SCA June 2023 Report to Shelter Grievance Advisory Committee

SCA's Report to the Shelter Grievance Advisory Committee contains two parts. The first part reports on HSH policies impacting the shelter system's compliance with the Shelter Grievance Ordinance. The second part contains statistical information on the denial of service hearings and arbitrations held during the 3-month period since the last report to this body.

Part One:

The following are policies adopted by HSH and followed by shelter providers and the applicable legal requirements under the Shelter Grievance Ordinance.

Subject	HSH Policy	Law	
Right to remain in	Clients must "immediately"	"If a Shelter denies Service	
shelter in NDOS cases	request a hearing upon DOS or	to a Client for a Non-	
	cannot continue receiving	Immediate Denial of	
	services during the appeals	Service and the Client	
	process	timely requests a Shelter	
		Hearing, the Client shall	
		continue to receive Service	
		and remain in the Shelter	
		until the current Shelter	
		stay expires or until the	
		Shelter issues a decision at	
		the conclusion of a Shelter	
		Hearing, whichever is	
		earlier." (SF Admin. Code	
		20.18-5(b); [emphasis	
		added].)	
Good Cause	Clients must provide written	"good cause may be shown	
	documentation to support Good	by competent evidence"	
	Cause	(SF Admin. Code 20.18-7.)	

Evidence at Arbitrations	Clients cannot introduce new evidence at arbitrations not introduced at internal hearings.	"The arbitrator may only consider evidence offered by the Shelter that either party presented at the Shelter Hearing." (SF Admin. Code 20.18-6(f).) [No such limitation on the client's evidence is
Case Management Warnings	Case management warnings do not expire	contained in the law.] "Warning Notice is effective for 30 days from the date the Client receives the notice." (SF Admin. Code 20.18-4(a)(1).) [No exception for case management warnings is contained in the law as it was in the SGP.]
Denials of Service by landlords or master tenants	A landlord or master tenant leasing to a shelter provider may deny services to a client without following the grievance process and notwithstanding an arbitration decision overturning a DOS.	"A Client who prevails at an Arbitration and who is not currently residing in a Shelter shall be entitled to the next available bed at a Shelter." (SF Admin. Code 20.18-16(h).)

Part Two:

t Type	3 DOS Hearings Shelter Type	Shelter at Issue		Basis for DOS	Race	SCA Outcome	Gender
,,,,,	Congregate	MSC South		threats of violence - specific	Black - African American		Male
				threats of violence - specific	White - European		Male
				threats of violence - specific	Black - African American		Female
					black / linear/linenear		Genderqueer/Gend
				Continuous disruptive behavior	White - European		Non-binary
		Subtotal	4				,
		Next Door		Continuous disruptive behavior		Upheld	
				threats of violence - specific			Male
				threats of violence - specific	Black - African American		Male
		Subtotal	3				
					Latino - Mexican; Latino -		
		Sanctuary		threats of violence - specific	Other	No Show	Trans female
		,		Breaking 3 or more rules within 30 days			Male
				Breaking 3 or more rules within 30 days			Female
				Breaking 3 or more rules within 30 days; excessive	White - European; White -		
				property	Other	DOS withdrawn	Female
				excessive property	other	DOS withdrawn	- cindic
					White - European; White -		
				Breaking 3 or more rules within 30 days	Other	Withdrawn	Female
				Breaking 3 or more rules within 30 days	Latino - South American		Male
				Breaking 3 or more rules within 30 days; excessive			
				property	White - European	DOS withdrawn	Female
		Subtotal	8				
		A Woman's Place					
		Dolores Street					
		Lark Inn					
	Subtotal	Lork IIII	15				
	Non-Congregate	711 Post		acts of violence	White - European	Overturned	Male
	Bate			threats of violence - specific	Black - African American	DOS upheld w/o amend	
		Subtotal	2		sen inneen and incheen		
		Adante Hotel		acts of violence	White - European	Overturned	Female
		Subtotal	1		write - Edropean	Sverturileu	. cinaid
		Sabiotal	T		Black - African American;		
		Baldwin		threats of violence - specific	Latino - Other	No Show	Male
		Sucwit		threats of violence - specific	Latino - Other Black - African American;	NO SHOW	IVIDIC
					Black - Caribbean, Central		
					American, South American		
				acts of violence	or Mexican	Overturned	Male
		Subtotal	2			Overturneu	Ividie
		Gotham		Destruction of property	White - European	Second Chance	Male
		Subtotal	1	Destruction of property	white - European	Second chance	Ividie
		Hostel International Civic Center		Continuous disruptive behavior	Black - Other	No Show	Declined to State
		Subtotal	1	continuous disruptive benavior	Black - Other	NO SHOW	Decimeu to state
		Casa Esperanza	- 1				
		Cova Hotel					
		Mission Inn					
		Monarch					
	Cultural	Panoramic					
	Subtotal		7	Provide a company of the state of the second s			
		Common Franklin Challen		Breaking 3 or more rules within 30 days; Children		200 W I	
	Family	Compass Family Shelter		unsupervised in the shelter		DOS withdrawn	C
							Genderqueer/Gen
				Breaking 3 or more rules within 30 days	White - Other	Overturned	Non-binary
		Subtotal	2				
		Hamilton Family Shelter		Possession of alcohol/drugs/paraphernalia	Black - African American	Second Chance	Female
		Subtotal	1			-	
		St. Joseph's		Eligibility	Asian - Chinese	Overturned	Female
		Subtotal	1				
		BVHM					
		Harbor House					
		Oasis Hotel					
		PATH					
	Subtotal		4				
					Black - African American;		
					Indigenous - American		
	Navigation	Bayshore		Breaking 3 or more rules within 30 days	Indian/Native American	Upheld	Female
		Subtotal	1				
		Bayview Navigation		acts of violence	Black - African American		Female
				Theft		No Show	Male
				incit.		DOS upheld w/o amend	Female
				acts of violence	White - European		
				acts of violence Breaking 3 or more rules within 30 days	White - European Black - African American		Male
				acts of violence			
		Subtotal	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days	Black - African American White - Other	No Show DOS upheld w/o amend	Male
			5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence	Black - African American	No Show DOS upheld w/o amend No Show	
		Subtotal	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days	Black - African American White - Other	No Show DOS upheld w/o amend	Male
		Subtotal Embarcadero Subtotal	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence	Black - African American White - Other	No Show DOS upheld w/o amend No Show	Male
		Subtotal Embarcadero Subtotal Taimon Booton	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence	Black - African American White - Other	No Show DOS upheld w/o amend No Show	Male
		Subtotal Embarcadero Subtotal Taimon Booton Subtotal	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance	Male
		Subtotal Embarcadero Subtotal Taimon Booton	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance	Male
		Subtotal Embarcadero Subtotal Taimon Booton Subtotal	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance	Male
		Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance	Male
	Subtotal	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance	Male
	Subtotal RV/VTC	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance	Male
		Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY	5	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show	Male
		Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal	5 2 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show	Male
	RV/VTC	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94	5 2 1 9 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show	Male
	RV/VTC Subtotal	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bayview VTC	5 2 1 9 9	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male
	RV/VTC	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bayview VTC 33 Gough	5 2 1 9 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show	Male
	RV/VTC Subtotal	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bayview VTC 33 Gough Subtotal	5 2 1 9 9	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male
	RV/VTC Subtotal Safe Sleep	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bayview VTC 33 Gough	5 2 1 1 9 9 1 1 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male
	RV/VTC Subtotal Safe Sleep Subtotal	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bayview VTC 33 Gough Subtotal Subtotal Subtotal Subtotal Subtotal Subtotal Subtotal	5 2 1 9 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male
	RV/VTC Subtotal Safe Sleep	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bayview VTC 33 Gough Subtotal South Van Ness Sth Street	5 2 1 1 9 9 1 1 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male
	RV/VTC Subtotal Safe Sleep Subtotal	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bayview VTC 33 Gough Subtotal South Van Ness Soth Street BVHM	5 2 1 1 9 9 1 1 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male
	RV/VTC Subtotal Safe Sleep Subtotal	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bayview VTC 33 Gough Subtotal South Van Ness Sth Street BVHM Harbor House	5 2 1 1 9 9 1 1 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male
	RV/VTC Subtotal Safe Sleep Subtotal	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bavview VTC 	5 2 1 1 9 9 1 1 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male
	RV/VTC Subtotal Safe Sleep Subtotal	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bayview VTC 33 Gough Subtotal Subtot	5 2 1 1 9 9 1 1 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male
	RV/VTC Subtotal Safe Sleep Subtotal	Subtotal Embarcadero Subtotal Taimon Booton Subtotal Central Waterfront Division Circle Lower Polk TAY Pier 94 Subtotal Bavview VTC 	5 2 1 1 9 9 1 1 1	acts of violence Breaking 3 or more rules within 30 days Breaking 3 or more rules within 30 days acts of violence acts of violence threats of violence - specific Destruction of property	Black - African American White - Other	No Show DOS upheld w/o amend No Show Second Chance No Show No Show	Male

March 2023 DOS Hearings

A Client Type	Shelter Type	Shelter at Issue	Basis for DOS	Race	SCA Outcome	Gender
S	Congregate	MSC South	threats of violence - specific	White - European		Male
		Subtotal	1			
		Next Door	Possession of weapons		No Show	
			Continuous disruptive behavior		No Show	
			acts of violence		Withdrawn	
			acts of violence	Black - African American	No Show	Female
			acts of violence	Black - Other		Male
				Black - Atrican; Black - Atrican		
				American; Black - Caribbean,		
				Central American, South American		
				or Mexican; Black - Other;		
				Indigenous - American		
				Indian/Native American;		
				Indigenous - Mexico, the		
				Caribbean, Central America or		
						Genderqueer/Ge
			acts of violance	South America; Latino - Central	No Show	
			acts of violence	American; Latino - Mexican		er Non-binary
		Cubbashel	Continuous disruptive behavior		No Show	
		Subtotal	7	Million Francisco	Mithhadaa	N 4-1-
		Sanctuary	excessive property	White - European		Male
			excessive property	Asian - Filipino; White - Other		Male
			excessive property	White - European		Female
		Culture	threats of violence - specific		No Show	
		Subtotal	4			
		A Woman's Place				
		Dolores Street				
		Lark Inn	12			
	Subtotal	744.0	12		N. 61	
	Non-Congregate	711 Post	acts of violence			Male
			threats of violence - specific		No Show	Male
				Black - African American; Black -		
			threats of violence - specific	Other	No Show	Male
		Subtotal	3			
		Baldwin	Possession of weapons	Black - African American		Male
			Possession of weapons	Black - African American	No Show	Male
		Subtotal	2			
		Gotham	Destruction of property	Black - Other	DOS upheld w/o amendment	
			Destruction of property	Black - Other	DOS upheld w/o amendment	Male
		Subtotal	2			
		Hostel International Civic Center	threats of violence - specific	Latino - Other		Male
			threats of violence - specific		No Show	
		Subtotal	2			
		The Monarch (Site 30)	48-hour Rule	Black - African American	Client withdrew	Male
			Breaking 3 or more rules within 30 days		No Show	Male
		Subtotal	2			
		Adante				
		Casa Esperanza				
		Cova Hotel				
		Mission Inn				
		Panoramic				
	Subtotal		11			
			Case Management Violations;			Genderqueer/Ge
	Family	Compass Family Shelter	Unauthorized guests	White - Other	Overturned	er Non-binary
			Breaking 3 or more rules within 30 days;			
			Case Management Violations	Black - African American	Second Chance	Female
			Breaking 3 or more rules within 30 days;			
					Overturned	Female
			TB clearance verification and/or immunization documents	Black - African American		
		Subtotal	immunization documents	Black - African American		
		Subtotal		Black - African American		
			immunization documents		Overturned	Female
		Hamilton Family Shelter	immunization documents	Black - African American Black - African American	Overturned	Female
		Hamilton Family Shelter Subtotal	immunization documents		Overturned	Female
		Hamilton Family Shelter Subtotal BVHM	immunization documents		Overturned	Female
		Hamilton Family Shelter Subtotal BVHM Harbor House	immunization documents		Overturned	Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel	immunization documents		Overturned	Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH	immunization documents		Overturned	Female
	6.44	Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel	immunization documents Breaking 3 or more rules within 30 days		Overturned	Female
	Subtotal	Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH	immunization documents	Black - African American	Overturned	Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's	immunization documents Breaking 3 or more rules within 30 days 4	Black - African American		
	Subtotal Navigation	Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore	immunization documents Breaking 3 or more rules within 30 days there is a straight of the straightoin straight of the straight of the straight of the stra	Black - African American	Overturned	Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's	immunization documents Breaking 3 or more rules within 30 days 4	Black - African American Indigenous - American Indian/Native American		
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore	immunization documents Breaking 3 or more rules within 30 days there is a straight of the straightoin straight of the straight of the straight of the stra	Black - African American Indigenous - American Indian/Native American Black - African American;		
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal	immunization documents Breaking 3 or more rules within 30 days t t t t t t t t t t t t t t t t t t	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American	Upheld	Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation	immunization documents immunization documents Breaking 3 or more rules within 30 days treaking 3 or more rules within 30 days treaking 4 treaking 4 threats of violence - specific acts of violence	Black - African American Indigenous - American Indian/Native American Black - African American;		
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal	immunization documents immunization documents Breaking 3 or more rules within 30 days t treaking 3 or more rules within 30 days t t treats of violence - specific t acts of violence t	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indigenous - American	Upheld Overturned	Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront	immunization documents immunization documents Breaking 3 or more rules within 30 days	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American	Upheld Overturned	Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal	immunization documents 3 Breaking 3 or more rules within 30 days 1 4 threats of violence - specific 1 acts of violence acts of violence Continuous disruptive behavior 1	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European	Upheld Overturned	Male Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront	immunization documents immunization documents Breaking 3 or more rules within 30 days t treaking 3 or more rules within 30 days t treaking 3 or more rules within 30 days t treaking 3 or more rules within 30 days t treaking 3 or more rules within 30 days t t treaking 3 or more rules within 30 days t t treaking 3 or more rules within 30 days t t t t t t t t t t t t t t t t t t t	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indigenous - American	Upheld Overturned	Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal	immunization documents immunization documents Breaking 3 or more rules within 30 days I I I I I I I I I I I I I I I I I I I	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European Asian - Chinese	Upheld Overturned Overturned Second Chance	Male Male Male Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal	immunization documents 3 Breaking 3 or more rules within 30 days 1 4 4 4 5 6 6 7 7 6 7 7 7 8 7 10 11 12 13 14 14 15 16 17 18 18 19 10 10 10 11 11 12 13 14 14 15 16 16 17 17 18 19 10 10 10 11 12 13 14 14 15 16 17 17 18 18 18 18 19 10 10 </td <td>Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European</td> <td>Upheld Overturned Overturned Second Chance No Show</td> <td>Male Male Male Male Female</td>	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European	Upheld Overturned Overturned Second Chance No Show	Male Male Male Male Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal	immunization documents immunization documents Breaking 3 or more rules within 30 days threats of violence - specific threats of violence continuous disruptive behavior I Indecent exposure Breaking 3 or more rules within 30 days; Masking threats of violence - specific	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European Asian - Chinese	Upheld Overturned Overturned Second Chance No Show No Show	Male Male Male Male Female Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal	immunization documents 3 Breaking 3 or more rules within 30 days 1 4 4 4 5 6 6 7 7 6 7 7 7 8 7 10 11 12 13 14 14 15 16 17 18 18 19 10 10 10 11 11 12 13 14 14 15 16 16 17 17 18 19 10 10 10 11 12 13 14 14 15 16 17 17 18 18 18 18 19 10 10 </td <td>Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European Asian - Chinese</td> <td>Upheld Overturned Overturned Second Chance No Show No Show</td> <td>Male Male Male Male Female</td>	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European Asian - Chinese	Upheld Overturned Overturned Second Chance No Show No Show	Male Male Male Male Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal	immunization documents immunization documents Breaking 3 or more rules within 30 days threats of violence - specific threats of violence continuous disruptive behavior I Indecent exposure Breaking 3 or more rules within 30 days; Masking threats of violence - specific	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European Asian - Chinese	Upheld Overturned Overturned Second Chance No Show No Show No Show	Male Male Male Male Female Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal	immunization documents immunization documents Breaking 3 or more rules within 30 days I Breaking 3 or more rules within 30 days threats of violence - specific I Continuous disruptive behavior I Indecent exposure Breaking 3 or more rules within 30 days; Masking threats of violence - specific acts of violence - specific acts of violence - specific acts of violence - specific	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European Asian - Chinese	Upheld Overturned Overturned Second Chance No Show No Show No Show	Male Male Male Male Female Female Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal Division Circle	immunization documents immunization documents Breaking 3 or more rules within 30 days I I I I I I I I I I I I I I I I I I I	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European Asian - Chinese	Upheld Overturned Overturned Second Chance No Show No Show No Show	Male Male Male Male Female Female Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal Division Circle	immunization documents 3 Breaking 3 or more rules within 30 days 1 4 4 4 5 6 7 7 7 7 8 7 1 <	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American White - European Asian - Chinese	Upheld Overturned Overturned Second Chance No Show No Show No Show No Show	Male Male Male Male Female Female Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal Division Circle	immunization documents 3 Breaking 3 or more rules within 30 days 1 4 4 4 6 7 7 6 7 7 7 8 7 1 <tr< td=""><td>Black - African American Indigenous - American Indian/Native American Black - African American Indigenous - American Indigenous - American Indigenous - American Myhite - European Asian - Chinese Asian - Filipino; White - European</td><td>Upheld Overturned Overturned Second Chance No Show No Show No Show No Show No Show No Show No Show</td><td>Male Male Male Male Female Female Female Male</td></tr<>	Black - African American Indigenous - American Indian/Native American Black - African American Indigenous - American Indigenous - American Indigenous - American Myhite - European Asian - Chinese Asian - Filipino; White - European	Upheld Overturned Overturned Second Chance No Show No Show No Show No Show No Show No Show No Show	Male Male Male Male Female Female Female Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal Division Circle	immunization documents immunization documents Breaking 3 or more rules within 30 days I treats of violence - specific i continuous disruptive behavior i indecent exposure Freaking 3 or more rules within 30 days; Masking threats of violence acts of violence	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American Mhite - European Asian - Filipino; White - European	Upheld Overturned Overturned Second Chance No Show No Show No Show No Show No Show No Show No Show Second Chance Second Chance	Male Male Male Male Female Male Female Female Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal Division Circle	immunization documents 3 Breaking 3 or more rules within 30 days 1 4 4 5 Continuous disruptive behavior acts of violence 1 1 1 2 2 3 4 4 4 5 5 5 6 1	Black - African American Indigenous - American Indian/Native American Black - African American; Indigenous - American Indian/Native American Mhite - European Asian - Filipino; White - European	Upheld Overturned Overturned Second Chance No Show No Show No Show No Show No Show No Show No Show Second Chance Second Chance	Male Male Male Male Female Male Female Male Female Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal Division Circle	immunization documents immunization documents Breaking 3 or more rules within 30 days I treats of violence - specific i continuous disruptive behavior i indecent exposure Freaking 3 or more rules within 30 days; Masking threats of violence acts of violence	Black - African American Indigenous - American Indian/Native American Indian/Native American Black - African American; Indigenous - American Indian/Native American Mhite - African American Mhite - European Asian - Filipino; White - European Asian - Filipino; White - European White - Other White - Other Latino - Central American; Latino -	Upheld Overturned Overturned Second Chance No Show No Show No Show No Show Second Chance Second Chance Second Chance Second Chance Second Chance Second Chance Second Chance	Male Male Male Female Male Female Male Female Male Female Male Female
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal Division Circle Subtotal Embarcadero	immunization documents 3 Breaking 3 or more rules within 30 days 1 4 4 4 5 1 <	Black - African American Indigenous - American Indian/Native American Indian/Native American Indian/Native American Indian/Native American White - European Asian - Chinese Asian - Filipino; White - European White - Other White - Other	Upheld Overturned Overturned Second Chance No Show No Show No Show No Show Second Chance Second Chance Second Chance Second Chance Second Chance Second Chance Second Chance	Male Male Male Male Female Male Female Male Female Male
		Hamilton Family Shelter Subtotal BVHM Harbor House Oasis Hotel PATH St. Joseph's Bayshore Subtotal Bayview Navigation Subtotal Central Waterfront Subtotal Division Circle	immunization documents immunization documents Breaking 3 or more rules within 30 days I treats of violence - specific i continuous disruptive behavior i indecent exposure Freaking 3 or more rules within 30 days; Masking threats of violence acts of violence	Black - African American Indigenous - American Indian/Native American Indian/Native American Black - African American; Indigenous - American Indian/Native American Mhite - African American Mhite - European Asian - Filipino; White - European Asian - Filipino; White - European White - Other White - Other Latino - Central American; Latino -	Upheld Overturned Overturned Second Chance No Show No Show No Show No Show No Show Second Chance Second Chance Second Chance Second Chance	Male Male Male Female Male Female Male Female Male Female Male Female

			Continuous disruptive behavior	Black - African American	Overturned	Female
		Subtotal 3				
		Taimon Booton				
	Subtotal	16				
				Indigenous - American		
	Transitional Housing	5Th Street		Indian/Native American	Issue resolved	Female
		Subtotal 1				
		1020 Haight				
		Clara House				
		G House				
		Jelani House				
	Subtotal	1				
	RV/VTC	Bayview VTC				
		Pier 94				
	Subtotal	0				
	Safe Sleep	33 Gough (Cabins)				
		South Van Ness				
	Subtotal	0				
otal		44				

lient Type	Shelter Type	Shelter at Issue	Basis for DOS	Race	SCA Outcome	Gender
	Congregate	Dolores Shelter Program	acts of violence		No Show	Male
		Subtotal	1			
		Lark Inn	acts of violence	Black - African American; White - Other	Upheld	Female
		Subtotal MSC South	1 Continuous disruptive behavior	Black - African American	Modified	Male
		Misc south	continuous disruptive behavior	Black - African American	woulled	wale
			Destruction of property	Indigenous - American Indian/Native American	No Show	Female
		Subtotal	2	indigenous vinencan indian/nuave vinencan	10 5101	remaie
				Black - African American; Black - Caribbean,		
		Next Door	acts of violence	Central American, South American or Mexican	Second Chance	Trans female
			acts of violence		No Show	
			acts of violence; Threats of violence - general			Male
			threats of violence - specific	Black - African American		Trans female
			Continuous disruptive behavior			Female
		6 h	acts of violence	Black - African American	Overturned	Trans female
		Subtotal Sanctuary	6 acts of violence	Latino - Central American	Upheld	Male
		Sanctuary	Breaking 3 or more rules within 30 days; Verbal		opheld	wate
			Harassment	Black - Other	Second Chance	Female
		Subtotal	2	black other	Second endiree	remaie
		A Woman's Place				
	Subtotal		12			
	Non-Congregate	711 Post	Possession of weapons	White - European	Withdrawn	Trans female
			Breaking 3 or more rules within 30 days	White - European	DOS withdrawn	Female
		Subtotal	2			
				Black - African; Middle Eastern/West Asian or		
		Adante Hotel	Continuous disruptive behavior	North African - West Asian; White - Other	Overturned	Female
				Black - African; Middle Eastern/West Asian or		F
		Culture 1	Continuous disruptive behavior	North African - West Asian; White - Other	Overturned	Female
		Subtotal	2 Continuous discuntive behavior	Black - African American	DOS unheld w/roduction	Male
		Baldwin	Continuous disruptive behavior	Black - African American Black - African American	DOS upheld w/reduction DOS upheld w/reduction	Male
		Subtotal	threats of violence - specific	Diack - Amean American	503 upnelu w/reduction	Male
		Gotham	acts of violence	Latino - Other; White - Other	Upheld	Male
		Subtotal	1			
		Hostel International Civic Center	acts of violence		No Show	Male
		Subtotal	1			
		Casa Esperanza				
		Cova Hotel				
		Mission Inn				
		Monarch				
	C hund	Panoramic				
	Subtotal Family	Compass Family Shelter	8 threats of violence - specific	Black - African American	Withdrawn	Female
	ranny	compass ranny snerter	Continuous disruptive behavior	Black - African American		Female
		Subtotal	2	black - An can American	Second chance	remaie
		Subtotal		Middle Eastern/West Asian or North African -		
		Hamilton Family Shelter	Breaking 3 or more rules within 30 days	West Asian	DOS upheld w/o amendment	Female
		· · · · · · · · · · · · · · · · · · ·		Middle Eastern/West Asian or North African -		
			Breaking 3 or more rules within 30 days	West Asian	DOS upheld w/o amendment	Female
				Middle Eastern/West Asian or North African -		
			Breaking 3 or more rules within 30 days	West Asian	DOS upheld w/o amendment	Female
				Middle Eastern/West Asian or North African -		
			Breaking 3 or more rules within 30 days	West Asian	DOS upheld w/o amendment	Female
				Middle Eastern/West Asian or North African -		
		6 h	Breaking 3 or more rules within 30 days	West Asian	DOS upheld w/o amendment	remaie
		Subtotal Harbor House	5 acts of violence	Black - African American	Modified	Female
		Harbor House	Possession of alcohol/drugs/paraphernalia	Black - African American Black - African American	Overturned	Female
		Subtotal	2	Black - Anican American	overturneu	remaie
		BVHM	2			
		Oasis Hotel				
		PATH				
		St. Joseph's				
	Subtotal	· · · · · · · · · · · · · · · · · · ·	9			
	Navigation	Bayshore	acts of violence		Overturned	Male
		Subtotal	1			
		Bayview Navigation	acts of violence		No Show	Male
			Breaking 3 or more rules within 30 days;			
			excessive property	Black - African American	Upheld	Male
			Possession of weapons			Male
					No Show	
		Subtotal	4		No Cha	F
		Division Circle	Breaking 3 or more rules within 30 days		No Show	Female
		Subtotal	1 Continuous discuntive holowies		No Show	Malo
		Lower Polk TAY Navigation	Continuous disruptive behavior acts of violence	White - European		Male Female
		Subtotal	2	White - European	No Show	. emale
		Central Waterfront				
		Embarcadero				
		Taimon Booton				
	Subtotal		8			
	Transitional Housing	5Th Street	acts of violence	Black - African American	Overturned	Male
	5		Breaking 3 or more rules within 30 days	White - European	Second Chance	Female
			acts of violence	White - European	Overturned	Male
		Subtotal	3			
		1020 Haight				
		Clara House				
		G House				
	6 hun 1	Jelani House	2			
	Subtotal	Development (TC)	3			
	RV/VTC	Bayview VTC				
	Subtotal	Pier 94	0			
	Subtotal Safe Sleep	33 Gough (Cabins)				
	Juic Jicep					
		South Van Ness				
	Subtotal	South Van Ness	0			

February Arbitrations

Shelter	Basis for DOS	Race	DOS Arbitration Outcome	Gender
Next Door	Continuous disruptive behavior		No Show	
MSC South	acts of violence	Latino - Central American	Upheld	Male
Pier 94	acts of violence; Destruction of property	Black - African American	No Show	Female
Bayview Navigation	acts of violence	White - European	Hearing decision upheld	Female
Adante Hotel	acts of violence	White - European	Overturned	Female
		Black - African American; Black -		
		Caribbean, Central American, South		
Baldwin	acts of violence	American or Mexican	Overturned	Male
total	6			

March Arbitrations

Shelter	Basis for DOS	Race	DOS Arbitration Outcome	Gender
	Case Management Violations;			Genderqueer/Gen
Compass Family Shelter	Unauthorized guests	White - Other	Overturned	der Non-binary
Bayview Navigation	acts of violence	Black - African American; Indigenous - American Indian/Native American	Overturned	Male
Lower Polk TAY Navigation	threats of violence - specific		Overturned	Male
Central Waterfront	Continuous disruptive behavior	White - European	Overturned	Male
Bayshore	threats of violence - specific	Indigenous - American Indian/Native American	No Show	Male
Total	5			

April Arbitrations

				DOS Arbitration	
Shelter at Issue		Basis for DOS	Race	Outcome	Gender
5Th Street		acts of violence	Black - African American	Overturned	Male
		acts of violence	White - European	Overturned	Male
	Subtotal 2				
		Breaking 3 or more rules within 30			
711 Post		days	White - European	Withdrawn	Female
	Subtotal 1				
Compass Family Shelter		Continuous disruptive behavior	Black - African American	Second Chance	Female
	Subtotal 1				
Gotham		acts of violence	Latino - Other; White - Othe	No Show	Male
	Subtotal 1				
Harbor House		acts of violence	Black - African American	Modified	Female
		Possession of			
		alcohol/drugs/paraphernalia	Black - African American	Overturned	Female
		Eligibility		Overturned	Male
	Subtotal 3				
MSC South		Continuous disruptive behavior	Black - African American	Upheld	Male
	Subtotal 1				
Sanctuary		acts of violence	Latino - Central American	No Show	Male
	Subtotal 1				
Total	10				