Director’s Report

Local Homeless Coordinating Board
December 6, 2021
Outreach

FY2021-22 data through October 31, 2021

Total Encounters

49,194
(trailing 12 months)

Success Rate

92.8%
(trailing 12 months)

Engagement Tools Provided

Top Engagement Tools

- Water(s): 1,609 (54.77%)
- Hygiene Kit(s): 326 (11.10%)
- Food/Snack(s) Packets: 312 (10.62%)
- Ponchos: 277 (9.43%)
- Clothing Items: 240 (8.17%)
- Undergarments: 174 (5.92%)

*List is not exhaustive; totals may not equal 100%.
Coordinated Entry

FY2021-22 data through October 31, 2021

Assessments

Assessments by Population (FY2022)

Population % Breakout (FY2022)

http://hsh.sfgov.org
Problem Solving – Homeward Bound

FY2021-22 data through October 31, 2021

Homeward Bound Placements

Homeward Bound Placements by Population (FY2022)

Population % Breakout (FY2022)

http://hsh.sfgov.org
FY2021-22 data through October 31, 2021

Housing Placements

- Latest Month Placements: 94
- FYTD Placements: 546
- Last FYTD Placements: 380
- Last Year Total: 1,238

Placements by Population (FY2022)

- July: 111 (Blank), 17 (Adult), 4 (Families), 132 (TAY)
- August: 147 (Blank), 18 (Adult), 8 (Families), 173 (TAY)
- September: 107 (Blank), 22 (Adult), 18 (Families), 147 (TAY)
- October: 61 (Blank), 19 (Adult), 14 (Families), 94 (TAY)

Population % Breakout (FY2022)

- Adult: 78.02%
- Families: 13.92%
- TAY: 8.06%

http://hsh.sfgov.org
Permanent Supportive Housing Vacancies

Total Vacancies
956

Units Ready for Referral
676

Offline Units
280

New Buildings (Within Last 4 months)

<table>
<thead>
<tr>
<th>Building</th>
<th>Open Date</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diva Hotel</td>
<td>Aug/21</td>
<td>124</td>
</tr>
<tr>
<td>Tahanan</td>
<td>Nov/21</td>
<td>145</td>
</tr>
</tbody>
</table>

Referral Status

- No Referral: 36.42%
- Referral in Progress: 33.58%

Offline Vacancies

<table>
<thead>
<tr>
<th>Category</th>
<th>Existing</th>
<th>Newly Opened</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hold for Transfer</td>
<td>68</td>
<td>15</td>
</tr>
<tr>
<td>Maintenance</td>
<td></td>
<td>80</td>
</tr>
<tr>
<td>Janitorial</td>
<td>33</td>
<td></td>
</tr>
<tr>
<td>Temp Occupied</td>
<td>26</td>
<td>26</td>
</tr>
<tr>
<td>Property Hold</td>
<td>17</td>
<td>17</td>
</tr>
<tr>
<td>Medical Examiner</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>Excessive Property</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>Delayed</td>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>Ready for Referral</td>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>Pest Control</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Ready for Inspection</td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>

http://hsh.sfgov.org
Permanent Supportive Housing Vacancies

Data as of Nov. 24, 2021

Total Vacancies
956

New Buildings (Within Last 4 months)

<table>
<thead>
<tr>
<th>Building</th>
<th>Open Date</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diva Hotel</td>
<td>Aug/21</td>
<td>124</td>
</tr>
<tr>
<td>Tahanan</td>
<td>Nov/21</td>
<td>145</td>
</tr>
</tbody>
</table>

Units Ready for Referral
676

Offline Units
280

Referral Status

- No Referral: 66.62%
- Referral in Progress: 33.38%

Offline Vacancies

- Hold for Transfer: 68 (Newly Opened: 63, Existing: 15)
- Maintenance: 80 (Newly Opened: 80, Existing: 0)
- Janitorial: 33 (Newly Opened: 33, Existing: 0)
- Temp Occupied: 26 (Newly Opened: 26, Existing: 0)
- Property Hold: 17 (Newly Opened: 17, Existing: 0)
- Medical Examiner: 11 (Newly Opened: 11, Existing: 0)
- Excessive Property: 10 (Newly Opened: 10, Existing: 0)
- Delayed: 9 (Newly Opened: 9, Existing: 0)
- Ready for Referral: 9 (Newly Opened: 9, Existing: 0)
- Pest Control: 1 (Newly Opened: 0, Existing: 1)
- Ready for Inspection: 0 (Newly Opened: 0, Existing: 0)

http://hsh.sfgov.org
Challenges:

• Units staying offline for too long for repairs.
• Placements delayed by documentation barriers.
• 1:1 referral process.
• Lack of capacity within Housing Navigation.

Steps to Address Challenges

✓ Developed a vacancy tracker to have a better understanding of the scope of the issue.
✓ Piloting batch referral process.
✓ Piloting new documentation policy.
• Adding Access Points with Housing Navigation services.
• Creating a policy outlining how long units can be offline.
Permanent Supportive Housing Vacancies

**Resuming Community Queue** to Expedite Placement & Reduce Vacancies:

- Housing placements for Housing Referral Status clients outside of the SIP system has re-started and will expand gradually.

- HSH has started by making placements from **SFHOT Case Management, Safe Sleep**, and some **Navigation Centers**.

- In December, HSH is expanding Community Queue to all **Navigation Centers**.
Program Highlights: Shelter

- **Interfaith Winter Shelter:**
  - Opened in partnership with ECS & the SF Interfaith Council

- **Emergency Safe Parking on Carroll Ave.**
  - Opened as an emergency response in partnership with UA and other city departments.

- **New Shelter Programs in Development:**
  - 33 Gough Cabin Pilot Program
  - Candlestick Point VTC

- **Reopening Congregate Shelter:**
  - Dolores Street Shelter (including Jazzie’s Place) in January 2022.

http://hsh.sfgov.org
Ansonia Hotel at 711 Post:
- Opening *semi-congregate shelter* in early 2022.
- Plans to move some guests from *Fulton* and *Jones Safe Sleep* sites to this program, if they have not yet connected to housing prior to the sites closing.
- 250-person COVID-informed capacity

Baldwin Hotel on 6th Street:
- Converting from PSH to *non-congregate shelter* in 2022.
- Estimated *170 to 180-person* capacity.
Non-Congregate Winter Shelter:

• Given the FEMA extension of reimbursement for SIP hotels, HSH is able to repurpose local resources that were earmarked for the SIP program in Q1 of 2022.

• With these resources, HSH plans to open non-congregate winter shelters.

• Shelters will be located at 2 hotels and will be operated by ECS. We anticipate this program to open in December and close by the end of March.
Adult Access Point Shelter Placement Pilot

- Pilot will launch in December 2021.

- Adult Access Points will be given a daily shelter bed allocation through the Centralized Guest Placement process to make placements into Navigation Centers.

- Housing Referral Status individuals who are unsheltered will be referred.
Permanent Supportive Housing:

- Master lease of the Garland Hotel at 505 O’Farrell
  - 80 units
  - Elevator
  - Private bathrooms and kitchenettes
  - Proximity to public transportation
  - Recently renovated
- The first tenants will be tenants currently housed at the Baldwin Hotel.
- Tenderloin Housing Clinic will be the operator and service provider.
- The Baldwin Hotel will transition from PSH to non-congregate shelter in the spring.
Flexible Housing Subsidy Pool

- HSH published a Solicitation of Information (SOI) for services to launch the Flexible Housing Subsidy Pool for the Bayview
- Application deadline is December 7, 2021
- Program to start early 2022.

New Housing: Tahanan

- New 145-unit supportive housing site for adults.
- Owned by Mercy Housing & operated by ECS.
- Now open and 27 people moved in before Thanksgiving!
Grantee Resources:

- HSH has issued a memo to **CoC subrecipients** with updates on HQS inspections, staff roles and responsibilities, and new program manager assignments. If you are a CoC subrecipient and did not receive this memo please contact Grace Gin (grace.gin@sfgov.org).

- Reminder to all CoC and ESG subrecipients – the **CoC and ESG Desk Guide** is on the HSH website and offers answers to many frequently asked questions regarding eligible costs, match, and more! Check it out.
HSH is distributing **906 Emergency Housing Vouchers** in partnership with the San Francisco Housing Authority.

- To reduce racial disparities in homelessness, 41% of vouchers are allocated to District 10 and 5 to house people who have been historically marginalized and underserved.
- **508 vouchers** to households who are experiencing or recently experienced homelessness.
- **262 vouchers to at-risk/doubled up** households.
- **136 vouchers** are going to survivors of **domestic violence**, which also includes people who are homeless, recently homeless, and at risk/doubled up.
Emergency Housing Vouchers

In December, HSH Access Points will be making referrals of Housing Referral Status people to Emergency Housing Vouchers.

HSH will be taking EHV applications from people experiencing homelessness regardless of their Coordinated Entry Status in 2022.

Join the December 14th meeting of the LHCB Coordinated Entry Committee for updates on this process.

Progress Report:
- 181 applications submitted
- 102 applications approved
- 67 applications in process
- 12 households housed
Program Highlights: Coordinated Entry

- HSH is working to expand Access Points to improve access for adults experiencing homelessness:
  
  • Veterans in partnership with Swords to Plowshares.
  
  • People in the Mission & Castro in partnership with Dolores Street Community Services.
  
  • Adults in SOMA in partnership with St. Vincent de Paul Society.
Program Highlights: Coordinated Entry

Improving Services for DV Survivors:

- HSH is beginning the Coordinated Entry Domestic Violence needs assessment and community planning process in 2022.
- Setting up an advisory committee that includes people with lived experience.
- Looking forward to sharing more details at the January 3rd LHCB Meeting.

Community Queue

Housing placements for Housing Referral Status clients outside of the SIP system has started and will expand gradually.

- We have started by making placements from SFHOT, Safe Sleep and Navigation Centers.
- More updates will be provided at the December 14th LHCB Coordinated Entry Committee meeting.

http://hsh.sfgov.org
Questions?

Thank you.

http://hsh.sfgov.org