

The logo for HSH (Health Services for Homeless) is displayed in large, bold, green capital letters. It is set against a white background that is shaped like a house, with a dark green circular border around it.

Coordinated Entry for Survivors of Violence

Community Needs Assessment

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Survivors of Violence*

<http://hsh.sfgov.org>



AGENDA

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1. Community Needs Assessment
 - a. Overview
 - b. Stakeholder Interviews
 - c. Survivor Listening Sessions
 - d. Data Analysis
 - e. Policy Development
2. Safe Housing Community Survey



DEPARTMENT OF
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Community Needs Assessment



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Overview

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- **Community Needs Assessment is a Coordinated Entry (CE) planning process that centers survivors' rights, voices, and perspectives via a collaborative design process for the Homelessness Response System (HRS).**
- **Goals:**
 - Improve survivor access, safety, choice, and privacy to services from Homelessness Response System.
 - Improve coordination between Victim Service Providers and Homelessness Response System.
- **Desired Outcome:**
 - Survivors can access housing in ways that are safe for them.



Overview

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• Values:

- **Centering the rights, voices, and experiences of survivors:** *Using a collaborative design process, the project will identify barriers survivors face to safe housing. This includes partnership with survivor-led organizations, extensive survivor interviews and listening sessions, and 50% survivor membership on the project's Safe Housing Working Group (which is to be co-chaired by a survivor).*
- **Using an intersectional lens in all project activities and in assessing data and findings:** *HSH and project partners are keenly aware that survivors' multiple issues and identities combine to create additional challenges to accessing and retaining safe housing. These include income disparities, housing discrimination, impacts of historical trauma, and systemic racism. **The project will center the experiences and needs of LGBTQ+, immigrants, diverse genders, nonnative English speakers, Black, Indigenous, and People of Color (BIPOC), people with disabilities, and other marginalized groups.***
- **Employing Radical Listening and humility:** *In seeking to understand and center the perspectives of survivors, emphasis is placed on creating safe space, listening deeply, and asking thoughtful follow-up questions and to ensure people can share their experiences fully and are heard with empathy and without judgment.*



Overview





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Safe Housing Community Survey



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Safe Housing Community Survey

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- Key areas include **safety, confidentiality, assessment, access, training, housing protections, trauma-informed approaches, and survivor-centered strategies.**
- The survey is comprehensive and will take about 30-45 minutes.
- We want as many responses as possible. Our goal is to have a minimum sample of **50-100** surveys from organizations throughout the homelessness response system and victim services.

• Who should fill out the survey?

- Staff working with people in the homelessness response system or victim services

Homelessness Response System Providers	Victim Service Providers
<ul style="list-style-type: none">• Access Points + Access Partners• Street Outreach• Shelter & Navigation Center• Permanent Supportive Housing• Support services• Drop in Centers• Linkage Center• Rapid Rehousing & Scattered Site programs	<p>VSP is “a nonprofit organization whose primary mission is to provide services to victims of domestic violence, dating violence, sexual assault or stalking.”</p> <ul style="list-style-type: none">• La Casa de las Madres• Asian Women's Shelter• Riley Center• Safe House



Safe Housing Community Survey

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• How will survey results be used?

- Survey responses are completely anonymous; nothing shared will be connected to particular individuals.
- Results will be analyzed by Safe Housing Alliance, a national expert on housing and domestic violence.
- Multiple responses within the organization are **strongly encouraged**.
- Results will be used to inform the design of Coordinated Entry for Survivors of violence and ensure recommendations are grounded in this community's unique dynamics, strengths, resources, and needs.



Safe Housing Community Survey

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• By when?

- The deadline for completing the survey is **June 24th**

• Links to the survey

English: <https://www.surveymonkey.com/r/BHJ8B79>

Spanish: <https://es.surveymonkey.com/r/J7VJKWD>

The logo features the letters 'HSH' in a bold, green, sans-serif font. The letters are positioned on the left side of a white, arrow-shaped graphic that points to the right. This graphic is set against a background of green curved shapes and a light green circular area. The overall design is clean and modern.

HSH

Questions?

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