

Mission Cabins Solicitation of Interest Questions and Answers

1. Who manages the referral process? How is it connected to Coordinated Entry? and can we leverage guests on a referral basis?

The City will manage referrals to the Mission Cabins site through a centralized guest placement system. Referrals will be made by approved referral entities only such as street outreach partners (SHOT, HSOC) or other entities approved by the City.

Upon entry to the site, guests will be rapidly connected to Access Points for Coordinated Entry and Problem-Solving assessments and supported by on-site case managers to achieve housing stability goals.

2. What is the breakdown between single adults and couples?

Both single adults and couples will be accepted at the site. However, each individual within a couple will be assigned to their own individual cabin. The maximum number of cabins at the site will be the maximum number of guests at the site.

3. Can this be gender-specific?

The site will accept all genders, including gender non-binary individuals. The site will not be segregated by gender.

4. Is the provider responsible for linens, towels, sheets of tiny cabin guests?

Yes, the provider is responsible for linens, towels, and sheets of the guests.

5. As it pertains to the amenity of onsite laundry services, will there be a laundry room onsite as part of the tiny cabins where the provider subcontracts the provision of Guest access to washer and dryers? Are washers and dryers to be provided to guests free of cost, or are guests responsible for that cost?

The provider is expected to subcontract with a laundry services vendor for guest laundry. The guests are not responsible for this cost. There will be no washer or dryer on site.

6. Guest Policy: can additional guest(s) stay in a single cabin overnight? Is it the decision of the provider that an additional guest can stay unlimited, for instance, if it is the partner of a guest that is currently in a Cabin, regardless of the partner's readiness status?

Guests without an active reservation at the Mission Cabins program are not allowed on site.

A partner of a guest with an active reservation at the Mission Cabins program may be admitted to the site by a referral partner on a case-by-case basis and depending on cabin availability. However, each individual within a couple would be assigned their own cabin.

7. Will the showers be built on-site or will they be a portable rental shower unit?

The showers will be in portable units.

8. If showers will be rented by the provider, how many showers will need to be rented (what is the shower-per-guest ratio)?

The showers will be purchased by the City and not rented.