Director’s Report

Local Homeless Coordinating Board
January 3, 2022

http://hsh.sfgov.org
Outreach

FY2021-22 data through November 30, 2021

Total Encounters
47,334 (trailing 12 months)

Success Rate
92.9% (trailing 12 months)

Outreach Encounters

Top Engagement Tools

http://hsh.sfgov.org
Problem Solving – Homeward Bound

FY2021-22 data through November 30, 2021

Homeward Bound Placements

Homeward Bound Placements by Population (FY2022)

Population % Breakout (FY2022)

http://hsh.sfgov.org
FY2021-22 data through November 30, 2021

**Housing Placements**

- **Latest Month Placements**: 133
- **FYTD Placements**: 679
- **Last FYTD Placements**: 462
- **Last Year Total**: 1,238

**Placements by Population (FY2022)**

- July: Total = 132, Adult = 111, Families = 17, TAY = 4
- August: Total = 173, Adult = 147, Families = 18, TAY = 8
- September: Total = 147, Adult = 107, Families = 22, TAY = 18
- October: Total = 94, Adult = 61, Families = 19, TAY = 14
- November: Total = 133, Adult = 103, Families = 21, TAY = 9

**Population % Breakout (FY2022)**

- Adult: 77.91%
- Families: 14.29%
- TAY: 7.81%

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Coordinated Entry & Housing Demographics

**Percent by Race**

- **CE Status**: Enrolled in CE, Housing Referral Status, Referred to Housing, Housed
- **Race Distribution**:
  - American Indian, Alaska Native, or Indigenous: 4%
  - Asian or Asian American: 4%
  - Black, African American, or African: 45%
  - Multi-Racial: 6%
  - Native Hawaiian or Pacific Islander: 3%
  - White: 35%

**Percent by Ethnicity**

- **CE Status**: Enrolled in CE, Housing Referral Status, Referred to Housing, Housed
- **Ethnicity Distribution**:
  - Hispanic / Latin(a)o(x): 77%
  - Non-Hispanic / Non-Latin(a)o(x): 80%

**Percent by Sexual Orientation**

- **CE Status**: Enrolled in CE, Housing Referral Status, Referred to Housing, Housed
- **Sexual Orientation Distribution**:
  - Straight / Heterosexual: 85%
  - Gay / Lesbian / Same-Gender Loving: 1%
  - Bisexual: 1%
  - Questioning / Unsure: 1%
  - Other / Not Listed: 1%

**Percent by Gender**

- **CE Status**: Enrolled in CE, Housing Referral Status, Referred to Housing, Housed
- **Gender Distribution**:
  - Male: 60%
  - Female: 55%
  - Transgender: 5%
  - No Single Gender: 2%
  - Questioning: 1%

Notes:
- Race is incomplete for 9% of clients (5% Data Not Collected, 4% Doesn’t Know / Refused)
- Ethnicity is incomplete for 2% of clients (1% Data Not Collected, 1% Doesn’t Know / Refused)
- Sexual Orientation is incomplete for 8% of clients (6% Data Not Collected, 2% Refused)
- Gender is incomplete for 1% of clients (1% Data Not Collected, 0% Doesn’t Know / Refused)
Permanent Supportive Housing Vacancies

<table>
<thead>
<tr>
<th>Total Vacancies</th>
<th>=</th>
<th>Units Ready for Referral</th>
<th>+</th>
<th>Offline Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>893</td>
<td></td>
<td>634</td>
<td></td>
<td>259</td>
</tr>
</tbody>
</table>

New Buildings (Within Last 4 months)

<table>
<thead>
<tr>
<th>Building</th>
<th>Open Date</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tahanan</td>
<td>Nov/21</td>
<td>145</td>
</tr>
</tbody>
</table>

10.2% Vacancy Percentage*

* Calculated for existing site based buildings.

Referral Status

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<thead>
<tr>
<th>Status</th>
<th>Existing</th>
<th>Newly Opened</th>
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<tbody>
<tr>
<td>No Referral</td>
<td>664.0%</td>
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<tr>
<td>Referral in Progress</td>
<td>33.60%</td>
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Offline Vacancies

<table>
<thead>
<tr>
<th>Category</th>
<th>Existing</th>
<th>Newly Opened</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maintenance</td>
<td>84</td>
<td>84</td>
</tr>
<tr>
<td>Hold for Transfer</td>
<td>69</td>
<td>9</td>
</tr>
<tr>
<td>Janitorial</td>
<td>27</td>
<td>27</td>
</tr>
<tr>
<td>Property Hold</td>
<td>18</td>
<td>18</td>
</tr>
<tr>
<td>Temp Occupied</td>
<td>13</td>
<td>13</td>
</tr>
<tr>
<td>Medical Examiner...</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>Excessive Property</td>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>Ready for Referral</td>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>Delayed</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>Pest Control</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Ready for Inspection</td>
<td>2</td>
<td></td>
</tr>
</tbody>
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http://hsh.sfgov.org
Program Highlights: Shelter

❖ Interfaith Winter Shelter
  • ECS + SF Interfaith Council
  • Now accepting walk-up self-referrals

❖ Safe Parking / Vehicle Triage
  • Emergency safe parking opened on Carroll Avenue
  • Bayview Vehicle Triage Center to open mid-January

❖ Shelter Reopening
  • Bryant Street Navigation Center to reopen in February
  • Dolores Street Shelter (including Jazzie's) to reopen in late January

❖ Cabin Pilot Program (33 Gough)
  • Replace 44 tents with 70 cabins
  • Installation begins in January
  • Current guests will have priority for cabins
New Navigation Center Placement Pilot

- Adult Access Points can now place Housing Referral Status clients into Navigation Centers
- Focus on housing placement

Ansonia Hotel at 711 Post

- Opening semi-congregate shelter in early 2022
- Plans to move some guests from Fulton and Jones Safe Sleep sites to this program, if they have not yet connected to housing prior to the sites closing
- 250-person COVID-informed capacity
- BOS hearing on January 5, 2022
Non-Congregate Winter Shelter

- Given the FEMA extension of reimbursement for SIP hotels, HSH is able to repurpose local resources that were earmarked for the SIP program in Q1 of 2022.

- With these resources, HSH is opening a non-congregate winter shelter:
  - The Cova Hotel operated by ECS – 95 rooms
  - Opened Monday, December 27th

- This shelter will operate until the end of March 2022.

- Referrals to this programs will be made through SFHOT and HSOC.
Response to COVID outbreaks in shelter

• The vast majority of cases in California have been identified as the Omicron variant. Understanding of the variant is still evolving, but at this time it appears that while the variant is highly transmissible, in the majority of cases it is also not resulting in severe illness or high rates of hospitalization.

• Prior to last week, no HSH shelter had been on paused admissions due to an outbreak since early October.

• HSH and DPH continue to follow protocols in responding to outbreaks at shelters, including pausing new admissions when 2 or more positive cases are identified until no new cases are identified for 14 consecutive days.

• HSH and ECS have opened a new I&Q Hotel for COVID + people at shelters and navigation centers.

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Program Highlights: Housing

- **New Acquisition Proposal: 835 Turk Street**
  - 114 Units
  - Lobby
  - Parking Garage
  - Generous sized rooms
  - Private bathrooms
  - Elevator
  - Community kitchen and lounge

- Proposal to be heard at the BOS in January

http://hsh.sfgov.org
Program Highlights: Housing

- **Eula Hotel Acquisition Finalized**
  - 25 units for TAY
  - Provider selection process underway
  - Closed on purchase 12/30

- **Homekey Award**
  - $54.7M for the acquisition and operations of the Panoramic

- **Flexible Housing Subsidy Pool**
  - Bayview Flex Subsidy Pool SOI extended to January 28, 2022
  - Information and application are available on the [HSH website](http://hsh.sfgov.org)
Program Highlights: Shelter in Place Hotel
Wind Down and Housing Placement

Total Batch Placements per Month
by program
2021-2022

- October: 70
- November: 89

Monthly Goal: 152

Batch Placement Averages by Week
2021-2022

- October: 17.5
- November: 22.25

Weekly Goal: 38

http://hsh.sfgov.org
In December, HSH Access Points started making referrals of Housing Referral Status people to Emergency Housing Vouchers

HSH launched an online eligibility screening tool on our website

HSH will be taking EHV applications from people experiencing homelessness regardless of their Coordinated Entry Status in 2022

Progress Report
• 362 applications submitted
• 144 applications approved
• 189 applications in process
• 29 households housed

http://hsh.sfgov.org
Program Highlights: Coordinated Entry

Community Queue Placements for TAY & Families

• Ongoing throughout the pandemic

• From July to September 2021, 99% of all TAY & family placements came from the community queue and 1% came from the SIP system

Community Queue for Adult Placements

• Housing placements from the community queue for adults slowed during the pandemic

• HSH is ramping up community queue placements into PSH and scattered site housing. Over 55 people from the community queue matched to housing since mid-November

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Broad Scale Relaunch of Adult Community Queue

- Will be using the **batch referral process** initiated as part of the SIP housing placement process

- Batches will include **combination** of SIP and community queue clients.

- Proportion of **Community Queue placements will increase** as SIP guest demand decreases

- Initially HSH will prioritize clients in locations with existing case management services to support the documentation and housing placement process (i.e., navigation centers)
• Improving Services for Domestic Violence Survivors

• HSH is beginning the **Coordinated Entry Domestic Violence** needs assessment and community planning process in 2022

• Setting up an Working Group that includes people with lived experience
Questions?

Thank you.

http://hsh.sfgov.org