



Interfaith Winter Shelter - FAQs

- 1. What is the Interfaith Winter Shelter Program?**
 - a. An overnight shelter that provides individuals of all genders access to temporary shelter during winter months. (November 21, 2021 – March 26, 2022)
- 2. What are the hours of operation?**
 - a. 6:30pm to 6:30am. Guests should not arrive more than 30 minutes prior to the doors opening.
- 3. Who is eligible?**
 - a. Shelter may be provided to single adults and/or couples experiencing homelessness, over 18 years of age. Ability to dress and maintain daily self-care. Does not require acute hospitalization. Able to use restroom without assistance.
- 4. Are guests required to wear a mask and follow social distancing guidelines?**
 - a. Yes, guests are required to always wear masks/face coverings, unless eating or sleeping.
- 5. Are meals provided?**
 - a. Yes, dinner and breakfast will be provided to guests.
- 6. Are pets allowed?**
 - a. No
- 7. Are bikes and bags allowed?**
 - a. No bike storage on site. 2 bags of belongings per guest. Host sites are not responsible for any lost or stolen property.
- 8. Can guests store personal belongings at the host site during the day?**
 - a. No, all personal items must leave the site during the day.
- 9. Are restrooms on site?**
 - a. Restrooms are available to guests.
- 10. Are showers available on site?**
 - a. Showers are not available.
- 11. Can guests have visitors?**
 - a. No. Visitors will not be permitted on site.
- 12. Are medical services available?**
 - a. No health services on site.
- 13. How long are guests welcome to shelter?**
 - a. Guests are welcome to shelter for the duration of the current host site. Guest must follow site rules and cannot vacate their bed for more than 2 nights. (See participant agreement)
- 14. Can guests shelter at upcoming host sites?**
 - a. Yes, guest can request shelter at upcoming host sites during intake and up to one week before the end of the current host site stay. Interested guests will be placed on a wait list and preference will be determined on a first come first serve bases. Guests are not guaranteed placement at future sites.