Homelessness Response System
Data and Updates
Outreach

Total Encounters
36,479
(Trailing 12 Months)

% Accepted Encounters
93.1%
(Trailing 12 Months)

Outreach Encounters

Engagement Tools Provided

Top Engagement Tools

Data through August 31, 2022.
Program Highlights: Outreach

• The Homeless Outreach Team moved headquarters from 50 Ivy to 555 Stevenson in September.

• The Homeless Outreach Team stabilization portfolio will be winding down by the end of the calendar year.
  • Homeless Outreach Team case-managed clients will be served within the existing shelter system (including non-congregate shelters).
  • Staff caseload levels will remain the same.

• The Homeless Outreach Team continues work with the Street Wellness Response Teams.
Problem Solving

Data through August 31, 2022.
Program Highlights: Problem Solving & Prevention

- **SF Emergency Rental Assistance Program**: new applications paused
  - HSH’s providers have disbursed $6.7 million to over 1,100 households in back rent, future rent, and move in assistance.
  - Stopped accepting new applications on Sept. 23 to process backlog.
  - Will start accepting applications again in late 2022.

- **Expansion**:
  - **San Francisco Pretrial Diversion Project** selected through a Solicitation of Interest to provide Problem Solving and Coordinated Entry services to the justice-involved population. Will become an Access Point Partner later this calendar year.
  - Mission Neighborhood Center will provide Prevention services to households at risk of homelessness in the Excelsior, Richmond, Bayview, and Mission districts.
Coordinated Entry - Assessments

Data through August 31, 2022.
Program Highlights: Coordinated Entry

**Mission Access Point** opening in fall 2022:
- Dolores Street Community Services opening the first-ever Mission Access Point for adults.

**Housing Referral Status** ranges adjusted this fall:
- Proportion of families who will be Housing Referral Status and referred to PSH will increase significantly due to family housing expansion.
- Matching based on Housing Primary Assessment as well as history of Permanent Supportive Housing referrals and length of time in the Homelessness Response System.
Coordinated Entry & Housing Demographics

- Data for FY2021-22 (July 1, 2021 – June 30, 2022)
- New data available quarterly.
- Additional breakouts by population and time frame available on the HSH website.
Housing – Placements

Data through August 31, 2022.
Current Housing Vacancies

Total Vacancies 1,162 = Online Units Ready for Referral 851 + Offline Units 311

Data snapshot as of September 21, 2022.
Housing Vacancies over Time

**Vacancy Counts Monthly**

- **Offline**: 709, 499, 594, 676, 634, 520, 502, 565, 592, 567, 576, 832, 851
- **Online**: 355, 361, 305, 280, 259, 305, 298, 279, 264, 312, 312, 298, 311

**Reporting Period**
- 9/1/2021 to 8/31/2022

**Averages**
- Monthly Vacancies: 934
- Online Vacancies: 631
- Offline Vacancies: 303

*Monthly data snapshots through September 21, 2022.*
Housing Vacancies over Time

Monthly data snapshots through September 21, 2022.
Program Highlights: Housing

 MOVE INS:
• Started in September: 681 Florida (39 family units)
• Starting in October: 1064-1066 Mission (256 adult/senior units) and Mission Bay South Block 9 (140 adult units)

 SEPT. OPENING EVENTS: 835 Turk (Gotham) and 3061 16th St. (Casa Esperanza)

 PROVIDER SELECTION:
• Flexible Housing Subsidy Pool: Compass Family Services (Family); Unity Care (TAY)
• Family Housing Ladder: Compass Family Services
Emergency Housing Voucher Rollout

Interim Progress Report:

- **751** referrals submitted
  - 81% to goal
- **689** vouchers issued
  - 98% approval rate
- **331** households housed

Data as of September 22, 2022.
Program Highlights: Shelter Expansion

<table>
<thead>
<tr>
<th>Name</th>
<th>Opening Date</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baldwin SAFE Navigation Center</td>
<td>September 2022</td>
<td>180 (adults)</td>
</tr>
<tr>
<td>Monarch Non-Congregate Shelter</td>
<td>September 2022</td>
<td>90 units (adults)</td>
</tr>
<tr>
<td>Hospitality House</td>
<td>Fall 2022</td>
<td>22 (men)</td>
</tr>
</tbody>
</table>

- Navigation Centers are expanding to pre-COVID capacity, adding back **218 beds** by the end of September 2022 and **193 additional beds** by December 2022.
Program Highlights: Shelter

- **Improving Access for Pregnant People:**
  - Low-barrier placements to PATH and Jelani shelter programs through Homeless Prenatal Program: implemented, sites at or near capacity.

- **Civic Center Navigation Center** demobilizing by end of October:
  - Most guests moving to Jazzie Collins or Mission Bay South Block 9.

- **Shelter in Place Hotel Program Wind Down:**
  - 2 programs remain: 685 Ellis (city acquired) and Hotel Whitcomb (final hotel demobilization, scheduled for Nov. 29)
Shelter in Place Hotel Guest Exit Destinations by Cohort

### Guests Eligible for SIP Housing Process

<table>
<thead>
<tr>
<th>Exit Destination</th>
<th>Number of Guests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing</td>
<td>1,175</td>
</tr>
<tr>
<td>Temporary Shelter</td>
<td>198</td>
</tr>
<tr>
<td>Other Institutions</td>
<td>53</td>
</tr>
<tr>
<td>Other*</td>
<td>644</td>
</tr>
</tbody>
</table>

### Other SIP Hotel Guests

<table>
<thead>
<tr>
<th>Exit Destination</th>
<th>Number of Guests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing</td>
<td>134</td>
</tr>
<tr>
<td>Temporary Shelter</td>
<td>87</td>
</tr>
<tr>
<td>Other Institutions</td>
<td>27</td>
</tr>
<tr>
<td>Other*</td>
<td>520</td>
</tr>
</tbody>
</table>

*Includes exit by client choice & safety discharges | Data through September 6, 2022 | See HSH website for more details.

529 Current Guests
1,309 Guests Housed
2 Active Hotel Sites
Shelter in Place Hotel Guest Exits: Demographics

41% of guests eligible for the Shelter in Place housing process were older adults (60+). 46% of guests from this group who have been housed are older adults.

Data through September 27, 2022 | See HSH website for more details.
Shelter In Place Hotel Guest Exits: Demographics

Data through Sept. 27, 2022.
See HSH website for more details.
Tenderloin Emergency Initiative: Progress & Outcomes

4,045 Homeless Outreach Team encounters in the Tenderloin.
  • Approx. 100 encounters per week

1,435 shelter placements from the Tenderloin.
  • 976 placements from the Tenderloin Center.

285 Tenderloin Center guests referred to housing.
  • 210 placements to housing.

Data from December 13, 2021 through September 25, 2022.
Equity Update

- Interviews for **Diversity, Equity and Inclusion Training Officer** starting on October 4.

- Internal **racial equity training** for all Department of Homelessness and Supportive Housing staff: sessions scheduled for late October.

- Chief Equity Officer and Deputy Director of Programs conducting **site tours to assess equity needs of non-profit partners**.

- Finalized contract negotiations with **Equity in Action** for internal and external projects:
  - Consulting for racial equity training and facilitation.
  - Launching a Department of Homelessness and Supportive Housing mentorship program.
  - Capacity building and technical assistance for Community Based Organizations.
  - Supporting equity initiatives to reduce representation of vulnerable community in the unhoused population.
HSH is Hiring!

- HSH has open positions currently listed on the DHR website:
  - Senior Human Resource Analysts
  - Guest Placement Administrative Analyst
  - Principal Budget Analyst

- More positions approved in FY2022-24 budget will be posted in coming months.
Questions?

Thank you.