job is to try to make sure that, um, all of my colleagues are, are giving honest answers. Again, you may not like them, but to make sure that they're honest, I will, you know,

not gonna get into it, you know, debate. But I will call out things that aren't factually accurate, as I, as I witness them but I think it's fine.

Jeff Kositsky: We might want to have another meeting in the future. That's just public comment, you know, that just allows people to hear from folks who are mentioned by some members of the public here today and just provide people and opportunities. So just a suggestion maybe for the future is consider or a much smaller agenda in the future with public comment going first. Cause I do agree it's good for folks to hear that. And, but I also know people's time is limited and I just don't think they're gonna stay for Three hours. Yeah.

Del Seymour: Because that would be like a town hall model?

Kelley Cutler: It's just public comment at the end and not after, which is for three hour meeting. It seems like a long time

Ralph Payton: It is a long time. Again, you know, I stated my preference would be to have public comment, you know, after each section. I know that elongates the meeting some more, but at least we'll have the comments sort of relevant to what was just presented.

Jeff Kositsky: no reason you can't do that. It's your meeting.

Del Seymour: I mean just for efficiency and time so everybody can be heard. I don't want to have to turn anyone away and people have an even I do it when I go to meetings. I'll come in on every item where I could've just commented on one on one item and covered all of my remarks one time. So we have it at the end of the meeting. I for efficiency, I think that might work out better. That way everybody would have a chance to say something. We don't have the turn no one away and you can come in now you don't think so.

Kelley Cutler: we did that last time and then it got to that point and they say, Oh well your time is shorter. And so I don't think that voice was being heard in the way that it should.

Ralph Payton: And representatives had started to leave about then as well. So I again, my preferences, you know, we can so we can combine some of them and you know, so what are we going to do? One or two minutes?.

Kelley Cutler: Two minutes.

Sophia Isom: Well I was not at the last meeting and so from what I'm hearing, it sounds like it may be beneficial to go one at a time to give everybody an opportunity, but that's, you know, just sitting, listening. That would be my recommendation, but I wasn't there.

Del Seymour: it was a time constraint. It was, we were probably faced again, I mean as it is what it is and these rooms were only have them for so many, so much time. We can't just stay there as long as we want. Like the board of supervisors.

Kelley Cutler: If this can't just be, keep getting put off, like it needs to be discussion. There needs to be public comment and dialogue about it because this is, there's a lot of stuff happening with HSOC and it keeps getting put off and that's not okay.

Del Seymour: Well we're not trying to put it out, but just being real is going to be a time.

Kelley Cutler: But the voice, but the voice of the community is not being appropriately inadequately heard.

Del Seymour: Well then we need to go to dress more hours for this room, which I don't know, but we're going to try to

Brenda Jewett: I believe that the community is probably gonna be pretty prepared for comments. I mean a lot of the communities here, a lot of the community has been able to give some feedback about the questioning. So, you know, I hope it's a little bit more concise, concise then it was last time. I sometimes ask the same authorities the same questions and they don't answer it and I don't know what the expectation is that they will, but I'm just saying if they're not answering it, that's, that's something that I'm prepared to have happen. And you know, then you have to really question what you're doing with having meetings that aren't answering questions that you continue to ask or that we continue to ask

Kelley Cutler: I think the board needs to take another step. And you know, we never did draft the letter. We never did send that we need to do something about it and not just let them get away with it. That's a, yeah, that's a different discussion.

Jeff Kositsky: One thing you might want to consider as pulling the controller's report off because it just adds another agenda item and another, you know, potentially hours' worth of comments. We can just provide that report to you since frankly Kelley, I don't think you'll you know necessarily have a lot of confidence in the data anyways. And a lot of it is embedded in your, a lot of what's in there are questions that you've asked, so and just saying to make a smaller agenda item and then, to make sure that there's time for all the public comment and focused on some of these issues. So it would be, you know, the charter policy changes, LHCBC questions and then governance you've got for agenda items with public comment after each. We should be able to get through that in three hours and give everybody a chance to comment on each agenda item. But a, and also for efficiency sake and also is tends to be the norm around public comment is that you all should hear all of the public comment and then listen to the questions and then you ask the questions back to the department heads. Not kind of have this, kind of ongoing nonstop dialogue, which is also not fair because somebody may have a

question and gets responded to and somebody else may not, where you all should be hearing the questions and then making your own constitutes the public comments officially is for you and then you, your to respond back to the department heads.

Ralph Payton: So do we want to be pulled the, the controller's report from this? Can we be reassured that we would, get a copy of that report prior to this meeting? If we can get it prior to, if we can get a prior, so that's on you, Charles. Get us their report. So the agenda, draft charter, policy change, LHCB questions and the LHCB role slash governance. And then public comment. Can I get a motion to approve?

So moved second.

All in favor? Yeah. Okay.

Any opposed? Abstentions?

Charles Minor: And just to clarify, the public comment was for two minutes, is that correct?

Ralph Payton: Yeah, two minutes each after each section. Let's move on to the, um, the next agenda item. The department of Homelessness and Supportive Housing.

Jeff Kositsky: With the department of homelessness and supportive housing. Just want to point out that Charles seems to help everybody else get their presentations ready, but it makes me do it myself. Not sure what that means. Couple of things before I go into my report. One is I wanted to let you all know that a HSH staff member of Max Ezekiel passed away, last week. He was a member of our human resources team and, although he'd only been with us for less than a year, he was a beloved member of our staff. People are very much, in mourning over this loss. but also want to thank this city's department of human resources for stepping up and kind of playing the HR role for our department right now, but wanting to inform, folks of that loss and, you know, which hit me and, and many of us very hard.

Del Seymour: I'm sorry to hear that

Jeff Kositsky: Thank you Del. I appreciate that. Also wanna thank uh, Larkin and other providers who learned about this and reached out, with lots of kindness and support. Um, also want to remind folks that, uh, PG&E. There has been issued a number of warnings regarding, , the weather, from Tuesday, I believe until the end of this week. I suggest you check the DEM website, if you're interested in more details, it's not likely, but there is a possibility of a power shutoff, in all our parts of San Francisco department of emergency management has been planning for this as has HSH, but it's unlikely, just something that could occur and wanting to make sure folks were, were aware. Quickly let's go through the reports. I know there's a bunch of folks who are waiting for their agenda items.

Coordinated we assessed almost 1600 clients in the system, in August, and I'll be presenting mostly August data for you. As far as Homeward Bound goes, the numbers for July and August helped 129 clients. So this is the same, same period through the end of August, 129 people reconnect, with family members. And I'll just, , remind my colleagues we're trying to get, all the from the same month. So I apologize. We'll do better next time, but this is July data as opposed to August. But you'll see I'm on 1100 outreach attempts, 771 successful, um, with 1300 referrals and 290 confirmed, uh, linkages to services.

Homeless outreach Team, adult shelter data we're still at about a 6% rate. And just want to be clear about the vacancy rate in the shelters. Cause I, Scott Walton and my colleagues remind me often that I use the wrong language. This data is actually people who did not show up for their reservations. It's not how many beds are vacant. Usually in most of the shelters, all the beds get filled, with the exception of the Providence shelter. Which I imagine is going to change when we replaced that shelter, with a 24, seven facility, that'll be you know, much more. I think, I think those beds will, will always be filled as well. But, this is really just the reservation uptake data, not the vacancy rate in the shelter.

As far as housing goes, I'm sorry, it should say housing and housing ladder. We've seen a total of 303 people exit homelessness. This is actually all exits. 172 into PSH, 112, problem solving exits, that not including Homeward bound. And then 19 people in the Moving on Initiative, primarily into the Bristol Hotel. Some program highlights, division circle. We opened up this 60 new navigation center beds. They were filled in about 10 days. Thank you again to Saint Vincent DePaul and the Hot Team for making that happen. It is both jarring and disappointing to me that despite the fact that we put 60 folks, , into beds in a very rapid amount of time most of them from the mission district didn't see a tremendous amount of change on the streets. So looking forward to the fact that we've got, you know, over 500 more beds in the pipeline.

We'll be opening up 20 additional beds at the Civic Center Nav Center. Somebody had already mentioned Jelani. We have got Embarcadero opening up hopefully before the end of the year and the new shelter down in the Bayview hopefully before the end of the fiscal year, which ends in June. Looking for other sites, hopefully too. But this falls in the category of First Friendship and things we've been trying to do for a really long time and not getting enough traction , is having an announcement for you seeing soon on the TAY navigation center site. I think we finally have, uh, found the appropriate site for that but it's taken a really long time as his First Friendship. Due to the hot weather we had on September 25th, the hot team, we activated and was kind of first level of our weather protocol in that hot team members were out, providing additional, we had more outreach workers out providing water, shelter placements and resources as needed. Also cooling centers were opened up as well. But didn't have many folks who were interested in moving along to those, but it's still possible to have more hot weather events. We can just assume that we have staff vacancies and folks should know that. In our budget, we received 26 new positions after the controller's department, issued a report saying that we were grossly understaffed and key areas and had been for three years. So we feel appreciative about the controller's report and the mayor and the board putting those into our budget position authority for

those. So there'll be continued opportunities to come in and work in the department. So please keep your eyes open for that.

Charles Minor: The next HSOC meeting is the department of public health in their main auditorium. I believe its room 300.

Jeff Kositsky: I just want to request, maybe we try to go 10:30 to one 1:30.

Del Seymour: Well, just one question about the report. If, if Bob doesn't show up for his bed and Sam gets his bed at three o'clock in the morning is a, it's a filled bed. So what, why do you still show that as vacant or do you?

Jeff Kositsky: that's why I had said I, it's a misstatement it's not vacant. It's, that's a report on the reservations that were not.... the number of people that did not come that night for their reservation, pretty much the entire system is always fully reserved. And then about the, depending on the night between three and 6% of the people don't show up and those beds are released throughout the day and they're always all filled up for one night stays. Except for the Providence shelter, which usually some vacant space available in it, not always but, but often. But the other shelters are tending to be full. So my apologies to all of you and my staff. We're using the wrong word. It's not vacancy, it's sort of reservation, acceptance or fulfillment.

Andrea Evans: I just have a quick question. I just want to clarify. Is the difference between the Homeward Bound numbers of one 129 and the problem solving number of one 112 so far, just that the problem solving or folks who were resolved here, San Francisco are bound?

Jeff Kositsky: Yes. Okay. For the most part, there may be some exceptions. We had one person who used ECS as problem solving staff actually, go back to their home in another country. But in general, it's people who are not participating in Homeward Bound and receiving one-time assistance for us that's um, leading them to exit homelessness. Usually it's, you know, a security deposit and help finding a place.

Kelley Cutler: I'm wondering if there's any updates regarding people living in their vehicles with a safe parking as well as the VRT team and what resources they're providing people and also concerns about where we're seeing in many different areas with new parking restrictions coming up. there's a big chunk in the mission where they're looking at changing the hours and then also the different park, which is the federal, have closed the parking lots at night, numerous parking lot as well as in the Bayview. There's a lot of folks living in vehicles getting targeted. And this is a population that the point homeless point in time count identified as increasing.

Jeff Kositsky: So as you know, the safe parking site will be opening up in the next month or so. SFMTA was using it as a parking lot for their bus drivers and they've just left the site. So we'll begin site work.

And soon after we'll start doing kind of outreach some of my colleagues at the coalition suggested we try to start earlier, which we will do at your suggestion. We are looking at a site in another district on the West side of the city. That will be a different model. It won't be available 24, seven, but a more kind of conventional safe parking model and the staff on the Hot Team or working with people in vehicles are still out doing that work. I mean, they've got flexible resources available for those folks.

I appreciate you telling me about the SFMTA. MTA generally has a group, generally they pass as a policy that they will not put up new, , and no overnight parking signs without, the board won't approve them without hearing from HSH first.

Kelley Cutler: what about all the other restrictions that they're putting in to accomplish the same obstacle?

Jeff Kositsky: Look and feel free to send me whatever you have. But we will look at that and I just do want to say that MTA has actually been really good about, not wanting to put up parking restrictions when there was that confusion that occurred. Previously that I found out about through a flyer put up by some organization called the coalition on homelessness, cause we didn't know. We immediately told them and they, it was just confusion and I've not revisited that and don't plan to revisit it.

So I have found that they do not want to, engage in enforcement issues and have been working with us. one aspect of, you know, HSOC that I think worked really well cause MTA is not a principal member but they are there a couple times a week that they've been, trying to be not punitive. And as you know, we're also going to be standing up that phone number around the same time that, the safe parking site opens up so that, and we'll start firing people that there'll be able to call a number. And if they need assistance or they think they're going to get towed or whatever and hot team members will be able to assist.

Kelley Cutler: What about when after they get towed. Cause currently the coalition receives those calls on a regular basis.

Jeff Kositsky: Yes. Yeah. And you know, you all know how to reach me if you need to. We've helped own a number of occasions with people who've been, whose homes have been told that we've been able to help them get, get them back. So pretty happy with the partnership with MTA and their, and their board. And I think if set good and fair policies and are mindful of not wanting to restrict parking for people who don't have anywhere else to go. So that's been generally been pretty, pretty positive. But happy to look at the other information.

Kelley Cutler: I will send you some additional information.

Public Comment:

Public Comment: I'm with Dolores Street, but this was more as a San Francisco native. So you did mention that Providence is going to become a 24 hour shelter. Is that going to be navigation or 311, one beds?

Jeff Kositsky: I tend to not to get triggered by those differences, navigation center beds or shelter beds. The question is really how are people going to access those beds? So right now I believe there's 110 or 120 beds that are currently access through the three one, one system to use Providence. Those beds will continue and then the remaining beds will go through a hot team or community outreach workers.

Public Comment: I'm not sure if it has changed clients with a changes profile. Do they have access to the navigation center beds?

Jeff Kositsky: Yes that is correct:

This is a presentation from a HSH is family advisory committee.

Natasha Dudley: I'm with the family advisory council. I just wanted to bring up today that systemically it's as far as the shelter system, it's largely in part of case management, the proper training, humility training, diversity, more trauma-informed type of training. I would like to propose that that be brought into consideration when it comes to like improving the system, as well as the environment.

We all know that there's a lot of talk about first friendship and other drop-ins. I feel like if we can just get a hold of this staff as well as management. I mean cause it all starts from management, the energy, how everything just boils down and how it's, basically interpreted and how things should be done. I believe that also when it comes to the life cycle of the homeless person, it's a lot longer than the actual lifespan or the attrition rate of the case manager.

So there needs to be a system put in place, maybe a database when it comes to, um, resources, referrals, things like that. Something that can kind of go along with the lifecycle of the homeless parent or person so that they don't feel lost in the system. Cause that is one of the questions or fears that people have is that they're lost in the system. They don't know next steps. As soon as they get a case manager, they're not sure what to expect from them. So I believe to raise questions around what's to be expected, job descriptions, things like that. Some case managers kind of don't even really know their own job description. They know it in a bite size manner, but they don't really know the detail of it. I believe that the exit plan is something that should be started as soon as you have that first encounter with the case manager, not like two weeks before you're put out.

Also in addition to that, I don't have really that much to say, but I do appreciate you for listening. There are concerns about safe places, other drop-ins, emergencies, emergency shelters for clients to go to. We would like to propose that maybe we can consider that a safe place where kids can go families other than, for example, a women's place. In addition to that, there's a shuttle, a system that will pick you up

in first friendship in the morning and take you there. It's not the safest place. Um, but again, this is not about any particular shelter. It's an issue. But other than that, I mean, that's pretty much all I have to say.

Del Seymour: You know, you brought up a good word that case management and probably I'll just leave from ourselves. Most of the complaints I hear from people when I'm in the streets is case management and, and the, the lack of a standard case manager. And I was wondering does the department have, will the department ever consider setting the standards for case management of our facilities?

Natasha Dudley: Definitely. And that's, we're kinda in the talks about that right now. Just trying to formulate what that looks like. I feel like we need to get with the management of case managers do an all shelter meeting to kind of be on the same page of what to expect accountability and not just for the case management, but also for families. We need to know what we can expect so that we can hold ourselves accountable also just by going by the resources that are given to us.

Del Seymour: Is there anyone at HSH test a pro on case management. I mean that that has a long background in case management that could kind of run this. Maybe that you?

Natasha Dudley: I would have to do my research. I mean I do have personal experience, it's not long term, but [definitely good at attention to detail and I've had my own experiences and I can see where there's issues that need to be improved.

Ralph Payton: Board member announcements and scheduling of November's agenda. I think one thing that we want to add was Brenda's suggestion of having a presentation from the conservatorship office. Charles, you already have that marked right? So, I'm not sure if this will be for November's, you know, a LHC meeting, but you know, one of the, the upcoming months, if we could arrange for that.

Andrea Evans: Not necessarily for November, but I feel like we've heard the department of real estate come up a lot in connection with how they are going about trying to identify sites for shelters, not just the family shelter but in general. I don't know if it's someone from that shop or someone else who's involved more directly in the process that could maybe walk us through the criteria that they're using, sites that they've looked at and rejected sites that are still on the table so that we get a better sense of what, what's coming up.

Jeff Kositsky: So that's, I don't want to pick on the department of real estate. Instead I will pick on Emily Cohen in the Mayor's office or Nicole Lindler, from the Mayor's Office cause they actually are leading the kind of shelter search with a team of, from many departments. So maybe we can get one of them to come and share that cause. It's kinda like the HSOC for funding new shelters cause there's five departments at the table.

Ralph Payton: That'd be good to have an update around that. Any other suggestions for possible agenda items?

Brian Edwards: I do want to say, first of all, thank you board members for all your great questions today. Everyone in this room is pretty much on the same side and sometimes friends disagree, but when it comes to HSOC, they really aren't our friend. And I would like to suggest that you guys start considering using the power of the letter. The city really does need someone, whether it be a supervisor or whether it be the mayor to start exercising political capital to get shit done. You know, Mayor Breed, announced back in October last year, the additional shelter beds and I'm sure that's made Jeff's life very difficult. Trying to secure those sites and find, find that space. But that's what it took was her political capital to set a date. And you could do the same thing with First Friendship. You could do the same thing with HSOC. People tell you all the time that your power is limited, but you can write some letters and you can demand some answers and then you can go to the media and when you don't get those answers or you get the answer as best case scenario. But I would love to suggest to you guys that you start using the power of that letter to get stuff done because we're all friends in here. We're all advocates. We're all trying to do the same thing but HSOC and our friend. Thank you. Thank you.

Martha Bridegman: I am a human rights work group. And, I just wanted to use this little bit of extra time to remind the board as you're thinking about structure and about, a new continuum of care cycle that you have regulatory authority and authority over selection criteria for supportive housing as well as for the shelter system. And I really, really hope that this coming cycle you'll use your authority to look at getting eyes. I think I'm Mr. Seymour said a while ago getting, someone with lived experience on the priority panel and also, really looking at things like evictions and living conditions in supportive housing because we all say supportive housing is the answer, but it's not ideal and the board needs to exercise some oversight authority there too. I hope so. We'd really encourage you to do that. Thank you so much.

Public Comment: I just want to get, speak to the point that Kelley brought up on people living in their cars. Now I've been going on outreach a few times, talking to people, talking to families. I know families that well, this also includes first friendship that choose not to go into family shelter system because they have kids that are sick or for whatever reason they choose not to go into the family shelter system and live in their cars, but they're also getting pushed out of the mission area or the Bayview area, whatever area they're being pushed out in general. So we need, I mean this is not surprising news, but like we need some sort of, concrete support for these people so that the only thing that their experiences experiencing is not being pushed out from shelter systems or from areas or I spoke to a person just yesterday who have been living in their vehicle for four years moving around a certain area in the Mission that is now being restricted by the SFMTA.

And I went to the work group meeting and talking to the people, the residents and the business owners. It wasn't very encouraging. They're not considering these people as actual residents and neighbors in their area. And that just means that they lose their voice that they actually have as residents. And a lot

of these people have been living here forever. So that's very, not concrete, but just kind of speaking to the point that it's really important that we remember these people.

Miguel Canberra: So one thing I don't hear from you guys when you're talking about planning, you retreat next month and one of the ideas I don't see, I don't hear anything to say about the families exactly which has mentioned already families living in vehicles is more than 200 families in vehicles. So we need to do something, we need to put in an agenda too. I want to say and to about your group. I really like your group. This is a really great, but I would like to be in seen diversified. I would like to see one Latino so they can be more, more diversify and everybody be in there in the same packet. So apply for the seat then my recommendation.

Adjourned