



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Director's Report

**Homelessness Oversight Commission | July 6, 2023**



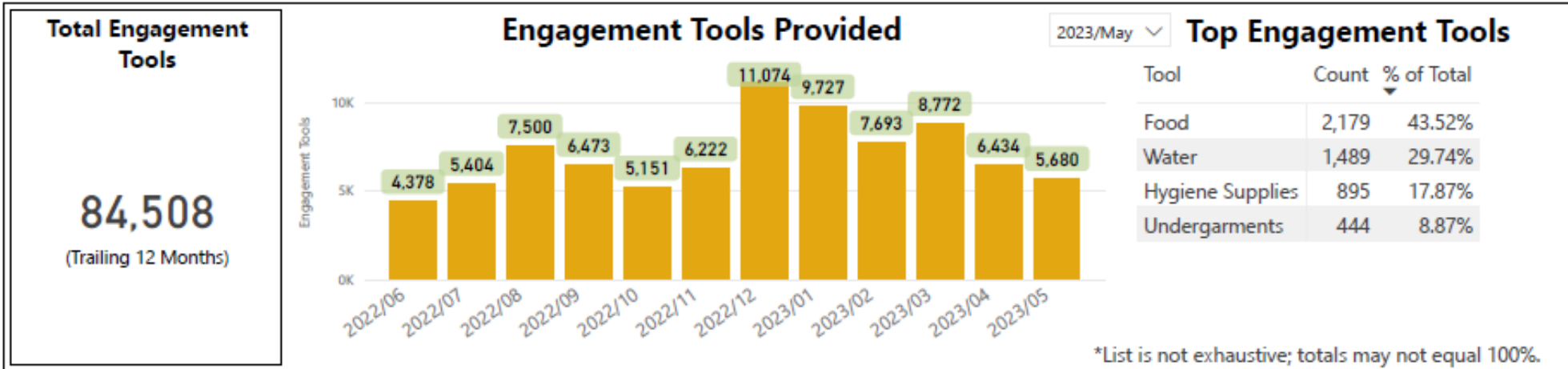
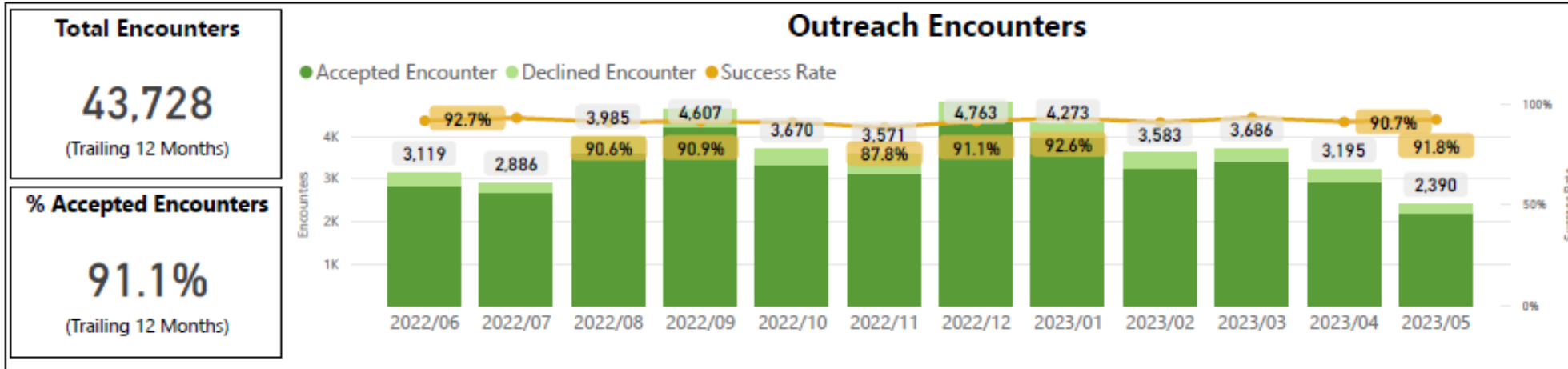


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# Homelessness Response System: Updates and Data\*

*\*All data is from the Online Navigation and Entry (ONE) System unless otherwise noted. All dashboards are located in HSH's [Data Hub](#).*

# Outreach



Data through May 31, 2023.

[Link to online dashboard.](#)

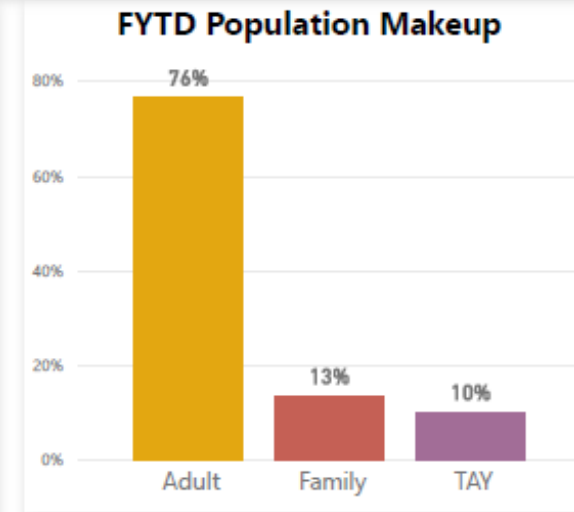
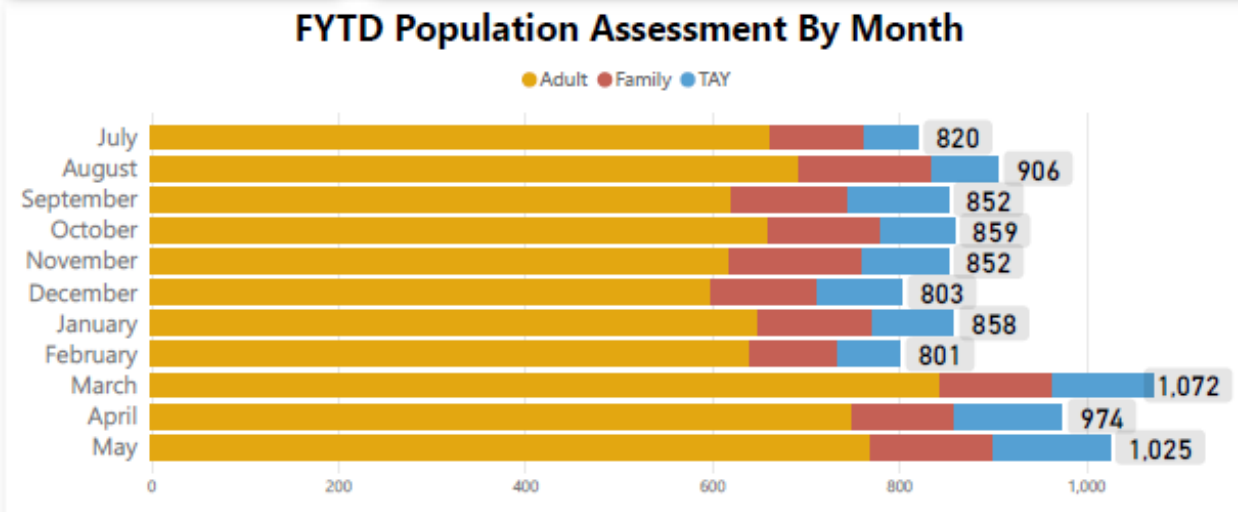
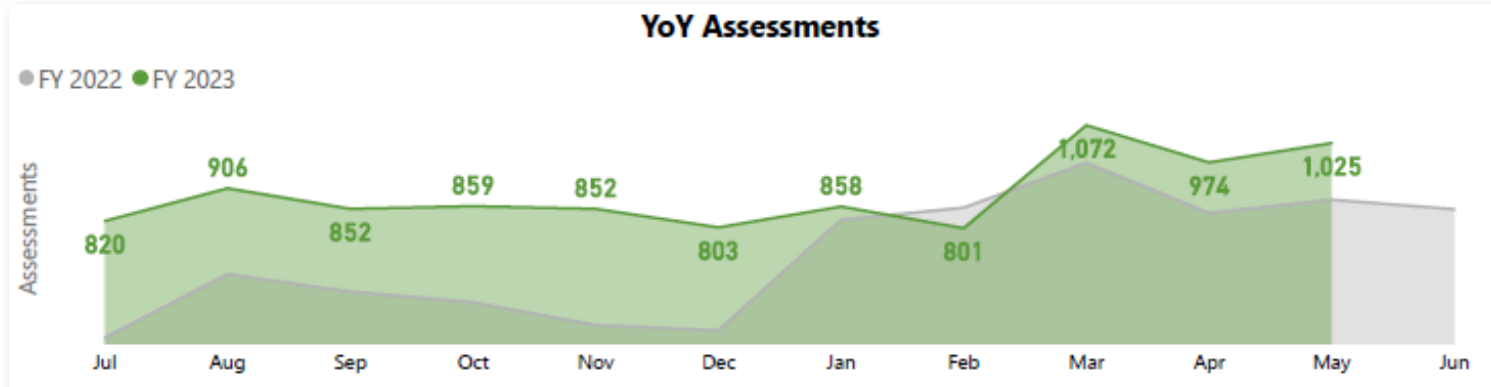
# Coordinated Entry Assessments

**1,025**  
Latest Month Assessments

**9,822**  
FYTD Assessments

**7,879**  
Last FYTD Assessments

**8,730**  
Last Year Total



Data through May 31, 2023

[Link to online dashboard.](#)

# Program Updates: Coordinated Entry & Housing Placement

- **100 adult referrals** to rapid re-housing in spring 2023.
  - **Multi-Disciplinary Team (MDT)** can now offer **adult rapid re-housing**, leading in part to this figure.
  - July MDT: **MSC South** and **Pier 94**
- **Unit-level inventory** added to ONE:
  - Housing Placement team starts referrals **only to units in ONE System** on **July 1**.
  - **Reduce provider reporting burden** and **increase transparency**.
  - Vacancy tracker under construction this month.

MDT at 33 Gough in  
May 2023:

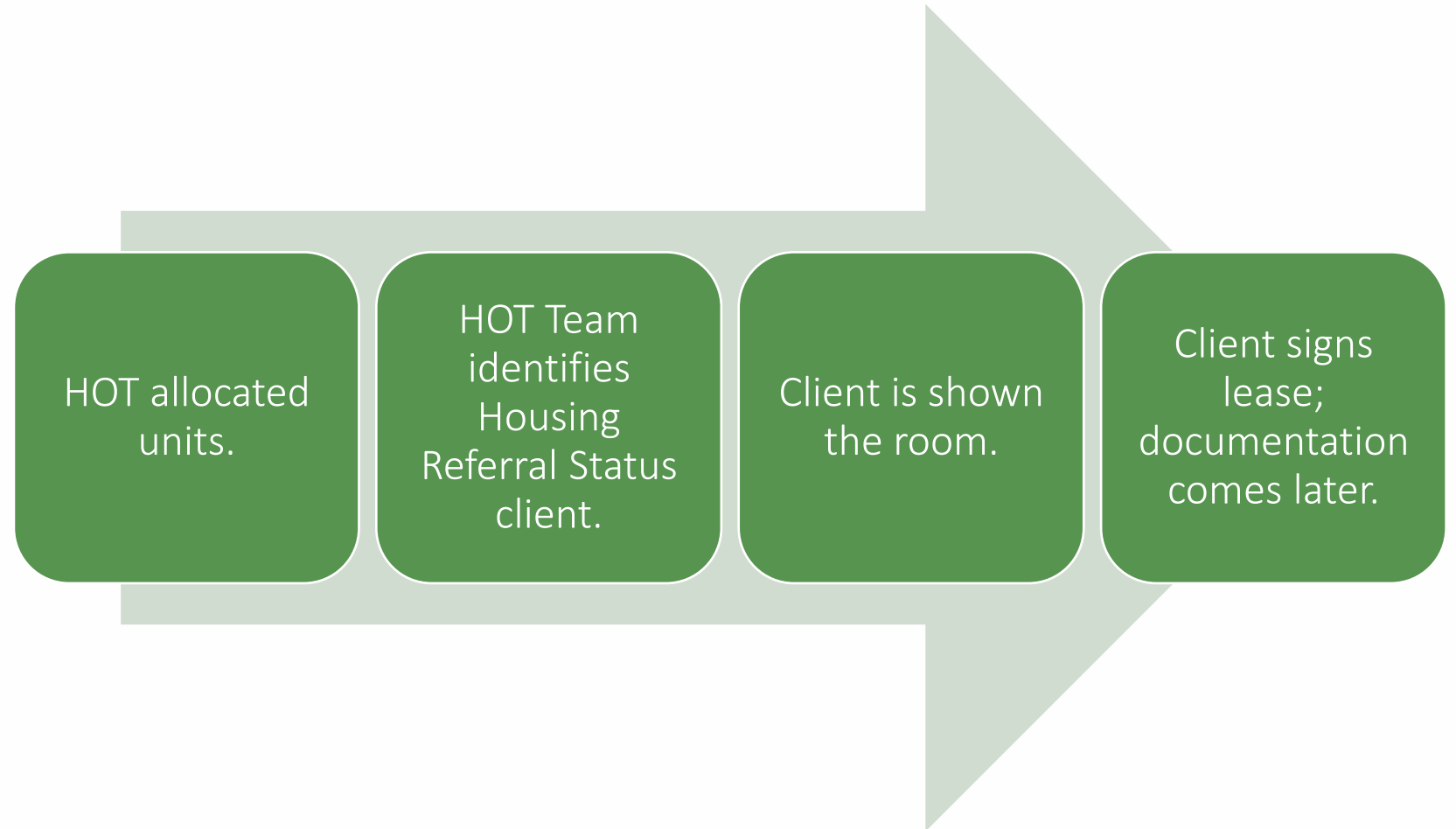
9 guests became known to CE

25 enrolled in HSA benefits

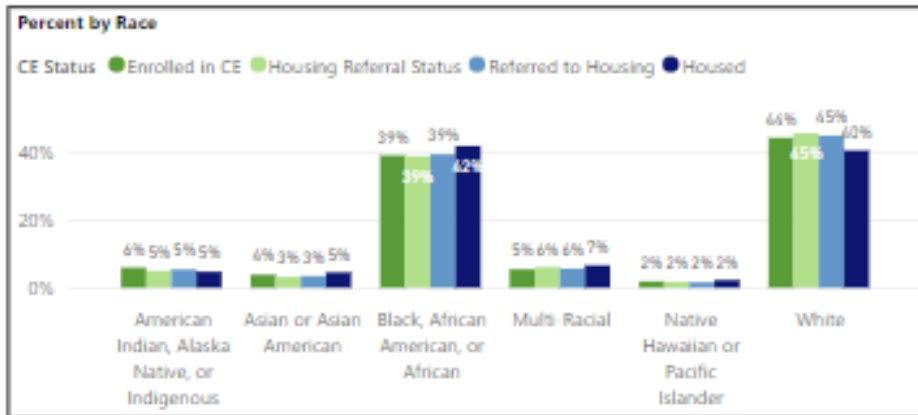
14 connected to rapid re-  
housing

# Housing Placement: Street-to-Home Pilot

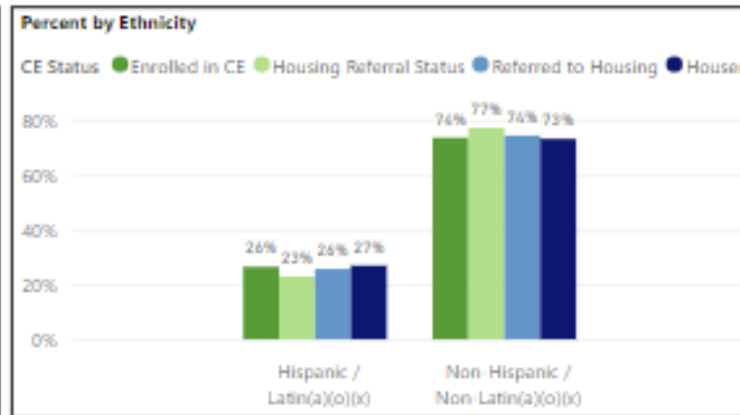
- **Pilot program** allocates vacant units in the PSH portfolio for direct placements for people from the street.
- Started in mid-June
- Housed **7 people** in the **first 10 days**.



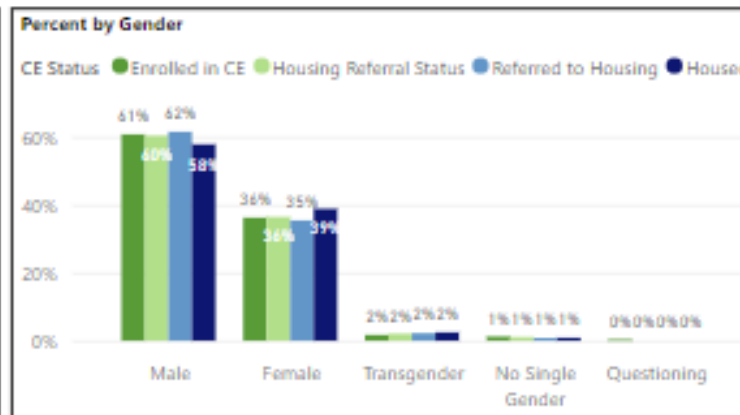
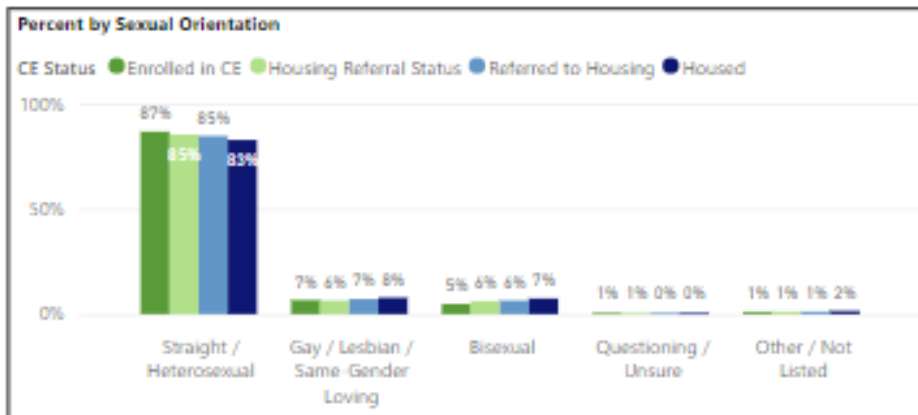
# Coordinated Entry & Housing Demographics



Race is incomplete for 6% of clients (3% Data Not Collected; 3% Doesn't Know / Refused)

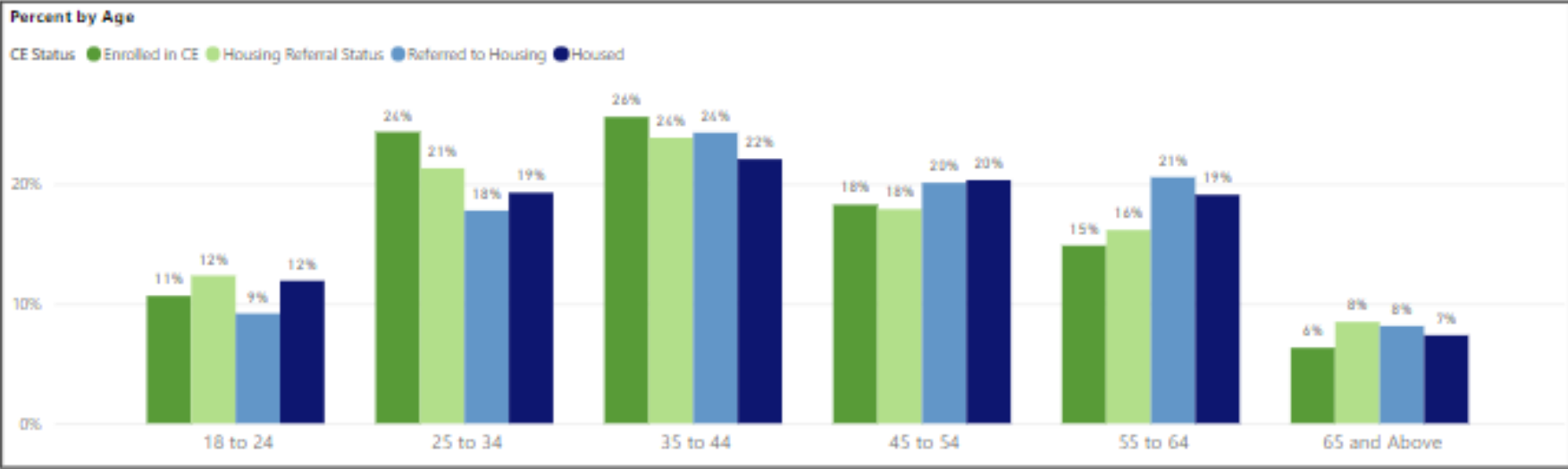
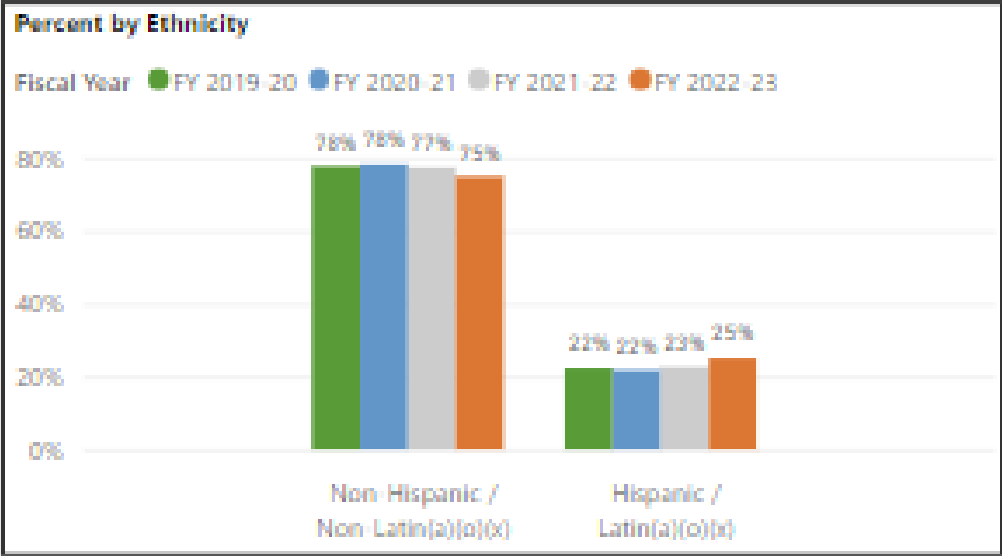


Ethnicity is incomplete for 2% of clients (1% Data Not Collected; 1% Doesn't Know / Refused)



- *Data for 2023 Q1 (Jan. to March)*
- *New data available quarterly.*
- *Additional breakouts by population and time frame available on the HSH website.*
- [Link to online dashboard.](#)

# Coordinated Entry & Housing Demographics



- **Ethnicity:** 2023 data through March 31.
- **Age:** shown for Q1 2023.
- **Additional breakouts** available on the HSH website, with new functionality for age & comparison across fiscal year.
- [Link to online dashboard.](#)



# Problem Solving Resolutions

**Service Dates**

7/1/2022 5/31/2023

**Households**

828  
Unique Households Resolved

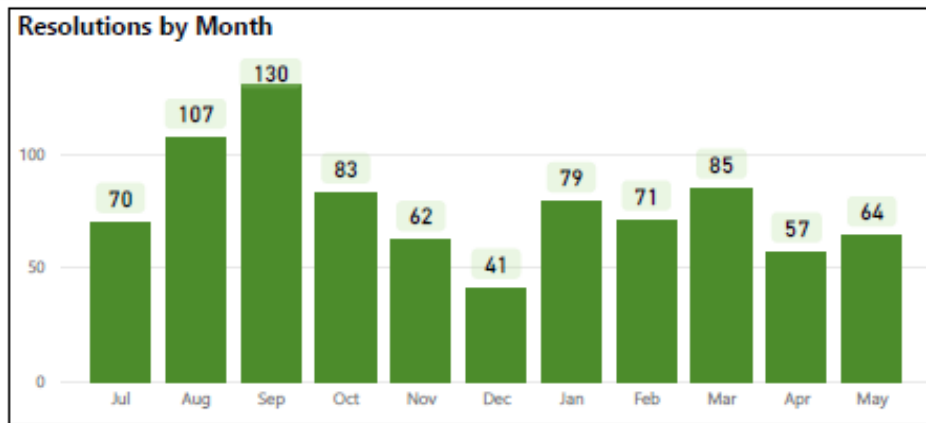
7,583  
Households Served

**Services**

861  
Total Resolutions

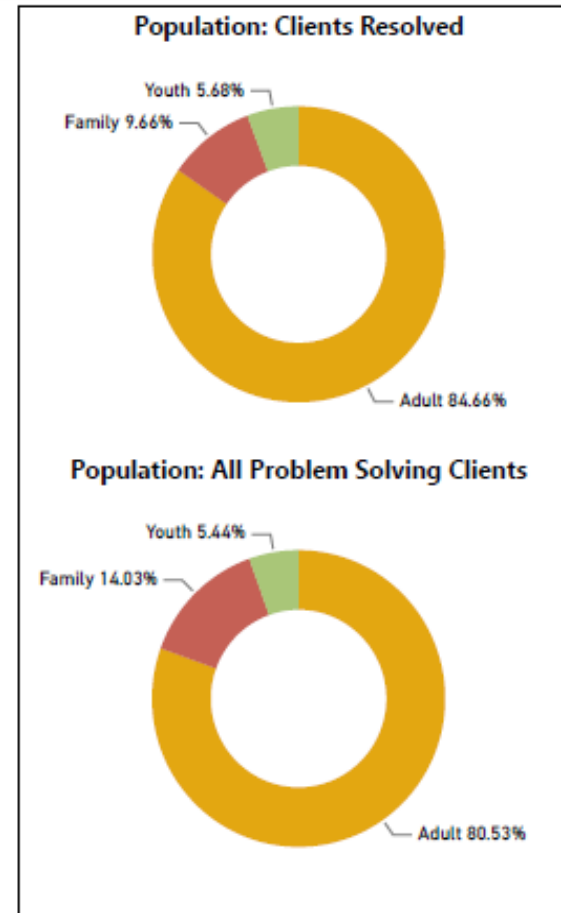
10,991  
Total Conversations

\$2,554,765  
Total Financial Assistance



**Top 5 Financial Assistance**

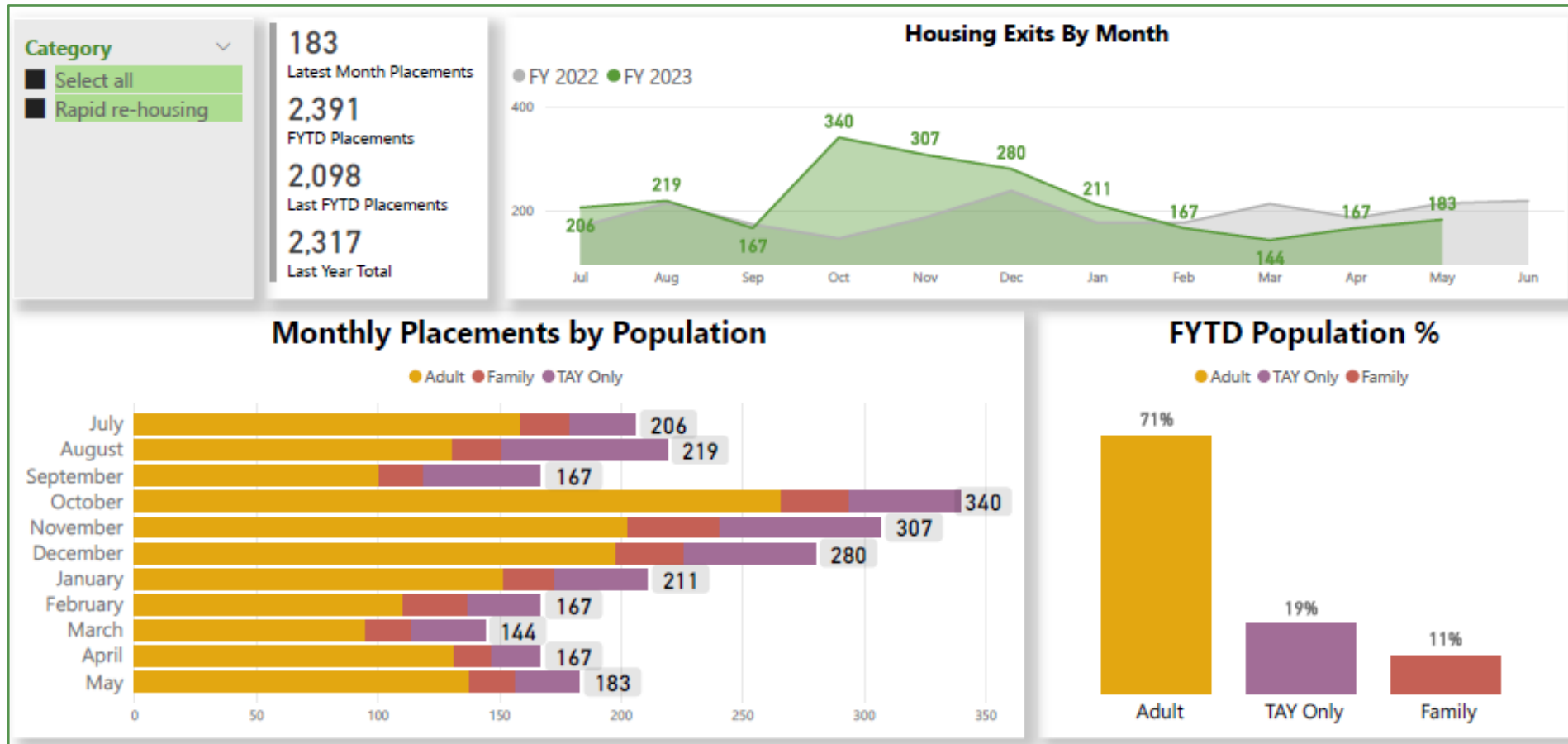
Assistance	Amount
Move-in assistance for housing outside the San Francisco HRS, including deposits and first and last month's rent	\$2,014,432
Furniture, such as a bed, if reasonable and directly linked to a housing resolution	\$128,997
Rental Assistance after Move-in	\$122,822
Travel and relocation support outside of San Francisco that will result in a housing connection - airline, train or bus ticket	\$121,108
Contribution to rent or utility costs of another household (non lease agreements) if it will allow the participant to move into the unit or maintain/return to the unit	\$31,352



*Data through May 31, 2023.*

[Link to online dashboard.](#)

# Housing Placements

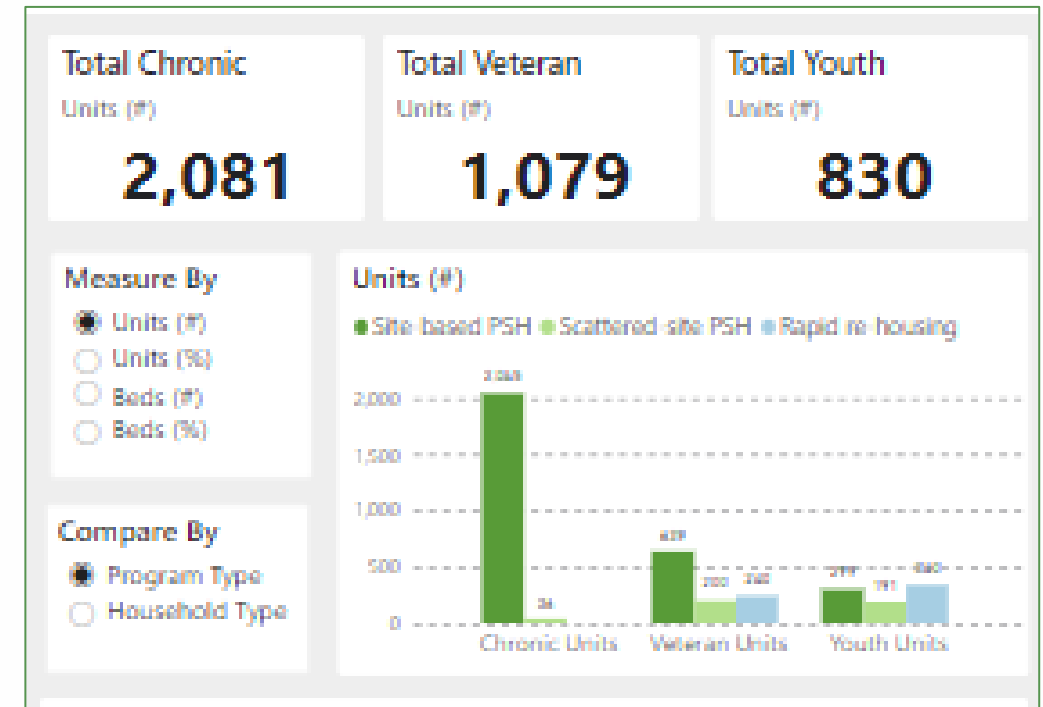
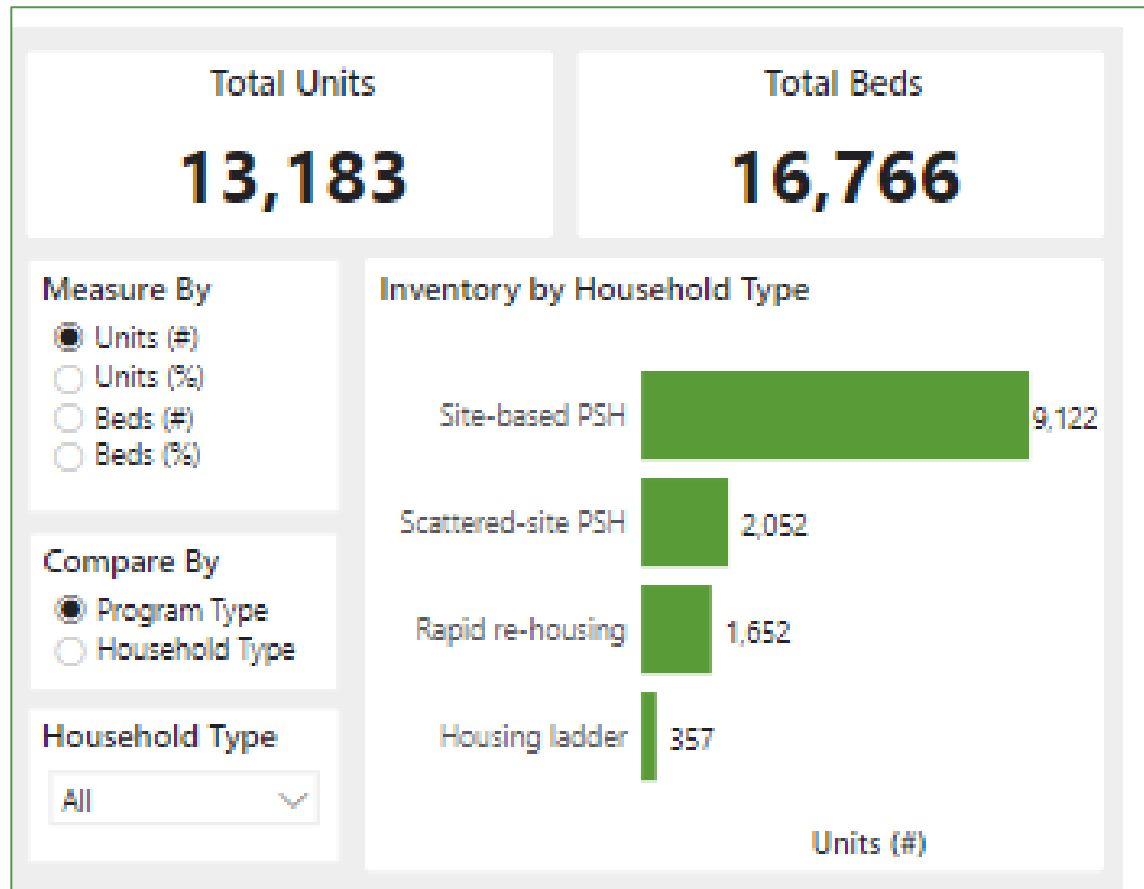


Data through May 31, 2023.

Three additional placements in May through the housing ladder.

[Link to online dashboard.](#)

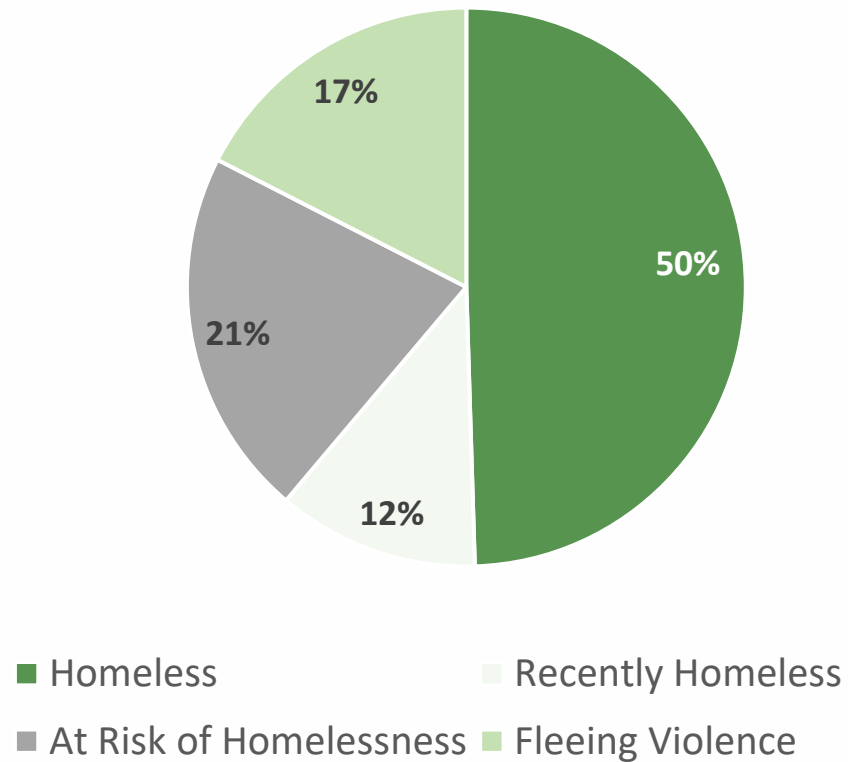
# Preliminary Housing Dashboard (Coming Soon)



- Preliminary data as of June 7, 2023.
- Link to online dashboard available soon.

# Emergency Housing Voucher Rollout

Housed EHV Recipients



## Interim Progress Report:

- **1,025** referrals submitted
- **902** vouchers issued
- **649** households housed

*Data as of June 22, 2023.*

# Program Updates: Shelter

## • **Adult Shelter Reservations:**

- Pilot for adult self-referrals opened on July 5
- Unhoused people can sign up for the waitlist via phone or a web form.
- [More information on the HSH website.](#)

• **Hotel vouchers** for youth and survivors of violence will launch in summer 2023.

• **Pier 94 trailer:** HSH and the Port have agreed to extend the wind down.

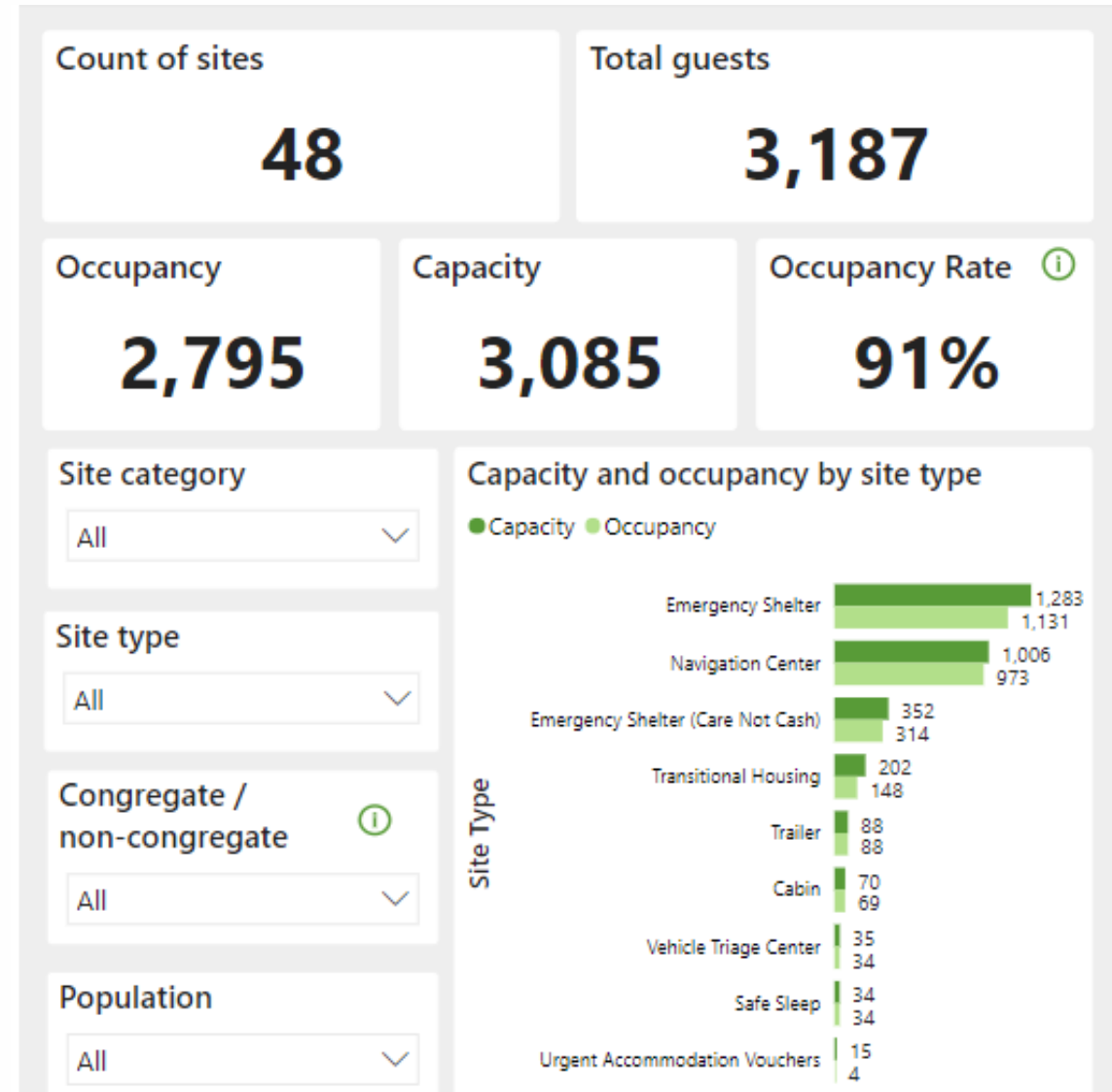
- **Month-to-month agreement** to proceed more gradually.

• **Winding down South Van Ness safe sleep** by the end of the calendar year:

- As many guests as possible will be referred to housing.
- Shelter placements will be offered to guests not eligible for housing.

# HSH Shelter Inventory

- Snapshot as of **June 28, 2023**.
- [Public dashboard](#) available on HSH website; **refreshes daily Monday – Friday**.
- **Ability to filter** to drill down on specific programs and populations served.





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# Additional Updates

# Local Legislative Update

## Heard by BOS in June 2023

## To be heard on July 14

### 🔑 Grant Agreement Amendments

- **SFHOT** – Heluna Health
- **RADCo** – Eviction Defense Collaborative
- **260 Golden Gate Family Shelter** – Hamilton Families
- **Sanctuary Shelter** – Episcopal Community Services (ECS)
- **Crown, Winton and National PSH** – Tenderloin Housing Clinic

### 🔑 BOS Hearings

- City's **Community Ambassador** programs
- Mayor's Proposed FY2023-2025 **HSH Budget**
  - June 15th and 22nd

### 🔑 Grant Agreement Amendments

- **Oasis Family Shelter** – Providence Foundation
- **Booking Agreements** for non-congregate hotels
  - Adante
  - Cova
  - Monarch

### 🔑 Contracts

- **Revenue Agreement with SFHA** – 50 project based vouchers at City Gardens with 20 year term.

### 🔑 Grants

- **Apply for State Homekey Grant Program** – 42 Otis

### 🔑 Real Estate

- **Proposed Acquisition** - 1174-78 Folsom and 663 Clementina for PSH for Youth



# Upcoming Local Legislation

## Grant Agreements (Hearings through Summer 2022)

- **Family Prevention** – Homeless Prenatal Program
- **Bayshore Navigation Center** – Five Keys
- **Master Lease Hotels** - THC
- **Housing Locator and Rental Assistance** – Brilliant Corners

## Real Estate

- **Lease Extension** – Bayshore Navigation Center
- **Lease Extension** – Candlestick Safe Parking
- **Proposed Acquisition** – 42 Otis

## Other Legislation

- Update and incorporate amendments from the Shelter Monitoring Committee on Article XIII: **Standards of Care for City Shelters**
- New MOU with Port of San Francisco for extended term for **Embarcadero SAFE Navigation Center** (Port Commission)

## Hearings

- **Home by the Bay:** An Equity-Driven Strategic Plan to Prevent and End Homelessness
- Review oversight and monitoring of City contracts with **TODCO**
- SIP Hotels and **Housing First** Approach

# State Legislative Update

## State Legislator's Proposed 2023- 24 Budget:

Approval of Key Governor's Proposals to **address homelessness:**

- Provide **\$1 billion** in Homeless, Housing, Assistance and Prevention (HHAP) funding to support Round 5.
- Requires **regional planning** and establishes additional **accountability mechanisms** for local spending of homelessness reduction and prevention.
- Approves **expansion of CalAIM** to support temporary housing assistance.

Approval of **Key New Legislature Proposals:**

- **\$1 billion** for HHAP Round 6 and advances deployment of \$360 million in HHAP funding previously set-aside.
- Directs **\$100 million** to HCD's flagship Multi-Family Housing Program (affordable housing)
- **Permanent 10% increase** to CalWORK, preventing cut in 2024.
- **\$30 million** for the CalFresh Minimum Pilot Program, raising monthly minimum food benefits to \$50 from \$23.

## State Legislation Supported by HSH

- **SB 657 (Caballero):** Homelessness Services Staff Training
- **SB 37 (Caballero):** Older Adult Subsidies
- **AB 441 (Haney):** Monthly Tax Distributions
- **AB 1085 (Maienschein):** Medi-Cal Housing Support Services

# Updates from other Advisory Bodies

## 🔑 **Local Homeless Coordinating Board:**

- Continuum of Care application work starts this summer.
- 2 open seats on LHCB.

## 🔑 **Shelter Monitoring Committee:**

- Staffing is moving to HSH
- Introducing standards of care legislation in July.

## 🔑 **Shelter Grievance Advisory Committee:**

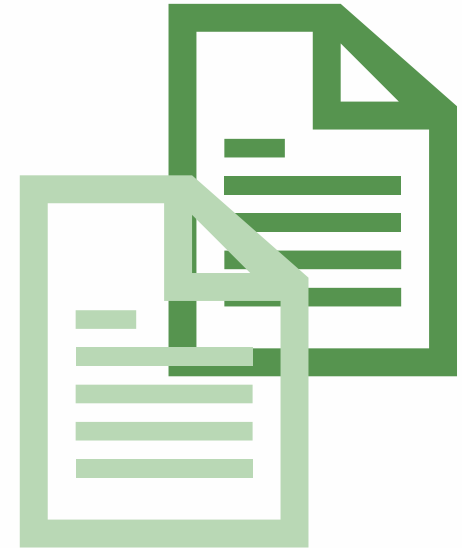
- All meetings now in person, with next meeting on Sept. 12 from 2:00 p.m. - 4:00 p.m.
- 6 vacant seats on the committee.

# Chief Equity Officer Update

- Started second series of **Community Listening Sessions** with external networks in June with goals to:
  - **Guide development of equity trainings** for HSH staff to better serve CBOs.
  - **Inform** homelessness response system design
- Revitalizing **internal DEI resource pages**.
- Preparing for the **third series** of HSH's **racial equity staff training** in August 2023.
- Held several events for Pride and Juneteenth last month.

# HSH is Hiring!

- HSH has open positions currently listed on the [DHR website:](#)
  - Chief Deputy Director
  - Health Worker II
  - IT Director
  - Behavioral Health Clinician
  - ADA Coordinator
- More positions will be posted in the coming months.





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# Questions?

Thank you!