

Sept SCA SGAC Report

Dates covered: 4/1/2021 to 8/1/2021

Shelter Type	Shelter at Issue	Basis for DOS	SCA Outcome	SCA Client Type	Race Ethnicity Summary	Disability?	
Adult Congregate	MSC South	Abandonment of Shelter - 48 hours	DOS upheld w/o amendment	DOS	White		
		Unable to perform tasks of personal care	client lost contact	DOS	White	Yes	
		Threats of violence toward clients-inside of shelter	Second Chance	DOS	White	No	
		Subtotal	Count	3			
		SVDP	Threats of violence toward staff-inside the shelter	Issue not resolved	DOS	Black	Yes
	Subtotal	Count	1				
	Subtotal	Count	4				
	Next Door		Derogatory/discriminatory language	Withdrawn	DOS	White	Yes
			Threats of violence toward staff-inside the shelter	Withdrawn	DOS	Black	
			Sexual harassment	Overturned	DOS	Black	Yes
	Subtotal	Count	3				
	Subtotal	Count	3				
	Sanctuary		Acts of violence-inside the shelter	Modified	DOS	White	Yes
			Continuous disruptive behavior	Second Chance	DOS	Pacific Islander	
			Continuous disruptive behavior	No Show	DOS	Multi-racial	Yes
Subtotal	Count	3					
Subtotal	Count	3					
Subtotal	Count	10					
Family	Hamilton Family Shelter	Breaking 3 or more rules within 30 days	Overturned	DOS		Don't Know	
		Breaking 3 or more rules within 30 days; Excessive curfew violations	Overturned	DOS			
		Not maintaining weekly contact; TB clearance verification and/or immunization documents	Overturned	DOS	Black		
		Excessive curfew violations	Second Chance	DOS	Black		
		Breaking 3 or more rules within 30 days	Overturned	DOS	Black	No	
		Abandonment of Shelter - 72 hours; Breaking 3 or more rules within 30 days	Overturned	DOS	Black		
		Breaking 3 or more rules within 30 days	No Show	DOS	Black		
		Breaking 3 or more rules within 30 days	Overturned	DOS	Black		
	Subtotal	Count	8				
	Subtotal	Count	8				
Harbor House		Breaking 3 or more rules within 30 days; Excessive curfew violations; Unauthorized entry into shelter	Second Chance	DOS	Latino		
		Subtotal	Count	1			
Subtotal	Count	1					
St. Joseph's		Abandonment of shelter	Second Chance	DOS	Black		
		Threats of violence toward clients-inside of shelter	No Show	DOS	Black		
Subtotal	Count	2					
Subtotal	Count	2					
Subtotal	Count	11					
Isolation/Quarantine Hotel	Other	Kean Hotel	Issue resolved	Conditions Complaint	White	Yes	
		Subtotal	Count	1			
Subtotal	Count	1					
Subtotal	Count	1					
Navigation	Bayview Navigation	Acts of violence toward clients-outside of shelter	No Show	DOS	White		
		Threats of violence toward staff-inside the shelter	Issue not resolved	DOS			
		Destruction of property	No Show	DOS	Pacific Islander	No	
		Acts of violence-inside the shelter	Modified	DOS	Black		
	Subtotal	Count	4				
	Subtotal	Count	4				
	Civic Center		Acts of violence-inside the shelter	Second Chance	DOS		Yes
			Breaking 3 or more rules within 30 days	Second Chance	DOS	White	Yes
			Acts of violence-inside the shelter	Second Chance	DOS	White	Yes
			Destruction of property	Second Chance	DOS	Black	No
			Destruction of property	Second Chance	DOS	White	Yes
			Destruction of property	Second Chance	DOS	White	Yes
			Destruction of property	No Show	DOS		Yes
			Breaking 3 or more rules within 30 days	Withdrawn	DOS		Yes
			Destruction of property	Overturned	DOS	White	Yes
			Subtotal	Count	9		
	Subtotal	Count	9				
	Division		Issue not resolved	Issue not resolved	DOS	Black	No
			Issue not resolved	Issue not resolved	DOS	Black	Yes
			Threats of violence toward clients-inside of shelter	No Show	DOS	Latino	
Subtotal	Count	3					
Subtotal	Count	3					
Embarcadero		Abandonment of Shelter - 72 hours	Issue not resolved	DOS	White		
		Threats of violence toward clients-inside of shelter	Upheld	DOS	Black	Yes	
Subtotal	Count	2					
Subtotal	Count	2					
Lower Polk TAY Navigation		Verbal harassment toward client and/or staff	Modified	DOS	Black		
		Breaking 3 or more rules within 30 days	Second Chance	DOS	Black	Yes	
		Deliberately damaging property; Destruction of property	Second Chance	DOS	Black		
		Derogatory/discriminatory language	DOS upheld w/o amendment	DOS			
		Breaking 3 or more rules within 30 days; Continuous disruptive behavior	Second Chance	DOS	White		
		Being in an unauthorized area	Second Chance	DOS	Black		
		Threats of violence toward staff-inside the shelter	Overturned	DOS	N/A	Yes	
		Destruction of property; Indecent exposure	Overturned	DOS	Latino	Yes	
		Derogatory/discriminatory language; Inappropriate behavior towards staff	Overturned	DOS	Black	Yes	
		Tamper/steal/destroy property	Overturned	DOS	Latino	No	
		Masking	DOS upheld w/o amendment	DOS			
		n/a	Issue Resolved	Conditions Complaint	Black		
		Acts of violence toward clients-outside of shelter; Threats of violence toward clients-inside of shelter	Second Chance	DOS	White	Yes	
		Unable to perform tasks of personal care	No Show	DOS		Yes	
		Acts of violence toward clients-outside of shelter	DOS upheld w/o amendment	DOS	White	No	

			Continuous disruptive behavior	Overturned	DOS	Latino	No
			Derogatory/discriminatory language	Second Chance	DOS	Black	No
	Subtotal	Count		17			
	Next Door	Count		17			
			Acts of violence-inside the shelter	Withdrawn	DOS		
			Continuous disruptive behavior	No Show	DOS		
			Acts of violence toward clients-outside of shelter	Overturned	DOS	Black	Yes
			Acts of violence toward clients-outside of shelter	Overturned	DOS		Yes
			Acts of violence-inside the shelter	Overturned	DOS	Latino	Yes
			Acts of violence toward clients-outside of shelter	Overturned	DOS	White	Yes
			Threats of violence toward staff-inside the shelter	No Show	DOS	White	Yes
	Subtotal	Count		7			
	Subtotal	Count		7			
	Subtotal	Count		42			
Subtotal	SIP	Count	Threats of violence toward clients-inside of shelter	Overturned	SIP Appeal	Black	Yes
SIP - Adult Congregate	Subtotal	Count		1			
	Safe Village Site	Count	Tamper/steal/destroy property	Issue resolved	DOS	Latino	Yes
	Subtotal	Count		1			
	Subtotal	Count		2			
	Subtotal	Count		2			
Subtotal	SIP	Count		2			
SIP - Hotel				client lost contact	Conditions Complaint		Yes
				Issue resolved	Conditions Complaint	Asian	Yes
				Client withdrew	Conditions Complaint	Indigenous	Yes
				Issue resolved	Conditions Complaint	Black	Yes
				Upheld	Conditions Complaint	Multi-racial	Yes
				Upheld	Conditions Complaint	Multi-racial	Yes
				Issue not resolved	Conditions Complaint	Latino	Yes
			Breaking 3 or more rules within 30 days	DOS withdrawn	DOS	Black	Yes
				client lost contact	Conditions Complaint		
	Subtotal	Count		9			
	Adonte Hotel Site #35	Count		1	appeal withdrawn by client	SIP Appeal	White
	Subtotal	Count		1			Yes
	Civic Center Motor Inn	Count		1	Issue resolved	General	
	Subtotal	Count		1			
	Civic Center Motor inn\Sixteenth Street Hotel LLC	Count		1	Upheld	SIP Appeal	White
	Subtotal	Count		1			Yes
	Declined to State - Potentially the Whitcomb	Count		1	Referral made	Conditions Complaint	Asian
	Subtotal	Count		1			Yes
	ECS	Count	Acts of violence-inside the shelter	Overturned	SIP Appeal		
	Subtotal	Count		1			
	Hotel Kimpton.	Count	Threats of violence toward clients-inside of shelter	DOS upheld w/o amendment	SIP Appeal	Black	Yes
	Subtotal	Count		1			
	Monarch Hotel - Room 415	Count		1	client lost contact	Conditions Complaint	Yes
	Subtotal	Count		1			
	Oasis Hotel	Count	Continuous disruptive behavior	Client withdrew	DOS	White	
	Subtotal	Count		1			
	Site #25 - Vertigo Hotel	Count	Threats of violence toward staff-inside the shelter	Overturned	SIP Appeal	Black	Yes
	Subtotal	Count		1			
	Site 10, Hotel Whitcomb	Count		1	client lost contact	Conditions Complaint	N/A
	Subtotal	Count		1			
	site 25, Vertigo Hotel	Count		1	Client withdrew	Conditions Complaint	Black
	Subtotal	Count		1			Yes
	Site 28; Oasis Hotel.	Count		1	Issue not resolved	Conditions Complaint	White
	Subtotal	Count		1			Yes
	site 29, Nob Hill Hotel	Count		1	Issue resolved	Conditions Complaint	Asian
	Subtotal	Count		1			Yes
	Site 31, Executive Hotel Vintage Court	Count	Continuous disruptive behavior; Derogatory/discriminatory language	Issue resolved	SIP Appeal	Black	Yes
	Subtotal	Count		1			
	Site 7, HTL 587	Count		1	Issue not resolved	Conditions Complaint	White
	Subtotal	Count		1			Yes
	Tilden Hotel	Count		1	Upheld	SIP Appeal	Black
	Subtotal	Count		1			Yes
	Vertigo Hotel	Count	Threats of violence toward staff-inside the shelter	Issue not resolved	SIP Appeal		Yes
	Subtotal	Count		1			
	Subtotal	Count		26			
	Subtotal	Count		26			
Subtotal	5Th Street	Count	Breaking 3 or more rules within 30 days; Unauthorized entry into shelter	No Show	DOS	Black	Yes
Transitional Housing	Subtotal	Count		1			
	Subtotal	Count		1			
	Other	Count	Acts of violence toward staff-inside shelter	Referral made	DOS	White	
	Subtotal	Count		1			
	Subtotal	Count		1			
	PATH	Count	Abandonment of Shelter - 72 hours	Client withdrew	DOS		
	Subtotal	Count		1			
	Subtotal	Count		1			
	Subtotal	Count		3			
Subtotal		Count		3			
Total		Count		95			