

INSTRUCTIONS FOR PUBLIC COMMENT CALLERS

- 1) **DIAL** the Toll-Free Number listed for the meeting
(+1-408-418-9388-Access code: 146 154 4681).
- 2) Enter the **Access Code** then press '#’.
- 3) **Press # again** to join the meeting as a participant.
- 4) When you hear that **‘you are connected to the meeting as a participant’**:
 - Stop and **LISTEN**
 - Wait for Public Comment to be announced
(by Item # or for General Public Comment)
- 5) When the Clerk calls Public *9 for the speaker line.
- 6) When the system message says *you will be notified when the speaker is ready for your question.* - **WAIT for your turn to speak.**
- 7) When the system message says *‘your line is unmuted, please ask your question after the tone [BEEP]’* - **THIS IS YOUR OPPORTUNITY TO PROVIDE YOUR PUBLIC COMMENT after THE BEEP.**
(This is not a question-and-answer period, this is your time to provide a statement.)
- 8) You will have the **standard 2 minutes** to provide your comments.
- 9) Once your 2 minutes have ended, you will be moved out of the speaker line and back listening as a participant in the meeting.
- 10) Participants who wish to speak on other items on the Agenda or for other comment periods may stay on the meeting line and listen for the Clerk's next prompt.

We are working diligently to also provide interpretation services remotely. Please check back with us to get the latest updates on current available services. We appreciate your patience as we aim to resolve the numerous challenges during this health emergency