



Outcome Goals must be set within the Local Homelessness Action Plan required by the state to receive full HHAP-3 allocation of funding, using specific measures developed by the state and working from baseline data for calendar year 2020 provided by the state, based upon data San Francisco provides the state from its ONE System. Achievement of these Outcome Goals by June 30, 2024 is required for eligibility for HHAP-3 bonus funding, estimated to be a potential of approximately \$8.7 million in funding for San Francisco.

1. **Reducing the number of persons experiencing homelessness:** Two (2) measures focused a) on people accessing services while experiencing homelessness and b) on number of people experiencing unsheltered homelessness.
2. **Reducing the number of persons who become homeless for the first time:** Measure focuses on people who are newly identified as experiencing homelessness by the homelessness response system.
3. **Increasing the number of people exiting homelessness into permanent housing:** Measure focuses on people exiting the homelessness system to permanent housing.
4. **Reducing the length of time persons remain homeless:** Measure focuses on the lengths of time people are known to be experiencing homelessness by the homelessness response system.
5. **Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing:** Measure focuses on people who exited the homelessness response system to permanent housing and then returned to the system.
6. **Increasing successful placements from street outreach:** Measure focuses on number of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.

Further, trackable data goals, related to the Outcome Goals as they apply to underserved populations and populations disproportionately impacted by homelessness, must also be set. Achievement of these equity-related goals is not required for eligibility for bonus funding.

The tables below summarize the Outcome Goals and equity-related goals that the San Francisco Department of Homelessness and Supportive Housing (HSH) is recommending for inclusion in the Local Homelessness Action Plan.

	Baseline Data	Recommended Goal	Explanation / Reasoning
Goal 1a: Annual Number of People Accessing Services While Experiencing Homelessness	11,673 people in CY 2020	Increase to at least 13,400 people in FY 23-24	<ul style="list-style-type: none"> ▪ Continued growth in coverage of programs/services in ONE system (HMIS) ▪ Adding more shelters and outreach services into ONE System, likely serving people who may not already be in data. ▪ Also are expanding programs and services to reach and serve more people. ▪ Representation of Hispanic/Latinx population in PIT count has grown in 2022 data, but population is not represented at that rate among those currently accessing services.
	Recommended Equity-Related Goal		
	Increase the percentage of Hispanic/Latinx population accessing services while experiencing homelessness to 30% of the total population accessing services by June 30, 2024 to advance toward equitable representation based upon their presence in the homeless population.		

	Baseline Data	Recommended Goal	Explanation / Reasoning
Goal 1b: Number of People Experiencing Unsheltered Homelessness	5,180 in 2019 PIT Count	Decrease to 5,000 in 2024 PIT Count	<ul style="list-style-type: none"> ▪ Unsheltered population grew 19% between 2017 and 2019 PIT Counts, then declined in 2022 count, but other forces in community may serve to increase unsheltered homelessness. ▪ Goal to achieve a 3% reduction between 2020 baseline and 2024 data. ▪ Estimated number of TGNC San Franciscans experiencing unsheltered homelessness grew from 21 to 244 between 2017 and 2022 PIT Counts. ▪ Mayor Breed announced a city-wide goal to end homelessness among TGNC people by 2027.
	Recommended Equity-Related Goal		
	Reduce the number of transgender and gender non-conforming (TGNC) people experiencing unsheltered homelessness by 52%, from 314 in 2019 to no more than 150 people in 2024.		

Goal 2: Reducing the Number of Persons who are Newly Identified as Experiencing Homelessness	Baseline Data	Recommended Goal	Explanation / Reasoning
	4,111 in CY 2020	Increases to no more than 6,180 in FY 23-24	<ul style="list-style-type: none"> Continued growth in coverage of programs/services in ONE system (HMIS), including more shelters and outreach services likely serving people not already in data. Expanding programs and services which should reach people earlier in experiences of homelessness. Goal for rate of growth (50%) smaller than pre-2020 rate of growth. People who are Black/African-American are vastly overrepresented, comprising 5% of the City's population but 40% of the people newly identified as experiencing homelessness. Will focus on reducing that over-representation, through targeted expansion of front-end services, diversion, and prevention.
	Recommended Equity-Related Goal		
The percentage of Black and African American people who are newly identified as homeless is reduced from 40% of people newly identified as experiencing homelessness to 30% or less.			

Goal 3: Increasing the Number of People Exiting the Homelessness System into Permanent Housing	Baseline Data	Recommended Goal	Explanation / Reasoning
	1,453 in CY 2020	Increases to at least 1,500 people in FY 23-24	<ul style="list-style-type: none"> Primary emphasis of strategies is currently on expanding the number of people exiting to permanent housing interventions <u>within</u> the homelessness system. Need to develop better tracking capabilities and system exit data within ONE system. Representation of Hispanic/Latinx population in PIT count has grown in 2022 data, but are only 23% of people exiting the homelessness response system into permanent housing.
	Recommended Equity-Related Goal		
Increase the representation of Hispanic/Latinx population among those exiting the homelessness system to permanent housing to 30%, from 23%.			

Goal 4: Reducing the Length of Time Persons are Known to be Experiencing Homelessness	Baseline Data	Recommended Goal	Explanation / Reasoning
	Average of 199 days in CY 2020	Increases to average of no more than 205 days in FY 23-24	<ul style="list-style-type: none"> Many factors - housing market conditions, scaling scattered-site strategies, connecting people to system earlier and more consistently - can all cause increases in this measure. Goal for increase is slower than the trend between 2019 and 2020. Families with children, 41% of whom are Black/African-American, have the longest average lengths of homelessness 257 days of any subpopulation, based on how this data is calculated by state. Reducing lengths of time families with children are documented as experiencing homelessness will drive progress on reducing average lengths of time for all Black/African-American San Franciscans.
	Recommended Equity-Related Goal		
Reduce the average number of days documented as experiencing homelessness among families with children from 257 days to 227 days by June 2024.			

Goal 5: Reducing the number of persons who return to homelessness after exiting the homelessness system to permanent housing	Baseline Data	Recommended Goal	Explanation / Reasoning
	Rate documented as 28% during CY 2020	Reduce to 25% or less during FY 23-24	<ul style="list-style-type: none"> Will implement strategies to improve data collection, to better understand patterns within returns to homelessness system, and aim to decrease such returns. Rate of growth in returns to homelessness system is higher for unaccompanied transition age youth, who are disproportionately BIPOC and LGBTQ+. Improving successful exits for unaccompanied transition age youth will drive progress on reducing rates of return for BIPOC and LGBTQ+ populations as a whole.
	Recommended Equity-Related Goal		
Ensure that at least 75% of youth/young adults who exit the homelessness response system to permanent housing do not return to homelessness, by FY 2024.			

Goal 6: Increasing Successful Placements from Street Outreach	Baseline Data	Recommended Goal	Explanation / Reasoning
	56 successful placements documented in data in CY 2020	Increase to at least 100 such placements documented in data in FY 23-24	<ul style="list-style-type: none"> Expanding coverage of outreach programs in ONE system (HMIS), but more significantly improving quality of data regarding such placements will likely require improvements over a longer timeframe. All such placements documented in 2020 data were among adult only households, who are the vast majority of the unsheltered population, and Black/African-American adults and other people of color are vastly over-represented in that population (38%).
	Recommended Equity-Related Goal		
Increase successful placements for adult only households from street outreach to at least 100 placements annually FY 23-24 (79% increase.)			