Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2022 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2022 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It

- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2022 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: CA-501 - San Francisco CoC

1A-2. Collaborative Applicant Name: City and County of San Francisco

1A-3. CoC Designation: CA

1A-4. HMIS Lead: City and County of San Francisco

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1B-1.	**Inclusive Structure and Participation–Participation in Coordinated Entry.**	
	NOFO Sections VII.B.1.a.(1), VII.B.1.e., VII.B.1.p., and VII.B.1.r.	

	In the chart below for the period from May 1, 2021 to April 30, 2022:
1.	**select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or**
2.	**select Nonexistent if the organization does not exist in your CoC's geographic area:**

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	No	Yes
2.	Agencies serving survivors of human trafficking	Yes	Yes	Yes
3.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	No	Yes
4.	Disability Advocates	Yes	Yes	Yes
5.	Disability Service Organizations	Yes	No	Yes
6.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
7.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
8.	Hospital(s)	Yes	No	Yes
9.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No	No	No
10.	Law Enforcement	Yes	No	Yes
11.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
12.	LGBTQ+ Service Organizations	Yes	No	Yes
13.	Local Government Staff/Officials	Yes	Yes	Yes
14.	Local Jail(s)	Yes	No	Yes
15.	Mental Health Service Organizations	Yes	Yes	Yes
16.	Mental Illness Advocates	Yes	Yes	Yes

17.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
18.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
19.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
20.	Other homeless subpopulation advocates	Yes	Yes	Yes
21.	Public Housing Authorities	Yes	No	Yes
22.	School Administrators/Homeless Liaisons	Yes	No	Yes
23.	State Domestic Violence Coalition	No	No	No
24.	State Sexual Assault Coalition	Yes	No	No
25.	Street Outreach Team(s)	Yes	Yes	Yes
26.	Substance Abuse Advocates	Yes	Yes	Yes
27.	Substance Abuse Service Organizations	Yes	Yes	Yes
28.	Victim Service Providers	Yes	No	Yes
29.	Domestic Violence Advocates	Yes	Yes	Yes
30.	Other Victim Service Organizations	Yes	No	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	No	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.	Board of Sup., Mayor, Comptrlr. select CoC	Yes	Yes	Yes
35.	Philanthropy, Faith Communities, Advocates	Yes	No	No

1B-2.	Open Invitation for New Members.	
	NOFO Section VII.B.1.a.(2)	

	Describe in the field below how your CoC:
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
2.	ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1. INVITATION: New members invited through 1,500-person listserv and guests invited to attend/present at CoC meetings. All CoC meeting info is on the CoC Board website, hosted by the Dept. of Homelessness and Supportive Housing (HSH). HSH, CoC staff and Board extend invitations and target outreach based on topics. HSH and Board staff/attend numerous neighborhood/interest group meetings and invite attendees to CoC. Invitations ongoing with monthly publication of meeting agenda.
2. COMMUNICATION-INDIVIDUALS WITH DISABILITIES: CoC ensures effective communication by holding meetings in ADA compliant City Hall (pre COVID); posting agendas online/at public library and agenda, minutes, and recordings on CoC website in accessible forms including PDF. Current meetings are held virtually/online due to COVID and in line with local/state guidance. Closed captions and transcripts are always available. Materials are shared both orally and visually, and available for download on CoC Board website. Additional accommodations can be made through the CoC board staff.
3. INVITED ORGS-EQUITY: CoC Board staff outreached to Latino Taskforce, appeared before the CoC Board-COVID education and prevention in the Mission district (majority Latinx), coordinated with United Council and Third Street Youth in the Bayview district (majority Black/African American), invited the Director of the SF Department of Transgender Initiatives to the CoC and to the Priority Panel responsible for ranking CoC projects, partnered with Glide Memorial Church (majority Black/African American), organized CoC provider training from Asian Women's Shelter on serving victims of violence, invited the Black Employee Alliance to the CoC listserv, and brought in a new CoC Provider, the SF LGBT Center, to train all CoC projects on serving LGBTQ+.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section VII.B.1.a.(3)	

	Describe in the field below how your CoC:
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information; and
3.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1. CoC solicits and considers public opinion from individuals and orgs with knowledge of homelessness/prevention through widely publicized, well attended monthly meetings with presentations, discussions, and public comment about all aspects of system of care. Committee meetings on policy, funding, Coordinated Entry (CE), and HMIS, occur regularly and ensure open, outcome-oriented community process. CoC convenes its providers monthly for training, info sharing, and policy discussions. CoC Board has staff provided by Dept. of Homelessness and Supportive Housing (HSH), which solicits/schedules participation from broad array of organizations/individuals. In late 2021, to gain insight into how to improve CE/front door to help prevent and end homelessness, HSH hired consultants to conduct a qualitative & quantitative evaluation of the CE and DV CE Systems, which included multiple public town hall meetings, numerous focus groups and interviews with people with experience and providers, and extensive data analysis. HSH convenes a monthly Data Strategy Workgroup, consisting of homeless services providers who share data strategies and provide context and insight on project and CoC level performance measures.
2. CoC Board/committee meetings comply with state/local open meetings laws that mandate 72-hour advance public notice. Agendas and supporting documents are posted at main library, CoC website, and 1,500-person email listserv. Meetings held at transit-accessible City Hall, or through the online meeting platform, WebEx, during COVID-19, with public comment on all items. CoC staff and HSH contact info is publicized widely.
3. CoC/HSH encourage new programs to present (e.g., new neighborhood access points), advocacy/advisory boards to share findings (e.g., Coalition on Homelessness, Shelter Monitoring Committee, Family Advisory Council), and homeless individuals to report on experience at monthly meetings. Feedback on the CE system led to a full evaluation that is now entering into the planning and implementation phase. This will be led by a wide group of stakeholders, including people with lived experience, and will focus on instituting changes suggested by community stakeholders, including evaluating the vulnerability scoring criteria for entry into the system and additional training for assessment staff. HSH is also launching a 5-year strategic planning process and is actively recruiting participation in multiple forums, including town halls.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section VII.B.1.a.(4)	

	Describe in the field below how your CoC notified the public:
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
2.	about how project applicants must submit their project applications–the process;
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and
4.	how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.

(limit 2,500 characters)

1: On 3/4/22, the SF CoC, through the Dept. of Homelessness and Supportive Housing (HSH), convened current and prospective homeless service providers for a CoC 101 (a training on CoC Program funding and how to apply). On 6/10/22, CoC Board staff, HSH, and the Mayor's Office of Housing and Community Development (MOHCD) met to plan and coordinate new project applications for the CoC competition to support the CoC's Housing Pipeline. On 8/5/22, an announcement of local competition/accepting applications (process, timeline, Bidders conference on 8/12) was publicly posted, including CoC website, and sent to 1,500+ member CoC listserv. New projects were highly encouraged to apply, especially those who have committed to improving racial equity, including persons with lived experience in program design, and leveraging non-CoC housing and healthcare funding. CoC Board/HSH conducted outreach to those not receiving CoC funds, including to Mayor's Office of Transgender Initiatives.
2. On 8/12/22, all application materials, including scoring criteria and instructions on how to submit applications, were made available on the CoC website. Bidders Conference was held virtually with new project support session, and included guidance on how to apply, due dates, scoring criteria, and how to get help (Daily 1:1 technical assistance provided to all projects by longstanding consultant who facilitates the process). 2 new projects applied.
3. Pre-competition, CoC solicits ideas on project scoring & selection process through publicly noticed CoC Funding Committee meetings (Feb. & Mar. 2022). All applications are reviewed according to HUD threshold requirements & community process that scores eligibility/alignment with HUD priorities, incl. contribution to system performance: housing stability, increases in income/benefits. Prior CoC funding is never required. Panel comprised of non-conflicted community members evaluate projects using community-approved scoring tools. All scoring & ranking criteria was publicly posted on CoC website, shared at Bidders, and explained via ongoing 1:1 assistance. Diverse CoC Board makes final decisions on scoring & priority list in public meetings.
4. CoC ensures effective communication by holding CoC meetings & Bidders Conference online in accessible virtual meetings through Zoom and Webex; publishing agendas, timelines, process on CoC website & listserv in electronic PDF form; & presenting meeting materials orally & visually, with captions.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1C-1.	**Coordination with Federal, State, Local, Private, and Other Organizations.**	
	NOFO Section VII.B.1.b.	

	In the chart below:
1.	**select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or**
2.	**select Nonexistentif the organization does not exist within your CoC's geographic area.**

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Yes
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

18.	All Bay Area counties	Yes

1C-2.	**CoC Consultation with ESG Program Recipients.**	
	NOFO Section VII.B.1.b.	

	Describe in the field below how your CoC:
1.	**consulted with ESG Program recipients in planning and allocating ESG and ESG-CV funds;**
2.	**participated in evaluating and reporting performance of ESG Program recipients and subrecipients;**
3.	**provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and**
4.	**provided information to Consolidated Plan Jurisdictions within your CoC's geographic area so it could be addressed in Consolidated Plan update.**

(limit 2,500 characters)

1. CoC, through the Dept. of Homelessness & Supportive Housing (HSH) consulted with ESG program recipients to plan for the use of the ESG-CV funds in the wake of the COVID-19 pandemic. HSH and our nonprofit partners responded to the COVID-19 pandemic by funding over 20 Non-Congregate Shelter (NCS) sites through the ESG-CV funds. To limit the number of COVID-19 related deaths among people experiencing homelessness, we focused these one-time funds on funding the City of San Francisco's response during the pandemic. HSH consulted with ESG subrecipients to reallocate funds from 3 grants to another subrecipient grant that needed to expand its services.
2. HSH and the ESG subrecipients continue to collaborate during the annual CAPER reporting to track progress toward achieving the goals outlined in the Consolidated Plan. HSH monitors this work through monthly meetings with our HMIS vendor, Bitfocus, as well as the ESG subrecipients to ensure accurate data entry in HMIS and thusly provide accurate reporting among the CoC as well as to HUD.
3. HSH shares the PIT data with our partners at the Mayor's Office of Housing and Community Development (MOHCD) during the Consolidated Planning process. HSH shares this data to inform the strategic use of federal ESG funds to fill gaps in San Francisco's Homeless Response System so that there is robust availability of emergency shelter, homeless prevention, and rapid rehousing projects. The 2022 PIT data was not available for the Consolidated Plan process for 2022 but it will be used to determine the strategic allocation of funds in 2023.
4. HSH is extensively involved in the Consolidated Plan and the development process. Through collaboration with MOHCD, HSH ensures the strategic use of the ESG funds. HSH also partners with MOHCD to ensure that there are adequate resources available to people living with HIV/AIDS who are served through the HOPWA program. Multiple staff from HSH attend monthly and quarterly convenings led by MOHCD related to progress toward achieving the goals to ensure that people experiencing homelessness have equitable access to the Coordinated Entry System as well as housing opportunities that are dedicated to people experiencing homelessness.

1C-3.	Ensuring Families are not Separated.	
	NOFO Section VII.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	No
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting AAQs or requesting technical assistance to resolve noncompliance of service providers.	Yes
6.	Other. (limit 150 characters)	
	CoC expanded the definition of families for eligibility for EHVs to include households of just siblings, cousins, etc.; uses for family reunification	Yes

1C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts.	
	NOFO Section VII.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section VII.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

1. YOUTH: CoC/SF Dept. of Homelessness and Supportive Housing (HSH) is strongly committed to collaborating with youth education providers through partnerships with Five Keys Schools to provide GED and educational services, with City College to create pathways to higher education, with SF State University to co-locate a CE Access Point, and with the Office of Economic and Workforce Development to provide Rising Up Job Developers that hold a 1:30 staff to client ratio supporting youth employment. HSH's ongoing collaboration with child welfare allows serves youth through the Foster Youth Services Coordinating Program, which supports children who suffer from traumatic effects of home and/or school displacement.
2/3. SEA/LEA: SF HSH, the collaborative applicant & primary recipient of CoC funding has formal partnerships with SF Unified School District (SFUSD), LEA, childcare & education providers, & child welfare & human services agency. SFUSD posts on website that LEAs "must ensure that each homeless child and youth has equal access to the same free, appropriate public education, including a public preschool program, as other children and youths." Schools & youth education providers coordinate with District Liaison to help obtain bus passes, uniforms, tutoring, & supplies. In 2017, the Program Director for the SF Resource Family Approval Program (overseeing Child Welfare) joined the CoC Board. As the department continues to be an advocate and support for families and transitional aged youth, in 2022 the Program Director for Family Services (Child Welfare) assumed the seat.
3/4. SCHOOL: Since 2018, HSH & SFUSD have operated an overnight shelter at a school site, prioritizing homeless students at SFUSD. School Social Workers are trained at least annually on the Homelessness Response System and Family Coordinated Entry. HSH & SFUSD have a data sharing agreement that allows SFUSD to share information on all enrolled students to ensure rapid placement in family shelter or Heading Home, a public-private partnership to provide 700 RRH slots for SFUSD families. In May 2022, HSH and its Heading Home partners completed the placement goal for the Heading Home program and ended homelessness for 700 families with children in SFUSD. HSH and SFUSD are coordinating on a case management model that allows Buena Vista Horace Mann school social workers to access HMIS and support students experiencing homelessness with acquiring required documents for housing placement.

1C-4b.	**Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.**	
	NOFO Section VII.B.1.d.	

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

COC APPROVED AND PUBLICLY POSTED COC PROGRAM DESK GUIDE OUTLINES SEVERAL REQUIREMENTS FOR COC PROVIDERS, IN ALIGNMENT WITH THE COC INTERIM RULE AND THE MCKINNEY-VENTO HOMELESS ASSISTANCE ACT. Providers have been trained on the contents of the Desk Guide and the responsibilities it outlines. Providers are required to coordinate and integrate, to the maximum extent practicable, education programs for which families and individuals at-risk of homelessness and homeless individuals and families may be eligible. They must take the educational needs of children into account when families are placed in housing. To the extent practicable, families with children are to be placed close to their school of origin so as not to disrupt a child's education. Any barriers to accessing education services are to be documented in both the program participant and project files. Eligible supportive services activities are outlined so that projects are aware they can use CoC funds for the costs of improving knowledge and basic educational skills, including instruction or training in consumer education, health education, substance abuse prevention, literacy, English as a Second Language, and General Educational Development (GED). Services may include screening, assessment, and testing; individual or group instruction; tutoring; provision of books, supplies and instructional material; counseling; and referral to community resources. CoC policies have been overseen the CoC Board, which has included the Program Director for the SF Resource Family Approval Program (overseeing Child Welfare) from 2017 to 2022; in 2022, the Program Director for Family Services (Child Welfare) assumed that seat. Since 2018, SF Dept. of Homelessness and Supportive Housing (HSH) and the SF Unified School District (SFUSD) have also operated an overnight shelter at a school site, prioritizing students within the SF CoC who are homeless. The CoC's McKinney-Vento Liaison, HSH, and SFUSD support adherence to the district's policy of enrolling any homeless student regardless of the lack of academic records, proof of residency, or immunization documentation. SFUSD works to ensure that each homeless child and youth has equal access to the same free, appropriate public education, including a public preschool program, as other children and youths. This commitment is publicly stated on the SFUSD website.

1C-4c.	**Written/Formal Agreements or Partnerships with Early Childhood Services Providers.**	
	NOFO Section VII.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	**Birth to 3 years**	Yes	No
2.	**Child Care and Development Fund**	Yes	Yes
3.	**Early Childhood Providers**	Yes	Yes
4.	**Early Head Start**	Yes	Yes
5.	**Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)**	No	No
6.	**Head Start**	Yes	Yes
7.	**Healthy Start**	Yes	No

8.	Public Pre-K	Yes	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaborating with Victim Service Providers.	
	NOFO Section VII.B.1.e.	

	Describe in the field below how your CoC regularly collaborates with organizations who help provide housing and services to survivors of domestic violence, dating violence, sexual assault, and stalking to:
1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. To ensure regular CoC collaboration with organizations serving survivors, the SF Dept. of Homelessness and Supportive Housing (HSH) recently launched the Safe Housing Working Group – inviting in various city departments, victim service providers and survivors with lived experience – to address systemic gaps in services for survivors and recommend updates to CoC policies. Additionally, the CoC recently updated its Coordinated Entry written standards to more specifically address process and procedures for serving survivors of domestic violence, dating violence, sexual assault, and stalking. Earlier in 2022, HSH convened a working group focused on identifying the best comparable database to implement system wide and hired consultants to evaluate the DV Coordinated Entry System in SF. Findings will lead to policy changes to better serve survivors.
2. In 2022, HSH conducted a Safe Housing Survey as a part of the Community Needs Assessment for survivors of violence. The survey received over 100 responses from both victim service providers and homelessness response system providers. Findings from the survey showed adherence to best practices such as danger assessments during intake procedures, utilization of trauma informed practices, awareness of legal protections for survivors, and other aspects of working with survivors. On September 2, 2022, a mandatory annual training was held for CoC housing providers on the best practices for serving survivors of violence, including Trauma-Informed Care. The training was led by a trusted local nonprofit, Asian Women's Shelter (AWS), who has a long history of serving survivors of DV and human trafficking in SF. AWS has also committed to returning before the end of 2022 for a follow up provider training specifically on safety planning for survivors. HSH is also currently reviewing leases in supportive housing programs to ensure that all leases have VAWA compliant language and tenants are being informed of their rights. HSH is holding a training on Emergency Transfer policies and VAWA compliance on October 7, 2022.

1C-5a.	Annual Training on Safety and Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section VII.B.1.e.	

	Describe in the field below how your CoC coordinates to provide training for:
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).

(limit 2,500 characters)

1. STAFF: On an ongoing and annual basis, CoC provides training on safety and best practices for serving survivors of DV to all CoC provider, outreach, CE, and HSH staff. This year's annual training was provided on 9/2/22 by a key local Victim Services Provider, Asian Women's Shelter (AWS), and was focused on addressing safety and best practices for serving survivors, including trauma-informed and victim-centered care. AWS also provides a full range of trainings to providers, including a 64-hour training that includes sessions on peer counseling, trauma-informed survivor-response, including safety planning for immigrant or other survivors who avoid traditional systems of safety or authority. ASW conducts multiple trainings each month, and all trainings address service to marginalized. La Casa de las Madres, a leading national DV program, also provides training to family CoC project staff, CE staff, and outreach teams. New family CoC project staff/HSH/CE staff are also regularly enrolled in trainings offered at least annually by the SF Family Support Network, such as "Impact of Violence Exposure on Children." CoC also collaborates regularly with the National Alliance for Safe Housing (NASH) to provide curriculum on safety planning, harm reduction, confidentiality/privacy, Housing First, implicit bias, legal protections, and remedies (incl. restraining orders), and available services. Training on Emergency Transfer Plans will occur this year on 10/7/22.
2. CE: In addition to access to all above CoC /community trainings, CE policies mandate that CE Access Point staff receive ongoing, and at least annual training, in using trauma-informed techniques, with special consideration for survivors to reduce risk of re-traumatization, and in safety planning and data sharing/privacy policies that protect confidentiality of survivors. CE has expanded to cover all subpopulations - adult, youth, family, and DV survivors – to better address barriers, vulnerability, and chronicity of homelessness.

1C-5b.	Using De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section VII.B.1.e.	

	Describe in the field below:
1.	the de-identified aggregate data source(s) your CoC uses for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.

(limit 2,500 characters)

1. CoC uses de-identified aggregate data from numerous comparable and other databases to assess the special needs of DV survivors. Longstanding local Victim Service Providers (VSP), such as Safe House for Women and La Casa de las Madres, maintain their own VAWA compliant/confidential and HMIS comparable databases, Kiphu and Salesforce, respectively, that can produce de-identified data. These agencies are supported and monitored by the Dept. of Homelessness and Supportive Housing (HSH), the main provider and recipient of homelessness funding, the HMIS Lead, and the operator of the CoC DV CE project. Projects like these have supported the ability to assess the needs of survivors and satisfy reporting requirements of the CoC Program and ESG CARES Act. To fill in gaps in understanding, CoC uses aggregate data from associated systems – including DOJ, VSP, healthcare and law enforcement – to assess resources and need. Each year, the SF Family Violence Council and the SF Dept. on the Status of Women issues a comprehensive report on family violence in San Francisco using aggregate data from 10 city public agencies and 27 community agencies serving survivors of DV/human trafficking. CoC sought and was awarded funding for DV CE in the 2018 competition. Implementation is led by a working group of advocates, survivors, city agencies and experts who are working to ensure survivors have access to the full range of CoC- and survivor-specific housing/services and to build out a data system that will better capture deidentified individual data and improve production of aggregate data.
2. CoC uses aggregate data to inform the need for services and housing for victims of DV. By examining the data from VSPs, as well as the broader CE data (where each household is asked about their experience with violence), the CoC can determine the continued need for projects supporting survivors. Using this data, the CoC sought new DV Bonus projects over the past few CoC competitions to begin building out a system of DV CE and housing resources dedicated to survivors and with services provided by experts in the DV community that can help ensure confidentiality and safety. One DV project is providing RRH while another is coupling services with EHVs to provide an array of options for those fleeing violence. Additional data from the Family Violence Council report indicated a need for increased shelter citing that 79% of clients were being turned away from emergency shelter.

1C-5c.	**Communicating Emergency Transfer Plan to Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.**	
	NOFO Section VII.B.1.e.	

	Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:
1.	**the emergency transfer plan policies and procedures; and**
2.	**the process for individuals and families to request an emergency transfer.**

(limit 2,500 characters)

1. CoC, through the SF Dept. of Homelessness and Supportive Housing (HSH), requires each project funded via the CoC or with local dollars to have an internal transfer policy (to expedite when projects have more than one location). HSH also administers an external transfer policy covering the entire CoC that provides access to transfers outside of the project or even CoC portfolios if necessary to create safety. EACH CLIENT WHO ENTERS A PROGRAM IS INFORMED OF THE POLICIES AND DIRECTED TO WHERE TRANSFER FORMS CAN BE FOUND. Policies are also documented online in the CE Standards, CoC-ESG Desk Guide, and other locations. Providers will also be provided a required annual training on Emergency Transfers on October 7, 2022. Furthermore, CoC funded housing providers comply with VAWA and have or are currently implementing lease addendums outlining VAWA rights and landlord responsibilities.
2. As stated above, ALL SUPPORTIVE HOUSING PARTICIPANTS (INDIVIDUALS AND FAMILIES) ARE PROVIDED INFO ON THE PROCESS FOR REQUESTING A TRANSFER UPON ENTRY IN A PROJECT. Transfer request forms are available on site. HSH accepts and reviews requests from participants for permanent unit transfers based on safety and emergent situations. Request packets are initially submitted to the onsite housing provider to review for internal accommodations and then submitted to HSH for review of accommodation across HSH's PSH portfolio. If approved, the request is included in the pool of other approved requests and an offer will be made based on resource availability and date of approval. Temporary and urgent transfer needs for participants are addressed through each housing provider's policies and protocols. In addition, HSH encourages households to seek support from their community providers and other City emergency systems to create an immediate safety plan.

1C-5d.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section VII.B.1.e.	

Describe in the field below how your CoC ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have access to all of the housing and services available within the CoC's geographic area.

(limit 2,500 characters)

The SF CoC ensures survivors have access to all the housing and services in the CoC's geographic area (and beyond) based on client choice and needs. Survivors may access DV-specific, or any other housing opportunity, regardless of funding source. Survivors can choose to be placed on the full CoC housing queue and simultaneously on a queue for DV-specific housing. To obtain services and housing, survivors can visit numerous access points, including a CoC-funded DV-CE specific project, as well as those dedicated to serving youth, adults, and households with children. All access points are equipped to provide confidential access to housing and referrals to Victim Service Providers for support meeting immediate needs. Many CE appointments can be done virtually and with little documentation. Those who do not want personally identifying information in HMIS can be assessed for services and recorded in a confidential comparable database at a specific DV provider. In the event a survivor is eligible for more than one housing option, the survivor is given a choice as to which housing opportunity best meets the needs of their household. Survivors in SF are currently served by 3 DV shelters, 3 TH programs, 1 PSH program, 1 RRH program, and 1 EHV program; funders include CoC, CDBG, ESG, DOJ, Health and Human Services (HHS). Additionally, survivors are informed of transfer policies and VAWA protections in the event their housing becomes unsafe and new housing must be secured. Survivors can transfer throughout the entire SF portfolio and can also be assisted to move beyond the geographic boundaries of the CoC through RRH and EHV funds.

1C-5e.	**Including Safety, Planning, and Confidentiality Protocols in Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.**	
	NOFO Section VII.B.1.e.	

	Describe in the field below how your CoC's coordinated entry includes:
1.	**safety protocols,**
2.	**planning protocols, and**
3.	**confidentiality protocols.**

(limit 2,500 characters)

1. THE SF COC CE SYSTEM INCLUDES CLEAR SAFETY PROTOCOLS. CE and HMIS policies affirm that regardless of whether survivors present to Victim Service Provider (VSP) or CE access point, survivors have access to the full range of housing and services. When survivors present to an access point, staff follow protocols to ensure immediate safety planning; access to law enforcement/TROs, medical and survivor services; and that data is not stored in HMIS. When a survivor requests a housing transfer, CE/housing staff follow Emergency Transfer Plan procedures. Clients who request a transfer are prioritized within the project site and/or within the entire CoC system, per client choice. CE and project staff will receive 2022's mandatory training on safety planning for survivors in the Fall of 2022 led by a local, expert VSP.
2. PLANNING: CoC committee on CE and Dept. of Homelessness and Supportive Housing (HSH) CE teams meet regularly to discuss CE data and plan for system changes, as done during the pandemic in consideration of the likely rise in DV incidents. DV advocates worked with HSH/Family CE to ensure assessment tool considers choice and safety for families fleeing violence, and that survivor needs/vulnerability are weighted for prioritized placement in supportive housing. Housing/services providers trained annually at minimum; the last training on serving survivors/planning for safety was held on 9/2/22.
3. CONFIDENTIALITY PROTOCOLS FOR MANAGING DATA ON SURVIVORS ARE EXPLICITLY OUTLINED IN THE SF COC'S COORDINATED ENTRY STANDARDS. Last approved by the Coc on 2/1/21, the standards require that data associated with anyone who is fleeing or suffering from any form of domestic violence— including dating violence, stalking, trafficking, sexual assault, or youth with a perceived threat of violence due to their gender or sexual orientation—must receive additional safeguards. Policy dictates that HMIS cannot be used to collect data from survivors of domestic violence to ensure safety. Instead, a parallel database maintained by trained users control these data. CE Staff works closely with a VSP to ensure all clients have equal access to the Coordinated Entry and all housing options available in the CoC. VSPs use VAWA-compliant databases share only de-identified client data, and VSPs collaborated on policies for new HMIS system to ensure survivors have access while privacy and safety needs are protected and considered.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training.	
	NOFO Section VII.B.1.f.	

1.	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
3.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.	
	NOFO Section VII.B.1.f.	

	Describe in the field below:
1.	whether your CoC updates its CoC-wide anti-discrimination policy, as necessary, based on stakeholder feedback;
2.	how your CoC assisted providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination;
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1. SF CoC updates its anti-discrimination policy, as necessary, based on stakeholder feedback. SF Dept. of Homelessness and Supportive Housing (HSH) requires all grantees to have a public, written admissions policy for services. Policies must include a provision that eligible participants will be accepted without discrimination on the basis of race, color, creed, religion, sex, age, national origin, ancestry, sexual orientation, gender identification, disability, or HIV status. HSH engages with community partners about this requirement to ensure that there are updates made to policies, as needed.
2. SF CoC requires that all housing providers that receive funding from SF County and SF CoC participate in Coordinated Entry and affirmatively market their housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, or disability. Housing providers must maintain records of marketing activities. Housing assisted with CoC funds must be made available to households without regard to actual or perceived sexual orientation, gender identity, or marital status. Providers must have written, reasonable accommodation policies. Applicants and residents must be advised of their right to reasonable accommodation at admission and during tenancy.
3. HSH staff conduct program monitoring for all grant agreements with providers. HSH monitors the requirement for providers to have written, public admission policies for services. To ensure compliance, HSH staff reviews the policy, obtains any grievances lodged by households, and observes whether the policy is publicly posted.
4. HSH has a participant grievance policy that is used throughout the CoC's Homelessness Response System. For emergency shelter, CoC established the Shelter Grievance Advisory Committee to uphold the rights of guests in shelter. Households can contact the SF Human Rights Commission (HRC) to file a complaint if their housing provider has discriminated against them; the HRC and HSH will collaborate to address the allegation. People may also submit complaints to the Mayor's Office of Disability (MOD) if they have been discriminated against based on their actual or perceived disability. HSH and MOD collaborate extensively to follow up with any complaints to ensure the rights of people with disabilities are upheld and that their access needs are quickly met.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section VII.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.
Enter information in the chart below for the two largest PHAs highlighted in gray on the FY 2021 CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2021 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
San Francisco Housing Authority	17%	Yes-Both	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section VII.B.1.g.	

	Describe in the field below:
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference–if your CoC only has one PHA within its geographic area, you may respond for the one; or
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

The CoC and Dept. of Homelessness and Supportive Housing (HSH) have an active and collaborative partnership with SF Public Housing Authority (the only PHA). The SF PHA has limited preferences for homeless veterans, disabled homeless, homeless individuals/families living in shelter, and homeless individuals/families moving on from PSH, which ensures homeless individuals and families receive a weighted preference for Housing Choice Vouchers and project/site-based public housing admissions. Clear roles have been established for these partners. The SF PHA utilizes the Coordinated Entry System via referral from HSH for (1) Units converted from the Moderate Rehabilitation Program to the Rental Assistance Demonstration Program and (2) units formerly subsidized by the local operating Subsidy Program (LOSP) that are now under the Project Based Voucher (PBV) program. SF PHA administers the waitlist and the vouchers, and HSH provides services through two nonprofit partners including: outreach to households at the top of the waitlist and support in submitting full SF PHA applications, including collecting documents, landlord recruitment, housing search and support throughout the leasing process, and support with stabilizing in the tenant's unit. In addition, the CoC/HSH/Housing Authority worked collaboratively to obtain 906 Emergency Housing Vouchers (targeted to serve those who are homeless, at risk of homelessness, recently homeless, or fleeing violence), 130 Family Unification Program vouchers (for families whose lack of adequate housing is a primary factor in the placement of their children in out-of-home care or in the delay of their children returning home), and over 200 Mainstream Vouchers (very low-income, disabled households).

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section VII.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process?

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	No
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	No
7.	Public Housing	No
8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section VII.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	Foster Youth to Independence (FYI), Family Unification Program (FUP), and Mainstream vouchers

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section VII.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes

1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.	
	Not Scored–For Information Only	

	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
	If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.	

PHA
San Francisco Hou...

1C-7e.1. List of PHAs with MOUs

Name of PHA: San Francisco Housing Authority

1D. Coordination and Engagement Cont'd

1D-1.	Discharge Planning Coordination.	
	NOFO Section VII.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	Yes

1D-2.	Housing First–Lowering Barriers to Entry.	
	NOFO Section VII.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2022 CoC Program Competition.	32
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2022 CoC Program Competition that have adopted the Housing First approach.	32
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2022 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section VII.B.1.i.	

	Describe in the field below:
1.	how your CoC evaluates every recipient–that checks Housing First on their Project Application–to determine if they are actually using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of the competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

1. Local CoC competition project scoring evaluates whether a renewal or new project adheres to Housing First (HF) principles, with specific regard for (1) eliminating barriers to entry, especially for groups overrepresented in the homeless population, and (2) maintaining participant housing (not evicting). Renewal projects periodically must submit updated copies of their project Policies and Procedures (P&Ps) that demonstrate adherence to HF; all renewal project applicants in 2022 submitted their P&Ps last year.
2. The CoC project scoring criteria evaluates adherence to HF. For renewal projects, the factor worth the most points (15 out of 100) measures a project's success in keeping participants permanently housed, the main tenant of HF. 8 points are awarded if a project is low barrier (does not disqualify applicants due to credit/evictions, DV history, criminal record) and is taking steps to identify & eliminate barriers faced by overrepresented races & ethnicities in the local homelessness population. 9 points are awarded based on participant input, including how a project made changes based on client feedback. Client choice & input is a central aspect of HF. For new projects, 10 points are awarded based on narratives outlining commitment to HF principles and addressing barriers faced by different races & ethnicities.
3. The Dept. of Homelessness and Supportive Housing (HSH) manages the CoC's response to homelessness, including Coordinated Entry, and is the direct recipient of most CoC funding and the main provider of local funding for homelessness. HSH is committed to monitoring all CE and housing projects, including the CoC projects. Monitoring includes a process to evaluate if a project is HF by examining if the project has any of the following preconditions for entry (sobriety, required participation in supportive services, or income thresholds). If a project is not adhering to HF, HSH provides technical assistance. HSH itself implements changes that ensure its projects use a HF approach, including recent efforts to lower barriers by eliminating the need for hard copies of documents and most in person CE meetings. In late 2021, HSH hired consultants to evaluate CE and findings suggested provider denials of CE referrals may be misaligned with HF. CoC/HSH planning & workgroup meetings are underway to implement changes to CE that will address community concerns with the assessment, referral, placement, and denials processes through an HF lens.

1D-3.	Street Outreach–Scope.	
	NOFO Section VII.B.1.j.	

	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

1. CoC street outreach is led by the Dept. of Homelessness and Supportive Housing's (HSH) Homeless Outreach Team (HOT) and provides targeted outreach to unsheltered individuals. 24 HOT members work in pairs to provide strengths'-based trauma-informed care. For those with disabilities (mental illness, substance use, medical acuity), a partnership with DPH Street Medicine is in place to assist with a medical provider. HOT uses outreach methodology from National HealthCare for the Homeless (outlines how to build relationships with those impacted by poverty & disability). HSH uses HMIS data to review outcomes of outreach. From 2021-2022, HOT made 39,138 outreach attempts, of which 36,754 were successful engagements using street medicine, flex funds, low-barrier navigation center beds (companions, pets, possessions welcome) and Problem Solving to ensure engagement led to positive outcomes. Encampment Resolution Team (ERT) is a specialized outreach unit that addresses large encampments. In Jan 2018, SF formed Healthy Streets Operations Center (HSOC) team to provide formalized collaboration through co-located incident response with HSH, PD, DPW, DPH, DES, etc.
2. Street outreach covers 100% of city/county of SF CoC given geography is small and urban (7 miles by 7 miles).
3. Street outreach by HOT is conducted 7 days/week, 365 days/year, with special protocols to assist the unsheltered population during extreme weather conditions.
4. CoC has tailored outreach to those least likely to request assistance by using best practices in engagement, including trauma-informed care, consultation with mobile medical staff/caseworkers/benefits specialists, and focus on most vulnerable unsheltered who have refused/avoided connection to services/shelter in the past. Bilingual outreach staff, many with lived experience of homelessness and/or substance abuse, partner with DPH, HSA, neighborhoods build relationships with those least likely to seek services. Outreach staff has access to interpreters/language line and cognitive/behavioral health workers. HOT has access to low-barrier navigation beds for most vulnerable.

1D-4.	**Strategies to Prevent Criminalization of Homelessness.**	
	NOFO Section VII.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

		Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	Yes
4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		

The SF Department of Emergency Management partners with other departments and the community to plan & coordinate responses to unsheltered homelessness, behavioral health crisis and unhealthy street conditions. There are four street response teams: (1) EMS-6; (2) Street Crisis Response Team; (3) Street Overdose Response Team; and (4) Street Wellness Response Team. These teams connect people with the right services and redirect calls for assistance from police to a health focused team.	Yes	Yes

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC).	
	NOFO Section VII.B.1.l.	

		2021	2022
	Enter the total number of RRH beds available to serve all populations as reported in the HIC–only enter bed data for projects that have an inventory type of "Current."	2,101	1,919

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section VII.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Resource	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	TANF–Temporary Assistance for Needy Families	Yes
4.	Substance Abuse Programs	Yes
5.	Employment Assistance Programs	Yes
6.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section VII.B.1.m	

	Describe in the field below how your CoC:
1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1. CoC systematically keeps program staff up to date regarding mainstream resources in the SF CoC's geographic area through annual and ongoing training. On 7/8/22, CoC providers attended a mandatory training on Increasing Participant Access to Mainstream Benefits. Representatives from TANF, SSI, MediCal, and General Assistance trained on access, eligibility, healthcare services, tips, and direct contacts. Ongoing updates are provided from these departments to Dept. of Homelessness & Supportive Housing (HSH) and subrecipients via email listservs, online postings, and trainings. Housing & Disability Advocacy Project assists disabled participants who are experiencing homelessness in applying for disability benefit programs while also providing housing assistance.
2. CoC and healthcare/benefits partners provide ongoing trainings and tools to providers on access to core services at all CoC- and locally funded homelessness programs. Mainstream healthcare programs and hospitals and Dept. of Public Health (DPH) are active partners in outreach, coordinated assessment, housing and services programs. Providers refer to Covered California health insurance. CoC/HSH work with DPH to train CoC and other housing/service providers, outreach staff, on linking to Medicaid and other benefits, and using healthcare funds for wraparound health/behavioral health supports for homeless individuals and families. CoC projects are also evaluated based on connecting clients to health insurance and other noncash benefits, including those that support substance abuse and mental health treatment.
3.SOAR trained staff are located at various housing sites. The CoC is committed to promoting SOAR certification in the future and has already implemented and funded SSI linked Medi-Cal Advocacy Programs like the Disability Evaluation Consultation Unit, Disability Evaluation Assistance Program, and Positive Resource Center, which do direct advocacy for SSI/SSDI benefits for participants. These programs are located within the Dept. of Public Health (DPH), Human Services Agency, and longstanding nonprofits. SF was also awarded Whole Person Care; a MediCal/Medicare high utilizer program administered by DPH.

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section VII.B.1.n.	

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

(limit 2,500 characters)

In response to the COVID-19 pandemic, San Francisco opened 25 non-congregate shelters with 2,288 total rooms to create safe settings for people experiencing homelessness to shelter in place. While federal and state funding to support local jurisdictions' COVID response is now winding down, based on the success of the non-congregate model San Francisco has committed to continuing this model as part of its ongoing continuum of care. In Summer 2021, HSH opened a 59-unit, non-congregate family shelter at the Oasis Hotel. In FY 21-22, HSH converted a Safe Sleep site which housed guests in tents to a 70-unit tiny cabin site with more durable structures at 33 Gough Street. In July 2022, HSH opened one new semi-congregate shelter for adults with 250 beds arranged in double and triple occupancy rooms at 711 Post Street. In August 2022, HSH opened the Baldwin Safe Navigation Center, a new non-congregate shelter for adults with 180 rooms. The addition of non-congregate shelter capacity allowed HSH to make a policy decision to keep its three largest adult congregate emergency shelters at reduced capacity on a permanent basis, thereby reducing the risk of airborne transmission of communicable diseases to guests in those settings.

ID-8.	Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section VII.B.1.o.	

	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and
2.	prevent infectious disease outbreaks among people experiencing homelessness.

(limit 2,500 characters)

1. SF Dept. of Homelessness and Supportive Housing (HSH) finalized the comprehensive Continuity of Operation Plan (COOP) in Summer of 2021 that supports the SF CoC's continued readiness for future infectious disease outbreaks and incorporates the lessons learned from COVID-19. The plan prioritizes emergency services, the continued functioning of HSH and the Human Services Agency, and communication and coordination with nonprofit providers and public health agencies. The local SF Dept. of Public Health (DPH) is charged with making recommendations/mandates that HSH and other city departments adhere to in an outbreak. SF DPH will incorporate guidance from the California Department of Public Health in decision making processes. The pandemic led to the development of procedures that will guide local hospitals/healthcare providers and DPH in future efforts to deliver medical care/vaccines to those in high-risk congregate settings, highly impacted zip codes, and for those living on the street.
2. HSH COOP plan considers that 5,000 or more people experiencing homelessness may need support during an outbreak, with significant focus on prevention. SF has honed its emergency command center operations and coordination, established minimum cleaning and safe sleeping guidance, created social distancing protocols, established standards for congregate settings and procedures for decompressing sites, developed vaccination education materials and systems for administering a vaccine, revised CE policies and procedures to be nimble in an emergency to prioritize who is most vulnerable, and developed communication systems for two-way information sharing with providers and those they serve. SF has also created systems to mobilize emergency response workers from relevant County departments and coordinates closely with the Dept. of Emergency Services (DES), which leads the Healthy Streets Operations Center (HSOC). HSOC is a formalized collaboration through co-located incident response with HSH, PD, DPW, DPH, DES. Given that housing became such a critical way for people experiencing homelessness to isolate and stay safe, SF Mayor has implemented a Homelessness Recovery Plan that includes the largest expansion of PSH in SF in 20 years.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section VII.B.1.o.	

	Describe in the field below how your CoC effectively equipped providers to prevent or limit infectious disease outbreaks among program participants by:
1.	sharing information related to public health measures and homelessness, and
2.	facilitating communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.

(limit 2,500 characters)

1. From the onset of COVID, communication to providers about public health and homelessness has been essential. SF CoC stakeholders participated in twice weekly Bay Area regional COVID-Homelessness planning calls to stay informed of observations, best practices, and evolving public health guidance shared by medical professionals and heads of county departments throughout the 9 Bay Area counties. The nature and frequency of these calls shift based on changing public health concerns like the Omicron variant and Monkeypox. During the heights of the pandemic, SF Dept. of Homelessness and Supportive Housing (HSH) provided weekly, if not daily messaging, via email and text to all SF providers/public related to safety and public health measures. Current messaging to providers covers access to boosters for staff and those experiencing homelessness, overdose prevention policies and trainings, and eviction prevention resources. HSH continues to host bi-weekly calls with homeless service providers so HSH can receive info from those on the front lines and share new Dept. of Public Health (DPH) guidance. HSH & DPH websites are kept up to date with local health guidance.
2. In March 2020, DPH issued a shelter-in-place (SIP) order to prevent further spread of COVID-19. HSH set up a resource distribution center for homeless service providers to receive Personal Protective Equipment (PPE) (masks, gloves, shields). During the last outbreak, DPH was the leader for the CoC in ensuring safety by planning and designing congregate site decompression, facility cleaning standards, and SIP mobilization/demobilization. DPH employed roving teams to contact trace & test at encampments and in shelters, and to transport those requiring isolation beds. HSH followed DPH guidance and deployed PIT Stops and handwashing stations to serve unsheltered individuals in high-impacted areas across the CoC. When vaccines and boosters became available, SF worked with local hospitals and DPH to ensure access to those in congregate settings, on the street, or in highly impacted zip codes. During outbreak surges, HSH is equipped to coordinate weekly, if not daily, opportunities for 2-way communication with providers. Providers continued to be informed of any changes to DPH health guidance through regular HSH emails; a text messaging system can be initiated in the event of an infection disease outbreak.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section VII.B.1.p.	

	Describe in the field below how your CoC's coordinated entry system:
1.	covers 100 percent of your CoC's geographic area;
2.	uses a standardized assessment process; and
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1. COVERAGE: CE system covers entire CoC area (all of city and county of San Francisco) through 12 ADA accessible access points; a wide array of multilingual, multidisciplinary, mobile outreach teams; and through hotlines like 311. Numerous dedicated access points exist for families, adults, and youth to facilitate targeted services. New neighborhood-based access points were recently launched to better serve the Latinx community. Targeted services for youth LGBT available. Mobile outreach teams target those unlikely to seek services on streets and in shelters, hospitals, and jails. From 2021-2022, the Homeless Outreach Team made 39,138 outreach attempts, of which 36,754 were successful engagements. Partnerships with schools, criminal justice, healthcare ensure referrals across systems.
2. ASSESSMENT: Individuals and households with children all follow a standardized assessment process. Households connect with a CE access point, are offered Problem Solving (prevention/diversion), and then are assessed for prioritization into available supportive and public housing programs. The assessment considers length of time/chronicity of homelessness, disability, major health/mental health issues, and other barriers to housing. Dynamic housing queue identifies those with highest needs and prioritizes them for immediate housing/services. Pandemic prioritization was implemented to ensure those most vulnerable to COVID-19 were served first.
3. UPDATED: The Dept. of Homelessness and Supportive Housing (HSH) regularly seeks feedback on CES through monthly CE committee meetings under the CoC Board. In late 2021, feedback led HSH to hire outside consultants to conduct a qualitative and quantitative evaluation of the entire CES. The evaluation examined HMIS/CE data and sought feedback from people with direct experience using CE and the projects who operate and accept referrals from CE. The evaluation was informed by over 200 surveys of system users and over 150 individual providers and city department staff (from over 30 organizations). HSH is also incorporating the independent findings from a CE Evaluation done by local advocacy group, the Coalition on Homelessness. The CoC, through HSH, is now recruiting for a work group comprised of system users, providers, and other stakeholders to plan changes to CE and create an implementation plan. This process will include a re-evaluation of the standardized assessment tool.

1D-9a.	**Program Participant-Centered Approach to Centralized or Coordinated Entry.**	
	NOFO Section VII.B.1.p.	

	Describe in the field below how your CoC's coordinated entry system:
1.	**reaches people who are least likely to apply for homeless assistance in the absence of special outreach;**
2.	**prioritizes people most in need of assistance;**
3.	**ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and**
4.	**takes steps to reduce burdens on people using coordinated entry.**

(limit 2,500 characters)

1. LEAST LIKELY APPLY: Members of Dept. of Homelessness and Supportive Housing's (HSH) Homeless Outreach Team (HOT) target those unlikely to seek an assessment/services on the street, and in shelters, hospitals, and jails. 24 HOT members work in pairs to provide trauma-informed care. To serve those with disabilities and severe health issues, a partnership with DPH Street Medicine is in place. HOT uses outreach methodology from National HealthCare for the Homeless (outlines how to build relationships with those impacted by poverty & disability). From 2021-2022, HOT made 39,138 outreach attempts, of which 36,754 were successful engagements using street medicine, flex funds, and navigation center beds. Encampment Resolution Team is a specialized unit that addresses large encampments. SF also formed the Healthy Streets Operations Center (HSOC) to formalize collaboration with HSH, PD, DPW, DPH, and DES.
2. PRIORITIZATION: Households most in need of assistance are prioritized for services and housing. The assessment tool measures need and acuity by examining length of time/chronicity of homelessness, disability/health/mental health/substance abuse issues, and other barriers to housing. A dynamic housing queue identifies in real time those with the highest needs and prioritizes them for immediate housing/services. Pandemic prioritization was implemented during COVID-19 to ensure those most vulnerable to COVID-19 were served first.
3. TIMELINESS: CE & HOT staff ensure clients are located and ready for placement. Housing First polices eliminate barriers to access CE & housing projects (such as the recent elimination of most in person assessment meetings and the requirement for original documents). Locating most vulnerable to COVID quickly done via coordination with multiple county departments (DPH, HSH, HSA) to ensure coordination with homeless response system. Client choice is also always required for housing placement.
4. BURDEN: CoC reduces burden on people using CE by adopting & implementing Housing First policies and centralizing access & assessment for all supportive housing. Appointment & document requirements for the assessment have been significantly eased (no original docs required). Problem Solving resources can be made available immediately (financial assistance, prevention). Population specific access points are offered to increase ease for families, youth, LGBTQ, and those who do not speak English. Language & ADA accommodations available.

1D-10.	Promoting Racial Equity in Homelessness–Conducing Assessment.	
	NOFO Section VII.B.1.q.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	07/11/2022

1D-10a.	Process for Analyzing Racial Disparities–Identifying Racial Disparities in Provision or Outcomes of Homeless Assistance.	
	NOFO Section VII.B.1.q.	

	Describe in the field below:
1.	your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and
2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

1. In 2021, SF Dept. of Homelessness and Supportive Housing (HSH) launched a 2-phase process to evaluate and re-design the CE system, with an emphasis on examining racial disparities in access to services and placement into housing. HSH hired consultants to conduct a qualitative & quantitative CE evaluation. CE & HMIS data was examined across race & ethnicity to indentify any differences in who gets assessed, how vulnerability is scored, and what referrals are denied by housing providers. Final findings were presented on 7/11/22 to the CoC Board. HSH has partnered with the National Innovation Service Center for Housing Justice to support HSH's priority to advance racial equity goals within HSH. In March 2022, HUD published the CoC Analysis Tool 3.0 on Race and Equity, which has been a source for the CoC to identify populations that are overrepresented in the homeless population or experiencing poverty. Similarly, Stella P is a tool used to examine racial disparities in outcomes, such as household exits to permanent destinations, length of time homeless, and returns to homelessness.
2. HUD's CoC Analysis Tool for Race and Equity for SF indicated that, in 2021, Black and Native American/Alaskans were overrepresented in the homeless population, as compared to the general population, while those identifying as Other/Multiracial were overrepresented in poverty. Stella P data for 2020-21 indicates there may be racial disparities related to which households exits to permanent housing. 49% of Asian/Asian Americans, 41% of Black/African Americans, and 37% of White and Latinx households exited to permanent destinations/housing (PH) while American Indian/Alaska Native/Indigenous exit to PH at a rate of 30%. However, while Asian Americans exit at higher rates to PH, they spend longer than any race homeless (912 days); and while American Indian/Alaska Native exit to PH at the lowest rates, they spend much less time homeless (390 days). Findings from the 2022 CE evaluation indicated that Latinx households were underrepresented among those accessing CE, Asian adults were less likely to be placed on the supportive housing queue compared to white adults, families with a Latinx head of household were less likely to be placed on the queue compared to non-Latinx families, and adults & youth identifying as Black or multiple races were more likely to have a provider deny a housing referral from CE.

1D-10b.	Strategies to Address Racial Disparities.	
	NOFO Section VII.B.1.q.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Actions Taken to Address Known Disparities.	
	NOFO Section VII.B.1.q.	

Describe in the field below the steps your CoC and homeless providers have taken to address disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

In 2021, the SF Dept. of Homelessness and Supportive Housing (HSH) (primary funder and provider of homeless assistance in the CoC) in partnership with the National Innovation (NIS) Center for Housing Justice, set out to identify a set of priorities and actions to advance racial equity goals within the department. The resulting report, San Francisco Opportunities for Advancing Racial Equity, provided recommendations that included establishing a commitment to talk about racism and white supremacy and strategies to operationalize racial justice. In late 2021, HSH also began a two-phased process to evaluate and redesign SF Coordinated Entry to ensure it was equitable and achieving its purpose of serving the most vulnerable. Phase I was a qualitative and quantitative evaluation by independent consultants which uncovered some very nuanced racial and ethnic disparities in access to and provision of services. Phase II is beginning now. HSH will leverage a diverse working group to address disparities and other issues in assessment and system design, such as provider denials of certain racial groups and the likelihood of certain ethnic groups of being prioritized and placed on the community housing queue. On a monthly basis, the HSH Executive Team meets with providers of color to discuss equity, address barriers faced by communities of color, gather feedback, and devise strategies on how to end homelessness across SF, specifically within underserved communities. Additionally, HSH has hired a Chief Equity Officer to lead HSH equity initiatives and will add a dedicated racial equity trainer and a racial equity analyst to its staff in FY 22-23. The following work groups also meet regular to advance racial equity priorities: HSH's Strategic Framework Advisory Committee; the CoC Board; the Black, Indigenous, and other People of Color Provider Group; the Homeless Emergency Service Provider Association; the SF Human Services Network; and the Supportive Housing Provider Network. Targeted efforts have been made to directly increase access to housing for historically underserved, COVID impacted, BIPOC communities (in alignment with Fair Housing laws) using neighborhood based EHV/subsidy distribution along with supportive services, like HSH's Bayview Flexible Housing Subsidy Pool. Providers are local, racial-equity based, culturally responsive, and use a trauma-informed approach.

1D-10d.	Tracking Progress on Preventing or Eliminating Disparities.	
	NOFO Section VII.B.1.q.	

Describe in the field below the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

In February 2022, the SF Dept. of Homelessness and Supportive Housing's (HSH) newly appointed Chief Equity Officer began collaborating with HSH's Director of Planning, Performance, and Strategy along with the Strategic Framework Advisory Committee (SFAC) (a guiding body for implementation of HSH's framework to respond to homelessness in the CoC) to brainstorm the equity needs and goals of providers and the CoC. HSH's Chief Equity Officer updated the CoC Board and sought feedback on the CoC's equity goals/focus at a 6/6/22 Board Meeting. Important equity goals include establishing clear metrics to address disparities faced by those providing homeless assistance (funding, infrastructure, wage equity) and those accessing the homeless response and coordinated entry systems, as well as addressing disparities between BIPOC-Led organizations in comparison to their white counterparts. On a monthly basis, HSH'S Executive Director gives a report to the CoC Board and public that includes data on outcomes of homeless assistance - broken down by race, ethnicity, gender, and other groups – allowing for an examination of disparities. The CoC CE committee, staffed by HSH CE managers, also reviews demographic and outcome data monthly. Moreover, a 2021-2022 SF CoC CE evaluation, outlined several measures and data points that currently exist, as well as those that are needed, to track progress on preventing or eliminating disparities in the provision of homeless assistance. The CoC Board was informed of the evaluation findings at public CoC Board and Committee meetings in July 2022. The CE implementation/planning phase is underway now. In addition, HSH's Data and Performance Team will continue to monitor for disparities. As of November 2021, HSH is also contracting with providers to run projects that provide subsidies/vouchers and services to homeless households in underserved neighborhoods, including the Bayview, which should directly improve outcomes for racial/ethnic groups overrepresented in the homeless population. The projects have been contracted to support 100% of their clients with case management, housing location, and landlord liaison services; and at least 90% of clients must successfully move into housing and maintain housing for a minimum of 1 year. These projects must enter data into the local HIMS and will be monitored on these service and outcomes objectives.

1D-11.	**Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC's Outreach Efforts.**	
	NOFO Section VII.B.1.r.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

CoC engages with people with lived experience of homelessness (PWLE) in leadership and decision making through several avenues. The CoC Board includes PWLE trusted in the community, who vote on Board matters including CoC Policies & Procedures, and CoC funding. CoC Board regularly invites/encourages participation from (1) lived experience advocacy groups/advisory boards (e.g., Coalition on Homelessness (CoH), Shelter Monitoring Committee, Family Advisory Council) and (2) PWLE to comment on action items at monthly CoC meetings, including committees on Funding and Coordinated Entry (CE). Committee membership is primarily made up of CoC members/public/PWLE. Feedback on the CE system at public meetings led the SF Dept. of Homelessness and Supportive Housing (HSH) to contract a community partner to conduct a full CoC CE evaluation, including DV CE. Evaluators sought and analyzed input from over 200 extensive surveys of system users/PWLE, as well as input from PWLE during in-person and online focus groups, town halls, and listening sessions. Implementation will be guided by a working group of diverse stakeholders, including at least 5 PWLE. HSH is also launching a 5-year strategic planning process; actively recruiting participation of PWLE. HSH contracted a community partner who has staff with lived experience and expertise in training & supporting PWLE. CoC is recruiting 5-10 "community liaisons" - PWLE - to support the CoC-wide strategic planning process. Liaisons will be paid cash incentives for their time by the hour. They will conduct surveys, focus groups, and interviews with community stakeholders, and interpret data and support planning. HSH recently launched the Safe Housing Working Group – inviting in various city departments, victim service providers and survivors with lived experience – to address gaps in services for survivors and recommend updates to CoC policies and strategies. CoC updated its CE written standards to more specifically address procedures for serving survivors of DV. The Just Home Initiative is a criminal Justice effort to reduce disparities and increase housing stability for PWLE who are also criminal-justice involved. It will call for community engagement of PWLE.

1D-11a.	**Active CoC Participation of Individuals with Lived Experience of Homelessness.**	
	NOFO Section VII.B.1.r.	

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the five categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included and provide input that is incorporated in the local planning process.	200	20
2.	Review and recommend revisions to local policies addressing homelessness related to coordinated entry, services, and housing.	200	20
3.	Participate on CoC committees, subcommittees, or workgroups.	5	1
4.	Included in the decisionmaking processes related to addressing homelessness.	2	1
5.	Included in the development or revision of your CoC's local competition rating factors.	2	1

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section VII.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

San Francisco Department of Homelessness and Supportive Housing (HSH) collaborates closely with the SF Office of Economic & Workforce Development to ensure that SF CoC's rich array of workforce development services are available to people experiencing homelessness. Both City departments are engaged in a structured collaborative planning process with community-based workforce and homeless service providers to improve coordination between these two service systems. Through this work HSH has launched two pilot programs that integrate workforce development components into homeless response programs. The first program embeds access to employment services into adult rapid rehousing programs with the goal of supporting program participants to increase their income before their time limited rental assistance comes to an end. The second pilot involves screening homeless clients served as coordinated entry access points for interest in employment services, and then facilitating warm handoffs to workforce service providers. HSH also partners with the San Francisco Human Services Agency to connect individuals experiencing homeless to public benefit programs such as TANF and General Assistance, which themselves offer workforce services. Finally, HSH has a seat on the City & County of San Francisco's statutorily mandated Workforce Alignment Committee to ensure that people experiencing homelessness are a priority population in the city's planning and delivery of workforce services.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section VII.B.1.r.	

	Describe in the field below how your CoC:
1.	how your CoC routinely gathered feedback from people experiencing homelessness and people who have received assistance through the CoC or ESG program on their experience receiving assistance; and
2.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness

(limit 2,500 characters)

1. SAN FRANCISCO DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING (HSH) - THE MAIN PROVIDER OF HOMELESS ASSISTANCE IN THE COC - IS DEEPLY INVOLVED IN RESPONDING TO GRIEVANCES AND FEEDBACK FROM PEOPLE WITH LIVED EXPERIENCE (PWLE) AND PEOPLE WHO HAVE RECEIVED ASSISTANCE THROUGH THE COC OR ESG PROGRAM. In 2022, HSH partnered closely with PWLE, nonprofit partners, and other stakeholders on an evaluation of Coordinated Entry (CE). The goal is to address the challenges raised by PWLE and improve the experience of navigating the SF Homelessness Response System. Evaluators sought and analyzed input from over 200 extensive surveys of CoC and ESG program participants and CE users. At least 5 PWLE will participate in a working group to guide implementation of CE changes. HSH's 5-year strategic planning process will heavily rely on PWLE, using 5-10 "community liaisons" to support the process. HSH recently launched the Safe Housing Working Group – inviting in various city departments, victim service providers and survivors with lived experience – to address gaps in services for survivors. HSH manages a grievance policy and receives community support through bodies such as the volunteer Shelter Grievance Advisory Committee, which responds to individual complaints from current participants in all programs that cannot be resolved by providers. As part of these processes, HSH gathers feedback about policies that can be updated to improved participant experiences in CoC and ESG programs, as well as locally funded programs
2. COC CONTINUES TO ADDRESS CHALLENGES RAISED BY PWLE. Input on CE from PWLE led HSH to reduce barriers to accessing CE/housing/services through the elimination of most in person meetings and the requirement for hard copies of documents. Based on PWLE feedback in the Safe Housing Working Group, the CoC updated its CE written standards to more specifically address procedures for serving survivors of DV. Given the challenges raised by those in the criminal justice system, the Just Home Initiative is a current effort to reduce disparities and increase housing stability for PWLE who are also criminal-justice involved. To respond to reported participant challenges, including employability, lack of pride, and absence of community, CoC PSH programs host an array of tenant-led events and program-organized volunteer opportunities, including building community gardens and hosting computer classes.

1D-12.	Increasing Affordable Housing Supply.	
	NOFO Section VII.B.1.t.	

	Describe in the field below at least 2 steps your CoC has taken in the past 12 months that engage city, county, or state governments that represent your CoC's geographic area regarding the following:
1.	reforming zoning and land use policies to permit more housing development; and
2.	reducing regulatory barriers to housing development.

(limit 2,500 characters)

1. The Department of Homelessness and Supportive Housing (HSH), as the administrative entity of the San Francisco CoC, is engaged in efforts to reform zoning and land use policies to support the development of temporary and permanent housing in San Francisco. Under a 2019 Ordinance amending the SF Admin Code, HSH was granted the authority to streamline the process for siting homeless shelters and contracting for homeless services throughout the 2021 calendar year. This included allowing shelters by right in areas where they were previously permitted as a conditional use, including Production/Distribution/Repair (PDR) and Service/Arts/Light Industrial (SALI) districts. In June 2022, SF Board of Supervisor introduced legislation to amend the Planning Code to allow for safe parking and vehicle triage programs on designated sites for 5 years. Locations would be determined by HSH and the local district supervisor, with input from neighbors.
2. In the past 12 months, SF CoC has put forward ballot measures to reduce barriers to affordable housing development that San Francisco voters will have an opportunity to approve on the November 2022 ballot. Proposed legislation would streamline the process for certain types of new housing projects in SF, granting them an expedited approval timeframe of 3-6 months, exempting them from CEQA review, and shielding them from any related litigation attempts. Among the types of projects granted expedited review are 100% affordable projects, mixed-income projects, and housing projects for teachers and educators. For a mixed-income project to qualify, it must include 15% more affordable homes than currently required by city law. For 100% affordable projects to qualify, their affordability level must not exceed 140% of the area median income.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	**Web Posting of Your CoC's Local Competition Deadline–Advance Public Notice.**	
	NOFO Section VII.B.2.a. and 2.g.	
	You must upload the Local Competition Deadline attachment to the 4B. Attachments Screen.	

	Enter the date your CoC published the deadline for project applicants to submit their applications to your CoC's local competition.	08/12/2022

1E-2.	**Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.**	
	NOFO Section VII.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.
Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	**Established total points available for each project application type.**	Yes
2.	**At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).**	Yes
3.	**At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).**	Yes
4.	**Provided points for projects that addressed specific severe barriers to housing and services.**	Yes
5.	**Used data from comparable databases to score projects submitted by victim service providers.**	Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section VII.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	100
2.	How many renewal projects did your CoC submit?	34
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section VII.B.2.d.	

	Describe in the field below:
1.	how your CoC collected and analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1. Local CoC rules and scoring criteria guide the process. CoC analyzes each renewal project's success in housing program participants in permanent housing (PH) using the project's recent Annual Performance Report from HUD's Sage Reporting Repository. Data from the APR (i.e. % of project participants who obtain or maintain PH) was used to calculate a score using criteria developed by the community. Housing stability is worth 15/100 points, the most of any scoring factor. New projects were asked to describe how they would support PH retention.
2. CoC analyzed how long it takes to house people in PH through multiple factors, including the PH success rate measure, point-in-time unit utilization rates, grant utilization rates, and elimination of barriers to entry (e.g. criminal background, eviction checks). Each measure assesses the project's ability to keep housing units filled and thereby reducing the length of time households remain homeless.
3. CoC prioritizes the most vulnerable for its housing and primarily funds renewal & new PSH projects serving the Chronically Homeless/Dedicated PLUS/Disabled population. Project applicants are ranked higher if they offer low/no barrier access (no disqualification for criminal, DV, eviction history); address barriers to participants facing racial inequalities to access; offer significant healthcare/mental health/substance abuse services; and demonstrate experience serving the most vulnerable. The prioritization occurs through the review & rank process, conducted by an unbiased panel with knowledge of the homeless system of care and community subpopulations.
4. Local CoC policy permits the ranking panel to preserve renewal projects that score lower due to population served but are needed in the CoC to maintain participant housing. Panelists are instructed to consider the unique needs of the subpopulation, including the severity of participant needs. Panelists can adjust project scores if provided context from a project about the specific limitations of a group (e.g. inability to increase employment income). Panelists evaluate how new and renewal projects lower barriers and serve vulnerable populations. Scoring for projects serving those with the most needs in PSH is scaled to reflect these challenges. Renewal and new projects which operate with no/low barriers can be awarded up to 8 or 10 points respectively.

1E-3.	Promoting Racial Equity in the Local Competition Review and Ranking Process.	
	NOFO Section VII.B.2.e.	

	Describe in the field below:
1.	how your CoC obtained input and included persons of different races, particularly those over-represented in the local homelessness population;
2.	how the input from persons of different races, particularly those over-represented in the local homelessness population, affected how your CoC determined the rating factors used to review project applications;
3.	how your CoC included persons of different races, particularly those over-represented in the local homelessness population, in the review, selection, and ranking process; and
4.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

(limit 2,500 characters)

1. To widen input into local project rating processes, the CoC, through Board staff, conducted CoC-wide outreach over the past 3 years to organizations and neighborhoods serving overrepresented or underserved communities experiencing homelessness, including the Black Employee Alliance, Latino Taskforce, the Mission district (majority Latinx), United Council and Third Street Youth in the underserved Bayview district (majority Black/African American). During the annual process for reviewing local CoC scoring criteria, via the CoC Board's Funding Committee (February to June 2022), the CoC collected input on ratings factors from multiple organizations made up of, and representing, Black/African Americans and Latinx individuals. The CoC is planning to launch a workgroup in 2022-2023 to design a survey for supportive housing participants for use in the CoC competition; points awarded when survey responses indicate the project treated residents with dignity, created a safe environment, and made connections to services according to participant choice.
2. Input from the community informed revisions to the local scoring criteria that included increasing points awarded for renewal projects who had taken steps to identify and eliminate barriers faced by overrepresented races and ethnicities in the local homelessness population and new projects who considered the severity of barriers experienced by program participants, including those barriers to participation faced by persons of different races and ethnicities who are overrepresented. The scoring criteria was also changed to increase points awarded for adherence to Housing First, cultural competency in program design, and accessibility. Points are also awarded when participant input is used to initiate a change in service provision.
3. The Priority Panel, which reviews and ranks CoC projects, was 50% Black/African American (most overrepresented race in CoC). The Panel reviewed all renewal and new projects and recommended a ranked list that was approved by the CoC Board.
4. To rank projects based on how they promoted racial equity, the CoC scores projects on whether they identified and eliminated barriers to participation faced by overrepresented racial/ethnic groups in the homeless populations. New projects received up to 10% of total points on this factor while renewal projects received up to 8% of points related to low barrier practices, including those that support overrepresented groups.

1E-4.	**Reallocation–Reviewing Performance of Existing Projects.**	
	NOFO Section VII.B.2.f.	

	Describe in the field below:
1.	**your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;**
2.	**whether your CoC identified any projects through this process during your local competition this year;**
3.	**whether your CoC reallocated any low performing or less needed projects during its local competition this year; and**
4.	**why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.**

(limit 2,500 characters)

1. In 2021, the Dept. of Homelessness and Supportive Housing (HSH) - the Collaborative Applicant and main recipient of CoC funding - worked with the HUD Regional Office to reorganize the CoC Portfolio to resolve low performing/underspending projects across the board. Process ensured most funds would be expended by housing additional clients at alternate sites and with new sponsors. CoC is now renewing four newly consolidated projects, with up to 10 projects within each. These consolidations brought together similar project types (i.e. most RRH projects now all under one project) or similarly budgeted projects (i.e. all leasing projects combined). This will allow HSH to ensure low spending/performing projects can achieve their goals with the support and flexibility of the collaboration. Furthermore, HSH has begun working with a consultant, as of July 2022, to draft a formal reallocation process.
2. The CoC identified three projects that were low performing and ended up placed either at the bottom of Tier 1, straddling the tiers, or in Tier 2.
3. CoC did not reallocate during the local competition.
4. Given the CoC's work with the HUD Regional Office the previous year to significantly reorganize the CoC portfolio, reallocation was not needed at this time, especially since a new project that scored well pushed the three at risk projects to the bottom of tier 1 or into Tier 2. Thus, reallocation was not necessary to fund the highly desired new 78 Haight project for youth. Additionally, regular monitoring identifies high risk projects for in depth review. The Priority Panel, an independent review panel, and CoC Board, also have authority to reallocate projects not contributing to system performance. They may identify projects that should be reallocated or re-ranked in favor of a new project, based on community priorities, as determined by the CoC and HSH. Factors considered in performance are objective and consider a project's ability to help participants remain housed and increase income/benefits, and to spend down funds and utilize all units.

1E-4a.	**Reallocation Between FY 2017 and FY 2022.**	
	NOFO Section VII.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2017 and FY 2022?	No

1E-5.	**Projects Rejected/Reduced–Notification Outside of e-snaps.**	
	NOFO Section VII.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	**Did your CoC reject or reduce any project application(s)?**	No
2.	**Did your CoC inform applicants why their projects were rejected or reduced?**	
3.	**If you selected Yes for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2022, 06/27/2022, and 06/28/2022, then you must enter 06/28/2022.**	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section VII.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2022, 06/27/2022, and 06/28/2022, then you must enter 06/28/2022.	09/09/2022

1E-5b.	Local Competition Selection Results–Scores for All Projects.	
	NOFO Section VII.B.2.g.	
	You must upload the Final Project Scores for All Projects attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Applicant Names; 2. Project Names; 3. Project Scores; 4. Project Rank–if accepted; 5. Award amounts; and 6. Projects accepted or rejected status.	Yes

1E-5c.	1E-5c. Web Posting of CoC-Approved Consolidated Application.	
	NOFO Section VII.B.2.g.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/26/2022

1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section VII.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application has been posted on the CoC's website or partner's website.	09/26/2022

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	**HMIS Vendor.**	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Bitfocus

2A-2.	**HMIS Implementation Coverage Area.**	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Single CoC

2A-3.	**HIC Data Submission in HDX.**	
	NOFO Section VII.B.3.a.	

	Enter the date your CoC submitted its 2022 HIC data into HDX.	05/06/2022

2A-4.	**Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.**	
	NOFO Section VII.B.3.b.	

	In the field below:
1.	**describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in databases that meet HUD's comparable database requirements; and**
2.	**state whether your CoC is compliant with the 2022 HMIS Data Standards.**

(limit 2,500 characters)

1. Dept. Homelessness and Supportive Housing (HSH), as the HMIS Lead and the direct recipient of most CoC funding (including the DV CE project) is working closely with victim service providers (VSP) to ensure each has a comparable database able to collect the same data elements required by HUD HMIS standards. Longstanding local VSPs, such as Safe House for Women and La Casa de las Madres, maintain their own VAWA compliant/confidential and HMIS comparable databases, Kiphu and Salesforce, respectively, that can produce de-identified data. Projects like these have supported the ability to assess the needs of survivors and satisfy reporting requirements of the CoC Program and ESG CARES Act. VSPs are supported by HSH's Data & Performance team, which is responsible for submitting accurate and timely HIC, PIT, SPM, and LSA reports to HUD. Victims of DV can also ask for their information to be removed from HMIS if data was provided by a participant prior to a domestic violence incident; data will then be migrated to a VSP database. Finally, in 2022, HSH convened a working group of advocates, survivors, city agencies and to ensure survivors have access to the full range of CoC- and survivor-specific housing/services and to ensure the data system is fully compliant with 2022 HMIS Data Standards.
2. There is an implementation plan in place and progress underway to ensure the CoC is compliant with 2022 HMIS Data Standards. Currently, the San Francisco CoC and partnering VSPs utilize manual templates provided by HUD to aggregate data on survivors of domestic violence, dating violence, sexual assault, and stalking to fulfill requirements of the APR and other HUD required reports. There is a working group of advocates, survivors, city agencies and experts collaborating on policies for a new comparable database to the HMIS system to ensure survivors have equal access to the San Francisco Homeless Response System while privacy and safety needs are protected and considered.

2A-5.	Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points.	
	NOFO Section VII.B.3.c. and VII.B.7.	

Enter 2022 HIC and HMIS data in the chart below by project type:

Project Type	Total Beds 2022 HIC	Total Beds in HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
1. Emergency Shelter (ES) beds	2,051	77	1,838	93.11%
2. Safe Haven (SH) beds	0	0	0	
3. Transitional Housing (TH) beds	555	141	352	85.02%
4. Rapid Re-Housing (RRH) beds	1,919	15	1,884	98.95%
5. Permanent Supportive Housing	5,815	0	4,518	77.70%
6. Other Permanent Housing (OPH)	6,621	0	6,459	97.55%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section VII.B.3.c.	

	For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

1/2: PSH BED COVERAGE: Capturing the extensive PSH portfolio in HMIS in San Francisco has been a major undertaking over the last 2 years, and these efforts will continue over the next 12 months. SF CoC has over 12,000 PSH and OPH units that have been developed with braided funding (e.g., local, state, federal, private) over hundreds of physical sites, over several decades. The CoC has been implementing a work plan with the HMIS Vendor, Bitfocus, to bring PSH coverage up by systematically reviewing every site. HMIS data will support reporting and coordination by including the number of units and funding sources present in a. These efforts have led to great improvements in PH bed coverage. In 2021, PSH coverage was 56.01% and OPH was 31.30%. As of 2022, PSH coverage is at 77.70% (4,518 of 5,815 units) and OPH is above the 85% threshold at 97.55% (5,459 of 6,621 units). This is a dramatic increase for such a large portfolio. Furthermore, all subrecipient contracts awarded (including and beyond CoC funding) through the Dept. of Homelessness and Supportive Housing (HSH) – the predominant recipient and funder of homeless assistance – specify that HMIS participation is required. Training and licenses are supported by HSH as the HMIS Lead.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section VII.B.3.d.	

Did your CoC submit LSA data to HUD in HDX 2.0 by February 15, 2022, 8 p.m. EST?	Yes

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section VII.B.4.b	

	Enter the date your CoC conducted its 2022 PIT count.	02/23/2022

2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section VII.B.4.b	

	Enter the date your CoC submitted its 2022 PIT count data in HDX.	05/06/2022

2B-3.	PIT Count–Effectively Counting Youth.	
	NOFO Section VII.B.4.b.	

	Describe in the field below how during the planning process for the 2022 PIT count your CoC:
1.	engaged stakeholders that serve homeless youth;
2.	involved homeless youth in the actual count; and
3.	worked with stakeholders to select locations where homeless youth are most likely to be identified.

(limit 2,500 characters)

1. SF CoC engaged stakeholders that serve homeless youth via the "Bi-Monthly Youth Homelessness Response System Convening." The convening brings together nonprofit providers, agencies that provide support services and property management, and city departments, like the Department of Public Health, who serve youth. From Oct. 2021 to March, this convening provided a space to ensure stakeholders were comprehensively a part of planning the 2022 Youth PIT Count. SF Dept. of Homelessness and Supportive Housing (HSH) reached out to non-profits who serve homeless for input on how best to conduct the youth count, involve homeless youth in the count, and maintain safety with COVID-19. A Youth PIT Planning Team met from Dec. 2021-March 2022 to plan for the street count and post- count survey facilitation. The following local youth-serving organizations supported 2022 planning: Huckleberry, At the Cross Roads, Homeless Youth Alliance, Larkin Street Youth Services, the SF LGBTQ Center, 3rd Street Youth Center, and Five Keys Charter & Programs. HSH also hired PIT planning consultant, Applied Survey Research, for guidance on the youth count.
2. Providers serving homeless youth conducted outreach to youth with lived experience to participate in the 2022 street visual count as "youth counters." Multiple teams of counters, made up of 2/3 youth and an adult ally, helped identify locations where unsheltered youth might be located, counted youth, and administered surveys to unsheltered youth. 42 youth participated as street counters in youth count, receiving $20/hour.
3. HSH engaged stakeholders via the Bi-Monthly Youth Homelessness Response System Convening to identify which locations in San Francisco they have been encountering unsheltered youth since the 2019 PIT Count. Providers were asked, "Where have youth been staying outside within the last few months given the impact of COVID-19 and limited access to certain services due to COVID restrictions?" HSH and the TAY Provider PIT Planning team worked together with youth street outreach teams to identify locations. Youth input was collected via the service providers to help inform which locations should be counted. This resulted in additional routes being included in the 2022 TAY Count to incorporate the Ocean Beach and Lake Merced areas. New in 2022, outreach teams were able to select routes for the count from an interactive GIS planning map tool that enabled planning for complete coverage of San Francisco.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section VII.B.5.a and VII.B.7.c.	

	In the field below:
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2021 and 2022, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2021 and 2022, if applicable; and
3.	describe how the changes affected your CoC's PIT count results; or
4.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2022.

(limit 2,500 characters)

1. To align the 2022 PIT Count survey (for sheltered & unsheltered individuals) with the new HUD FY2022 HMIS data standards; race, ethnicity, and gender survey questions and response options were updated. To increase randomization of sample respondents, survey workers were trained to employ an “every third encounter” survey approach. While count implementation didn’t change, sheltered PIT count numbers by district in SF changed due to the closure/reduced capacity of shelters in the most concentrated district in CoC.
2. In 2022, a significant change was made from using paper tally sheets to a mobile application to complete the general and youth street counts. Enumerators used GPS-enabled smartphones to submit data in a mobile application called ESRI Survey 123, developed by PIT planning consultant, Applied Survey Research. Outreach teams were able to select routes for enumeration from an interactive GIS planning map tool. High-density homeless routes were prioritized for outreach workers alongside people with lived experience of homelessness, while volunteers assisted with low-density routes. Since the number of persons residing in tents and vehicles is not always visible to general street count teams on the night of the PIT count, a newly updated multiplier was applied to tents and vehicles where the number of persons was unknown. A new process was created to improve the accuracy of the unsheltered family count by compiling a byname list of families recently in need of shelter or prioritized for housing in HMIS, and inquiring about the household’s housing status on the night of the PIT Count. Finally, providers familiar with each neighborhood were asked to recruit currently homeless youth to participate in the count, recruiting the most of any year.
3. The changes made to methodology may have had an impact on PIT Count results. The youth count may be more accurate given the increased number of youth counters who were homeless youth and were able to identify locations where to find homeless youth across SF. For families, increased emphasis on locating unsheltered families should result in a more accurate count. There should be increased randomization of sample respondents, as survey workers were trained to employ an “every third encounter” survey approach. While the two previous counts in 2017 and 2019 resulted in 75% unsheltered respondents and 25% sheltered respondents, the 2022 effort yielded 85% unsheltered and 15% sheltered.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	**Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.**	
	NOFO Section VII.B.5.b.	

	In the field below:
1.	**describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;**
2.	**describe your CoC's strategies to address individuals and families at risk of becoming homeless; and**
3.	**provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time**

(limit 2,500 characters)

1. RISK FACTORS: CoC sought extensive feedback to improve CE assessment criteria from providers and homeless/formerly homeless families/individuals, and through formal data analysis of assessment tools/prioritization. Ongoing analysis is being done to look at race/ethnicity and criminal justice vulnerabilities and disparities. SF CoC uses a 2-phase CE assessment to identify people at risk of entering homelessness. CoC uses strengths-based approach for 1st phase and IDs vulnerability and risk factors for the 2nd prioritization phase. Factors include safety of existing housing, rent-to-income ratio, family support network, eviction history, income, disability, health, criminal records. During COVID-19, the CoC adjusted its risk factors based on local Dept. of Public Health guidance and created Pandemic Prioritization that took health status into serious consideration for risk.
2. STRATEGY: CoC's Problem Solving (PS) team prevents people from becoming homeless by keeping them in existing housing or housing available through community networks. Supports include a PS conversation at access points/on telephone/via outreach that helps identify options through mediation, eviction prevention, childcare, ESG prevention funds, & philanthropic flex funds to pay for repairs, back rent, utilities, bridge rent payments, vehicle repair, other situations jeopardizing existing housing. Homeward Bound (HB) funded reunification with family/friends. In 2021-22, 10,477 PS conversations occurred and there were 540 successful resolutions that resulted in a person maintaining or obtaining safe housing. The pandemic spurred CoC acquisition of hotels through state funding, which resulted in an increased rate of sheltered households and fewer unsheltered and total homeless overall, as showing by the 2022 PIT Count. SF also passed a Tenant Right to Counsel, which guarantees a tenant's right to counsel in an eviction. Studies show having an attorney in an eviction case increased a family's chance of avoiding homelessness by over 70%. The Eviction Defense Collaborative, a strong CoC partner, is leading these efforts. CoC works with SF's Financial Justice Project, which reduces municipal and court fees that contribute to homelessness; and is developing re-entry programming for those leaving the criminal justice system, including through a new pilot run by SF's Pre-Trial Division.
3. RESPONSIBLE: HSH Problem Solving Program Manager

2C-2.	**Length of Time Homeless–CoC's Strategy to Reduce.**	
	NOFO Section VII.B.5.c.	

	In the field below:
1.	**describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;**
2.	**describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and**
3.	**provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.**

(limit 2,500 characters)

1. STRATEGY: SF CoC continues to invest substantial new funding (local, state, federal, private) to improve data analysis, street outreach, CE systems, & PH capacity, all key aspects of moving people through the system to housing. SF Mayor's 2-year Homelessness Recovery Plan concluded on June 30, 2022, and centered housing as the solution to reducing the length of time households remain homeless. CoC added 2,918 units of PSH, completing the largest one-time expansion of PSH in the past 20 years. Additional 2,000+ units are planned for completion around 2025. Through Problem Solving and Prevention efforts, about 1500 additional households avoided or exited homelessness in past 2 years. With significant increases in available supportive housing, the time households spend homeless will continue to be reduced. While expanding housing, CoC is also adding to shelter capacity, having increased shelter beds to 1,613. Shelters provide housing-focused case management focused on rapid rehousing. Additionally, street outreach targets the most vulnerable/chronically homeless, refers to CE access points or mobile access, and supports referral to available housing resources.
2. ID/HOUSE: CoC identifies individuals and families with the greatest length of time homeless through periodic CE assessment blitzes; multiple accessible physical access points dedicated to adults, youth, and families; mobile assessment teams working with SF Homeless Outreach Team (HOT) to engage with those least likely to access services and with the longest time homeless. From 2021-2022, HOT made 39,138 outreach attempts, of which 36,754 were successful engagements using street medicine, flex funds, low-barrier navigation center beds (companions, pets, possessions welcome) and Problem Solving to ensure engagement led to positive outcomes. The current CE assessment tool (used for persons seeking housing in the CoC) heavily weights length of time homeless when determining a vulnerability score used to prioritize households for housing. Therefore, the CoC almost exclusively houses chronically homeless/DedicatedPLUS/disabled who have been homeless for the longest times. Length of time homeless is tracked via publicly accessible data dashboards created by the SF HSH Data and Performance Team.
3. HSH Director of Housing Services

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC's Strategy	
	NOFO Section VII.B.5.d.	

	In the field below:
1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

(limit 2,500 characters)

1. SF COC EFFORTS TO INCREASE THE RATE THAT INDIVIDUALS AND FAMILIES IN ES, TH, & RRH EXIT TO PERMANENT HOUSING (PH) INCLUDE housing focused case management, increasing investments into PSH, and closely examining CE & HMIS data. CE continues to remove barriers to access housing while employing Problem Solving interventions (e.g., security deposits, flex funding, connection to family) to support households in obtaining housing. New Navigation Centers and low barrier shelters quickly identify and stabilize eligible individuals with health services/case management. Housing-focused case management and housing navigation is provided in ES, TH, and RRH, focusing on the removal of barriers to housing along with landlord engagement to create new opportunities. The SF Mayor's 2-year Homelessness Recovery Plan (which concluded on June 30, 2022) centered housing as the solution to homelessness. As a result, CoC added 2,918 units of PSH, completing the largest one-time expansion of PSH in the past 20 years. 2,000+ units are planned for completion around 2025. In addition, the CoC/HSH/Housing Authority worked collaboratively to obtain 906 Emergency Housing Vouchers (targeted to serve those who are homeless, at risk of homelessness, recently homeless, or fleeing violence), 130 Family Unification Program vouchers (for families whose lack of adequate housing is a primary factor in the placement of their children in out-of-home care or in the delay of their children returning home), and over 200 Mainstream Vouchers (very low-income, disabled households). These vouchers will increase available housing and the rate at which people can obtain PH.
2. COC MAINTAINS 97% HOUSING RETENTION IN COC- AND LOCALLY-FUNDED PSH THROUGH LONGSTANDING COMMITMENT TO HOUSING FIRST AND SIGNIFICANT LOCAL INVESTMENT IN SUPPORTIVE SERVICES. Over 7,300 people in PSH remained housed or moved to PH through the support of voluntary services. CoC Housing First policy means that evictions are a last resort and Right to Council local tenant protections support clients facing evictions from private landlords. CoC increased minimum pay for all PSH front line staff, which should improve continuity of services. Health/Mental health services are a priority for retention. CoC recruited 2 new PSH projects that are leveraging outside healthcare funding. CoC obtained hundreds of EHV, FUP, and Mainstream housing vouchers which will increase exits to PH.
3. HSH Director of Housing Services

2C-4.	Returns to Homelessness–CoC's Strategy to Reduce Rate.	
	NOFO Section VII.B.5.e.	

	In the field below:
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1. COC USES HMIS, CE, AND SHELTER DATA TO IDENTIFY INDIVIDUALS AND FAMILIES WHO RETURN TO HOMELESSNESS. Given the SF CoC has a coordinated, no-wrong-door point of entry for homeless services through CE, those returning to homelessness will be immediately identified at one of many access points or referred from another service/outreach provider to an access point. Those entering shelters will also quickly be identified and referred to housing and services, especially since the CE access points are usually run by the same programs who run shelters for youth, adults, and families. Those who return to the street are highly likely to be engaged by the SF Homeless Outreach Team (HOT). From 2021-2022, HOT made 39,138 outreach attempts, of which 36,754 were successful engagements using street medicine, flex funds, low-barrier navigation center beds and Problem Solving to ensure engagement led to positive outcomes. SF's Healthy Streets Operations Center team provides formalized collaboration and co-located street homelessness response among the Departments of Homeless and Supportive Housing, Police, Public Works, Public Health and Emergency Services. Risk factors used to identify risk for housing loss include job loss/reduction of family income, alcohol or drug use, eviction, and family disputes.
2. ALL SUPPORTIVE HOUSING PROGRAMS ARE HOUSING FIRST AND TRAUMA-INFORMED TO REDUCE RETURNS TO HOMELESSNESS. In FY 2021, the rate at which individuals returned to homelessness in 6, 12 and 24 months decreased from 6.0% to 5.7%, 4.6% to 2.3%; and 5.7% to 3.8%, respectively. PSH projects employ harm reduction practices through client-led, voluntary supportive services to increase housing preservation. RRH providers, and those supporting clients moving from PSH to PH, ensure clients are linked to the supports/community networks needed to retain housing past subsidy period and provide at least 6 months of aftercare. CoC's Problem-Solving team uses a strengths-based approach to prevent people from returning to homelessness by leveraging client community/family networks and providing access to mediation, eviction prevention, childcare, mainstream benefits, ESG prevention funds, and additional flex funds that pay for repairs, back rent, bridge rent payments, vehicle repair, other situations that are jeopardizing existing housing.
3. RESPONSIBLE: HSH Director of Housing Services

2C-5.	**Increasing Employment Cash Income–CoC's Strategy.**	
	NOFO Section VII.B.5.f.	

	In the field below:
1.	**describe your CoC's strategy to access employment cash sources;**
2.	**describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their cash income; and**
3.	**provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.**

(limit 2,500 characters)

1. STRATEGY: In 2021, the CoC, through the SF Office of Economic & Workforce Development (OEWD), worked with CivicMakers (consultant) to analyze the CoC's workforce development services by conducting extensive outreach to homeless/formerly homeless and providers; determining best practices; and identifying key barriers to employment. As a result, the CoC set forth goals including lowering barriers to accessing services, providing employment specialists connected to a job pipeline, and building in pathways in the CoC for career advancement. CoC providers are trained annually/ongoing (including a mandatory training on 7/8/22) on supporting participant increases in employment income. CoC provides robust training programs for individuals to greatly increase their earning potential (via city, nonprofit, and private partners) in the following sectors: Construction, Health Care, Hospitality, and Technology. The OEWD, with Goodwill and other community partners, offers job search, career planning, and education services through job centers throughout the CoC. Recent CoC initiatives include launching the young adult subsidized employment and Dream Keeper programs to promote economic justice for Black/African Americans. To promote supporting participants in increasing employment income, CoC developed scoring criteria for projects seeking CoC funding that awards projects up to 10 points (of 100) for demonstrating increases in participant earned income.
2: MAINSTREAM: CoC providers work with mainstream employment organizations to increase cash income for homeless households, including the Employment Development Dept., OEWD, and CalWorks, as well as community programs like Homeless Employment Collaborative (10 CBO Collaborative), who provide job readiness, training, and job placement to homeless individuals. Downtown Streets & First Source Hiring initiatives train homeless individuals for jobs. OEWD/Workforce Investment Board have access points throughout the CoC. Episcopal Community Services provides critical criminal justice re-entry job support. Swords to Plowshares partners with the CoC to provide pathways to employment for veterans.
3.RESPONSIBLE: HSH Housing Manager

2C-5a.	Increasing Non-employment Cash Income–CoC's Strategy	
	NOFO Section VII.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access non-employment cash income; and
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

(limit 2,500 characters)

1. Rates of clients with non-employment cash income increased 7% from FY 2020 to 2021. CE Access Point, shelter, supportive housing, and outreach staff are trained in linking households to non-employment income, including general assistance, SSI/SSDI, unemployment, veterans' benefits, tax credits, and CalWorks. HSH co-locates eligibility workers at navigation centers and housing programs (or uses mobile outreach) to ensure that clients have easy access to non-employment benefits. CoC providers are required to attend a mandatory annual training (held 7/8/22) on Increasing Participant Access to Mainstream Benefits (nonemployment income). Representatives from General Assistance, SSI, and Temporary Aid for Needy Families (TANF) trained providers on available benefits, eligibility, avenues for advocacy, tips and tricks, common challenges, and direct contacts to management. As a result, most participants in CoC-funded programs have at least one source of cash income at annual assessment or exit, due to heavy focus by case managers to secure income. Ongoing and annual trainings provide the best environment for the CoC to learn about updates, train new staff, create new channels for access and referral, and understand the full array of non-employment cash benefits available to households. Many CoC providers have been SOAR trained as the majority of CoC households live in PSH and are chronically homeless or have significant barriers to obtaining market rate housing. To ensure more access to benefits (and advocacy when benefits are denied), the CoC works coordinates with advocacy programs like the Disability Evaluation Consultation Unit, Disability Evaluation Assistance Program, and Positive Resource Center, which do direct advocacy for SSI/SSDI benefits for participants. Additionally, nonprofit organizations support individuals with accessing financial aid for school or obtaining child support that is owed. The pandemic has also allowed to CoC to support disabled individuals in finding opportunities and employment given the increase in remote based work.
2.RESPONSIBLE: HSH Housing Manager

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	**New PH-PSH/PH-RRH Project–Leveraging Housing Resources.**	
	NOFO Section VII.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	No

3A-2.	**New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.**	
	NOFO Section VII.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes

3A-3.	**Leveraging Housing/Healthcare Resources–List of Projects.**	
	NOFO Sections VII.B.6.a. and VII.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
78 Haight	PH-PSH	13	Healthcare
180 Jones	PH-PSH	36	Healthcare

3A-3. List of Projects.

1. What is the name of the new project?	78 Haight
2. Enter the Unique Entity Identifier (UEI):	E42PRK5JAJ13; RPTPG8GMWR49
3. Select the new project type:	PH-PSH
4. Enter the rank number of the project on your CoC's Priority Listing:	13
5. Select the type of leverage:	Healthcare

3A-3. List of Projects.

1. What is the name of the new project?	180 Jones
2. Enter the Unique Entity Identifier (UEI):	E42PRK5JAJ13; RPTPG8GMWR49
3. Select the new project type:	PH-PSH
4. Enter the rank number of the project on your CoC's Priority Listing:	36
5. Select the type of leverage:	Healthcare

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	**Rehabilitation/New Construction Costs–New Projects.**	
	NOFO Section VII.B.1.s.	

Is your CoC requesting funding for any new project application requesting $200,000 or more in funding for housing rehabilitation or new construction?	No

3B-2.	**Rehabilitation/New Construction Costs–New Projects.**	
	NOFO Section VII.B.1.s.	

	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:
1.	**Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and**
2.	**HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.**

(limit 2,500 characters)

Not applicable

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	**Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.**	
	NOFO Section VII.C.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No

3C-2.	**Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.**	
	NOFO Section VII.C.	

	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.
	If you answered yes to question 3C-1, describe in the field below:
1.	**how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and**
2.	**how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.**

(limit 2,500 characters)

Not applicable

4A. DV Bonus Project Applicants

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	**New DV Bonus Project Applications.**	
	NOFO Section II.B.11.e.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?	No

Applicant Name
This list contains no items

4B. Attachments Screen For All Application Questions

	We have provided the following guidance to help you successfully upload attachments and get maximum points:
1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4.	Attachments must match the questions they are associated with.
5.	Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.
6.	If you cannot read the attachment, it is likely we cannot read it either.
	. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
	. We must be able to read everything you want us to consider in any attachment.
7.	After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	09/24/2022
1C-7. PHA Moving On Preference	No	PHA Moving On Pre...	09/24/2022
1E-1. Local Competition Deadline	Yes	Local Competition...	09/24/2022
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	09/24/2022
1E-2a. Scored Renewal Project Application	Yes	Scored Forms for ...	09/24/2022
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	09/24/2022
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	09/24/2022
1E-5b. Final Project Scores for All Projects	Yes	Final Project Sco...	09/24/2022
1E-5c. Web Posting–CoC-Approved Consolidated Application	Yes	Web Posting–CoC-A...	09/26/2022
1E-5d. Notification of CoC-Approved Consolidated Application	Yes	Notification of C...	09/26/2022
3A-1a. Housing Leveraging Commitments	No		

3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	09/24/2022
3C-2. Project List for Other Federal Statutes	No		

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description: PHA Moving On Preference

Attachment Details

Document Description: Local Competition Deadline

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Final Project Scores for All Projects

Attachment Details

Document Description: Web Posting–CoC-Approved Consolidated Application

Attachment Details

Document Description: Notification of CoC-Approved Consolidated Application

Attachment Details

Document Description:

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

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1A. CoC Identification	09/19/2022
1B. Inclusive Structure	09/26/2022
1C. Coordination and Engagement	09/26/2022
1D. Coordination and Engagement Cont'd	09/26/2022
1E. Project Review/Ranking	Please Complete
2A. HMIS Implementation	09/26/2022
2B. Point-in-Time (PIT) Count	09/26/2022
2C. System Performance	09/26/2022
3A. Coordination with Housing and Healthcare	09/26/2022
3B. Rehabilitation/New Construction Costs	09/26/2022
3C. Serving Homeless Under Other Federal Statutes	09/26/2022

4A. DV Bonus Project Applicants	09/26/2022
4B. Attachments Screen	09/26/2022
Submission Summary	No Input Required

SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION ATTACHMENT: PHA HOMELESS PREFERENCE (Question 1C-7)

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Housing Authority of the City and County of San Francisco

HOUSING CHOICE VOUCHER ADMINISTRATIVE PLAN

Effective: January 1, 2022

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If at any time an applicant family is on the waiting list, the SFHA determines that the family is not eligible for assistance (see Chapter 3), the family will be removed from the waiting list.

If a family is removed from the waiting list because the SFHA has determined the family is not eligible for assistance, a notice will be sent to the family's address of record as well as to any alternate address provided on the initial application. The notice will state the reasons the family was removed from the waiting list and will inform the family how to request an informal review regarding the SFHA's decision (see Chapter 16) [24 CFR 982.201(f)].

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by the SFHA and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

The SFHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the SFHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

At its sole discretion, the SFHA may offer a HUD-VASH family that the Veterans Affairs Medical Center (VAMC) certifies no longer needs case management services continued housing choice voucher (HCV) assistance through one of its regular Housing Choice Vouchers (HCV) in order to free up the HUD-VASH voucher for another HUD-VASH eligible family. Under limited circumstances and when an HCV voucher is available, families leased up under a FUP family voucher may be transferred to the regular HCV program. FUP families may be transferred to the regular HCV program when there are no longer children in the household (e.g. children who turn 18 years old or are permanently removed from the home).

The SFHA may open its waitlist for:

- the victim of sexual violence;
- is a senior that has become disabled as a result of the physical and sexual assault and;
- has vacated or will have to vacate their housing as a result of the physical and sexual assault;
- the request is submitted not later than (6) months from the date of the crime;
- the victim is working with a third party service provider or the City and County of San Francisco to identify housing options; and

- a copy of the police report is provided to the SFHA.

In extenuating circumstances, after all of the above conditions have been met, the SFHA may, in its sole discretion, determine whether a tenant based voucher or PBV assistance will be issued.

Targeted Funding [24 CFR 982.204(e)]

HUD may award a PHA funding for a specified category of families on the waiting list. The PHA must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, the PHA may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list(s). Families are selected from the waiting list according to the policies provided in Section 4-III.C.

Project–Based Sites

Project–Based Waiting list(s) will be used to assist families interested in living in units assisted by a Project-Based Voucher (PBV) Housing Assistance Payments Contact. Families are selected in accordance with the policies provided in Section 4.III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by accepted data sources.

SFHA Policy

The SFHA has adopted local preferences. All preferences must be verified at the time of intake. If an applicant is unable to provide verification of their preference at the time of intake, the applicant will be placed back on the waiting list(s). All preferences are mutually exclusive except for the Veteran/Surviving Spouse of Veteran, which may be combined with any other preference. Applicants with an equal preference value will be selected based on the position number. The definitions of all preferences below are located in Exhibit 4-1.

4-III.C.2 PREFERENCES AND ORDER OF SELECTION

The SFHA system of preferences will select families based on local preferences according to the date and time of application.[24 CFR 982.207(c)].

Families will be selected from the waiting list(s) based on the highest point preference followed by position of applications within the preference category. After all preferences have been exhausted, the SFHA will select current applicants based on their date and time of application.

If the SFHA does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the waiting list(s) to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list(s) [24 CFR 982.204(d) and (e)].

Families will be selected from the waiting list(s) based on the targeted funding or selection preference(s) for which they qualify, and in accordance with the SFHA's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected on a first-come, first-served basis according to the date and time their complete application is received by the SFHA. Documentation will be maintained by the SFHA as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list(s) is not qualified or not interested in targeted funding, there will be a notation maintained so that the SFHA does not have to ask higher placed families each time targeted selections are made.

SFHA Policy

The SFHA initially will require families to provide only the information needed to determine the family's placement on the waiting list(s). For families claiming a preference, the SFHA will verify the family's preference status by U.S. Post Office mail. If the family cannot verify their preference status, they will be returned to the waiting list(s) in a non-preference category. If the preference verification request letter is returned by the U.S. Post Office, the family will be removed from the waiting list(s).

Once the preference is verified, or if the SFHA is pulling families in a non-preference category from the waiting list(s), the family will be required to provide all of the information necessary to establish eligibility of assistance during a scheduled eligibility interview waiting list(s)

4-III.C.2.a HOUSING CHOICE VOUCHER WAITING LIST(S)

The order of selection based on preferences from the Housing Choice Voucher Waiting list(s) is as follows:

Preferences for the Tenant Based HCV Waitlist:

Veteran/Surviving Spouse of Veteran *(+1 point)*
Individual/Family on the Public Housing Waitlist (+8 points)
Mainstream Voucher Preference (+ 7 points)
FUP Targeted Funding (+6 points)
Involuntary Displacement (5 points)

Preferences for Housing Choice Voucher Assistance (HBV) for homeless veterans, disabled homeless and homeless coming from shelter or PSH

4-III.C.2.b TENANT BASED HCV TARGETED FUNDING

SFHA Policy

Homeless Veterans Referred by the Department of Veterans Affairs – (VASH)
This preference is specific to vouchers or units available at properties assisted by the Veterans Affairs Supportive Housing (HUD-VASH) funding. To qualify for this preference, the family must be referred as a homeless veteran by the Department of Veterans Affairs

Families Referred by the San Francisco Human Services Agency – (FUP)
This preference is specific to vouchers available based on funding received by HUD for the Family Unification Program (FUP). To qualify for this preference, the family must be referred as a qualified family by the San Francisco Human Services Agency.

Families Referred by the San Francisco Human Services Agency – Non-Elderly Disabled (NED)
This preference is specific to vouchers available based on funding received by HUD for Non-Elderly Disabled (NED) families who meet specified medical criteria. To qualify for this preference, the family must be referred by a designated partner agency and determined eligible for referral by the San Francisco Human Services Agency.

Mainstream Voucher Preference: This preference is specific for non-elderly persons with disabilities who are homeless per 24 C.F.R. 576.2 or transitioning out of institutional and other segregated settings or are at serious risk of institutionalization.

Limited Preferences HCV Vouchers

SFHA Policy

DHSH is the Dept. of Homelessness and Supportive Housing

San Francisco District Attorney Referrals (Witness Relocation Preference) (20 TBV)

Permanent Supportive Housing/Shelter referral from DHSH (300 TBV)

Residential Care Facilities for the Chronically Ill (RCFCI) and/or Transitional Residential Care Facilities (TRCF) Plus Housing referral from the Mayor's Office of Housing and Community Development (MOHCD) (50 TBV)

VAWA Transfers/Referrals (20 TBV)

Public Housing Resident Approved for an Emergency Transfer (20 TBV)

Families with minor children living in SRO's (50 TBV)

San Francisco Human Services Agency Resource Family Program (20 TBV)

Terminated due to Insufficient Funding (20 TBV)

4-III.C.2.c RAD PBV SITE BASED WAITING LIST(S)

SFHA Policy

After all households with a Right-of-Return preference followed by those with an approved RAD Emergency Referral have been placed, applicants will be selected from site-based waiting list(s) based on the highest point preference allowed for that property followed by position of applications within the preference category. After all preferences have been exhausted, the SFHA will select current applicants based on their date and time of application.

The following represents the preference order of selection for each RAD PBV site based waiting list(s). (See Chapter 18 for details on RAD Applications, Waiting Lists, and the Tenant section for Referral):

Under certain circumstances for PBV/RAD/HOPE SF/Public Housing Replacement Units, the SFHA will select families according to the preferences set forth in the property's Tenant Selection Plan (TSP). If the property does not have a TSP or if the TSP is silent on selection preferences, the SFHA will select families in order of preference as described for the tenant-based voucher program in Section 4-III.C.

Where occupancy of PBV/RAD/HOPE SF properties or units is limited to the homeless, seniors, families with persons with disabilities, families needing supportive services, veterans, HOPWA or families needing assisted living, the SFHA will give preference to families that meet the specific requirements for occupancy.

Local Rental Assistance Demonstration (RAD) Program Site-Based Preferences:

Veteran/ Surviving Spouse of Veteran (+1)

Families with a Right to Return (16 points)

RAD Emergency Referral (15 points)

Residents of Residential Care Facilities for the Chronically Ill (RCFCI)/ Transitional Residential Care Facilities (TRCF) (14 points)

Mixed Families currently residing at SFHA managed HOPE SF sites: Sunnydale, Potrero or Alice Griffith (13 points)

Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)

Department of Homeless and Supportive Housing Referral (HSH) (7 points)

Families with minor children living in SRO's with a referral from DBI (7 points)

Involuntarily Displaced from San Francisco residence (5 points)

4-III.C.2.d PBV SITE BASED WAITING LIST(S)

SFHA Policy

Families will be selected from site based waiting list(s) based on the highest point preference allowed for that property followed by position of applications within the preference category. After all preferences have been exhausted, the SFHA will select current applicants based on their date and time of application.

Under certain circumstances for PBV/RAD/HOPE SF/Public Housing Replacement Units, the SFHA will select families according to the preferences set forth in the property's Tenant Selection Plan (TSP). If the property does not have a TSP or if the TSP is silent on selection preferences, the SFHA will select families in order of preference as described for the project-based voucher program in Section 4-III.C.

PHA has units that are limited to the homelss in PBV/ RAD/ HOPE SF

Where occupancy of PBV/RAD/HOPE SF properties or units is limited to the homeless, seniors, families with persons with disabilities, families needing supportive services, veterans, HOPEWA or families needing assisted living, the SFHA will limit admission to families that meet the specific requirements for occupancy.

PHA uses SF Coordinated Entry (which is exclusive to homeless) to fill many types of units

The SFHA will utilize the Coordinated Entry System via referral from the Department of Homelessness and Supportive Housing (DHSH) for (1) Units converted from the Moderate Rehabilitation Program to the Rental Assistance Demonstration Program and (2) units formerly subsidized by the local operating Subsidy Program (LOSP) that are now under the Project Based Voucher (PBV) program. Once the SFHA has exhausted its site based waiting lists for HOPWA units, the SFHA will fill units from the Plus Housing list as referred by the Mayor's Office of Housing and Community Development (MOHCD) or DHSH Coordinated Entry System.

The PBV preferences are listed below:

Project Based Voucher Site-Based Preferences:

Veteran/ Surviving Spouse of Veteran (+1)Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Involuntarily Displaced from San Francisco Residence (5 points)

Dr. George W. Davis-Elderly 97 units Site-Based Preferences

Veteran/Surviving Spouse (+1)
Elderly aged 62+ Residents (First Right of Return) of Alice Griffith (16 points)
Involuntarily Displaced from Hunters Point with Residential Certificate of Preference (COP) (11 points)
Involuntarily Displaced from Western Addition with Residential Certificate of Preference (COP) (11 points)
Rent Burdened or Assisted Housing Residents (8 points)
Involuntarily Displaced (5 points)

Dr. George W. Davis-Elderly/DPH 23 units Site-Based Preferences

Veteran/Surviving Spouse (+1)
Homeless Families Referred by the Department of Public Health (15 points)
Involuntarily Displaced from Bayview with Residential Certificate of Preference (COP) (14 points)
Involuntarily Displaced from Western Addition with Residential Certificate of Preference (COP) (13 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (12 points)
Rent Burdened or Assisted Housing Residents (8 points)
Involuntarily Displaced (5 points)

All HOPE SF Sites-On/Off Site

Hunters View (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Alice Griffith (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Potrero, Potrero Annex & Block X (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Sunnydale, Block Q (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return (17 points)
HOPE SF Construction (16 points)

Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Transbay 7 Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families (First Right-to-Return) of Sunnydale (17 points)
Involuntarily Displaced from Hunters Point with Residential Certificate of Preference (11 points)
Involuntarily Displaced from Western Addition with Residential Certificate of Preference (11 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Sunnydale, Block 6 (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return to Sunnydale (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

88 Broadway Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Potrero Terrace & Annex (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

1990 Folsom Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Potrero Terrace & Annex (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

490 South Van Ness Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Potrero Terrace & Annex (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

500 Turk Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Potrero Terrace & Annex (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Mission Bay South 6 West Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Sunnydale (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

SFHA Policy

The SFHA will monitor progress in meeting the income targeting requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

4-III.D. NOTIFICATION OF SELECTION

When a family has been selected from the waiting list, the PHA must notify the family. [24 CFR 982.554(a)].

SFHA Policy

The SFHA will notify the family by first class mail when it is selected from the waiting list. The notice will inform the family of the following:

- Date, time, and location of the scheduled application interview, including any procedures for rescheduling the interview.
- Who is required to attend the interview
- All documents that must be provided at the interview, including information about what constitutes acceptable documentation.
- Documents that must be provided at the interview to document eligibility for a preference, if applicable. Families who reported a preference must verify the preference. Verification methods include verification of family status from homeless service agencies and verification of family status from non-profit agencies.

If the appointment notice is returned by the post office with no forwarding address, the applicant will be withdrawn from the waitlist for which the notice was sent. A notice of withdrawal (see Chapter 3) will be sent to the family's address of record, as well as to any known alternate address. The family may request an informal review resulting from the removal of the waiting list(s). If the notice is returned by the post office with a forwarding address, the notice will be re-sent to the address indicated.

The family may request to be reinstated to the waiting list(s) within one year of the withdraw date in response to a reasonable accommodation request, or if the lack of response by the applicant was a result of SFHA error.

SELECTION FROM PBV/RAD/HOPE SF WAITLISTS

If an appointment letter is returned to the SFHA with no forwarding address, the family will be removed from the waiting list.

If the applicant is selected from another PBV/RAD/ HOPE SF waitlist(s) and the SFHA has not received a Pre-application Update Form or other form of notification of a new/alternate address, the applicant will be sent a Notice of Proposed Withdrawal and request to update their contact information within 15 days of the date of the notice. Failure to provide new contact information or respond to the notice will result in the applicant being withdrawn from all waitlist within the same program.

If the applicant responds to the Notice of Proposed Withdrawal within 15 days, the SFHA will not remove the applicant from the proposed waitlist (s). The applicant will be the waitlist for future selection.

4-III.E. THE APPLICATION INTERVIEW

HUD recommends that the PHA obtain the information and documentation needed to make an eligibility determination though a face-to-face interview with a PHA representative [HCV GB, pg. 4-16]. Being invited to attend an interview does not constitute admission to the program.

Assistance cannot be provided to the family until all SSN documentation requirements are met. However, if the PHA determines that an applicant family is otherwise eligible to participate in the program, the family may retain its place on the waiting list for a period of time determined by the PHA [Notice PIH 2012-10].

Reasonable accommodation must be made for persons with disabilities who are unable to attend an interview due to their disability.

SFHA Policy

Families selected from the waiting list are required to participate in an eligibility interview.

If the family is claiming a waiting list preference, the family must provide documentation to verify their eligibility for a preference. If the family is verified as eligible for the preference, SFHA will proceed with the interview. If SFHA determines the family is not eligible for the preference, the interview will not proceed and the family will be placed back on the waiting list according to their updated preference ranking.

The head of household and all adult members must attend the interview.

The interview will be conducted only if the head of household and all adult members provide appropriate documentation of legal identity (Chapter 7 provides a discussion of proper documentation of legal identity). If the family representative does not provide the required documentation, the appointment may be rescheduled when the proper documents have been obtained.

Household members not previously declared on the application, may be added in accordance with section 3-I.B. of this Administrative Plan.

Verification of information pertaining to adult members will not begin until all release forms are submitted to the SFHA.

The head of household and all adult members must provide appropriate documentation of legal identity. (Chapter 7 provides a discussion of proper documentation of legal identity.) If the family representative does not provide the required documentation at the time of the interview, they will be required to provide it within 10 calendar days.

Pending disclosure and documentation of social security numbers, the SFHA will allow the family to retain its place on the waiting list(s) for 90 days. If not all household members have disclosed their SSNs at the next time the SFHA is issuing vouchers, the SFHA will issue a voucher to the next eligible applicant family on the waiting list(s).

The family must provide the information necessary to establish the family's eligibility and determine the appropriate level of assistance, as well as completing required forms, providing required signatures, and submitting required documentation. If any materials are missing, the SFHA will provide the family with a written list of items that must be submitted.

Any required documents or information that the family is unable to provide at the interview must be provided within 15 calendar days of the interview (Chapter 7 provides details about longer submission deadlines for particular items, including documentation of eligible noncitizen status). If the family is unable to obtain the information or materials within the required time frame, the family may request an extension. If the required documents and information are not provided within the required time frame (plus any extensions), the family will be sent a notice of denial (See Chapter 3).

An advocate, interpreter, or other assistant may assist the family with the application and the interview process.

Interviews will be conducted in English. For limited English proficient (LEP) applicants, the SFHA will provide translation services in accordance with the SFHA's LEP plan.

If the family is unable to attend a scheduled interview, the family should contact the SFHA in advance of the interview to schedule a new appointment. A notice of denial will be issued in accordance with policies contained in Chapter 3.

4-III.F. COMPLETING THE APPLICATION PROCESS

The PHA must verify all information provided by the family (see Chapter 7). Based on verified information, the PHA must make a final determination of eligibility (see Chapter 3) and must confirm that the family qualified for any special admission, targeted funding admission, or selection preference that affected the order in which the family was selected from the waiting list.

SFHA Policy

If the SFHA determines that the family is ineligible, the SFHA will send written notification of the ineligibility determination within 15 calendar days of the determination. The notice will specify the reasons for ineligibility, and will inform the family of its right to request an informal review (Chapter 16).

If a family fails to qualify for any criteria that affected the order in which it was selected from the waiting list(s) (e.g. targeted funding, extremely low-income), the family will be returned to its original position on the waiting list(s) ('original' for purposes of the waiting list(s) is defined as the place the participant would have been had s/he not had any preferences or advantages at the time of eligibility determination). The SFHA will notify the family in writing that it has been returned to the waiting list(s), and will specify the reasons for it.

If the SFHA determines that the family is eligible to receive assistance, the SFHA will invite the family to attend a briefing in accordance with the policies in Chapter 5.

EXHIBIT 4-I - Definitions of Preferences in alphabetical order:

Displaced Tenant Housing Preference: In 2013, the Ellis Act Displacement Emergency Assistance Ordinance created a new preference in all City funded affordable housing programs for tenants who are displaced by an Ellis Act eviction. In 2015, the Board of Supervisors expanded the program to include tenants displaced by Owner Move In (OMI) evictions. In 2016, the program expanded further to include tenants displaced by fire. The Mayor's Office of Housing and Community Development's Displaced Tenant Housing Preference (DTHP) Program implements this legislation.

District Attorney Referrals (Witness Relocation Preference): Subject to availability of funding, up to 20 vouchers will be set-aside for issuance to participants in the Witness Relocation and Protection (WRAP) Program. The SFHA in cooperation with the San Francisco District Attorney's Office (DA) and the San Francisco Police Department (SFPD) has established a set-aside in the Housing Choice Voucher Program to assist witnesses of violent crimes who are being assisted by the Witness Relocation and Assistance Program (WRAP) in exchange for testimony leading to the conviction of the violent criminal(s) arrested in connection with the witnessed crime.

Strict guidelines must be met to ensure continued assistance for WRAP participants. In order for WRAP families to be eligible for assistance, the following conditions must be met: (1) The witness MUST testify in all trials held for the alleged crime. Eligibility for the WRAP must be initiated by the SFDA's Office who must present credible evidence, of the danger or of retaliatory violence to the family, to the SFHA; (2) All family members MUST NOT violate any conditions or responsibilities of the WRAP; (3) All household members MUST agree to move out of the City and County of San Francisco; (4) The Relocating family must be in good standing with the SFHA and not owe any balance for rent or unpaid tenant damages within the last three years per SFHA records or as indicated in the HUD EIV Debts Owed module; (5) All family members MUST NOT return to the City and County of San Francisco while assisted under the Voucher Program as a participant of the WRAP unless required by the SFDA's office or the SFPD; (6) The family MUST cooperate with all requirements of the Section 8 Program and the ―receiving‖ housing authority's policies and procedures; and (7) If the family reveals the location of its new unit or their status in the California WRAP, the Voucher, at the discretion of the initial or the receiving Public Housing Agency (―PHA‖) may be forfeited. Circumstances will be reviewed on a case by case basis.

Families with a Right-of-Return: Families temporarily relocated by the SFHA due to RAD or HOPE SF or exercising their right-to-return to their property and have the highest priority and preference over any family on the site-based waiting list(s). [Board Resolution #5390]

Families with a Right-to Return [Expanded]: After Families with a Right of Return have exercised their right to return to their property, Families with a Right-to-Return [Expanded] have the next highest priority and preference over any family on the site-based waiting list(s). [SF Administrative Code section 39.2]

Families with minor children living in a Single Room Occupancy Unit referred by the Department of Building Inspection: Subject to availability of funding, 50 vouchers will be set-aside and RAD PBV units may be available for families referred by the City and County of San Francisco's Department of Building Inspection that are transitioning out of Single Room

Occupancy Units. Families with minor children living in a Single Room Occupancy Unit referred by the Department of Building Inspection is also a preference listed in all four HOPE SF site based waiting lists.

Families Referred by the San Francisco Human Services Agency – (FUP): Families who have been separated and cannot be united because of housing barriers will also receive a preference. This preference is specific to vouchers available based on funding received by HUD for the Family Unification Program (FUP) or subject to tenant based voucher availability. To qualify for this preference, the family must be referred as a qualified family by the San Francisco Human Services Agency.

HOPE SF Construction-Placement of Families that Require Relocation as Part of HOPE SF Construction: The SFHA will offer a preference to any eligible household in good standing that voluntarily chooses permanent relocation to a Replacement Unit as defined by Chapter 39 of the City of San Francisco Administrative Code, at another HOPE SF property where the household does not presently reside. The HOPE SF properties are Hunters View, Alice Griffith, Potrero and Potrero Annex, Sunnydale and Velasco or new construction projects with HOPE SF approved services. The household family must be legally living at a HOPE SF Project in Good Standing (see definition in Chapter 3) and their unit must be scheduled for demolition and/or construction.

Involuntarily Displaced with Residential Certificate of Preference (COP): Certificate of Preference is a document issued by the former San Francisco Redevelopment Agency ("Agency") to displaced residents and businesses in the 1960s, when the Agency was implementing its federally-funded urban renewal program. MOHCD now administers this program. This Certificate gives such households preferential consideration for MOHCD-funded housing developments and former San Francisco Redevelopment Agency funded housing developments. Certificates of Preference were issued to households that were displaced by Redevelopment Agency activity in the 1960's and early 1970's, specifically in the Western Addition and in Hunters Point.

Involuntary Displacement: An applicant is or will be considered involuntarily displaced if the applicant has vacated or will have to vacate his or her housing unit as a result of one or more of the following actions: (1) *Natural Disaster*: A disaster such as a fire, flood or earthquake that resulted in the inhabitability of the applicant's unit; (2) *Domestic Violence, Dating Violence, Sexual Assault, and Stalking*: An applicant who has vacated due to actual or threatened domestic violence, dating violence, sexual assault or stalking directed against the applicant or one or more members of the applicant's family by a spouse or other household member, who lives in housing with an individual who engages in such violence; (3) *Victim of Hate Crime/Violent Crime:* Actual or threatened physical violence or intimidation directed against an applicant and his/her property that is based on the person's race, color, creed, religion, national origin, ancestry, age, height, weight, sex, sexual orientation, gender identity, domestic partner status, marital status, disability or Acquired Immune Deficiency Syndrome or HIV status (AIDS/HIV status), or association with members of such protected classes, that is documented by law enforcement agency stating that the applicant is in an immediate life-threatening situation and that an immediate transfer would minimize the problem; (4) *Government Action*: An action of a government agency related to code enforcement or public improvement or development; (5) *Landlord Action*: An action by a housing owner that results in an applicant's having to vacate his

Preference given to those who are homeless from involuntary displacement

or her unit, where the reason for the owner's action was beyond the applicant's ability to control or prevent, and despite the applicant having met all previously imposed conditions of occupancy, and the action is other than a rent increase.

Preference for disabled homeless

Mainstream Voucher Preference: This preference is specific for non-elderly persons with disabilities who are homeless per 24 C.F.R. 576.2 or transitioning out of institutional and other segregated settings or are at serious risk of institutionalization.

Mixed Family: A *mixed family* is one that includes at least one U.S. citizen or eligible immigrant and any number of ineligible family members. A mixed family who currently resides in Sunnydale, Potrero or Alice Griffith may accept a unit at a RAD site dependent on availability.

Permanent Supportive Housing/Shelter and Rapid Rehousing referral from HSH: Subject to availability of funding, 300 vouchers will be set-aside for families referred by the City and County of San Francisco Department of Homelessness and Supportive Housing (DHSH) that are transitioning from San Francisco Permanent Supportive Housing units including families in HSH-funded Rapid Rehousing Programs. (These families are still considered homeless for reporting purposes to HUD. This "move on" preference will contribute significantly to the community's overall efforts to end homelessness by freeing up other units for currently homeless families and individuals with disabilities who need housing combined with services.)

Placement of Families that Require Relocation as Part of RAD Construction: The SFHA will offer a preference to any family that must be relocated due to construction of any RAD property. The family must be living in a RAD Placement Project and their unit must be scheduled for rehabilitation and/or construction.

Public Housing Resident(s) who have been approved for an Emergency Transfer: Subject to availability of funds, up to 20 vouchers will be set aside for current residents of Public Housing who have been approved for an Emergency Transfer and have good cause to deny any previous offer(s) made by the SFHA.

RAD Emergency Referral: This preference is specific and limited to Project-Based Voucher Assistance at a RAD property. To qualify for this preference, a family must be referred by the Mayor's Office of Housing and Community Development (MOHCD) or the SFHA Executive Director or their designee as a current RAD participant in a qualifying emergency situation as defined below:

> *Personal Safety Emergency*: (1) A RAD participant and/or household member is a target of any physical harassment and/or extreme or repeated verbal harassment, intimidation, or coercion, which places the household member(s) in imminent danger; (2) A RAD participant and/or household member is a participant in a witness protection program; or (3) A RAD participant and/or household member is or has been a victim of domestic violence, dating violence, sexual assault, stalking, human trafficking, or elder/dependent adult abuse and reasonably believes there is a threat of imminent danger if not relocated.
>
> *Uninhabitable Conditions*: The RAD participant's unit, building, or RAD property pose an immediate, verifiable threat to the life, health, or safety of the tenant or family members and cannot be remedied by internal transfer or temporary relocation of the tenant. Examples include: Destruction by fire or other disaster including, but not limited

to, a flood, earthquake, or other natural or man-made disaster; or the existence of a major maintenance or defect problem that constitutes a serious danger to health and safety.

Reasonable Accommodation: (1) A RAD participant has a verifiable medical condition that requires an accommodation that cannot be reasonably provided in their existing development.

Rent Burdened: Households paying more than 50% of their income in rent.

Residential Care Facilities for the Chronically Ill (RCFCI)/ Transitional Residential Care Facility (TRCF) Plus Housing referral from the Mayor's Office of Housing and Community Development (MOHCD): Subject to availability of funding, 50 vouchers will be set-aside for individuals referred by the Mayor's Office of Housing and Community Development (MOHCD) that are transitioning from Residential Care Facilities for the Chronically Ill (RCFCI)/Transitional Residential Care Facilities (TRCF) or from the +Housing list.

San Francisco Human Services Agency Resource Family Program referral- limited preference: Subject to availability of funding, 20 vouchers will be set-aside for Resource Families: families who have committed to fostering a child(ren) for a period of at least five (5) years commencing on the voucher issuance date as referred by the Human Services Agency.

Terminated Due to Insufficient Funding: The SFHA will offer a preference to any family that has been terminated from the SFHA's HCV program due to insufficient program funding. The SFHA will verify this preference using the SFHA's termination records.

VAWA: See Exhibit 4-2

Veteran/Surviving Spouse of Veteran: California Health and Safety Code section 34322.2(b) states that "priority shall be given with each preference category to families of veterans and servicemen." A veteran is someone who is recognized by a local, state or federal government agency as a veteran, and they receive or qualify for veteran's benefits. Therefore, veterans and families of veterans shall receive one (1) additional preference within each of SFHA's preference categories.

CHAPTER 17: PROJECT-BASED VOUCHERS AND RENTAL ASSISTANCE DEMONSTRATION PROGRAM

INTRODUCTION

This chapter describes HUD regulations and PHA policies related to the project-based voucher (PBV) program and the Rental Assistance Demonstration (RAD) program in nine parts:

Part I: General Requirements. This part describes general provisions of the PBV program including maximum budget authority requirements, relocation requirements, and equal opportunity requirements.

Part II: PBV Owner Proposals. This part includes policies related to the submission and selection of owner proposals for PBV assistance. It describes the factors the PHA will consider when selecting proposals, the type of housing that is eligible to receive PBV assistance, the cap on assistance at projects receiving PBV assistance, subsidy layering requirements, site selection standards, and environmental review requirements.

Part III: Dwelling Units. This part describes requirements related to housing quality standards, the type and frequency of inspections, and housing accessibility for persons with disabilities.

Part IV: Rehabilitated and Newly Constructed Units. This part describes requirements and policies related to the development and completion of rehabilitated and newly constructed housing units that will be receiving PBV assistance.

Part V: Housing Assistance Payments Contract. This part discusses HAP contract requirements and policies including the execution, term, and termination of the HAP contract. In addition, it describes how the HAP contract may be amended and identifies provisions that may be added to the HAP contract at the PHA's discretion.

Part VI: Selection of PBV Program Participants. This part describes the requirements and policies governing how the PHA and the owner will select a family to receive PBV assistance.

Part VII: Occupancy. This part discusses occupancy requirements related to the lease, and describes under what conditions families are allowed or required to move. In addition, exceptions to the occupancy cap (which limits PBV assistance to 25 percent of the units in any project) are also discussed.

Part VIII: Determining Rent to Owner. This part describes how the initial rent to owner is determined, and how rent will be determined throughout the life of the HAP contract. Rent reasonableness requirements are also discussed.

Part IX: Payments to Owner. This part describes the types of payments owners may receive under this program.

PART I: GENERAL REQUIREMENTS

17-I.A. OVERVIEW

[24 C.F.R. 983.5]

The project-based voucher (PBV) program allows PHAs that already administer a tenant-based voucher program under an annual contributions contract (ACC) with HUD to take up to 20 percent of its authorized units and attach the funding to specific units rather than using it for tenant-based assistance [24 C.F.R. 983.6]. PHAs may only operate a PBV program if doing so is consistent with the PHA's Annual Plan, and the goal of deconcentrating poverty and expanding housing and economic opportunities [42 U.S.C. 1437f(o)(13)].

SFHA Policy

The SFHA will operate a project-based voucher program using up to 20 percent of its authorized units for project-based assistance. The SFHA will issue PBVs in accordance with the regulations described in 24 CFR part 983 and PIH Notice 2017-21.

A "project" shall be defined as a single building, or as multiple contiguous buildings, or as multiple buildings on contiguous parcels of land.

PBV assistance may be attached to existing housing or newly constructed or rehabilitated housing [24 C.F.R. 983.52]. If PBV units are already selected for project-based assistance either under an agreement to enter into HAP Contract (Agreement) or a HAP contract, the PHA is not required to reduce the number of these units if the amount of authorized units is subsequently reduced. However, the PHA is responsible for determining the amount of budget authority that is available for project-based vouchers and ensuring that the amount of assistance that is attached to units is within the amounts available under the ACC, regardless of whether the PHA has vouchers available for project-basing [FR Notice 1/18/17].

Additional Project-Based Units [FR Notice 1/18/17]

Policy for expanding the use of project-based units if they are for people experiencing homelessness

The PHA may project-base an additional 10 percent of its units above the 20 percent program limit, if the units:

- Are specifically made available to house individuals and families that meet the definition of homeless under section 103 of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11302).
- Are specifically made available to house families that are comprised of or include a veteran.
    - *Veteran* means an individual who has served in the United States Armed Forces.
- Provide supportive housing to persons with disabilities or elderly persons as defined in 24 C.F.R. 5.403.
- Are located in a census tract with a poverty rate of 20 percent or less, as determined in the most recent American Community Survey Five-Year Estimates.

SFHA Policy

The SFHA will not set aside units above the 20 percent program limit. The SFHA will exceed the program limit in accordance with the regulations described in 24 CFR part 983 and PIH Notice 2017-21.

Units Not Subject to the PBV Program Limitation [FR Notice 1/18/17]

PBV units under the RAD program and HUD-VASH PBV set-aside vouchers do not count toward the 20 percent limitation when PBV assistance is attached to them.

In addition, units that were previously subject to certain federal rent restrictions or were receiving another type of long-term housing subsidy provided by HUD are not subject to the cap. In order to be accepted, the unit must meet the following conditions:

The unit must be covered under a PBV HAP contract that first became effective on or after 4/18/17; and

In the five years prior to the date the PHA either issued the RFP or selected the project, the unit either:

Received Public Housing Capital or Operating Funds, Project-Based Rental Assistance, Housing for Elderly (Section 202), Housing for Persons with Disabilities (section 811), Rent Supplement (Rent Supp), or Rental Assistance Program (RAP); or

The unit was subject to a rent restriction through a loan or insurance program as a result of Section 236, Section 221(d)(3) or (d)(4) BMIR, Housing for Elderly Persons (Section 202), or Housing for Persons with Disabilities (Section 811)

Units that have previously received either PBV or HCV assistance are not covered under the exception.

SFHA Policy

The SFHA will not project-base any of the above unit types. SFHA will only issue PBV's in accordance with 24 CFR Part 983 and PIH Notice 2017-21.

17-I.B. TENANT-BASED VS. PROJECT-BASED VOUCHER ASSISTANCE

[24 C.F.R. 983.2]

Much of the tenant-based voucher program regulations also apply to the PBV program. Consequently, many of the PHA policies related to tenant-based assistance also apply to PBV assistance. The provisions of the tenant-based voucher regulations that do not apply to the PBV program are listed at 24 C.F.R. 983.2.

SFHA Policy

Except as otherwise noted in this chapter, or unless specifically prohibited by PBV program regulations, the SFHA policies for the tenant-based voucher program contained in this administrative plan also apply to the PBV program and its participants.

17-I.C. RELOCATION REQUIREMENTS

[24 C.F.R. 983.7]

Any persons displaced as a result of implementation of the PBV program must be provided relocation assistance in accordance with the requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (URA)[42 U.S.C. 4201-4655] and implementing regulations at 49 C.F.R. part 24.

The cost of required relocation assistance may be paid with funds provided by the owner, local public funds, or funds available from other sources. PHAs may not use voucher program funds to cover relocation costs, except that PHAs may use their administrative fee reserve to pay for relocation expenses after all other program administrative expenses are satisfied, and provided that payment of the relocation benefits is consistent with state and local law. Use of the administrative fee for these purposes must also be consistent with other legal and regulatory requirements, including the requirement in 24 C.F.R. 982.155 and other official HUD issuances.

The acquisition of real property for a PBV project is subject to the URA and 49 C.F.R. part 24, subpart B. It is the responsibility of the PHA to ensure the owner complies with these requirements.

17-I.D. EQUAL OPPORTUNITY REQUIREMENTS

[24 C.F.R. 983.8]

The PHA must comply with all equal opportunity requirements under federal law and regulations in its implementation of the PBV program. This includes the requirements and authorities cited at 24 C.F.R. 5.105(a). In addition, the PHA must comply with the PHA Plan certification on civil rights and affirmatively furthering fair housing, submitted in accordance with 24 C.F.R. 903.7(o).

SAN FRANCISCO COC

FY 2022 COC CONSOLIDATED APPLICATION ATTACHMENT: PHA MOVING ON PREFERENCE (Question 1C-7)

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Housing Authority of the City and County of San Francisco

HOUSING CHOICE VOUCHER ADMINISTRATIVE PLAN

Effective: January 1, 2022

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If at any time an applicant family is on the waiting list, the SFHA determines that the family is not eligible for assistance (see Chapter 3), the family will be removed from the waiting list.

If a family is removed from the waiting list because the SFHA has determined the family is not eligible for assistance, a notice will be sent to the family's address of record as well as to any alternate address provided on the initial application. The notice will state the reasons the family was removed from the waiting list and will inform the family how to request an informal review regarding the SFHA's decision (see Chapter 16) [24 CFR 982.201(f)].

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by the SFHA and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

The SFHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the SFHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Preference for Homeless Veterans for HCV that no longer need case management and can move on to open up a voucher

Special Admissions [24 CFR 982.203]

At its sole discretion, the SFHA may offer a HUD-VASH family that the Veterans Affairs Medical Center (VAMC) certifies no longer needs case management services continued housing choice voucher (HCV) assistance through one of its regular Housing Choice Vouchers (HCV) in order to free up the HUD-VASH voucher for another HUD-VASH eligible family. Under limited circumstances and when an HCV voucher is available, families leased up under a FUP family voucher may be transferred to the regular HCV program. FUP families may be transferred to the regular HCV program when there are no longer children in the household (e.g. children who turn 18 years old or are permanently removed from the home).

The SFHA may open its waitlist for:

- the victim of sexual violence;
- is a senior that has become disabled as a result of the physical and sexual assault and;
- has vacated or will have to vacate their housing as a result of the physical and sexual assault;
- the request is submitted not later than (6) months from the date of the crime;
- the victim is working with a third party service provider or the City and County of San Francisco to identify housing options; and

- a copy of the police report is provided to the SFHA.

In extenuating circumstances, after all of the above conditions have been met, the SFHA may, in its sole discretion, determine whether a tenant based voucher or PBV assistance will be issued.

Targeted Funding [24 CFR 982.204(e)]

HUD may award a PHA funding for a specified category of families on the waiting list. The PHA must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, the PHA may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list(s). Families are selected from the waiting list according to the policies provided in Section 4-III.C.

Project–Based Sites

Project–Based Waiting list(s) will be used to assist families interested in living in units assisted by a Project-Based Voucher (PBV) Housing Assistance Payments Contact. Families are selected in accordance with the policies provided in Section 4.III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by accepted data sources.

SFHA Policy

The SFHA has adopted local preferences. All preferences must be verified at the time of intake. If an applicant is unable to provide verification of their preference at the time of intake, the applicant will be placed back on the waiting list(s). All preferences are mutually exclusive except for the Veteran/Surviving Spouse of Veteran, which may be combined with any other preference. Applicants with an equal preference value will be selected based on the position number. The definitions of all preferences below are located in Exhibit 4-1.

4-III.C.2 PREFERENCES AND ORDER OF SELECTION

The SFHA system of preferences will select families based on local preferences according to the date and time of application.[24 CFR 982.207(c)].

Families will be selected from the waiting list(s) based on the highest point preference followed by position of applications within the preference category. After all preferences have been exhausted, the SFHA will select current applicants based on their date and time of application.

If the SFHA does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the waiting list(s) to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list(s) [24 CFR 982.204(d) and (e)].

Families will be selected from the waiting list(s) based on the targeted funding or selection preference(s) for which they qualify, and in accordance with the SFHA's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected on a first-come, first-served basis according to the date and time their complete application is received by the SFHA. Documentation will be maintained by the SFHA as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list(s) is not qualified or not interested in targeted funding, there will be a notation maintained so that the SFHA does not have to ask higher placed families each time targeted selections are made.

SFHA Policy

The SFHA initially will require families to provide only the information needed to determine the family's placement on the waiting list(s). For families claiming a preference, the SFHA will verify the family's preference status by U.S. Post Office mail. If the family cannot verify their preference status, they will be returned to the waiting list(s) in a non-preference category. If the preference verification request letter is returned by the U.S. Post Office, the family will be removed from the waiting list(s).

Once the preference is verified, or if the SFHA is pulling families in a non-preference category from the waiting list(s), the family will be required to provide all of the information necessary to establish eligibility of assistance during a scheduled eligibility interview waiting list(s)

4-III.C.2.a HOUSING CHOICE VOUCHER WAITING LIST(S)

The order of selection based on preferences from the Housing Choice Voucher Waiting list(s) is as follows:

Preferences for the Tenant Based HCV Waitlist:

Veteran/Surviving Spouse of Veteran *(+1 point)*
Individual/Family on the Public Housing Waitlist (+8 points)
Mainstream Voucher Preference (+ 7 points)
FUP Targeted Funding (+6 points)
Involuntary Displacement (5 points)

4-III.C.2.b TENANT BASED HCV TARGETED FUNDING

SFHA Policy

Homeless Veterans Referred by the Department of Veterans Affairs – (VASH)
This preference is specific to vouchers or units available at properties assisted by the Veterans Affairs Supportive Housing (HUD-VASH) funding. To qualify for this preference, the family must be referred as a homeless veteran by the Department of Veterans Affairs

Families Referred by the San Francisco Human Services Agency – (FUP)
This preference is specific to vouchers available based on funding received by HUD for the Family Unification Program (FUP). To qualify for this preference, the family must be referred as a qualified family by the San Francisco Human Services Agency.

Families Referred by the San Francisco Human Services Agency – Non-Elderly Disabled (NED)
This preference is specific to vouchers available based on funding received by HUD for Non-Elderly Disabled (NED) families who meet specified medical criteria. To qualify for this preference, the family must be referred by a designated partner agency and determined eligible for referral by the San Francisco Human Services Agency.

Mainstream Voucher Preference: This preference is specific for non-elderly persons with disabilities who are homeless per 24 C.F.R. 576.2 or transitioning out of institutional and other segregated settings or are at serious risk of institutionalization.

Limited Preferences HCV Vouchers

Preference for HCV Vouchers for homeless households moving on from PSH

SFHA Policy

San Francisco District Attorney Referrals (Witness Relocation Preference) (20 TBV)

Permanent Supportive Housing/Shelter referral from DHSH (300 TBV)

Residential Care Facilities for the Chronically Ill (RCFCI) and/or Transitional Residential Care Facilities (TRCF) Plus Housing referral from the Mayor's Office of Housing and Community Development (MOHCD) (50 TBV)

VAWA Transfers/Referrals (20 TBV)

Public Housing Resident Approved for an Emergency Transfer (20 TBV)

Families with minor children living in SRO's (50 TBV)

San Francisco Human Services Agency Resource Family Program (20 TBV)

Terminated due to Insufficient Funding (20 TBV)

4-III.C.2.c RAD PBV SITE BASED WAITING LIST(S)

SFHA Policy

After all households with a Right-of-Return preference followed by those with an approved RAD Emergency Referral have been placed, applicants will be selected from site-based waiting list(s) based on the highest point preference allowed for that property followed by position of applications within the preference category. After all preferences have been exhausted, the SFHA will select current applicants based on their date and time of application.

The following represents the preference order of selection for each RAD PBV site based waiting list(s). (See Chapter 18 for details on RAD Applications, Waiting Lists, and the Tenant section for Referral):

Under certain circumstances for PBV/RAD/HOPE SF/Public Housing Replacement Units, the SFHA will select families according to the preferences set forth in the property's Tenant Selection Plan (TSP). If the property does not have a TSP or if the TSP is silent on selection preferences, the SFHA will select families in order of preference as described for the tenant-based voucher program in Section 4-III.C.

Where occupancy of PBV/RAD/HOPE SF properties or units is limited to the homeless, seniors, families with persons with disabilities, families needing supportive services, veterans, HOPWA or families needing assisted living, the SFHA will give preference to families that meet the specific requirements for occupancy.

Local Rental Assistance Demonstration (RAD) Program Site-Based Preferences:

Veteran/ Surviving Spouse of Veteran (+1)

Families with a Right to Return (16 points)

RAD Emergency Referral (15 points)

Residents of Residential Care Facilities for the Chronically Ill (RCFCI)/ Transitional Residential Care Facilities (TRCF) (14 points)

Mixed Families currently residing at SFHA managed HOPE SF sites: Sunnydale, Potrero or Alice Griffith (13 points)

Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)

Department of Homeless and Supportive Housing Referral (HSH) (7 points)

Families with minor children living in SRO's with a referral from DBI (7 points)

Involuntarily Displaced from San Francisco residence (5 points)

Preference for RAD Program (Site Based) for homeless households moving on from PSH/RRH

4-III.C.2.d PBV SITE BASED WAITING LIST(S)

SFHA Policy

Families will be selected from site based waiting list(s) based on the highest point preference allowed for that property followed by position of applications within the preference category. After all preferences have been exhausted, the SFHA will select current applicants based on their date and time of application.

Under certain circumstances for PBV/RAD/HOPE SF/Public Housing Replacement Units, the SFHA will select families according to the preferences set forth in the property's Tenant Selection Plan (TSP). If the property does not have a TSP or if the TSP is silent on selection preferences, the SFHA will select families in order of preference as described for the project-based voucher program in Section 4-III.C.

Where occupancy of PBV/RAD/HOPE SF properties or units is limited to the homeless, seniors, families with persons with disabilities, families needing supportive services, veterans, HOPEWA or families needing assisted living, the SFHA will limit admission to families that meet the specific requirements for occupancy.

The SFHA will utilize the Coordinated Entry System via referral from the Department of Homelessness and Supportive Housing (DHSH) for (1) Units converted from the Moderate Rehabilitation Program to the Rental Assistance Demonstration Program and (2) units formerly subsidized by the local operating Subsidy Program (LOSP) that are now under the Project Based Voucher (PBV) program. Once the SFHA has exhausted its site based waiting lists for HOPWA units, the SFHA will fill units from the Plus Housing list as referred by the Mayor's Office of Housing and Community Development (MOHCD) or DHSH Coordinated Entry System.

The PBV preferences are listed below:

Project Based Voucher Site-Based Preferences:

Veteran/ Surviving Spouse of Veteran (+1)Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Involuntarily Displaced from San Francisco Residence (5 points)

Dr. George W. Davis-Elderly 97 units Site-Based Preferences

Veteran/Surviving Spouse (+1)
Elderly aged 62+ Residents (First Right of Return) of Alice Griffith (16 points)
Involuntarily Displaced from Hunters Point with Residential Certificate of Preference (COP) (11 points)
Involuntarily Displaced from Western Addition with Residential Certificate of Preference (COP) (11 points)
Rent Burdened or Assisted Housing Residents (8 points)
Involuntarily Displaced (5 points)

Dr. George W. Davis-Elderly/DPH 23 units Site-Based Preferences

Veteran/Surviving Spouse (+1)
Homeless Families Referred by the Department of Public Health (15 points)
Involuntarily Displaced from Bayview with Residential Certificate of Preference (COP) (14 points)
Involuntarily Displaced from Western Addition with Residential Certificate of Preference (COP) (13 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (12 points)
Rent Burdened or Assisted Housing Residents (8 points)
Involuntarily Displaced (5 points)

All HOPE SF Sites-On/Off Site

Hunters View (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Alice Griffith (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Potrero, Potrero Annex & Block X (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Sunnydale, Block Q (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return (17 points)
HOPE SF Construction (16 points)

Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Transbay 7 Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families (First Right-to-Return) of Sunnydale (17 points)
Involuntarily Displaced from Hunters Point with Residential Certificate of Preference (11 points)
Involuntarily Displaced from Western Addition with Residential Certificate of Preference (11 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Sunnydale, Block 6 (HOPE SF) Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return to Sunnydale (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

88 Broadway Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Potrero Terrace & Annex (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

1990 Folsom Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Potrero Terrace & Annex (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

490 South Van Ness Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Potrero Terrace & Annex (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

500 Turk Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Potrero Terrace & Annex (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Mission Bay South 6 West Site-Based Preferences

Veteran/Surviving Spouse (+1)
Families with a Right-to-Return of Sunnydale (17 points)
HOPE SF Construction (16 points)
Involuntarily Displaced with Residential Certificate of Preference (COP) (11 points)
Families with minor children living in a SRO (7 points)
Involuntarily Displaced from San Francisco Residence (5 points)
Families with a Right-to-Return [Expanded] preference (15 points)

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

SFHA Policy

The SFHA will monitor progress in meeting the income targeting requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

4-III.D. NOTIFICATION OF SELECTION

When a family has been selected from the waiting list, the PHA must notify the family. [24 CFR 982.554(a)].

SFHA Policy

The SFHA will notify the family by first class mail when it is selected from the waiting list. The notice will inform the family of the following:

- Date, time, and location of the scheduled application interview, including any procedures for rescheduling the interview.
- Who is required to attend the interview
- All documents that must be provided at the interview, including information about what constitutes acceptable documentation.
- Documents that must be provided at the interview to document eligibility for a preference, if applicable. Families who reported a preference must verify the preference. Verification methods include verification of family status from homeless service agencies and verification of family status from non-profit agencies.

If the appointment notice is returned by the post office with no forwarding address, the applicant will be withdrawn from the waitlist for which the notice was sent. A notice of withdrawal (see Chapter 3) will be sent to the family's address of record, as well as to any known alternate address. The family may request an informal review resulting from the removal of the waiting list(s). If the notice is returned by the post office with a forwarding address, the notice will be re-sent to the address indicated.

The family may request to be reinstated to the waiting list(s) within one year of the withdraw date in response to a reasonable accommodation request, or if the lack of response by the applicant was a result of SFHA error.

SELECTION FROM PBV/RAD/HOPE SF WAITLISTS

If an appointment letter is returned to the SFHA with no forwarding address, the family will be removed from the waiting list.

If the applicant is selected from another PBV/RAD/ HOPE SF waitlist(s) and the SFHA has not received a Pre-application Update Form or other form of notification of a new/alternate address, the applicant will be sent a Notice of Proposed Withdrawal and request to update their contact information within 15 days of the date of the notice. Failure to provide new contact information or respond to the notice will result in the applicant being withdrawn from all waitlist within the same program.

If the applicant responds to the Notice of Proposed Withdrawal within 15 days, the SFHA will not remove the applicant from the proposed waitlist (s). The applicant will be the waitlist for future selection.

4-III.E. THE APPLICATION INTERVIEW

HUD recommends that the PHA obtain the information and documentation needed to make an eligibility determination though a face-to-face interview with a PHA representative [HCV GB, pg. 4-16]. Being invited to attend an interview does not constitute admission to the program.

Assistance cannot be provided to the family until all SSN documentation requirements are met. However, if the PHA determines that an applicant family is otherwise eligible to participate in the program, the family may retain its place on the waiting list for a period of time determined by the PHA [Notice PIH 2012-10].

Reasonable accommodation must be made for persons with disabilities who are unable to attend an interview due to their disability.

SFHA Policy

Families selected from the waiting list are required to participate in an eligibility interview.

If the family is claiming a waiting list preference, the family must provide documentation to verify their eligibility for a preference. If the family is verified as eligible for the preference, SFHA will proceed with the interview. If SFHA determines the family is not eligible for the preference, the interview will not proceed and the family will be placed back on the waiting list according to their updated preference ranking.

The head of household and all adult members must attend the interview.

The interview will be conducted only if the head of household and all adult members provide appropriate documentation of legal identity (Chapter 7 provides a discussion of proper documentation of legal identity). If the family representative does not provide the required documentation, the appointment may be rescheduled when the proper documents have been obtained.

Household members not previously declared on the application, may be added in accordance with section 3-I.B. of this Administrative Plan.

Verification of information pertaining to adult members will not begin until all release forms are submitted to the SFHA.

The head of household and all adult members must provide appropriate documentation of legal identity. (Chapter 7 provides a discussion of proper documentation of legal identity.) If the family representative does not provide the required documentation at the time of the interview, they will be required to provide it within 10 calendar days.

Pending disclosure and documentation of social security numbers, the SFHA will allow the family to retain its place on the waiting list(s) for 90 days. If not all household members have disclosed their SSNs at the next time the SFHA is issuing vouchers, the SFHA will issue a voucher to the next eligible applicant family on the waiting list(s).

The family must provide the information necessary to establish the family's eligibility and determine the appropriate level of assistance, as well as completing required forms, providing required signatures, and submitting required documentation. If any materials are missing, the SFHA will provide the family with a written list of items that must be submitted.

Any required documents or information that the family is unable to provide at the interview must be provided within 15 calendar days of the interview (Chapter 7 provides details about longer submission deadlines for particular items, including documentation of eligible noncitizen status). If the family is unable to obtain the information or materials within the required time frame, the family may request an extension. If the required documents and information are not provided within the required time frame (plus any extensions), the family will be sent a notice of denial (See Chapter 3).

An advocate, interpreter, or other assistant may assist the family with the application and the interview process.

Interviews will be conducted in English. For limited English proficient (LEP) applicants, the SFHA will provide translation services in accordance with the SFHA's LEP plan.

If the family is unable to attend a scheduled interview, the family should contact the SFHA in advance of the interview to schedule a new appointment. A notice of denial will be issued in accordance with policies contained in Chapter 3.

4-III.F. COMPLETING THE APPLICATION PROCESS

The PHA must verify all information provided by the family (see Chapter 7). Based on verified information, the PHA must make a final determination of eligibility (see Chapter 3) and must confirm that the family qualified for any special admission, targeted funding admission, or selection preference that affected the order in which the family was selected from the waiting list.

SFHA Policy

If the SFHA determines that the family is ineligible, the SFHA will send written notification of the ineligibility determination within 15 calendar days of the determination. The notice will specify the reasons for ineligibility, and will inform the family of its right to request an informal review (Chapter 16).

If a family fails to qualify for any criteria that affected the order in which it was selected from the waiting list(s) (e.g. targeted funding, extremely low-income), the family will be returned to its original position on the waiting list(s) ('original' for purposes of the waiting list(s) is defined as the place the participant would have been had s/he not had any preferences or advantages at the time of eligibility determination). The SFHA will notify the family in writing that it has been returned to the waiting list(s), and will specify the reasons for it.

If the SFHA determines that the family is eligible to receive assistance, the SFHA will invite the family to attend a briefing in accordance with the policies in Chapter 5.

EXHIBIT 4-I - Definitions of Preferences in alphabetical order:

Displaced Tenant Housing Preference: In 2013, the Ellis Act Displacement Emergency Assistance Ordinance created a new preference in all City funded affordable housing programs for tenants who are displaced by an Ellis Act eviction. In 2015, the Board of Supervisors expanded the program to include tenants displaced by Owner Move In (OMI) evictions. In 2016, the program expanded further to include tenants displaced by fire. The Mayor's Office of Housing and Community Development's Displaced Tenant Housing Preference (DTHP) Program implements this legislation.

District Attorney Referrals (Witness Relocation Preference): Subject to availability of funding, up to 20 vouchers will be set-aside for issuance to participants in the Witness Relocation and Protection (WRAP) Program. The SFHA in cooperation with the San Francisco District Attorney's Office (DA) and the San Francisco Police Department (SFPD) has established a set-aside in the Housing Choice Voucher Program to assist witnesses of violent crimes who are being assisted by the Witness Relocation and Assistance Program (WRAP) in exchange for testimony leading to the conviction of the violent criminal(s) arrested in connection with the witnessed crime.

Strict guidelines must be met to ensure continued assistance for WRAP participants. In order for WRAP families to be eligible for assistance, the following conditions must be met: (1) The witness MUST testify in all trials held for the alleged crime. Eligibility for the WRAP must be initiated by the SFDA's Office who must present credible evidence, of the danger or of retaliatory violence to the family, to the SFHA; (2) All family members MUST NOT violate any conditions or responsibilities of the WRAP; (3) All household members MUST agree to move out of the City and County of San Francisco; (4) The Relocating family must be in good standing with the SFHA and not owe any balance for rent or unpaid tenant damages within the last three years per SFHA records or as indicated in the HUD EIV Debts Owed module; (5) All family members MUST NOT return to the City and County of San Francisco while assisted under the Voucher Program as a participant of the WRAP unless required by the SFDA's office or the SFPD; (6) The family MUST cooperate with all requirements of the Section 8 Program and the ―receiving‖ housing authority's policies and procedures; and (7) If the family reveals the location of its new unit or their status in the California WRAP, the Voucher, at the discretion of the initial or the receiving Public Housing Agency (―PHA‖) may be forfeited. Circumstances will be reviewed on a case by case basis.

Families with a Right-of-Return: Families temporarily relocated by the SFHA due to RAD or HOPE SF or exercising their right-to-return to their property and have the highest priority and preference over any family on the site-based waiting list(s). [Board Resolution #5390]

Families with a Right-to Return [Expanded]: After Families with a Right of Return have exercised their right to return to their property, Families with a Right-to-Return [Expanded] have the next highest priority and preference over any family on the site-based waiting list(s). [SF Administrative Code section 39.2]

Families with minor children living in a Single Room Occupancy Unit referred by the Department of Building Inspection: Subject to availability of funding, 50 vouchers will be set-aside and RAD PBV units may be available for families referred by the City and County of San Francisco's Department of Building Inspection that are transitioning out of Single Room

Occupancy Units. Families with minor children living in a Single Room Occupancy Unit referred by the Department of Building Inspection is also a preference listed in all four HOPE SF site based waiting lists.

Families Referred by the San Francisco Human Services Agency – (FUP): Families who have been separated and cannot be united because of housing barriers will also receive a preference. This preference is specific to vouchers available based on funding received by HUD for the Family Unification Program (FUP) or subject to tenant based voucher availability. To qualify for this preference, the family must be referred as a qualified family by the San Francisco Human Services Agency.

HOPE SF Construction-Placement of Families that Require Relocation as Part of HOPE SF Construction: The SFHA will offer a preference to any eligible household in good standing that voluntarily chooses permanent relocation to a Replacement Unit as defined by Chapter 39 of the City of San Francisco Administrative Code, at another HOPE SF property where the household does not presently reside. The HOPE SF properties are Hunters View, Alice Griffith, Potrero and Potrero Annex, Sunnydale and Velasco or new construction projects with HOPE SF approved services. The household family must be legally living at a HOPE SF Project in Good Standing (see definition in Chapter 3) and their unit must be scheduled for demolition and/or construction.

Involuntarily Displaced with Residential Certificate of Preference (COP): Certificate of Preference is a document issued by the former San Francisco Redevelopment Agency ("Agency") to displaced residents and businesses in the 1960s, when the Agency was implementing its federally-funded urban renewal program. MOHCD now administers this program. This Certificate gives such households preferential consideration for MOHCD-funded housing developments and former San Francisco Redevelopment Agency funded housing developments. Certificates of Preference were issued to households that were displaced by Redevelopment Agency activity in the 1960's and early 1970's, specifically in the Western Addition and in Hunters Point.

Involuntary Displacement: An applicant is or will be considered involuntarily displaced if the applicant has vacated or will have to vacate his or her housing unit as a result of one or more of the following actions: (1) *Natural Disaster*: A disaster such as a fire, flood or earthquake that resulted in the inhabitability of the applicant's unit; (2) *Domestic Violence, Dating Violence, Sexual Assault, and Stalking*: An applicant who has vacated due to actual or threatened domestic violence, dating violence, sexual assault or stalking directed against the applicant or one or more members of the applicant's family by a spouse or other household member, who lives in housing with an individual who engages in such violence; (3) *Victim of Hate Crime/Violent Crime*: Actual or threatened physical violence or intimidation directed against an applicant and his/her property that is based on the person's race, color, creed, religion, national origin, ancestry, age, height, weight, sex, sexual orientation, gender identity, domestic partner status, marital status, disability or Acquired Immune Deficiency Syndrome or HIV status (AIDS/HIV status), or association with members of such protected classes, that is documented by law enforcement agency stating that the applicant is in an immediate life-threatening situation and that an immediate transfer would minimize the problem; (4) *Government Action*: An action of a government agency related to code enforcement or public improvement or development; (5) *Landlord Action*: An action by a housing owner that results in an applicant's having to vacate his

or her unit, where the reason for the owner's action was beyond the applicant's ability to control or prevent, and despite the applicant having met all previously imposed conditions of occupancy, and the action is other than a rent increase.

Mainstream Voucher Preference: This preference is specific for non-elderly persons with disabilities who are homeless per 24 C.F.R. 576.2 or transitioning out of institutional and other segregated settings or are at serious risk of institutionalization.

Mixed Family: A *mixed family* is one that includes at least one U.S. citizen or eligible immigrant and any number of ineligible family members. A mixed family who currently resides in Sunnydale, Potrero or Alice Griffith may accept a unit at a RAD site dependent on availability.

Permanent Supportive Housing/Shelter and Rapid Rehousing referral from HSH: Subject to availability of funding, 300 vouchers will be set-aside for families referred by the City and County of San Francisco Department of Homelessness and Supportive Housing (DHSH) that are transitioning from San Francisco Permanent Supportive Housing units including families in HSH-funded Rapid Rehousing Programs. (These families are still considered homeless for reporting purposes to HUD. This "move on" preference will contribute significantly to the community's overall efforts to end homelessness by freeing up other units for currently homeless families and individuals with disabilities who need housing combined with services.)

Moving On preference defined

Placement of Families that Require Relocation as Part of RAD Construction: The SFHA will offer a preference to any family that must be relocated due to construction of any RAD property. The family must be living in a RAD Placement Project and their unit must be scheduled for rehabilitation and/or construction.

Public Housing Resident(s) who have been approved for an Emergency Transfer: Subject to availability of funds, up to 20 vouchers will be set aside for current residents of Public Housing who have been approved for an Emergency Transfer and have good cause to deny any previous offer(s) made by the SFHA.

RAD Emergency Referral: This preference is specific and limited to Project-Based Voucher Assistance at a RAD property. To qualify for this preference, a family must be referred by the Mayor's Office of Housing and Community Development (MOHCD) or the SFHA Executive Director or their designee as a current RAD participant in a qualifying emergency situation as defined below:

> *Personal Safety Emergency*: (1) A RAD participant and/or household member is a target of any physical harassment and/or extreme or repeated verbal harassment, intimidation, or coercion, which places the household member(s) in imminent danger; (2) A RAD participant and/or household member is a participant in a witness protection program; or (3) A RAD participant and/or household member is or has been a victim of domestic violence, dating violence, sexual assault, stalking, human trafficking, or elder/dependent adult abuse and reasonably believes there is a threat of imminent danger if not relocated.
>
> *Uninhabitable Conditions*: The RAD participant's unit, building, or RAD property pose an immediate, verifiable threat to the life, health, or safety of the tenant or family members and cannot be remedied by internal transfer or temporary relocation of the tenant. Examples include: Destruction by fire or other disaster including, but not limited

to, a flood, earthquake, or other natural or man-made disaster; or the existence of a major maintenance or defect problem that constitutes a serious danger to health and safety.

Reasonable Accommodation: (1) A RAD participant has a verifiable medical condition that requires an accommodation that cannot be reasonably provided in their existing development.

Rent Burdened: Households paying more than 50% of their income in rent.

Residential Care Facilities for the Chronically Ill (RCFCI)/ Transitional Residential Care Facility (TRCF) Plus Housing referral from the Mayor's Office of Housing and Community Development (MOHCD): Subject to availability of funding, 50 vouchers will be set-aside for individuals referred by the Mayor's Office of Housing and Community Development (MOHCD) that are transitioning from Residential Care Facilities for the Chronically Ill (RCFCI)/Transitional Residential Care Facilities (TRCF) or from the +Housing list.

San Francisco Human Services Agency Resource Family Program referral- limited preference: Subject to availability of funding, 20 vouchers will be set-aside for Resource Families: families who have committed to fostering a child(ren) for a period of at least five (5) years commencing on the voucher issuance date as referred by the Human Services Agency.

Terminated Due to Insufficient Funding: The SFHA will offer a preference to any family that has been terminated from the SFHA's HCV program due to insufficient program funding. The SFHA will verify this preference using the SFHA's termination records.

VAWA: See Exhibit 4-2

Veteran/Surviving Spouse of Veteran: California Health and Safety Code section 34322.2(b) states that "priority shall be given with each preference category to families of veterans and servicemen." A veteran is someone who is recognized by a local, state or federal government agency as a veteran, and they receive or qualify for veteran's benefits. Therefore, veterans and families of veterans shall receive one (1) additional preference within each of SFHA's preference categories.

SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION ATTACHMENT: LOCAL COMPETITION DEADLINE (Question 1E-1)

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8/8/2022: Screenshot of CoC Website – 1st Announcement for CoC Bidders Conference scheduled for 8/12/2022 *New* applicants were highly encouraged to apply, particularly any who have committed to improving racial equity, including persons with lived experience in program design, leveraging non-CoC housing funding, and establishing partnerships with healthcare organizations	4
8/12/2022: Screenshot of CoC Website – 2nd Announcement for CoC Bidders Conference scheduled for 8/12/2022 Web posting (1) includes the local submission deadline of 5pm on August 24, 2022; (2) states the deadline is for the local San Francisco CoC Program Competition; (3) legibly displays a system generated date & time Web posting also includes public links to all CoC competition application materials, scoring criteria, ranking processes, and timeline	5
• Screenshot Showing Hyperlinked Scoring Tool for *Renewal* Projects	6
• Screenshot Showing Hyperlinked Scoring Tool for *New* Projects	7
8/12/2022: Email to Bidders Conference Attendees and CoC listserv providing instructions on how to apply for CoC Program funding and public links to all application materials (follow up email sent to correct an incorrect deadline)	8-11

Homebase

Aram Hauslaib <aram@homebaseccc.org>

2022 Continuum of Care Bidder's Conference

1 message

'HSH External Affairs' via San Francisco <sf@homebaseccc.org> Fri, Aug 5, 2022 at 12:10 PM
Reply-To: charles.minor@sfgov.org
To: sf@homebaseccc.org

DATE HERE

Local Homeless Coordinating Board

2022 Continuum of Care Bidder's Conference

Good afternoon,

On Monday August 1, 2022, HUD released the 2022 Continuum of Care Notice of Funding Opportunity (NOFO). The NOFO is linked here. The release signifies the beginning of a funding process for CoC Program across the country. Locally for the San Francisco CoC the competition begins with The Bidders' Conference.

The Bidders' Conference, held on August 12th from 1pm-3pm) will cover the San Francisco Continuum of Care Competition. All new project applicants for Continuum of Care permanent housing grants and renewal applicants are strongly encouraged to attend. Application materials and timelines will be released at this time.

New applicants are highly encouraged to attend and to apply, particularly any who have committed to improving racial equity, including persons with lived experience in program design, leveraging non-CoC housing funding, and establishing partnerships with healthcare organizations.

Please forward to those in your network who might also be interested..

How to Access Bidders Conference:

Join Zoom Meeting
https://homebaseccc.zoom.us/j/87201965593

One tap mobile
+16699006833,,87201965593# US (San Jose)
+16694449171,,87201965593# US

Meeting ID: 872 0196 5593

Dial In on a Number Below
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+1 669 444 9171 US

2

+1 346 248 7799 US (Houston)
+1 253 215 8782 US (Tacoma)
+1 646 931 3860 US
+1 301 715 8592 US (Washington DC)
+1 312 626 6799 US (Chicago)
+1 386 347 5053 US
+1 564 217 2000 US
+1 646 876 9923 US (New York)

Meeting ID: 872 0196 5593

Any questions or concerns, please reach out to LHCB Clerk Charles Minor, charles.minor@sfgov.org

Thank you.

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440 Turk
Attn: LHCB Clerk
SAN FRANCISCO, CA 94102
628-652-7700
hsh.sfgov.org

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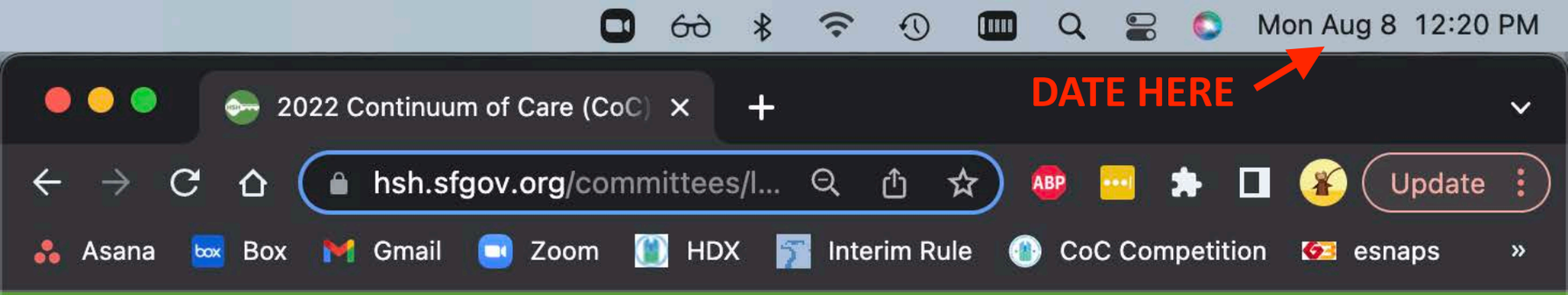

2022 Continuum of Care (CoC) Program Competition

2022 Bidder's Conference

On Monday August 1, 2022, HUD released the 2022 Continuum of Care Notice of Funding Opportunity (NOFO). The NOFO is linked here. The release signifies the beginning of a funding process for CoC Program across the country. Locally for the San Francisco CoC the competition begins with The Bidders' Conference.

The Bidders' Conference, held on August 12th from 1pm-3pm) will cover the San Francisco Continuum of Care Competition. All new project applicants for Continuum of Care permanent housing grants and renewal applicants are strongly encouraged to attend. Application materials and timelines will be released at this time.

New applicants are highly encouraged to attend and to apply, particularly any who have committed to improving racial equity, including persons with lived experience in program design, leveraging non-CoC housing funding, and establishing partnerships with healthcare organizations.

Please forward to those in your network who might also be interested.

How to Access Bidders Conference:

Join Zoom Meeting
https://homebaseccc.zoom.us/j/87201965593

One tap mobile
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2022 Continuum of Care (CoC) P

https://hsh.sfgov.org/committees/lhcb/coc-program-competition/2022-continuum-of-care-coc-program-competition/

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DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING

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You are here: Home / Committees / Local Homeless Coordinating Board / Continuum of Care (CoC) Program Competition / 2022 Continuum of Care (CoC) Program Competition

2022 Continuum of Care (CoC) Program Competition

Bidder's Conference

The Bidders' Conference, held on August 12th from 1pm-3pm will cover the San Francisco Continuum of Care Competition. All new project applicants for Continuum of Care permanent housing grants and renewal applicants are strongly encouraged to attend. Application materials and timelines will be released at this time. **Project Applications are due on August 24th by 5pm.**

2022 NOFO Competition Materials:

- Public Box Folder with Application Materials:
- Competition Timeline:
- Renewal Scoring Tool:
- New Scoring Tool:
- Local Competition Process:

Scoring Criteria & Application Materials

Web posting (1) includes the local submission deadline; (2) states the deadline is for the local San Francisco CoC Program Competition; and (3) legibly displays a system generated date and time

FY 2022 CoC Program Competition: Funding Opportunity

DATE HERE

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v1 04a. Renewal Project Scoring.pdf
SF CoC Bidders Conference - PUBLIC · Updated Aug 9, 2022 by [redacted]

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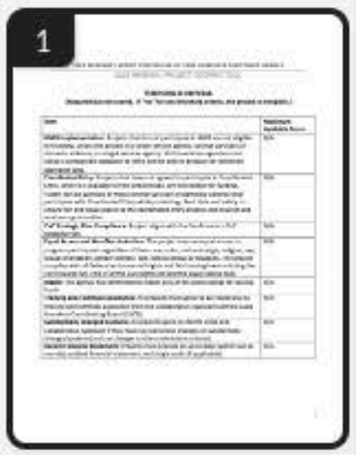

Renewal Project Scoring Criteria Linked on CoC Website

2022 MCKINNEY-VENTO CONTINUUM OF CARE HOMELESS ASSISTANCE GRANTS

2022 RENEWAL PROJECT SCORING TOOL

THRESHOLD CRITERIA

(Required but not scored. If "no" for any threshold criteria, the project is ineligible.)

Item	Maximum Available Score
HMIS Implementation: Projects that do not participate in HMIS are not eligible for funding, unless the project is a victim-service agency, serving survivors of domestic violence, or a legal services agency. Victim-services agencies must utilize a comparable database to HMIS and be able to produce de-identified aggregate data.	N/A
Coordinated Entry: Projects that have not agreed to participate in Coordinated Entry, when it is available for the project type, are not eligible for funding. Victim-service agencies or those serving survivors of domestic violence shall participate with Coordinated Entry while protecting client data and safety to ensure fair and equal access to the coordinated entry process and housing and services opportunities.	N/A
CoC Strategic Plan Compliance: Project aligns with the San Francisco CoC Strategic Plan.	N/A
Equal Access and Non-Discrimination: The project ensures equal access to program participants regardless of their race, color, national origin, religion, sex, sexual orientation, gender identity, age, familial status or disability. The project complies with all federal and state civil rights and fair housing laws including the Fair Housing Act, Title VI of the Civil Rights Act and the Equal Access Rule.	N/A

homebase.app.box.com/file/994802778462?s=aqetg9hwymyz1x7s3imxrrj5hqd2s70h

Asana | Box | Gmail | Zoom | HDX | Interim Rule | CoC Competition | esnaps | Liberating Structu... | Supp Qs | PRESTO | Sage | Housing Needs D...

v1 **04b. New Project Scoring .pdf**

SF CoC Bidders Conference - PUBLIC · Updated Aug 9, 2022 by Aram Hauslaib

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New Project Scoring Criteria Linked on CoC Website

2022 MCKINNEY-VENTO CONTINUUM OF CARE HOMELESS ASSISTANCE GRANTS

2022 NEW PROJECT SCORING TOOL

THRESHOLD CRITERIA

(Required but not scored. If "no" for any threshold criteria, the project is ineligible.)

Item	Maximum Score
HMIS Implementation: Projects that do not participate, or have not agreed to participate, are not eligible for funding, unless it is a victim-service agency, serving survivors of domestic violence. Project has agreed to participate in the DHSH-administered HMIS (ONE System), and signed a local Certification of Intent to participate. Victim-services agencies must utilize a comparable database to HMIS and be able to produce de-identified aggregate data.	N/A
Coordinated Entry: Projects that have not agreed to participate in Coordinated Entry, when it is available for the program type, are not eligible for funding. Victim-service agencies or those serving survivors of domestic violence shall participate with Coordinated Entry while protecting client data and safety to ensure fair and equal access to the coordinated entry process and housing and services opportunities.	N/A
Eligible Applicant: Applicant and subrecipient (if any) are eligible. Eligible project applicants for the CoC Program are nonprofit organizations, States, local governments, and instrumentalities of State and local governments. Project is eligible for bonus, reallocation, or domestic violence bonus funding in the 2021 CoC NOFA.	N/A
Project Shall Meet HUD Timeliness Standards: Project has secured or will secure proof of site control, match, environmental review, and the documentation of financial feasibility within 12 months of the announcement of the award.	N/A
Target Populations: The population to be served meets CoC program eligibility requirements, and the project application must clearly establish eligibility of project applicants.	N/A
Amount of Request: The LHCB retains the right to request that new applicants adjust the amount of their requests.	N/A
Match: The agency has committed to match 25% of the grant except for leasing funds.	N/A

Homebase

San Francisco NOFA <sfnofa@homebaseccc.org>

8.12.22 Bidders Conference Followups

1 message

HomeBase <sfnofa@homebaseccc.org> Fri, Aug 12, 2022 at 4:38 PM
Reply-To: HomeBase <sfnofa@homebaseccc.org>
To: Homebase <sfNOFA@homebaseccc.org>

View this email in your browser

Bidders Conference Materials and Updates

Thanks to all who were able to make it out to our 2022 CoC NOFO Bidders Conference. We hope it was informative and are looking forward to working with you all this upcoming competition. The purpose of this email is to provide you all with the resources you will need to complete your applications in the upcoming competition. If there are any questions or you run into any issues, please email sfnofa@homebaseccc.org.

Updating Contact Info:
If you have a staff member or have changed contact information, please fill out the contact form here. If we don't have your contact, you will miss important deadlines and emails.

Accessing PRESTO:

- All previous PRESTO accounts and recently updated contacts should be in PRESTO. You can view your reports and add your context statements by visiting the PRESTO site here. Your login is your email address and the temporary password is "nofo2022". Once you login, you will be asked to change your password.
- If you don't have a PRESTO account, please email us at sfnofa@homebaseccc.org and we can set you up with one. First try logging in with your

Bidders Conference Materials Box Folder

You can access the public box folder that has all the materials from today's workshop above. It contains the slides from today, as well as other resources you will need for this competition like your submission checklist. The recording of the workshop will be included once available, as well as other HUD guides that become available in the following days.

Submitting Project Docs:
To get access to the Box folder to submit your project documents, including the match letter and match template, please email charles.minor@sfgov.org with the names and emails of who needs access.

email and the temporary password as we might have created one for you already!

Deadline Reminders:

- PRESTO report review and context statements for renewals due 8/19 by 5pm
- All project applications due (see checklist) 8/24 by 5pm

Copyright © 2022 HomeBase, All rights reserved.
San Francisco's CoC-funded projects all receive this email for the NOFA competition.

Our mailing address is:
HomeBase
870 Market St Ste 1228
San Francisco, CA 94102-2926

Add us to your address book

Want to change how you receive these emails?
You can update your preferences or unsubscribe from this list.

mailchimp

Homebase

San Francisco NOFA <sfnofa@homebaseccc.org>

2022 CoC Competition Due Date Correction

1 message

HomeBase <sfnofa@homebaseccc.org> Thu, Aug 18, 2022 at 3:24 PM
Reply-To: HomeBase <sfnofa@homebaseccc.org>
To: Homebase <sfNOFA@homebaseccc.org>

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PRESTO Context Statement Date Correction

A previous email said that context statements in PRESTO are due 8/29. Please note that **they are due 8/19, not on the 29th**. you can view a snapshot of the local competition timeline along with what's due by project applicants below.

For the HUD e-snaps project application, note that **PDF exports of project applications are due 8/24.** You can find materials from the bidders conference, including the local competition timeline and helpful guides for navigating e-snaps here. Please reach out to sfnofa@homebaseccc.org if there are any questions.

You can find the new and renewal project applications here.

Notes on PRESTO Reports:

- Since we now know that YHDP projects are going to be auto-renewed their reports have been removed from PRESTO. No need to fill out context statements or worry about scoring!
- Factor 2f has not been scored yet since the panelists have not met to review the project applications.
- Factor 2c is also not scored yet as we're waiting on some financial information.
- New project applicants will be filling out applications in PRESTO, if you are applying as a new project, please reach

Upcoming Competition Dates:

1. Friday 8/19 - Review of PRESTO reports and context statements due
2. Wednesday 8/24 - PDF export of HUD e-snaps application due to sfnofa@homebaseccc.org (for direct recipients, please include your applicant profile as well). Match and other project documents due through box.
3. Wednesday 8/24 - Tuesday 8/30 - Priority panel starts review of HUD project applications and PRESTO reports

10

out to sfnofa@homebaseccc.org for a PRESTO account.

4. Thursday 9/1 - Preliminary priority list released and appeals open
5. Tuesday 9/6 - Appeals due (via email to sfnofa@homebaseccc.org)
6. Friday 9/9 - Appeals results released
7. Monday 9/12 - LHCB votes on Final Priority List

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SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION
ATTACHMENT: LOCAL COMPETITION SCORING TOOL (Question 1E-2)

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San Francisco Local Homeless Coordinating Board

2022 McKinney-Vento Continuum of Care Homeless Assistance Grants

Local CoC Competition Review, Rank & Appeals Process

Statement of Policy

The San Francisco Continuum of Care (SF CoC) prioritizes transparent and rigorous public input in governance of its local CoC funding competition process, prior to final review and approval by the CoC's Local Homelessness Coordinating Board (LHCB).

The SF CoC Local Competition process is welcoming to persons with disabilities, persons who have experienced homelessness, and persons with limited English proficiency. For reasonable accommodations, please contact Charles Minor at Charles.Minor@sfgov.org or 415-557-6007.

Local Competition Review and Rank Process

- CoC designs a project review and rank process and scoring criteria; LHCB approves process prior to HUD's CoC NOFO announcement.
- Homebase collects Annual Performance Reviews (APRs), additional compliance data, and supplemental local application information from programs.
- Following HUD's CoC NOFO announcement, policy and process documentation is updated according to novel elements of the latest NOFO, as needed. If feasible within time constraints, the LHCB's Funding Committee will meet to discuss any further amendments to its policies and processes. All changes are reviewed by the LHCB at its next available convening.
- Renewal projects receive preliminary scores within *Project Evaluation Reports*, through a designated local application portal. Providers contextualize their preliminary scores with narrative *Project Response Forms*.
- Renewal and new applicant agencies attend the annual Bidders' Conference. They receive blank application material packets (hard copy and electronic access). Providers are connected with technical assistance resources and providers.
- Applicants submit complete application packets, including a PDF of *HUD Project Application(s)*, local application(s), and match documentation. **All documents are to be submitted electronically in *separate* PDF files, according to the instructions on the *Proposal Submission Checklist*.** HSH/LHCB staff assess project threshold requirements, according to the *Scoring Tools*.
    - LATE/INCOMPLETE APPLICATION POLICY: Late applications received within 48 hours following the due date/time will be reduced by 15 points. Incomplete applications cannot be cured for Priority Panel review beyond the due date. If an incomplete application is nevertheless selected for funding, the application must be corrected prior to final submission to HUD.
- LHCB staff recruits Priority Panel members, preferring members who have previously served on the panel, and/or bearing relevant experience to the given year's NOFO-specific priorities (e.g. panelists with experience serving DV communities for a NOFO containing a DV Bonus). Priority Panel members each sign a *Conflict of Interest and Confidentiality Form*, and preliminarily review and pre-score all applications.
    - **The Priority Panel only reviews scoring factors identified by providers in their *Project Response Form(s)*.** All other factors may remain at their preliminary score, though panelists have discretion to adjust scores not identified by the project to ensure consistency throughout their review process.

- Priority Panel convenes to review applications, and individually finalize project scores. If a panelist finalizes a score for any performance data-based scoring factor that is *lower* than the pre-scored value, that panelist is asked to rationalize their decision on record.
- Panel members must sign and submit to LHCB staff, the *Review and Rank Process Confidentiality and Conflict of Interest Statement*.
- Applications are ranked and ordered in the *Priority Listing* according to score, with the following exceptions:
    - **"Held Harmless" status:** Renewal projects lacking a full year's worth of performance data are awarded full points on all performance data-based scoring factors.
        - Any renewal projects still lacking a full year's performance data for the second or later year is asked to explain within the application all reasons for startup delays. Such projects suffer point penalties as dictated in Section 1 of the *Renewal Project Scoring Tool.* The response must include a plan to spend down funds within the HUD-mandated period. In extreme cases where community funding is at risk, panelists may recommend reallocation or ranking in Tier 2.
        - Any first-time renewal housing project proposing to apply for less than 90% of its New Project application's unit total will not be held harmless, instead receiving a ⅓-point reduction on all performance data-based scoring factors.
    - **Renewal HMIS and SSO-CE:** Automatically ranked at bottom of Tier 1.
    - **New HMIS and SSO-CE:** Automatically ranked atop Tier 2.
    - **Straddler:** Assuming HUD tier rules continue to allow a project to fall partially within both Tier 1 and Tier 2, then the top-scoring non-HMIS nor SSO-CE project in Tier 2 will be moved to straddle the tiers on the *Priority Listing*.
    - **Preservation of existing permanent housing:** The SF CoC prioritizes the preservation of existing permanent housing to maintain critical supportive housing inventory and to prevent the loss of housing for existing program participants. The Priority Panel has discretion to adjust the *Priority Listing* with this goal in mind.
- **Involuntary reallocation:** The Priority Panel may flag projects to be reallocated in-whole or in-part, or else re-ranked in favor of a new project, based on community priorities as determined by the CoC and HSH.

San Francisco Local Homeless Coordinating Board

Appeals Eligibility

An applicant is eligible to appeal if:

(1) the project is not selected for funding by the Priority Panel, or receives less funding than sought;
(2) the project is a renewal project ranked in Tier 2 of the Priority Listing; or
(3) the project is ranked in the bottom portion of Tier 1 equal to the total value of Tier 2.

Appeals Committee Composition

The Appeals Committee comprises three LHCB members, accompanied by one non-voting Priority Panel member to provide context on prior ranking decisions. Appeals Committee members will neither have served as Priority Panel members in the same year, nor be permitted to have real or apparent conflicts of interest with any agencies applying in the current round of funding. Appeals Committee members must sign and submit to LHCB staff, the *Review and Rank Process Confidentiality and Conflict of Interest Statement*. The Appeals Committee's review is limited in scope to the components of the application appealed according to the appellant's submission.

Appeals Process

- The Priority Panel's preliminary *Priority Listing* is publicly posted.
- Applicants are given one business day to request copies of score sheets. Applicants can request score sheets by email at sfnofa@homebaseccc.org. Anonymized notes of Priority Panel's scoring rationale will be provided alongside score sheets, upon request only.
- **Appeals deadline:** Eligible applicants who choose to appeal must electronically submit a written appeal to **both** sfnofa@homebaseccc.org **and** Charles.Minor@sfgov.org within 3 business days of the *Priority Listing* public posting.
- The written appeal is limited to two pages typed, 12-point font. The appeal states all grounds for appeal, by reference to information contained within the original application materials. No extraneous detail will be taken into consideration, with the exception of ranking context provided verbally by the non-voting Priority Panel member in attendance on Appeals Day.
    - **Involuntary reallocation exception:** A program appealing a Priority Panel decision to reallocate may submit *any* information the agency feels relevant, regardless of inclusion in the original application. The program may also exercise an opportunity to lodge a 10-minute in-person presentation by a maximum of two representatives to the Appeals Committee on Appeals Day. The presentation is followed by a time-restricted question and answer session with Appeals Committee members.
- The written appeal must be signed by an individual authorized to represent the sponsor recipient/subrecipient (e.g. Executive Director) and indicate pertinent sections of the application upon which its arguments are founded.
- The Appeals Committee is given a flexible period of time, subject to NOFO timeline constraints, to review written appeals and all pertinent application materials.
- The Appeals Committee convenes on Appeals Day to review and evaluate all written appeals, hear presentations, if applicable, and render its final determinations.
- Appellants will receive written notice via email of the Appeals Committee's determination regarding the appellant project within 2 business days.

- The Appeals Committee's final *Priority Listing* is submitted to the LHCB for final approval.
- If funding becomes available after LHCB approval of the final *Priority Listing*, via reallocation or budget correction, LHCB staff will allocate this funding to new project applicants in order of project ranking until it is exhausted.
- Applications will be submitted within the CoC's *Consolidated Application* and applicants will be invited to attend the 2022 NOFO Debrief.

For questions regarding the *San Francisco CoC Local Project Application Review and Rank Process*, please contact Homebase at sfnofa@homebaseccc.org.

2022 RENEWAL PROJECT SCORING TOOL

THRESHOLD CRITERIA

(Required but not scored. If "no" for any threshold criteria, the project is ineligible.)

Item	Maximum Available Score
HMIS Implementation: Projects that do not participate in HMIS are not eligible for funding, unless the project is a victim-service agency, serving survivors of domestic violence, or a legal services agency. Victim-services agencies must utilize a comparable database to HMIS and be able to produce de-identified aggregate data.	N/A
Coordinated Entry: Projects that have not agreed to participate in Coordinated Entry, when it is available for the project type, are not eligible for funding. Victim-service agencies or those serving survivors of domestic violence shall participate with Coordinated Entry while protecting client data and safety to ensure fair and equal access to the coordinated entry process and housing and services opportunities.	N/A
CoC Strategic Plan Compliance: Project aligns with the San Francisco CoC Strategic Plan.	N/A
Equal Access and Non-Discrimination: The project ensures equal access to program participants regardless of their race, color, national origin, religion, sex, sexual orientation, gender identity, age, familial status or disability. The project complies with all federal and state civil rights and fair housing laws including the Fair Housing Act, Title VI of the Civil Rights Act and the Equal Access Rule.	N/A
Match: The agency has committed to match 25% of the grant except for leasing funds.	N/A
Training and Technical Assistance: All projects must agree to be responsive to training and technical assistance from the Collaborative Applicant and the Local Homeless Coordinating Board (LHCB).	N/A
Substantially Changed Systems: All projects agree to inform LHCB and Collaborative Applicant if they have key personnel changes or substantially changed systems (such as changes to client admissions criteria).	N/A
Recent Financial Statement: Projects must provide an up to date (within last 21 months) audited financial statement, and single audit (if applicable).	N/A

STATEMENT OF POLICY

All of the Scored Criteria in this tool measure renewal projects' contribution to improving the San Francisco Continuum of Care's System Performance by strengthening the overall system of care, through data collection, coordination, prioritization, and improved client outcomes. Certain scoring factors relate to specific HUD System Performance Measures, as enumerated in each factor.

SCORED CRITERIA

Item				Maximum Available Score
1	**Program Performance and Client Outcomes** Projects held harmless for a 2nd year (due to lacking a full year of APR data) will only receive 40 points in this section; 3rd year = 30 points, 4th year or more = 0 points.			**55**
1a	**HOUSING STABILITY** **Objective & SPM**	**Permanent Supportive Housing**	**Rapid Re-Housing (excluding youth-dedicated projects)**	**Transitional Housing or Rapid Re-Housing (including Host Homes) for Youth**
1a	***Permanent Supportive Housing, Transitional Housing for Youth or Rapid Re-Housing (including Host Homes) project*:** The percentage of project participants* that achieve housing stability in an operating year, by remaining in permanent housing or exiting to permanent housing. *HUD System Performance Measures 1, 3, 7*	15 pts.** 98-100% 14 pts. 94-97.9% 13 pts. 90-93.9% 11 pts. 86-89.9% 9 pts. 82-85.9% 7 pts. 78-81.9% 5 pts. 75-77.9% 3 pts. 72-74.9% 1 pt. 70-71.9% 0 pts. <70%	15 pts.** 90-100% 14 pts. 85-89.9% 13 pts. 80-84.9% 11 pts. 75-79.9% 9 pts. 70-74.9% 7 pts. 65-69.9% 5 pts. 62-64.9% 3 pts. 59-61.9% 1 pt. 55-58.9% 0 pts. <55%	15 pts.** 80-100% 14 pts. 75-79.9% 13 pts. 70-74.9% 11 pts. 65-69.9% 9 pts. 60-64.9% 7 pts. 55-59.9% 5 pts. 52-54.9% 3 pts. 49-51.9% 1 pt. 45-48.9% 0 pts. <45%

*Project participants for all housing stability measures exclude deceased clients.

**For criteria based on performance outcomes data, information is collected from the most recent APR from grant years ending in 2021.

1b	**INCREASED INCOME** **Objective & SPM**	
1b1	***Permanent Supportive Housing***: The percentage of participants that increase unearned *and/or* earned income from entry to annual assessment/exit. *Participants who did not increase income, but demonstrated that they were enrolled in an education program, will be added to the total number of participants who increased their income.* *HUD System Performance Measure 4*	**Permanent Supportive Housing** 10 pts.** 60-100% 9 pts. 50-59.9% 8 pts. 45-49.9% 7 pts. 25-44.9% 6 pts. 20-24.9% 5 pts. 15-19.9% 4 pts. 11-14.9% 3 pts. 8-10.9% 2 pts. 5-7.9% 1 pt. 1-4.9% 0 pts. 0%

1b2	***Rapid Re-Housing or Transitional Housing and Rapid Rehousing (including Host Homes) for Youth***: The percentage of leavers that increase income from entry to exit. *Participants who did not increase income, but demonstrated that they were enrolled in an education program, will be added to the total number of leavers who increased their income.* *HUD System Performance Measure 4*	**Rapid Re-Housing (excluding youth-dedicated projects)** 10 pts.** 95-100% 9 pts. 85-94.9% 8 pts. 75-84.9% 7 pts. 65-74.9% 6 pts. 54-64.9% 5 pts. 44-53.9% 4 pts. 34-43.9% 3 pts. 24-33.9% 2 pts. 10-23.9% 1 pt. 1-9.9% 0 pts. 0-.9%	**Transitional Housing or Rapid Rehousing *(including Host Homes)* for Youth** 10 pts.** 85-100% 9 pts. 70-84.9% 8 pts. 50-69.9% 7 pts. 45-49.9% 6 pts. 40-44.9% 5 pts. 20-39.9% 4 pts. 15-19.9% 3 pts. 10-14.9% 2 pts. 5-9.9% 1 pt. 2-4.9% 0 pts. 0-1.9%

1c	**OBTAINED OR MAINTAINED CASH INCOME SOURCES***** **Objective & SPM**	
1c	***Permanent Supportive Housing, Transitional Housing for Youth or Rapid Re-Housing (including Host Homes) project*:** The percentage of participants that obtained or maintained one or more cash income sources at annual assessment or project exit. *HUD System Performance Measure 4*	**Cash Income Sources** 10 pts.** 85-100% 9 pts. 70-84.9% 8 pts. 50-69.9% 7 pts. 45-49.9% 6 pts. 40-44.9% 5 pts. 20-39.9% 4 pts. 15-19.9% 3 pts. 10-14.9% 2 pts. 5-9.9% 1 pt. 2-4.9% 0 pts. 0-1.9%

*** Youth may be eligible for special cash and noncash resources including many financial aid and student assistance resources (e.g. Cal Grant Programs Cal-SOAP, California College Promise, California Chafee Grant for Foster Youth, Middle Class Scholarship, Fullerton Guardian Scholars, EOPS)

1d	**NON-CASH MAINSTREAM RESOURCES*** Objective**	
1d1	***Permanent Supportive Housing***: The percentage of participants that obtained or maintained one or more non-cash mainstream resources at annual assessment or project exit.	**Non-Cash Mainstream Resources at Follow-up/Exit:** 5 pts.** 60-100% 3 pts. 30-59.9% 1 pt. 15-29.9% 0 pts. 0-14.9%
1d2	***Transitional Housing or Rapid Re-Housing (including Host Homes)***: The percentage of leavers that obtained or maintained one or more non-cash mainstream resources at project exit.	**Non-Cash Mainstream Resources at Exit:** 5 pts.** 60-100% 3 pts. 30-59.9% 1 pt. 15-29.9% 0 pts. 0-14.9%
1e	**HEALTH INSURANCE Objective**	
1e1	***Permanent Supportive Housing***: The percentage of participants that obtained or maintained health insurance at annual assessment or project exit.	**Health Insurance at Follow-up/Exit:** 5 pts.** 83-100% 3 pts. 60-82.9% 1 pt. 30-59.9% 0 pts. 0-29.9%
1e2	***Transitional Housing or Rapid Re-Housing (including Host Homes)***: The percentage of leavers that obtained or maintained health insurance by project exit.	**Health Insurance at Exit:** 5 pts.** 83-100% 3 pts. 60-82.9% 1 pt. 30-59.9% 0 pts. 0-29.9%
1f	**UNIT UTILIZATION Objective & SPM**	
1f	***Permanent Supportive Housing, Transitional Housing for Youth or Rapid Re-Housing (including Host Homes) project*:** The project's average unit utilization rate. *HUD System Performance Measure 1, 3*	**Average Unit Utilization Rate:** 10 pts.** 90-100% 9 pts. 80-89.9% 8 pts. 75-79.9% 7 pts. 70-74.9% 6 pts. 65-69.9% 5 pts. 60-64.9% 4 pts. 55-59.9% 3 pts. 50-54.9% 0 pts. <50%

2	Finances, Administration, and Compliance	45
2a	**Client Feedback Process:** **Objective** 1) Does the project have a Resident Advisory Board, Client Advisory Board, or a lived-experience member of the agency's Board of Directors? (If project is a victim service provider, to answer YES, the board must also consider the improvement of client safety.) • Yes = 2 point • No = 0 points 2) Does the project have a formal process for collecting client or resident feedback? • Yes = 3 points • No = 0 points 3) Give one example of a time the project responded to client or resident feedback, in the past 2 years, by making a change to the program, including to address client safety improvements. (500 characters) • Example = 4 points • No example = 0 points	9
2b	**Monitoring Findings:** **Objective** Projects that have received no findings by HUD, or else timely submitted information, if requested, to HSH for the response to a HUD finding will receive 5 points.	*No outstanding findings*: 5pts
2c	**Grant Utilization:** **Objective** • Direct Recipients: On-time drawdown for the final quarter of the grant term (3 points) • Subrecipients: Invoiced on-time for the final three months of the grant year (3 points); 1 point deducted for each month not timely-invoiced in final quarter	Drawdown/Invoicing 0-3 pts.
	• The percentage of awarded funding drawn down or invoiced for the grant term (7 points) *Note: lost points can be recovered by reorganization/reallocation of the unspent amount, (e.g. a project that spends 75%, and reallocates 20% results in an effective spend rate of 95%, which would be awarded 7 total points).*	7 pts. ≥90% 5 pts. ≥80% 3 pts. ≥70% 1 pt. ≥60% 0 pts. <60%
2d	**CoC Participation:** **Objective** Agency/collaborative attended the following meetings during the 2020 calendar year: (1) LHCB Funding Committee Meetings (2) CoC Subrecipient Convenings (3) Data Strategy Workgroup	5 pts. 13+ 4 pts. 10-12 3 pts. 7-9 2 pts. 4-6 1 pt. 1-3 0 pts. 0

Data quality for VSP projects, along with all performance data above, is obtained through a comparable VSP database

2e	**ONE SYSTEM (HMIS) Data Quality:** **Objective & SPM** Data quality is calculated as the percentage of data fields with a response entered in that field in the ONE System reflected on the day of the annual Point-In-Time Count (PIT). *Contributes to System Performance on HUD System Performance Measures 1, 2, 3, 4, 5, 7 by improving data quality.*	8 pts. 100% 7 pts. 90-99.9% 6 pts. 80-89.9% 5 pts. 70-79.9% 4 pts. 60-69.9% 3 pts. 50-59.9% 2 pts. 40-49.9% 1 pt. 30-39.9% 0 pts. <30%
2f	**Low Barrier:** **Objective (i) - (iii)** (i) 2 points: The project will not disqualify applicants based on information discovered through a credit check or a check for eviction history. (ii) 1 point: The project will not disqualify applicants for reasons related to experience of domestic violence (lack of a protective order, period of separation from abuser, law enforcement involvement, etc.). (iii) 1 point: The project does not conduct criminal background checks for applicants or participants. (Note: for projects serving households with minor children, a point will still be awarded if sex offense status is checked through Megan's Law, rather than a criminal background check.) (iv) 4 points: The project's narrative indicates steps taken to identify and eliminate barriers faced by overrepresented races and ethnicities in the local homelessness population. *HUD System Performance Measures 1, 3*	8
Total Points Available:		**100**

2022 NEW PROJECT SCORING TOOL

THRESHOLD CRITERIA

(Required but not scored. If "no" for any threshold criteria, the project is ineligible.)

Item	Maximum Score
HMIS Implementation: Projects that do not participate, or have not agreed to participate, are not eligible for funding, unless it is a victim-service agency, serving survivors of domestic violence. Project has agreed to participate in the DHSH-administered HMIS (ONE System), and signed a local Certification of Intent to participate. Victim-services agencies must utilize a comparable database to HMIS and be able to produce de-identified aggregate data.	N/A
Coordinated Entry: Projects that have not agreed to participate in Coordinated Entry, when it is available for the program type, are not eligible for funding. Victim-service agencies or those serving survivors of domestic violence shall participate with Coordinated Entry while protecting client data and safety to ensure fair and equal access to the coordinated entry process and housing and services opportunities.	N/A
Eligible Applicant: Applicant and subrecipient (if any) are eligible. Eligible project applicants for the CoC Program are nonprofit organizations, States, local governments, and instrumentalities of State and local governments. Project is eligible for bonus, reallocation, or domestic violence bonus funding in the 2021 CoC NOFA.	N/A
Project Shall Meet HUD Timeliness Standards: Project has secured or will secure proof of site control, match, environmental review, and the documentation of financial feasibility within 12 months of the announcement of the award.	N/A
Target Populations: The population to be served meets CoC program eligibility requirements, and the project application must clearly establish eligibility of project applicants.	N/A
Amount of Request: The LHCB retains the right to request that new applicants adjust the amount of their requests.	N/A
Match: The agency has committed to match 25% of the grant except for leasing funds.	N/A
Ineligible Activities for New Projects: In order to best optimize the McKinney-Vento Continuum of Care funds, the LHCB has determined that new projects shall not request funds for construction, rehabilitation, or acquisition.	N/A
Masterleased Units: If units are masterleased, lease is for at least 10 years.	N/A
CoC Strategic Plan Compliance: Project aligns with the San Francisco CoC Strategic Plan.	N/A
Equal Access and Non-Discrimination: The project ensures equal access for program participants regardless of their race, color, national origin, religion, sex, age, familial status or disability. The project complies with all federal and state civil rights and fair housing laws including the Fair Housing Act, Title IV of the Civil Rights Act and the Equal Access Rule.	N/A
Training and Technical Assistance: All projects must agree to be responsive to training and technical assistance from the Collaborative Applicant and the Local Homeless Coordinating Board (LHCB).	N/A
Substantially Changed Systems: All projects agree to inform LHCB and Collaborative Applicant if they have key personnel changes or substantially changed systems (such as changes to client admissions criteria).	N/A
Recent Financial Statement: Projects must provide an up to date (within last 21 months) audited financial statement, and single audit (if applicable).	N/A

SCORED CRITERIA

Scoring Factors		Points
1	Program Description	30
1a	Service Provision and Linkages	
	The agency has a clear plan to link clientele with appropriate services to support housing retention. The plan details services to be provided in-house, versus those provided via referral to partners with consideration for transportation logistics. Services described are of suitable type and scale, and locations are physically accessible. The plan also includes the ordered process by which clients are matched with services. The program description should include whether the project will be leveraging health care resources (proven by attaching written commitment from a health care organization who will provide substance use treatment or recovery services to all interested program participants who qualify OR provide services equal in value to at least 25% of funds being requested).	10
1b	Housing Suitability	
	Housing where participants will reside is identified, accessible and appropriate to the program design proposed. The type, scale, quality, and location fit the needs of the proposed client population. Neighborhood amenities (e.g. grocery store, pharmacy) are within reach, especially with consideration for clientele's particular needs. PSH projects who do not yet have a site identified, and Scattered Sites PSH and Rapid Rehousing Projects, must provide a plan to procure housing units.	10
1c	Housing First Compliance	
	Program will use a "Housing First" approach, offering assistance without preconditions (such as sobriety) and rapid placement/stabilization in permanent housing. For more information on Housing First, please visit the HUD Exchange at **https://www.hudexchange.info/news/coc-competition-focus-housing-first/**. Projects are expected to provide narrative that addresses how the project considers the severity of barriers experienced by program participants, including those barriers to participation faced by persons of different races and ethnicities who are overrepresented in the homeless response system.	10

2	Mainstream Resources	10
2a	Client Mainstream Resource Connection/Access	
	Program design ensures incoming clients are screened for mainstream resource eligibility. Staff are trained on available mainstream resources for which clients may qualify. Program design dictates that clients will be individually assisted to obtain the benefits of the mainstream health, social, and employment programs for which they are eligible. Clients will be individually assisted both to increase their incomes, and foster their independence in a manner accounting for their unique needs and capabilities.	10

3	Budget and Cost-Effectiveness	20
3a	Budget Efficiency	
	Project budget balances robust, yet cost-effective expenses to support the proposal. No line items appear unnecessary, nor unjustified by the proposal. Staffing is sufficient to the scope of the program, with consideration for the clientele's unique needs.	10
3b	Housing Budget Priority	
	Proposed project uses CoC funding primarily for housing (i.e. leasing, rental assistance, and operations line items; rather than supportive services line item). Housing is new leased or owned units. Housing that is currently funded through local, state, or federal funds cannot be supplanted with CoC funds, however new projects are strongly encouraged to leverage other sources of housing funding in conjunction with funds applied for here. This can be shown by using non-CoC-or-ESG funds for at least 25% of units for PSH or 25% of program participants for RRH and demonstrated by a letter of commitment or other documentation.	10

4	Cultural Competency	25
4a	**Client Input**	
	Program design includes clientele in operation of the program. Applicant should commit to incorporating client feedback in design and operation through strategies including, but not limited to: o Lived-experience members of the agency's board o Regularly-scheduled Consumer Advisory Board convenings o Lived-experience staff member(s) o Regularly-scheduled consumer satisfaction surveys o Client focus groups	10
4b	**Programmatic Cultural Competency**	
	Program design considers cultural competency, especially with regard to service delivery. By design, program activities and literature account for participants' language, culture, and trauma experiences. **Projects Serving Children:** Program design ensures that children's educational needs will be met. **DV Bonus Projects:** Program incorporates best practices to serve survivors of domestic violence, dating violence, sexual assault, and/or stalking. Program demonstrates staff expertise on VAWA regulations, safety planning, and survivor-specific networks and services.	10
4c	**Client Confidentiality**	
	Program design ensures client confidentiality, especially for special populations such as survivors of domestic violence.	5

5	Disability Access	15
5a	**Physical Accessibility**	
	Program described is physically accessible to persons with disabilities, including activities that may occur offsite.	5
5b	**Communications Accessibility**	
	Program described plans for accessible written and verbal communications to clients with disabilities (e.g. braille, large font, TTY).	5
5c	**ADA Disclosures**	
	Program describes a plan to inform participants of their rights under the ADA.	5
	Total:	100

Scored project application report (used by most renewal project applicants, PSH Renewal)

Veterans Commons (PSH)

Swords to Plowshares

150 Otis Street
SOMA

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  - 2f. Low Barrier

Project Overview

In 2012, we opened Veterans Commons, a 75-unit building that provides Permanent Supportive Housing for former chronically homeless veterans with disabilities, with Section 8 rental assistance derived from project-based VASH (60 units) and CoC rental assistance (15 units). Through Coordinated Assessment, those veterans with the longest period of homelessness and also not eligible for the Veteran Administrations HUD-VASH program are prioritized for the CoC rental subsidies. Veterans within the program have access to our continuum of programs and services both onsite and at our main office located at 1060 Howard St. designed to effectively address the needs of this population. Onsite services are provided by Swords to Plowshares and augmented by the local VAMC which outstations one HUD-VASH Case Manager on a full-time basis. We also work closely with local Full Service Partnership Agencies, for the veterans housed under the Mental Health Services Act funding, in addition to the Department of Homelessness and Supportive Housing.

On site supportive services include case management, life skills groups, monthly community meetings, assistance with referrals for community services as needed, assistance with obtaining income (e.g., employment, VA, Social Security and/or General Assistance benefits), job readiness and placement, health care through the VA and/or local hospitals and clinics, nutrition assistance, and socialization opportunities through group access to cultural and sporting events. As an agency Swords to Plowshares understands that veterans needing to access our Permanent Supportive Housing have traditionally been barred due to many issues, one of which is criminal histories. This program will not conduct criminal background checks for applicants and there is no barrier for veterans that have criminal histories that would traditionally bar them from certain subsidies such as Section 8.

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Program at a Glance

Funding Category	PSH
Grant Amount Requested	$398,491.00
Persons Served in Last Operating Year	15 households (15 adults 0 children) Of the persons served last year, at entry 15 were mentally ill, 8 had experience with alcohol abuse, 8 had experience with drug abuse, 1 had HIV/AIDS and related diseases, 6 had a chronic health condition, 1 had a developmental disability, and 5 had a physical disability. Of the persons served last year, at entry, 0 had no conditions, 0 had one condition, 4 had two conditions, and 11 had three or more conditions. 3 of the adults served had past domestic violence experience; 0 had domestic violence experience in the past year. The program served 6 seniors and veterans.
Population Served	Veterans
Services Provided	Employment & Training Services; Legal Veterans Benefits Assistance; Other Social Services.
Housing Provided	15 beds and 15 units.
Venue(s) for Service	Single units in a single building.

Section 1. Program Performance and Client Outcomes

1a. Housing Stability

14 of 14 (100.0%) project participants, excluding participants who passed away, achieved housing stability by remaining in permanent housing or exiting to permanent housing.

Factor 1a – Context Narrative

1b1. Increased Income

Note: This section does not include 1 stayer(s) who were not yet required to have an annual assessment by the measurement period's end.

85.7% of 14 participant(s) increased unearned *and/or* earned income (12), or were aged 18-24 while enrolled in an education program (0).

Factor 1b – Context Narrative

Change in Income	Adult Leavers	Adult Stayers
Less Income at Annual Assessment or Exit	0 of 1	1 of 13
Same Income at Annual Assessment or Exit	0 of 1	1 of 13
More Income at Annual Assessment or Exit	1 of 1	11 of 13
Unknown Income at Annual Assessment or Exit	0 of 1	0 of 13
Stayers Who Did Not Receive Annual Assessment		0 of 13

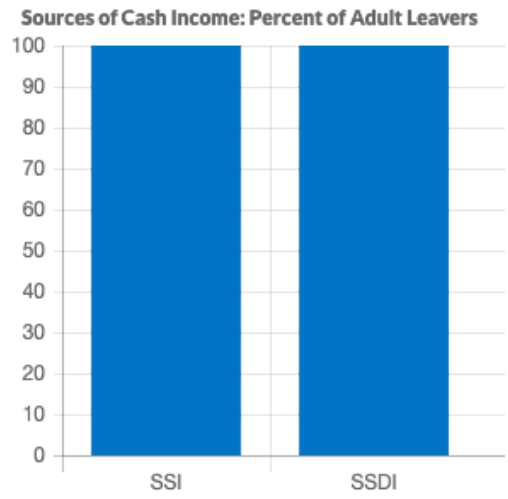
*This table does not include 1 stayers who were not yet required to have an annual assessment as of the end of the measurement period.

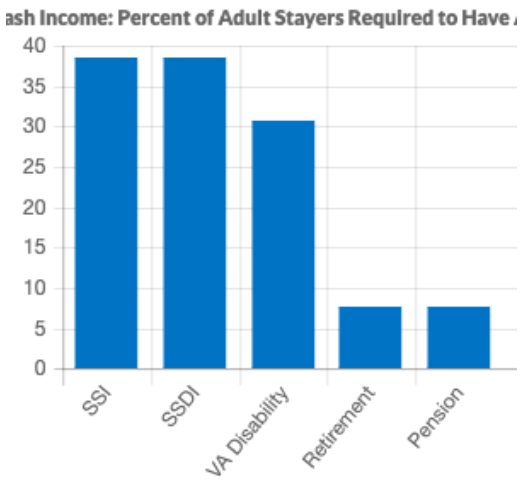
1c. Obtained or Maintained Cash Income Sources

Note: This section does not include 1 stayer(s) who were not yet required to have an annual assessment by the measurement period's end.

13 of 14 (92.9%) adult participants obtained or maintained cash income sources at annual assessment or project exit.

Factor 1c – Context Narrative





Sources of Cash Income	*Adult Leavers*	*Adult Stayers**
SSI	1 of 1 (100.0%)	5 of 13 (38.5%)
SSDI	1 of 1 (100.0%)	5 of 13 (38.5%)
Veterans Disability	0 of 1 (0.0%)	4 of 13 (30.8%)
Retirement	0 of 1 (0.0%)	1 of 13 (7.7%)
Pension from Former Job	0 of 1 (0.0%)	1 of 13 (7.7%)

*This table does not include 1 adult stayers who were not yet required to have an annual assessment as of the end of the measurement period.

1d1. Non-Cash Mainstream Resources (PSH)

Note: This section does not include 1 stayer(s) who were not yet required to have an annual assessment by the measurement period's end.

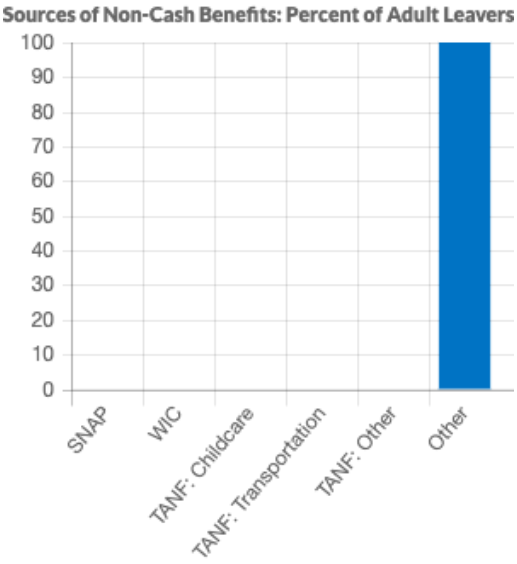
14 of 14 (100.0%) adult participants obtained or maintained non-cash mainstream resources at annual assessment or project exit.

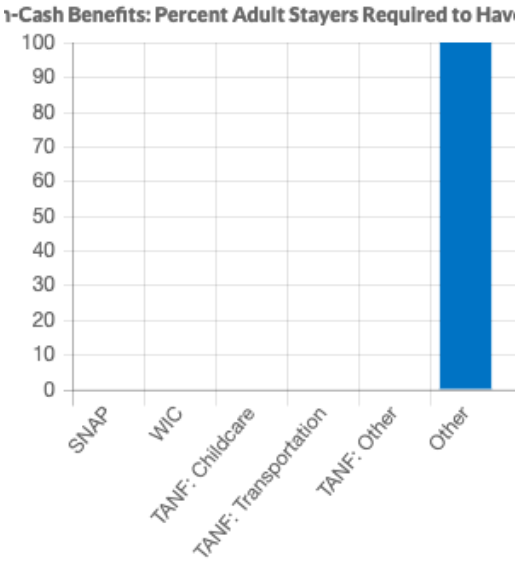
Factor 1d – Context Narrative

Non-Cash Mainstream Resources

Number of Non-Cash Benefits Sources	Adult Leavers	Adult Stayers*
No Sources	0 of 1 (0.0%)	0 of 13 (0.0%)
1 + Source(s)	1 of 1 (100.0%)	13 of 13 (100.0%)
Don't Know/Refused	0 of 1 (0.0%)	0 of 13 (0.0%)
Information Missing	0 of 1 (0.0%)	0 of 13 (0.0%)

*This table does not include 1 stayers who were not yet required to have an annual assessment as of the end of the measurement period.





Sources of Non-Cash Benefits	*Adult Leavers*	*Adult Stayers*
Other	1 of 1 (100.0%)	13 of 13 (100.0%)

1e1. Health Insurance

Note: This section does not include 1 stayer(s) who were not yet required to have an annual assessment by the measurement period's end.

14 of 14 (100.0%) participants obtained or maintained health insurance at annual assessment or project exit.

Factor 1e – Context Narrative

Number of Health Insurance Sources

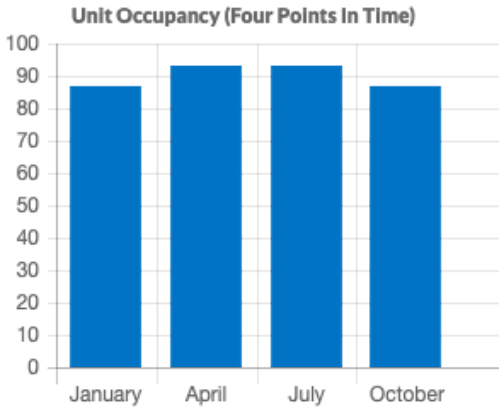
Health Insurance Status	Leavers	Stayers*
No Sources	0 of 1 (0.0%)	0 of 13 (0.0%)
1 Source	1 of 1 (100.0%)	11 of 13 (84.6%)
More Than 1 Source	0 of 1 (0.0%)	2 of 13 (15.4%)
Don't Know/Refused	0 of 1 (0.0%)	0 of 13 (0.0%)
Information Missing	0 of 1 (0.0%)	0 of 13 (0.0%)

**This table does not include 1 stayers who were not yet required to have an annual assessment as of the end of the measurement period.*

1f. Unit Utilization

The average unit utilization rate for this project is 90.0%.

Factor 1f – Context Narrative



Unit Occupancy Rates (Four Points In Time)	
January	86.7% (13 of 15)
April	93.3% (14 of 15)
July	93.3% (14 of 15)
October	86.7% (13 of 15)

Section 2. Budget and Administrative Efficiency

2a. Client Feedback Process

1) Does the project have a Resident Advisory Board, Client Advisory Board, or a client member of the agency's Board of Directors?	Yes
2) Does the project have a formal process for collecting client or resident feedback?	Yes
3) Example of a time the project responded to client or resident feedback, in the past two years, by making a change to the program:	During the last year, we noticed that veterans living at the site were reporting issues around food security and not having enough food throughout the month. While some veterans do get access to home delivered meals via the Food Bank, and all have the ability to eat lunch onsite six days a week, there were still food security needs. We sent out a survey to get a sense of programming for the site and veterans responded that having an onsite food pantry would be ideal. We have since implemented an onsite food pantry that is accessible when needed and/or requested by a veteran. We are assessing the use of the pantry and as

	we have done at other sites, will engage with veterans around the items we purchase for the pantry so that we are getting items that the veterans will eat, while also keeping nutritional needs in mind as many of our veterans have medical needs that could be exacerbated by too much sodium and sugary products.

Factor 2a – Context Narrative

2b. Monitoring Findings

Does the project have outstanding or pending HUD monitoring findings or other monitoring findings received during or after January of the prior 2 years?	No

Factor 2b – Context Narrative

2c. Grant Utilization

Number of final months invoiced/drawn-down on-time:	
Percentage of awarded funding drawn-down/invoiced/reorganized for the grant term:	77

Factor 2c – Context Narrative
Given the ongoing nature of the COVID-19 pandemic and uptick in cases, we experienced delays in invoicing for this grant due to having staff shortages due to sickness. Given this, we were late in invoicing to HSH, but only by as much as 5-6 days. At this site, we also struggled to fill one Mental Health Services Act (MHSA) unit for some time after a tenant transferred. After a few months, we were able to work with DPH, the VA, and HSH to get the approval to have the VA fill the unit with a veteran under their care with the understanding that support services would be provided to the veteran and of a comparable nature to other ICM/FSP providers. We were finally able to fill the unit which then allowed us to draw down more of the funds for the site. We ask that we be awarded full points for this question.

2d. CoC Participation

How many combined LHCB Funding Committee meetings, Data Strategy Workgroup, and CoC Subrecipient Convenings (including September subcon which was replace by the bidders conference) were attended by at least one person from your agency during the most recently completed calendar year?	15

Factor 2d – Context Narrative

2e. ONE SYSTEM (HMIS) Data Quality

100% of Veterans Commons's data elements are complete in the ONE System (HMIS).

Factor 2e – Context Narrative

2f. Low Barrier

Does the project disqualify applicants based on information discovered through credit checks, including checks for eviction history?	No
Does the project disqualify applicants for reasons related to experience of domestic violence (e.g. lack of a protective order, period of separation from abuser, law enforcement involvement, etc.)?	No
Does the project conduct criminal background checks for applicants or participants? (Note: projects serving minor children may use Megan's Law to check for sex offenses and still answer NO to this question)	No

Please provide a narrative response indicating the steps the project has taken to identify and eliminate barriers to participation faced by overrepresented races and ethnicities in the local homeless population (e.g., Black/African American, Native American):

Swords to Plowshares' approach to eliminate barriers to participation in our housing programs is by making all of its onsite and offsite services culturally welcoming, where attendance is optional to veterans living in our sites. Thus, we meet veterans where they are in their journey and do not require sobriety, adherence to treatment, income, or the like for tenancy within our housing units. We also do not restrict eligibility by veteran military discharge status or criminal history (besides funding/site-based requirements). All of these are areas in which we can work alongside a veteran once they have gained stable housing and a foundation from which to begin exploring how they want to engage in supportive services in partnership with their assigned case manager. The agency also operates within a cultural humility framework and training is offered to all staff. This training looks at the needs of people who have been and continue to be marginalized by systems and structures in society; focusing on BIPOC and LGBTQ+ communities including the intersections of race, gender, age, abilities, and sexual orientation, we explore the historic racial and systematic oppression at the hand of systems that have contributed to poverty, under investments, and other ways of disenfranchising these communities. This is in addition to our Combat to Community training which looks at veteran culture and reintegration into the community post-discharge from the military, among other trainings. The agency has a long history of serving the needs of the veteran community here in San Francisco, many of whom are over-represented in the homeless counts based on their representation of the overall SF community in addition to the over-representation of BIPOC and LGBTQ+ veterans experiencing homelessness in conjunction with barriers to employment and healthcare.

Factor 2f – Context Narrative

Scorecard for Veterans Commons (PSH renewal) project
displaying the actual points awarded and total points available

39) Veterans Commons $398,491 (S2P)	Average Panel Score
Homebase Code	
1a. Housing Stability (15 points)	15.00
1b: Increased Income (10 points)	10.00
1c. Obtained or Maintained Cash Income Sources (10 points)	10.00
1d: Non-Cash Mainstream Resources (5 points)	5.00
1e: Health Insurance (5 points)	5.00
1f. Unit Utilization (10 points)	10.00
2a. Client Feedback Process (9 points)	9.00
2b. Monitoring Findings (5 points)	5.00
2c. Grant Utilization (10 points)	6.00
2d. CoC Participation (5 points)	5.00
2e. One System (HMIS) Data Quality (8 points)	8.00
2f. Low Barrier (8 points)	8.00
TOTAL PROJECT SCORE	96.00

2022 San Francisco CoC Priority Listing (final project scores for ranked new and renewal projects)

San Francisco Continuum of Care							
2022 Final Priority Listing							
Approved by the LHCB (CoC Board) on September 12, 2022							
Rank	**Project**	**Applicant**	**Score**	**Project Type**	**New / Renewal**	**Accepted /Rejected**	**Award Amount**
Tier 1							
1	AWS Rapid Rehousing	City and County of San Francisco	N/A	RRH	Renewal	Accepted	$1,342,758
2	Housing for Survivors	City and County of San Francisco	N/A	RRH	Renewal	Accepted	$2,309,776
3	Veterans Academy	City and County of San Francisco	99.00	PSH	Renewal	Accepted	$358,694
4	Mission Bay	City and County of San Francisco	97.00	PSH	Renewal	Accepted	$266,358
5	Mary Helen Rogers Senior Community	City and County of San Francisco	96.50	PSH	Renewal	Accepted	$359,287
6	El Dorado/Midori	City and County of San Francisco	96.50	PSH	Renewal	Accepted	$354,974
7	Rental Assistance for Homeless Veterans 1	City and County of San Francisco	96.00	PSH	Renewal	Accepted	$626,991
8	Rental Assistance for Homeless Veterans 2	City and County of San Francisco	96.00	PSH	Renewal	Accepted	$493,474
9	Veterans Commons	City and County of San Francisco	96.00	PSH	Renewal	Accepted	$398,491
10	Bishop Swing Community House	City and County of San Francisco	94.50	PSH	Renewal	Accepted	$448,467
11	Lyric Hotel	City and County of San Francisco	92.50	PSH	Renewal	Accepted	$1,143,806
12	Hope House for Veterans	City and County of San Francisco	92.00	PSH	Renewal	Accepted	$1,029,208
13	78 Haight	City and County of San Francisco	92.00	PSH	New	Accepted	$931,876
14	Geary House	Larkin Street Youth Services	91.50	TH	Renewal	Accepted	$445,538
15	Hazel Betsey	City and County of San Francisco	91.00	PSH	Renewal	Accepted	$256,091
16	1300 Fourth	City and County of San Francisco	90.50	PSH	Renewal	Accepted	$477,120
17	Allen Hotel	City and County of San Francisco	90.50	PSH	Renewal	Accepted	$712,602
18	Eddy and Taylor	City and County of San Francisco	90.00	PSH	Renewal	Accepted	$287,892
19	Rental Assistance II	City and County of San Francisco	88.44	PSH	Renewal	Accepted	$4,315,621
20	Glide Cecil Williams Community House	City and County of San Francisco	88.00	PSH	Renewal	Accepted	$578,559
21	Rapid Rehousing for Families and TAY	City and County of San Francisco	87.50	RRH	Renewal	Accepted	$2,280,285
22	Folsom/Dore	City and County of San Francisco	87.50	PSH	Renewal	Accepted	$577,716
23	Rental Assistance I	City and County of San Francisco	87.15	PSH	Renewal	Accepted	$15,174,151
24	Iroquois Residence	Community Housing Partnership (HomeRise)	84.00	PSH	Renewal	Accepted	$158,804
25	Leasing - Empress/Hope House/Rita da Cascia	City and County of San Francisco	83.30	PSH	Renewal	Accepted	$3,604,870
26	CCCYO Scattered Sites	City and County of San Francisco	82.00	PSH	Renewal	Accepted	$1,572,524
27	CHP Scattered Sites	City and County of San Francisco	82.00	PSH	Renewal	Accepted	$979,302
28	1296 Shotwell	City and County of San Francisco	80.00	PSH	Renewal	Accepted	$387,394
29	SF HMIS Expansion	City and County of San Francisco	N/A	HMIS	Renewal	Accepted	$716,712
30	San Francisco HMIS 2016	City and County of San Francisco	N/A	HMIS	Renewal	Accepted	$33,909
31	San Francisco Coordinated Entry Expansion	City and County of San Francisco	N/A	SSO-CE	Renewal	Accepted	$997,570
32	DV Coordinated Entry	City and County of San Francisco	N/A	SSO-CE	Renewal	Accepted	$882,911
33	Integrated Services Network	City and County of San Francisco	80.00	PSH	Renewal	Accepted	$993,797
34	Treasure Island Consolidated (Straddle project)	City and County of San Francisco	75.50	PSH	Renewal	Accepted	$642,713
Tier 2							
34	Treasure Island Consolidated (Straddle project)	City and County of San Francisco	75.50	PSH	Renewal	Accepted	$1,919,559
35	Direct Access to Housing: Chronic Alcoholics	City and County of San Francisco	58.00	PSH	Renewal	Accepted	$1,440,751
36	180 Jones	City and County of San Francisco	87.50	PSH	New	Accepted	$1,054,130

Totals

Annual Renewal Demand		$ 50,153,408
CoC Bonus		$ 1,986,006
CoC Planning (not ranked)		$ 1,250,000
Total Request to HUD		**$ 53,389,414**

Additonal Breakdowns

Tier 1 Amount		$ 46,140,241
Tier 2 Amount		$ 4,936,104
YHDP Renewals/Replacements (not ranked)*		$ 1,584,733
*Larkin Street YAC Collaborative, LGBT Center Host Home Program, 3rd Street Homeless Youth RRH Program, Youth Coordinated Entry		

SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION ATTACHMENT: SCORED FORMS FOR ONE PROJECT (Question 1E-2a)

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Veterans Commons (PSH)

Swords to Plowshares

150 Otis Street
SOMA

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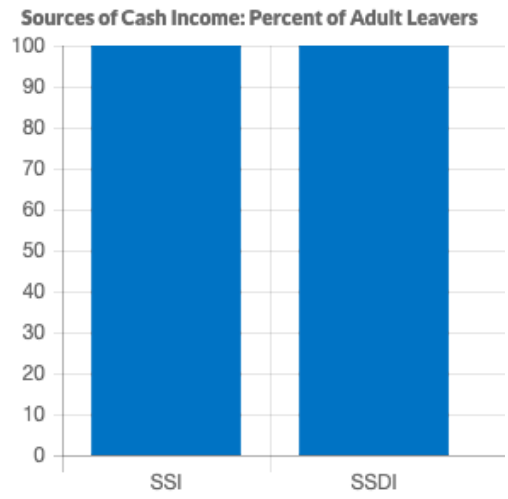

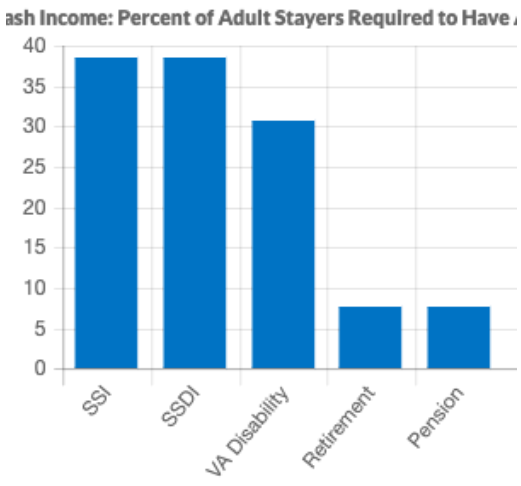

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Factor 1d – Context Narrative

Non-Cash Mainstream Resources

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1 + Source(s)	1 of 1 (100.0%)	13 of 13 (100.0%)
Don't Know/Refused	0 of 1 (0.0%)	0 of 13 (0.0%)
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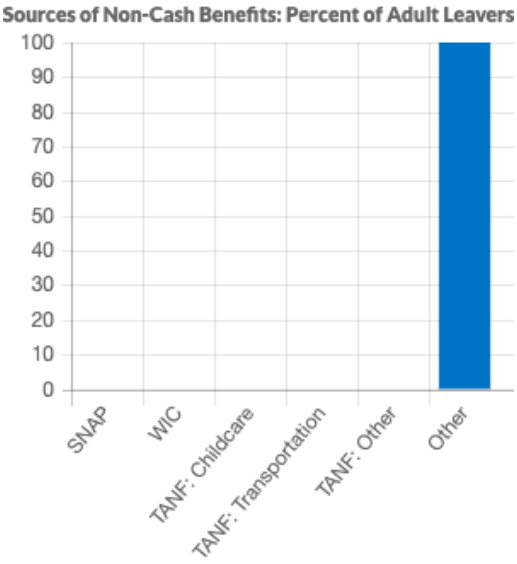
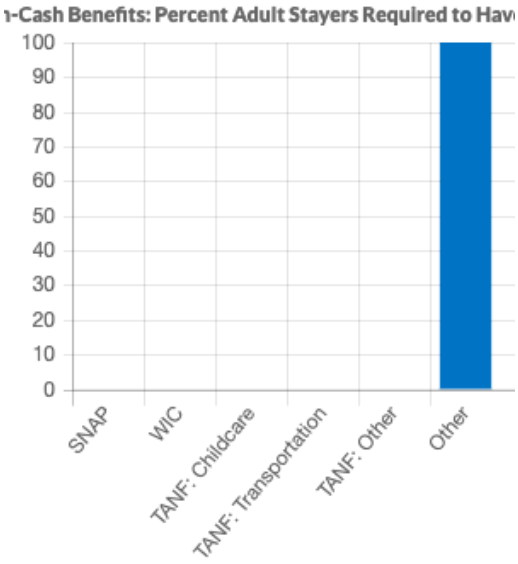




Sources of Non-Cash Benefits	*Adult Leavers*	*Adult Stayers*
Other	1 of 1 (100.0%)	13 of 13 (100.0%)

1e1. Health Insurance

Note: This section does not include 1 stayer(s) who were not yet required to have an annual assessment by the measurement period's end.

14 of 14 (100.0%) participants obtained or maintained health insurance at annual assessment or project exit.

Factor 1e – Context Narrative

Number of Health Insurance Sources

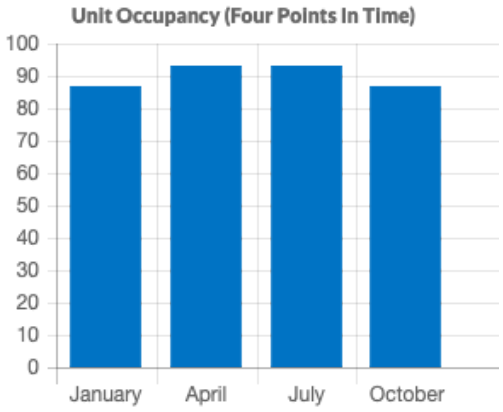
Health Insurance Status	Leavers	Stayers*
No Sources	0 of 1 (0.0%)	0 of 13 (0.0%)
1 Source	1 of 1 (100.0%)	11 of 13 (84.6%)
More Than 1 Source	0 of 1 (0.0%)	2 of 13 (15.4%)
Don't Know/Refused	0 of 1 (0.0%)	0 of 13 (0.0%)
Information Missing	0 of 1 (0.0%)	0 of 13 (0.0%)

**This table does not include 1 stayers who were not yet required to have an annual assessment as of the end of the measurement period.*

1f. Unit Utilization

The average unit utilization rate for this project is 90.0%.

Factor 1f – Context Narrative



Unit Occupancy Rates (Four Points In Time)	
January	86.7% (13 of 15)
April	93.3% (14 of 15)
July	93.3% (14 of 15)
October	86.7% (13 of 15)

Section 2. Budget and Administrative Efficiency

2a. Client Feedback Process

1) Does the project have a Resident Advisory Board, Client Advisory Board, or a client member of the agency's Board of Directors?	Yes
2) Does the project have a formal process for collecting client or resident feedback?	Yes
3) Example of a time the project responded to client or resident feedback, in the past two years, by making a change to the program:	During the last year, we noticed that veterans living at the site were reporting issues around food security and not having enough food throughout the month. While some veterans do get access to home delivered meals via the Food Bank, and all have the ability to eat lunch onsite six days a week, there were still food security needs. We sent out a survey to get a sense of programming for the site and veterans responded that having an onsite food pantry would be ideal. We have since implemented an onsite food pantry that is accessible when needed and/or requested by a veteran. We are assessing the use of the pantry and as

	we have done at other sites, will engage with veterans around the items we purchase for the pantry so that we are getting items that the veterans will eat, while also keeping nutritional needs in mind as many of our veterans have medical needs that could be exacerbated by too much sodium and sugary products.

Factor 2a – Context Narrative

2b. Monitoring Findings

Does the project have outstanding or pending HUD monitoring findings or other monitoring findings received during or after January of the prior 2 years?	No

Factor 2b – Context Narrative

2c. Grant Utilization

Number of final months invoiced/drawn-down on-time:	
Percentage of awarded funding drawn-down/invoiced/reorganized for the grant term:	77

Factor 2c – Context Narrative
Given the ongoing nature of the COVID-19 pandemic and uptick in cases, we experienced delays in invoicing for this grant due to having staff shortages due to sickness. Given this, we were late in invoicing to HSH, but only by as much as 5-6 days. At this site, we also struggled to fill one Mental Health Services Act (MHSA) unit for some time after a tenant transferred. After a few months, we were able to work with DPH, the VA, and HSH to get the approval to have the VA fill the unit with a veteran under their care with the understanding that support services would be provided to the veteran and of a comparable nature to other ICM/FSP providers. We were finally able to fill the unit which then allowed us to draw down more of the funds for the site. We ask that we be awarded full points for this question.

2d. CoC Participation

How many combined LHCB Funding Committee meetings, Data Strategy Workgroup, and CoC Subrecipient Convenings (including September subcon which was replace by the bidders conference) were attended by at least one person from your agency during the most recently completed calendar year?	15

Factor 2d – Context Narrative

2e. ONE SYSTEM (HMIS) Data Quality

100% of Veterans Commons's data elements are complete in the ONE System (HMIS).

Factor 2e – Context Narrative

2f. Low Barrier

Does the project disqualify applicants based on information discovered through credit checks, including checks for eviction history?	No
Does the project disqualify applicants for reasons related to experience of domestic violence (e.g. lack of a protective order, period of separation from abuser, law enforcement involvement, etc.)?	No
Does the project conduct criminal background checks for applicants or participants? (Note: projects serving minor children may use Megan's Law to check for sex offenses and still answer NO to this question)	No

Please provide a narrative response indicating the steps the project has taken to identify and eliminate barriers to participation faced by overrepresented races and ethnicities in the local homeless population (e.g., Black/African American, Native American):

Swords to Plowshares' approach to eliminate barriers to participation in our housing programs is by making all of its onsite and offsite services culturally welcoming, where attendance is optional to veterans living in our sites. Thus, we meet veterans where they are in their journey and do not require sobriety, adherence to treatment, income, or the like for tenancy within our housing units. We also do not restrict eligibility by veteran military discharge status or criminal history (besides funding/site-based requirements). All of these are areas in which we can work alongside a veteran once they have gained stable housing and a foundation from which to begin exploring how they want to engage in supportive services in partnership with their assigned case manager. The agency also operates within a cultural humility framework and training is offered to all staff. This training looks at the needs of people who have been and continue to be marginalized by systems and structures in society; focusing on BIPOC and LGBTQ+ communities including the intersections of race, gender, age, abilities, and sexual orientation, we explore the historic racial and systematic oppression at the hand of systems that have contributed to poverty, under investments, and other ways of disenfranchising these communities. This is in addition to our Combat to Community training which looks at veteran culture and reintegration into the community post-discharge from the military, among other trainings. The agency has a long history of serving the needs of the veteran community here in San Francisco, many of whom are over-represented in the homeless counts based on their representation of the overall SF community in addition to the over-representation of BIPOC and LGBTQ+ veterans experiencing homelessness in conjunction with barriers to employment and healthcare.

Factor 2f – Context Narrative

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WEB homebaseccc.org | EMAIL info@homebaseccc.org | PHONE 415.788.7961

39) Veterans Commons $398,491 (S2P)	Average Panel Score
Homebase Code	
1a. Housing Stability (15 points)	15.00
1b: Increased Income (10 points)	10.00
1c. Obtained or Maintained Cash Income Sources (10 points)	10.00
1d: Non-Cash Mainstream Resources (5 points)	5.00
1e: Health Insurance (5 points)	5.00
1f. Unit Utilization (10 points)	10.00
2a. Client Feedback Process (9 points)	9.00
2b. Monitoring Findings (5 points)	5.00
2c. Grant Utilization (10 points)	6.00
2d. CoC Participation (5 points)	5.00
2e. One System (HMIS) Data Quality (8 points)	8.00
2f. Low Barrier (8 points)	8.00
TOTAL PROJECT SCORE	96.00

SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION ATTACHMENT: NOTIFICATION OF PROJECTS REJECTED-REDUCED (Question 1E-5)

NOT APPLICABLE

NO PROJECTS WERE REJECTED OR REDUCED

SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION ATTACHMENT: NOTIFICATION OF PROJECTS ACCEPTED (Question 1E-5a)

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Document Satisfying Requirement	Page Number
Cover Sheet	1
9/8/2022: Email to CoC listerv (which includes the accepted CoC project applicants) notifying the public of the September CoC Board Meeting where the CoC's Ranked List (all projects were accepted) will be approved by the CoC Board (Local Homeless Coordinating Board)	2-3
Agenda for September CoC Board (Local Homeless Coordinating Board) showing Agenda Item V for action – approval of the 2022 CoC Priority List	4-5
9/9/2022: Email to CoC listerv (which includes the accepted CoC project applicants), announcing the ranked list of projects accepted (all projects were accepted) and being presented for approval at the 9/12 CoC Board Meeting	6-7
Screenshot of ranked list for CoC Board approval linked on CoC Website	8
9/12/2022: CoC Website posting of the Final Priority Listing	9-10

Homebase

Aram Hauslaib <aram@homebaseccc.org>

September Local Homeless Coordinating Board Meeting

1 message

'HSH External Affairs' via San Francisco <sf@homebaseccc.org>
Reply-To: charles.minor@sfgov.org
To: sf@homebaseccc.org

Thu, Sep 8, 2022 at 11:00 AM

Email to CoC listerv (which includes the accepted CoC project applicants) re: September CoC Board Meeting where the CoC's Ranked List will be approved by the CoC Board (Local Homeless Coordinating Board)

Local Homeless Coordinating Board

September Local Homeless Coordinating Board Meeting

Good morning,

The Local Homeless Coordinating Board will be meeting on Monday, September 12 at 11:00am. All **Local Homeless Coordinating Board (LHCB)** meetings are public. Homeless and formerly homeless San Franciscan's are encouraged to attend LHCB meetings. Please post this agenda for homeless and formerly homeless people.

Note: Each public comment is limited to 2 minutes. Public comment will be taken after each agenda item. Public comment must pertain to the agenda item. General public comment is taken at the end of the meeting.

Details:

Date: Monday, September 12, 2022
Time: 11:00am
Location: Virtual
Click here to join the meeting

Phone: 415-655-0001
Access Code: 2488 201 3237

Any questions or concerns, please reach out to LHCB Clerk Charles Minor, charles.minor@sfgov.org

Thank you.

Attachments:

September_LHCB_Agenda_v3.pdf

440 Turk
Attn: LHCB Clerk
SAN FRANCISCO, CA 94102
628-652-7700
hsh.sfgov.org

//

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San Francisco, CA | 94142 US

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Del Seymour - Co-Chair

Mary Kate Bacalao - Co-Chair

Andrea Evans

James Loyce

Brenda Jewett

Kelley Cutler

Rev. Dr. Megan Rohrer

Charles Minor, Staff

SAN FRANCISCO LOCAL HOMELESS COORDINATING BOARD
Full Board
Monday, September 12th, 2022
11:00am- 1:30pm
Event address:
https://ccsf.webex.com/ccsf/onstage/g.php?MTID=e315e91f25e6bdd7cb1117defec9f6f93
Phone: 1-415-655-0001
Access code: 2488 201 3237
Please post this agenda for homeless and formerly homeless people.

All LOCAL HOMELESS COORDINATING BOARD (LHCB) meetings are public. Homeless and formerly homeless San Franciscan's are encouraged to attend LHCB meetings.

Note: Each public comment is limited to 2 minutes. Public comment will be taken after each agenda item. Public comment must pertain to the agenda item. General public comment is taken at the end of the meeting.

I. Welcome

II. Minutes from August 2022—5 minutes (for action)

III. Department of Homelessness and Supportive Housing (HSH) — 15 minutes (for action): Care Coordination Services Manager Anthony Federico, from the Department of Homelessness and Supportive Housing, will present a letter of support for the Homelessness and Housing Investment Program (HHIP).

IV. Department of Homelessness and Supportive Housing (HSH) — 30 minutes (for discussion): Standing agenda item. An update of the Department of Homelessness and Supportive Housing from Director Shireen McSpadden.

V. Homebase-The Center for Common Concerns— 30 minutes (for action): Directing Attorney Aram Hauslaib, from Homebase- The Center for Common Concerns, will present on the 2022 Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) Priority List.

VI. Department of Homelessness and Supportive Housing (HSH) — 20 minutes (for discussion): Data & Performance Lead Sarah Locher, from the Department of Homelessness and Supportive Housing, will present the results from the 2022 San Francisco Point in Time (PIT) Count.

VII. Department of Homelessness and Supportive Housing (HSH) — 10 minutes (for action): Outreach Program Support Analyst, Hanna Blanton, from the Department of Homelessness and Supportive Housing, will present a letter of support for the 2022 Continuum of Care Supplemental Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness

VIII. Board member announcements, committee report backs, and scheduling of items identified for consideration at future meetings —10 minutes (for discussion and possible action)

IX. General Public Comment

X. Adjournment

KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE
Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact the Sunshine Ordinance Task Force at: Sunshine Ordinance Task Force, Administrator, Sunshine Ordinance Task Force, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102-4683. Telephone: (415) 554-7724, Fax: (415) 554-7854. E-Mail: sotf@sfgo.org. Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force (listed above), the San Francisco Public Library, and on the City's web site at: www.sfgov.org.

TRANSLATION SERVICES
Interpreters for languages other than English are available on request. Sign language interpreters are also available on request. For either accommodation, contact (415) 252-3136 at least two business days before a meeting.

LOBBYIST ORDINANCE
Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by San Francisco Lobbyist Ordinance [SF Admin Code Section 16.520-16.534] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the Ethics Commission at 1390 Market Street, No. 701, SF 94l02, (415) 554-9510, FAX (415) 703-0121 and web site http://www.sfgov.org/ethics/.

SUBMITTING WRITTEN PUBLIC COMMENT TO THE LOCAL HOMELESS BOARD
Persons who are unable to attend the public meeting may submit to the Local Homeless Board, by the time the proceedings begin, written comments regarding the subject of the meeting. These comments will be made a part of the official public record and brought to the attention of the Local Homeless Board. Written comments should be submitted to: Charles Minor, Continuum of Care Program Manager – ZB09, Department of Human Services, P.O. Box 7988, San Francisco, CA 94120, or via fax at (415) 628-652-7749 or via email: Charles.minor@sfgov.org

ORAL PUBLIC COMMENT TO THE LOCAL HOMELESS BOARD
Public comment will be taken on each item being considered by the Board prior to the Board's vote.

EXPLANATORY DOCUMENTS RELATED TO AGENDA ITEMS
Copies of explanatory documents are available through the Local Homeless Coordinating Board (415-355-5209) during normal business hours. The material can be faxed or mailed to you upon request.

Homebase

Aram Hauslaib <aram@homebaseccc.org>

2022 CoC Priority Listing

1 message

'HSH External Affairs' via San Francisco <sf@homebaseccc.org> Fri, Sep 9, 2022 at 5:45 PM
Reply-To: Charles.Minor@sfgov.org
To: sf@homebaseccc.org

Email to CoC listerv, announcing the ranked list of projects accepted (all projects were accepted) and being presented for approval at the 9/12 CoC Board Meeting

DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING

2022 SF CoC Preliminary Priority Listing

Dear Department of Homelessness and Supportive Housing (HSH) Providers and Interested Parties,

Please find attached the 2022 SF CoC Preliminary Priority Listing, which will be presented for approval at the September 12, 2022 LHCB Meeting. Thanks to our renewal and new project applicants for all your hard work during a particularly short window for this year's CoC Competition.

We encourage returning and prospective agencies to stay involved throughout the year with the LHCB and Funding Committee meetings as we continue to examine the CoC's priorities and performance. Please contact Charles Minor (Charles.Minor@sfgov.org) to ensure you receive notifications about upcoming meetings.

Thank you

HSH

Attachment:

2022_SF_CoC_Preliminary_Priority_Listing_08.31.22.pdf

440 Turk Street
San Francisco, CA 94102
628-652-7700
hsh.sfgov.org

//

Compassion, Courage, & Common Sense

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d31hzlhk6di2h5.cloudfront.net/20220909/e7/4b/ea/f7/9a40919f3a71de506b22345d/2022_SF_CoC_Preliminary_Priority_Listing_08.31.22.pdf

Asana Box Gmail Zoom HDX terim Rule CoC Competition esnaps Liberating Structu... Supp Qs PRESTO Sage Housing Needs

2022 SF CoC Preliminary Priority Listing -8.31.22 (1) 1 / 1 90%

Ranked List Post on CoC Website

San Francisco Continuum of Care
2022 Preliminary Priority Listing
8.31.22

Rank	Project	Score	Project Type	New / Renewal	Amount Requested
Tier 1					
1	AWS Rapid Rehousing	N/A	RRH	Renewal	$1,342,758
2	Housing for Survivors	N/A	RRH	Renewal	$2,309,776
3	Veterans Academy	99.00	PSH	Renewal	$358,694
4	Mission Bay	97.00	PSH	Renewal	$266,358
5	Mary Helen Rogers Senior Community	96.50	PSH	Renewal	$359,287
6	El Dorado/Midori	96.50	PSH	Renewal	$354,974
7	Rental Assistance for Homeless Veterans 1	96.00	PSH	Renewal	$626,991
8	Rental Assistance for Homeless Veterans 2	96.00	PSH	Renewal	$493,474
9	Veterans Commons	96.00	PSH	Renewal	$398,491
10	Bishop Swing Community House	94.50	PSH	Renewal	$448,467
11	Lyric Hotel	92.50	PSH	Renewal	$1,143,806
12	Hope House for Veterans	92.00	PSH	Renewal	$1,029,208
13	78 Haight	92.00	PSH	New	$931,876
14	Geary House	91.50	TH	Renewal	$445,538
15	Hazel Betsey	91.00	PSH	Renewal	$256,091
16	1300 Fourth	90.50	PSH	Renewal	$477,120
17	Allen Hotel	90.50	PSH	Renewal	$712,602
18	Eddy and Taylor	90.00	PSH	Renewal	$287,892
19	Rental Assistance II	88.44	PSH	Renewal	$4,315,621
20	Glide Cecil Williams Community House	88.00	PSH	Renewal	$578,559
21	Rapid Rehousing for Families and TAY	87.50	RRH	Renewal	$2,280,285
22	Folsom/Dore	87.50	PSH	Renewal	$577,716
23	Rental Assistance I	87.15	PSH	Renewal	$15,174,151
24	Iroquois Residence	84.00	PSH	Renewal	$158,804
25	Leasing - Empress/Hope House/Rita da Cascia	83.30	PSH	Renewal	$3,604,870
26	CCCYO Scattered Sites	82.00	PSH	Renewal	$1,572,524
27	CHP Scattered Sites	82.00	PSH	Renewal	$979,302
28	1296 Shotwell	80.00	PSH	Renewal	$387,394
29	SF HMIS Expansion	N/A	HMIS	Renewal	$716,712
30	San Francisco HMIS 2016	N/A	HMIS	Renewal	$33,909
31	San Francisco Coordinated Entry Expansion	N/A	SSO-CE	Renewal	$997,570
32	DV Coordinated Entry	N/A	SSO-CE	Renewal	$882,911
33	Integrated Services Network	80.00	PSH	Renewal	$993,797
34	Treasure Island Consolidated (Straddle project)	75.50	PSH	Renewal	$642,713
Tier 2					
34	Treasure Island Consolidated (Straddle project)	75.50	PSH	Renewal	$1,919,559
35	Direct Access to Housing: Chronic Alcoholics	58.00	PSH	Renewal	$1,440,751
36	180 Jones	87.50	PSH	New	$1,054,130

Totals

Annual Renewal Demand	$ 50,153,408
CoC Bonus	$ 1,986,006
CoC Planning (not ranked)	$ 1,250,000
Total Request to HUD	**$ 53,389,414**

Additonal Breakdowns

Tier 1 Amount	$ 46,140,241
Tier 2 Amount	$ 4,936,104
YHDP Renewals/Replacements (not ranked)	$ 1,584,733

2022 Continuum of Care (CoC) Program Competition

SF CoC Final Priority Listing

The list was approved at the LHCB on September 12, 2022 meeting. This priority listing will be included in SF's 2022 Consolidated Application to HUD.

- Final Priority Listing

Date Posted

SF CoC Priority Panel Preliminary Ranked List and Appeals Process

63°F Partly sunny 4:14 PM 9/12/2022

San Francisco Continuum of Care 2022 Final Priority Listing Approved by the LHCB (CoC Board) on September 12, 2022					
Rank	**Project**	**Score**	**Project Type**	**New / Renewal**	**Amount Requested**
Tier 1					
1	AWS Rapid Rehousing	N/A	RRH	Renewal	$1,342,758
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SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION ATTACHMENT: FINAL PROJECT SCORES FOR ALL PROJECTS
(Question 1E-5b)

TABLE OF CONTENTS

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Cover Sheet	1
Final Project Scores for All Projects (CoC-Board Approved Final Priority Listing) which includes: (1) Applicant Name; (2) Project Name; (3) Project Score; (4) Project Rank–if accepted; (5) Award amount; and (6) Project accepted or rejected status. **AND** Renewal and replacement YHDP and CoC Planning projects	2

San Francisco Continuum of Care							
2022 Final Priority Listing							
Approved by the LHCB (CoC Board) on September 12, 2022							
Rank	**Project**	**Applicant**	**Score**	**Project Type**	**New / Renewal**	**Accepted /Rejected**	**Award Amount**
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17	Allen Hotel	City and County of San Francisco	90.50	PSH	Renewal	Accepted	$712,602
18	Eddy and Taylor	City and County of San Francisco	90.00	PSH	Renewal	Accepted	$287,892
19	Rental Assistance II	City and County of San Francisco	88.44	PSH	Renewal	Accepted	$4,315,621
20	Glide Cecil Williams Community House	City and County of San Francisco	88.00	PSH	Renewal	Accepted	$578,559
21	Rapid Rehousing for Families and TAY	City and County of San Francisco	87.50	RRH	Renewal	Accepted	$2,280,285
22	Folsom/Dore	City and County of San Francisco	87.50	PSH	Renewal	Accepted	$577,716
23	Rental Assistance I	City and County of San Francisco	87.15	PSH	Renewal	Accepted	$15,174,151
24	Iroquois Residence	Community Housing Partnership (HomeRise)	84.00	PSH	Renewal	Accepted	$158,804
25	Leasing - Empress/Hope House/Rita da Cascia	City and County of San Francisco	83.30	PSH	Renewal	Accepted	$3,604,870
26	CCCYO Scattered Sites	City and County of San Francisco	82.00	PSH	Renewal	Accepted	$1,572,524
27	CHP Scattered Sites	City and County of San Francisco	82.00	PSH	Renewal	Accepted	$979,302
28	1296 Shotwell	City and County of San Francisco	80.00	PSH	Renewal	Accepted	$387,394
29	SF HMIS Expansion	City and County of San Francisco	N/A	HMIS	Renewal	Accepted	$716,712
30	San Francisco HMIS 2016	City and County of San Francisco	N/A	HMIS	Renewal	Accepted	$33,909
31	San Francisco Coordinated Entry Expansion	City and County of San Francisco	N/A	SSO-CE	Renewal	Accepted	$997,570
32	DV Coordinated Entry	City and County of San Francisco	N/A	SSO-CE	Renewal	Accepted	$882,911
33	Integrated Services Network	City and County of San Francisco	80.00	PSH	Renewal	Accepted	$993,797
34	Treasure Island Consolidated (Straddle project)	City and County of San Francisco	75.50	PSH	Renewal	Accepted	$642,713
Tier 2							
34	Treasure Island Consolidated (Straddle project)	City and County of San Francisco	75.50	PSH	Renewal	Accepted	$1,919,559
35	Direct Access to Housing: Chronic Alcoholics	City and County of San Francisco	58.00	PSH	Renewal	Accepted	$1,440,751
36	180 Jones	City and County of San Francisco	87.50	PSH	New	Accepted	$1,054,130

Totals

Annual Renewal Demand		$ 50,153,408
CoC Bonus		$ 1,986,006
CoC Planning (not ranked)		$ 1,250,000
Total Request to HUD		**$ 53,389,414**

CoC Planning

Additonal Breakdowns

Tier 1 Amount		$ 46,140,241
Tier 2 Amount		$ 4,936,104
YHDP Renewals/Replacements (not ranked)*		$ 1,584,733

*Larkin Street YAC Collaborative, LGBT Center Host Home Program, 3rd Street Homeless Youth RRH Program, Youth Coordinated Entry

YHDP

SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION ATTACHMENT: WEB POSTING — COC-APPROVED CONSOLIDATED APPLICATION (Question 1E-5c)

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Document Satisfying Requirement	Page Number
Cover Sheet	1
9/26/2022: Screenshot of CoC website posting of links to CoC Consolidated Application, including Attachments and Priority Listing	2
9/26/2022: Screenshot of CoC Application through website link	3
9/26/2022: Screenshot of CoC Priority Listing through website link	4

Posted to CoC Board (LHCB) website hosted by SF Dept. of Homelessness & Supportive Housing (HSH)

2022 Continuum of Care (CoC) Program Competition

Final CoC Application & Priority Listing

Please find links below to the final 2022 San Francisco CoC Consolidated Application, which includes all attachments and the Priority Listing. Per the local timeline, the Consolidated Application will be submitted to HUD on September 29, 2022. The Consolidated Application includes all attachments and the Priority Listing. Please submit any questions or comments to staff to the CoC Board (LHCB), Charles Minor at Charles.Minor@sfgov.org

- 2022 SF CoC Final Application
- 2022 SF CoC Final Priority Listing

SF CoC Final Priority Listing

The list was approved at the LHCB on September 12, 2022 meeting. This priority listing will be included in SF's 2022 Consolidated Application to HUD.

- Final Priority Listing

Date Timestamp

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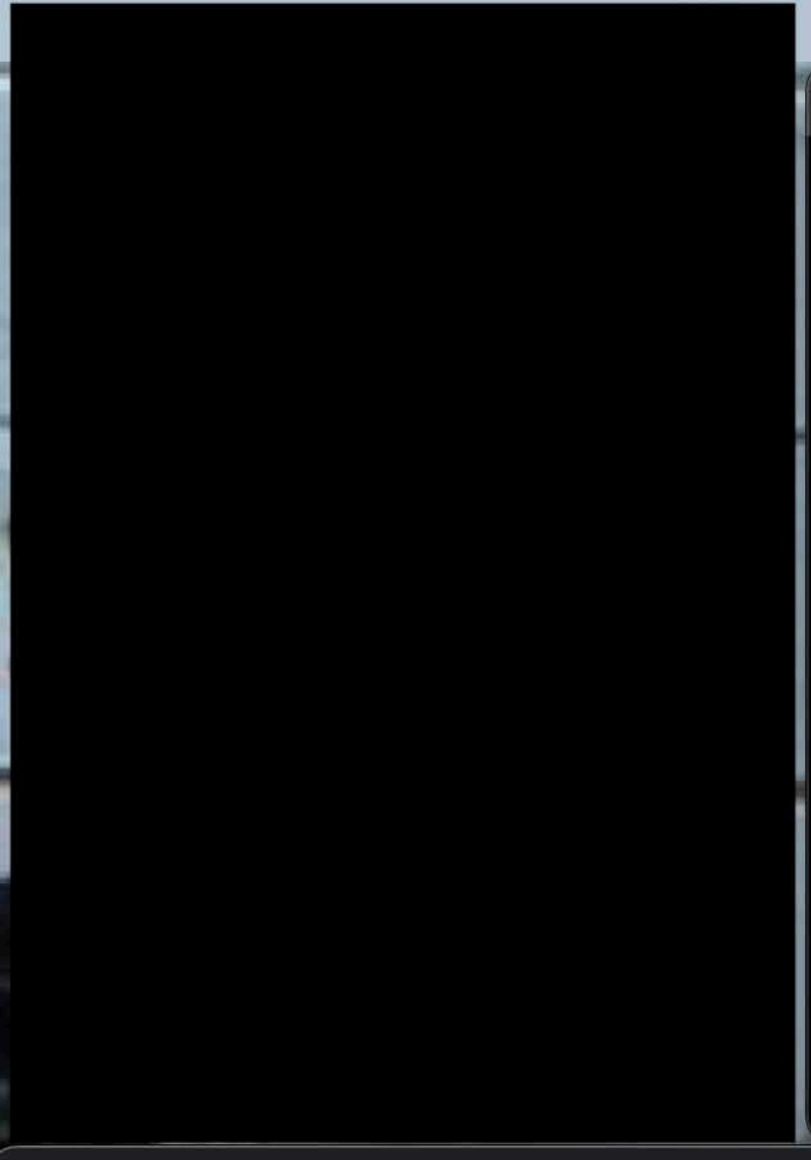

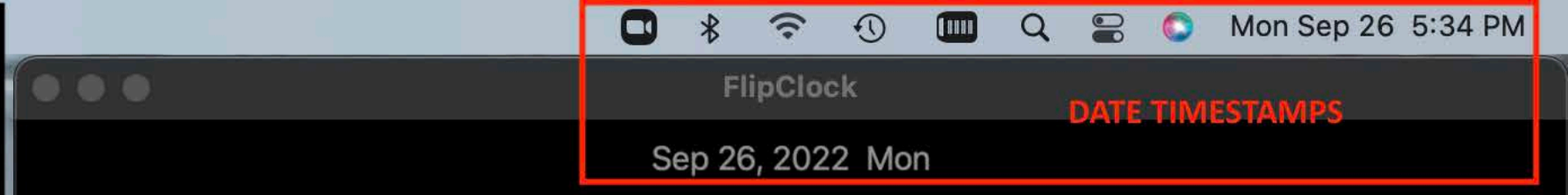

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Posted to CoC Website (hosted by the SF Dept. of Homelessness & Supportive Housing (HSH)

Applicant: San Francisco Collaborative Applicant CA-501
Project: CA-501 CoC Registration FY2022 COC_REG_2022_192062

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

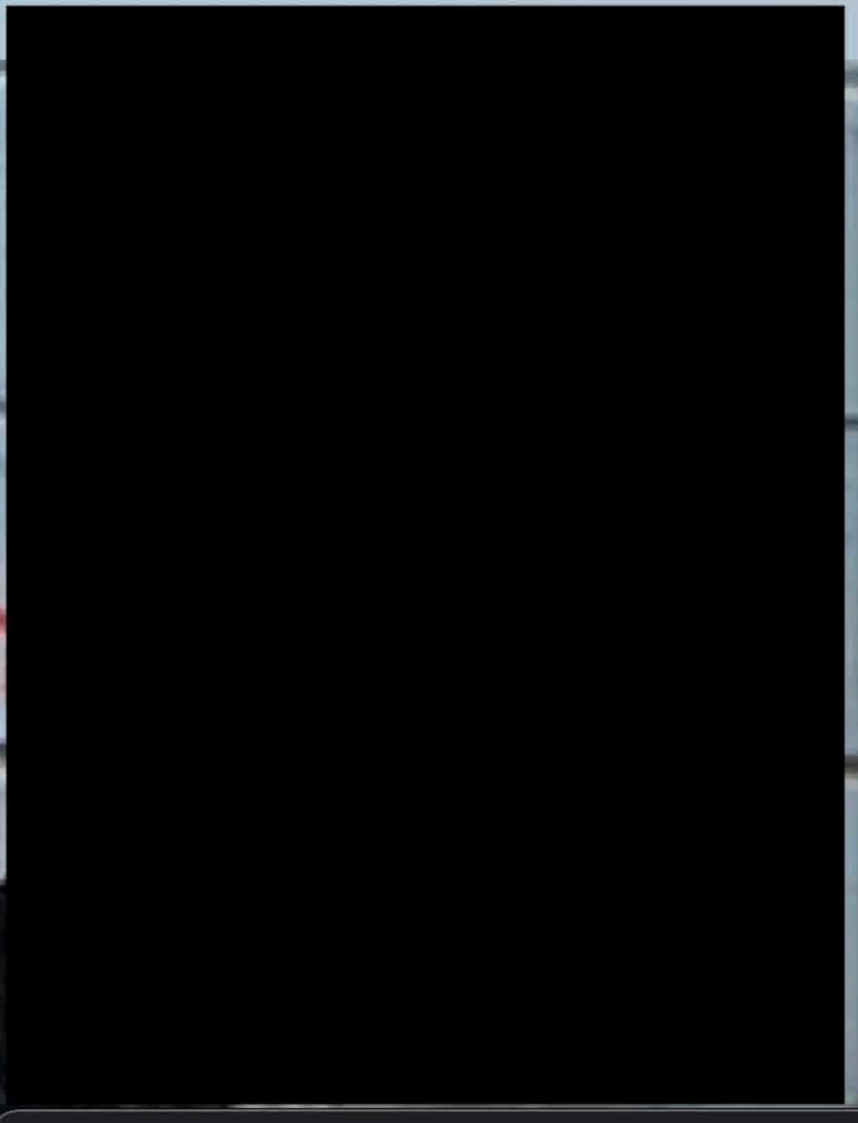
1. The FY 2022 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2022 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

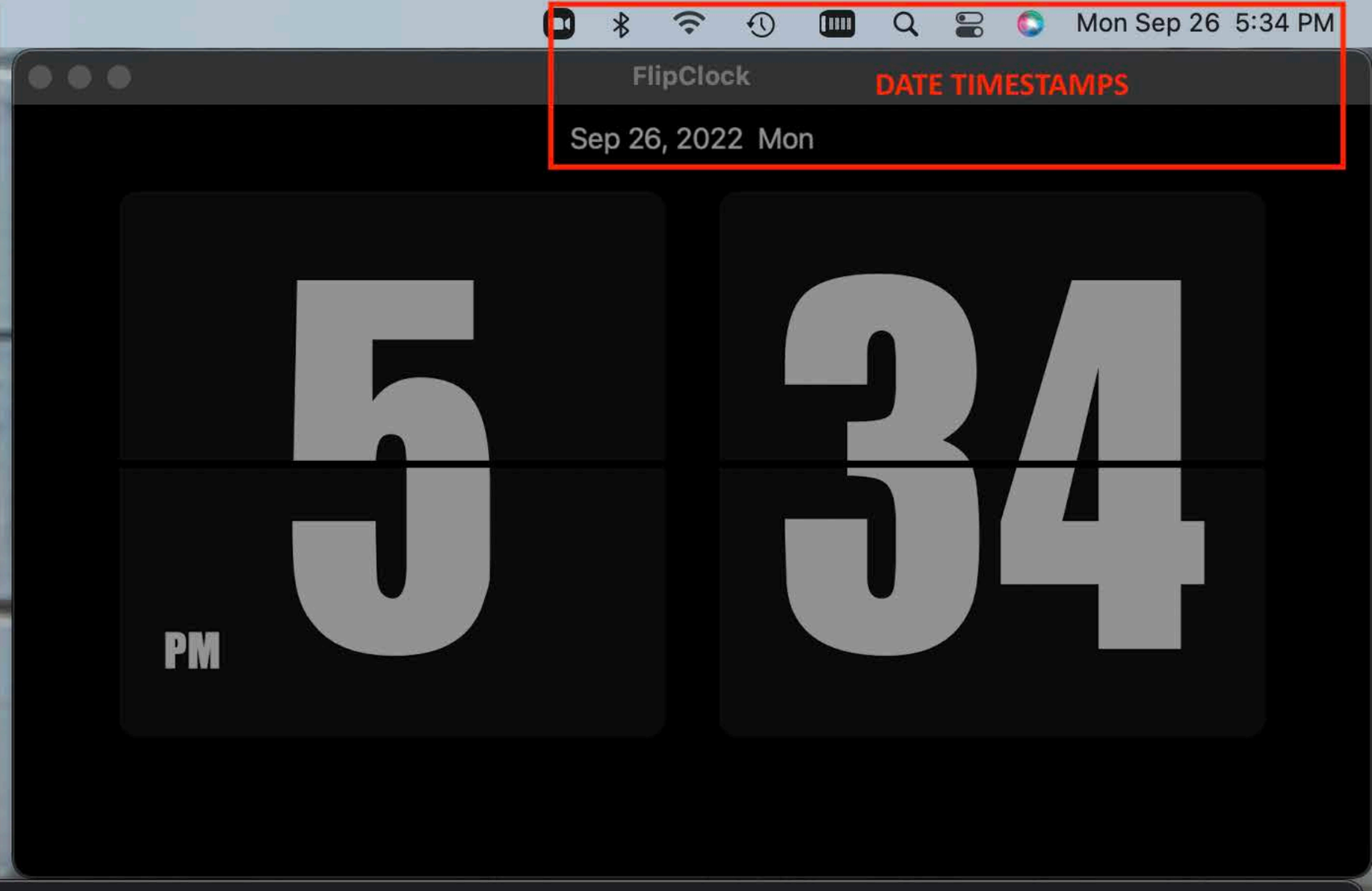
Your CoC Must Approve the Consolidated Application before You Submit It

- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2022 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your





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2022-SF-CoC-Final-Priority-Listing.pdf 1 / 21 98%

Posted to CoC Website (hosted by the SF Dept. of Homelessness & Supportive Housing (HSH)

Applicant: San Francisco Collaborative Applicant CA-501
Project: CA-501 CoC Registration FY2022 COC_REG_2022_192062

Before Starting the Project Listings for the CoC Priority Listing

The CoC Consolidated Application requires TWO submissions. Both this Project Priority Listing AND the CoC Application MUST be completed and submitted prior to the CoC Program Competition submission deadline stated in the NOFO.

The CoC Priority Listing includes:
- Reallocation forms – must be completed if the CoC is reallocating eligible renewal projects to create new projects or if a project applicant will transition from an existing component to an eligible new component.
- Project Listings:

- New;
- Renewal;
- UFA Costs;
- CoC Planning;
- YHPD Renewal; and
- YHDP Replacement.
- Attachment Requirement

- HUD-2991, Certification of Consistency with the Consolidated Plan – Collaborative Applicants must attach an accurately completed, signed, and dated HUD-2991.

Things to Remember:
- New and Renewal Project Listings – all project applications must be reviewed, approved and ranked, or rejected based on the local CoC competition process.
- Project applications on the following Project Listings must be approved, they are not ranked per the FY 2022 CoC Program Competition NOFO;

SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION ATTACHMENT: NOTIFICATION OF COC-APPROVED CONSOLIDATED APPLICATION (Question 1E-5d)

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Document Satisfying Requirement	Page Number
Cover Sheet	1
9/26/22: Email to 1500+ member CoC listserv notifying community members and key stakeholders the CoC Consolidated Application is posted to the CoC Board website – includes links and attachments to Final CoC Consolidated Application, including all attachments and the Priority Listing	2-3

Homebase

Aram Hauslaib <aram@homebaseccc.org>

Final 2022 San Francisco CoC Consolidated Application - Posted

1 message

'HSH External Affairs' via San Francisco <sf@homebaseccc.org> Mon, Sep 26, 2022 at 4:53 PM
Reply-To: charles.minor@sfgov.org
To: sf@homebaseccc.org

Date of email outreach to CoC listserv

HSH DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING

Final 2022 San Francisco CoC Consolidated Application - Posted

Dear CoC Community,

Please find links below to the final 2022 San Francisco CoC Consolidated Application (includes all attachments and the Priority Listing) posted to the CoC Board (LHCB) website on September 26, 2022. YOu can find that here: https://hsh.sfgov.org/committees/lhcb/coc-program-competition/2022-continuum-of-care-coc-program-competition/ Per the local timeline, the Consolidated Application will be submitted to HUD on September 29, 2022. Please submit any questions or comments to staff to the CoC Board (LHCB), Charles Minor at Charles.Minor@sfgov.org. Thanks to all San Francisco CoC applicants for your hard work in the 2022 competition!

Thank you

HSH

Attachment:

- 2022 SF CoC Final Application
- 2022 SF CoC Final Priority Listing

440 Turk Street
San Francisco, CA 94102
628-652-7700
hsh.sfgov.org

//

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SAN FRANCISCO COC

FY2022 COC CONSOLIDATED APPLICATION ATTACHMENT: HEALTHCARE FORMAL AGREEMENTS (Question 3A-2)

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Document Satisfying Requirement	Page Number
Cover Sheet	1
Formal written healthcare agreement between New PSH Project, 78 Haight Street, and the San Francisco Department of Public Health for the provision of health services Agreement includes: (a) the project name; (b) value of the commitment; (c) specific dates that healthcare resources will be provided; and (d) a statement that project eligibility for program participants in the new PH-PSH project will be based on CoC Program fair housing requirements and will not be restricted by the health care service provider	2-3
Formal written healthcare agreement between New PSH Project, 180 Jones Street, and the San Francisco Department of Public Health for the provision of health services Agreement includes: (a) the project name; (b) value of the commitment; (c) specific dates that healthcare resources will be provided; and (d) a statement that project eligibility for program participants in the new PH-PSH project will be based on CoC Program fair housing requirements and will not be restricted by the health care service provider	4-5

City and County of San Francisco
London N. Breed
Mayor

San Francisco Health Network
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

September 22, 2022

Maurilio Leon, Chief Executive Officer
Tenderloin Neighborhood Development Corporation
201 Eddy Street
San Francisco, CA 94102

Project Name

Re: Letter of Services Funding Commitment for 78 Haight Street Permanent Supportive Housing

The San Francisco Department of Public Health (SFDPH) is pleased to offer staffing for health services to support the 78 Haight Street Permanent Supportive Housing (PSH) bonus project application in the CoC NOFO competition. The 78 Haight Street project is a new building of the Tenderloin Neighborhood Development Corporation (TNDC) that will provide 32 units of PSH for chronically homeless Transitional Aged Youth (TAY), including 15 TAY with severe mental illness. TNDC will provide on-site support services for PSH residents.

Value of Commitment

SFDPH has a lengthy history of working with TNDC to provide health services to tenants in their buildings and will offer $236,818 to provide mobile health and behavioral health services to homeless young adults living in this building and support capacity building for on-site services staff through the Permanent Housing Advanced Clinical Services (PHACS) team. PHACS will help support crisis intervention, assessment, care coordination, medication management, overdose prevention, and will help monitor the health status and any emerging chronic medical conditions among the tenants. Project eligibility for program participants in the new PSH project will be based on CoC Program fair housing requirements and will not be restricted by the health care service provider.

Project eligibility will be based on CoC Program fair housing requirements and not be restricted by the health care service provider

Staffing breakdown is:

Registered Nurse	0.5 FTE	98,673
Health Navigator	0.5 FTE	44,461
Behavioral Health Clinician	0.5 FTE	61,712
Nurse Practitioner	0.1 FTE	31,972
TOTAL		**236,818**

City and County of San Francisco
London N. Breed
Mayor

San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Dates healthcare resources will be provdied

These services will be available during the CoC grant period starting January 1, 2024 through December 31, 2024. SFDPH looks forward to working with HSH and TNDC on the development and implementation of health services at the site, knowing that this collaboration will result in ending homelessness for 32 of the City's most vulnerable Transition-Age Youth.

Sincerely,

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

San Francisco Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

September 22, 2022

Maurilio Leon, Chief Executive Officer
Tenderloin Neighborhood Development Corporation
201 Eddy Street
San Francisco, CA 94102

Project Name

Re: Letter of Services Funding Commitment for 180 Jones Street Permanent Supportive Housing

The San Francisco Department of Public Health (SFDPH) is pleased to offer staffing for health services to support the 180 Jones Street Permanent Supportive Housing (PSH) bonus project application in the CoC NOFO competition. The 180 Jones Street project is a new building of the Tenderloin Neighborhood Development Corporation (TNDC) that will provide 35 units of PSH for chronically homeless adults. TNDC will provide on-site support services for PSH residents.

Value of Commitment

SFDPH has a lengthy history of working with TNDC to provide health services to tenants in their buildings and will offer $268,790 to provide mobile health and behavioral health services to previously homeless adults living in this building and capacity building for on-site services staff through the Permanent Housing Advanced Clinical Services (PHACS) team. PHACS will help support crisis intervention, assessment, care coordination, medication management, overdose prevention, and will help monitor the health status and any emerging chronic medical conditions among the tenants. Project eligibility for program participants in the new PSH project will be based on CoC Program fair housing requirements and will not be restricted by the health care service provider.

Project eligibility will be based on CoC Program fair housing requirements and not be restricted by the health care service provider

Staffing breakdown is:

Registered Nurse	0.5 FTE	98,673
Health Navigator	0.5 FTE	44,461
Behavioral Health Clinician	0.5 FTE	61,712
Nurse Practitioner	0.2 FTE	63,944
TOTAL		**268,790**

City and County of San Francisco
London N. Breed
Mayor

San Francisco Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Dates healthcare resources will be provdied

These services will be available during the CoC grant period starting January 1, 2024 through December 31, 2024. SFDPH looks forward to working with HSH and TNDC on the development and implementation of health services at the site, knowing that this collaboration will result in ending homelessness for 35 of the City's most vulnerable adults.

Sincerely,

Grant Colfax, MD
Director of Health