

The logo features the letters 'HSH' in a bold, green, sans-serif font. The letters are centered within a white, rounded, house-shaped outline. This white shape is set against a dark green circular background that has a white, jagged, mountain-like border on its right side.

HSH

**Coordinated Entry for
Survivors of Violence**

**Local Homelessness
Coordinating Board**

*Elisabet Medina (she/her/ella)
Program Manager, Coordinated Entry for
Survivors of Violence*

<http://hsh.sfgov.org>



AGENDA

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1. Current Project Updates
 - a. RRH Program
 - b. Training
 - c. DV Bonus Grant application
 - d. Emergency Housing Vouchers
2. Community Needs Assessment
 - a. Overview
 - b. Stakeholder Interviews
 - c. Survivor Listening Sessions
 - d. Data Analysis
 - e. Policy Development
3. Safe House Working Group CE Subcommittee



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Current Project Updates



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Current Project Updates

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🔑 Rapid Rehousing Program

- Collaboration with Asian Women's Shelter
- Launched June 2021 for 25 survivors of violence
- **13 of 25 have been housed**, 12 are in housing search

🔑 Training

- November 2021 training for Continuum of Care (CoC) subrecipients on signs of domestic violence and services available within the community.

🔑 DV Bonus Grant for HUD 2021 CoC Competition

- Housing location and stabilization services for 136 survivors
- 25 new slots of Rapid Rehousing for survivors



Current Project Updates

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• Emergency Housing Vouchers

- A Total of 136 EHV's were allocated to survivors of violence; 47 applications have been submitted by La Casa directly to the SF Housing Authority
- HSH contracted services with additional Victim Service Providers (VSPs):
Asian Women's Shelter, St. Vincent De Paul-Riley Center, and SF Safe House
 - Provide EHV application assistance and support with document readiness for current clients and survivors that are housing referral status clients in Coordinated Entry.
 - Total vouchers allocated to contracted VSPs: 89
 - Total applications submitted from launch to date: 19



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Community Needs Assessment



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Overview

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- **Community Needs Assessment is a Coordinated Entry (CE) planning process that centers survivors' rights, voices, and perspectives via a collaborative design process for the Homelessness Response System (HRS).**
- **Goals:**
 - Improve survivor access, safety, choice, and privacy to services from Homelessness Response System.
 - Improve coordination between Victim Service Providers and Homelessness Response System.
- **Desired Outcome:**
 - Survivors can access housing in ways that are safe for them.



Overview

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• Values:

- **Centering the rights, voices, and experiences of survivors:** *Using a collaborative design process, the project will identify barriers survivors face to safe housing. This includes partnership with survivor-led organizations, extensive survivor interviews and listening sessions, and 50% survivor membership on the project's Safe Housing Working Group (which is to be co-chaired by a survivor).*
- **Using an intersectional lens in all project activities and in assessing data and findings:** *HSH and project partners are keenly aware that survivors' multiple issues and identities combine to create additional challenges to accessing and retaining safe housing. These include income disparities, housing discrimination, impacts of historical trauma, and systemic racism. **The project will center the experiences and needs of LGBTQ+, immigrants, diverse genders, nonnative English speakers, Black, Indigenous, and People of Color (BIPOC), people with disabilities, and other marginalized groups.***
- **Employing Radical Listening and humility:** *In seeking to understand and center the perspectives of survivors, emphasis is placed on creating safe space, listening deeply, and asking thoughtful follow-up questions and to ensure people can share their experiences fully and are heard with empathy and without judgment.*



Overview





Stakeholder Interviews

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- Interviewees from different organizations and city departments:
 - Victim Service Providers
 - Department on the Status of Women
 - Office of Sexual Harassment and Assault Response Prevention
 - Office of Transgender Initiatives
 - Department of Public Health
 - Various non-profits



Survivor Listening Sessions

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• Survivor Listening Sessions will:

- Gather input on survivor housing needs and gain insight into survivor experiences with the homelessness response system including Coordinated Entry regarding safety, race equity, confidentiality, and sensitivity to the trauma that survivors have experienced.
- Include 30 Diverse Survivors for one time- 1:1 or Group Format sessions
- Be Survivor facilitated
- Be compensated for survivor participants



Safe Housing Survey

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• Safe Housing Survey

- HSH in collaboration with Safe Housing Working Group will develop a Safe Housing Survey with questions that capture providers perceptions of how survivors are currently served by the Homelessness Response System.
- The survey will also have questions to assess whether programs are implanting or desire to implement best practices for serving survivors within housing programs such as Rapid Rehousing, DV Housing First or Flex Funding.



Data Analysis

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- Demographics: Gender, Sexual Orientation, Race, Ethnicity, Age and Household Type of survivors currently accessing the Homelessness Response System.
- What program types are survivors currently accessing?
 - Coordinated Entry for Adults, Youth, Families
 - Emergency Shelter
 - Transitional Housing
 - Permanent Supportive Housing
 - Rapid Rehousing
- Comparing current outcomes for survivors in accessing housing as compared to peer Adults, Youth and Families.



Policy Development

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• Policy Development:

- Update the San Francisco Coordinated Entry Written Standards as it pertains to survivors' privacy and confidentiality including use of Homeless Management Information System (HMIS)



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Safe Housing Working Group



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Safe Housing Working Group

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• Safe Housing Working Group will:

- Be led by survivors for survivors and include other representatives from relevant systems, responders, and service providers.
- Solicit input from the community on the design of Coordinated Entry for Survivors of Violence through monthly meetings.
- Serve as an advising body to the Department of Homelessness & Supportive Housing on implementation of community need assessment recommendations.
- Report back to the LHCB through the Coordinated Entry committee on a regular basis with progress updates.
- Be Co-Lead by a survivor

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Questions?

Elisabet Medina, MSW (pronouns: she/her/ella)

Program Manager, Coordinated Entry for Survivors of Violence

San Francisco Department of Homelessness and Supportive
Housing

elisabet.medina@sfgov.org | M: **415-757-8863**

<http://hsh.sfgov.org>