Director's Report

Local Homeless Coordinating Board | April 4, 2022
Thank you to Erick Brown

Your institutional wisdom and consistency has played an integral role in steering the Board since 2008.
Welcome to Nikon Guffey

Welcome to the Local Homeless Coordinating Board's newest member!

• 22 years with HSA
  • Currently a Program Director
• Focus on families and children.
Homelessness Response System
Data Updates
Outreach

Data through February 28, 2022.

Total Encounters
41,277
(trailing 12 months)

% Accepted Encounters
93.4%
(trailing 12 months)

Outreach Encounters

Total Engagement Tools
50,574
(trailing 12 months)

Engagement Tools Provided

Top Engagement Tools

*List is not exhaustive; totals may not equal 100%.
Problem Solving – General

Clients
260
Unique Clients Resolved
4,425
Unique Problem Solving Clients

Resolutions by Month

<table>
<thead>
<tr>
<th>Month</th>
<th>Resolutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jul</td>
<td>21</td>
</tr>
<tr>
<td>Aug</td>
<td>32</td>
</tr>
<tr>
<td>Sep</td>
<td>29</td>
</tr>
<tr>
<td>Oct</td>
<td>44</td>
</tr>
<tr>
<td>Nov</td>
<td>45</td>
</tr>
<tr>
<td>Dec</td>
<td>32</td>
</tr>
<tr>
<td>Jan</td>
<td>36</td>
</tr>
<tr>
<td>Feb</td>
<td>45</td>
</tr>
</tbody>
</table>

Services
284
Total Resolutions
6,109
Total Conversations
$818,384
Total Financial Assistance
$2,882
Average Assistance Per Resolution

Top 5 Financial Assistance

<table>
<thead>
<tr>
<th>Assistance</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move-in assistance for housing outside the San Francisco HRS, including deposits and first and last month's rent</td>
<td>$669,475</td>
</tr>
<tr>
<td>Rental Assistance after Move-in</td>
<td>$71,218</td>
</tr>
<tr>
<td>Transportation costs for housing, employment, or appointments with other entities helping with Problem Solving (bus tokens, passes, taxi rides, etc)</td>
<td>$25,401</td>
</tr>
<tr>
<td>Furniture, such as a bed, which makes it possible for a person to move into a shared living situation</td>
<td>$24,382</td>
</tr>
<tr>
<td>Contribution to rent costs of another household (non-lease agreements) if it will allow the participant to move into the unit or maintain/return to the unit</td>
<td>$11,292</td>
</tr>
</tbody>
</table>

Data through February 28, 2022.
Problem Solving - Homeward Bound

Data through February 28, 2022.
Coordinated Entry - Assessments

Data through February 28, 2022.
Coordinated Entry & Housing Demographics

- Data from July 1, 2021 to December 31, 2021.
- New data available quarterly.
Housing – Placements

Data through February 28, 2022.
Current Housing Vacancies

Total Vacancies 800 = Units Ready for Referral 502 + Offline Units 298

New Buildings (Within Last 4 months)

<table>
<thead>
<tr>
<th>Building</th>
<th>Open Date</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kinney Hotel</td>
<td>Jan/22</td>
<td>30</td>
</tr>
</tbody>
</table>

9.6% Vacancy Percentage*

* Calculated for existing site based buildings.

Referral Status

- No Referral: 65.74%
- Pending Referral: 34.26%

Offline Vacancies

- Maintenance: 107
- Hold for Transf...: 85
- Janitorial: 36
- Temp Occupied: 22
- Medical Exam...: 18
- Ready for Refe...: 12
- Property Hold: 11
- Delayed: 2
- Pest Control: 2
- Ready for Inspe...: 2
- Excessive Prop...: 1

Data snapshot as of March 24, 2022.
New Dashboard:
Housing Vacancies over Time

Data through March 1, 2022.
Emergency Housing Voucher Rollout

Interim Progress Report:

• 510 referrals submitted
• 343 vouchers issued
• 97 households housed

Data as of March 22, 2022.
## New Public Dashboard: SIP Guest Exit Destinations by Cohort

<table>
<thead>
<tr>
<th>Exit Destination</th>
<th>Number of Guests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing</td>
<td>877</td>
</tr>
<tr>
<td>Temporary Shelter</td>
<td>128</td>
</tr>
<tr>
<td>Other Institutions</td>
<td>51</td>
</tr>
<tr>
<td>Other*</td>
<td>588</td>
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<tr>
<td>Other*</td>
<td>554</td>
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</table>

*Includes exit by client choice & safety discharges | Data through March 28, 2022 | See HSH website for more details.

1,004 Guests Housed
Tenderloin Emergency Initiative: Progress & Outcomes

1666 SFHOT encounters in the Tenderloin.
• Approx. 108 encounters per week

565 shelter placements from the Tenderloin.
• 321 placements from the Linkage Center.

162 housing referrals from the Tenderloin.
• 84 move ins.

Data from December 13, 2021 through March 29, 2022.
Program Highlights
Program Highlights: Problem Solving

**Housing Location Assistance** to launch in April or May:
- Help navigating the rental market.

**City's Emergency Rental Assistance:**
- SF program serves households who need assistance with:
  - Back/future rent for April 2022 and onwards.
  - Rent from April 2020 to March 2022 (didn't apply to the state program, were rejected, or not enough $).
  - Security deposit or first/last month's rent.
  - Rent before April 2020.

**Input sessions:**
- **Problem Solving employment screener pilot:** feedback on program to connect households with workforce development.
- **Housing Stabilization Services:** input from frontline staff and people with lived experience.
Program Highlights: Shelter - KEEP

**Taimon Booton Navigation Center** opened March 9, 2022.

- Formerly known as Bryant Street Navigation Center.
- Serves transgender, gender non-conforming, and intersex community as well as cis-gender women.
- Has sheltered **over 20 guests** since opening.
Program Highlights: Shelter

- **Cabin Pilot Program** opened at 33 Gough:
  
  - 70 individual cabin units.
  - First move-ins on February 28, 2022.
Program Highlights: Shelter

**Program Updates**

- **Dolores Shelter** (including **Jazzie's Place**) to re-open in April 2022

- **Third non-congregate winter shelter** opened on March 7, 2022:
  - Hybrid site with one floor for COVID overflow.
  - Runs through June 2022.

- **Problem Solving** services launched in family shelter system in March.

**Program Wind Downs**

- **Safe Sleep**:
  - Jones demobilized on March 11, 2022.
  - Fulton to demobilize in spring/summer.
  - Two sites will remain.

- **Interfaith Winter Shelter** closed on March 26, 2022.
Program Highlights: Coordinated Entry

- **LYRIC Access Point** for TAY reopening in April.

- **Safe Housing Working Group** launched.
  - Community Needs Assessment for Survivors is a planning process to improve survivor access, safety, choice, and privacy in the Homelessness Response System.

- Variety of Coordinated Entry policies [online for public comment](#).
Program Highlights: Housing Acquisitions

- Open
  - Granada
  - Diva

- Lease Up Pending
  - 1321 Mission

- Planning Process
  - Eula
  - Mission Inn
  - 835 Turk

- Proposed Acquisition
  - 681-687 Ellis
  - 333 12th Street

(Property at 333 12th Street.)
Program Highlights: Housing

Provider selection:
- Bayview Flex Housing Subsidy Pool provider selected.
- Upcoming SOI for Family and Youth Flex Housing Subsidy Pool.

Landlord incentives:
- Introducing damage mitigation fund as additional tool for scattered site housing providers to negotiate with private landlords.

Updated Local Operating Subsidy Program (LOSP) manual.
HSH Update: 2021 CoC Award

 Continent of Care: HSH awarded $51,403,408
  • $3,745,728 reduction due to FMR decreases.

 All 59 renewal projects approved - $47,843,632 in CoC funding, including:
  • 5 Rapid Rehousing projects
  • 46 Permanent Supportive Housing projects
  • 3 HMIS projects
  • 3 Coordinated Entry projects

 New projects:
  • DV Bonus project - $2,309,776
  • CoC Planning Grant - $1,250,000
HSH is Hiring!

- HSH has several open position currently listed on the [DHR website](#).
- Open positions include:
  - Real Estate Senior Administrative Analyst
  - Housing Ladder Program Manager
  - Supervising and Senior Contracts Analysts
  - SIP Senior Administrative Analysts
  - SIP Program Support Analyst
  - SIP Resource Coordinator
  - Stationary Engineer
  - Buildings and Grounds Maintenance Supervisor
  - Outreach Policy and Contract Analyst
Questions?

Thank you.