



FAQ 333 12th (City Gardens) | 333 12th Street, San Francisco, CA 94103

What is the proposed project at 333 12th Street, San Francisco, CA 94103, who will it serve? The 200 multi-bedroom units at City Gardens at 333 12th Street, San Francisco, CA 94103 will be used for Permanent Supportive Housing (PSH) to house families exiting homelessness. The goal of the onsite services is to help tenants gain and maintain housing and stability.

City Gardens has 98 two-bedroom units, 88 four-bedroom units, and 14 five-bedroom units. The site will have staff, professional property management, and support services onsite with amenities including reception/lobby, seating area, lounge and laundry rooms on every floor, bike storage, outdoor courtyard, private bathrooms and kitchens, and a roof garden.

What is Permanent Supportive Housing?

Permanent Supportive Housing (PSH) is affordable housing with onsite supportive services. Each tenant will have their own unit and lease.

How was the provider selected?

HSH will contract with an experienced service-providing organization and property management organization to operate the site. The non-profit provider will be selected through a competitive process. Solicitation for a provider will occur after the proposed acquisition is introduced at the Board of Supervisors in early April.

What was the process for selecting this location?

To assist the City and County of San Francisco in addressing homelessness, the Department of Homelessness and Supportive Housing ("HSH") issued a Request for Information (RFI) to interested property owners to submit information to assist the City in identifying suitable properties for possible acquisition as permanent supportive housing. The property owners at 333 12th Street submitted property information under the RFI. After both a document review and a site visit, the property was prioritized for acquisition based on its condition, location, price, and ability to meet the needs of people experiencing homelessness.

What is the process for approval and the timeline?

A virtual community meeting will be held Thursday, March 31, 2022, at 5:00 p.m. via Zoom. The proposal must be approved by the Board of Supervisors, likely around April 26, 2022, before HSH can proceed with the acquisition. Information about community notifications and public meetings for proposed projects can be found at HSH's website at: https://example.com/hsh.sfgov.org/get-involved/notices/

What is the site currently being used for? If there are existing tenants, what will happen to them? City Gardens is a relatively new private market apartment building. Any existing tenants will not be asked to leave.

Any tenants who live in this building are welcome to stay as long they like through the terms of their private leases. Any existing tenants will have access to events, activities, and services provided by the selected non-profit provider.

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