Director’s Report

Local Homeless Coordinating Board
February 7, 2022
Outreach

FY2021-22 data through December 31, 2021

Total Encounters
38,962
(trailing 12 months)

% Accepted Encounters
93.1%
(trailing 12 months)

Outreach Encounters

<table>
<thead>
<tr>
<th>Month</th>
<th>Accepted</th>
<th>Declined</th>
<th>% Accepted</th>
</tr>
</thead>
<tbody>
<tr>
<td>2021/Feb</td>
<td>3,260</td>
<td>5,297</td>
<td>93.9%</td>
</tr>
<tr>
<td>2021/Mar</td>
<td>3,851</td>
<td>4,055</td>
<td>91.6%</td>
</tr>
<tr>
<td>2021/Apr</td>
<td>4,055</td>
<td>3,959</td>
<td>91.5%</td>
</tr>
<tr>
<td>2021/May</td>
<td>3,310</td>
<td>2,966</td>
<td>92.4%</td>
</tr>
<tr>
<td>2021/Jul</td>
<td>3,097</td>
<td>2,717</td>
<td>93.9%</td>
</tr>
<tr>
<td>2021/Aug</td>
<td>3,091</td>
<td>2,805</td>
<td>94.3%</td>
</tr>
<tr>
<td>2021/Sep</td>
<td>3,091</td>
<td>2,805</td>
<td>95.3%</td>
</tr>
</tbody>
</table>

Total Engagement Tools
47,231
(trailing 12 months)

Engagement Tools Provided

<table>
<thead>
<tr>
<th>Tool</th>
<th>Count</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water(s)</td>
<td>1,468</td>
<td>36.18%</td>
</tr>
<tr>
<td>Ponchos</td>
<td>573</td>
<td>14.12%</td>
</tr>
<tr>
<td>Hygiene Kit(s)</td>
<td>500</td>
<td>12.32%</td>
</tr>
<tr>
<td>Emergency Blankets</td>
<td>467</td>
<td>11.51%</td>
</tr>
<tr>
<td>Clothing Items</td>
<td>400</td>
<td>9.86%</td>
</tr>
<tr>
<td>Food/Snack(s) Packet(s)</td>
<td>350</td>
<td>8.63%</td>
</tr>
</tbody>
</table>

*Undergraduate; totals may not equal 100%
Problem Solving – Homeward Bound

FY2021-22 data through December 31, 2021

Homeward Bound Placements

Homeward Bound Placements by Population (FY2022)

Population % Breakout (FY2022)

http://hsh.sfgov.org
Coordinated Entry

FY2021-22 data through December 31, 2021

Assessments

Assessments by Population (FY2022)

Population % Breakout (FY2022)

http://hsh.sfgov.org
Coordinated Entry & Housing Demographics

FY2021-22 data through December 31, 2021

http://hsh.sfgov.org
Housing

FY2021-22 data through December 31, 2021

- Latest Month Placements: 175
- PYTD Placements: 854
- Last PYTD Placements: 661
- Last Year Total: 1,238

Housing Placements

Placements by Population (FY2022)

<table>
<thead>
<tr>
<th>Month</th>
<th>Adult</th>
<th>Families</th>
<th>TAY</th>
</tr>
</thead>
<tbody>
<tr>
<td>July</td>
<td>111</td>
<td>17</td>
<td>4</td>
</tr>
<tr>
<td>August</td>
<td></td>
<td>147</td>
<td></td>
</tr>
<tr>
<td>September</td>
<td>107</td>
<td>22</td>
<td>18</td>
</tr>
<tr>
<td>October</td>
<td>61</td>
<td>19</td>
<td>14</td>
</tr>
<tr>
<td>November</td>
<td>103</td>
<td>21</td>
<td>12</td>
</tr>
<tr>
<td>December</td>
<td>146</td>
<td></td>
<td>17</td>
</tr>
</tbody>
</table>

Population % Breakout (FY2022)

- Adult: 79.04%
- Families: 13.35%
- TAY: 7.61%

http://hsh.sfgov.org
Permanent Supportive Housing Vacancies

FY2021-22 data through December 31, 2021

Total Vacancies
918

Total Vacancies
918  =  Units Ready for Referral
637  +  Offline Units
281

New Buildings (Within Last 4 months)

<table>
<thead>
<tr>
<th>Building</th>
<th>Open Date</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tahanan</td>
<td>Nov/21</td>
<td>145</td>
</tr>
<tr>
<td>Kinney</td>
<td>Jan/22</td>
<td>30</td>
</tr>
</tbody>
</table>

10.9% Vacancy Percentage*

* Calculated for existing site based buildings.

Referral Status

- No Referral: 420
- Referral in Progress: 217

Offline Vacancies

- Maintenance: 92
- Hold for Transfer: 71, 4, 75
- Janitorial: 33
- Temp Occupied: 18, 18
- Delayed: 17, 17
- Medical Examiner: 12, 12
- Property Hold: 10, 10
- Excessive Property: 9, 9
- Ready for Inspection: 6, 6
- Ready for Referral: 5, 5
- Pest Control: 2, 2

http://hsh.sfgov.org
Tenderloin Emergency Initiative: Timeline

Phase 1
- Coordination
- Assessment
- Propose Solutions

Phase 2
- Mayor Emergency Declaration
- 90-Day deadline
- Board of Supervisors Ratified Emergency Declaration

Day 31
- Tenderloin Linkage Center Opens

Phase 3
- Ongoing

http://hsh.sfgov.org
Tenderloin Emergency Initiative: Operational Phases

**Phase I:** Engagement & Assessment  
*November 2021*

1. Coordinate with City and non-City stakeholders
2. Access top problems in the Tenderloin neighborhood
3. Propose short and long-term solutions

**Phase II:** Crisis Operations  
*December 2021 - March 2022*

1. Connect to services
2. Intervene in street activity
3. Invest in infrastructure

**Phase III:** Sustained Operations  
*March 2022 - Onward*

1. Connect to services
2. Intervene in street activity
3. Invest in infrastructure

[http://hsh.sfgov.org](http://hsh.sfgov.org)
Tenderloin Emergency Initiative: 7 Priority Problems

<table>
<thead>
<tr>
<th>Problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drug dealing &amp; violent crime</td>
</tr>
<tr>
<td>Lack of shelter &amp; drop-in resources</td>
</tr>
<tr>
<td>Open air drug use</td>
</tr>
<tr>
<td>Lack of safe passage &amp; accessibility</td>
</tr>
<tr>
<td>Waste &amp; debris</td>
</tr>
<tr>
<td>High level of 911 medical calls</td>
</tr>
<tr>
<td>Illegal vending</td>
</tr>
</tbody>
</table>

http://hsh.sfgov.org
Tenderloin Linkage Center: Overview

Operates 7 days a week  |  Open 8:00AM – 8:00 PM

Immediate Services

- Food & Water
- Showers
- Masks
- Bathrooms
- Laundry
- Pet Supplies (dog & cat)
- Sundays Only
  - Hepatitis Testing
  - HIV testing
  - COVID-19 vaccines

Connections to Services:

- Behavioral health care
- Substance Use treatment
- Sobering, detox, & respite
- Shelter
- Career support
- COVID vaccines & testing
- Hepatitis Testing

http://hsh.sfgov.org
Tenderloin Linkage Center: Partners

- Urban Alchemy
- HealthRIGHT 360
- Department of Homelessness and Supportive Housing
- Department of Public Health
- Code Tenderloin
- Homeless Outreach Team
- Adult Probation – Reentry Division
- Project Homeless Connect
- University of California, San Francisco (UCSF)
- San Francisco AIDS Foundation
- Dignity on Wheels
- Department of Emergency Management

http://hsh.sfgov.org
Tenderloin Emergency Initiative: Progress & Outcomes

- **Linkage Center:**
  - Served 3,197 guests since opening
  - 706 people referred to medical, mental health or substance use treatment

- **Throughout the Tenderloin:**
  - 145 shelter placements from the streets and the Linkage Center
  - 72 people in the housing process
  - Referred 413 people from the streets to medical, mental health, or substance use disorder treatment
  - SFPD made 66 arrests for drug dealing and seized 5,926 grams of fentanyl
  - Assessed, repaired, and hardened 72 different streetlights
More Information

EMERGENCY INITIATIVE
SF.gov/information/
Learn-About-Tenderloin-Emergency-
Initiative

LINKAGE CENTER
SF.gov/Location/
Tenderloin-Linkage-
Center

http://hsh.sfgov.org
Program Highlights: Outreach

- **Street Wellness Response Team**
  - Launched first team in January
  - Collaboration between HSH and SFFD
  - Dispatched by 911 and can respond to situations on the street involving people experiencing homelessness and in need a wellness check.

- **Tenderloin Emergency Initiative and Linkage Center**
  - SFHOT staff co-located at the Linkage Center.
  - Providing Coordinated Entry Assessments.
  - Linking guests with shelter and housing.

http://hsh.sfgov.org
Program Highlights: Shelter

**Bayview Vehicle Triage Center**
- Opened in January.
- 100 people with 57 vehicles enrolled.
- At capacity for Phase I.
- **Emergency lot on Carroll has closed**, nearly all guests moved to the VTC.

**Gene Friend Recreation Center**
- Temporary COVID-positive shelter
- Can serve up to 70 adults

**Bryant Street Navigation Center**
- Opened in January to serve as a COVID response shelter
- Operated by ECS

http://hsh.sfgov.org
Ansonia Hotel at 711 Post

- Proposal to open as a semi-congregate shelter for adults.
- Plans to move some guests from Fulton and Jones Safe Sleep sites to this program, if they have not yet connected to housing prior to the sites closing.
- 250-person COVID-informed capacity.
- Operated and leased by Urban Alchemy.
- Pending BOS approval (scheduled for vote at Full Board on 2/8).
Program Highlights: Housing

- New Acquisition Proposal: 835 Turk Street
  - 114 units
  - Lobby
  - Parking garage
  - Generous-sized rooms
  - Private bathrooms
  - Elevator
  - Community kitchen and lounge

- Acquisition approved by Board on 2/1

http://hsh.sfgov.org
The Tahanan is opened and **fully leased up**.

- 145 new PSH units.

- Partnership with Mercy and ECS.
Program Highlights: Housing

🔗 Eula Hotel Acquisition Finalized
- 25 units for TAY
- Provider selection process underway
- Closed on purchase 12/30
- HomeKey application submitted

🔗 Homekey Award
- $54.7M for the acquisition and operations of the Panoramic.

🔗 Flexible Housing Subsidy Pool
- Bayview Flex Subsidy Pool SOI closed and under review.
- SOI for 835 Turk has closed and is under review.
- SOI for Flex Subsidy Pool for TAY and Families to be issued in February.
- SOI for family Housing Ladder program to be issued in February.
- Info about funding opportunities are posted on the HSH website.

http://hsh.sfgov.org
# Program Highlights: Shelter-in-Place Hotel
## Wind Down and Housing Placement

<table>
<thead>
<tr>
<th>Housing Type</th>
<th>Total Placements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Supportive Housing</td>
<td>639</td>
</tr>
<tr>
<td>Rapid Rehousing</td>
<td>40</td>
</tr>
<tr>
<td>Flex Housing</td>
<td>143</td>
</tr>
<tr>
<td>Friends and Family</td>
<td>47</td>
</tr>
<tr>
<td>Placed in Housing Through Other Entity (not HSH CE)</td>
<td>20</td>
</tr>
<tr>
<td>Placed via Homeward Bound</td>
<td>4</td>
</tr>
</tbody>
</table>

[http://hsh.sfgov.org](http://hsh.sfgov.org)
Program Highlights: Shelter in Place Hotel
Wind Down and Housing Placement

http://hsh.sfgov.org
Emergency Housing Vouchers

Progress Report:

- 415 applications submitted.
- 214 applications approved and vouchers issued.
- 145 applications in process.
- 56 households housed.

Applicant Population:
- Homeless: 42%
- Recently Homeless: 18%
- At Risk: 23%
- DV Survivor: 16%

http://hsh.sfgov.org
February **Coordinated Entry Subcommittee Meeting**

- Tuesday, February 8

**Agenda**
1. Welcome and Introductions
2. CE Update
3. EHV Update
4. Housing Referral Status Threshold Calculations

**Access Point Changes:**

- **Lyric Access Point** is temporarily closed due to staffing shortages
- Youth experiencing homelessness will be redirected to other Youth Access
New rental subsidy opportunities are available for Bay Area landlords.

HSH and provider partners are hosting a landlord information and recruitment event.

Event Details:
February 10, 2022
3:00-4:00 PM
Information & registration

http://hsh.sfgov.org
HSH is Hiring!

- HSH has several open position currently listed on our [website](http://hsh.sfgov.org).
- Looking for dedicated experts to join our team.
- Open positions include:
  - Contracts Director
  - Deputy Director of Programs
  - Health Worker II
  - Principal Administrative Analyst for Planning, Performance and Strategy
  - Real Estate Development Analyst
  - Senior Behavioral Health Clinicians
  - Stationary Engineers
Questions?

Thank you.

http://hsh.sfgov.org