



Action Items for Housing Referral Status People Experiencing Homelessness in San Francisco

When the COVID-19 crisis struck the nation, San Francisco worked with dozens of community partners to quickly create Shelter-in-Place (SIP) Hotels for COVID-vulnerable people experiencing homelessness. SIP Hotels are a temporary intervention in response to the public health crisis.

The San Francisco Department of Homelessness and Supportive Housing (HSH) and our partners continue to place "Housing Referral Status" people experiencing homelessness in Supportive Housing and Rapid Rehousing. "Housing Referral Status" is the term we use in San Francisco for people experiencing homelessness who are prioritized for placement into Supportive Housing or Rapid Rehousing by Coordinated Entry.

Due to the temporary need to prioritize people exiting SIP Hotels for housing placement, adults experiencing homelessness in San Francisco who are Housing Referral Status and who are living in settings outside of the SIP Hotels continue to experience delays in referral to Supportive Housing and Rapid Rehousing. HSH and our partners are currently referring Housing Referral Status adults staying in SF Homeless Outreach Team (SFHOT) stabilization rooms, Navigation Centers, and shelters to housing.

We encourage all Housing Referral Status people living outside of the SIP Hotels to take the following actions to expedite their housing placement process:

1. If staying in a Navigation Center or a SF HOT stabilization room, complete and sign a [San Francisco Homelessness Response System Release of Information and Human Services Agency Release of Information](#) with your SFHOT Case Manager or the Navigation Center staff.
2. If staying in a shelter or other location, complete and sign a [San Francisco Homelessness Response System Release of Information and Human Services Agency Release of Information](#) and have it uploaded to the ONE System at an [Adult Access Point](#).

HSH will closely monitor progress and will refer all Housing Referral Status people to housing as soon as possible. For the latest updates, please participate in the monthly Local Homeless Coordinating Board Coordinated Entry Committee meetings. You can contact Charles.Minor@sfgov.org to receive meeting agendas and invitations. Information is also [available on the HSH website](#).

