



To: Board of Supervisors

From: Abigail Stewart-Kahn  
Interim Director  
Department of Homelessness and Supportive Housing

Re: 2019 Shelter Crisis Ordinance Report

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In April 2019, the Board of Supervisor unanimously passed an ordinance to streamline contracting for homeless services and siting for homeless shelters (Ordinance 61-19). This ordinance made several changes to the Administrative Code to expedite homeless services, including:

- Waiving competitive procurement rules for homeless service contracts
- Extending operations of Navigation Centers beyond the current two-year limit to ensure that we do not lose shelter capacity during this time of crisis.
- Allowing shelters by right in areas where they were previously permitted as a conditional use, including PDR and SALI districts.
- Eligible contracts are not limited to site-based services like navigation centers and supportive housing, but also includes outreach, prevention, rapid rehousing, and other non-site-specific homeless services.

The ordinance requires the Department of Homelessness and Supportive Housing (HSH) and San Francisco to submit annual reports on all contracts awarded under this expedited procedure. This memo serves as HSH's annual report on these contracts. San Francisco Public Works will also be submitting a report.

In 2019, HSH entered into eleven contracts using this expedited process including contracts for Navigation Centers (1), outreach (1), homelessness prevention (1), permanent supportive housing (5) (property management and/or services), shelter services (1), and transitional housing (2). Together these contracts have allowed HSH to more rapidly house, shelter, and serve individuals and families experiencing homelessness.

While the ordinance waives the requirement for a competitive procurement process for homeless service contracts opened under this ordinance, HSH selected providers based on their previous experience, performance, and ability to start providing services quickly. Many of

these organizations had responded to previous HSH procurements. Additionally, HSH did utilize abbreviated solicitation processes for many of these contracts to ensure that we are contracting with the best provider for the project and using public resources responsibly.

Provider	Program	Service Type	Term Duration	Not to Exceed	Term Start Date	Term End Date	Outcomes
EDGEWOOD CENTER FOR CHILDREN AND FAMILIES	Transitional Housing Program (THP) -Plus	Transitional Housing	3	\$ 938,995	7/1/2019	6/30/2022	11 new households served between 7/1/2019 – 3/31/2020
EPISCOPAL COMMUNITY SERVICES OF SAN FRANCISCO INC (ECS)	Henry Hotel	Property Management & Support Services	3	\$ 8,877,679	7/1/2019	6/30/2022	15 new households served between 7/1/2019 – 3/31/2020
EVICTION DEFENSE COLLABORATIVE INC (EDC)	Temporary Shelter Advocacy (Shelter Client Advocacy)	Shelter Services	5	\$ 2,650,030	7/1/2019	6/30/2024	331 households served between 7/1/2019 – 3/31/2019
FIVE KEYS SCHOOLS AND PROGRAMS	Embarcadero SAFE Navigation Center	SAFE Navigation Center	1.62	\$ 9,750,000	11/15/2019	6/30/2021	247 households served between 11/15/2019- 3/31/2020
HOMELESS PRENATAL PROGRAM (HPP)	Jelani House	Transitional Housing	1.66	\$ 3,003,060	11/1/2019	6/30/2021	13 households served between 11/1/2019- 3/31/2019
JUSTICE AND DIVERSITY CENTER SAN FRANCISCO BAR	HAP - Homeless Advocacy Project	Prevention	5	\$ 2,078,973	7/1/2019	6/30/2024	416 households served between 7/1/2019-3/31/2020

ASSOCIATION (JDC)							
REALITY HOUSE WEST INC	Cadillac Hotel	Property Management & Support Services	3.37	\$ 4,400,116	2/15/2020	6/30/2023	1 new household served between 2/15/2020 – 3/31/2020
TENDERLOIN HOUSING CLINIC INC (THC)	Baldwin Hotel	Property Management & Support Services	3	\$ 8,900,000	7/1/2019	6/30/2022	25 new households served between 7/1/2019 – 3/31/2020
TENDERLOIN HOUSING CLINIC INC (THC)	Crown, Winton, National Hotels	Property Management & Support Services	1.58	\$ 9,500,000	12/1/2019	6/30/2021	24 new households served between 12/1/2019 – 3/31/2020
TIDES CENTER	Delivering Innovation in Supportive Housing (DISH) - Property Management at The Auburn	Property Management	4.25	\$ 684,127	4/1/2019	6/30/2023	17 new households served between 4/1/2019 – 3/31/2020
URBAN ALCHEMY	Vehicle Triage Program	Outreach	1.04	\$ 2,500,000	11/15/2019	11/30/2020	39 households served from 11/15/2019 – 3/31/2020