Homelessness Response System
Data Updates
Outreach

Total Encounters

35,574
(trailing 12 months)

% Accepted Encounters

93.4%
(trailing 12 months)

Outreach Encounters

Engagement Tools Provided

Top Engagement Tools

Data through June 30, 2022.

*List is not exhaustive; totals may not equal 100%.
Problem Solving – General

Clients

<table>
<thead>
<tr>
<th>Count</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>Unique Clients Resolved</td>
</tr>
<tr>
<td>7,260</td>
<td>Unique Problem Solving Clients</td>
</tr>
</tbody>
</table>

Resolutions by Month

<table>
<thead>
<tr>
<th>Month</th>
<th>Resolutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jun</td>
<td>75</td>
</tr>
<tr>
<td>May</td>
<td>58</td>
</tr>
<tr>
<td>Apr</td>
<td>55</td>
</tr>
<tr>
<td>Mar</td>
<td>80</td>
</tr>
<tr>
<td>Feb</td>
<td>39</td>
</tr>
<tr>
<td>Jan</td>
<td>32</td>
</tr>
<tr>
<td>Dec</td>
<td>32</td>
</tr>
<tr>
<td>Nov</td>
<td>45</td>
</tr>
<tr>
<td>Oct</td>
<td>44</td>
</tr>
<tr>
<td>Sep</td>
<td>29</td>
</tr>
<tr>
<td>Aug</td>
<td>29</td>
</tr>
<tr>
<td>Jul</td>
<td>19</td>
</tr>
</tbody>
</table>

Top 5 Financial Assistance

<table>
<thead>
<tr>
<th>Assistance</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Move-in assistance for housing outside the San Francisco HRS, including</td>
<td>$1,435,011</td>
</tr>
<tr>
<td>deposits and first and last month’s rent</td>
<td></td>
</tr>
<tr>
<td>Rental Assistance after Move-in</td>
<td>$340,643</td>
</tr>
<tr>
<td>Transportation costs for housing, employment, or appointments with other</td>
<td>$46,299</td>
</tr>
<tr>
<td>entities helping with Problem Solving (bus tokens, passes, taxi rides, etc.)</td>
<td></td>
</tr>
<tr>
<td>Furniture, such as a bed, if reasonable and directly linked to a housing</td>
<td>$40,137</td>
</tr>
<tr>
<td>resolution</td>
<td></td>
</tr>
<tr>
<td>Contribution to rent or utility costs of another household (non lease</td>
<td>$33,329</td>
</tr>
<tr>
<td>agreements) if it will allow the participant to move into the unit or</td>
<td></td>
</tr>
<tr>
<td>maintain/return to the unit</td>
<td></td>
</tr>
</tbody>
</table>

Population: Clients Resolved

- Youth 17.5%
- Unknown 0.56%
- Family 11.73%

Population: All Problem Solving Clients

- Youth 9.98%
- Unknown 0.68%
- Family 14.03%

Average Assistance Per Resolution

<table>
<thead>
<tr>
<th>Count</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>537</td>
<td>Total Resolutions</td>
</tr>
<tr>
<td>10,469</td>
<td>Total Conversations</td>
</tr>
<tr>
<td>$1,941,010</td>
<td>Total Financial Assistance</td>
</tr>
<tr>
<td>$3,615</td>
<td>Average Assistance Per Resolution</td>
</tr>
</tbody>
</table>

Data through June 30, 2022.
Coordinated Entry - Assessments

Data through June 30, 2022.
Coordinated Entry & Housing Demographics

- Data for FY2021-22 (July 1, 2021 – June 30, 2022)
- New data available quarterly.
- Additional breakouts by population and time frame available on the HSH website.
Housing – Placements

Data through June 30, 2022.
Housing Ladder – Placements

Data through June 30, 2022.
## Current Housing Vacancies

**Total Vacancies**

<table>
<thead>
<tr>
<th>Buildings in Lease Up Phase</th>
<th>Open Date</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kinney Hotel</td>
<td>Apr/22</td>
<td>30</td>
</tr>
<tr>
<td>1321 Mission St. (Panoramic)</td>
<td>Jun/22</td>
<td>160</td>
</tr>
<tr>
<td>835 Turk (Gotham)</td>
<td>Jun/22</td>
<td>114</td>
</tr>
</tbody>
</table>

**Online Units Ready for Referral**: 576

**Offline Units**: 312

**Vacancy Percentage**

9.5%

*Calculated for existing site based buildings.

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Data snapshot as of July 20, 2022.
Housing Vacancies over Time

Vacancy Counts Monthly

- Offline
- Online

Monthly Vacancies: 903
Online Vacancies: 596
Offline Vacancies: 307

Monthly data snapshots through July 20, 2022.
Housing Vacancies over Time

Monthly data snapshots through July 20, 2022.
Emergency Housing Voucher Rollout

Interim Progress Report:

- **720** referrals submitted
- **574** vouchers issued
- **216** households housed

*Correction: The June LHCB data report presented the target population percentages rather than the actuals.*

Data as of July 21, 2022.
## SIP Guest Exit Destinations by Cohort

<table>
<thead>
<tr>
<th>Exit Destination</th>
<th>Number of Guests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing</td>
<td>1,082</td>
</tr>
<tr>
<td>Temporary Shelter</td>
<td>170</td>
</tr>
<tr>
<td>Other Institutions</td>
<td>50</td>
</tr>
<tr>
<td>Other*</td>
<td>607</td>
</tr>
</tbody>
</table>

- Includes exit by client choice & safety discharges
- Data through July 22, 2022
- See HSH website for more details

<table>
<thead>
<tr>
<th>Exit Destination</th>
<th>Number of Guests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing</td>
<td>133</td>
</tr>
<tr>
<td>Temporary Shelter</td>
<td>86</td>
</tr>
<tr>
<td>Other Institutions</td>
<td>27</td>
</tr>
<tr>
<td>Other*</td>
<td>521</td>
</tr>
</tbody>
</table>

### Guests Eligible for SIP Housing Process

### Other SIP Hotel Guests

694 Current Guests

1,215 Guests Housed

6 Active Hotel Sites
SIP Guest Exits: Demographics

42% of guests eligible for the SIP housing process were older adults (60+). 48% of guests from this group who have been housed are older adults.

Data through July 22, 2022 | See HSH website for more details.
SIP Guest Exits: Demographics

Data through July 22, 2022.
See HSH website for more details.
Tenderloin Emergency Initiative: Progress & Outcomes

2,851 SFHOT encounters in the Tenderloin.
• Approx. 90 encounters per week

1,141 shelter placements from the Tenderloin.
• 774 placements from the Tenderloin Center.

280 Tenderloin Center guests referred to housing.
• 203 placements to housing.

Data from December 13, 2021 through July 17, 2022.
Program Highlights
Program Highlights: Equity Update

- Site tours with our non-profit providers.

- Collaborate with SFAC as we move into the second phase of our strategic planning and refine our equity goals to center those with lived experience.

- Collaborating with the Black-led provider group to disseminate funding to Black-led organizations who have the highest needs for capacity building and technical assistance.
  
  • $900,000 will be allocated through an intentional & equitable process as we work with community to address the identified needs of these organizations.

- Developing DEI professional development session regarding white supremacy
Program Highlights: Coordinated Entry

**Coordinated Entry Evaluation & Redesign Town Halls:**
- Scheduled for August. All stakeholders with recommendations encouraged to join.

**Multi-Disciplinary Team updates:**
- Coordination between Human Services Agency, HSH, and multiple providers.
- Brings CE, SSI advocacy, CAAP, PSH placements, and HomeSafe to shelter.
- Approx. 200 clients served at 4 sites.
- Scheduled for Central Waterfront, Taimon Booton, and Baldwin in summer/fall 2022.
Program Highlights: New Shelter

- **711 Post Semi-Congregate Shelter**: Opened July 25
  - 24/7 shelter operated by Urban Alchemy for up to 250 adults in 123 rooms.
  - Fifth floor dedicated to women.
  - Services: meals, care coordination, health support.

- **Baldwin SAFE Navigation Center**: Soft Opening August 3
  - 24/7 non-congregate shelter operated by Five Keys and Providence Foundation for up to 180 adults.
  - Services: meals, case management, health support, group activities, roving DPH behavioral healthcare.
  - Jones Storage Program will move next door to the Baldwin in late August.
Program Highlights: Shelter Reopening

- **Dolores Shelter Program:**
  - Opened on June 6 - current capacity for 30 guests.
  - Jazzie's Place scheduled to open on August 1. Referrals through community partner.

- **Hospitality House** (22 beds) and **A Woman's Place** (25 beds) reopening in August 2022 – both 24/7 shelters.

- **Shelter Reinfation:** 411 beds to be added to Navigation Centers by the end of September 2022.
  - Civic Center Navigation Center demobilizing; clients offered placement at new PSH building.
  - CAAP placements: 117 reinflated beds at MSC-South & Next Door for new CAAP clients.

- **Meals:**
  - New partnership with **Meals on Wheels** to improve meal quality and nutrition standards.
  - Resuming **2 meals per day** standard as adult/TAY shelters reinflate.
Program Highlights: Housing

**Program Openings:**
- **1064-1066 Mission Street** and **681 Florida Street**: Move ins start in September.
- **Casa Esperanza (3061 16th Street)**: Move ins to start week of August 15.
- **Mission Inn (5630 Mission Street)**: Move ins to start week of August 22.
- **Colton/Jazzie Commons**: Move ins started week of July 18.
- **1321 Mission**: Move ins for Family referrals will begin early August.
- **Gotham (835 Turk Street)**: Move ins for all available units will be completed by end of July.

Through the Mayor's Homelessness Recovery Plan, **HSH opened nearly 2,000 units of new housing** between July 1, 2020 and June 30, 2022.

**Procurement Updates:** **TAY/Family FHSP & Family Housing Ladder**: Providers will be selected in August.

**Reminder:** **CoC and ESG Desk Guide available on HSH website.**
HSH is Hiring!

- HSH has several open position currently listed on the [DHR website](https://www.dhr.org).

- Open positions include:
  - Shelters and Navigation Manager
  - CalAim Database Administrator
  - Senior Administrative Analyst: Real Estate

- More positions approved in FY2022-24 budget will be posted in coming months.
Questions?

Thank you.