



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Monthly Report to the Local Homeless Coordinating Board

October 5, 2020

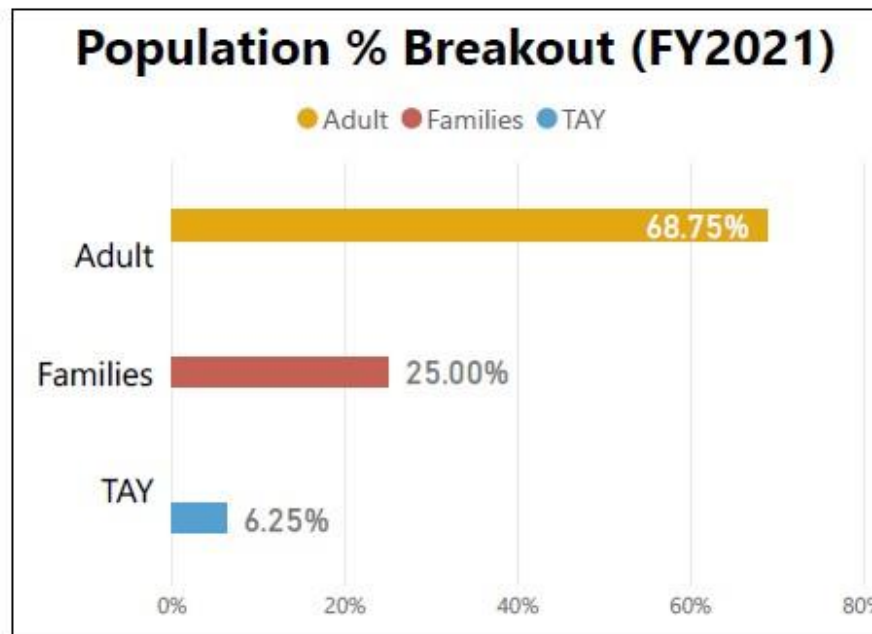
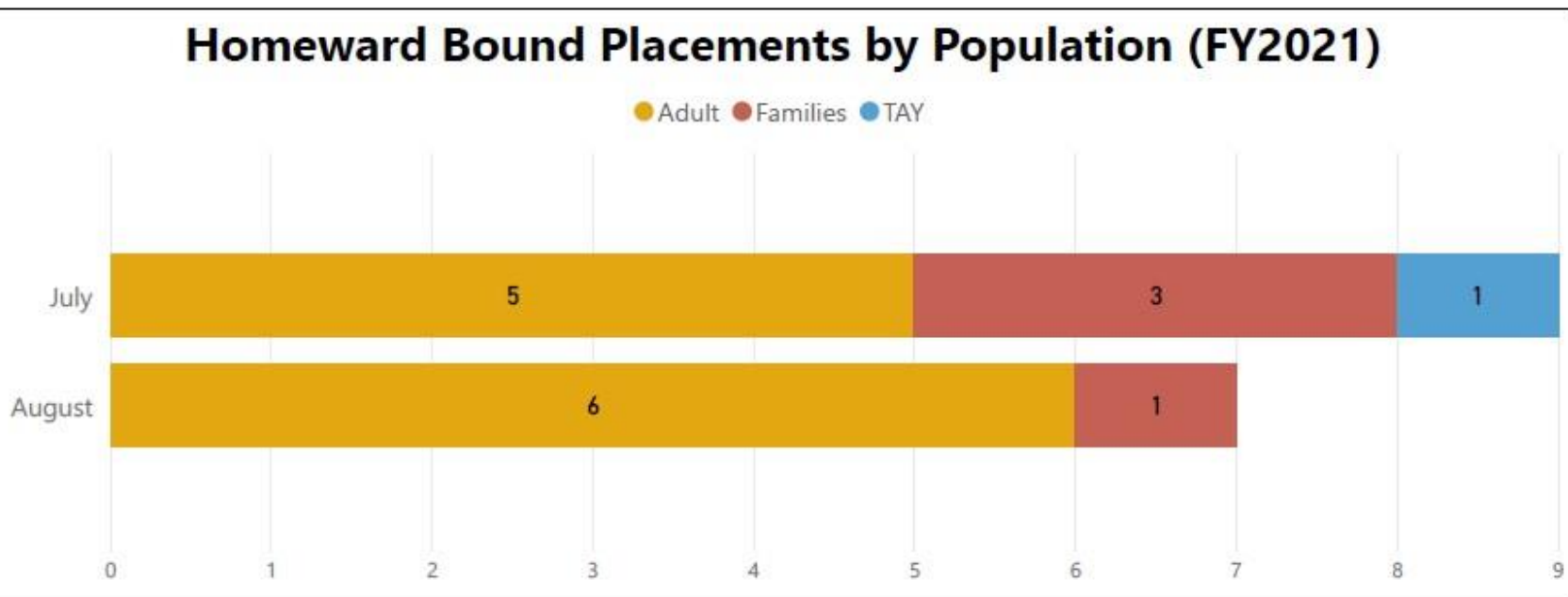
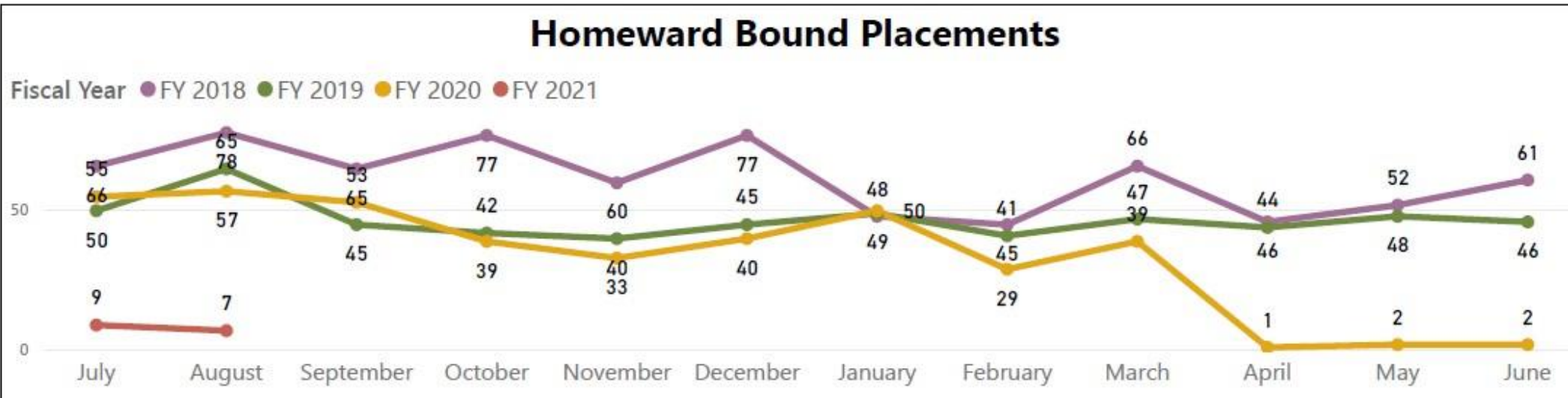


7
Latest Month Exits

16
FYTD Exits

112
Last FYTD Exits

400
Last Year Total





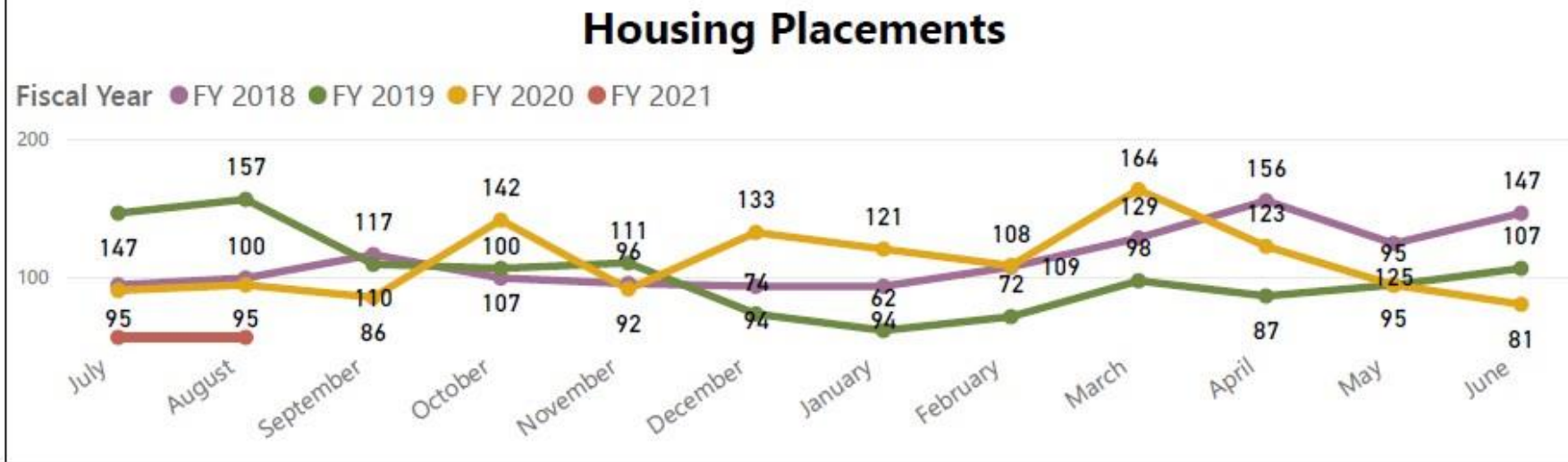
- Program Sub-Category
- Select all
 - PSH
 - Rent Subsidies
 - RRH

57
Latest Month Placements

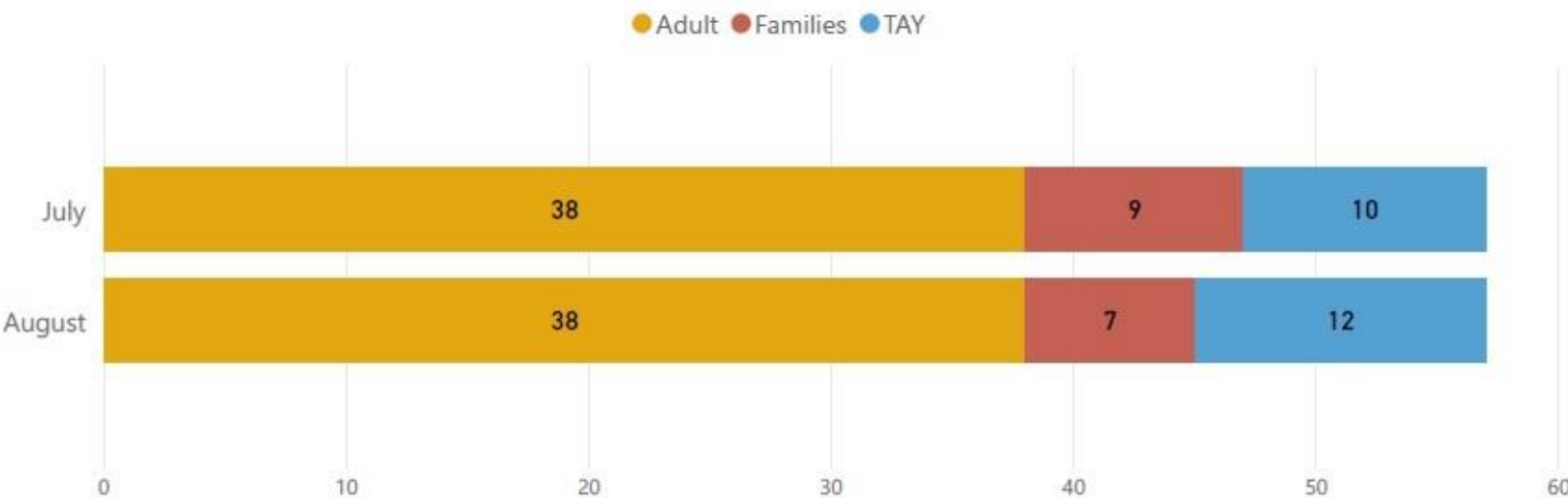
114
FYTD Placements

186
Last FYTD Placements

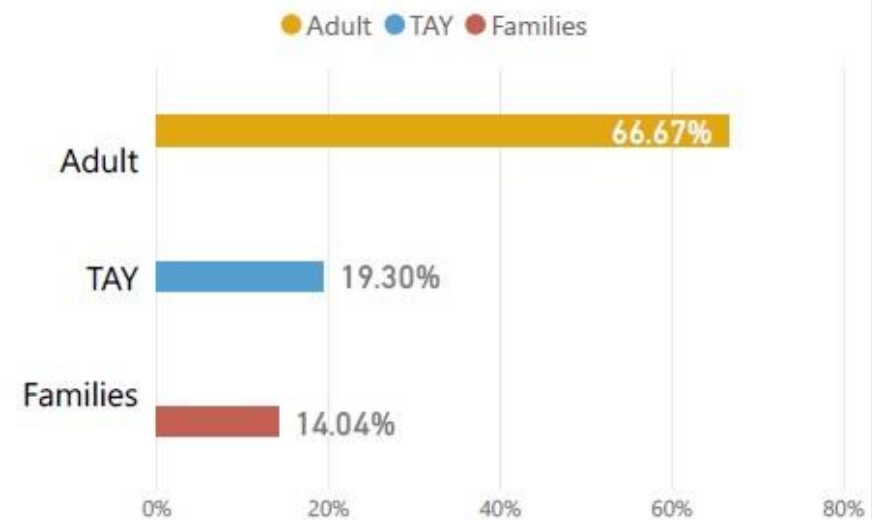
1,332
Last Year Total



Placements by Population (FY2021)



Population % Breakout (FY2021)





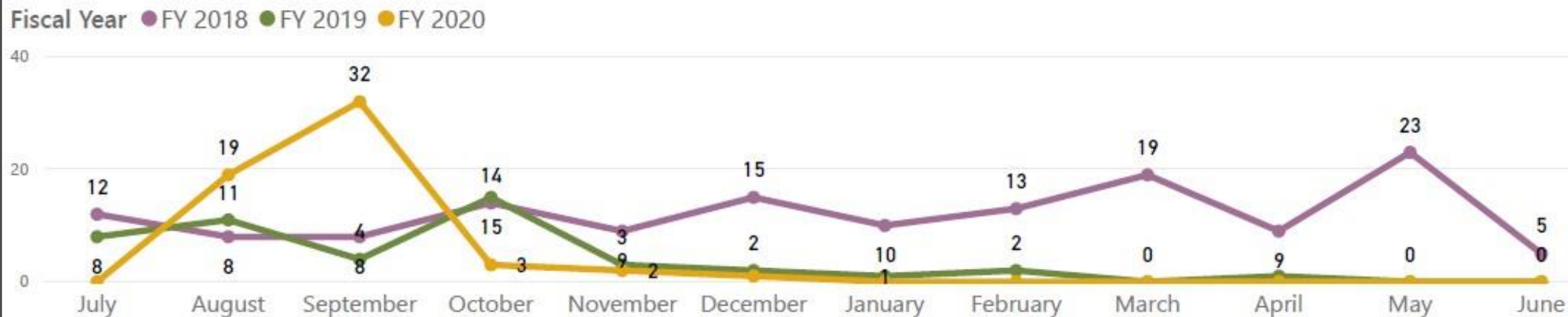
0
Latest Month Placements

0
FYTD Placements

19
Last FYTD Placements

57
Last Year Total

Housing Ladder Placements





Emergency Outreach Encounters

59,784

Total Encounters

89.8%

Success Rate

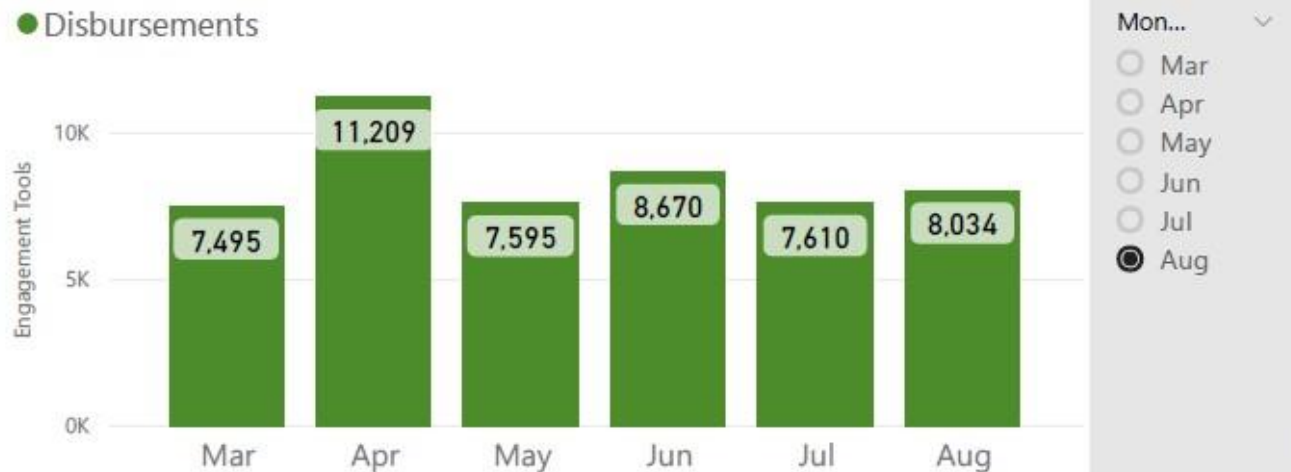


*This page summarizes SFHOT activities conducted under emergency outreach protocol, which may be activated due to disaster response, inclement weather or public health emergencies.

Engagement Tools Provided

50,613

Total Engagement Tools



Top Engagement Tools

Tool	Count	% of Total
Water(s)	3,565	46.98%
Face Masks	2,052	27.04%
Hand Sanitizer	1,554	20.48%
Referral to Medical Provider	418	5.51%

*List is not exhaustive; totals may not equal 100%.



563
Latest Month Assessments

1,172
FYTD Assessments

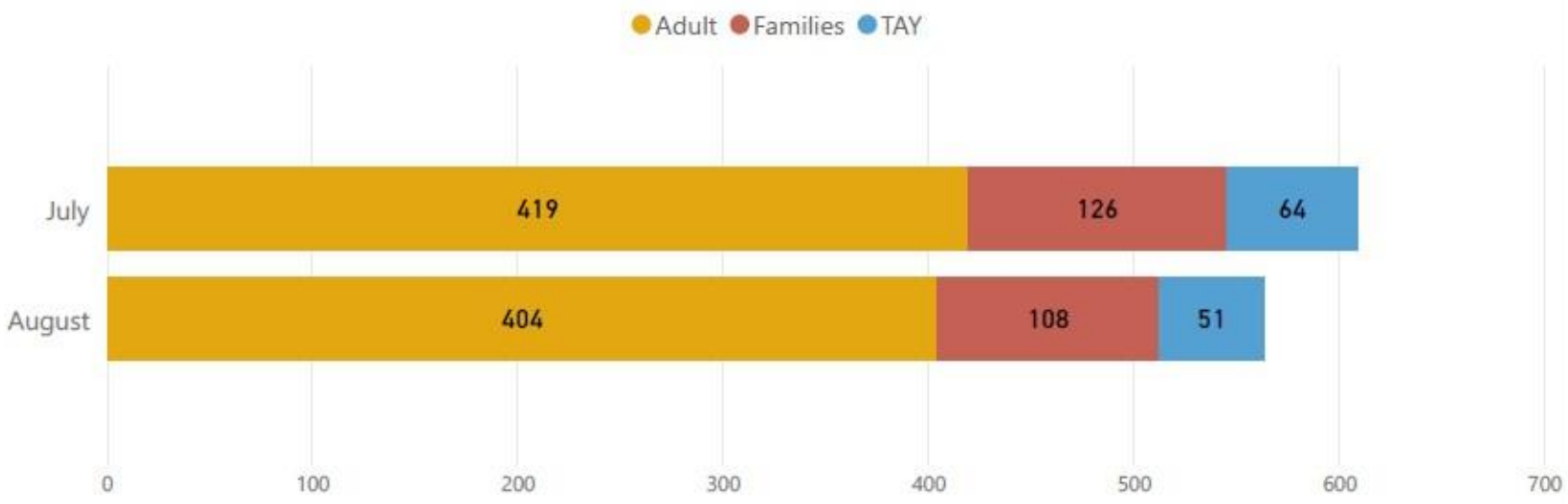
1,645
Last FYTD Assessments

7,406
Last Year Total

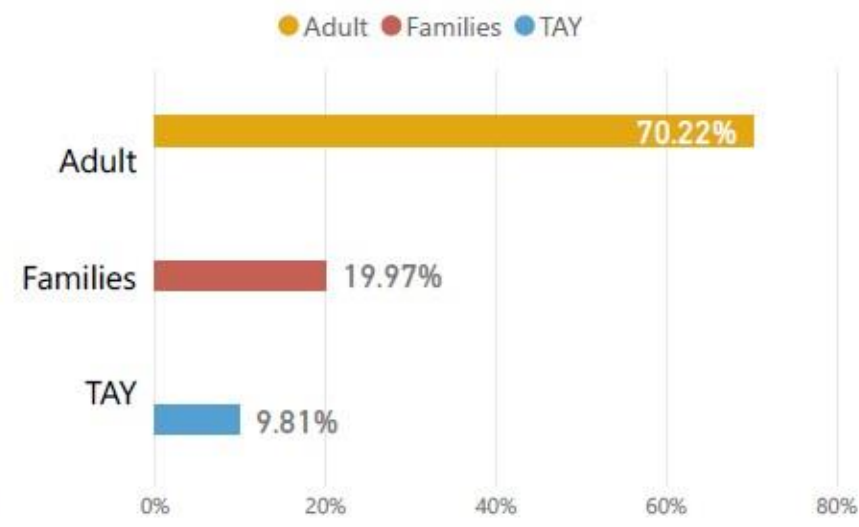
Assessments



Assessments by Population (FY2021)



Population % Breakout (FY2021)



2021 Point-in-Time Homeless Count

- HUD has not issued formal guidance on the 2021 PIT Count to date
- HSH is planning under the assumption the count will occur in the last 10 days of January as usual
- Our top priorities are to conduct a **safe** and **accurate** count
- Adjustments will be made to the 2021 count methodology to minimize COVID-19 infection risks for all participants

2021 Point-in-Time Homeless Count

- To ensure a **safe** and **accurate** count during COVID, HSH is taking the following steps:
 - Meeting with Family and TAY providers to get feedback on historically difficult to count populations
 - Consulting with DPH to ensure methodology is informed by public health experts
 - Working with the COVID Command Center (CCC) to ensure all count participants have appropriate PPE
 - Participating in a Bay Area CoC working group to develop regional survey questions that address the impacts of COVID-19
 - Working with our vendor and other CoCs to identify creative solutions for conducting the counts and surveys safely

Program Highlights

Homelessness Prevention Assistance

HSH updated its' Homelessness Prevention Assistance policy to include the implementation of a prioritization tool and restructured other eligibility criteria including:

- Increasing the maximum assistance amount.
- Eliminating proof of sustainability requirements to receive assistance.
- Increasing flexibility around documentation of tenancy, rental arrears and risk of housing loss to include households who are living in more informal living arrangements.

Program Highlights

Coordinate Entry-COVID-19 Response

The COVID Command Center (CCC) and HSH are rapidly working to develop plans for Rehousing and Site Wind Down.

- A collaboration between HSH Problem Solving and Coordinated Entry along with City Departments, and community-based providers.
- CCC and HSH are working with providers to train on RTZ and ONE System.
- Goal is for every household involved in the CCC System of Care to be engaged in exit planning and connected to Coordinated Entry for a primary assessment if needed.

Program Highlights

Coordinated Entry

Access Pass is a free MUNI benefit for people experiencing homelessness who are active with Coordinated Entry.

- Available to people experiencing homelessness who have been seen at an Access Point in the past 6 months.

ONE System

Problem Solving will be a fully functional program in the ONE System in mid-October.

- HSH is working with BitFocus to complete user testing and training materials.
- Training will be provided to all Access Point staff and Care Coordinators at SIP Hotels.

Program Highlights

Shelter

SIP Hotels

2,939 clients

2,624 occupied beds/units

Adult Congregate Capacity

The adult congregate system currently has capacity of 606 COVID negative/unknown beds and 158 post-COVID beds.

- Currently 764 beds are in the adult congregate shelter system.

Shelter Repurposing

The CCC is preparing Next Door Shelter to reopen as a COVID negative/unknown adult shelter with capacity for approximately 156 guests.

The Larkin is expected to reopen in the coming weeks and with capacity of approximately 24 TAY.

Program Highlights

Housing

The Governor announced SF grant proposal for project **Homekey**, to help purchase a 232-room hotel, has moved forward from “*reservation*” to “*allocation*” status.

- HSH, ECS, BOS, CAT, and other City stakeholders are working to secure additional funding.
- A second grant proposal has been moved to “*wait listed*” status.

In partnership with TNDC and MOHCD HSH is in the final phase of opening 24 Housing Ladder Units at 270 Turk.

- Projected October move-ins.

HSH in partnership with Tipping Point and Brilliant Corners are fully implementing the Flex Pool Scattered Site Housing initiative.

- Goal is to house 200 people.

Program Highlights

SFHOT

HSOC Supporting Services

- The day prior to scheduled HSOC resolutions, SFHOT provides client outreach.
- Collaborates with DPH Street Medicine to verify eligibility for SIP hotel room placements and provides mobile medical care.
- Supports EMS6 in working with high utilizers of multiple services and "Shared Priority" clients.

Citywide Outreach

- Links clients with congregate shelter placements (when available).
- Distributes supplies (water, hand sanitizer, masks).
- Completes wellness checks (as needed)
- Enters clients into the ONE system as needed.

Department Updates

Our City, Our Home Fund (Prop C)

Funded by a dedicated tax

- Paid by companies with San Francisco gross receipts above **\$50M**
- Will generate over **\$300M** annually (but likely high **volatility**)
- Approved by the Mayor and Board with guidance from the **OCOH Oversight Committee**. Committee Roles:
 - Monitor and make recommendations to ensure Fund use is accountable to community and consistent with the law;
 - Solicit input from people experiencing homelessness on spending priorities;
 - Conduct a needs assessment every three years including using data on race, family composition, sexual orientation, age, and gender of people served by the Fund's programs.

Department Updates

Our City, Our Home Fund (Prop C)

Permanent Housing – 50% minimum

- Acquisition, rehab, lease and operation of permanent housing, including supportive housing and long-term subsidies (up to 12% for subsidies <5 years).
 - 25% for homeless families
 - 20% for homeless youth age 18-29
 - 55% for general population

Mental Health – 25% minimum

- New mental health service programs for homeless people, including outreach, substance abuse, residential services, peer support, and other mental health services; includes acquisition or lease of new facilities.

Department Updates

Our City, Our Home Fund (Prop C)

Homelessness Prevention – 15% maximum

- For those at risk of becoming homeless or recently homeless, provides financial assistance, rental assistance, case management, legal services, eviction prevention.

Temporary Shelter – 10% maximum

- Short-term shelter, including shelter, navigation centers, and hygiene services.

Administration – 3% maximum

- Includes mandated needs assessment and support of oversight committee.

Department Updates

Our City, Our Home Fund (Prop C)

Local Homeless Coordinating Board - July 14, 2020 Special Meeting

- LHCBC hosted a special meeting in July to share input to the City's Housing and Shelter Workgroup.
- This input informed that committee's work and our planning for Prop C.

HSH "Point of View"

- HSH is using input from LHCBC, other community groups, providers and staff to develop a policy proposal on the use of Prop C funds to share to OCOH Oversight Committee and the Board of Supervisors.

Department Updates

Health Worker III

Principal Contract Compliance Analyst

Shelters & Navigation Centers Manager

Supervising Contract Analyst

Job Postings: <http://hsh.sfgov.org/overview/jobs/>



LHCB Updates

LHCB Retreat October 20th
12:00pm-2pm Virtual Meeting

November's LHCB Meeting:

- PIT Count Presentation.
- Eviction Moratorium Updates and Tenant Protections Presentation.

